

April 11, 2023

The Honorable Darrell Clarke City Council President City Hall, Room 490 Philadelphia, PA 19107

Dear Council President Clarke,

This letter is in response to questions raised by Councilmembers during the Five-Year Plan and Finance hearings on March 28 and 29. The following questions were asked:

## Office of Property Assessment

#### Councilmember Jones: How much nontaxable real estate value is allocated to nonprofits?

For Tax Year 2023, the aggregate assessed values for properties receiving a non-profit exemption are:

Total Market Value: \$15,985,157,039 Total Taxable Assessment: \$462,889,319 Total Exempt Assessment: \$15,522,267,720

These numbers reflect the values for cultural institutions, institutions of learning (non-school district), religious institutions, cemeteries, medical/health facilities, and other uses that meet the State of Pennsylvania's five-prong standard for non-profit exemptions. These numbers do not include the values for properties that receive exemptions due to being owned by the School District of Philadelphia, any government (federal, state, or city) or government agencies/authorities, telecommunications/utility companies, and qualified disabled veterans.

# Councilmember Phillips: Provide information about how evaluators review properties (including any hands-on work).

Most residential properties receive projected values through the mass appraisal/modeling process. These projected values are reviewed by the Evaluators to see how they compare to recent sales prices and to similar properties in that area. Evaluators are able to make adjustments to the projected values before the values are certified.

OPA updates our property data records throughout the year to ensure we capture the differences between properties. OPA's sources of data include onsite inspections in the field, aerial and street level imagery, appraisals submitted to OPA, and permit information obtained from L&I.



## Councilmember Harrity: What is the entry level salary for an evaluator?

The starting salary for the Evaluator 1 position is \$45,769.

# Philadelphia Police Department

#### Councilmember Bass: Provide a list to the Chair with sites for outside camera investments/plans.

The Philadelphia Police Department is currently funded for 50 new camera locations in FY23 and 50 in FY24 (FY23 already purchased and installed). Projects like SPZ, Short Dumping, and other Departmental or Council requests are separately funded.

The locations are determined by:

- Request to the CO, Intelligence Bureau from either Regional Operations Command (ROC), Divisional or District Commanders.
- Requests are vetted using crime data and statistics from the Research and Analysis Unit, Strategic Intelligence Unit, and RTCC (all reporting to the Intel Bureau).
- Requests are simultaneously vetted by OIT for the feasibility of deployment to requested locations, taking into consideration the availability of existing physical mounting platforms (poles), available power, and availability of fiber infrastructure.

# Councilmember Thomas: In Camden, 80% of the city is under surveillance. What % of Philadelphia is under surveillance, and how much is considered high crime areas?

It should be noted Camden and Philadelphia are very different cities. Camden is 7% of the total land area of Philadelphia, and Camden's urban density is also higher, with 329 streets per square mile compared to Philadelphia's 277 streets per square mile.

Analysis & Investigations looked at PPD's camera placement and surrounding violent crime and their analysis showed that approximately 85-90% of cameras are placed in areas at or above the mean for violent crime. Captains are selecting areas based on crime trends, historical data, and community input. Additionally, some areas do not have the infrastructure to hang cameras (fiber), limiting OIT's installation capability.

#### Councilmember Harrity: How many actual crime cameras are in high-crime areas?

There are 1,110 camera installations currently located in above-average crime areas.



## Department of Labor

### Councilmember Gilmore-Richardson: Please provide a copy of Labor's Sexual Harassment Policy.

Please see Appendix A for the City of Philadelphia's Sexual Harassment Prevention policy.

## Office of Human Resources

#### Councilmember Thomas: How much OHR funding is dedicated to digital advertising?

OHR's Proposed Budget for FY24 includes approximately \$565,000 dedicated to support two digital platforms and \$365,000 dedicated to developing a promotional campaign to promote the City as an employer of choice. We are also working with the Recruitment and Retention Committee and look forward to the Committee's recommendations.

In addition, the Spring Mid-Year Transfer Ordinance that was voted out of committee on March 30<sup>th</sup> includes \$1,000,000 in FY23 funding to assist with PPD recruitment efforts. We are meeting with representatives of the Police Department to discuss how we can best leverage this funding.

