



CITY OF PHILADELPHIA
CITY COUNCIL

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COUNCILWOMAN AT-LARGE

Board of Directors, Mazzone Center
c/o Nurit Shein
21 S. 12th Street, Floor 8
Philadelphia, PA 19107

April 21, 2017

To Mazzone Center Board of Directors:

I am writing to express my grave concerns about recently reported allegations regarding patterns of abuse by Dr. Robert Winn, which led to his resignation as Mazzone Center's medical director.

Mazzone Center is a cherished community institution that provides crucial services, in many instances serving vulnerable patients who are subject to significant marginalization. I consider your clients and staff to be valued constituents and, as such, protecting the organization's fundamental mission and ability to deliver safe and high-quality services is of the utmost importance to me.

I am particularly concerned that Mazzone Center staff are expressing a lack of confidence in the current leadership of the organization. Current and former staff members have publicly stated that Mazzone's leadership failed to act following multiple reports of abuse of authority and serious mistreatment of patients and staff. It is clear that significant steps will be needed to resolve this crisis.

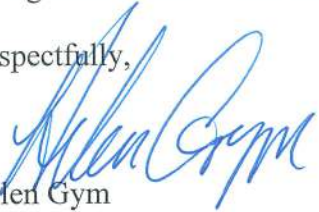
I ask that you provide me with further detail about both ongoing and planned actions to safeguard Mazzone's health as an institution and service provider and to protect against future abuses, including the following information:

- Who is administering the reported third party investigation?
- What is the scope of the investigation?
- How will the independence of the investigation be ensured?
- When and in what manner will the report be made public?

- Have you established a confidential method for complaints or tips to be submitted to investigators by staff members, patients, or others who may have directly relevant information?
- Going forward, to ensure such a situation does not recur, what steps are being taken to ensure that whistleblowers are protected and what processes will be put in place to ensure patients have effective means to lodge any concerns about their treatment?
- What, if any, actions were taken by the Executive Director or Board of Directors in response to previously received complaints of abuses by Dr. Winn?
- Are any leadership changes expected, or are any provisions being made to provide for interim management of the organization while the investigation is completed?

All of us who believe in the valuable work of the Mazzone Center have a stake in ensuring that there be transparency and accountability in the resolution of these serious allegations. Thank you for your consideration. I am hopeful that the Mazzone Center can emerge from this crisis a stronger and more secure institution.

Respectfully,



Helen Gym
Councilmember At-Large

cc: Nurit Shein, Executive Director (via email)