The department is also hiring a Director of Communication who will build our capacity.

Lastly, the Office of HR&T manages SmartRecruiters, which is a web-based talent acquisition platform. The funding for this tool is maintained in the Office of Innovation and Technology.

## Department of Planning and Development

# Council President Clarke: NPI affordable housing Construction project: Had a ground breaking a year ago and ready to go, why isn't it moving and how can we get it moving?

Land Management is compiling a list of all Turn the Key (TTK) related projects and scheduling a coordination meeting with the Department of Licenses and Inspections (L&I). Going forward, Land Management will be working proactively with L&I to ensure TTK projects are moving expeditiously through the permitting process.

## Department of Public Property

#### Councilmember Jones: Can we get a full list of all improvements to public safety facilities?



## • Roof

- PD15
  - Complete renovation
- PD 17 & PD 35
  - ADA ramps
  - Concrete work

#### Projects in the Pipeline:

- North Central Public Safety Building (PD22)
  - Complete new Police District
  - PAL Center, Community Center, PD22
- PD39
  - Design to determine if complete renovation possible or need new facility
- Forensics
  - New state of the art facility
- Firing Range
  - Design to protect trails and facility

#### <u>Fire</u> Current Projects:

- Engine 57
  - Replace "house" side of building
  - Renovations to apparatus bays
- Engine 11
  - Reconstruct lower level (bunks, bathrooms)
  - Renovations throughout
  - Replace roof & windows
- o Ladder 16
  - Renovations to accommodate potential reactivation of Engine 6
  - Apparatus floor structural improvements
  - Gender-neutral bathrooms
  - Engines 43, 54, 61 & 64 Structural Renovations
    - Apparatus floor structural improvements
- Engine 56

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- Masonry restoration
- Replace windows
- Engine 44
  - Enclose last remaining watch desk exposed to apparatus floor
- Engine 49
  - Reconstruct apparatus floor & apron
  - LED lighting in apparatus bay
- Engine 72



• PPE Decontamination Room for North Central area

#### Projects in the Pipeline:

- Kitchens Renovations
  - Engine 3
  - Marine Unit 2
  - Engine 40
  - Engine 41
  - Engine 44
  - Engine 54
- Windows Renovations
  - Engine 3
  - Engine 19
  - Marine Unit 2
- Vehicle Storage Facility

### **Prisons**

Current Projects:

- PICC Roof Replacement
- PICC Max Side Door and Lock Improvement
- PICC LED Lighting and Cell Lighting Upgrade
- PICC Fire Alarm Replacement
- PICC Security and Communications Improvement Project
- o Prisons Powerhouse Floor and Window Replacement Project
- CFCF Roof Replacement
- Detention Center bathroom repair work
- CFCF and RCF Lock replacement
- o Campus Wide Paving Project

#### Projects in the Pipeline:

- PICC Air Handler Unit Replacement
- o Detention Center Health Wing Chiller Replacement
- Detention Center LED Lighting
- o PICC Drywall and Glass Replacement Project

# Appendix A

# City of Philadelphia's Sexual Harassment Prevention Policy

### **INTRODUCTION**

This document explains the City of Philadelphia's policy prohibiting discrimination based on sex, gender identity, and sexual orientation; sexual harassment; and retaliation of employees and applicants. If you have experienced or witnessed inappropriate conduct, or prohibited conduct as defined by this policy, please utilize the procedures for making complaints outlined in Section V. The City will take appropriate action to investigate, resolve, and prevent discrimination, sexual harassment, and retaliation, and to protect the rights of anyone who files a complaint.

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# I. STATEMENT OF POLICY

The City of Philadelphia (The City) is an equal opportunity employer and strives to foster a diverse, inclusive, safe workplace free from sexual harassment, intimidation, or discrimination. It is the policy of the City that all employees and applicants to Departments, Boards, and Commissions have the right to a workplace free of discriminatory or harassing conduct. The City strives to provide a work environment that promotes respect, and hereby reaffirms its policy that all forms of work-related harassment, including sexual harassment is strictly prohibited.

Cultivating and maintaining a culture of respect in the workplace empowers all employees to be fully engaged and maximizes employee satisfaction and productivity. As a concrete, tangible step in achieving an inclusive and safe workplace, the City of Philadelphia is committed to providing appropriate targeted training on sexual harassment prevention (to include but not limited to defining sexual harassment and prohibited conduct, and complaint procedures) to its employees. In addition, executive staff, managers and supervisors are expected to actively work to create and maintain diverse, inclusive workspaces free from sexual harassment, intimidation, or discrimination. Therefore, executive staff, managers, supervisors and human resource professionals must be fully familiar with this policy, Executive Order No. 02-18: Sexual Harassment Prevention in City Government, and the Mayor's Statement of Policy on equal employment opportunity; and any failure to uphold the goals or follow the directives outlined in these policies will be met with heightened discipline.

See Attachment B: Mayor's Statement of Policy

# A. DISSEMINATION/TRAINING

The City of Philadelphia requires mandatory Sexual Harassment training for all employees and supervisors. See Philadelphia Home Rule Charter, Article IV, 4-300

It is the responsibility of each Appointing Authority to cooperate with any entities providing training, to ensure that all employees and supervisors receive the appropriate training, including any training mandatory under the Home Rule Charter, and such other training as the City may deem necessary; and maintain records of training attendance; as well as ensure the policy, and the contact information for any departmental staff authorized to receive and investigate complaints made pursuant to this policy, is posted in a prominently visible and freely accessible location at every City workplace. The Employee Relations Unit (ERU) will ensure this policy is available on the City of Philadelphia's website.

Each Appointing Authority is responsible for ensuring all regular full-time and permanent part-time employees receive sexual harassment prevention training within 120 days of hire; all permanent employees, both current and newly hired, receive a copy of this policy; and all employees are required to sign an Acknowledgement Form certifying that they have received this policy. The original signed document must be filed in the employee's personnel file maintained by the Departmental HR Unit. *See Acknowledgement Form on p. 12 of this policy.* 

All seasonal or other short-term employees and interns should receive a copy of the policy, but at a minimum must be informed of definitions of sexual harassment as outlined in Sections III and IV of this policy, and avenues for reporting violations as outlined in V. Additionally, departments are highly encouraged to either provide independent contractors and volunteers, who have recurring contact with City employees, with a copy of this policy; or ensure it is incorporated into orientation/familiarization programs for contractors and volunteers; or establish acknowledgement of this policy by employees of organizations with which the City contracts, as a condition of the contract.

# II. STATEMENT OF PROHIBITION

The City prohibits workplace sexual harassment based on sex, sexual orientation and gender identity by City employees and officials toward other employees, officials, applicants for City employment, and members of the public. Any employee who is found to have engaged in sexual harassment or retaliation, as defined by this policy, shall be subject to remedial and/or disciplinary action, up to and including termination of employment. The prohibition also applies to third parties doing business with or carrying out the goals and objectives of the City government, such as vendors, contractors, grantees, customers, and other persons visiting or working at City worksites inside and outside of City agencies; such third parties may not sexually harass City employees.

Any person who may have experienced or witnessed sexually harassing conduct of any kind is encouraged to object to the behavior and/or promptly report the behavior to their supervisor or other appropriate officials as indicated in Section V.

## III. DEFINITION OF SEXUAL HARASSMENT

<u>Sexual Harassment</u> is defined legally as unwelcome sexual advances, unwelcome requests for sexual favors, or other unwelcome verbal or physical conduct of a sexual nature when:

- a. Submission to that conduct is made explicitly or implicitly a term or condition of employment; or
- b. Submission to or rejection of that conduct is used as a basis for employment decisions; or
- c. The conduct has the purpose or effect of interfering with an individual's work performance or creating an intimidating, hostile or offensive work environment.

For the purposes of this policy, unwelcome means unwanted. No employee should assume that any such conduct is welcome by others. Moreover, all individuals who come into contact with City employees should report inappropriate conduct as delineated in this policy regardless of whether it meets the strict legal definition of sexual harassment.

# IV. PROHIBITED CONDUCT

The City of Philadelphia strictly prohibits all forms of harassment, including sexual harassment, not only in the workplace, and in other work-related activities such as business trips, business-related meetings, social events, but in any interaction between co-workers.

The following categories provide examples of conduct that violates the City's Sexual Harassment Prevention Policy. These are not to be construed as an all-inclusive list of prohibited acts under the policy. Conduct need not fall within the legal definition of discrimination, harassment, or retaliations to be actionable under this policy.

# A. PHYSICAL

Prohibited conduct includes but is not limited to:

- Intentional physical contact, such as touching, pinching, patting, groping, slapping, massaging, poking, touching clothing covering the immediate area of intimate body parts, grabbing or brushing up against someone, sniffing, blocking or impeding movement;
- Physical assaults of a sexual nature such as rape, sexual assault, molestation or attempts to commit those offenses, or committing an act with intent to cause fear in another immediate bodily harm or death.

See also the City's Workplace Violence Policy.

# B. VERBAL

Prohibited conduct includes but is not limited to:

- Making sexually-oriented, demeaning or hostile remarks, slurs, jokes, or comments about a person's sexuality or sexual experience;
- Sexual epithets, jokes, ridicule, insults, gossip or remarks about one's own or someone else's sex life, body, sexual deficiencies or prowess;
- Repeated requests for romantic or sexual contact to someone who has indicated that such attention is unwelcome;
- Questions or opinions about someone's sexual experience or sexual preferences;
- Sexually suggestive, insulting or degrading comments, catcalls, or music;
- Stereotyping or offensive comments that denigrate or insult someone because of their protected class

For a list of protected classes see Executive Order No. 02-18 Sexual Harassment Prevention in City Government.

## C. NON-VERBAL

Prohibited conduct includes but is not limited to:

- Making sexually-oriented gestures directed at or made in the presence of any employee including by not limited to:
  - Leering, whistling, sexual gestures, or looking someone up and down;
  - Repeated flirtations;
  - Sexually suggestive texts, letters, notes, cards, or invitations
  - Social media posts, comments, messages or other content regarding co-workers which can be reasonably interpreted as sexual or sexually provocative, demeaning or hostile, or contain remarks, slurs, jokes, or comments about a person's sexuality or sexual experience, or create a hostile or offensive work environment.

# D. VISUALS

Prohibited conduct includes but is not limited to:

- Displaying, publicizing, or possessing graphic materials that are in any way sexually revealing, sexually suggestive, sexually demeaning or pornographic in the work environment such as pictures, screen savers, posters, cartoons, calendars, graffiti, objects, promotional materials, reading materials, websites, GIFs (Graphics Interchange Format), social media content, or other materials;
- Graphic content will be presumed to be sexually suggestive if it depicts a person who is nude or seminude and/or who is posed for the obvious purpose of displaying or drawing attention to private portions of his or her body, with exceptions considered in situations where nudity or sexually explicit language is necessary to convey a message important to public health and/or safety;
- Displaying signs or other materials purporting to segregate an employee by sex in any area of the work place (other than rest rooms and similar semi-private lockers/changing rooms)

# E. SEXUAL FAVORITISM

Prohibits conduct included but not limited to:

• Granting or withholding employment opportunities and benefits including, but not limited to, job assignments, unequal discipline, promotion, evaluation, compensation, preferential treatment/promise of preferential treatment or discrimination when based on a consensual sexual/romantic relationship.

## F. GENDER IDENTITY/SEXUAL ORIENTATION

The City prohibits unwelcome conduct based on one's sex, sexual orientation, or gender identity. Prohibited conduct includes but is not limited to:

- Stereotyping or offensive comments that denigrate or insult someone because of sex, sexual orientation, or gender identity;
- Intentionally misgendering (defined as referring to someone in a manner that does not reflect the gender with which they identify) a person
- Intentionally or consistently outing a person
- Gossip or questions about someone sex, sexual orientation, gender identity, or anatomy such as genitals;
- Intrusive questions regarding a person's family formation or structure in terms of the gender of their spouse, person(s) they are cohabiting with, or romantic/sexual partner(s);

• Ostracizing someone or otherwise making it known to someone that they are not welcomed in the workplace because of their sex, sexual orientation, or gender identity.

# G. USE OF TECHNOLOGY

Depending on the circumstances, the City prohibits the use of technology, both City-owned and personal, to engage in conduct prohibited by this policy. The term "technology" includes but is not limited to computers, fax, e-mail, cell phones, instant messaging, social media, videos, or any other similar modes of transmission, including emerging or future transmission technology.

On City devices prohibited conduct includes but is not limited to:

- Sexting;
- Harassing a coworker or work contact via electronic devices or social media;
- Displaying or transmitting pictures, jokes, videos, GIFs (Graphics Interchange Format) that are sexual in nature;
- Accessing material sexual in nature regardless of whether it can be observed by another.

On personal devices prohibited conduct includes but is not limited to:

- Harassing a coworker or work contact via electronic devices or social media;
- Displaying or transmitting pictures, jokes, videos, GIFs (Graphics Interchange Format) that are sexual in nature at the workplace;
- Accessing materials that is sexual in nature that can be observed by another in the workplace.

See also the following City policies that apply to use of technology:

- City's Social Media Policy
- City's Information Security Policy—Acceptable Use
- City's Information Security Policy—Internet Use and Access
- City's Information Security Policy—Electronic Mail and Messaging

# H. RETALIATION

It is unlawful to take adversary action against someone who files a complaint of harassment or discrimination, or who cooperates in an investigation of such a complaint.

Retaliation is a violation of the City's policy and employees who engage in retaliatory conduct are subject to appropriate discipline up to and including discharge and may incur legal liability.

Examples of retaliation may include:

• Arbitrary discipline, unwarranted change of work assignments, providing inaccurate work information, or failing to cooperate or discuss work-related matters with any employee

because that employee has complained about, been a witness to or resisted harassment, discrimination or retaliation; and

• Intentionally pressuring, falsely denying, lying about, or covering up or attempting to cover up conduct such as that described in any item above.

# I. OTHER FORMS OF PROHIBITED CONDUCT

Other conduct that has the purpose or effect of interfering with an employee's work performance or working conditions based on sex, sexual orientation or gender identity is prohibited. Examples may include:

- Assigning disagreeable or unsafe duties; or not making comparable assignments that would tend to disadvantage an employee's development or career;
- Withholding information, materials, equipment or supplies which are necessary for the efficient performance of a job;
- Unreasonably failing to cooperate or assist employees with work-related matters;
- Interfering in the investigation of a complaint;
- Knowingly providing a false complaint or response to a complaint during the investigation. (A complaint made in good faith, even if found to be unsubstantiated, will not be considered false.);
- After receiving appropriate disclosure and notices at the conclusion of an investigation as outlined in Section V, failure to take recommended action;
- Failure to carry out supervisor/manager responsibilities as outlined in this policy, to include failing to take definitive action after being made aware of or observing sexually harassing behavior.

V. COMPLAINT PROCESS

# A. REPORTING OPTIONS

In order to file a complaint under this policy, employees may utilize both the City of Philadelphia's internal complaint process and/or external forums available for such purposes.

# 1. Internal Complaint Process

The Employee Relations Unit (ERU), as well as designated personnel within each department are charged with investigating allegations of conduct prohibited under this policy. The ERU may be contacted at (215) 683-8447 or via electronic mail address <u>EEOcomplaint@phila.gov</u>; and each Department's Human Resource Office can provide the designated contact for reporting within the department. Employees are encouraged to file a complaint by contacting or submitting the City of Philadelphia Complaint Form (*see Attachment C*) to any of the following:

- Their supervisor;
- Their department's Human Resources Manager or other staff authorized by the department to field such complaints;
- The Mayor's Office of Labor Relations, Employee Relations Unit (ERU)
- Using the online form located at: https://forms.phila.gov/form/complaint-form/

The City recognizes and respects that a variety of factors may weigh on an employee's decision whether to file a complaint, and when they feel comfortable doing so. However, the City also recognizes that long delays in filing complaints makes it difficult to perform thorough investigations and resolve issues. To help make sure that complaints can be thoroughly investigated and quickly acted upon, the City strongly encourages employees to file complaints within 12 months of the alleged conduct or action upon which the complainant is based. Regardless of filing time frame, timely reporting of complaints is in the best interest of the complainant and beneficial to the investigative process.

All complaints, regardless of source, will be accepted, reviewed and investigated consistent with this policy. Anonymous complaints will be investigated, understanding anonymity may hinder a thorough investigation or the imposition of corrective action.

# 2. External Resources

Employees may also make formal complaints to outside agencies such as:

- the U.S. Equal Employment Opportunity Commission (EEOC);
- the Pennsylvania Human Relations Commission;
- the Philadelphia Commission on Human Relations.

Formal complaints to these agencies may not result in the City conducting an internal investigation or issuing discipline.

# B. PROCEDURES FOR INVESTIGATING AND RESOLVING COMPLAINTS

This section is intended to provide all City employees with a guide on how the City will conduct investigations into complaints of harassment or discrimination. All complaints of sexual harassment shall be recorded, investigated, and resolved in accordance with the procedures set forth in this policy.

# 1. Departmental Investigations

Each Department is expected to be capable of conducting a thorough investigation into a complaint made pursuant to this policy. Any supervisor, HR manager, or authorized staff receiving a complaint of sexual harassment, either directly from a complainant or relayed from a supervisor

pursuant to the supervisor's obligations under Section VII A, shall memorialize the complaint in writing and/or enter the complaint into the City-wide database using the online form, and have the complainant sign and date it, or otherwise electronically verify the complaint. Copies of this document will be forwarded to the head of the Department, and the Mayor's Office of Labor Relations, Employee Relations Unit (ERU).

If the ERU determines that having the department investigate the complaint risks an objective appearance of impropriety, either because the alleged harasser is a high-ranking official, there is reason to believe that the harasser has relationships with decision makers within the department that may influence the outcome of the investigation, or the matter at issue is otherwise complex or sensitive, the ERU may assume control of the investigation, at which point it will proceed pursuant to the process delineated in Section VI B.

Once the department has received a complaint, it shall assign an investigator to the matter. This investigator shall attempt to secure statements from all participants in, and witnesses to the alleged incident. Union-represented employees may request that a union shop steward be present for the investigatory interview.

All investigations should be completed by the assigned investigator within ninety days from the filing date of the complaint. At the close of an investigation, the investigator shall forward a copy of the investigation to the Mayor's Office of Labor Relations, Employee Relations Unit (ERU). If the Appointing Authority believes the charge should be substantiated, it shall include with the investigation a recommendation for the appropriate level of discipline for the accused. The ERU will then review the investigation and any disciplinary recommendation. The ERU must approve all decisions to deem a complaint substantiated or unsubstantiated, and any discipline resulting from a substantiated investigation.

Once the ERU has approved the decision on the merits of the complaint as well as any subsequent discipline, the departmental investigator shall prepare a closing letter that outlines whether the complaint was deemed substantiated or unsubstantiated. This letter will be provided to the complainant, the accused, and the Appointing Authority.

For substantiated complaints, the Appointing Authority shall also prepare a closing letter that sets forth the conduct deemed substantiated and any actions taken by the Appointing Authority and place that letter in the party's personnel file. The Appointing Authority's disciplinary documentation may be placed in the offender's personnel file to fulfill this requirement if it contains the necessary information.

Investigations into both substantiated and unsubstantiated charges shall be maintained by the departmental HR manager in a separate confidential EEO file established expressly for retaining complaints of sexual harassment against employees of that department, as well as in the City-wide database.

## 2. Investigations by the Mayor's Office of Labor Relations, Employee Relations Unit

The Mayor's Office of Labor Relations, Employee Relations Unit (ERU) is empowered to conduct investigations into harassment and discrimination City-wide. Complaints made directly to that office shall be investigated directly by that office if the office determines that the departmental HR manager will be unable to adequately conduct an investigation, either because the matter involves

individuals in that manager's direct chain of command, the complaint involves high-ranking officials, or the matter is sufficiently sensitive or complicated that the ERU's additional expertise is required.

If the ERU determines that the relevant departmental HR staff are capable of conducting an investigation into a complaint made directly to the Employee Relations Unit (ERU), the ERU will refer that complaint to the department for investigation and resolution consistent with this policy.

Investigations conducted by the ERU should be completed within ninety days of receipt of the complaint. These investigations will include but is not limited to interviews of complainants, witnesses, and participants. Departments shall cooperate as necessary to ensure timely witness availability and document production.

The ERU shall, at the close of an investigation, prepare a letter that outlines the Unit's finding. This letter will be provided to the complainant, the accused, and to the accused's Appointing Authority. For substantiated complaints, the ERU shall provide the Appointing Authority with the investigation, as well as recommended corrective action for the accused. The Appointing Authority shall impose discipline consistent with the Unit's recommendation, and place the ERU's closing letter, along with a document prepared by the Appointing Authority that sets forth any actions taken by the Appointing Authority in disciplining or training the offending party, into that party's personnel file to fulfill this requirement if it contains the necessary information.

Investigations into both substantiated and unsubstantiated charges shall be maintained by the ERU in a separate confidential EEO file established expressly for retaining complaints of sexual harassment against employees of that department, as well as in the City-wide database.

## 3. Informal Resolution

Some complaints received by the ERU may be appropriate to be resolved informally and the assigned ERU staff may discuss the availability of this option at any time during the investigative process. Some examples of this include:

- this policy was not violated, but conflict still exists between the parties
- department management is open to alternatives to traditional corrective action
- complainant and respondent(s) are all willing to participate voluntarily in an interactive process

The investigation process will include the option to informally resolve the complaint. However, if the claim is not able to be informally resolved, the ERU Investigator will complete the investigation.

# 4. Criminal Conduct

For complaints filed under this policy and at the request of the employee, the City will support the decision of a complainant to report any incident of sexual assault, rape or conduct of a criminal nature to the appropriate law enforcement agency. If the complaint involves sexual assault, rape

or conduct of a criminal nature, the Department and/or Departmental HR staff are expected to utilize all available and allowable personnel benefits and resources (e.g. leave, alternate work schedules, transportation, meeting space, etc.) to support in the filing of a complaint with the appropriate law enforcement agency. If there is any question or concern whether the alleged conduct complained of constitutes criminal activity, the Mayor's Office of Labor Relations, Employee Relations Unit should be contacted.

## VI. DUTY TO COOPERATE

All City employees, including managers and supervisors, must cooperate with an investigation. Failure to cooperate may subject an employee to discipline up to and including termination.

See Philadelphia Home Rule Charter, Article X, Section 10-110.

# VII. RESPONSIBILITIES AND DUTIES OF MANAGERS AND SUPERVISORS

## A. RESPONSIBILITY FOR WORK ENVIRONMENT

Managers and supervisors are responsible to maintain a work environment that is free from harassment and discrimination, and therefore are responsible for the conduct of their subordinates and non-employees present in the workplace. Managers and supervisors are required to take definitive action (e.g. report, investigate, intervene, etc.) when sexual harassment is alleged. Any manager or supervisor's failure to affirmatively act to comply with this responsibility may result in discipline. Any supervisor who receives a sexual harassment complaint or has reason to believe sexual harassment is occurring shall report the complaint to the departmental HR manager, ERU or higher authority for processing in accordance with this policy. Failure to report any such complaint will be grounds for disciplinary action.

## **B. STANDARD OF CONDUCT**

Supervisors shall be held to a higher standard of conduct and shall be subject to a higher level of discipline when engaging in sexual harassment.

## VIII. ACKNOWLEDGEMENT FORM

Attachment A of this policy is the acknowledgement form which must be maintained in the Personnel File for each employee.

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# SEXUAL HARASSMENT PREVENTION POLICY EMPLOYEE ACKNOWLEDGEMENT FORM

I acknowledge that I have received and read a copy of the City of Philadelphia Sexual Harassment Prevention Policy.

Employee (print name)

HR Manager (print name)

Employee (Signature)

HR Manager (Signature)

Date

Date

Payroll No. \_\_\_\_\_

The original signed document must be filed in the employee's personnel file maintained by the Departmental HR Unit. **The employee must receive a copy.** 

Attachment B

# CITY OF PHILADELPHIA

OFFICE OF THE MAYOR ROOM 215 CITY HALL PHILADELPHIA, PENNSYLVANIA 19107-3295 James Kenne MAYOl

## MAYOR'S STATEMENT OF POLICY

As the Mayor of Philadelphia, and the Chief Executive Officer of the City, pursuant to the powers granted to me under the Philadelphia Home Rule Charter, I hereby reaffirm that it is the policy of the City that harassment, intimidation, retaliation or abuse of City employees or applicants for City employment because of *race, ethnicity, color, sex, sexual orientation, gender identity, religion, national origin, ancestry, age, disability, marital status, source of income, familial status, genetic information, or domestic or sexual violence victim status, as defined in federal, state or local laws, is prohibited. As mayor, I also hereby reaffirm that harassment of the public, by City employees because of the above-mentioned reasons, is also prohibited.* 

Harassment increases hostilities, creates an offensive working environment, adversely affects productive working relationships, increases costs to the City and its citizens, obstructs the City's vision of diversity and quality of life, and tarnishes the public service image of City government. The City managers and its employees should treat other employees and the public with respect, dignity, and in a manner that is not offensive.

The policy prohibiting harassment is to be enforced by all supervisory personnel. Managers and supervisors are required to investigate and take appropriate corrective action when harassment has occurred. Employees are encouraged to bring any complaints of harassment to the attention of the appropriate individual, as outlined in the Procedure for Processing Harassment Complaints, and raise any questions they may have with the Mayor's Office on Labor Relations, Employee Relations Unit.



# CITY OF PHILADELPHIA MAYOR'S OFFICE OF LABOR RELATIONS EMPLOYEE RELATIONS UNIT

# **COMPLAINT FORM**

The Employee Relations Unit (ERU) of the Mayor's Office of Labor Relations is charged with investigating discrimination, harassment, and retaliation claims, and taking action determined to be appropriate to protect employees, correct employee behavior and ensure policy compliance. The mission of the ERU is to aid employees in resolving any situation that may impede their right to equal opportunity in employment. The ERU has no affiliation with the Federal Equal Employment Opportunity Commission, the Pennsylvania Human Relations Commission, or the Philadelphia Commission on Human Relations, and filing a complaint with the Office of Labor Relations does not satisfy any responsibilities an employee may have if he or she chooses to file a complaint with those outside agencies.

The City of Philadelphia (City) is committed to providing a work environment free from discrimination, harassment and retaliation. The City's Executive Order No. 02-18, Sexual Harassment Policy, and the Mayor's Statement of Policy on equal employment opportunity, outline the City's prohibitions against discrimination, harassment and retaliation. These policies provide employees several option to report prohibited conduct.

Although it is not mandatory, employees are encouraged to use this form to report discrimination, harassment and retaliation, whether as a victim or a witness. Regardless of your experience with the discrimination, harassment or retaliation, it is important to be as specific as possible in your complaint so that the City can fully investigate the conduct and take prompt corrective action, as necessary. Include all known information about the complaint, including the identity of any witnesses with knowledge of the allegations or offenses and any other known evidence related to the complaint. You are not limited to the space provided. Please submit this this form to:

Date	Mayor's Office of Employee Re 1515 Arch Stre Philadelphia Ema	lations Unit et, 11 <sup>th</sup> Floor , PA 19102	
Date:	ann		
A. COMPLAINANT Name: Sex:	- · ·	Race:	
Payroll #:	Job title:	Department:	
Address:			

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Email:		
Phone #: Home: Work:	Ce	əll:
	FORMATION (alleged discr	
Payroll #:	Job title:	Department:
Relationship with Cc	mplainant:	
C. COMPLAINT INF	ORMATION	
Type of Discrimination environment, retaliation		ment, discrimination, hostile-work
		over a period of time or continue to occ
	ed: (e.g., sex, gender identit	u believe the discrimination, harassment y, sexual orientation, age, race, ethnicity,
Describe in detail the paper if necessary):	e facts that form the basis	of this complaint (attach additional sheets

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Witnesses of the alleged conduct (please provide name and contact information if available):
Previous action taken by complainant:
Corrective action sought:
Signature of Complainant: Date: Time: