

Committee Of The Whole  
May 2, 2016

COUNCIL OF THE CITY OF PHILADELPHIA  
COMMITTEE OF THE WHOLE

Room 400, City Hall  
Philadelphia, Pennsylvania  
Monday, May 2, 2016  
10:3 a.m.

PRESENT:

COUNCIL PRESIDENT DARRELL L. CLARKE  
COUNCILWOMAN CINDY BASS  
COUNCILWOMAN JANNIE L. BLACKWELL  
COUNCILMAN ALLAN DOMB  
COUNCILMAN DEREK S. GREEN  
COUNCILMAN WILLIAM K. GREENLEE  
COUNCILWOMAN HELEN GYM  
COUNCILMAN CURTIS JONES, JR.  
COUNCILMAN DAVID OH  
COUNCILWOMAN CHERELLE L. PARKER  
COUNCILWOMAN BLONDELL REYNOLDS BROWN  
COUNCILMAN MARK SQUILLA

BILLS 160170, 160171, and 160172

RESOLUTION 160180

- - -

1                   COUNCIL PRESIDENT CLARKE: Good  
2 morning. We're going to start. Sorry for  
3 being a little late. Try to make it up as  
4 quick as possible. This is public hearing, the  
5 Committee of the Whole regarding bills number  
6 160170, 160171, 160172, and resolution number  
7 160180.

8                   Mr. Stint, please read the titles  
9 of the bills and resolution.

10                  THE CLERK: Bill number 160170. An  
11 ordinance to adopt a capital program for the  
12 six fiscal years 2017 through 2022, inclusive.

13                  Bill number 160171. An ordinance  
14 to adopt a fiscal 2017 capital budget.

15                  Bill number 160172. An ordinance  
16 adopting the operating budget for fiscal year  
17 2017.

18                  Resolution number 160180.  
19 Resolution providing for the approval by the  
20 Council of the City of Philadelphia of a  
21 revised five-year financial plan for the City  
22 of Philadelphia covering fiscal years 2017  
23 through 2021, and incorporating proposed  
24 changes with respect to fiscal year 2016, which

1 is to be submitted by the Mayor to the  
2 Pennsylvania Intergovernmental Cooperation  
3 Authority (the "Authority") pursuant to the  
4 Intergovernmental Cooperation Agreement,  
5 authorized by an ordinance of this Council  
6 approved by the Mayor on January 3, 1992 (Bill  
7 No. 1563-A), by and between the City and the  
8 Authority.

9 COUNCIL PRESIDENT CLARKE: Thank  
10 you, Mr. Stint.

11 Today we continue the public  
12 hearing of the Committee of the Whole to  
13 consider the bills read by the clerk that  
14 constitute proposed operating and capital  
15 spending measures for fiscal 2017, a capital  
16 program and a forward-looking capital plan for  
17 fiscal 2017 through fiscal 2022.

18 Today we will hear testimony from  
19 the following departments: Airport, Water  
20 Department, Streets, Free Library and Parks and  
21 Recreation. First person to testify, Mr. Stint  
22 is --

23 THE CLERK: Chellie Cameron, chief  
24 Executive Officer of the Airport.

1 COUNCIL PRESIDENT CLARKE: Thank  
2 you, sir.

3 Good morning.

4 MS. CAMERON: Good morning. Good  
5 morning, Council President Clarke and good  
6 morning to the other members of City Council.  
7 My name is Chellie Cameron and I am the Chief  
8 Executive Officer of Philadelphia International  
9 Airport. Seated with me this morning is Tracy  
10 Borda, our Chief Financial Officer.

11 I am honored to be before the  
12 Committee today for the first time in my new  
13 role to present testimony on behalf of the  
14 Division of Aviation fiscal year 2017 operating  
15 budget.

16 I have identified three goals which  
17 are my top priority as CEO. One, improving  
18 customer service by enhancing the passenger  
19 experience through robust customer engagement.  
20 Two, improving existing airport facilities.  
21 And three, pursuing facility expansion  
22 opportunities that will strengthen the  
23 Airport's regional position as a world-class  
24 hub.

1           As you know, the Airport is a  
2 self-sustaining entity which operates without  
3 the use of local tax dollars. While the  
4 Airport does not require local funds to  
5 operate, it is still one of the largest  
6 economic drivers in the Philadelphia region.  
7 Yearly, PHL helps to generate an estimated 14.4  
8 billion dollars in spending and accounts for  
9 more than 141,000 jobs within the region. With  
10 respect to operations during calendar year 2015  
11 alone, PHL accommodated 31.4 million passengers  
12 on more than a 411,000 aircraft take-offs and  
13 landings. Our passenger levels have continued  
14 an upward trajectory over the past few years,  
15 with activity now near pre-economic downturn  
16 levels. These numbers also make PHL the  
17 nineteenth busiest Airport in the United States  
18 in terms of passenger travel, and the twelfth  
19 busiest when it comes to operations.

20           PHL is growing in other ways as  
21 well. The Airport has taken on several new  
22 improvement projects to support the goals of  
23 increasing our capacity and the overall  
24 customer experience. We are nearly ready to

1 unveil our new baggage claim facilities in  
2 Terminal F. This outstanding facility, which  
3 is scheduled to open later this year, is the  
4 result of a strong partnership with American  
5 Airlines and will now connect all terminals and  
6 increase Airport accessibility for arriving  
7 passengers looking to catch connecting flights.  
8 We anticipate this facility will open with lead  
9 gold status, the second highest ranking  
10 possible given out by the U.S. Green Building  
11 Council.

12 We are also progressing well with  
13 the 190 million dollar project to extend runway  
14 nine bright 27 left and improve numerous  
15 taxiways, which will allow for more efficient  
16 operations on the airfield.

17 In addition to our projects on the  
18 ground, we are continuing to explore potential  
19 new domestic and international air service in  
20 order to connect our region to new locations.  
21 Direct service to Asia is a top priority moving  
22 forward, and we will continue discussions with  
23 a number of major foreign carriers as we move  
24 throughout this year.

1                   Serving our passengers is an  
2 important job and it is accomplished by a  
3 highly skilled and diverse workforce. At PHL  
4 we take great pride in promoting diversity  
5 within the Division of Aviation staff. As of  
6 February 2016, the Division of Aviation had 748  
7 permanent employees of which 71 percent were  
8 minority and 31 percent were female. Our staff  
9 also boasts 66 permanent and 37 temporary  
10 bilingual employees, which collectively speak  
11 at least 50 different languages to aid our  
12 diverse passenger base.

13                   The Airport is also actively  
14 engaged in setting and monitoring participation  
15 goals for the City's program for minority women  
16 and disabled-owned businesses, as well as  
17 administering and monitoring two federal  
18 disadvantage business enterprise programs. I  
19 know from my meetings with many of you how  
20 important this issue is to you. As I begin my  
21 tenure as CEO at Philadelphia International  
22 Airport, I want to assure you that this work is  
23 equally important to me. Our newly-named  
24 Office of Business Diversity focuses solely on

1 these issues and is spearheaded by Kathy  
2 Padilla. She is here today to field any  
3 questions members may have around our efforts.

4 In addition to our continued  
5 mission of promoting diversity in the airport,  
6 we also strive to promote inclusion in the  
7 community in which we live and work.

8 Specifically two of our goals, which are also  
9 broader goals of this body, are to advocate for  
10 the inclusion of locally-owned businesses in  
11 our concessions program and our contract work  
12 and to continue to develop our career and  
13 technical mentorship program. At PHL we are  
14 focused on fostering an environment with a  
15 healthy mix of local businesses and national  
16 brands. One such local success story, Athena  
17 Contracting, is a woman-owned construction firm  
18 based in the Second Councilmanic District.  
19 This firm was certified under the Pennsylvania  
20 Unifying Certification Program in July of 2015  
21 and is currently working on the runway  
22 extension project. She does paving work.

23 All of this work cannot be  
24 accomplished without the necessary resources



1 for us to fulfill our mission. For fiscal year  
2 2017, the Airport's operating budget request  
3 totals 468.9 million dollars, which supports  
4 operations and maintenance requirements at both  
5 Philadelphia International and Philadelphia  
6 Northeast Airports. This request is an  
7 increase of 44.3 million over fiscal year 2016  
8 estimated obligations, primarily due to higher  
9 salaries and benefits, ongoing engineering  
10 costs related to our capital program, expanded  
11 customer service programs, increased  
12 maintenance requirements due to new and  
13 expanded facilities, and additional debt  
14 service payments.

15 Our operating budget request  
16 includes 193.6 million for the Division of  
17 Aviation, 139.6 million for debt service, 26.9  
18 million for utilities, and 108.8 million for  
19 appropriations directly related to the police,  
20 fire, fleet management, technology, public  
21 property, sustainability, law, risk management  
22 and finance departments.

23 In summary, PHL continues to be  
24 engaged both internationally and nationally so

1 that we can ensure passenger safety, expand our  
2 passenger base, and improve our overall quality  
3 of service. And in doing so, continue to be a  
4 positive and an active member of the  
5 Philadelphia regional and economic community.  
6 It is also important to note that the airlines  
7 and concession managers are continuing to take  
8 necessary efforts to ensure workers are  
9 receiving a living wage. We support this  
10 effort and any effort that compensates workers  
11 in accordance with Council's Living Wage  
12 Ordinance.

13           Before I finish, I would like to  
14 recognize the outstanding employees behind me  
15 to my left and your right that are going  
16 through our Stars and Leads programs. These  
17 programs focus on professional development for  
18 administrative and entry to mid-level staff to  
19 prepare them for future leadership roles.

20           I have a number of my staff here to  
21 help answer questions. Thank you again for  
22 offering me the opportunity to testify and I'll  
23 be happy to start with those questions.

24           COUNCIL PRESIDENT CLARKE: Thank

1 you very much. I have a couple questions. I'm  
2 going to start. The theme, with respect to  
3 participation, I notice in your testimony you  
4 indicated the importance of it as it relates to  
5 assuring that we have demographics within the  
6 City's workforce that reflect the demographics  
7 of the City.

8 MS. CAMERON: Yes.

9 COUNCIL PRESIDENT CLARKE: Just  
10 want to correct -- starting out with the exempt  
11 employees which are employees that are not a  
12 part of the civil service system, so  
13 essentially the department head, has the  
14 ability to hire directly or the Mayor or  
15 whomever ultimately makes that decision.

16 MS. CAMERON: Correct.

17 COUNCIL PRESIDENT CLARKE: Your  
18 numbers are seven exempts?

19 MS. CAMERON: Seven executive  
20 staff. I think there are 12 exempt positions  
21 total.

22 COUNCIL PRESIDENT CLARKE: And two  
23 of minority out of the seven?

24 MS. CAMERON: That's correct. And

1 three women.

2 COUNCIL PRESIDENT CLARKE: And how  
3 many exempts do you have total?

4 MS. CAMERON: I believe it's 12.

5 COUNCIL PRESIDENT CLARKE: Does  
6 that include the seven?

7 MS. CAMERON: It does. It's  
8 inclusive of the seven.

9 COUNCIL PRESIDENT CLARKE: And of  
10 the 12, what's the minority count?

11 MS. CAMERON: Let me look. We're  
12 looking for the notes. I apologize, I thought  
13 I had that at my fingertips. Of the executive  
14 staff, I mean I have the numbers off the top of  
15 my head. We're looking for the 12 exempts.

16 COUNCIL PRESIDENT CLARKE: All  
17 right. You can have somebody look for it.  
18 Before you leave here, you can give it to us.

19 MS. CAMERON: Okay.

20 COUNCIL PRESIDENT CLARKE: I'm  
21 saying you can have someone look for it.  
22 Before you leave, if you can give us that  
23 number, please.

24 MS. CAMERON: Absolutely.

1                   COUNCIL PRESIDENT CLARKE: In your  
2 testimony, you also stated the Airport  
3 consistently has hiring challenges, which is  
4 likely the reason why you had 109 vacant  
5 positions as of February 2016. But for FY17,  
6 you're looking to increase the number of  
7 budgeted positions by 50, even given challenges  
8 associated with filling the position you  
9 already had budgeted for.

10                   Can you talk to me about basically  
11 why? If you already have a number, a  
12 significant number of budgeted vacancies and  
13 you're looking to add additional positions, can  
14 you tell me, is there a game plan in filling  
15 the existing positions and then subsequently  
16 the additional budgeted positions?

17                   MS. CAMERON: Understood. I'm  
18 going to ask Sade Olanipekun-Lewis to come up.  
19 She's going to help me with this question. But  
20 the first thing I would like to point out is  
21 that we are normally at 790, much closer to  
22 800. And so we have lost a number of folks in  
23 a number of the disciplines that turn over in a  
24 big way during the course of the year. We have

1 a lot of trouble holding custodial folks in  
2 those positions and a lot of the skilled  
3 trades, once somebody leaves, we have a lot of  
4 trouble recruiting qualified folks to come in  
5 and fill in those positions.

6 COUNCIL PRESIDENT CLARKE: If you  
7 can just explain to us why. One thing City  
8 Council, we have more people knocking on our  
9 door, you can imagine and understand, you know,  
10 it's a different position and maybe requires  
11 certain technical skills that we don't have  
12 here in City Council, but employment is a big  
13 issue.

14 MS. CAMERON: Absolutely.

15 COUNCIL PRESIDENT CLARKE: Can you  
16 kind of tell me why we are having challenges?

17 MS. OLANIPEKUN-LEWIS: Good  
18 morning, Council President. Sade  
19 Olanipekun-Lewis.

20 COUNCIL PRESIDENT CLARKE: Good to  
21 see you again.

22 MS. OLANIPEKUN-LEWIS: Same here,  
23 sir. Always good to see you, sir. In addition  
24 to what Chellie Cameron was sharing, we also

1 are requesting additional 50, because we have  
2 38 individuals who are in the DROP program.  
3 And these are in custodial and the skilled  
4 worker areas. And because once you're in DROP,  
5 that four-year window, you can leave at any  
6 time. And so one of the things that we want to  
7 ensure is that we're able to backfill those  
8 positions in a timely manner, as well as  
9 provide for session planning. With respect to  
10 the skilled labor force, a lot of the barriers  
11 to entry is just being able to identify  
12 candidates who have the basic requirements to  
13 even test for the civil servant position. And  
14 so we want a little bit of a lead time to be  
15 able to prepare for the inevitable departure of  
16 these folks. We also tend to have a high  
17 turnover in our custodial workforce as well, so  
18 we're always trying to backfill that.

19 COUNCIL PRESIDENT CLARKE: And  
20 thank you for hosting the job fair up at Temple  
21 University. Got a lot that responded. So DROP  
22 is a four-year program, traditionally?

23 MS. OLANIPEKUN-LEWIS: Yes.

24 COUNCIL PRESIDENT CLARKE: So

1 understanding the nature of DROP, the whole  
2 point was to have a sense of when people will  
3 be leaving so you can prepare for that.

4 MS. OLANIPEKUN-LEWIS: Yes, sir.

5 COUNCIL PRESIDENT CLARKE: Did we  
6 wait -- and I know you just got there in that  
7 position -- until we realize that people are  
8 leaving or did we prepare for that in terms of,  
9 you know, getting a list of individuals on the  
10 list in anticipation of the departure with the  
11 significant number?

12 MS. OLANIPEKUN-LEWIS: As you know,  
13 before we are aware of a person's entering in  
14 DROP, they have to fill out an application.  
15 And once that is done, the department is made  
16 aware that the employee plans to --

17 COUNCIL PRESIDENT CLARKE: Are you  
18 saying that these people will be in DROP or --

19 MS. OLANIPEKUN-LEWIS: No. These  
20 38 --

21 COUNCIL PRESIDENT CLARKE: Are they  
22 leaving now?

23 MS. OLANIPEKUN-LEWIS: These 38  
24 individuals have applied for DROP and they can



1 leave any time within the four-year window.  
2 Meaning that you can leave the day after DROP  
3 or within the four years. So we want to plan  
4 for that.

5 COUNCIL PRESIDENT CLARKE: Yeah.  
6 But I'm trying to understand why do we have 109  
7 vacancies. What relationship DROP has with  
8 that. You're telling me that we lost people  
9 due to DROP.

10 MS. OLANIPEKUN-LEWIS: DROP, the  
11 fact that we have challenges with high turnover  
12 in the custodial positions, as well as trying  
13 to properly fill the skilled workers. Many of  
14 the folks who apply for these positions, we  
15 have challenges in terms of them not having the  
16 basic requirements to test for these skilled  
17 worker positions, such as carpenters and the  
18 like. And so these are all civil service  
19 positions. So these aren't exempts and they  
20 have to test into that. In addition, we have  
21 competition with other departments where these  
22 folks are applying for. The pay is not market  
23 pay, so some of them even come in and they  
24 choose not to come.

1                   COUNCIL PRESIDENT CLARKE: I hate  
2 to keep jumping in because employment is like  
3 an issue. So you said -- what are the  
4 disciplines? I mean, what are -- I'm just  
5 trying to help you. If you're telling me that  
6 we have challenges getting people engaged for  
7 employment and we need to know that because we  
8 will -- I know a member of my staff and former  
9 Councilman Goode actually has been working real  
10 hard on developing the appropriate registries  
11 so we have a list of individuals. So if it  
12 calls for us to get engaged and funnel people  
13 to you for those positions, please give us that  
14 list and the requirements.

15                   MS. OLANIPEKUN-LEWIS: Sure.

16                   COUNCIL PRESIDENT CLARKE: And the  
17 specifications for those job opportunities. I  
18 mean, I just can't believe that we can't fill  
19 the positions.

20                   MS. OLANIPEKUN-LEWIS: Sure.  
21 Absolutely.

22                   COUNCIL PRESIDENT CLARKE: I mean,  
23 if you're telling me that we're having  
24 difficulty hiring pilots, all right. Okay. I

1 can kind of understand that, but --

2 MS. CAMERON: Two of the  
3 disciplines that are particularly difficult are  
4 HVAC mechanics. Trying to find folks that are  
5 trained at the right level to be able to take  
6 care of the seven terminals and the very large  
7 Airport complex. We have a number of different  
8 systems in place as well. So those folks have  
9 to have a lot of technical skills. The  
10 custodians are just a high turnover area. And  
11 so at any one time, we'll recruit and establish  
12 a list of, say, 60, a hundred people. And  
13 we'll interview them all and start getting them  
14 through the process to get them hired. But as  
15 we do that, some drop out. It's just a very  
16 difficult discipline to hire for.

17 One of the other things I want to  
18 mention about the custodial staff is that if we  
19 focus on customer service and the passenger  
20 experience, it's really everything that a  
21 passenger sees and feels and hears and smells  
22 as they go through the terminal. So we're  
23 trying to make sure that our terminal is  
24 spit-spot clean. And so we're trying to beef

1 up our custodial staff to make sure that at  
2 night when it's not as busy, we can do some of  
3 those deep cleanings and make the passenger  
4 experience better. This is something that's  
5 important to us and also important to the  
6 airline.

7 MS. OLANIPEKUN-LEWIS: Council  
8 President, two other things I failed to mention  
9 is that because we're at the Airport and we  
10 have to have a security clearance, many of  
11 these individuals who do satisfy the civil  
12 service requirements, may not pass a medical or  
13 security background clearance and that's  
14 another challenge, another barrier to staffing  
15 adequately.

16 COUNCIL PRESIDENT CLARKE: Meaning  
17 they can't pass the urine test?

18 MS. OLANIPEKUN-LEWIS: Some, yes.  
19 Or background checks, sir, yes.

20 MS. CAMERON: Custodians require an  
21 airport badge to get behind security to do  
22 their job, and so they have to pass a criminal  
23 history background check. It's required by the  
24 Federal Government.

1                   COUNCIL PRESIDENT CLARKE: All  
2 right. I don't want to belabor this. But can  
3 we follow up with you so -- this is, I mean, a  
4 hundred jobs. I mean, I know at least 2,000  
5 people prepared to take those jobs as we speak.  
6 So I really would like to help you on that to  
7 ensure that we move ahead.

8                   MS. CAMERON: And we would welcome  
9 that help. Thank you.

10                  COUNCIL PRESIDENT CLARKE: Please.  
11 Should I follow up with Ms. Lewis on that?

12                  MS. CAMERON: Yes.

13                  MS. OLANIPEKUN-LEWIS: Yes.

14                  COUNCIL PRESIDENT CLARKE: Thank  
15 you. I used up all my time on one question.  
16 I'm going to sneak one in real quick.

17                  With respect to the expansion and  
18 construction projects, relatively quick, can  
19 you just give us a sense of where we are with  
20 that? I know it was a big issue earlier on in  
21 terms of whether or not we were going to  
22 proceed in full force. I know the airlines  
23 were balking at the willingness to participate  
24 in the full expansion and we didn't really hear

1 much else about it. You know, we were -- me  
2 and Council, we bought into this notion that we  
3 were ready to add another runway and we took a  
4 relatively difficult vote in proceeding and we  
5 did everything we were going to do, and then  
6 after this issue gets resolved and the  
7 contracts got resolved and then we're told that  
8 there's a possibility that we won't have the  
9 full expansion.

10 MS. CAMERON: Well, I think it's  
11 not a matter of if, but a matter of when, when  
12 it comes to the new runway. When we took a  
13 look at operational levels at the Airport, so  
14 takeoffs and landings over the last ten years,  
15 those are down by 23 percent. And it's really  
16 the activity that drives delays, delays drive  
17 additional costs for the airlines, which  
18 ultimately drive them to approve projects to  
19 move forward. So the new runway with a  
20 23-percent drop in takeoffs and landings isn't  
21 needed quite as urgently today as it was  
22 before. We are still committed, however, to  
23 making progress on that project. If we were to  
24 start today, that project would take anywhere

1 from 10 to 12 years to complete. And so we  
2 think that it would be prudent and make sense  
3 on our part to actually continue to move  
4 forward with enabling projects that have innate  
5 value in and of themselves.

6           So for example, the FAA air traffic  
7 control tower that is in the way of the new  
8 runway is over 30 years old and needs to be  
9 replaced, regardless of whether the new runway  
10 gets built in the next couple years or not. So  
11 we are trying to pursue moving forward with  
12 projects like that. We are in discussions with  
13 the airlines to talk about what comes next with  
14 this program. But if you look at passenger  
15 levels, which are only down by three percent  
16 over that same ten-year period, as compared to  
17 the 23-percent decrease in landings and  
18 takeoffs, it starts to drive the decisions  
19 towards doing terminal work, as opposed to the  
20 new runway.

21           Again, the master plan that we  
22 developed that -- ten years ago that was  
23 announced five years ago, is still a really  
24 good master plan. It's just a simple matter of

1 what comes when and resequencing and  
2 re-prioritizing. There are some projects that  
3 are still moving forward and one was the one I  
4 talked about, the 109-million-dollar runway  
5 extension and taxiway work.

6 COUNCIL PRESIDENT CLARKE: Okay.  
7 I'll come back. But I do -- I can speak for  
8 myself. The support for the merger was based  
9 on the belief that there was going to be this  
10 massive expansion of the Airport. And I kind  
11 of feel like I was dooped a little bit because  
12 we did that -- and I'm not blaming you because  
13 you were in your current role. We supported  
14 that and then we're told by those people who  
15 asked for the level of support that, oh, by the  
16 way, we're not going to do the massive -- I'm  
17 not even going to ask you for an answer. It's  
18 just how I feel.

19 MS. CAMERON: There are two things  
20 I would throw into that mix though. One is  
21 that we do have 1.6 billion dollars worth of  
22 authorized projects. The second is the use and  
23 lease agreement that you were part of helping  
24 us negotiate, does include a deadline of



1 December of this year for the airlines to make  
2 a choice on moving forward with one, two or all  
3 three of a set of pre-identified projects. So  
4 we should know by the end of the year as to  
5 what moves forward.

6 COUNCIL PRESIDENT CLARKE: Okay.  
7 Thank you.

8 Chair recognizes Councilman  
9 Greenlee.

10 COUNCILMAN GREENLEE: Thank you,  
11 Mr. President. Good morning, everyone. Ms.  
12 Cameron, you talked right in the beginning, the  
13 whole customer experience, enhancing the  
14 customer experience. Just had kind of two  
15 related questions. One I know you probably  
16 can't do a whole lot about. We read about,  
17 because of security issues, the longer lines  
18 that are -- people going through with security.  
19 And we understand that with all the things  
20 going on in the world. So I was wondering if  
21 you could comment on that. What interaction  
22 you have with the Federal Government, whatever,  
23 to try to address that as best as you can. And  
24 I guess just generally, is there anything else

1 -- you mentioned the baggage area. Is there  
2 anything else that you are working on maybe in  
3 the future that will better that customer  
4 experience?

5 MS. CAMERON: Sure. So the TSA  
6 minds, we have been told by the TSA  
7 administrator that we should expect longer  
8 lines this summer. So we have started a series  
9 of meetings with our local TSA folks to talk  
10 about what we can do to make sure that we  
11 address those lines in any way that we can.  
12 TSA staffing levels are controlled at the  
13 federal level and so we can't influence that.  
14 But what we can do is, we can do things like  
15 monitor. When things start to get backed up at  
16 one checkpoint versus another, we can deploy  
17 our summer staff, our interns to help us do  
18 that and we can help adjust the staff members  
19 that we have on hand at the time to hopefully  
20 make that a better experience.

21 So we are talking through with them  
22 to do whatever it is that we can to try and  
23 address those issues. We also have a media  
24 blast going out soon that will try to inform

1 all of our passengers that they should arrive  
2 at the airport well in advance of their flight.  
3 So hopefully that will help a bit. You know,  
4 there are a lot of behind-the-scenes things  
5 that we're doing as well with baggage claim.  
6 And, you know, I think that as we talk to the  
7 airlines about what to move forward with next  
8 when it comes to terminal work, baggage,  
9 security and the efficient handling of baggage  
10 will be a priority.

11 COUNCILMAN GREENLEE: Okay. All  
12 right. Thank you. And, again, on that first  
13 issue, I know it's a lot of out of your  
14 control, but I know it's something that  
15 obviously when you talk about the customer  
16 experience, waiting in line that long --

17 MS. CAMERON: Well, it's our  
18 Airport.

19 COUNCILMAN GREENLEE: It's the  
20 world we live in. I get. All right. Thank  
21 you. Thank you very much. Thank you, Mr.  
22 President.

23 COUNCIL PRESIDENT CLARKE: Thank  
24 you, Councilman.

1                   Chair recognizes Councilwoman  
2 Parker.

3                   COUNCILWOMAN PARKER: Thank you,  
4 Mr. President, and good morning to each of  
5 you. I think when I had the opportunity to  
6 talk with you all briefly sometime ago, I told  
7 you that I was excited about the level of  
8 estrogen involved in leadership at the Airport.  
9 And with that in mind, my first question is in  
10 regards to the issue of a gender breakdown  
11 regarding airport employees, and currently it's  
12 69 percent male and 31 percent female. Tell  
13 us, what are you doing to sort of bring some  
14 level of equity or parody there with the number  
15 of women who are employed there? And I'm  
16 looking at your testimony. You note that in  
17 2015, you hired 44 new employees and 45 percent  
18 were female. So obviously we see that there  
19 was some effort. But tell me, this current  
20 administration under your leadership, what's  
21 your plan?

22                   MS. CAMERON: Well, when there's  
23 civil service positions, we're clearly subject  
24 to the Rule of Two. And so, you know, all of

1 our hiring managers understand how important  
2 diversity is to the City and to this  
3 organization. So if they make hiring decisions  
4 between that choice of two for civil service  
5 positions, that's a top of mind. When it comes  
6 to exempt positions that Council President  
7 Clark asked about earlier, I'm very happy to  
8 say that of the folks that I recommended for  
9 exempt positions and have hired, they include  
10 Sade, Tracy, Kathy Padilla, who is back here,  
11 and then there are a couple of existing exempt  
12 position folks that were kept. Leah Douglas,  
13 who manages our art program and is our chief  
14 image person, and Maryanne Mahoney, who is our  
15 Director of Legislative Government Affairs.

16 COUNCILWOMAN PARKER: And so I want  
17 to go back to the portion of your response  
18 associated with civil service and our  
19 Councilwoman at Large, Blondell Reynolds Brown,  
20 has surely been a leader in the area of working  
21 to address the issue of the Rule of Two and I  
22 understand all of the civil service regs. But  
23 when you look across the country, what we see  
24 is that respective departments and agencies in

1 different cities across the country are in  
2 communication with their civil service  
3 departments to figure out what creative  
4 strategies within the rules and regs governing  
5 the overall process, how can you, through  
6 innovation, through sort of creative outreach  
7 in where we're trying to recruit. Have you  
8 engaged in any of those conversations with any  
9 of our civil service commission?

10 MS. CAMERON: Oh, absolutely.  
11 We're working hand in glove with him on  
12 addressing anything that we can with the Rule  
13 of Two or in those creative opportunities.  
14 Some of the things I can point out that we in  
15 the Airport specifically do is we're members of  
16 a number of national and local organizations  
17 like WTS, Women Transportation Society, where  
18 we actively go out as a senior team and our  
19 management team goes out and talks to women who  
20 are in college, in high school, talk to them  
21 about careers in transportation. We're a  
22 member of COMTO, The Conference of Minority  
23 Transportation Officials. And we're active  
24 with them both at the local level and the

1 national level, and that's a way we can recruit  
2 minorities and women to be interested in  
3 applying for jobs that the Airport might have  
4 open.

5 Our job fair was another perfect  
6 example. We were there. We had a table. And  
7 that allows us sometimes to get access to folks  
8 that don't know about the civil service system  
9 who are confused or unaware of how they can  
10 apply for a position within the City. And when  
11 we're out there talking to them, we can help  
12 educate them. Additionally and lastly, our  
13 Human Resources Department does a number of  
14 high school college outreach events throughout  
15 the year where they go out, set up tables, do  
16 career counseling and talk about careers at the  
17 Airport.

18 COUNCILWOMAN PARKER: So one, I  
19 want to commend you all for the job fair.  
20 Clearly they are huge hits in the community,  
21 because people are able to access you directly  
22 and not have to go to the Airport but they can  
23 reach you in neighborhoods. And I know  
24 Councilman Kenyatta Johnson, whose district

1 houses the Airport, has been a huge proponent  
2 of ensuring that that happens. So I want to  
3 commend you all for that.

4           With that in mind, I want to go  
5 back. My next question was relevant to what  
6 Council President Clarke talked about with the  
7 filling of custodial and skilled trades  
8 positions. Obviously there's some extra work  
9 that needs to be done there. And I will hope  
10 that you all would continue to view Council as  
11 partners as we move forward in the recruitment  
12 process there, because I know if I went into  
13 the Ninth Councilmanic District and said to  
14 those people who lined up and sent those  
15 resumes that, you know, there are positions  
16 that we're having a difficult time filling,  
17 people would be saying how -- you know, why.  
18 You know, what can we do. So consider us to be  
19 partners.

20           In addition to that, I want you to  
21 give us a summary, if you will, in regards to  
22 the subcontractors, the wages that they are  
23 paying. Are all of the subcontractors, you  
24 know, adhering to the rules and the pay



1 established by this City, and to talk about the  
2 number of contracts, if you gave us an overall  
3 number of the amount of business that is being  
4 done. Give us a breakdown in terms of MBE, WBE  
5 and so forth.

6 MS. CAMERON: Okay. Let me take  
7 that in two parts. I'll talk about the living  
8 wage first, and then I'll call Kathy Padilla to  
9 the table to talk about our participation in  
10 the award of contracts.

11 So when it comes to the Living Wage  
12 Ordinance that was passed by Council, of course  
13 the Division of Aviation employees are  
14 compliant. There are two real main groups that  
15 I want to address when it comes to that  
16 ordinance and that law. The first are  
17 subcontractors to the airlines. When we signed  
18 a new use and lease agreement with the airlines  
19 that was effective July 1st of last year and,  
20 in fact, that was a document that was worked on  
21 by the Council and the airlines and the Airport  
22 together, the airlines agreed to make all of  
23 their subcontractors compliant with a living  
24 wage. We went a step further and we requested

1 compliance statements from those  
2 subcontractors, and we have received them and  
3 so have the airlines. And so that is, at this  
4 point, what I can say about the subcontractors  
5 to the airlines.

6           When it comes to the concession  
7 program, and that's another large group that  
8 was largely noncompliant with the living  
9 wage -- or not noncompliant. I shouldn't say  
10 that. They weren't necessarily paying a living  
11 wage before the ordinance went into effect.  
12 The way the ordinance applies to that group is  
13 that we have a master lease with Marketplace.  
14 They're the master concession operator at the  
15 Airport. And they are the ones that do  
16 sublease agreements with, I think it's around,  
17 56 vendors for about 170 restaurants and retail  
18 shops in the airport. Those retail shops and  
19 restaurants turn over on a staggered basis. So  
20 we'll have a set of them that are coming up for  
21 release every year. The average term is  
22 somewhere around seven years. As a sublease  
23 comes up for renewal or to turn over to a new  
24 operator, those operators for the new lease are

1 required to be compliant with the living wage.  
2 The only -- and, again, I say living wage and  
3 it's the Living Wage Ordinance and the way it's  
4 spelled out in the ordinance.

5 COUNCILWOMAN PARKER: The final  
6 question -- my time is up, but you were asked  
7 for the overall number in terms of contracts.

8 MS. CAMERON: Yes. Kathy Padilla  
9 will come up and address that.

10 MS. PADILLA: Good morning,  
11 Councilwoman. At the Airport, we are  
12 responsible for three separate diversity  
13 contracting programs. The OEO program that is  
14 for locally-funded projects and two federal  
15 programs, the EDB program for construction  
16 projects generally funded by the FAA and the  
17 concessions program called the ACDB program.  
18 On the DB program our federal goal, which we  
19 had to follow the federal methodology for, is  
20 14.39 percent. In 2015 we made 21.9 percent,  
21 and thus far in 2016 we're making 14.5 percent.  
22 In the ACDB, program our goal is 16.45 percent.  
23 In 2015 we achieved 25.3 percent. And thus far  
24 in 2016 we're achieving 25.6 percent. In the

1 OEO program, our goal was 30 percent. In 2015  
2 we achieved 25.2 percent. And thus far in 2016  
3 we're achieving 31.3 percent. So we're  
4 exceeding all of our goals and when we exceed  
5 our goals, we seek to raise them.

6 COUNCIL PRESIDENT CLARKE: Thank  
7 you, Councilwoman.

8 Chair recognizes Councilman Domb.

9 COUNCILMAN DOMB: Thank you,  
10 Council President. Good morning.

11 MS. CAMERON: Good morning.

12 COUNCILMAN DOMB: I have five brief  
13 questions, so keep the answers to a minute so I  
14 get them all in. The first question is a  
15 financial question on page three of your  
16 testimony. If I'm reading the numbers  
17 correctly, from fiscal 2015 to fiscal 2016, in  
18 the financial summary by class Division of  
19 Aviation, we're going up about 45 percent. And  
20 in the bottom category financial summary by  
21 class for the full aviation fund, we're going  
22 up about 26 percent. That seems like big  
23 increases from '15 to '16.

24 MS. BORDA: Good morning,

1 Councilman. My name is Tracy Borda. I'm the  
2 Chief Financial Officer at the Airport. Make  
3 sure I -- I want to make sure I heard you  
4 right. You talked about debt service?

5 COUNCILMAN DOMB: I'm talking about  
6 page three. Huge increases. In the middle of  
7 the page, financial summary by class has to do  
8 with -- the big areas are purchases of services  
9 which went up a lot.

10 MS. BORDA: Yes, I can speak to  
11 that first.

12 COUNCILMAN DOMB: Payments to other  
13 funds.

14 MS. BORDA: Okay. So in the  
15 purchase of services category, you're primarily  
16 dealing with contracts. We have a  
17 1.6-billion-dollar capital program, so we're  
18 putting more effort into planning design  
19 contracts to fulfill that 1.6-billion-dollar  
20 capital program. In addition, we have  
21 increased our contracts for maintenance of new  
22 systems and terminal facilities. We have a  
23 couple different things happening. One, we  
24 have the new Terminal F bag claim facility that

1 will be coming online this year. So that has  
2 to be maintained. There are systems within  
3 that facility as well that need to be  
4 maintained. In addition, we just have aged  
5 infrastructure. We're an older Airport and so  
6 we sort of see increasing maintenance costs  
7 through the years. Those are the two big  
8 categories within contracts. I guess the third  
9 category would be with Chellie coming onboard,  
10 and being the new CEO at the airport we have a  
11 new focus on the passenger experience, and  
12 we're putting some efforts into passenger  
13 satisfaction surveys and assessment of our  
14 facilities and looking -- just with that  
15 renewed focus trying to make sure that the  
16 passenger experience is a top-notch at  
17 Philadelphia International.

18 COUNCILMAN DOMB: In the bottom  
19 category on page three of your testimony, much  
20 employee compensation went up 25 percent. Is  
21 that a union negotiation, or why was that  
22 increase so dramatic?

23 MS. BORDA: Well, one of the issues  
24 that we did budget for is the three-percent

1 increase for DC47 that is happening.

2 COUNCILMAN DOMB: This is 25  
3 percent. An increase is three or four maybe.

4 MS. BORDA: Well, I think it goes  
5 -- there's a couple different things in there.  
6 One was the three-percent increase for DC47  
7 employees. We also built in a contingency in  
8 case DC33, should have a settlement during the  
9 year. We also have allotted for overtime for  
10 special events, especially the DNC coming. And  
11 then lastly, we did do an increase in positions  
12 that we discussed earlier with Council  
13 President Clarke.

14 COUNCILMAN DOMB: It seems like a  
15 big number, 25 million dollars. And in the  
16 purchase of services that we were referring to  
17 before that was going up 40 million from 97 to  
18 137. Bottom category. Purchase of services.  
19 We spent 97 million last year. We planned to  
20 spend a 137 million last year. Seem like big  
21 increases.

22 MS. BORDA: Okay. So that involves  
23 all the other City departments for whom we also  
24 fund. Those would be OIT, Police, Fire, Public

1 Property, Fleet Management. So we are -- there  
2 is money within each one of those. I can get  
3 back to you with details.

4 COUNCILMAN DOMB: Can you get back  
5 to me with the details of those two categories?

6 MS. BORDA: Purchase of services  
7 and --

8 COUNCILMAN DOMB: Employee  
9 compensation and payment of other funds. Just  
10 give me the breakdown of last year, how we paid  
11 it, versus this year.

12 Here's my other question. You have  
13 a lot vacancies and the Council President was  
14 pointing out. I just did a quick search on  
15 Indeed. In the City of Philadelphia, there's  
16 133 jobs right now for HVAC people, which means  
17 it's a tough spot probably to fill. But we do  
18 have technical schools in Philadelphia that do  
19 these kinds of thing. I heard of one called  
20 Orleans Technical and there's other ones on  
21 North Broad and all over the City. Have you  
22 approached these schools and tried to bring  
23 them in the fold to help us get people for  
24 these jobs?



1 MS. BORDA: We'll bring back up  
2 Sade to help answer that question.

3 MS. OLANIPEKUN-LEWIS: Good  
4 morning, Councilman. Sade Olanipekun-Lewis.  
5 I've just been informed that we are aware of  
6 the schools. They just don't offer those  
7 technical specialities that we need for at the  
8 Airport.

9 COUNCILMAN DOMB: So is it possible  
10 for you to contact the schools, tell them what  
11 you need and ask them to train for those jobs?

12 MS. OLANIPEKUN-LEWIS: We can make  
13 inquiry of that, yes, sir. And ask them if  
14 they can offer that.

15 COUNCILMAN DOMB: One other  
16 comment. There are 26 vacancies of retail  
17 locations coming up at the Airport this year.  
18 Is that normal?

19 MS. CAMERON: Yes. Yes.  
20 Absolutely. We turn over a certain number  
21 every year.

22 COUNCILMAN DOMB: So that means  
23 there's 26 opportunities for entrepreneurs in  
24 the City to open locations?

1 MS. CAMERON: That's correct. We  
2 are doing an outreach session to recruit  
3 businesses to come in and operate those  
4 locations this Thursday at the Airport.

5 COUNCILMAN DOMB: One other  
6 comment. Recently I went to Florida for the  
7 day. Left in the morning, came back at night  
8 on a Saturday. Went to Terminal C. There was  
9 a 40-minute wait, as Councilman Greenlee is  
10 talking about. 40-minute wait in Terminal C.  
11 I walked over to Terminal B. It was 10  
12 minutes. Is there a way to have on your board  
13 that shows the gates and so forth, the waiting  
14 times at each gate for security. So it says  
15 Gate B is 10 minutes, Gate C is 40 minutes, so  
16 I know which gate to go to?

17 MS. CAMERON: Two things. One,  
18 there is a TSA app that we would be happy to  
19 show you that does monitor wait times at the  
20 different locations at different airports.

21 COUNCILMAN DOMB: Yeah. But I'm  
22 talking about to put it right on your board so  
23 a Philadelphia resident can say let me go to B  
24 versus C. Just improves that customer service.

1 MS. CAMERON: That's right. And  
2 that's the other thing we're looking at this  
3 summer in partnering with TSA. One will be to  
4 help us manage it actively with people. The  
5 second will be to introduce the technology or  
6 just the information system that will allow  
7 people to see --

8 COUNCILMAN DOMB: All you got to do  
9 is tell people go to B, don't go to C and you  
10 have solved the issue.

11 MS. CAMERON: Yes.

12 COUNCILMAN DOMB: Okay. Thank very  
13 much.

14 MS. CAMERON: Sure.

15 COUNCIL PRESIDENT CLARKE: Thank  
16 you, Councilman.

17 Chair recognizes Councilman Jones.

18 COUNCILMAN JONES: Thank you, Mr.  
19 President. Thank you and welcome. I can't  
20 help on the estrogen end, but I'll try to give  
21 some good testosterone comments. First of all,  
22 I want to thank you for being -- I have been in  
23 many airports. Some of them I had the  
24 distinction of having to sleep overnight in and

1 it's no fun. In my Airport in Philadelphia, I  
2 get good service. I haven't experienced some  
3 of the things my colleagues have experienced.  
4 But the reason I get good service is because of  
5 good employees. And good employees both in the  
6 official Airport City worker end, but also some  
7 of your subcontractors go out of their way and  
8 often are in post 9/11 on point with the  
9 security. When Councilwoman Blackwell dealt  
10 with the Ebola crisis, they had to go on those  
11 planes fearlessly and make sure that we were  
12 okay as passengers. And so it was not a heavy  
13 list when Councilman Goode, former Councilman  
14 Goode fought for a living wage.

15 My question is twofold. How did we  
16 communicate the executive order first and then  
17 our interest in having a living wage to those  
18 subcontractors? That's my first question. And  
19 are they in compliance?

20 MS. CAMERON: Okay. So the answer  
21 to your first question, it was -- when we  
22 signed the new use and lease agreement with the  
23 airlines, that's the first group of  
24 subcontractors, it was in the use and lease

1 agreement that the airlines had to be compliant  
2 with that ordinance. So it's right there in  
3 the contract, if you will, the use and lease  
4 agreement. We also talked to them about it and  
5 received letters -- a letter from American  
6 Airlines on behalf of the other airlines that  
7 they would be compliant with that.

8 COUNCILMAN JONES: So today, all of  
9 the subcontractors are in compliance with our  
10 living wage ordinance.

11 MS. CAMERON: We have received  
12 letters of compliance from all of the  
13 subcontractors. I can ask Deputy Mayor Lazer  
14 to come forward and talk a little bit about  
15 what they're doing to ensure compliance as  
16 well.

17 When it comes to the second group  
18 of subcontractors, which are the concession  
19 operators, when we signed a new concession  
20 agreement that Council also approved about a  
21 year and a half ago, it was written into that  
22 agreement that they would be compliant with the  
23 living wage as those subleases turned over.

24 COUNCILMAN JONES: I know what our

1 intent was. What has been the impact?

2 MS. CAMERON: Yes. Go ahead.

3 MR. LAZER: Rich Lazer, Deputy  
4 Mayor for Labor. Councilman, just so -- we  
5 came in -- so prevailing labor standards falls  
6 under my office. So when we came in we asked  
7 -- I asked Perry at Labor Standards to do an  
8 audit of the ground handling folks at the  
9 Airport. So we have conducted a numerous  
10 amount of interviews with workers. Our city  
11 investigator went into the Airport, did  
12 interviews with workers and we also looked at  
13 certified payrolls through the airlines. And  
14 at this moment, there are no violations at the  
15 Airport when it comes to wage issues.

16 COUNCILMAN JONES: So my former  
17 colleague and now mayor, Mayor Kenney, was a  
18 firm advocate and supporter of this. Can you  
19 explain to me why we are still having job  
20 interruption, protests and things like that,  
21 and how can you assure this body that we're not  
22 going to have that right at the time when we're  
23 showing off our City to the DNC?

24 MR. LAZER: Yes. So we are in

1 every-day conversations with workers at the  
2 Airport, specifically SCIU and United to try to  
3 address any concerns they have. We are in  
4 constant communication with the Airport to try  
5 to mediate the best effort on how we can try to  
6 calm -- the Mayor wants labor harmony, labor  
7 peace at the Airport. That's our goal. So  
8 we're working through with our partners at the  
9 Airport to try to get to that part. I mean,  
10 we're meeting regularly about it and we're  
11 trying to come up with solutions to try to not  
12 have work stoppages.

13 COUNCILMAN JONES: See, my feeling  
14 is that we own that Airport. We are the job  
15 owner. They are subcontractors. We pass the  
16 law. That law was designed so that we didn't  
17 have black eyes on national T.V. I'm just  
18 uncomfortable about how we -- not with the  
19 Airport management. I'm going to say that  
20 three times. Not with the Airport management.  
21 Not with the Airport management. But where is  
22 the incentive for these subcontractors not to  
23 have us in a position where -- and when people  
24 look at it on national T.V., they're not going

1 to say oh, that's a subcontractor. They're  
2 going to say the City of Philadelphia has not  
3 done labor peace. And we are actively looking  
4 for other opportunities to put us on a world  
5 stage. We had the Pope, now the DNC. There  
6 are other big-ticket items we want to add, and  
7 one of the reasons we won the Pope concession  
8 was the fact that we had relatively labor peace  
9 and that is a concern of mine as we try to get  
10 more revenues, more flights, more conventions,  
11 more visitors coming through that Airport  
12 expeditiously and not on the backs of labor. I  
13 know I'm preaching to the choir.

14 MR. LAZER: We definitely agree  
15 with that and we're working internally to try  
16 to, like I said, not have any work stoppages at  
17 the Airport and have labor peace. That's the  
18 number one priority, especially from my office,  
19 as we move forward.

20 COUNCILMAN JONES: I know you're  
21 for it. I know the Mayor is for it. What are  
22 we doing though? Give me a specific -- are  
23 they meeting? What are we doing?

24 MR. LAZER: Yes. We are working to



1 -- we are --

2 COUNCILMAN JONES: You're going to  
3 say we're on it.

4 MR. LAZER: No, we're definitely on  
5 it. It's a main priority for us to have labor  
6 peace.

7 COUNCILMAN JONES: With the who of  
8 the labor but the what the impact is. And  
9 finally, we are prepared -- I'll wait for the  
10 next round, Mr. President. I'll wait.

11 COUNCIL PRESIDENT CLARKE: Okay.  
12 All right, Councilman. Thank you.

13 Chair recognizes Councilman Green.

14 COUNCILMAN GREEN: Thank you,  
15 Council President. I just wanted to follow up  
16 on some of the questions you asked earlier  
17 regarding the capacity expansion program at the  
18 Airport. Because of the CP program, the  
19 Airport was not able to go to market in  
20 reference to bonds. So I understand they're  
21 going to be doing a significant commercial  
22 paper program, I believe, this year. Can you  
23 provide some more information about that, as  
24 well as your outreach in reference to vendors

1 of color, especially in the professional  
2 service sector, and I can help in that effort.

3 MS. BORDA: Good morning,  
4 Councilman. Tracy Borda speaking. Yes, the CP  
5 program that we have, we currently have a  
6 350-million-dollar CP program which offers a  
7 ton of benefits when you have a large capital  
8 program such as ours. First and foremost, it  
9 provides flexibility with just-in-time funding.  
10 It's an amazing -- the lower interest cost that  
11 you pay on this program, that's probably the  
12 second most important. We have been able to  
13 date pay only about 1.2 million in interest  
14 costs. Whereas if we had done a large fix  
15 funding when we originally went out, we  
16 probably would have paid closer to 35 million  
17 dollars in interest costs. So overall, the  
18 program has been very beneficial to us.

19 With regard to your second  
20 question, which is how are we reaching out to  
21 the professional services minority community,  
22 minority and women-owned community, I'll start  
23 off -- and I don't know if Chellie or Kathy  
24 want to add on, but we -- I guess last fall we

1 had an economic opportunity forum -- I'm sorry,  
2 I don't remember the exact date. But we  
3 reached out to --

4 MS. BORDA: Thank you, Chellie. It  
5 was in October. I believe we had over -- was  
6 it 350 or 500?

7 MS. CAMERON: Almost 500.

8 MS. BORDA: Over 500 attendees at  
9 that program. What we did during that day was,  
10 we talk about the way you can locate  
11 contracting opportunities with the City, the  
12 way you can register on the City's Website to  
13 be notified of those opportunities. We walked  
14 them through the upcoming opportunities that we  
15 would have in the next year, professional  
16 service and non-professional service  
17 contracting opportunities. It was a really  
18 well-attended event and I think -- we also  
19 provided time for meet and greets between prime  
20 and subcontractors, which was very beneficial  
21 to the minority and women-owned businesses in  
22 the room.

23 COUNCILMAN GREEN: It's my  
24 understanding you're going to expand the CP

1 program next year as well.

2 MS. BORDA: Right now we're in  
3 discussions with the City Treasurer's Office  
4 about strategies going forward. That would be  
5 one option to potentially expand the program.  
6 Another option would be to take out the CP  
7 program with the fixed rate deal and then re-up  
8 the CP program so that, again, it becomes a  
9 revolving availability, but take out what we  
10 have spent to date. To date we have spent  
11 about 190 million dollars in CP. We're going  
12 to monitor where our spend is and there could  
13 be a deal as needed as early as the spring.  
14 We're not quite sure. But we work closely with  
15 the --

16 COUNCILMAN GREEN: I know PGW also,  
17 because they're also going to market because of  
18 potential sales of the CP program, and it's my  
19 understanding this fall they will be taking out  
20 CP to do a fixed. So it seems like you're  
21 looking at both options as potential, and going  
22 into spring you'll be making some type of  
23 decision.

24 MS. BORDA: Yes. Yes, we are.

1                   COUNCILMAN GREEN: Also in  
2 reference to 8(a). You still do 8(a)  
3 certifications at the Airport?

4                   MS. BORDA: I'm sorry, I'm not  
5 familiar --

6                   COUNCILMAN GREEN: You still do the  
7 8(a) certifications at the Airport?

8                   MS. CAMERON: No, we don't do those  
9 any longer.

10                  COUNCILMAN GREEN: Another point in  
11 reference to autism. I know the airport has  
12 done a very good job over the years providing  
13 opportunities for families and children on the  
14 spectrum. And some years ago, I participated  
15 in a program with my son with Dr. Wendy Ross  
16 and Autism Inclusion Resources at the Airport.  
17 My understanding is you're still continuing  
18 those type initiatives and if you could speak  
19 on that.

20                  MS. BORDA: Yes. You're talking  
21 about the Airport's Autism Access Program. It  
22 is a great program. In fact, I think we were  
23 first in the nation to institute it. And I do  
24 recall you participating in the program. It's

1 a great program that allows any autistic  
2 individual or families with autistic children  
3 to come to the airport to basically experience  
4 what it is like, all the sites and sounds that  
5 go along with getting onto a flight. So they  
6 make their way through ticketing, through  
7 security and actually board a plane. The only  
8 thing that is missing is actual takeoff. But  
9 we do have them taxi around the airfield so  
10 they sort of get more comfortable with that  
11 experience and hopefully become future  
12 passengers of the Airport. So our next event  
13 is actually May 10th in the evening. And we're  
14 working with several families right now to have  
15 another good event at the Airport.

16 COUNCILMAN GREEN: As a follow-up  
17 to looking at your budget testimony, when you  
18 provided information on the top ten domestic  
19 origination and destination destinations, as  
20 well as top five international origination and  
21 destination destinations. What steps are we  
22 taking to try to grow the Airport? I know  
23 because some of the changes in the industry,  
24 carriers are putting more people on planes and

1 actually that's part of the reason why there's  
2 been changes in the CEP program. But are we  
3 trying to use the DNC to strategically leverage  
4 opportunities for growth at the Airport? I  
5 know I have had a similar conversation with  
6 PIDC in reference to the Navy Yard. Such a  
7 large number of people coming through the  
8 Airport for this event, how we're trying to  
9 leverage that opportunity to grow the Airport  
10 both domestically and internationally.

11 MS. CAMERON: I don't know that we  
12 look at the DNC as an opportunity to really  
13 leverage additional destinations. But we work  
14 that constantly with both existing domestic and  
15 international partners, airlines that serve the  
16 Airport today, as well as folks that we don't  
17 have. We do -- we participate in a number of  
18 domestic and international conferences where we  
19 meet with them. We put together business cases  
20 to try and show that if an airline that is not  
21 currently at the Airport where to come and  
22 serve us, how they could be profitable. All  
23 sorts of stuff that at the end of the day, it's  
24 really about the bottom line to them. They

1 want to make sure if they devote a very  
2 expensive asset or set of assets, planes to a  
3 route in Philadelphia, that it's going to be  
4 profitable. On the domestic side, we have been  
5 successful this year. We have service to --  
6 from three carriers to 17 new additional  
7 cities. Two of those are brand new cities that  
8 we didn't have service to before. So we're  
9 very excited about that. We're also continuing  
10 to work the international angle.

11 COUNCILMAN GREEN: Just to wrap up.  
12 My time is up. One, to get some perspective  
13 on, who would you say are your main competitors  
14 in reference to trying to grow on domestic  
15 side, international, especially considering  
16 changes in the industry over the past couple of  
17 years?

18 MS. CAMERON: Who the competitors  
19 of the Airport are? We have competitors really  
20 in two groups, Councilman. One is regionally.  
21 So the folks in Philadelphia in some ways are  
22 lucky because they can travel to Newark, to New  
23 York or down to Washington, D.C. to get on  
24 airplanes. We need to make sure that our



1 flights offer great service to a large number  
2 of cities and that they're competitive in  
3 price. The main way we can assure price  
4 competitiveness is to have more than one  
5 airline flying a route. And we're happy to say  
6 that on our top 15 routes, the most traveled  
7 routes at the Airport, we do have more than one  
8 airline flying them. So that's one way we can  
9 address the competition and it's regional. The  
10 second group of competitors is really the other  
11 American Airlines hubs. American Airlines  
12 carries three quarters of our passengers and,  
13 you know, we're about, what, 55 percent  
14 origination and destination, folks who get on  
15 and off airplanes and stay in Philadelphia, and  
16 45 percent connecting. They just get off a  
17 plane and get on another one and fly out. That  
18 connecting traffic is vulnerable, if you will,  
19 because American can choose to connect that  
20 traffic through any one of their hubs. So we  
21 have to make sure that we maintain a  
22 competitive posture with the other American  
23 Airlines hubs in terms of cost and in terms of  
24 efficiency of operations.

1 COUNCILMAN GREEN: Thank you.

2 COUNCILMAN GREENLEE: Thank you,  
3 Councilman.

4 Councilwoman Bass.

5 COUNCILWOMAN BASS: Thank you, Mr.  
6 Chairman. Just a couple quick questions. Good  
7 morning, ladies. How are you today? I just  
8 had a couple of questions -- actually, more  
9 statements and I was hoping that you could  
10 discuss the Airport a little bit further,  
11 picking up sort of on Councilman Green's  
12 question about competitiveness in the region  
13 and just knowing what a tight airspace we have  
14 here in Philadelphia. It's very, very  
15 congested. We have, by my count, and correct  
16 me if I'm wrong, you have got LaGuardia,  
17 J.F.K., Newark, Baltimore, Dulles and Regan?

18 MS. CAMERON: That's correct.

19 COUNCILWOMAN BASS: Okay. And so  
20 that's six other airports in the region, all  
21 that, you know -- as you said, we're very  
22 fortunate that we have quite a selection to  
23 choose from, but there's no place like home.

24 MS. CAMERON: That's right.

1                   COUNCILWOMAN BASS:   And  
2 Philadelphia International does such a great  
3 job. One of the things that I noticed from  
4 your testimony, and I'll beat you up just a  
5 little bit. And I remember saying the same  
6 thing to Mark Gill when he was here, is that we  
7 don't promote the great things that we do  
8 enough. I just really don't feel that in our  
9 testimony. It speaks to the Airport, the  
10 amount of competitiveness that we have in this  
11 region and what we do with the small amount of  
12 land that we have. We have a very small parcel  
13 of land. I kind of liken it to if you have an  
14 envelope, a letter-size envelope, and you have  
15 a stamp on that envelope, the stamp is about  
16 the amount of land that we have to work with,  
17 versus the entire envelope almost for many of  
18 these other airports. And so when I read that  
19 we have accommodated 31.4 million passengers  
20 last year alone, and 400,000 tons of freight  
21 and mail annually, it's enormous. It's huge.  
22 And, again, we do it with a very small amount  
23 of land. We make it work. So, you know, I  
24 just really would like to see us talk a little

1 bit more and promote ourselves with all of the  
2 good things that we do. Philadelphia is ahead  
3 of the curve. Philadelphia International  
4 Airport, I should say, is ahead of the curve on  
5 so many different things. I do want to  
6 acknowledge also Kathleen Padilla who, you  
7 know, is your first transgender appointee and  
8 is doing a wonderful, wonderful job and really  
9 appreciate you being here and support you a  
10 thousand percent. And when you talk about,  
11 again, being ahead of the curve, you know,  
12 let's promote all of the things that we do that  
13 are way out there, way ahead of the curve and  
14 that really do speak to how, you know, we're  
15 forward thinking in Philadelphia.

16 MS. CAMERON: Point taken. I can  
17 talk -- I could probably talk for hours about  
18 all of the things that we do well at the  
19 Airport. I would just highlight, too, for you  
20 right now, one is our award-winning arts  
21 program. We have a number of displays  
22 throughout the Airport. They're all done by  
23 local artists. We have permanent art displays  
24 and we have temporary ones and, you know, it's

1 something that really calms the passenger and  
2 gives them something to smile about as they  
3 come through the Airport.

4           The second thing I want to talk to  
5 you about is really a forward-looking thing.  
6 But we -- I guess about a month ago, we shot a  
7 video that will be viewed by all Airport  
8 employees. There are approximately 20,000  
9 Airport employees that have to get a badge.  
10 And when the employees go in to get their  
11 badge, they will have to view this five-minute  
12 video on customer service. And it's really  
13 going to reinforce some of the great things  
14 that we do today. It has little vignettes of  
15 great examples of customer service and not so  
16 great examples. But it will bring to the top  
17 of everyone's mind the issue of how we need to  
18 treat our customers and our passengers each and  
19 every day. We have lots of things. I'll come  
20 and spend some more time with you and talk  
21 about that, but point taken for next year.

22           COUNCILWOMAN BASS: Thank you. Can  
23 you speak just a little bit about the amount of  
24 congestion that we have in this region, air

1 congestion I mean? Because I remember a few  
2 years ago being on a flight coming into  
3 Philadelphia, and I remember the pilot making a  
4 statement, you know, we're delayed. Oh, it's  
5 Philadelphia again. You know. And I wanted  
6 to, you know -- now you can't say anything bad  
7 about pilots or whatever, but it was really  
8 inappropriate. It was highly inappropriate and  
9 very unprofessional to make a statement about  
10 Philadelphia being the cause of what was  
11 happening in the air. Where, as you know,  
12 because of the amount of congestion, if you  
13 have a storm in New York or you have a storm in  
14 -- you know, to the south in D.C., or of course  
15 here in Philadelphia, there's a ripple effect.  
16 There's an effect on what happens not just here  
17 in Philadelphia, but somehow we end up getting  
18 the brunt of the blame for, you know, the  
19 operations throughout the region.

20 MS. CAMERON: We do. And, you  
21 know, delays are really -- there are really  
22 three things that can ultimately start to solve  
23 the delay problem. One is pavement on the  
24 ground. And that was on -- you know, the new

1 runway and some of the airfield improvements  
2 that we're making. It's not just the new  
3 runway though. By adding additional taxiways,  
4 giving airplanes additional ways to get to the  
5 runways to cue up for the flight will  
6 ultimately allow it to operate more  
7 efficiently. We're doing that taxiway work,  
8 some of it now, even without the new runway.  
9 The decline in operations has really reduced  
10 the delays at Philadelphia. It's not near as  
11 bad as it was. You know, it's been going down  
12 by the past 10 year. It's down by 23 percent.

13 COUNCILWOMAN BASS: So what's  
14 happening there? Is it that we're not  
15 accepting as many smaller planes? Are they  
16 going to Northeast Philadelphia Airport or  
17 other places? Is that what --

18 MS. CAMERON: Two main reasons.  
19 One is that the airlines are updating their  
20 fleet. They're flying larger aircraft with  
21 more seats. So that is exactly one of the  
22 reasons. The second is that the load factor,  
23 so the number of people, the percent full of  
24 each plane is going up as well.

1 COUNCILWOMAN BASS: Okay.

2 MS. CAMERON: So both of those  
3 factors contribute to the fact that operations,  
4 takeoffs and landings are down by 23 percent,  
5 but passenger levels are only down by three  
6 percent and actually on the rise. So we're  
7 serving just as many passengers almost, but a  
8 lot fewer operations, which helps to reduce the  
9 delays.

10 There are two other things that can  
11 help reduce delays. One, as you said, we're in  
12 a very busy part of the country, and so it's  
13 the airspace above us that's controlled by the  
14 FAA. And an airspace redesign is another issue  
15 that can help. Not really completely in our  
16 control but something that we talked to them  
17 about. And then the third is technology. You  
18 may have heard about NextGen. It's aircraft  
19 technology that will help more precisely locate  
20 the position of aircraft and allow more  
21 operations to happen in a shorter period of  
22 time.

23 COUNCILWOMAN BASS: Thank you very  
24 much. Thank you, ladies.



1 COUNCIL PRESIDENT CLARKE: Thank  
2 you, Councilwoman.

3 Chair recognizes Councilman  
4 Squilla.

5 COUNCILMAN SQUILLA: Thank you, Mr.  
6 President. Good morning, ladies.

7 MS. CAMERON: Good morning.

8 MR. SQUILLA: It's great to see a  
9 very professional woman leading the Airport.

10 MS. CAMERON: Thank you.

11 MR. SQUILLA: My issue, too, is  
12 that obviously we're still trying to grow. So  
13 we want to attract airlines, direct flights and  
14 we talked about Asia and some other places. Is  
15 that something that is a top priority for the  
16 Airport and what can we do to help?

17 MS. CAMERON: It absolutely is a  
18 top priority for the Airport. It's one of our  
19 missing links in our network, that we don't  
20 have direct service to Asia. So I think some  
21 of our biggest opportunities exist with other  
22 One World Alliance partners. So American  
23 Airlines, when USAirway merged with American it  
24 became the new American. They became part of

1 the One World Alliance. And there are some One  
2 World carriers that we are redoubling our  
3 efforts to try and attract to come in, because  
4 if they're part of the alliance, it helps with  
5 baggage connections. They can sell the same  
6 tickets. That sort of thing. They can work  
7 together more seamlessly to provide that direct  
8 service. So, you know, one that comes to mind  
9 that flies to one of our top underserved cities  
10 in Asia is Japan Airlines to Tokyo. So that's  
11 one that we're talking about.

12           When it comes to putting those  
13 business cases together, anything that we can  
14 do as a region, as a Council, as an Airport to  
15 show that there are business folks who are  
16 going to get on those planes and buy those  
17 business class seats and first class seats and  
18 then visitors to help fill up economy, anything  
19 we can do to make that case is helpful. And I  
20 would be happy to talk with you further about  
21 how we might be able to work together to do  
22 that.

23           MR. SQUILLA: I mean, that's great.  
24 I know we're working with Commerce, too, on

1 that avenue.

2 MS. CAMERON: Yes.

3 MR. SQUILLA: Because I think once  
4 the Asian population realizes Philadelphia's  
5 geographic location to everything else and  
6 comes here, to me there's no turning around,  
7 because we're situated in such a great location  
8 from New York and Baltimore and D.C. We're  
9 right in the middle of everything. It's better  
10 to fly here than to fly there. I mean, it is  
11 frustrating. We want to fly out of  
12 Philadelphia, when sometimes people go overseas  
13 they drive to another airport to go. And I  
14 think Philadelphia, being the City that it is,  
15 don't want to give up to another city what we  
16 could be doing here.

17 MS. CAMERON: I agree. I would  
18 like to point out that we are -- the Airport is  
19 actually aligned under the Commerce Department  
20 now under this administration. So that makes  
21 us natural partners to work on those  
22 initiatives together and we are absolutely  
23 doing that.

24 MR. SQUILLA: That makes a lot of

1 sense and knowing that we're here to help. So  
2 whatever we can do also to encourage that type  
3 of development and working relationship, I  
4 think would go a long way to, you know, let the  
5 people know that we really want to encourage  
6 them to be here, and whatever we can do to help  
7 them get here, we're on board. So thank you  
8 very much.

9 MS. CAMERON: Right. Thank you.

10 COUNCIL PRESIDENT CLARKE: Thank  
11 you, Councilman.

12 MS. CAMERON: Council President, I  
13 have an answer to your initial question about  
14 the composition of our exempts.

15 COUNCIL PRESIDENT CLARKE: I was  
16 going to tell you to get out of here while you  
17 can.

18 MS. CAMERON: Oh, okay. All right.  
19 I can do that.

20 COUNCIL PRESIDENT CLARKE: I'll  
21 tell you what, on your way out, just slip it to  
22 me.

23 MS. CAMERON: I will do that.  
24 Thank you.

1                   COUNCIL PRESIDENT CLARKE: All  
2 right. Thank you. Thank you all for your  
3 testimony.

4                   MS. CAMERON: Thank you, sir.

5                   COUNCIL PRESIDENT CLARKE: Good  
6 morning.

7                   MS. MCCARTY: Good morning.

8                   COUNCIL PRESIDENT CLARKE: You can  
9 proceed.

10                  MS. MCCARTY: Good morning, Council  
11 President Clarke and members of the City  
12 Council. I am Debra McCarty, Commissioner of  
13 the Water Department. With me today are  
14 Melissa LaBuda, our Deputy Commissioner of  
15 Finance, and Donna Schwartz, our Deputy  
16 Commissioner of Operations.

17                  Thank you for the opportunity to  
18 present testimony on the Water Department's  
19 fiscal year 2017 operating budget. I'd like to  
20 highlight several initiatives the Water  
21 Department has begun or continued over the past  
22 year. All three of our water pollution control  
23 plants achieved at least five years of a  
24 hundred percent compliance with our federal

1 Clean Water Act requirements. We bid and  
2 awarded the East Park Reservoir project, a  
3 78-million-dollar contract, with 15 percent  
4 minority and 10 percent women participation.  
5 We began implementing what we call quality of  
6 life of specs in our public works contract to  
7 help improve neighbors' experience during water  
8 main and construction projects. We moved  
9 closer to our virtual merger of the Water  
10 Department and Water Revenue call centers,  
11 which when complete, will provide a seamless  
12 customer experience and improve response  
13 efficiencies. We implemented self-serve meter  
14 read appointments, which has improved customer  
15 service and decreased the phone time required  
16 of our meter shop staff, allowing them more  
17 time to service water meters and other  
18 assignments. We continue to meet our Clean  
19 Water Act stormwater compliance under the Green  
20 City Clean Waters program. We are on target to  
21 meet our first five-year target of 744 green  
22 acres by June 30th. We worked with the  
23 Schuylkill Navy to install two new water  
24 fountains along Kelly Drive. The Department is

1 currently looking to install more water  
2 fountains across the City and is in the R5  
3 process for such a program.

4           We increased the goal for the  
5 number of miles of water main relays from 22 to  
6 28 miles per year. This effort will hopefully  
7 reduce the number of water main breaks and  
8 improve system reliability. We continue to  
9 build our workforce inclusion by continuing our  
10 apprenticeship and PowerCore programs. Our DDE  
11 vendor participation rate in fiscal '16 is  
12 projected to be 30 percent, with state and  
13 local businesses making up 89 percent of our  
14 capital projects. We have also continued  
15 engaging in the vendor community by publishing  
16 the TakePart newsletter three times per year  
17 and hosting educational seminars, with the most  
18 recent held a few weeks ago at Venice Island,  
19 which welcomed over 120 companies representing  
20 both prime and disadvantaged firms. Also, we  
21 amended our regulations to allow for  
22 no-interest loans to customers to replace their  
23 lead service lines and to provide a  
24 fifty-dollar bill credit for customers who

1 participate in our lead sampling program.

2 These programs are projected to be available

3 July 1st of this year.

4 The Water Fund is an enterprise

5 fund of the City funded by revenues generated

6 through charges to our customers. The Water

7 Department's operating budget is a component of

8 the Water Fund and it is what we are discussing

9 today. As you know, we are currently in the

10 middle of our first rate case before the

11 independent Water, Sewer and Stormwater rate

12 board, which now has the authority to set the

13 rates we charge our customers. We work hard to

14 keep rates low by continuing to implement

15 operational efficiencies. In fact, our rates

16 compare very favorably on regional and national

17 scales. We also keep rates affordable by

18 offering several assistance programs to those

19 in need. However, in order to meet our service

20 goals and mandates, we are requesting an

21 additional 32 million dollars in our fiscal '17

22 budget over the current fiscal '16 projection.

23 This increase is driven primarily by regulatory

24 compliance, infrastructure maintenance costs,



1 and labor and workforce costs.

2                   Finally, I'd like to close by  
3 noting that the work we do to provide our  
4 ratepayers with high-quality drinking water and  
5 cleaner streams and waterways would not be  
6 possible without the dedicated employees who  
7 perform their jobs day in and day out, no  
8 matter what the conditions. Thank you again  
9 for your time and I am happy to answer  
10 questions.

11                   COUNCIL PRESIDENT CLARKE: Thank  
12 you. Good morning.

13                   MS. MCCARTY: Good morning.

14                   COUNCIL PRESIDENT CLARKE: A couple  
15 questions. One in particular. Page two of  
16 your testimony reveals a total operating budget  
17 of 418 and for '17, which is a 32-million  
18 increase over '16. However, the FY '16 you  
19 originally appropriated three million, but  
20 expected to spend approximately 386, which is,  
21 you know, relatively low, by the end of '16.  
22 So there's a pattern of underspending, which  
23 is, you know, government not normal. It's a  
24 good thing. But given that pattern of

1 underspending and proposed rate increases of  
2 6.2 in FY17 and 55 in FY '18, can you please  
3 detail how these savings factor into the form  
4 of the proposed rate? So you're spending less  
5 money than you're budgeted for, but yet you  
6 want a rate increase. Can you tell me --

7 MS. MCCARTY: Well, I can give you  
8 the short answer, but then I'll defer to my  
9 CFO. But basically, the rates aren't set to  
10 meet a hundred percent of our budget. Because  
11 we do factor in that, unfortunately we can't  
12 spend a hundred percent of our budget. As you  
13 mentioned, it's actually not almost probably  
14 even feasible. But we work very hard, because  
15 the money we're asking for we truly believe we  
16 need. But we don't always --

17 COUNCIL PRESIDENT CLARKE: Why do  
18 you need it, though, if you're not spending it  
19 to the level of prior year's budget?

20 MS. MCCARTY: We would maybe budget  
21 for say \$100,000 in parts. And maybe we don't  
22 -- and maybe not purchase all those parts  
23 throughout the fiscal year, or maybe there are  
24 challenges in getting them within that fiscal

1 year, ordering them, things like that. So you  
2 have to budget because you anticipate that  
3 need. But you won't always --

4 COUNCIL PRESIDENT CLARKE: Yeah,  
5 but you're budgeted -- you're asking for an  
6 increase. I mean, if you were consistent -- if  
7 you maintain a particular budget and over a  
8 period of time you underspend, so you would  
9 have a fund balance. We don't call them  
10 surpluses around here. You have a fund balance  
11 and now you ask for a six-percent increase in  
12 rates. I don't quite understand that. Why do  
13 we need such a significant increase in rates  
14 when we're not spending to the level of our  
15 budgeted amount?

16 MS. LABUDA: Good morning, Council  
17 President. Melissa LaBuda. If I may try to  
18 answer your question. So as Commissioner  
19 McCarty mentioned, we don't set rates to cover  
20 a hundred percent of our budget. We set rates  
21 to cover approximately 90 percent of our  
22 budget. Which means the gap between budgetary  
23 appropriation and rates is about 76 to 77  
24 million dollars, which is for unforeseen or

1 unanticipated expenses and I'll give you an  
2 example. Electricity demands. We have  
3 approximately 80 percent of our electricity  
4 demands hedged to be in the energy office and  
5 the 20 percent is procured in the spot market  
6 or the day-to-day market. We have to  
7 anticipate those costs to have irregular  
8 patterns and not be at the hedge rate. So we  
9 have additional appropriation to cover that 20  
10 percent of electricity that's not hedged. That  
11 would be in our class --

12 COUNCIL PRESIDENT CLARKE: So are  
13 we anticipating a significant increase in  
14 electrical?

15 MS. LABUDA: We actually held our  
16 electricity total appropriation budget flat to  
17 fiscal year '16. What it means is, there's  
18 about four million dollars of additional  
19 appropriation to cover additional emergency  
20 needs related to electricity. It's the same  
21 capacity we ask for on chemicals. There could  
22 be conditions in the river that changes the  
23 turbidity levels of the conditions in the river  
24 that requires us to treat the water that -- the

1 drinking water that we provide to our customers  
2 with additional chemicals. There's been  
3 additional appropriation --

4 COUNCIL PRESIDENT CLARKE: Has  
5 there been a change in the regulations that  
6 require that or --

7 MS. MCCARTY: Well, no. In fact,  
8 complying with the existing regulations. So a  
9 few fiscal years ago, we had to add --

10 COUNCIL PRESIDENT CLARKE: So we're  
11 not now complying?

12 MS. MCCARTY: We are complying but  
13 --

14 COUNCIL PRESIDENT CLARKE: So why  
15 do you need additional money for --

16 MS. MCCARTY: Chemical costs are  
17 one of our highest line items. They do vary as  
18 you go through the years. We work very hard to  
19 get the best rates we can, but if the river  
20 conditions change where we have to add more  
21 chemicals, for instance, ferric chloride or  
22 activated carbon -- activated carbon happens to  
23 be very expensive -- one of our more expensive  
24 chemicals, and we had to do so a few years ago,

1 we have the funds to do that. If we had not  
2 been able to add that additional chemical, we  
3 would not have necessarily complied with our  
4 regulations.

5 COUNCIL PRESIDENT CLARKE: Okay.  
6 So say you get your increase, and obviously we  
7 hope you don't, so you have a significant  
8 cushion and you come in under your budgeted  
9 amount, any potential cost in utility, i.e.  
10 electric and chemical purchases don't -- they  
11 come in below expectations, basically maintain  
12 a stable level, are you going to give that  
13 money back to the customer?

14 MS. LABUDA: So, in fact, our  
15 current rate increase doesn't cover the total  
16 water fund budget. We have offered a proposed  
17 rate increase that does, in fact, utilize  
18 reserved funds to bridge the differential  
19 between estimated spend rates and revenues. So  
20 we are anticipating our rate stabilization fund  
21 to bridge the differential in '17.

22 COUNCIL PRESIDENT CLARKE: Say that  
23 again.

24 MS. LABUDA: So when we submitted

1 our rate increase, we contemplated using the  
2 rate stabilization fund to bridge the  
3 differential between rates or revenues and  
4 expenses.

5 MS. MCCARTY: So the rates are --  
6 basically said another way, the rate increase  
7 isn't as large as it could have been because  
8 we're tapping into the rate stabilization fund,  
9 which is what that's there for. And I also  
10 should note, there was no rate increase this  
11 fiscal year and we are very competitive, in  
12 fact, we're a lot lower -- our rates are much  
13 lower than the surrounding areas.

14 COUNCIL PRESIDENT CLARKE: All  
15 right. So the last time we were asked to  
16 increase rates, it was based on conservation  
17 methods. Because we said we do so well in  
18 conserving water with all the new programs and  
19 getting people to turn the tap off and all the  
20 other aspects, that's why we needed additional  
21 money because we're losing money because we're  
22 doing what we were told to do. But that's not  
23 now the case, because if you told me that I  
24 would say okay, at least you're being

1 consistent. But now there's, like, new  
2 response. So I'm kind of like --

3 MS. MCCARTY: Well, I think.

4 COUNCIL PRESIDENT CLARKE: --  
5 somewhat skeptical.

6 MS. MCCARTY: I hear you. But the  
7 fact is that consumption is going down and it  
8 continues to decrease and that's because of  
9 conservation, as well as the fixtures that  
10 people are installing, toilets need less water,  
11 you know, and that's -- we're gradually seeing  
12 that over time take effect.

13 COUNCIL PRESIDENT CLARKE: I gave  
14 your response to me. All right.

15 MS. MCCARTY: I'm sorry, what?

16 COUNCIL PRESIDENT CLARKE: I said I  
17 gave you a softball. I gave you a response to  
18 my question.

19 MS. LABUDA: Thank you.

20 COUNCIL PRESIDENT CLARKE: Real  
21 quick. As relates to cost of doing business  
22 and, you know -- have you all, particularly  
23 since we've gotten involved with the energy  
24 authority, have you all looked at being able to



1 generate additional revenue or reducing costs  
2 internally, i.e. if your electricity costs,  
3 your utility costs are increasing based on some  
4 information -- sometimes politicians, when we  
5 get information, we're dangerous -- that  
6 there's actually an opportunity to generate  
7 internally energy for purposes of the water  
8 department? Is there an approach to that  
9 method?

10 MS. MCCARTY: Well, yeah. We do  
11 have -- we augment our electricity consumption  
12 at our Southeast Wastewater Plant. We have  
13 solar panels. At our Northeast plant, we have  
14 a cogeneration facility which takes the gas  
15 produced from the wastewater treatment process,  
16 generates electricity. It basically can take  
17 the entire load of that facility, as a matter  
18 of fact. Also at our Southwest plant, we are  
19 using that gas as fuel for the heat drier that  
20 processes our sludge.

21 COUNCIL PRESIDENT CLARKE: All  
22 right. So can you lay out -- not now, but can  
23 you give me -- because we're going to be very  
24 aggressive on this solar energy issue, you

1 know, the City -- well, put it on myself until  
2 we create the ten thousand jobs. But I jumped  
3 out there and said we're going to create ten  
4 thousand jobs by virtue of energy retrofit. A  
5 significant part of that cost savings and  
6 creating alternative sources of energy are  
7 based on some of the issues with the Water  
8 Department. We're looking at something up at  
9 the Art Museum now. Are you all in that?

10 MS. MCCARTY: Are you talking about  
11 the heat recovery from the sewer? I'm not  
12 sure.

13 COUNCIL PRESIDENT CLARKE: No.  
14 Okay. You're not in that. All right. Okay.  
15 So can you just forward to us the list of  
16 proposed energy savings and efficiencies  
17 relating to your operation? We really do -- we  
18 really want to get aggressive. I understand  
19 consumption is going down and that's a good  
20 thing. But there's also ways of saving money  
21 internally so that we don't pass that lack of  
22 consumption as a rate increase to the  
23 customers. We should be able to bring those  
24 costs down internally.

1 MS. MCCARTY: I mean, what I can  
2 tell you is that for many years that has been  
3 on our radar. I think maybe we're even ahead  
4 of the curve in some respects. We control when  
5 we pump the water from the rivers so it doesn't  
6 -- it's not during peak demand periods. We  
7 work very hard to make sure we can conserve  
8 energy throughout all of our facilities using  
9 Energy Star motors, things like that. So it is  
10 something that has been in the forefront, I can  
11 say, probably for over 20 years for us. And  
12 we're constantly looking for opportunity to  
13 reduce cost, reduce energy, reduce chemical  
14 costs, things like that. But yeah, we can get  
15 you something.

16 COUNCIL PRESIDENT CLARKE: Yeah. I  
17 just want to, you know, finish up and I have to  
18 turn it over to my colleagues. I mean, there  
19 was a time when we talked about creating energy  
20 authority. I know you were around. I'm not  
21 sure if you were in the meetings. We were  
22 talking about using the river to generate  
23 electricity. And Barry -- was it Barry Davis,  
24 I think, at the time, was working with us from

1 the law department and he had a series of  
2 initiatives. It made a whole lot of sense.  
3 And I would just like to know what your  
4 department is doing with respect to that,  
5 creating some innovative ideas about those  
6 particular processes.

7 MS. MCCARTY: Okay.

8 COUNCIL PRESIDENT CLARKE: Okay.

9 Thank you.

10 Chair recognizes Councilwoman  
11 Blackwell.

12 COUNCILWOMAN BLACKWELL: Thank you,  
13 Mr. President. I understand about this excess  
14 fund that you all like to have, but I would  
15 certainly like to know how it registers in  
16 terms of emergency problems in our City.  
17 Specifically all of you know about the pipe  
18 that broke in the street on North 52nd Street  
19 between Westminster and Wyalusing, and all of  
20 you know that these things happen from time to  
21 time in our City so this could effect all of us  
22 here. And as you also know, it happened on  
23 June 14th, and the last time I talked to the  
24 Mayor's representative about a month ago, they

1 said that there were 34 people who were not  
2 taken care of. And I mean, there were issues  
3 like they had to check on water, on mold in  
4 properties on many of them. And then they were  
5 saying well, we're near ready to settle with  
6 someone. I mean, June 14th. And pretty soon  
7 we'll be at June again. And yet you talk about  
8 having the reserve funds, but that's very, very  
9 -- very, very disconcerting that we have people  
10 -- and as you see, I didn't contact them. I  
11 didn't ask them to come and. We try to be fair  
12 but from June until now. We're at May again.  
13 For people to still have mold from last June  
14 14th, for people to be sick, for people to not  
15 be compensated for the issues that happened  
16 when water came up to their kitchens, it's  
17 unconscionable.

18 I have told everybody that I would  
19 not mention this every single week in Council,  
20 but you all knew I had to mention this today  
21 and ask you where you are in terms of making  
22 sure that we're -- where are you? The Mayor's  
23 office gave me the list even of 34 people about  
24 two weeks ago. So where are you with regard to

1 helping those people? I'm sure you're going to  
2 tell me it's all resolved.

3 MS. MCCARTY: Councilwoman, I  
4 surely wish I could tell you that. What I can  
5 tell you is that 66 claimants have been, you  
6 know, paid to date. There have been 12  
7 releases. So payment is pending for those  
8 folks. And then currently there are 16  
9 releases that are --

10 COUNCILWOMAN BLACKWELL: Say that  
11 again. You said -- say that again.

12 MS. MCCARTY: So 66 claimants have  
13 received checks.

14 COUNCILWOMAN BLACKWELL: 66  
15 claimants received checks. So they just gave  
16 in. All right.

17 MS. MCCARTY: 12 releases have been  
18 issued. So payment is pending, essentially.

19 COUNCILWOMAN BLACKWELL: 12  
20 releases. So what does that mean?

21 MS. MCCARTY: Well, you have to  
22 sign the release to get the check cut.

23 COUNCILWOMAN BLACKWELL: And when  
24 will that be cut? We waited months and months.

1 When you say you agree that checks will be cut,  
2 what does that mean?

3 MS. MCCARTY: Well, I can't speak  
4 for risk, but I can tell you that I believe  
5 it's imminent. We can check on that and get  
6 back to you.

7 COUNCILWOMAN BLACKWELL: Yeah, I  
8 knew releases did not mean they were going to  
9 get it any time. That takes us up to 78. And  
10 what was the first --

11 MS. MCCARTY: And then there are 16  
12 that are pending.

13 COUNCILWOMAN BLACKWELL: Pending  
14 based on what?

15 MS. MCCARTY: Pending on --  
16 basically we're in the last stages of settling  
17 all these claims. They're working on  
18 connecting with some of the claimants to get  
19 the releases signed, things like that.

20 COUNCILWOMAN BLACKWELL: So you  
21 all --

22 MS. MCCARTY: What I can tell you  
23 also is that of the claimants, the 66 that I  
24 initially mentioned -- if you recall, we did a

1 lot of partial payments to folks because they  
2 needed to get, you know, their car fixed or  
3 whatever that might be. So some of the 12 and  
4 16 that I mentioned, the 12 releases and the 16  
5 pending, some are duplicate people. So you  
6 can't add those numbers up and get the total  
7 number of claimants, but you can add those  
8 numbers up and get the total number --

9 COUNCILWOMAN BLACKWELL: I don't  
10 know what that means. If you tell me that from  
11 66 claimants that were not resolved --

12 MS. MCCARTY: No. No. No. I'm  
13 saying that 66 claimants have been paid. Some  
14 of those folks have additional claims because  
15 we did a partial. If you recall, you had urged  
16 us to attempt to resolve many of those issues  
17 and risk management was able to make partial  
18 claims to many of the folks.

19 COUNCILWOMAN BLACKWELL: So how  
20 many? How many of --

21 MS. MCCARTY: So there are 16, one  
22 six pending right now.

23 COUNCILWOMAN BLACKWELL: So the one  
24 six pending are part of the 66, but they



1 haven't gotten all their money?

2 MS. MCCARTY: Some of them,  
3 correct.

4 COUNCILWOMAN BLACKWELL: And then  
5 -- so we have 12 releases that we think will  
6 come before June.

7 MS. MCCARTY: Right. Payment is in  
8 the process, right.

9 COUNCILWOMAN BLACKWELL: So that is  
10 still -- that means that out of nearly a  
11 hundred people, and maybe more --

12 MS. MCCARTY: I actually think it's  
13 more like 78.

14 COUNCILWOMAN BLACKWELL: Yeah, I  
15 heard that. And then heard at another hearing  
16 it was a different amount. You did tell us  
17 before it was 68, but then we hear different  
18 amounts from your department as well. So where  
19 do you get the number 66, if you admit there  
20 were 78?

21 MS. MCCARTY: So 66 have been paid  
22 already. Some of those 66 have additional  
23 claims. Those additional claims are included  
24 in the 12 that releases have been signed and

1 the 16 who are pending to get their releases  
2 signed.

3 COUNCILWOMAN BLACKWELL: Mr.  
4 President, I cannot support this part of our  
5 budget process. I cannot support the Water  
6 Department. I cannot complain about it without  
7 us having this issue resolved. We always get  
8 all these different numbers. You know, we had  
9 -- I won't go through the individual cases  
10 anymore. But I will say that for you to even  
11 know you're coming here, know we have these  
12 people who have been sick, who have been  
13 displaced, people we were paying carfare for  
14 and food, knowing how they were treated, but to  
15 say you have money you have to put aside just  
16 in case there's a problem is unconscionable.

17 Mr. President, I would hope that  
18 when we have our callbacks, we would like them  
19 to call back and we expect them to have my  
20 issues resolved. And I ask my colleagues to  
21 beware. This could happen to any of you. Look  
22 at all the holes we have in the streets now  
23 that are not fixed from last year. And -- but  
24 that we expect this issue to be resolved.

1                   So we will expect you to come back  
2 when we have budget callbacks. We always do as  
3 long as any of us has a concern and we expect  
4 this to be resolved. I don't know how else I  
5 can say it. I scream so much at the meetings,  
6 you know, you just -- and nothing seems to  
7 work. I met with the Mayor on it at least  
8 three times. He assigned staff to it and we  
9 still don't have it resolved. So I don't know  
10 what I'm supposed to do except maybe go out --  
11 maybe we got to do old fashioned demonstrating  
12 or something. I don't know what's required.  
13 But I know I do not expect June 14th to be here  
14 again and these issues still exist. It's  
15 unconscionable. It's unfair, it's immoral. It  
16 doesn't show that we care at all about the  
17 people who pay our salaries and the people who  
18 live and work here. It's so unfair and this  
19 isn't an area -- a rich area. This is an area  
20 where people are struggling. And they still --  
21 they still -- so what we get is that you have  
22 money put aside. You have put aside in case  
23 things happen. Well, I don't know what you  
24 want to happen. But it's unconscionable that

1 you treat our citizens this way. We will not  
2 accept it. We will never accept it. And we  
3 expect this issue to be resolved before this  
4 budget pass.

5 COUNCIL PRESIDENT CLARKE: Thank  
6 you, Councilwoman. And Commissioner, we will  
7 forward from the committee a detailed list of  
8 questions relating to that particular issue and  
9 probably a couple of more, because I'm still  
10 not buying this whole notion for a six-percent  
11 increase when you're spending less than your  
12 budgeted amount on an annual basis. That tells  
13 me you don't really need to have an additional  
14 cushion as relates to your water fund. And we  
15 will call back, have callbacks and we would ask  
16 that you please respond to those very specific  
17 questions. I anticipated that Councilwoman  
18 would have those questions. You probably  
19 should have, too, given the interaction between  
20 the two departments. So we're going to give  
21 you that and ask you please be prepared to  
22 respond to those questions.

23 MS. MCCARTY: Yes. I mean, we're  
24 working with risk management. I mean, it's in

1 their hands right now.

2 COUNCIL PRESIDENT CLARKE: If you  
3 want me to bring risk management, then we'll  
4 bring them in and we'll have both of you at the  
5 table. Is that okay?

6 MS. MCCARTY: That's fine by me.  
7 But, you know, I would like to emphasize, my  
8 understanding is that we're in the final  
9 stages. It's just connecting with these 16  
10 last people to get the releases signed.

11 COUNCIL PRESIDENT CLARKE: Okay. I  
12 mean, this is kind of like our only opportunity  
13 to have this level of dialogue. And this has  
14 been going on for --

15 MS. MCCARTY: I'm always happy to  
16 have a dialogue with you, Council President.

17 COUNCIL PRESIDENT CLARKE: Yeah.  
18 But, you know, when we're discussing your  
19 budget, we tend to get different responses than  
20 a traditional, you know, informational area.  
21 All right.

22 Councilwoman, we'll make sure --  
23 we'll get that letter. Ask our budget people  
24 to sit down with your staff and craft a letter,

1 direct request. Thank you, Councilwoman.

2 Chair recognizes Councilman Green.

3 COUNCILMAN GREEN: Thank you,  
4 Council President. First, I want to commend  
5 the Water Department for the high quality of  
6 water they provide for the citizens of the City  
7 of Philadelphia. I know over the past number  
8 of weeks and months there's been a lot of  
9 concern in reference to water quality,  
10 especially in reference to the devastating  
11 situation in Flint, Michigan. However, the  
12 real challenge in the City of Philadelphia has  
13 been not so much from the water quality but  
14 from the actual means that water is delivered  
15 to citizens in the City by the lead pipes that  
16 may be in their homes. I know we've had  
17 ongoing conversations in this body and various  
18 hearings regarding replacement of lead pipes.  
19 And based on page four of your testimony, you  
20 are providing a no-interest loan program, and I  
21 know there was some outreach you have done to  
22 try to get more people to participate in the  
23 program, the existing program you have and also  
24 you talk about the new programs starting July

1 1.

2                   What type of efforts are you taking  
3 to get the word out in reference to this new  
4 initiative starting in the beginning of the  
5 fiscal year?

6                   MS. MCCARTY: We sent out to all  
7 the RCOs in the City, all the Registered  
8 Community Organizations, e-mails offering to  
9 come to their community meetings and present on  
10 the issue. Some of them have taken us up on it  
11 already and I believe we have been to at least  
12 one meeting so far. We are constantly tweaking  
13 our web page. We have a whole page on lead and  
14 improving it, hopefully. We are trying -- you  
15 know, working with, hopefully, any leads that  
16 City Council can provide us to just reach out  
17 to the community, any fairs or anything like  
18 that. We're always happy to attend and try to  
19 share the information with the public and get  
20 the word out.

21                   COUNCILMAN GREEN: Are you also  
22 putting information in the water bills  
23 themselves in reference to the program? Is  
24 that something you will be doing come July 1

1 and later?

2 MS. MCCARTY: We can -- we are --  
3 oh, right. And I was just reminded of our  
4 annual drinking water quality report. We send  
5 out the postcards for folks and that's  
6 available online. And if someone wants a hard  
7 copy, they can get that as well. So we're  
8 trying many different avenues. But yes, the  
9 water, sewer and stormwater bill as well.

10 COUNCILMAN GREEN: Has there been  
11 any discussions in talking with any of the  
12 commercial entities in the City of  
13 Philadelphia, public service announcements from  
14 television or media to try and see if they'd be  
15 willing to provide this information to their  
16 networks as well?

17 MS. MCCARTY: We have issued press  
18 releases, but we haven't pursued public service  
19 announcement. So that's a good idea.

20 COUNCILMAN GREEN: Well, I guess I  
21 was thinking that considering that the water  
22 issue has been such a prominent issue and not  
23 just in Michigan but across the country, that  
24 various media outlets may be more interested in



1 hearing some of the steps that the City is  
2 taking to address this issue, especially  
3 considering that our bigger issue is the lead  
4 pipes in homes and not the water itself. And I  
5 know CBS 3 did a story. I know Councilman Gym  
6 has been very involved in this issue as well.  
7 But I think it's being a little more proactive  
8 in using some of those opportunities to get the  
9 word out, especially considering the real issue  
10 is the lead pipes in someone's home and not  
11 necessarily the water that's going into their  
12 pipes.

13 MS. MCCARTY: Right.

14 COUNCILMAN GREEN: On a somewhat  
15 related -- a different matter. I know we have  
16 had conversations regarding water laterals,  
17 which I know when I worked with Councilman  
18 Tasker that was an issue for some of the  
19 constituents in her district, and as well as  
20 other council members. And the Water  
21 Department was looking at various steps in  
22 reference to what they're going to do in that  
23 regard. Has that decision been made or are  
24 they still evaluating what steps they're going

1 to do in reference in coming up with a program  
2 to address water laterals?

3 MS. MCCARTY: You're not talking  
4 about the health loan?

5 COUNCILMAN GREEN: I'm sorry?

6 MS. MCCARTY: You're talking about  
7 the lead --

8 COUNCILMAN GREEN: I have moved  
9 from the lead service line to actual water  
10 laterals, in reference to what steps the Water  
11 Department will be taking to help -- although  
12 those are owned by the homeowner, what steps  
13 the Water Department is taking to provide some  
14 assistance for people to address their lateral.

15 MS. MCCARTY: Well, there is the  
16 help loan. So if your lateral fails, then you  
17 can get a zero-interest, five-year loan to get  
18 it replaced. I mean, that's the assistance  
19 program we provide for basically the water and  
20 the wastewater side of customers' pipes.

21 COUNCILMAN GREEN: Okay. So you're  
22 saying you're not taking any other initiatives?  
23 Because I thought there was some conversation  
24 about some other programs. I know National

1 League of Cities have been involved in various  
2 programs and some conversations in that regard.

3 MS. MCCARTY: I'm sorry. We are  
4 looking into -- we have done an LR5 for  
5 warranty program. Sorry. Thank you. And so  
6 we're evaluating the responses to those  
7 proposals and we're looking into that as well,  
8 yes.

9 COUNCILMAN GREEN: Do you have any  
10 type of timeline on making a decision in  
11 reference to if you are going to issue an RFE  
12 or not?

13 MS. MCCARTY: I would think in the  
14 next couple months we'd figure it out.

15 COUNCILMAN GREEN: Okay. So  
16 sometime --

17 MS. MCCARTY: This summer.

18 COUNCILMAN GREEN: At the end of  
19 the summer. Okay. Also I know that you are  
20 doing a second generation advanced metering  
21 infrastructure system which is part of our  
22 capital program. Can you give us some  
23 perspective on that program in reference to, is  
24 there a pilot AMI system in Philadelphia? And,

1 you know, who are some of the vendors that are  
2 being utilized?

3 MS. MCCARTY: So we are looking at  
4 the next phase of AMR, and as you mentioned,  
5 that's AMI. And we have pilots, I believe it's  
6 four or five vendors, Oclaro, Census, Itron --  
7 can't remember some of the others. But that  
8 we're piloting up to a hundred homes these  
9 different vendors' product. And it will help  
10 inform our RFP, which we hope to go out this  
11 fall.

12 COUNCILMAN GREEN: This fall.  
13 Okay. And my understanding is that  
14 infrastructure system uses a technology that  
15 allows kind of a low frequency wireless  
16 network. Is this a network that can be used by  
17 other departments in the City of Philadelphia?  
18 Is that capability available?

19 MS. MCCARTY: Not that I'm aware  
20 of.

21 COUNCILMAN GREEN: I know my time  
22 is up. Are you aware of what other cities have  
23 done with this type of low frequency wireless  
24 network in reference to allowing other

1 departments outside of water to participate or  
2 to use that technology?

3 MS. MCCARTY: We've looked at what  
4 other cities and municipalities are doing. I  
5 am not aware of using the same frequency --  
6 using the same frequency to transmit  
7 information for other utilities. There is  
8 sharing of maybe a pole where the base station  
9 would be, but I'm not aware of sharing the  
10 frequency.

11 COUNCILMAN GREEN: I'll come back  
12 with some more questions. Thank you.

13 COUNCILMAN GREENLEE: Thank you,  
14 Councilman.

15 Councilman Domb.

16 COUNCILMAN DOMB: Thank you, Mr.  
17 Chairman Greenlee. Good morning. Thanks, by  
18 the way, for answering my questions on a  
19 separate letter that I had sent you guys.  
20 Appreciate those answers.

21 I have four quick questions. I  
22 want to try to keep it in the time frame. On  
23 page nine of your testimony, I just had a  
24 question. It's a chart that shows the

1 department's performance. And in the middle it  
2 talks about the average time to repair a water  
3 main break, and it said in fiscal year '15 the  
4 actual was 5.7, but in '17 our targets is less  
5 than eight. I'm just trying to understand why  
6 we set a higher time frame than we're  
7 achieving.

8 MS. MCCARTY: You know, it's funny  
9 you mentioned that, because I looked at it and  
10 was thinking we should probably reduce that.  
11 Our goal has been five to eight hours. But I  
12 agree that we have been outperforming our goal.  
13 Probably worth looking at.

14 COUNCILMAN DOMB: So maybe you can  
15 just adjust that. Because I hate to see us  
16 performing and then set goals that are less  
17 performing.

18 Second question. I just want to  
19 verify. Are we still -- I know this isn't  
20 revenue, but are we still about 125 to 150  
21 million dollars of delinquent water and sewer  
22 bills, roughly?

23 MS. LABUDA: As of the close of  
24 fiscal year '15, that would be the accurate

1 number. I would need to check with my  
2 colleagues to give you an exact number year to  
3 date.

4 COUNCILMAN DOMB: Okay. I know  
5 that Councilman Green was asking some questions  
6 I think on the advanced metering infrastructure  
7 system. And it's a 90-million-dollar cost in  
8 the budget. What is the payback that we're  
9 anticipating for that system in years?

10 MS. MCCARTY: Well, we believe that  
11 there are savings. I mean, that will be part  
12 of our analysis, whether it makes sense to go  
13 forward with AMI or not. So I don't know that  
14 we have a number for you right now. We're  
15 still evaluating whether it makes sense to move  
16 forward. We want a budget, because we know  
17 that the AMR is coming to an end and we're  
18 probably going to have to do something.

19 COUNCILMAN DOMB: I mean, the  
20 system sounds great and what it can do sound  
21 phenomenal. And other utilities should have  
22 the same ability to shut off remotely systems  
23 or trickle the water when people aren't paying  
24 their bills, and all those benefits that you

1 will have available.

2 MS. MCCARTY: Right.

3 COUNCILMAN DOMB: But I just want  
4 to make sure there's a payback of a certain  
5 amount of time associated with it.

6 MS. MCCARTY: Right.

7 COUNCILMAN DOMB: But I think we  
8 should go full steam ahead and look at that  
9 system.

10 Let me go back to Councilwoman  
11 Blackwell's comments about this problem at 52nd  
12 Street, I guess it is. She just gave me a  
13 sheet that was from a month ago that shows  
14 different residents of the City still waiting  
15 on mold estimates that occurred 11 months ago.

16 MS. MCCARTY: I'm sorry, waiting on  
17 what?

18 COUNCILMAN DOMB: Mold estimates.

19 MS. MCCARTY: Well, I'm not  
20 familiar with that sheet, but what I can tell  
21 you is, I know that we were in there a few  
22 times to do mold remediation. There may well  
23 still be the need. This is something that risk  
24 management has been managing. And I'm not sure



1 of the status of the mold remediation at this  
2 time.

3 COUNCILMAN DOMB: Here's my  
4 concern. Mold is not something you play around  
5 with.

6 MS. MCCARTY: Correct.

7 COUNCILMAN DOMB: As soon as we  
8 have a leak anywhere, you immediately do a mold  
9 test within a day or two or three days,  
10 whatever, just to make sure. This has been 10  
11 or 11 months. So what I'm asking is, we can't  
12 go back, but how do we set a date now that  
13 we're going to resolve these issues, get these  
14 tests done and make sure these areas are safe  
15 for our residents.

16 MS. MCCARTY: Well, I do know that  
17 tests have been done at properties of concern  
18 through risk management for mold. And so -- as  
19 I said, I know that a lot of the properties,  
20 mold remediation did occur. I'm not sure which  
21 specific properties.

22 COUNCILMAN DOMB: On this sheet  
23 from a month ago, there's still eight or nine  
24 properties waiting for a mold estimate. That

1 means the test was done and you're waiting for  
2 the cost of remediation?

3 MS. MCCARTY: That might well be.

4 COUNCILMAN DOMB: I'm going to ask  
5 -- is your department involved in doing this  
6 work?

7 MS. MCCARTY: Not any longer.

8 COUNCILMAN DOMB: We need to either  
9 get it done, subcontract it out or get it done  
10 quickly. This cannot wait. This is  
11 unacceptable from June of 2015. It's now May  
12 of 2016 and we're still waiting on this stuff.  
13 We got to get this done. Anyway, thank you  
14 very much. Thank you, Mr. Chairman.

15 COUNCILMAN GREENLEE: Thank you,  
16 Councilman.

17 Councilman Jones.

18 COUNCILMAN JONES: Thank you, Mr.  
19 Chairman. A couple of things. First of all, I  
20 appreciate the work that is done by the Water  
21 Department. I have always said they're the  
22 smart -- one of the smart departments and has  
23 been very helpful in the Fourth. I echo my  
24 colleague's concern that whenever there's a

1 tragedy like this, it's the small people that  
2 wind up getting the worst of it. So whatever  
3 you can do to deal with that, I echo their  
4 concern.

5 On to a different thing. How are  
6 we doing with our EPA resolution we had about  
7 five, ten years ago? Are we making headway  
8 with dealing with the Federal Government's  
9 concerns about some of our lateral systems and  
10 rainwater runoff?

11 MS. MCCARTY: So we're in -- this  
12 June 30th we're finishing our fifth year of the  
13 long-term control plan, the Clean Water Act  
14 mandated, EPA-mandated requirements to reduce  
15 our runoff. And we're on target -- other folks  
16 actually know it as Green City Clean Waters.  
17 But we're on target to hit our 744 green acres  
18 and 600 million gallons of reduction in flow to  
19 our waterways.

20 COUNCILMAN JONES: That's progress,  
21 so I'm happy about that. That includes the  
22 plan to do bio retention, rain gardens and  
23 things like that. How are we doing on that?

24 MS. MCCARTY: Yes. So it's -- our

1 program, we like -- we believe we're leaders in  
2 the industry, so to speak. And so the bulk of  
3 our program is around green infrastructure. So  
4 the retention basins, green stormwater  
5 bump-outs, things like that. So yes, that's  
6 moving forward.

7 COUNCILMAN JONES: How is the Water  
8 Department with the School to Work Program,  
9 working with some of our young people, getting  
10 them into civil service jobs like the old Cedar  
11 Program, or how are we -- are we making headway  
12 with that?

13 MS. MCCARTY: Yes. We have been  
14 working with a few schools, Mastbaum, Randolph,  
15 and I can't remember the third. But trying  
16 to -- you know, getting folks from high school  
17 and starting to work with us and then hopefully  
18 becoming full-time employees with us. We also  
19 -- PowerCore is another awesome source of youth  
20 at risk to get full-time jobs with the Water  
21 Department and that's been very successful as  
22 well.

23 COUNCILMAN JONES: Do you have  
24 numbers as to how many -- so we asked the

1 Police Department, we asked the Fire  
2 Department, we asked each department. We want  
3 to try to get it to scale. We believe that the  
4 best antiviolenace measure you can do is give a  
5 kid a job. And so if we can increase and go to  
6 mass with that, getting them into our civil  
7 service ranks and in our union ranks, I think  
8 that's a worthwhile endeavor. So do you have  
9 numbers?

10 MS. MCCARTY: Yes. So our  
11 apprenticeship program where we used Edison,  
12 Mastbaum and Randolph, our first year we had  
13 three students and two are now permanent Water  
14 Department employees. Our second year in 2015,  
15 we had three students again. All three are  
16 ready to start into what we call phase three of  
17 utility maintenance training which makes them  
18 become permanent employees. And then this year  
19 we have six students and they're transitioning  
20 into phase two, what we call -- and we'll -- as  
21 vocational school interns when they graduate  
22 from high school.

23 COUNCILMAN JONES: So I'm going to  
24 consider that data testing that it can work.

1 But I need ten times that many a year in order  
2 to make a dent into -- when we have the water  
3 breakages that we have, we have to create that  
4 path. So to whatever degree we can do that  
5 tenfold, that will be -- it's a good start,  
6 shows it can happen. But I really, really need  
7 us to consider our own Philadelphia stimulus  
8 package by hiring these young people to have  
9 life-long careers. I mean, City jobs are  
10 meaningful.

11 MS. MCCARTY: Yes.

12 COUNCILMAN JONES: And it's public  
13 service.

14 MS. MCCARTY: So we also -- our  
15 PowerCore, we have had 87 folks who are  
16 PowerCore.

17 COUNCILMAN JONES: You should have  
18 lead with that.

19 MS. MCCARTY: I was trying to.  
20 That's a great program as well. We also work  
21 with Cobbs Creek and working with those young  
22 folks. And then we also have summer internship  
23 workforce program, and the goal is to increase  
24 our diversity in the professional, like

1 engineering, things like that. And so this is  
2 our third year of doing that as well.

3 COUNCILMAN JONES: You should have  
4 lead with the first one. You get good marks  
5 for that. As we increase that ability, we also  
6 have personnel needs with people in DROP,  
7 people finding employment in the private sector  
8 because sometimes it pays better. That steady  
9 farm team, if you would, is the kind of thing.

10 MS. MCCARTY: Right.

11 COUNCILMAN JONES: Finally, where  
12 are we at on Smart meters?

13 MS. MCCARTY: So the AMI, we're in  
14 the midst of piloting the AMI technology,  
15 different vendors at approximately 60 to 100  
16 homes per vendor. And that will help inform  
17 our request for proposals that we hope to get  
18 out this fall.

19 COUNCILMAN JONES: So we have a  
20 commitment to making that happen. And why is  
21 it beneficial to the City to get these Smart  
22 meters?

23 MS. MCCARTY: It will -- should  
24 increase the -- well, reduce the cost

1 associated with rolling trucks to go check on  
2 things. You won't be driving around picking up  
3 the pings off the AMR. We will be able, as  
4 Councilman Domb noted, will be able to  
5 potentially shut off remotely with the trickle  
6 of life.

7 COUNCILMAN JONES: I don't like the  
8 shut-off part, but --

9 MS. MCCARTY: I hear you. But  
10 there are a lot of features that will help  
11 improve our collections, hopefully.

12 COUNCILMAN JONES: My final  
13 question is speaking to President Clarke's  
14 earlier question. The number one cost in  
15 producing fresh water is electric, is that  
16 correct?

17 MS. MCCARTY: Electricity and  
18 chemicals.

19 COUNCILMAN JONES: So electricity  
20 is high and, in fact, number one. Are we  
21 moving to solar power alternative energy to  
22 produce those water in any way? I know we had  
23 a demonstration project. In fact, now Mayor  
24 Kenney went out with us and that moved to scale



1 in any of our other water treatment plants.

2 MS. MCCARTY: Well, yes, we have  
3 solar panels at the Southeast wastewater plant  
4 and we were able to get a grant for that to  
5 offset some of those costs. Unfortunately, the  
6 state and their credits, that's made solar not  
7 necessarily the most cost effective way to go  
8 anymore. But it is something that we are  
9 always looking at. We have a whole team of  
10 folks that meet monthly on how we can save  
11 energy, what technologies are out there, what  
12 makes sense for the utility and the ratepayers.

13 COUNCILMAN JONES: So our former  
14 state reps, Parker and Johnson, and others  
15 might be of use to you trying to navigate that  
16 in Harrisburg to try to get some support for  
17 that. You might want to reach out to them to  
18 see what's the best way to do it.

19 Thank you, Mr. President.

20 COUNCIL PRESIDENT CLARKE: Thank  
21 you, Councilman.

22 Chair recognizes Councilwoman  
23 Reynolds Brown.

24 COUNCILWOMAN BROWN: Good morning,

1 Mr. President.

2 COUNCIL PRESIDENT CLARKE: Good  
3 morning and afternoon.

4 COUNCILWOMAN BROWN: Good morning.

5 MS. MCCARTY: Good morning.

6 COUNCILWOMAN BROWN: I have a long  
7 list of questions here, and so I'll ask to try  
8 to keep your answers tight so I can get through  
9 as many of them. And I do want to underscore  
10 the concerns raised by Councilwoman Blackwell  
11 only because too often constituents do not have  
12 someone to vouch for them, champion for them,  
13 the government to move swiftly. So that brings  
14 me to my question. What is the protocol for  
15 handling the type of crisis that Councilwoman  
16 Blackwell has spoken to and the subsequent  
17 question raised by Councilman Domb? For  
18 emergencies within the department, what is the  
19 ticker, what is the trigger that says we need  
20 to move to protocol B, which is different,  
21 remember, from a normal circumstance?

22 MS. MCCARTY: So the Water  
23 Department has some in-house claims adjusters  
24 that would respond and did respond on June

1 14th. Large incidents like that where there  
2 are many claimants, risk management -- well,  
3 they're always the oversight. But risk  
4 management provides claims adjusters as well,  
5 and has been very involved with us in settling  
6 the claims.

7 COUNCILWOMAN BROWN: And so the two  
8 principal departments that are immediately  
9 responsible for the fix of these type of  
10 constituent emergencies are water and risk  
11 management?

12 MS. MCCARTY: Correct.

13 COUNCILWOMAN BROWN: Okay. And no  
14 way to -- and no way to suggest or in no way to  
15 suggest this is a flat, what is similar in the  
16 circumstance is the appearance of the lagging  
17 of get it done quickly. And so it's been 15  
18 months or more. What is your immediate next  
19 step to address immediately the concerns  
20 raised by Councilwoman Blackwell? Because this  
21 could be the seedling of bigger issues.

22 MS. MCCARTY: Well, I should  
23 mention that when the break occurs, our  
24 immediate response of course is to stop the

1 water main.

2 COUNCILWOMAN BROWN: Yes.

3 MS. MCCARTY: But the next part is  
4 to get people's homes livable again. Get  
5 people back in their homes. And that all  
6 occurred. Some folks, it took a little longer  
7 than we would have liked and we have learned  
8 from this, unfortunately. But we have learned  
9 that maybe we need to have hotels available,  
10 figure out something with hotels for people.  
11 And truthfully, I can say that we could have  
12 done better on our response that first day.

13 COUNCILWOMAN BROWN: So then there  
14 is now a new blueprint or a new manual or a new  
15 SOP, which in my office I call standard  
16 operating procedural amendment, that says  
17 should ever this happen again, this is the new  
18 way we'll be dealing with this kind of crisis.

19 MS. MCCARTY: Yes. We'll work with  
20 other agencies as well that assist with the  
21 response.

22 COUNCILWOMAN BROWN: So  
23 Councilwoman Blackwell's concern is, let's just  
24 tie a little knot in this quickly, let's put a

1 period at the end of this crisis and get it  
2 done.

3 MS. MCCARTY: I would love to.

4 COUNCILWOMAN BROWN: So we'll look  
5 forward to the return of your department and  
6 your designees during the callbacks.

7 Let me thank you for the seemingly  
8 improvement in progress with regards to what  
9 your organization looks like. Since you know  
10 there's a prevailing pride that we make sure we  
11 have a government that looks like Philadelphia.  
12 I was looking for the grid that you sent us and  
13 I notice that that department is well  
14 represented with women, and that people of  
15 color have moved to positions of leadership and  
16 responsibility. Of course I can't find it now.  
17 And so those at your executive level --  
18 terrific. Thank you. Those at your executive  
19 level, according to this chart, includes seven  
20 women and seven people of color, correct?  
21 According to this chart.

22 MS. MCCARTY: At the executive  
23 level?

24 COUNCILWOMAN BROWN: That's what it

1 says according to this chart. Is that not so?

2 MS. MCCARTY: Are you on page five  
3 of the testimony or --

4 COUNCILWOMAN BROWN: Demographics.  
5 FY16 staff demographics. That's a part of your  
6 testimony. The grid that breaks down what your  
7 department -- how well it looks like  
8 Philadelphia.

9 While you look for that, let's go  
10 to the bilingual, which is an area that  
11 Councilwoman Sanchez and Councilwoman Gym would  
12 be concerned about. So you have one bilingual  
13 person in a city that's --

14 MS. MCCARTY: No, we have 119  
15 bilingual and they speak 37 languages.

16 COUNCILWOMAN BROWN: Forgive me,  
17 what did you say?

18 MS. MCCARTY: 119 bilingual  
19 employees. And we determine this -- they have  
20 to share that. We can't demand that they tell  
21 us they're bilingual. But they have  
22 self-reported -- 119 employees have  
23 self-reported that they are bilingual and the  
24 languages that those 119 speak, there are 37

1 different languages.

2 COUNCILWOMAN BROWN: That's  
3 encouraging. I was looking at the executive  
4 staff here. Okay.

5 MS. MCCARTY: The other thing I can  
6 share is that we very much use the language  
7 line and those services. I have even been able  
8 to use it on one occasion and carry my card. I  
9 have my card at all times, my language line  
10 card, wherever it is in here somewhere. That  
11 -- it's my reference so I can use our  
12 department number and call the language line.  
13 We push that out to the field units. This is  
14 something we take very seriously and think it's  
15 very important.

16 COUNCILWOMAN BROWN: Okay. I'm  
17 going to circle back to the demographic of  
18 staff because that bell is about to ring and I  
19 want to get a couple more questions in. So one  
20 program I continue to be very excited about and  
21 hope that we can expand is PowerCore.

22 MS. MCCARTY: Yes.

23 COUNCILWOMAN BROWN: What's the  
24 future relationship of PowerCore with the Water

1 Department?

2 MS. MCCARTY: Well, we are hoping  
3 that we can continue with that program. We  
4 very much support it. We support it  
5 financially, as well as -- we have had 87  
6 participants in the PowerCore. So we -- it's  
7 an awesome program, actually.

8 COUNCILWOMAN BROWN: It is, in that  
9 it gives people who might not ordinarily have a  
10 chance to learn about what you do a chance to a  
11 real job. So you say we hope to. What does  
12 that mean?

13 MS. MCCARTY: Well, as long as the  
14 program continues, we're going to support it.  
15 I mean, it's not our program.

16 MS. LABUDA: Our fiscal '17 budget  
17 does contemplate approximately 230,000 in  
18 funding for the program again, as it did in  
19 prior years.

20 COUNCILWOMAN BROWN: And that will  
21 capture how many young people?

22 MS. LABUDA: I'll have to get back  
23 to you because I'm unsure of that metric.

24 COUNCILWOMAN BROWN: Okay. So you



1 can do that today while we're waiting for the  
2 next round. And I will wait for the next round  
3 to ask subsequent questions about PowerCore.  
4 Thank you, Mr. President.

5 COUNCIL PRESIDENT CLARKE: Thank  
6 you, Councilwoman.

7 Chair recognizes Councilwoman  
8 Parker.

9 COUNCILWOMAN PARKER: Thank you,  
10 Mr. President and good afternoon.

11 MS. MCCARTY: Good afternoon.

12 COUNCILWOMAN PARKER: Let me start  
13 with the issue that Councilman Green talked  
14 about that doesn't ever seem to go away. Ten  
15 years for me here as a staffer, this is one of  
16 the number one infrastructure structures in the  
17 ninth councilmanic district. Left here for ten  
18 years and went to the Pennsylvania House and  
19 held meetings, and it was still the number one  
20 infrastructure issue in the ninth councilmanic  
21 district and that was the water main  
22 replacements with the water laterals.

23 You don't have to give me an answer  
24 now on the record, but when you go back to the

1 department, please forward to the Council  
2 President for our review an actual schedule of  
3 ninth district and probably for all of the  
4 district council members -- I'm sure they would  
5 be interested for their respective regions -- a  
6 list of scheduled water main replacements,  
7 water lateral replacements, and our schedule  
8 for coordination with other City departments.  
9 It has really been, you know, a challenge and I  
10 know you all have done better with coordinating  
11 the activity between streets and water over the  
12 years, and I do commend both departments for  
13 doing this. But every now and again, the  
14 questions that we get are one, when were we  
15 going to be notified about it -- I'm talking  
16 about residents on the block. Well, the water  
17 main replacement took place, but then right  
18 after that, you know, something happened with  
19 the Streets Department. And it's very rare, we  
20 don't get it as often as we used to years ago  
21 because you have strategically done better with  
22 your planning. But we will get it every now  
23 and again. So if you could get that  
24 information to the Council President for all

1 district council members, that would be  
2 extremely helpful and we can communicate that  
3 directly to our constituency as we're having  
4 various meetings throughout the season.

5 MS. MCCARTY: And I can say that  
6 one of the things we're working on is, in  
7 addition to the quality of life specs, so  
8 making the contractors be more respectful with  
9 things like where they put their dirt and  
10 things like that. But also, we're working hard  
11 to communicate sooner to folks that are going  
12 to be impacted. So about six months out, they  
13 should be receiving a letter, and then about  
14 two weeks out, they'll receive another letter  
15 notifying them that we'll be out there, and the  
16 construction and the activities and who to  
17 contact if there's an issue. You know, we're  
18 going to have an inspector there, of course.  
19 But if they want to call somebody, that as  
20 well.

21 COUNCILWOMAN PARKER: And the  
22 reason why that was very helpful, what you just  
23 mentioned, if when you send that information to  
24 the Council President you can put the actual

1 street, you know, so the first notification by  
2 this date, you know, second notification by  
3 this date. Because obviously for us, we will  
4 want to, as the district council members, have  
5 that information in advance and you literally  
6 can check. So when those calls -- and you know  
7 they do get -- the volume increases  
8 tremendously as you move sort of block by  
9 block. So if we could have that up and just be  
10 able to have at each of our desks to be able to  
11 communicate when the public calls our office,  
12 that will be very helpful. So thank you for  
13 noting that.

14 MS. MCCARTY: Yeah. I mean --  
15 we're not going to know that when we send the  
16 list because it's depending upon when we bid  
17 the job. But we could add you to the -- when  
18 we send it to your constituents, I think we can  
19 probably add you to that list every time your  
20 constituents gets a letter saying we're going  
21 to be there in six months, we can make sure you  
22 can get that. If that's what you would like.

23 COUNCILWOMAN PARKER: Great. Yes.  
24 That would be helpful for us, but it would also

1 be great if you could get it to us -- if you're  
2 planning, you know, and you're about to mail it  
3 to them, if you could give the district council  
4 person just a tad bit of advanced notice  
5 because it helps us when we're preparing. So  
6 if the notices -- we know that we're planning  
7 and it's electronically being produced to go  
8 out to 200 residents in a particular area, I  
9 think you could -- I think your guys may know  
10 at least a week before, you know, you're about  
11 to send out those 200 notices that they're  
12 going to take place. So if we could get that  
13 in advance, that would be helpful.

14 I want to get to the next portion  
15 of my questioning and, you know, I sort of  
16 walked into this as it related to the storm  
17 water management process. And so we have tree  
18 trenches and then we have the water basins.  
19 And there have been three locations in the  
20 ninth councilmanic district in particular as it  
21 relates to the above ground. Now, there is one  
22 site in particular, they have three underground  
23 and they have two aboveground. And so what is  
24 the process for notifying the public when a

1 water basin, particularly something that is  
2 aboveground? Because that's when aesthetically  
3 it does impact the community at large. And let  
4 me give you an example. One institution has  
5 two aboveground basins. One is situated on the  
6 corner, a very well-traveled corner. And the  
7 other about a hundred feet away in the middle  
8 of their property but right near a school. And  
9 so residents on each side of the street and  
10 those driving by have to physically look at  
11 these sites. And we know that there's a  
12 financial incentive to those individual private  
13 owners who participate in our program.

14 In this case, I think this private  
15 owner has received like an \$1,100 per month,  
16 like, savings, at least that's what was  
17 communicated to me. And I think that is great  
18 because I want to encourage as much  
19 participation as possible in the program. The  
20 challenge is this. Because it's on private  
21 property, but although physically and  
22 aesthetically in the view of homeowners, there  
23 are questions regarding a mosquito -- potential  
24 mosquito beds and rodents. And the physical

1 aesthetic appearance of it when it's new, it  
2 doesn't look as aesthetically pleasing as it  
3 will when the flowers grow or whatever is  
4 there, and people are extremely upset about it.  
5 And so I want to know how can we -- not how can  
6 we. I'm asking you, will you or can you  
7 include in that process for the private owner a  
8 requirement that they have to have a meeting  
9 similar to what we would do with the RCO or,  
10 you know, something of -- or an entity needing  
11 a variance with zoning, that you have to have a  
12 meeting with residents in the surrounding  
13 community. Because in this instance, they met  
14 with the community, but only after, after they  
15 had entered into the agreement.

16           And I'm going to come back around,  
17 Mr. President, with the line of questioning on  
18 this one because we have to be able to do that.  
19 And so now when they see it, they call the  
20 office of the district council person and say  
21 how did you let this sort of take place and  
22 occur without a formal notification and/or  
23 meeting having them require to take place in  
24 which we were invited. And as I checked with

1 the staff of Councilwoman Tasker. Again, these  
2 were done prior to my being sworn in. I was  
3 informed that the entity had a meeting and  
4 didn't organize the meeting in conjunction with  
5 the Council office, put together something  
6 independently. Who they contacted -- we have  
7 got to develop specs for all of that because  
8 it's really becoming a problem. It's moved  
9 from the northwest section of Philadelphia over  
10 to Lawncrest and Lawndale now. I'm starting to  
11 get questions and concerns about that from  
12 those who weren't able to attend the meeting  
13 that was organized recently, and we have got to  
14 find a way to do better and it can't be after  
15 the decision has been made. The community has  
16 to be educated before.

17 COUNCIL PRESIDENT CLARKE: Thank  
18 you, Councilwoman.

19 Chair recognizes Councilman Green.

20 COUNCILMAN GREEN: Thank you,  
21 Council President. I wanted to follow up on  
22 some of my questions regarding AMI. My  
23 understanding that AMI -- I want to focus on  
24 some of the customer service aspects of it. It



1 will be able to prevent water leaks going  
2 forward, as well as stopping some of the high  
3 bills that customers may receive?

4 MS. MCCARTY: Yes. It should help  
5 customers be able to detect if there's a leak  
6 in their property. Right now you find out in  
7 your monthly bill. You'll be able -- we're  
8 trying to collect the data now when customers  
9 call in Water Revenues collecting e-mails and  
10 -- working on collecting e-mails and phone  
11 numbers so there's a contact when and if we do  
12 go to AMI, they can be alerted that it looks  
13 like you have a leak in your property, you may  
14 want to check. So that will reduce those high  
15 bills, surprises and things like that.

16 COUNCILMAN GREEN: Because that's  
17 been a bone of contention, I know, from some of  
18 the issues I have been involved in over the  
19 years where a customer didn't know --  
20 especially didn't know that the water was  
21 leaking. There's a dispute between the  
22 customer and the Water Department regarding the  
23 source of the leak.

24 Now, also, under AMI, will you need

1 to replace every meter, especially those meters  
2 that may have lead?

3 MS. MCCARTY: No. Well, our meters  
4 are not an issue -- should not be an issue. We  
5 do not need to replace the meters as part of  
6 the AMI. We have done testing on the meters  
7 and found that they are going -- they're going  
8 to last a lot longer than necessarily  
9 anticipated, which has made this project more  
10 affordable and reduced the cost of it.

11 COUNCILMAN GREEN: And I know  
12 you're going through a pilot right now, but the  
13 vendor that's ultimately selected, will that  
14 vendor manage the entire network?

15 MS. MCCARTY: We're not sure how  
16 we're going to do that. That's one of the  
17 things we're learning right now.

18 COUNCILMAN GREEN: As part of the  
19 pilot process. I understand. And also going  
20 through AMI, my understanding is there's going  
21 to be a significant savings. And can you kind  
22 of give us a perspective of the type of  
23 savings? Is this going to be a reduction of  
24 vehicle costs, a reduction of some of the

1 issues regarding service? Can you give us some  
2 perspective on the savings?

3 MS. MCCARTY: One of the things  
4 that we'll be able to more quickly know is  
5 SEPTA service. So there should be some savings  
6 there if we should be getting a report. Right  
7 now, again, it's a monthly -- we find out about  
8 that customer on a monthly basis. Someone has  
9 taken the meter offline or things like that.  
10 So that's a savings. A savings of rolling a  
11 truck, as you mentioned. There are savings in  
12 there not having to roll trucks. To be more  
13 targeted in how we address what the problems  
14 are and things like.

15 COUNCILMAN GREEN: So considering  
16 this investment, about 90 million dollars, have  
17 you been able to quantify what the amount of  
18 the savings will be from AMI, especially in  
19 those categories we just discussed?

20 MS. MCCARTY: We're still looking  
21 at, again, the business end if this makes  
22 sense, as Councilman Domb had requested.

23 COUNCILMAN GREEN: And just one  
24 last point. You earlier were talking about

1 solar with Councilman Jones and talking about  
2 S-regs and credits. And although I know the  
3 credits are no longer as valuable as they were,  
4 especially during Governor Rendell's  
5 administration when we had Growing Greener I  
6 and II. However, technology has dramatically  
7 changed the cost of doing solar. So although  
8 the credits are not as valuable as they were at  
9 one point, the other side of the equation is  
10 that the cost of doing solar has dramatically  
11 come down. I know we have had hearings in this  
12 body regarding solar panels on school buildings  
13 and that's something the School District  
14 investigated. So I would encourage you to look  
15 at solar again and talk about it in some of the  
16 buildings you currently have, because although  
17 the credits are not as valuable like they were,  
18 the cost of doing solar from a technology  
19 perspective has come down dramatically and  
20 provided more opportunities.

21 MS. MCCARTY: Yes, it's very  
22 exciting. I mean, I remember when I was going  
23 to school in the '70s, solar was the latest and  
24 the greatest and have been very disappointed

1 that it kind of fell off the face of the earth,  
2 and now it's back with a vengeance. Again, we  
3 have an energy committee that looks at these  
4 things and looks at what makes the most sense  
5 for our ratepayers. So solar is definitely in  
6 our radar for sure.

7 COUNCILMAN GREEN: Thank you.

8 COUNCIL PRESIDENT CLARKE: Thank  
9 you, Councilman.

10 Chair recognizes Councilwoman  
11 Blackwell.

12 COUNCILWOMAN BLACKWELL: Thank you,  
13 Mr. President. Two short issues. One is --  
14 and we spoke before on lead in the water. And  
15 I know the Water Department said they would be  
16 happy to work with the citizens on some loans  
17 for another problem they didn't create. I do  
18 not agree and I would hope that Council would  
19 also agree, we just can't make people pay for  
20 everything. They'll probably hit the same  
21 people, they won't fix their pipes now and then  
22 tell them they owe something else because  
23 there's lead in there. Very, very unfair.

24 Also, we passed legislation that

1 will allow for homeowner properties to have an  
2 agreement with the Water Department with bills  
3 they cannot pay so that they could maintain  
4 water service and be able to pay on back bills.  
5 My staff just reminded me, they have been  
6 asking about it two years. So I would hope  
7 that the status of that program is available so  
8 that people can keep their water on and pay on  
9 back bills. Where are we?

10 MS. MCCARTY: You're talking about  
11 the IWRAP program?

12 COUNCILWOMAN BLACKWELL: I don't  
13 know what you call it.

14 MS. MCCARTY: Right now customers  
15 can get into payment agreements with the Water  
16 Revenue Bureau. But there's a program,  
17 affordable rates program, that we have  
18 requested the rate board approve and it's based  
19 on the federal poverty level. Three different  
20 tiers. And it's in the rate board's hands. We  
21 have requested and believe that it's a very  
22 good program. And we should know in June,  
23 hopefully, if it's supported.

24 COUNCILWOMAN BLACKWELL: Thank you.

1 Okay, Mr. President.

2 COUNCIL PRESIDENT CLARKE: Thank  
3 you, Councilwoman.

4 Chair recognizes Councilwoman  
5 Reynolds Brown.

6 COUNCILWOMAN BROWN: Can we please  
7 shift our thinking to our online bill pay? And  
8 I have learned that those who opt to pay online  
9 are also required to pay a four-dollar fee. So  
10 if a person's average bill is \$30 per month,  
11 this fee essentially equates to a 13 percent  
12 additional charge. So the question is -- I  
13 don't want a yes or no. Give your perspective  
14 on why this approach versus promoting online  
15 bill pay. Because in some ways, some might  
16 argue that taxing people who choose to utilize  
17 this efficient and, quite frankly,  
18 environmentally-friendly option might seem  
19 incongruent.

20 MS. MCCARTY: Yes. I mean, we're  
21 not fond of that fee either. There is a  
22 paperless way to do it and that is through --

23 COUNCILWOMAN BROWN: You said  
24 there's a what kind of way to do it?

1 MS. MCCARTY: There's a paperless  
2 way to do it and I can't -- I just went brain  
3 dead on the -- I'm in Zip Check. I'm in the  
4 program. I'm in Zip Check. So you can sign up  
5 for Zip Check. Unfortunately not a lot of  
6 customers do. But it would be automatically  
7 withdrawn from your account. You still get the  
8 bill before that money is withdrawn from your  
9 account, so if there are issues you can contact  
10 the Water Revenue Bureau to get that addressed  
11 beforehand. But we are working with Water  
12 Revenue on how they can do an Epay program.

13 COUNCILWOMAN BROWN: So whose  
14 decision was that then?

15 MS. MCCARTY: The three dollars or  
16 four dollars, I guess -- I think it's \$3.95 or  
17 something like that.

18 COUNCILWOMAN BROWN: Yes.

19 MS. MCCARTY: I believe that's the  
20 cost that is imposed by the vendor for the  
21 City. I don't know enough about it to really  
22 address it though.

23 COUNCILWOMAN BROWN: So it's a  
24 vendor of the City that's getting an



1 additional --

2 MS. MCCARTY: It's a processing fee  
3 or whatever, yeah.

4 COUNCILWOMAN BROWN: The question  
5 becomes, can we not find vendors who believe in  
6 being environmentally friendly and opt for  
7 them? So who made the decision about the  
8 vendor?

9 MS. LABUDA: Good morning.

10 COUNCILWOMAN BROWN: Pull your mic  
11 up, please.

12 MS. LABUDA: Sure. Good morning.  
13 I apologize for not being closer to the mic.  
14 The Revenue Bureau selected the vendor. We  
15 would have to contact our colleagues at the  
16 Water Revenue Bureau because we don't collect  
17 nor bill for our rates and charges. We need to  
18 seek the answers from the WRB. I apologize for  
19 not being able to answer your question.

20 COUNCILWOMAN BROWN: No worries.  
21 On the callback, make sure there's a paragraph  
22 devoted to the answer to that question and why.

23 Adequate discussion has been given  
24 to smart water meters. What are the current

1 sustainability initiatives the Water Department  
2 is participating in? Just as an update, my  
3 staff and I went to visit one of the -- oh, my  
4 gosh -- the watershed simply to learn about  
5 what that is and what it looks like and the  
6 like. So just update us on a couple other  
7 initiatives that are maybe in the pipelines as  
8 relates to sustainability.

9 MS. MCCARTY: So you're talking  
10 about our Green City Clean Waters program and  
11 we are very -- we're honing in on June 30th  
12 pretty quickly, about two months away, where  
13 we'll have our first five years in of that  
14 program, and we are meeting our goals of 744  
15 green acres, which results in a reduction of  
16 600 million gallons of combined sewage getting  
17 into our waterways. So we're very excited  
18 about that milestone. But we're still  
19 continuing to look at ways to improve how we do  
20 that work and how others do that work as well.

21 COUNCILWOMAN BROWN: When you say  
22 we, what does that mean? Is that a task force  
23 within Water? Is that a number of  
24 professionals across City departments that are

1 looking for ways to work smarter around  
2 sustainability? What does we mean?

3 MS. MCCARTY: Well, we is the Water  
4 Department. We're always looking for other's  
5 ideas, good ideas. And it's not to say that we  
6 don't use consultants to bring ideas from  
7 elsewhere. But it's a federal mandate for us  
8 to reduce our combined sewer overflow. So it's  
9 -- the onus falls on the Water Department at  
10 the end of the day.

11 COUNCILWOMAN BROWN: Okay. The  
12 bell has rung. I'll wait until the next round.  
13 I just have a few more left. Thank you.

14 COUNCIL PRESIDENT CLARKE: Thank  
15 you, Councilwoman.

16 Chair recognizes Councilwoman  
17 Parker.

18 COUNCILWOMAN PARKER: Thank you,  
19 Mr. President. I just want to go back to the  
20 line of questioning regarding the water basins  
21 and just ask you if you have any comment in  
22 regards to the notification process. And if  
23 you could just state for the record how it  
24 works now.

1 MS. MCCARTY: On private property  
2 as you were referring to?

3 COUNCILWOMAN PARKER: Yes.

4 MS. MCCARTY: Basically, if someone  
5 wants to improve the capture or reduce the  
6 runoff from, you know -- storm water from their  
7 property, to comply with our regulations or to  
8 reduce their bill, they have to submit what  
9 they're going to do for review. And one of the  
10 things we look at, and you noted of concern, is  
11 making sure that the water infiltrates quickly  
12 so as not to harbor mosquitoes, which is  
13 obviously an issue all the time, of concern all  
14 the time. But we, on private property, really  
15 don't have too much authority. We do inspect  
16 to make sure that if you're getting the  
17 stormwater credits, you are complying and  
18 maintaining that stormwater infrastructure.  
19 But --

20 COUNCILWOMAN PARKER: Let me just  
21 interrupt you there. So it's on private  
22 property and we don't have that much authority.  
23 Does the Water Department have the authority to  
24 be able to tell any private citizen interested

1 in participating in this program in the specs  
2 for it that if you want to participate in this  
3 program, it is contingent upon your -- off the  
4 checklist, the checklist of all of these things  
5 that you have to do in order to participate,  
6 adding a line that says you must have a  
7 community meeting with residents who are within  
8 100 to 200 feet of this location? Does the  
9 Water Department have the authority to make  
10 that a requirement?

11 MS. MCCARTY: If they are receiving  
12 a grant from the Department, I think it is  
13 something we can look into.

14 COUNCILWOMAN PARKER: Okay. So  
15 when we talk about -- I just wanted to state  
16 for the record when we talked about our  
17 authority. Because those who are participating  
18 and one of the things our law says, that the  
19 Department participates in is the financial  
20 incentive. It's extremely important and it's  
21 actually been effective in encouraging private  
22 owners to participate. So I want to just ask  
23 us to make sure that we've done that and just  
24 made it a requirement just from a notification

1 perspective.

2 MS. MCCARTY: We can look at that.

3 COUNCILWOMAN PARKER: Thank you.

4 And please keep us updated on that.

5 The next question -- and you may  
6 have talked about this and I just did not hear  
7 the response. On page eight of your testimony,  
8 you note that the Water Department has 15  
9 apprentices. Describe the apprenticeship  
10 program. What's the length, capacity, the type  
11 of positions? How does an individual apply?  
12 How is an individual selected?

13 A. Well, the apprenticeship program is done  
14 through the School District. So we're working  
15 with Edison, Mastbaum and Randolph. And it's a  
16 growing program. We are targeting skills such  
17 as electricians, HVAC mechanics, building  
18 maintenance mechanics, engineering and  
19 instrumentation technicians.

20 COUNCILWOMAN PARKER: So one,  
21 obviously I was extremely excited when I saw  
22 the program. But Council President Clarke,  
23 given the announcement that you just made last  
24 Thursday about Temple University's agreement

1 with our local laborers' district council here,  
2 I want to request that Water immediately, if at  
3 all possible, find out about that arrangement  
4 between Temple University, along with the  
5 laborers that the Council President worked for  
6 a very long time to put together, to see how we  
7 can include young people who are participating  
8 in that program from the laborers to  
9 potentially participate in this apprenticeship  
10 program. That will be great.

11 MS. MCCARTY: I'm sorry, I'm not  
12 familiar with that program.

13 COUNCILWOMAN PARKER: Temple  
14 University -- Council President, and you feel  
15 free to interject -- has entered into an  
16 agreement, I believe you just described, with  
17 the laborers' district council.

18 COUNCIL PRESIDENT CLARKE: Yes,  
19 they're going to build -- and I'm kind of  
20 stealing their thunder, but I did run off at  
21 the mouth the other day. They're going to be  
22 building a new training facility on North  
23 Broad, Girard. They're moving the training  
24 facility that's currently in Exton,

1 Pennsylvania, moving it to North Broad Street.  
2 It's going to be state of the art. So it will  
3 be training individuals in all aspects of  
4 certain levels of construction. So it's a sign  
5 that, you know, clearly we're responding to the  
6 need to create more opportunities for people in  
7 the City. One of the things they found  
8 inhabited in Exton, it was challenging for  
9 people who, frankly speaking, had to take care  
10 of their families to go to Exton and come back.

11 MS. MCCARTY: Right. Exton is a  
12 hike.

13 COUNCIL PRESIDENT CLARKE: So the  
14 fact that the Water Department, as Councilwoman  
15 said, is right here, our ability to enter a  
16 similar approach would be quite significant.

17 MS. MCCARTY: We would love to work  
18 with Temple and how we can hire someone for  
19 sure. What's the timing on that? The timing  
20 on them getting that going, do you know?

21 COUNCIL PRESIDENT CLARKE: I mean,  
22 hopefully sooner rather than later.

23 MS. MCCARTY: Okay. I hear you.

24 COUNCIL PRESIDENT CLARKE: I'm,



1 like, blowing all of the announcements and  
2 they're going to kill me for this. But there's  
3 going to be a big announcement.

4 MS. MCCARTY: Okay. I'll pretend I  
5 don't know.

6 COUNCIL PRESIDENT CLARKE: But they  
7 want to move sooner rather than later.

8 MS. MCCARTY: Thank you.

9 COUNCIL PRESIDENT CLARKE: You're  
10 welcome.

11 MS. MCCARTY: Thanks for that tip,  
12 Councilwoman.

13 COUNCILWOMAN PARKER: Thank you.  
14 Now, the next question is in regards to the  
15 AMI. And I think you talked a little bit about  
16 the savings. But I wanted to know if you could  
17 talk about who's going to manage the network,  
18 just so we understand. Will a vendor manage  
19 the network? Will the City potentially manage  
20 the network? And are there any other utilities  
21 in the City that have the network like PECO?  
22 And so when I think about cost savings, I  
23 immediately say to myself wait a minute, not  
24 just Philadelphia Water Department, but PGW.

1 But tell us if there is any precedent for that.

2 MS. MCCARTY: Well, we're -- we  
3 still haven't figured out what that is going to  
4 look like, what makes the most sense. Some of  
5 it will be based upon what the responses to the  
6 RFP are as to what makes the most sense. I  
7 think we want to get the most cost effective  
8 program we can, and by leaving it somewhat open  
9 in the RFP will help us do that. It will give  
10 us the opportunity to get the best system at  
11 the lowest rate, one would hope. But right  
12 now, I believe -- you know, again, we're still  
13 in the early stages, so I can't give any  
14 definitive answers on who will do what at this  
15 time.

16 COUNCILWOMAN PARKER: And the last  
17 question was, are there any other utilities  
18 that have such a city-wide wireless network  
19 like PECO? I mean, does PECO or PGW have this  
20 kind of network?

21 MS. MCCARTY: PECO does.

22 COUNCILWOMAN PARKER: PECO does.  
23 Does PGW have this kind of network?

24 MS. MCCARTY: No, not right now.

1                   COUNCILWOMAN PARKER: Okay. Thank  
2 you, Mr. President.

3                   COUNCIL PRESIDENT CLARKE: Thank  
4 you, Councilwoman.

5                   Chair recognizes Councilman Domb.

6                   COUNCILMAN DOMB: Thank you,  
7 Council President. This is a question I have  
8 asked before. I feel like -- remember the  
9 Johnny Carson Carnac? Remember that? I'm  
10 going to give you the answer and I'm going to  
11 hold my head to the piece of paper. And the  
12 answer is, how do we save three million  
13 dollars? I can give you the question, but  
14 let's see if you can find it.

15                  MS. LABUDA: I think the answer is  
16 eBills.

17                  COUNCILMAN DOMB: What's that?

18                  MS. LABUDA: I think it's  
19 electronic bills, because we spend three to  
20 four million dollars a year annually on mailing  
21 bills.

22                  COUNCILMAN DOMB: So my question  
23 is, can we get done? What's the time frame?  
24 You know, we mail out, what, five million

1 pieces of water and sewer bills a year?  
2 600,000 real estate tax bills. We have a much  
3 better system. We can computerize both and we  
4 would save a lot of money, postage, et cetera.  
5 And probably something we should be doing this  
6 year. My question is, have we made any  
7 progress in that area?

8 MS. MCCARTY: Well, it is on the --  
9 it is something that we have met with Water  
10 Revenue's consultant that manages the billing  
11 system and it is on the list. And it is  
12 something we have been pushing for. They know  
13 it is a high priority. I can't tell you the  
14 current status of it, but it is a high  
15 priority.

16 COUNCILMAN DOMB: Who do I have to  
17 talk to to make sure this happens?

18 MS. MCCARTY: Well, it will happen,  
19 but the time frame -- I mean -- Michelle  
20 Bethel, the deputy at the Water Revenue Bureau,  
21 so it's really under her jurisdiction. But we  
22 work with them collaboratively to try to make  
23 sure initiatives like this are moved forward.

24 COUNCILMAN DOMB: It's a quick

1 savings. Three to four million dollars, quick.  
2 Anyway, thank you very much. Thanks, Council  
3 President.

4 COUNCIL PRESIDENT CLARKE: Thank  
5 you, Councilman.

6 Chair recognizes Councilwoman  
7 Reynolds Brown.

8 COUNCILWOMAN BROWN: Thank you, Mr.  
9 President.

10 So help me understand, as a  
11 follow-up to Councilman Domb's question, where  
12 is the dilemma? Where is the blocker, what is  
13 the impediment?

14 MS. MCCARTY: For the eBill?

15 COUNCILWOMAN BROWN: Yes.

16 MS. MCCARTY: Programming.  
17 Programming the billing system. There are many  
18 different things that need to be done with the  
19 billing system and some are a higher priority,  
20 of course, than others. This is, as I said, a  
21 high priority, but it's a matter of getting the  
22 resource -- making sure --

23 COUNCILWOMAN BROWN: It's a matter  
24 of what?

1 MS. MCCARTY: Making sure the  
2 resources are dedicated to getting the  
3 programming done.

4 COUNCILWOMAN BROWN: I really am  
5 having a difficult time hearing you. So if we  
6 had to look at a time frame, are we looking --  
7 by next year's budget session a year from now,  
8 what do you anticipate the answer will be to  
9 Councilman Domb's question if it is a high  
10 priority?

11 MS. MCCARTY: I would like to  
12 consult with the Water Revenue and get back to  
13 you on that, if I may. There are many billing  
14 system changes on the horizon. For instance,  
15 if we are successful with the affordability  
16 program that we have asked the Rating Board  
17 for, we have a very tight time frame to get  
18 that done and that is a very, very high  
19 priority. So that's a programming initiative  
20 that will have to occur over a 12-month period.

21 COUNCILWOMAN BROWN: That actually  
22 goes to my next follow-up question. When you  
23 say you'll get back to us, what does that mean?  
24 That you'll have the answer during callbacks?

1 Are you going to have the answer a month from  
2 now?

3 MS. MCCARTY: No, I hope to be able  
4 to consult with Water Revenue and get back to  
5 you --

6 COUNCILWOMAN BROWN: During  
7 callbacks?

8 MS. MCCARTY: Oh, yeah. Oh, yeah.

9 COUNCILWOMAN BROWN: Well, we have  
10 to be specific because --

11 MS. MCCARTY: I'm sorry. Sorry.  
12 It's not an endless --

13 COUNCILWOMAN BROWN: So the  
14 affordability legislation, the work of  
15 Councilwoman Sanchez. Articulate for us -- let  
16 me get this right. So I understand that the  
17 Water Department currently maintains more than  
18 300,000 aged residential liens worth more than  
19 200 million dollars and you expect to collect  
20 only a small portion of that debt.

21 What is your perspective with  
22 regards to the new water -- the affordability  
23 legislation sponsored by Councilwoman Sanchez  
24 and how that's going to help the department

1 collect those debts in a far more aggressive  
2 way?

3 MS. MCCARTY: I think the -- we  
4 fully support and are looking forward to the  
5 affordability program, IWRAP as it's known. It  
6 will help customers -- we believe will help  
7 customers pay their current bill. The  
8 penalties for past payment and fees would be  
9 waived.

10 COUNCILWOMAN BROWN: Effective  
11 when?

12 MS. MCCARTY: When they would enter  
13 into an IWRAP agreement, if you will, for lack  
14 of a better of way of stating it.

15 COUNCILWOMAN BROWN: And so then we  
16 have to assume that efforts are underway in the  
17 department to help citizens understand that  
18 they can avoid foreclosure and sheriff's sale  
19 by learning about the provisions of this  
20 legislation, is that fair to say? Because what  
21 we're hearing is an increased effort with  
22 regards to foreclosures and sheriff's sales.  
23 What do we do to mitigate and sort of calm the  
24 fears of citizens that they're not going to end



1 up in front -- sheriff's sale and foreclosure?

2 MS. MCCARTY: Well, I mean,  
3 customers can always enter into a payment  
4 agreement. As long as they stay current, that  
5 should keep any sheriff's sales from occurring.  
6 And that's today, right now, it's just not a  
7 program that we have asked the rate board to  
8 approve. But there is a -- called WRAP, Water  
9 Revenue Assistance Program. And if you can  
10 enter -- you know, you can enter into that  
11 payment agreement with the Water Revenue  
12 Bureau. That should keep, you know, your  
13 property off of sheriff's sale.

14 COUNCILWOMAN BROWN: So what I have  
15 learned the hard way is that if you don't make  
16 new legislative initiatives, what I call dummy  
17 proof, you end up with citizens who still have  
18 a rope around their neck looking at foreclosure  
19 or sheriff's sale. So what marketing  
20 strategies are underway for citizens who are  
21 going to end up in a bad place if they don't  
22 know that this piece of legislation is designed  
23 to save them?

24 MS. MCCARTY: I mean, that is one

1 of the initiatives we need to undertake once we  
2 know whether it's approved by the stormwater  
3 board. So once that rate board in June gives  
4 their decision and we know what that program  
5 they've approved looks like, then we'll be out  
6 reaching to the public. But it will not be  
7 immediately available because we have to make  
8 the programming changes in the billing system.  
9 But that will give us time to hire the staff  
10 needed, Water Revenue time to hire the staff  
11 needed. And also advertise, push it out, get  
12 it to community organizations, let folks know  
13 about it. Because we believe it is a really  
14 good program and will help those in need for  
15 sure.

16 COUNCILWOMAN BROWN: So if you know  
17 it's coming and you know that there's going to  
18 be some kind of positive yield for citizens,  
19 why do you have to wait on affirmative action  
20 by this board you talked about with regards to  
21 preparing for staffing up and having marketing  
22 materials, at least in draft form, ready to  
23 roll once the tweaks are made based on the  
24 decisions of this board? I simply don't get

1 why government can't walk and chew gum at the  
2 same time.

3 MS. MCCARTY: If they don't approve  
4 it, then we have done all of that for naught.

5 COUNCILWOMAN BROWN: Okay. So what  
6 impediments or hurdles would suggest they might  
7 not approve it if the Water Department indeed  
8 supports this in the way you just articulated?

9 MS. MCCARTY: You know, this is a  
10 new rate process. We have never gone before  
11 the board before. So there are a lot of  
12 uncertainties. Just because we support it  
13 doesn't mean they're going to rule in our  
14 favor. There are others that, you know, maybe  
15 don't agree and, you know, I can't speak for  
16 the board.

17 COUNCILWOMAN BROWN: Can I -- it  
18 doesn't look like there is anyone else --  
19 unless it's you, Mr. President.

20 COUNCIL PRESIDENT CLARKE: You're  
21 the only one teed up.

22 COUNCILWOMAN BROWN: Okay. Thank  
23 you. So who sits on this board? Are they  
24 citizens of Philadelphia?

1 MS. MCCARTY: Yes, that's one of  
2 the requirements. They all have to reside in  
3 the City of Philadelphia.

4 COUNCILWOMAN BROWN: How many are  
5 on this board?

6 MS. MCCARTY: Five. Mike Chapman  
7 of Chapman Ford, by the way. Folasade  
8 Olanipekun-Lewis.

9 COUNCILWOMAN BROWN: I'm sorry, let  
10 me ask different. Any women on that board?

11 MS. MCCARTY: Sade and -- yes,  
12 Sade. She's the only one, unfortunately.

13 COUNCILWOMAN BROWN: Okay. They're  
14 all Philadelphia residents. There are women on  
15 the board and there are people of color on the  
16 board, Sade. Okay. Who are the other two  
17 members?

18 MS. MCCARTY: So Lee Huang, Bernie  
19 Brunwasser, and Sonny Popowsky.

20 COUNCILWOMAN BROWN: Okay. All  
21 right then. Let me make sure I have wrapped up  
22 here. For FY16, you showed current  
23 participation level 29 percent. What  
24 strategies are in place or is the Department

1 thinking about to institute to move to the  
2 number to the administration's goal of 35  
3 percent?

4 MS. MCCARTY: So while it shows  
5 we're at 29 percent for '16, we believe -- we  
6 believe and hope that we're going to hit 30  
7 percent this fiscal year. And we are  
8 continuing on many fronts, one is contractor  
9 seminars. There was one a couple weeks ago at  
10 Venice Island. 120 folks showed up,  
11 contractors showed up, which was really good.  
12 I was there. It was a really good event.

13 COUNCILWOMAN BROWN: Where was it?

14 MS. MCCARTY: At Venice Island.

15 COUNCILWOMAN BROWN: At where?

16 MS. MCCARTY: The theater on Venice  
17 Island on Main Street. Councilman Jones's  
18 district. It was a nice venue. There's an  
19 auditorium there, so we were able to fit a lot  
20 of folks in there. And it's right by the river  
21 too. It's nice. But we have quarterly updates  
22 in our TakePart publication. And we work on  
23 maintaining relationships with the building  
24 trades and -- the building trades and the

1 unions. Coordinate with businesses and  
2 education programs, workshops.

3 COUNCILWOMAN BROWN: Can you please  
4 make sure that Council members get notices of  
5 anything you're doing around MBE, WBE  
6 participation so that we can assist you in  
7 casting the net even wider for those people to  
8 do business? Can you just make that a regular  
9 protocol in your department to notify Council  
10 members? There are many of us that pay  
11 attention to that type of information and would  
12 be pleased to pass it on.

13 MS. MCCARTY: That would be  
14 awesome. Thank you. Thank you.

15 COUNCILWOMAN BROWN: The last  
16 question is, speak in a bit more detail about  
17 the Biosolids Services contract that you have,  
18 the 22-million-dollar contract you have with  
19 them. How long is it? And just provide some  
20 detail for the record.

21 MS. MCCARTY: Yes. That contract  
22 is a 25-year contract.

23 COUNCILWOMAN BROWN: 25 years?

24 MS. MCCARTY: Yes. The first year

1 was in 2008 and they -- it's saving the  
2 Department a lot of money and thus our  
3 ratepayers a lot of money. They are taking our  
4 solids, our sludge from our three wastewater  
5 treatment plants and thickening it and then  
6 heat drying it. And it makes these little  
7 black pellets which are moved by rail to  
8 Florida for the orange groves, it fertilizes  
9 the orange groves. It's also used on farmland  
10 in this area, Jersey, Pennsylvania, Maryland,  
11 as well as -- one of the issues I really get a  
12 kick out of is Lehigh Cement uses it as fuel,  
13 and then any of the inorganics left, the  
14 residual is used as part of the aggregate added  
15 to the cement. So that's zero waste -- I mean,  
16 it's all zero waste, but that one I'm  
17 particularly fond of.

18 COUNCILWOMAN BROWN: How long have  
19 you been in the Department?

20 MS. MCCARTY: Since 1982.

21 COUNCILWOMAN BROWN: Okay. All  
22 right. Thank you very much.

23 MS. MCCARTY: You're very welcome.

24 COUNCIL PRESIDENT CLARKE: Thank

1 you, Councilwoman. Thank you, Commissioner.

2 We're going to take a break until 2:15.

3 - - -

4 (Lunch break.)

5 - - -

6 COUNCILMAN GREENLEE: Good

7 afternoon, everybody. Sorry for the delay

8 here. We're going to get started. Get in our

9 hearing. Next department up is the Department

10 of Streets. Commissioner and whoever else lost

11 the short straw and has to come up with you.

12 Good afternoon, everybody. Please

13 identify yourself and proceed.

14 MR. CARLTON: Good afternoon,

15 Council President Clarke and Councilman

16 Greenlee. I am Donald D. Carlton, Streets

17 Commissioner.

18 Good afternoon, President Clarke

19 and President Greenlee and members of City

20 Council. I am Donald D. Carlton, Commissioner

21 of the Streets Department. Joining me today

22 are Carlton Williams, Deputy Commissioner of

23 Sanitation, Michael Carroll, Deputy

24 Commissioner of Transportation and Christopher



1 Newman, Deputy Commissioner of Administration.  
2 I am pleased to provide testimony on the  
3 Streets Department's fiscal year 2017 operating  
4 budget.

5           The Streets Department looks  
6 forward to the upcoming fiscal year as we  
7 embark on a number of new strategic objectives  
8 and continue our exceptional standard of  
9 service providing clean, green and safe streets  
10 for the City of Philadelphia. To achieve our  
11 goals, we request a general fund appropriation  
12 of \$125,560,192 and an all-funds appropriation  
13 of \$188,580,192 for fiscal year 2017.

14           The Department delivers a number of  
15 services that are critical to maintaining  
16 public health and safety in our communities.  
17 These essential services include, but are not  
18 limited to, curbside trash and recycling  
19 collection for over 540,000 households,  
20 maintaining all traffic control devices and  
21 street lighting, the construction and  
22 maintenance of 320 bridges and 2,225 miles of  
23 streets and roadways, also snow and ice  
24 removal.

1                   The Streets Department employees  
2 have done an outstanding job during recent  
3 years fulfilling our mission, despite  
4 significant changes, including an aging  
5 transportation infrastructure, a volatile  
6 recycling market, uncertainty in state and  
7 federal funding and an aging vehicle fleet.  
8 This year alone, we continue to maintain our  
9 curbside recycling rate and tonnage at  
10 historically high levels. Our anti-litter and  
11 community engagement efforts, including Philly  
12 Spring Clean Up and Philadelphia More  
13 Beautiful, have yielded unprecedented  
14 volunteers and clean-up projects citywide, and  
15 our special public event cleaning efforts were  
16 particularly highlighted during the  
17 Department's exceptional work as part of the  
18 Papal visit and the Villanova parade clean-up.

19                   We also continue to embark on  
20 strides that we hope will create a safer and  
21 more efficient multi-modal municipal  
22 transportation network for all users of the  
23 public right-of-way. Maintaining the momentum  
24 of the last several years, multiple and varied

1 projects are underway to improve traffic  
2 safety, expand alternative transportation modes  
3 for bicyclists, pedestrians and manage traffic  
4 throughout the City. Our state-of-the-art  
5 Traffic Operations Center opened this past fall  
6 establishing the City's first centralized and  
7 integrated traffic control system, and we are  
8 continuing our ambitious plan to modernize the  
9 City-owned street and alley lights and also  
10 upgrade with energy-efficient LED lighting.

11           This winter the Streets Department  
12 employees, in partnership with those in other  
13 City departments and agencies, historically  
14 managed the historic blizzard of 2016. We  
15 dropped nearly two feet of snow on Philadelphia  
16 during the Mayor's third week in office. All  
17 primary streets and nearly 80 percent of all  
18 residential streets were cleared within 24  
19 hours of the end of the storm. The government  
20 stayed open through the regular business hours  
21 on Friday, January 22nd, when the storm  
22 initially arrived, the government stayed open  
23 throughout the business day and was one of --  
24 and was the first major city open for business

1 on Monday.

2                   The Department has a number of  
3 critical strategic priorities planned for  
4 fiscal 2017. City streets and roadways must be  
5 repaved and maintained at an optimal life cycle  
6 interval in order to maintain the local street  
7 network in a state of good repair. The  
8 Department is therefore embarking on a  
9 long-term plan to significantly increase paving  
10 over the next several years. The Department is  
11 also engaged in a strategic approach to the  
12 City's overall safe and complete streets  
13 transportation network that includes  
14 significant infrastructure improvements and  
15 multi-modal and comprehensive focus on traffic,  
16 pedestrian and bicycle safety. The work  
17 performed directly reflects the Mayor's vision  
18 of zero fatalities by implementing traffic  
19 calming and resign measures to prevent  
20 speeding, provides greater refuge to vulnerable  
21 pedestrians and bicyclists and focuses on the  
22 most dangerous parts of the City's  
23 transportation network. The use of LED  
24 lighting to enhance visibility and increase

1 traffic safety and create a sense of overall  
2 public safety is a significant component of  
3 this overall effort.

4           On the sanitation side, Streets is  
5 implementing a major recycling initiative  
6 targeting residential multi-family structures  
7 where recycle participation has traditionally  
8 been a challenge. The initiative will include  
9 a city-wide outreach and have a particular  
10 focus on the lowest performing recycling  
11 neighborhoods throughout the City. We believe  
12 this initiative will significantly increase  
13 recycling participation during the City's solid  
14 waste street -- excuse me. Only this time when  
15 overall recycling market is stabilizing and as  
16 a result we want to greatly reduce the amount  
17 of refuse in the City's solid waste stream.

18           The Department also plans to  
19 conduct a feasibility study on organics as part  
20 of the recycling efforts and to expand the  
21 availability and use of larger compacting  
22 recycling bins with the intent of adding more  
23 recyclable material. Our Department has  
24 embarked and has a remarkable track record of

1 consistently delivering exceptional levels of  
2 sanitation and transportation service. We will  
3 move forward towards the strategic objectives I  
4 have just outlined with the confidence derived  
5 from our accomplishments and history of our  
6 standard of service. We thank you for the  
7 opportunity to testify before you today. The  
8 deputy staff and I are happy to answer any  
9 questions you have.

10 COUNCILMAN GREENLEE: Thank you,  
11 Commissioner. And let me first say, most  
12 people I've talked to certainly agree with me,  
13 I think your Department did a great job in that  
14 snow removal. I mean, that was one of the  
15 biggest snowstorms I think we had and the  
16 streets were cleared, I think, you know, very  
17 promptly, and as you said, the City was back  
18 running quicker than I thought it was going to  
19 be. And I think you all did a great job with  
20 that.

21 MR. CARLTON: Thank you very much.

22 COUNCILMAN GREENLEE: Let me ask  
23 you, you talked about the Papal visit. I guess  
24 that had some impact on overtime. We've got

1 the Democratic National Convention this summer,  
2 which I'm personally glad to see. What kind of  
3 impact would that have on overtime costs?

4 MR. CARLTON: The Papal visit  
5 itself?

6 COUNCILMAN GREENLEE: Well, you can  
7 talk about the Papal visit, but then I was  
8 thinking about, have you forecast what the DNC,  
9 the convention will have?

10 MR. CARLTON: That's kind of hard  
11 to forecast originally because a lot of the  
12 plan hasn't come together exactly what the DNC  
13 wants, exactly what it's expecting. A lot of  
14 that information is still forthcoming, so it  
15 will be kind of hard to give an exact amount.  
16 That's based on the service requested.

17 COUNCILMAN GREENLEE: How about the  
18 Papal visit, what was the --

19 MR. CARLTON: That was about  
20 \$600,000.

21 COUNCILMAN GREENLEE: Was there any  
22 reimbursement on that or was that --

23 MR. CARLTON: That was totally  
24 reimbursed, correct, Chris?

1 MR. NEWMAN: Yes.

2 MR. CARLTON: All of it was  
3 reimbursed.

4 COUNCILMAN GREENLEE: All of it.  
5 Okay. All right. Sounds good. Just a couple  
6 quick questions and I know Councilman Domb has  
7 some questions. On street repair, on  
8 resurfacing. And I know there's steps to this.  
9 You mill, then you cut around the utility boxes  
10 or whatever, and then you pave or resurface.  
11 We get a lot of calls about it, seems it takes  
12 a fairly long time on some streets to do. We  
13 did some checking on other cities and at least  
14 we're told, if we're being told the truth, that  
15 New York, Boston, you know, cities like that,  
16 it only takes a couple weeks for the whole  
17 process. To be fair, I think I have seen it  
18 take, at least in my neighborhood, about six to  
19 eight weeks for the total. Have you looked at  
20 ways to try to quicken that pace a little bit?  
21 Because, you know, it's sometimes difficult for  
22 cars to travel on those milled streets  
23 obviously.

24 MR. CARLTON: It's actually a



1 shared process with some of the milling being  
2 done by private industry and the paving being  
3 done by City employees. I'll let my Deputy  
4 Commissioner of Transportation, Michael Carroll  
5 talk, about that.

6 MR. CARROLL: Hi. This is Michael  
7 Carroll, I'm the Deputy for Transportation in  
8 the Philadelphia Department of Streets.

9 COUNCILMAN GREENLEE: A little  
10 closer to the mic, if you could.

11 MR. CARROLL: So last year we had  
12 some challenges with a couple of the  
13 contractors in particular given the means and  
14 methods that they were using in order to  
15 prepare the streets to be paved. Just to  
16 summarize, their strategy was to prepare a long  
17 stretch of street and go back and take care of  
18 the little details without creating a street or  
19 block that was ready to pave until everything  
20 was done. So we have been in conversations  
21 with those contractors and we've asked them to  
22 provide us a constant stream of blocks that are  
23 ready to be paved this season, and so far they  
24 have been agreeable and we have seen the amount

1 that they're prepping for us so we can come  
2 back and finish the paving and put the line  
3 striping is coming in a steady stream of blocks  
4 so that we can keep up with it. Our goal is to  
5 get it done in 15 days from preparation --

6 COUNCILMAN GREENLEE: The whole  
7 process?

8 MR. CARROLL: That's our goal.

9 COUNCILMAN GREENLEE: That sounds  
10 good.

11 MR. CARROLL: And thus far this  
12 year, our average is about seven or eight days  
13 and --

14 COUNCILMAN GREENLEE: Really.

15 MR. CARROLL: -- this last period  
16 we had a little bit of a bump with the weather  
17 but we were, on average, able to get it done in  
18 about ten days. So we understand that there  
19 was an issue last year. We're doing everything  
20 we can now to make sure that that does not  
21 recur.

22 COUNCILMAN GREENLEE: Okay. I  
23 appreciate that. Because I've said, that was  
24 something. And since it was in my

1 neighborhood, I had a whole lot of people  
2 telling me. They knew where to find me. Just  
3 one more thing on -- this is Council  
4 President's question. As far as utility  
5 ditches, fixing plumbers' ditches, I guess, is  
6 the best way to say. What coordination is  
7 there with either utilities or, say, a private  
8 plumber to know they've dug up the street and  
9 -- how does that work, I guess, is the general  
10 way? Because sometimes that seems like they  
11 sit there for a little while too.

12 MR. CARROLL: Yeah. And we have  
13 had similar issues because of the volume of  
14 work that's going on. The situation is a  
15 little bit different from the plumbers and the  
16 utilities. The utilities work with the Streets  
17 Department and typically they're involved in  
18 doing a temporary restoration, in which case  
19 we'll come back and do a permanent restoration  
20 when their work is complete. Similar with the  
21 plumbers as well. One of the things that we're  
22 trying to do in order to fix that situation as  
23 well as coordinating with the Water Department.  
24 And so what they have agreed to do is to see if

1 they can have inspectors out in the field to  
2 make sure that the connections are good. And  
3 those inspectors can also keep us informed to  
4 make sure that that temporary restoration is  
5 adequate when we need to come back, or if we  
6 need to come back and do more work or get out  
7 to the plumbers.

8 COUNCILMAN GREENLEE: That's what I  
9 was thinking. They're supposed to take out a  
10 permit with the Water Department. So if the  
11 Water Department and the Streets Department  
12 communicate, maybe that can move things along.  
13 Again, is there a time frame when you first get  
14 a complaint -- I guess it depends on the issue  
15 -- how long it takes to fix a plumber's ditch.

16 MR. CARROLL: So we try and get  
17 back within four to five days when the permit  
18 is issued. You know, we can respond to these  
19 things as they're coming in as 3-1-1 calls as  
20 well. So sometimes the time frame is a little  
21 bit tighter if it's something that was supposed  
22 to have been taken care of and we need to go  
23 back from when the call comes in.

24 COUNCILMAN GREENLEE: Is there any

1 priority given as far as being a bus route or a  
2 major street? Because I know often times when  
3 it's a large ditch, a bus has to be rerouted  
4 and people trying to figure out where to catch  
5 the bus and all that. Is there any priority or  
6 is it kind of first come, first serve.

7 MR. CARROLL: Well, we're trying to  
8 keep that standard consistent throughout the  
9 City. But, of course, if there's a bus route,  
10 it's likely that we're getting more complaints,  
11 so it will come to our attention a little bit  
12 faster.

13 COUNCILMAN GREENLEE: Okay. Not  
14 that I don't want the small streets filled  
15 since I live on one.

16 MR. CARLTON: One thing also,  
17 Councilman. If there's a safety issue and we  
18 can visibly see that there's a safety issue,  
19 we're going to try to address that as soon as  
20 possible.

21 COUNCILMAN GREENLEE: Okay.

22 MR. CARROLL: And I should also add  
23 to that. I mean, there are standards of  
24 restoration which are temporary and then

1 there's the permanent ones. So we always try  
2 and make sure that it's made safe as quickly as  
3 possible, like the Commissioner said.

4 COUNCILMAN GREENLEE: Okay. Great.  
5 Thank you. Thank you very much.

6 Councilman Domb.

7 COUNCILMAN DOMB: Thank you,  
8 Chairman Greenlee. Thanks. Good afternoon.  
9 Four or five quick questions just so I want to  
10 clarify. In your testimony, page three you  
11 talk about the employment levels. You  
12 currently have 129 open positions?

13 MR. CARLTON: Yes. Within the  
14 Streets Department there is an actual ebb and  
15 flow of hiring, especially in sanitation. Our  
16 staffing levels are based on trash tonnages,  
17 and during the summer and spring months trash  
18 tonnages are higher. That's when we staff up.  
19 As the tonnage drops in the winter and the  
20 fall, our staffing level decreases. We have an  
21 attrition rate of about eight percent, I would  
22 say. So it's not us laying employees off and  
23 hiring. It's just that other entities seem to  
24 hire from our pool. So we actually have a

1 hiring stream throughout the year where we  
2 staff up in the summer and we -- in the winter  
3 and then staff up back in the summer. So  
4 that's consistent with the amount of tonnage  
5 that's on the ground.

6 COUNCILMAN DOMB: Okay. And the  
7 second question is, do you have an idea -- I'm  
8 looking at your employee compensation in the  
9 middle of page three. In 2015 it was roughly  
10 80.4 million dollars. And we're projecting in  
11 '17 to be 72.7. Down about eight million  
12 dollars. Any reasons why that would be down?

13 MR. NEWMAN: Chris Newman, Deputy  
14 Commission for Administration. Most of that  
15 was overtime associated with the compactor  
16 shortage and also with regard to snow events  
17 during that year. So that would be overtime  
18 associated with other endeavors that the  
19 Streets Department was engaged in. Did you say  
20 2015?

21 COUNCILMAN DOMB: 2015 was eight  
22 million higher than what you projected.

23 MR. NEWMAN: So that would be snow  
24 events for that year.

1                   COUNCILMAN DOMB: Ballpark, what do  
2 you think the overtime costs are this past  
3 year?

4                   MR. NEWMAN: We're going to  
5 probably get to about 14 million.

6                   COUNCILMAN DOMB: How much?

7                   MS. OLANIPEKUN-LEWIS: 14 million  
8 by the end of the year.

9                   COUNCILMAN DOMB: 14 million.

10                  MR. NEWMAN: That's what we  
11 project, yes, by the end of this fiscal year.

12                  COUNCILMAN DOMB: So that's 20  
13 percent of your payroll is overtime. That's a  
14 big number.

15                  MR. NEWMAN: Yes.

16                  COUNCILMAN DOMB: I mean, overtime  
17 is either time and a half or double time on  
18 Sundays, correct?

19                  MR. NEWMAN: Correct.

20                  COUNCILMAN DOMB: So we could, at  
21 least, probably save five or six million  
22 dollars of that if we had it staffed without  
23 overtime, I guess, right?

24                  MR. NEWMAN: Well, in most cases,



1 overtime is actually cheaper than staff. And  
2 it depends what the overtime is for. So in our  
3 case, this year most of that overtime was  
4 associated snow cost, as well as our compactor  
5 shortage.

6 COUNCILMAN DOMB: If you bought new  
7 equipment this year -- I think you're buying  
8 new equipment for the compactor problem,  
9 correct? So we shouldn't have that issue this  
10 year.

11 MR. CARLTON: We shouldn't have  
12 that issue, Councilman. And also, when you're  
13 looking at the staffing shortages, one thing we  
14 try to do is compensate for the overtime is  
15 keep our staffing levels at a certain level.  
16 If I don't have the compactor to put them on  
17 the street, we weren't going to do the hiring.  
18 So you'll see higher overtime and less staff  
19 because we simply didn't have the compactors or  
20 trucks to collect the trash. So that's why you  
21 see high overtime and you see a very low  
22 staffing number.

23 COUNCILMAN DOMB: Okay. The LED  
24 bulbs that you guys are putting in, I notice

1 you're doing that, what's the cost of that?  
2 Was probably before my time. And what was the  
3 payback? And is that something that's strictly  
4 done in an overtime mode?

5 MR. CARROLL: The cost of the labor  
6 you mean?

7 COUNCILMAN DOMB: In other words,  
8 the investment in LEDs, what was the payback?  
9 Was it two years, five years? What was the  
10 payback period?

11 MR. CARROLL: No, it's a little bit  
12 longer than that. I would have to get back to  
13 you with the precise number. But, you know,  
14 it's more on like a five to ten-year time  
15 frame. It depends on the LED bulb. I assume  
16 you mean in terms of energy savings.

17 COUNCILMAN DOMB: I think it's  
18 great. We invest in LEDs. What was our total  
19 upfront cost? What's our payback period? Can  
20 you get me that information after this?

21 MR. CARROLL: I can. And just so  
22 you know, it's going to be variable because  
23 there's a few factors to include in this. We  
24 have different wattages of LED just like we do

1 other kinds of bulbs. We have the opportunity  
2 to increase the light, the amount of light with  
3 LED, and there have been requests in some  
4 places to do that, which has benefits in terms  
5 of security and safety. But it does sort of  
6 degrade a little bit of energy savings. Also,  
7 some of the LED products were actually adding  
8 more light into the pedestrian scale lighting  
9 for the aesthetic effect and also to support  
10 some of the businesses and things like that.  
11 But I can have that all broken down and get  
12 back to you on that.

13 COUNCILMAN DOMB: Is that a program  
14 that's done on the weekends versus during the  
15 week?

16 MR. CARROLL: There have been some  
17 projects which we have done the work during the  
18 night and the weekends. Some of the LED  
19 replacements are done in the course of regular  
20 maintenance. So since we're going out, we're  
21 changing bulbs in a certain block. When we get  
22 to a certain threshold of bulbs that need to be  
23 replaced, we'll just do the whole block in LED  
24 in the course of the maintenance we would be

1 doing otherwise.

2 COUNCILMAN DOMB: One last  
3 question. Page three, I just don't understand  
4 what this is. It's M/W/DBE. And I'm asking  
5 the question, because in fiscal year '16 it was  
6 down to 14 million and fiscal year '15 it was  
7 22 million and 14 it was 23 million. Any  
8 reason why -- what that is and why it went  
9 down? It's good. I'm just curious what it is.  
10 Page three of your testimony, budget. Total  
11 amount M/W/DBE.

12 MR. NEWMAN: That would be the  
13 amount of payments to contractors that were  
14 M/W/DBE participants at that time.

15 COUNCILMAN DOMB: Is that minority  
16 contractors?

17 MR. NEWMAN: Yes. Minority --

18 COUNCILMAN DOMB: Why did it go  
19 down so much?

20 MR. NEWMAN: Are you talking about  
21 for this year?

22 COUNCILMAN DOMB: In '16, year. It  
23 dropped eight million dollars from '15.

24 MR. NEWMAN: That is representing

1 where we're at for the first two quarters of  
2 the year. The other years are the entire  
3 fiscal year.

4 COUNCILMAN DOMB: So that's not a  
5 full year?

6 MR. NEWMAN: Correct.

7 COUNCILMAN DOMB: All right. Thank  
8 you very much.

9 COUNCILMAN GREENLEE: Thank you,  
10 Councilman.

11 Councilman Squilla.

12 MR. SQUILLA: Thank you, Mr. Chair.  
13 Good afternoon, guys, and thank you for being  
14 here. I do want to say before I start, I  
15 really appreciate the ability of the Streets  
16 Department to reach out to us and our staff.  
17 We get a ton of calls and requests, and I know  
18 through 3-1-1 and our offices and I have to say  
19 Streets is very receptive, responsive. So  
20 thank you very much. We don't say that about  
21 all of the departments. We appreciate what you  
22 do.

23 I have just a couple questions.  
24 One is lighting. Are we increasing the budget

1 to do more of the changeover to LEDs, or how  
2 are we going through that process and how can  
3 we get that done in areas that really request  
4 it?

5 MR. CARROLL: Over a five-year  
6 period, we are seeking some increases in the  
7 budget. We have not had an increase in budget  
8 this time, but we are pursuing grants and  
9 that's been the thing that we have been able to  
10 do is to find grants that are funding different  
11 types of multi-modal projects and to use some  
12 of that funding to pay for LED improvements.

13 MR. SQUILLA: As we install more  
14 and more of the LED lights, we do have -- some  
15 people love the brightness and some people  
16 don't like the brightness. And I guess there's  
17 different colors. Maybe a yellow LED or a  
18 dimmer LED compared to a brighter one. Is that  
19 -- who weighs that decision and if we do put a  
20 certain light up there that is not received  
21 well by the community, is there a way to easily  
22 change that or no?

23 MR. CARROLL: One of the things  
24 that we really want to take into consideration

1 with the color of the light, or what we call  
2 the temperature of the light, is the ability  
3 for police cameras to be able to differentiate  
4 between different colors at nighttime. And so  
5 the color that we're trying to -- the  
6 temperature of the color, kind of the color  
7 that we're trying to hit is ideal for them to  
8 be able to pick out and distinguish colors  
9 accurately as if it was daytime with the police  
10 cameras that are out there. So that's been a  
11 major concern. We do have the opportunity to  
12 work with different communities though to  
13 figure out how the spread of the light is  
14 directed. And sometimes some of the issues  
15 that people have with glare or the brightness,  
16 it has to do with the way that the light is  
17 directed off a sidewalk or maybe directed onto  
18 the buildings. We've had issues where people  
19 felt like they had to get new blinds or  
20 curtains because it was shining into their  
21 house. But we can adjust that and it makes a  
22 big improvement for people.

23 MR. SQUILLA: We just recently had  
24 a hearing with Verizon and they have commented

1 that it seems like lately there's been very  
2 good permitting, helping permitting for them  
3 to, I guess, finish out their build out. I  
4 think they had said they were requesting 72  
5 permits and weren't receiving them. Is that  
6 something that we can work with them to get  
7 them done? I guess we can't open all the  
8 streets all at the same time or every street  
9 might all be blocked. But is that something  
10 that we could do to enhance their ability to  
11 build out more?

12 MR. CARROLL: Well, you know,  
13 Verizon has made some changes this year which  
14 has made it a lot easier for us to get the  
15 information from them that we need to get from  
16 them in order to issue their permits. So we're  
17 encouraged by the changes that Verizon made and  
18 the higher level of engagement that they have  
19 had in the process that we have had in place in  
20 order to issue the permits.

21 MR. SQUILLA: That's good. That's  
22 good to hear. I mean, and we were also willing  
23 to help them to continue that and we have to  
24 work together, obviously, to make these things



1 happen. And plus, also understanding the  
2 neighbors and the people on the streets that  
3 are being dug up, and if we have five streets  
4 in one area dug up at the same time, it could  
5 really cause a big hardship.

6 A couple other questions. We just  
7 did -- Councilman Johnson introduced a  
8 resolution about open streets type program, or  
9 I guess special events that is done in other  
10 areas and I know they're looking to do one in  
11 Philadelphia. Is that going to be under the  
12 purview of Streets, obviously, but is it going  
13 to be under the new complete streets or is it  
14 going to be under -- how is that going to work?  
15 Who is going to be in charge of that?

16 MR. CARLTON: Well, initially,  
17 right now, it's just the one event planned in  
18 October. I think this will be more of a  
19 conversation that we would have to take up with  
20 the Office of Transportation Infrastructure of  
21 how it's going to be organized moving forward.  
22 But we do have the one planned open streets in  
23 October, and I guess taking that and then  
24 building from that event, it will be something

1 that we have to talk to the Office of  
2 Transportation Infrastructure about how we'll  
3 handle that moving forward.

4 MR. SQUILLA: It seems like it's a  
5 pretty neat idea and, you know, I'm curious to  
6 see -- it's going to affect a lot of people, so  
7 hopefully the businesses and communities are  
8 involved in the process and, you know, maybe we  
9 can learn from it as the first one rolls out  
10 and decide how to do it again in the future.

11 We're also talking, obviously, you  
12 hear the conversation always about bike lanes  
13 and things that are going on throughout the  
14 district. Is there more money that's going to  
15 be put in -- I know there's so many streets  
16 that get done each year. Is that something  
17 that also goes into the formulas for how many I  
18 guess redoing streets and bike lanes will be  
19 added to that at the same time?

20 MR. CARLTON: We always try and  
21 integrate all forms of multi-modal when you're  
22 thinking about resurfacing a street.  
23 Resurfacing a street we're thinking about bike  
24 lanes. We're also thinking about what other

1 safety impacts we can take from a traffic  
2 calming measure. And as of right now, we plan  
3 on 17 more miles of additional bike lanes in  
4 this upcoming year and as we resurface we do  
5 try and evaluate where bike lanes would be most  
6 beneficial. But also Deputy Commissioner --

7 MR. CARROLL: Yeah, I think what  
8 the Commissioner is saying is right. I should  
9 add to that that, you know, we're looking at a  
10 longer term goal and as we were saying with the  
11 LED improvements, we're looking for grant  
12 opportunities in order to accomplish that.  
13 News broke. I'm hopeful that we can get the  
14 money in from DVRPC for the Transportation  
15 Alternatives Program or what we call the TAP  
16 program. That money will be available to us  
17 later in the year. So we'll do some outreach  
18 with different communities and figure out what  
19 the best mix of things is that we put on the  
20 street. I think we'll really start ramping up,  
21 you know, towards the end of this year and in  
22 the spring.

23 MR. SQUILLA: Okay. Great. And I  
24 know my time is up but I have one last

1 question, if you don't mind, Mr. Chair.

2 COUNCILMAN GREENLEE: Since you're  
3 Chair of the Streets service, we won't let you  
4 go.

5 MR. SQUILLA: I'll come back after  
6 my colleague has her questions. We get a lot  
7 of complaints -- I mean the recycling program  
8 is great in the City. It seems like everybody  
9 is really used to it now understanding, you  
10 know, the process. And, you know, the single  
11 stream aspect of it really works well to get  
12 people to do it. But on windy days and days  
13 where we have some really bad weather,  
14 sometimes it adds to some of the litter  
15 throughout the City. Is it possible for us to  
16 come up with some type of feature or some type  
17 of lid or something that we can do on our  
18 recycling days or recycling bins? And I know  
19 when we do it the lids break, but there's got  
20 to be some way to try to keep some of this  
21 trash in the bins before they get picked up.  
22 Because they seem to blame sanitation when it's  
23 mostly the weather that's actually causing the  
24 problem.

1                   MR. CARLTON: Yes, we do understand  
2 that without a lid there can be litter  
3 conditions created. The issue with that is you  
4 get into the bin replacement business, as we  
5 talked about before where we're giving lids --  
6 lid replacement business, where we're giving  
7 lids out. Individuals aren't maintaining their  
8 lids. But we're also looking at larger bins.  
9 We're looking at trying to somehow either put  
10 an RFP together or find some kind of revenue  
11 where we're able to give bins out with lids.  
12 This is something that we've talked about and  
13 discussed in the preliminary stages. We did do  
14 an evaluation of how it would help the  
15 recycling stream if we had larger bins. So the  
16 carts are something that we're looking at.  
17 Unfortunately we do not have the money on hand  
18 to purchase them. But if there is an  
19 opportunity where we can do an RFP or something  
20 of that nature. We're in the early stages of  
21 considering that.

22                   MR. SQUILLA: Thank you.

23                   COUNCILMAN GREENLEE: Thank you,  
24 Councilman.

1 Councilwoman Bass.

2 COUNCILWOMAN BASS: Thank you.

3 Good afternoon.

4 MR. CARLTON: Good afternoon,  
5 Councilwoman.

6 COUNCILWOMAN BASS: How are you?

7 MR. CARLTON: Good. Good. Good.

8 COUNCILWOMAN BASS: How is  
9 everybody doing today? I just wanted to first  
10 start out by saying -- I want to give you a big  
11 thank you because -- particularly to  
12 sanitation. Because I know how hard the job  
13 is. I see your folks, your guys and your girls  
14 out morning, noon and night. I see them on the  
15 weekend throughout my district. And, you know,  
16 but the fact of the matter is we have a real,  
17 real trash dumping problem and situation in the  
18 City of Philadelphia. And no matter how hard  
19 they work or how much they're doing to try to  
20 get the City cleaned up, you know -- and you  
21 and I there's a couple of sites in particular  
22 in my district where I'll call you, you'll send  
23 your people right out, they'll handle it and  
24 within a day or two someone else has dumped

1 again and it just goes on and on and on. And  
2 so I think that dumping is one of the most  
3 significant problems that we have in the City  
4 of Philadelphia. Of course it doesn't rate  
5 with crime and education and those sorts of  
6 things. But there is a relationship, I think,  
7 between communities where you have higher crime  
8 rate and communities where you have lower  
9 educational attainment. And almost like the  
10 acceptance, if you will, that it's okay to dump  
11 in this neighborhood. Particularly by dumpers  
12 who are coming from other areas. You know,  
13 they're coming, they're bringing construction  
14 waste. We don't know what's in that concrete  
15 and that construction waste. And so now it  
16 becomes an environmental issue. And so I say  
17 all of that to say that I'm greatly concerned  
18 about the dumping and trash and, you know, how  
19 do we get ahead of this? I do think that it  
20 has to be a -- you know, more of a priority.  
21 Not that it's not a priority. You have a lot  
22 of priorities. But how do we tackle this  
23 problem?

24 MR. CARLTON: This problem is a

1 multi-agency problem. When you're talking  
2 about the contractors itself, you talk about  
3 the illegal dumping, and you're talking about  
4 the clean-up process, that's the police, L&I,  
5 and Streets Department issue. It's something  
6 that we have to work together to try and get  
7 ahead of. As you know, we approach it from an  
8 enforcement standpoint. We approach it from a  
9 service standpoint, as you know. But we also  
10 have -- we have 20 cameras that we actually  
11 rotate throughout the City. I was about to say  
12 where, but we actually don't let individuals  
13 know where they are. And we try and do it on a  
14 three-month rotation where we have these solar  
15 powered cameras throughout the City. So far we  
16 have been able to identify approximately 175  
17 illegal dumpers. We do turn it over to  
18 neighborhood services for prosecution. So we  
19 are pursuing it from an enforcement standpoint.  
20 We are pursuing it from a service standpoint.  
21 But the illegal behavior is just a criminal  
22 activity that we haven't been able to get our  
23 hands on. When you have rogue contractors  
24 without licenses and you have contractors that



1 simply don't care, that's something that --  
2 it's just a -- it's an enormous task to put a  
3 rope around these particular individuals. So  
4 we're trying to fight it from every aspect.

5 But, again, we haven't found a solution, but  
6 it's not something that we're not focusing on.

7 COUNCILWOMAN BASS: Right. No, I'm  
8 not saying that you're not focusing on it. You  
9 know, it becomes frustrating and I know you're  
10 frustrated with it as well and Commissioner  
11 Williams has been, you know, at this for a long  
12 time. I know we all feel a level of  
13 frustration with the dumping and the trash and  
14 trying to figure out how do we address it in  
15 our neighborhoods. And it's not in every  
16 neighborhood. You know, there's certain  
17 neighborhoods you can go to -- for example, I  
18 represent from Chestnut Hill to Broad and  
19 Lehigh. As you know, it's a huge amount of  
20 land in between those two locations. And you  
21 just don't see dumping in Chestnut Hill. And  
22 that's a wonderful thing. But just like it's  
23 unacceptable to not happen in Chestnut Hill, it  
24 shouldn't be acceptable or -- you know, it just

1 shouldn't be happening down in the North  
2 Philadelphia, Germantown, Nicetown, Logan,  
3 Olney. It's not acceptable anywhere. So just  
4 changing that mindset is just really, really --  
5 you know, it's been a source of frustration.  
6 No matter how many Philly Clean Up Days we do,  
7 no matter how many Comcast Cares Days, you  
8 know, this is a problem that's significant and  
9 just trying to get in front of it is a bit of  
10 an issue.

11 MR. WILLIAMS: Thank you,  
12 Councilwoman. Carlton Williams, Deputy  
13 Commissioner for the Streets Department. I  
14 concur as obviously something that's  
15 unacceptable. We have to have a focused  
16 effort. Commissioner Carlton last year  
17 launched a new campaign called Pick It Up  
18 Philly, which is to remind residents how to  
19 report these issues when they come up. The  
20 best way to combat it is to try to prevent it  
21 from happening in the first place. If we see  
22 contractors without permits, for example, that  
23 should be reported to the Department.  
24 Ultimately those hot spots, we try to rotate

1 those cameras around the City of Philadelphia.  
2 Not publicly announcing it, but we want to make  
3 sure that we address it. But I want to concur  
4 with the things that you said. Without  
5 stricter enforcement, it's going to be very,  
6 very difficult to try to curb that behavior.  
7 So we're looking forward to working with your  
8 office to try to come up with stronger  
9 enforcement strategies to prevent these things  
10 from happening in the first place.

11 COUNCILWOMAN BASS: Oh, great.  
12 Because I have some idea. So I'll be in touch.

13 On another matter, I just wanted to  
14 check in with you. Last year we introduced a  
15 bill, I introduced a bill that was scheduled to  
16 raise about 3.4 million dollars through  
17 increases in -- slight increases in vehicle  
18 registration fees. Very slight increase. So  
19 those moneys were to be spent on safety  
20 initiatives with the Streets Department, speed  
21 bumps, you know, things of that nature, street  
22 repaving, pedestrian safety matters. So I just  
23 wanted to see if you can give us an idea of how  
24 much has been received so far and how that's

1 going.

2 MR. CARLTON: I would like to thank  
3 you for your hard work on the legislation.

4 COUNCILWOMAN BASS: We had a great  
5 legislative assistant. Kamere was his name.

6 MR. CARLTON: You guys did a great  
7 job. Thank you. Well, as of right now we have  
8 not received any funds. But June of 2016 will  
9 be the first installment. It will only be a  
10 partial. We'll receive 190,000 this June. But  
11 June of 2017 we should receive 3.4 million  
12 moving forward. But, again, these funds are  
13 all going towards road resurfacing and safety  
14 issues along our roadways. So that's all the  
15 money is dedicated to. But, again, the initial  
16 3.4 will not be here until next June. This  
17 June we're expecting 190,000 because of the --  
18 when the actual fee went in place.

19 COUNCILWOMAN BASS: Okay.

20 MR. CARROLL: That sums it all up.

21 COUNCILWOMAN BASS: And that's  
22 including speed bumps too?

23 MR. CARLTON: Yes.

24 COUNCILWOMAN BASS: All right.

1 I'll come back after Councilwoman Blackwell.

2 COUNCILMAN GREENLEE: Thank you,  
3 Councilwoman.

4 Councilwoman Blackwell.

5 COUNCILWOMAN BLACKWELL: Thank you.  
6 How can I thank you for all that you do when we  
7 call you every day? I was late coming because  
8 I was checking on some potholes. And, in fact,  
9 we appreciate the work being done because I  
10 don't think we caught up last year, and I don't  
11 think it was you all obviously because you  
12 always take care of us. But I don't know what  
13 the administration's rules were. Now we're  
14 getting calls again about people who are asking  
15 for trash cans again. I know the rule used to  
16 be that if you put in more trash cans, then  
17 somebody has to take out the bags on trash day.  
18 I don't know what the -- how you all see it  
19 this year and I wanted to ask you that.

20 MR. CARLTON: You're talking about  
21 the wire baskets, right, Councilwoman? Are you  
22 talking about the wire baskets?

23 COUNCILWOMAN BLACKWELL: Yes.

24 MR. CARLTON: We do have the Adopt

1 a Basket program which goes through the  
2 Philadelphia More Beautiful committee where  
3 they can request a basket and the individuals  
4 do service it. But the one issue that we do  
5 experience in a lot of neighborhoods is just  
6 illegal dumping. Individuals think that this  
7 wire basket is their personal trash can. They  
8 know that it's being serviced and they tend to  
9 bring their household trash around these wire  
10 baskets on a regular basis. So we still  
11 encourage the Adopt a Basket program, but we  
12 are very particular as to when we put a basket  
13 up and where we put it up, because in many  
14 cases residents are calling us to come get  
15 them. We asked you for the basket, two months  
16 later, come get it. Come get it. And that's  
17 just the issue. When you have -- especially on  
18 some business corridors when you have  
19 apartments with overcrowding. You have  
20 apartments with no storage. People know that  
21 that truck is coming every day. So instead of  
22 keeping it in their apartment or keeping it  
23 somewhere where it may attract rodents, they  
24 tend to take advantage of the wire baskets.

1 And we're ending up having to service these  
2 baskets not just for the basket itself, but the  
3 material just dumped all around it. I have a  
4 photo album, Councilwoman, about this thick,  
5 and the worst I saw was someone had a toilet  
6 next to the wire basket and then that  
7 individuals started putting trash inside the  
8 toilet. So the toilet became an additional  
9 trash can next to the wire basket. So we just  
10 have to really be strategic about where we  
11 place them and if it's really benefitting the  
12 neighborhood.

13 COUNCILWOMAN BLACKWELL: Thank you.  
14 So that might work out in some areas.

15 MR. CARLTON: Yes. Yes.

16 COUNCILWOMAN BLACKWELL: And you  
17 will dump them when you dump others?

18 MR. CARLTON: Yes.

19 COUNCILWOMAN BLACKWELL: Thank you.  
20 Thank you very much.

21 COUNCILMAN GREENLEE: Thank you,  
22 Councilwoman. Just quickly I want to say, I  
23 certainly understand what you're saying,  
24 Commissioner, because there was some put up in

1 my area and I quickly got calls saying please  
2 get this thing out of here. People are dumping  
3 garbage, dog feces, everything else. It's a  
4 plus and minus, I guess is the best way to say  
5 it.

6 MR. CARLTON: It all depends.  
7 I mean, some places they work wonders and other  
8 places they just don't make a difference. It's  
9 really kind of hard to gauge until --

10 COUNCILMAN GREENLEE: Until it  
11 happens. Sure.

12 Councilwoman Parker.

13 COUNCILWOMAN PARKER: Thank you,  
14 Mr. Chair, and good afternoon to each of you.  
15 I just walked in from a meeting, so I don't  
16 know if this was said earlier but I wanted to  
17 commend you all for the job you did with the  
18 snow. It was tough. You all were on it.  
19 Every street -- as we got calls, we called you  
20 and as soon as we called you, you got it on the  
21 list. And it was done decently and in order.  
22 And if it wasn't, I would be on the record  
23 saying it wasn't. So it was and I needed to  
24 give credit where credit is due so thank you.



1                   MR. CARLTON: Thank you very much,  
2 Councilwoman.

3                   COUNCILWOMAN PARKER: Listen, the  
4 first question for me and I don't know if it  
5 came up, is this issue of the larger capacity  
6 recycle bins. And we have seen them piloted in  
7 other neighborhoods. And then they call, you  
8 know, our office, they go visit the district  
9 office and say we want those, we need those.  
10 You know, what's happening with the pilot? Has  
11 it ended? Can we expand it? What's the  
12 status?

13                   MR. CARLTON: Well, as of right now  
14 -- we did the pilot in one neighborhood in  
15 Northeast and one neighborhood in the  
16 Northwest. And we did not plan on extending  
17 the pilot because we got great results from the  
18 pilot. Now we're just trying to find how do we  
19 get the revenue to increase this to other  
20 neighborhoods. These containers, if we were to  
21 go citywide, would be about 30 million dollars  
22 if we bought one for every house. So that's an  
23 issue in itself. But we're in the early stages  
24 of talking about putting an RFP together to try

1 to see if we can do something to make these  
2 cans interesting to someone else where they can  
3 end up purchasing them for the City of  
4 Philadelphia.

5 COUNCILWOMAN PARKER: Was it a cost  
6 savings to us also from an environmental  
7 perspective? When we saw the increase  
8 recyclable bins, did we see people recycling  
9 more?

10 MR. CARLTON: We had about a  
11 30-percent increase on the two pilot routes.

12 COUNCILWOMAN PARKER: So it's a  
13 30-percent increase. So not only does it make  
14 good environmental sense for us and economic  
15 sense from that matter, but we know it can be  
16 investment. If it's worth taxpayer dollars, it  
17 makes sense.

18 MR. CARLTON: Yes.

19 COUNCILWOMAN PARKER: 30 million  
20 dollars?

21 MR. CARLTON: Well, these cans are  
22 about \$40.00 a piece, and when you talk about  
23 the number of households throughout the City  
24 and then there's some other issues with

1 constructing a can and delivery, around 30  
2 million dollars.

3 COUNCILWOMAN PARKER: Okay. Well,  
4 I would be very interested in seeing how the  
5 department sort of unveils, unrolls a plan or  
6 any kind of strategy you can come up with where  
7 we can work to make that be standard operating  
8 procedure for the City of Philadelphia. It  
9 worked and now when you have something that  
10 works and you have to go back to people and  
11 tell them I know you saw it and you want it  
12 but, you know, you can't have it. You know,  
13 that's something we would like to do.

14 MR. CARLTON: I understand. That's  
15 something that we definitely want to pursue  
16 moving forward. We're just trying to figure  
17 out a way how we can fiscally do that.

18 COUNCILWOMAN PARKER: The old trash  
19 cans that are replaced by the BigBelly trash  
20 cans, are they in storage somewhere? Like we  
21 have had some old trash cans and they were  
22 replaced by BigBelly trash bins. Where are  
23 they now?

24 MR. CARLTON: A lot of those wire

1 baskets were not in great condition. But many  
2 of them we use for special events. When you  
3 see baskets lined along the Parkway or baskets  
4 lined along Broad Street, a lot of those  
5 baskets are used during special events.

6 COUNCILWOMAN PARKER: And I heard  
7 you, Commissioner, you know, mention sort of  
8 the woes associated with the wire bins because  
9 you're right, I have seen in some regions where  
10 they are used and they become a magnet for  
11 short dumping. But then on some corridors like  
12 on Wadsworth Avenue and on Burning Road and on  
13 Rising Sun Avenue and then on Old York Road,  
14 they can become an asset for us. So if we  
15 don't work in conjunction with your department,  
16 particularly for those that -- where you have  
17 them in storage, maybe we can work on a  
18 corridor-by-corridor basis to conduct some sort  
19 of assessment with the expertise of your  
20 department to see whether or not on the trial  
21 basis we could put some of them back to work.

22 MR. CARLTON: We're definitely  
23 willing to work with you. But one thing to  
24 keep in mind though, Councilwoman, is these

1 baskets require extra service. So the more  
2 baskets I put up, that's actually additional  
3 staff needing to service these baskets. Some  
4 of these baskets need to be serviced up to  
5 three times a day. The BigBellies actually  
6 saved us approximately million dollars in  
7 Center City when we went from the 17 collection  
8 a day to down about four a week. So expanding  
9 our wire basket network -- which right now we  
10 have over a thousand BigBellies, we have over  
11 600 wire baskets throughout the City.  
12 Expanding that on a massive level will require  
13 additional staff to service these baskets  
14 because they're not on the same day as  
15 collection day through the week, so the crew  
16 that exists won't be able to service those  
17 baskets. There will have to be some other kind  
18 of infusion to ensure that these baskets are  
19 serviced timely.

20 COUNCILWOMAN PARKER: So I wouldn't  
21 suggest sort of an additional investment. I'm  
22 just talking about what we have in stock and  
23 storage right now, right, that we have taken  
24 off the street because it has been replaced by

1 BigBelly. Because I'm a BigBelly advocate,  
2 right. But I don't think we enough BigBellies  
3 for every commercial corridor in the City of  
4 Philadelphia, right? So where we don't have  
5 enough, if it's possible that we could get the  
6 Commerce Department, Streets, and particularly  
7 if it's any kind of community development  
8 corporation or in many instances it may not be,  
9 but there is a business association. If we  
10 could just sit down and sort of talk about a  
11 strategy corridor by corridor, that would be  
12 extremely helpful.

13 MR. CARLTON: That sounds good.

14 COUNCILWOMAN PARKER: Final  
15 question and help me here so they'll know I  
16 asked this for the record. It's the issue of  
17 speed bumps. Now I traveled through and I used  
18 to represent the 200 Legislative District,  
19 which is the 9th Ward, the 22nd Ward, and the  
20 50th Ward. And I would get people in the 50th  
21 Ward who would say to me -- now in the 50th  
22 Ward, just so you know, is the area where when  
23 people bought their home they were buying in  
24 Mt. Airy. So it was Mt. Airy, it was East Mt.

1 Airy, and then it was West Mt. Airy. But when  
2 there's a shooting, it's called Cedarbrook.  
3 Just want you to be clear about the region I'm  
4 talking about. In addition to that what they  
5 will say is if I am traveling to take my son to  
6 school and in preschool you can drive up a  
7 block that has the speed bump, right? It has a  
8 speed bump. And then I'll have someone from  
9 another region who will say to me, well, why  
10 can't we have a speed bump at this location.  
11 And we will say speed bumps are illegal in the  
12 City of Philadelphia. You can't put a speed  
13 bump or get a speed bump on this block. Is  
14 there a certain criteria or -- I can't be the  
15 only one who sees speed bumps in some  
16 neighborhoods and not in others. Is there a  
17 criteria? Is it illegal? What's the state of  
18 it?

19 MR. CARLTON: I'm going to turn  
20 this over to my Deputy Commissioner of  
21 Transportation, Mr. Michael Carroll.

22 MR. CARROLL: Hi. Yeah, so just to  
23 start, we don't use speed bumps on the street.  
24 You probably don't see them anywhere but

1 shopping centers. So speed bumps are the  
2 narrow ones that are real high. So the term we  
3 use is either speed hump, which we really don't  
4 use anymore or speed --

5 COUNCILWOMAN PARKER: Say that  
6 again. Speed bumps -- wait. You got to help  
7 me. And Mr. Chairman, please grant me some  
8 latitude here because I want to get the jargon.

9 COUNCILMAN GREENLEE: This is  
10 important, I think. Go ahead.

11 COUNCILWOMAN PARKER: Bumps are in  
12 the commercial --

13 MR. CARROLL: Yeah. They're real  
14 narrow. Maybe one foot wide and then tall. So  
15 when you hit them, you go up real sharp and  
16 then you come down.

17 COUNCILWOMAN PARKER: So that's a  
18 bump. Now what's on the street?

19 MR. CARROLL: In some cities you'll  
20 find what they call speed humps, which are  
21 about maybe four, five, six-foot wide. And  
22 then they're about the same height. So it's a  
23 little more gradual. So if you're going about  
24 25, 30 miles per hour, you won't feel it quite



1 so badly. In Philadelphia, what we decided to  
2 use what we call speed cushions.

3 COUNCILWOMAN PARKER: Speed  
4 cushions.

5 MR. CARROLL: So they're like the  
6 little pillow shapes that you see in the street  
7 that have a gap in between them so that the  
8 fire department, police department, ambulance  
9 can aim their tires for those gaps and they  
10 won't get that bump effect or that undulation  
11 in the vehicle, and then can proceed on their  
12 way at a little bit higher speed. So speed  
13 cushions are not illegal in the City of  
14 Philadelphia. It's a traffic calming measure  
15 that we prefer to use when we're trying to slow  
16 down traffic on local streets. We can work  
17 with PennDOT, but PennDOT is a lot more  
18 resistant to putting them on the arterial  
19 streets, and especially the state routes that  
20 they have control over. The process for  
21 getting traffic calming on a block is on the  
22 Streets Department Website. We have a little  
23 FAQ and a lot of information on the Website for  
24 people. Typically what we're doing is we're

1 either working with the Council people to  
2 identify the locations where they should go in  
3 or asking the residents to do a petition. And  
4 then get back to us with about -- I think we  
5 have about 75 percent of the folks on a given  
6 block that we want to agree to get them in  
7 place. The thing people need to know about the  
8 speed cushions is that, you know, there's pros  
9 and cons to them. Some people feel like having  
10 them in their neighborhood or having them in  
11 front of their house is a detriment to them  
12 because for heavier vehicles there can be a  
13 noise associated with them. And some people  
14 just don't like them. They don't want them on  
15 their block. They feel like the traffic in a  
16 given situation is fine the way it is and they  
17 think it's an intrusion to have them on their  
18 streets.

19 COUNCILWOMAN PARKER: So Deputy  
20 Commission, you just gave us a good answer.  
21 And Mr. Chairman, I think we have been asking  
22 the wrong question. So there's bumps and humps  
23 and cushions.

24 MR. CARROLL: Cushions.

1                   COUNCILWOMAN PARKER: Okay. All  
2 right. So my people have been asking for the  
3 wrong thing. So one, we'll make sure we'll let  
4 them know that.

5                   And quickly, is there a timeline  
6 for the -- how long does it take to apply for  
7 the cushion, get the -- how long should I tell  
8 them if I'm at a meeting and I'm sharing this  
9 information.

10                  MR. CARROLL: We have to go out and  
11 do a little research and we try and turn around  
12 in about a month or so, maybe six weeks on the  
13 outside.

14                  COUNCILWOMAN PARKER: Mr. Chairman  
15 and colleagues, thank you so much for the  
16 latitude. Thank you for your patience.

17                  COUNCILMAN GREENLEE: Thank you,  
18 Councilwoman. It's an important question. And  
19 just on that, I assume -- you mentioned noise.  
20 I would assume on a small street that can be a  
21 little bit annoying, right?

22                  MR. CARROLL: It can be. It can  
23 be.

24                  COUNCILMAN GREENLEE: I think

1 people need to know that part of it. Yeah.

2 Yeah. Just let me jump in here with a quick  
3 question, if I could.

4 In your Class 285, you talk about  
5 proposed decrease for this year in what's  
6 called rents. Could you tell me why there was  
7 a spike last year? And if I'm right, I think  
8 snow removal is categorized as rent. And I'm  
9 trying to figure that one out.

10 MR. NEWMAN: That rent actually  
11 corresponds to our snow contracts for our snow  
12 disposal and plowing operations that are  
13 contracted out. And we paid about eight  
14 million dollars, a little over eight million  
15 dollars this year. We were budgeted for 5.2.  
16 So that amount you're seeing is what we are  
17 getting this year that we're not going to be  
18 getting next year. Next year we'll be budgeted  
19 at 5.2 million dollars again.

20 COUNCILMAN GREENLEE: And you're  
21 not getting it next year because why? Just so  
22 I'm clear.

23 MR. NEWMAN: We typically wouldn't  
24 need it. So that --

1 COUNCILMAN GREENLEE: You're being

2 --

3 MR. NEWMAN: We needed it this  
4 year.

5 COUNCILMAN GREENLEE: Did you check  
6 with the meteorologist on this or what?

7 MR. NEWMAN: So that average goes  
8 -- on five-year average in terms of the amount  
9 of actual money we spend. And we budget out.  
10 So that 5.2 million corresponds to a five-year  
11 average of how much we spend for our snow  
12 contracts.

13 COUNCILMAN GREENLEE: What are you  
14 renting though, just so I'm clear? When you  
15 say rent, what are you renting?

16 MR. NEWMAN: Vehicles and equipment  
17 for plowing operations and disposal operations.  
18 We actually have contractors that do that work  
19 for us.

20 COUNCILMAN GREENLEE: Okay. All  
21 right. Thank you. Thank you very much.

22 MR. CARLTON: Councilman, when we  
23 talk about this last storm that we had, when  
24 you look at the cost of what -- we actually

1 expect to spend and what we did spend. When  
2 you look at the blizzard of 2016 the plowing  
3 operation became a lifting operation. So you  
4 had to have more equipment that was actually  
5 lifting the snow out of these City streets,  
6 more so than just plowing. So there was a  
7 higher need for various type of equipment to  
8 clear the streets, which you wouldn't have with  
9 a normal eight to ten-inch storm.

10 COUNCILMAN GREENLEE: I got you.

11 So it was -- I got you. Thank you.

12 Councilman Domb.

13 COUNCILMAN DOMB: Thank you,  
14 Chairman Greenlee. Two last questions. Quick  
15 ones. In 2013, I want to go back to the  
16 overtime. Our overtime was 11 million. In  
17 2015 it was 16 million and projecting for 2017,  
18 17 million, which is a 57 percent increase.  
19 Can you explain why it's increasing at this  
20 level?

21 MR. CARLTON: Well, the one thing I  
22 can talk about on my end and I'll pass it on to  
23 Chris. Is again, the compactor issue got  
24 increasingly worse as the years went on. At

1 our worst, we were short 40 compactors. Just  
2 to give you an example, a compactor services up  
3 to a thousand households per day. So if I'm  
4 short 40 compactors, that's 40,000 houses that  
5 have to pick up on overtime. So that's what  
6 caused the spike, the overtime over the last  
7 few years having to pick up 40,000 houses on  
8 average through some areas on overtime every  
9 day. Simply, if we had those 40 compactors,  
10 the trash would have been up on regular time,  
11 at least 96 percent of it which is our normal  
12 on-time rate, 96 percent when we have our full  
13 compliment of trash compactors.

14 COUNCILMAN DOMB: I would ask you  
15 this question then. Why did it take us four or  
16 five years to get the compactors if we're going  
17 to spend all this extra money on overtime?

18 MR. CARLTON: Well, again, we --  
19 our department, we don't purchase compactors.  
20 We understand what we need. We have an  
21 agreement with what we need. But in fact, we  
22 have not had the ability to purchase compactors  
23 in the past. But moving forward, we do have a  
24 line item on our capital budget where we should

1 have a replacement of 30 compactors per year  
2 which should get us in a state of good repair.  
3 How many years, Chris? In eight years.

4 COUNCILMAN DOMB: Who do you go to  
5 when you need equipment like that? Who is  
6 responsible for that?

7 MR. CARLTON: Who purchases our  
8 equipment?

9 COUNCILMAN DOMB: In 2013 to '14 is  
10 when we have the big jump. Over four million  
11 dollars in overtime. It's probably because of  
12 the compactors. Who decides whether or not we  
13 get the compactors at that point?

14 MR. CARLTON: Again, we talk to  
15 fleet about what our needs are and whatever  
16 their budget is, I don't know who they speak  
17 with. But we are in constant conversation with  
18 fleet about what we need and they understand  
19 what we need, and I don't know what line items  
20 they may have or not have, so I couldn't say.

21 COUNCILMAN DOMB: I'm just trying  
22 to figure out why it took us four or five years  
23 to figure out we needed more compactors.

24 MR. CARLTON: It didn't take us



1 that long.

2 COUNCILMAN DOMB: But that's what  
3 it took from the increases --

4 MR. CARLTON: When we're looking  
5 what we saw, what we needed, what's in the  
6 budget, we in advance know what we need on the  
7 street. So in turn, when we get the compactor  
8 is when we're able to utilize them. That  
9 process in between of us saying what we need  
10 and when they're delivered is something that's  
11 beyond our control.

12 COUNCILMAN DOMB: Okay. One other  
13 question. Other cities, Atlanta is one of  
14 them, are using -- and so are a lot of our  
15 buildings in Philadelphia by the way. They're  
16 using the rooftops, the water towers, the tops  
17 of lighting poles municipalities for cellar  
18 companies to gain revenue from municipalities.  
19 I think -- I was informed that you guys, the  
20 Streets Department, shoot an R5 to wireless  
21 companies to explore leasing some of our  
22 fixtures. Is that accurate?

23 MR. CARROLL: That's correct.

24 COUNCILMAN DOMB: Do you have any

1 idea -- I think it's a great idea and I applaud  
2 you for it. Do you have any idea what the  
3 potential revenue might be for that?

4 MR. CARROLL: We haven't worked  
5 that out yet, but we expect when we get the  
6 responses to the R5 we should be able to come  
7 up with some figures.

8 COUNCILMAN DOMB: Do you have  
9 somebody on staff, a consultant who is an  
10 expert in this area who can help us?

11 MR. CARROLL: We have -- you know,  
12 we have the expertise with respect to other  
13 fees, but we don't necessarily have expertise  
14 for, you know, cellar data in particular. But  
15 within the R5, what we are going to ask people  
16 is whether they have expertise. So we may put  
17 out an RFP at some point to contract with  
18 someone to help us figure this out.

19 COUNCILMAN DOMB: I have somebody  
20 if you need help who would do it for free to  
21 help the City who is an expert in this area.  
22 So if you need help with this, just call me.  
23 I'd be happy -- do it for free just to help the  
24 City. So just let me know. Thanks.

1 MR. CARROLL: Thank you.

2 COUNCILMAN DOMB: Thank you.

3 COUNCILMAN GREENLEE: Thank you,  
4 Councilman.

5 Councilman Squilla.

6 MR. SQUILLA: Thank you, Mr. Chair.

7 I know that our Bike Share program has been  
8 very positive for the use of bikes in the City,  
9 I know we're expanding that. Is there  
10 additional resources being put into the budget  
11 to expand Bike Share? Is that coming through  
12 grants or is that coming through the regular  
13 City budget?

14 MR. CARROLL: The Bike Share  
15 program is run through the Office of  
16 Transportation and Infrastructure Services --  
17 the Bicycle Share program is run through the  
18 Office of Transportation Infrastructure  
19 Services. Streets Department plays a role in  
20 advising them about the citing of the stations  
21 and also we're involved in prying extra bike  
22 lanes with facility to service stations. They  
23 might be better to answer those questions, but  
24 I do know that the idea is that Bike Share is

1 more or less self-sustaining. So as the system  
2 expands, the operator who has an agreement with  
3 the City is able to pay for the cost of keeping  
4 it up and running.

5 MR. SQUILLA: Okay. And I know  
6 this administration has a big interest in a lot  
7 of construction that is going on within the  
8 City. So I mean, the permitting of sidewalk  
9 closures and street closures is being looked  
10 at. Do we see that as a -- since all the  
11 development that is happening a bigger issue  
12 within the Streets Department and should we  
13 look to increase the resources to that  
14 department to be able to keep up to speed with  
15 the amount of permits that are being issued and  
16 I guess the amount of, I guess, work, as far as  
17 checking on those to make sure that they are  
18 done properly?

19 MR. CARLTON: This fiscal year we  
20 do have additional bodies being added to our  
21 Right of Way unit. We currently have three  
22 additional bodies. Again, with the building  
23 boom in the City and ensuring that we do have  
24 the permits are properly applied for, it's

1 going to take an effort from the Streets  
2 Department and not just the Right of Way unit  
3 but the Streets Department as a whole.

4 MR. CARROLL: I would just say that  
5 we're also looking at some technology that we  
6 can use some technological solutions in terms  
7 of software. We've just recently upgraded our  
8 conflict management software, which we work  
9 with the utilities and others in order to make  
10 sure that they're coordinating with each other  
11 in terms of when they're going into the street.  
12 And that actually helps us keep a tab on what's  
13 going on everywhere. So we're still working  
14 some of the kinks out as far as that system is  
15 concerned. But I'm hopeful in the next few  
16 months that will make a big difference in our  
17 ability to serve the public. Also very  
18 recently, we rolled out an on-line web  
19 interface for our street closure permit system,  
20 which allows us to get information that's input  
21 by the permit applicant. Saves us a lot of  
22 time and it also increases our productivity in  
23 managing permits. So those kind of things when  
24 we get them up and running, I think it will

1 sort of multiply our ability to address the  
2 volume that we see which is very significant  
3 and it's increasing experientially, as you  
4 know.

5 MR. SQUILLA: Yes. I also want to  
6 congratulate you on the work with L&I now that,  
7 I guess, Commissioner Perry, who came from  
8 Streets now and L&I, or back to L&I,  
9 understands the working relationships that are  
10 necessary. And instead of pointing fingers at  
11 each other, we're there to say whoever's job it  
12 is, one of us will get it done and work  
13 together to do that. It's not an easy job.  
14 But I got to say that your leadership,  
15 Commissioner, and leadership of L&I willing to  
16 work together, making the changes necessary are  
17 important to move the City forward. So thank  
18 you for everything you've done so far. Really  
19 appreciate it.

20 MR. CARLTON: We're thankful to  
21 Commissioner Perry. We also want to ensure  
22 that regardless of what the service is, if it's  
23 something that we can do as a group or a  
24 combined effort, we're willing to do so.

1 MR. SQUILLA: Keep up the great  
2 work and it's been fun working with you guys.  
3 Thank you.

4 MR. CARLTON: Thank you.

5 COUNCILMAN GREENLEE: Councilman  
6 O'Neill.

7 COUNCILMAN O'NEILL: Thank you.  
8 Good afternoon, Commissioner.

9 MR. CARLTON: Good afternoon.

10 COUNCILMAN O'NEILL: I want to  
11 congratulate the Streets Department on a couple  
12 of broader issues and then talk about one  
13 specifically. The Streets Department continues  
14 to be -- and it started a few years ago but  
15 you've continued it and it is being more  
16 community oriented. Going out, talking to  
17 people, meetings in the evening, being  
18 available whether it be yourself, deputies,  
19 somebody at the level that is the right level  
20 to talk, listen, get back. I find when I'm  
21 talking to members of your staff, they know a  
22 lot more about what I'm talking about than I  
23 anticipated, which is a good thing. It's  
24 usually a learning curve to explain things and

1 just there's a culture that has developed that  
2 I'm glad you are continuing where the Streets  
3 Department and neighborhoods are becoming  
4 partners in all this. So that's one piece of  
5 good news. And your deputies, your top-level  
6 managers, I mean they all get it, I think. And  
7 I know that's what the Mayor is trying to do  
8 and I think he's achieving it in the Streets  
9 Department. I just wanted to say that to you.

10 MR. CARLTON: Thank you.

11 COUNCILMAN O'NEILL: Also on a very  
12 positive note. I thought the blizzard more  
13 than anything else showed our capacity to  
14 really dig in, work our butts off, and as a  
15 City -- as a City force. And you and I have  
16 had this conversation. I have had it with  
17 Mayor Kenney. I think the amount of money we  
18 spent on the private sector, which I think at a  
19 certain point gets weaker and weaker in its  
20 production, we could much better handle by  
21 increasing our capacity, particularly with  
22 equipment. I think we have the manpower. I  
23 think it's an equipment issue. And I was just  
24 wondering if there's anything in this budget



1 that lends itself to that. Is there any  
2 smaller equipment, better equipment, newer  
3 equipment, equipment that we found to be useful  
4 whether we borrowed it from the Parking  
5 Authority or somebody else, that we would have  
6 in our inventory and they would be helping us  
7 but we would have more capacity just within our  
8 own?

9 MR. CARLTON: Currently we still do  
10 not have any equipment that's simply dedicated  
11 to snow fighting. Unfortunately, our paving  
12 equipment and our compactors are so far behind  
13 that the moneys that we are getting now are  
14 trying to replenish the core services, is the  
15 word I should use. The equipment that we need  
16 for our core services, we're trying to replace  
17 that first. We have talked about other ways  
18 and have talked to the Office of Transportation  
19 Infrastructure about snow fighting equipment  
20 dedicated to snow fighting. Again, there may  
21 be additional resources needed with that  
22 because when we look at how we fight snow,  
23 almost all available staffing is fighting snow  
24 right now. So even if we had 60 pieces of

1 equipment outside of what we have, you may not  
2 have the people to operate it at this point.  
3 So as of right now, we have not had the  
4 investment to fight snow with certain equipment  
5 on its own, but we are investing in our  
6 equipment that does serve multi-purposes where  
7 it is providing our core service, but we still  
8 are able to use it for snow fighting.

9 COUNCILMAN O'NEILL: I think I  
10 understand you. Let me just before -- you  
11 mentioned personnel and you don't want to spike  
12 personnel for a short period of time. It's one  
13 thing to have equipment sitting there. It's  
14 another thing to have a person not working 11  
15 months a year because they're there for snow  
16 removal. But other cities have -- it's an  
17 all-hands-on deck policy, Parks and Rec, Public  
18 Property, whomever it is that they can get out  
19 on the street, they man that equipment if they  
20 have it. I don't know if we've looked at that.  
21 The other area is intergovernmental contracts  
22 or MLUs between, say, Redevelopment Authority,  
23 Parking Authority, even Housing Authority where  
24 they have got manpower. You know, they get

1 done their snow removal. It's around the  
2 complexes, sidewalks and things and we can put  
3 them out on the street. I don't know if you  
4 have looked at any of that coordination. Even  
5 if there's a payment that transfers between  
6 Streets and one of -- you know, City and one of  
7 the agencies. Just seems like an opportunity  
8 to do that.

9 MR. CARROLL: Yeah. I would say,  
10 you know, we are working with other departments  
11 and that's not an issue. I mean, we have got a  
12 relationship with the Water Department for  
13 example, Park and Recs. And so we do work with  
14 them. Recruiting staff that they have in order  
15 to work with us in our snow operation. We had  
16 a really good experience with PPA this winter.  
17 So we're looking for ways to continue to work  
18 together with them. I just would want to say  
19 also though, you know, there's plenty of work  
20 during the other 11 months of the year which we  
21 have an opportunity to take on more of our core  
22 services. That will have a benefit in snow  
23 fighting as well. Finally, the last thing I  
24 would want to say is that we're going through

1 and we're getting ready to reissue the contract  
2 that we work with the private sector on, and we  
3 are looking very closely at ways to improve the  
4 accountability and improve the productivity of  
5 the private contractors that we work with to  
6 make sure we're getting the most out of them as  
7 well.

8 COUNCILMAN O'NEILL: I think the  
9 more we can shift some of that five million  
10 dollars that the Mayor announced after the  
11 blizzard over to our own ongoing efforts that  
12 are built in as part of our institutional  
13 capacity would really be great. But thank you.  
14 I'm glad you're doing that.

15 COUNCILMAN GREENLEE: Thank you,  
16 Councilman.

17 Councilwoman Bass.

18 COUNCILWOMAN BASS: Thank you  
19 again. And I just had a question. I don't  
20 know if you actually have the answer to this  
21 question. But it's along the lines of  
22 equipment as Councilman O'Neill was just  
23 discussing about, the technology that's  
24 available and, you know, where we are on the

1 spectrum, which is pretty far back, that could  
2 make it easier, save the City money, you know,  
3 adjust or address workers' compensation issues  
4 and people being out because they have injured  
5 themselves. And I'm just wondering, as I  
6 understand it in different places there's the  
7 technology where, you know, sanitation  
8 technicians don't have to lift, you know, like  
9 a trash can or, you know, a container. That it  
10 can actually be picked up. And that would be  
11 helpful in the sense that you wouldn't have to  
12 worry about, again, injury. So I don't know if  
13 that's something that is, you know, ever in the  
14 sights of the Streets Department.

15 MR. CARLTON: I have actually  
16 explored this a number of times. There are  
17 about five factors that come into that. When  
18 you're looking at the mechanical service, they  
19 add between seven and 18 seconds to each lift.  
20 The average sanitation crew picks up about two  
21 houses in 11 seconds. These particular pieces  
22 of equipment service about 800 households per  
23 day. But that's only one can, one household.  
24 You pick the can up, put it down, move to the

1 next household, pick it up, put it down, move  
2 to the next household. That's not including  
3 the sofas, the mattresses, the box springs that  
4 you get to put out. And we allow up to eight  
5 bags and four cans. And so if you just looked  
6 at the time frame that it would take --

7 COUNCILWOMAN BASS: How many  
8 seconds did you say it adds?

9 MR. CARLTON: It takes us to  
10 service two households on average with two  
11 laborers, approximately 11 seconds.

12 COUNCILWOMAN BASS: But with this  
13 new type of equipment, how much longer -- how  
14 many seconds --

15 MR. CARLTON: It's going to add  
16 anywhere between seven and 18 seconds. But  
17 depending on the proximity --

18 COUNCILWOMAN BASS: Seven to 18?

19 MR. CARLTON: Exactly. Seven to 18  
20 seconds, depending on the proximity of the  
21 trash receptacle. And one issue is we would  
22 have to change our regs of what we accept at  
23 the curb, which could lead to more illegal  
24 dumping. Because if you're only picking up

1 that one can, that's all you're allowed to put  
2 out in these municipalities.

3 MR. WILLIAMS: Councilwoman, just  
4 on a comparison, we did do a study on recycling  
5 a couple of years ago and on average it took a  
6 toter system with a lifting device 23 seconds  
7 from curb to truck. Where it takes us 11  
8 seconds with a three-man crew. The  
9 commissioner is right. Some of the challenges  
10 that we face with toter size system that can be  
11 used in some of our suburban partner areas have  
12 to do with spacing requirements. So that  
13 system wouldn't work in tight-knit areas like  
14 South Philadelphia, North Philadelphia, West  
15 Philadelphia. But it may work in other parts  
16 of wide open spaces because parking  
17 restrictions, open lanes and so forth. Those  
18 are the challenges that we face in a city like  
19 Philadelphia.

20 COUNCILWOMAN BASS: But when we did  
21 our study, did we look at the extra time, maybe  
22 the additional manpower, versus the cost of  
23 injury? Did it -- you know, did we look at how  
24 many people we have injured out at any given

1 time, how that affects collections as well?

2 I'm assuming that that was a part of whatever  
3 analysis was done.

4 MR. CARLTON: I'll have to read it  
5 back with our safety office and take a look at  
6 it. But, again, when we looked at -- as much  
7 as it looks, conducive, some of our driveways  
8 have low-hanging wires which I think -- I  
9 forget, is 12 feet or 14 feet. These lifts --  
10 we actually have photos. I'll show them to  
11 you. Where we went through the driveways,  
12 these actual lifts were higher and actually  
13 getting tangled on some wires. Again, the  
14 parking restrictions. And, again, they say  
15 they approved technology where it doesn't take  
16 as long. Took a few years ago. We brought them  
17 back out and looked at it again. But it was  
18 still increasing our loading time where we  
19 would probably have to have 35 to 40 percent  
20 more trucks on the street just to service what  
21 we're doing now with the two-man crews.

22 COUNCILWOMAN BASS: So we could  
23 hire more people.

24 MR. CARLTON: You only get one



1 person on that truck, so actually -- you're  
2 going to be almost even, just more trucks.

3 COUNCILWOMAN BASS: Oh, okay.  
4 Okay. So you only need one person, plus one  
5 driver.

6 MR. CARLTON: One laborer. But you  
7 have 40 percent more trucks on the street. So  
8 you're really not seeing much of a savings, but  
9 you're paying upfront with those vehicles.

10 COUNCILWOMAN BASS: Okay. How old  
11 is this study that was done? Recently or --

12 MR. CARLTON: A year and a half  
13 ago, Keith? A little less than two years go.

14 COUNCILWOMAN BASS: Okay. One last  
15 question. Going back to the speed bumps. So I  
16 have some -- a few blocks in my district that  
17 that have -- that need to be resurfaced. And  
18 speed bumps were placed in position but the  
19 street is just all kinds of -- I mean, it just  
20 really needs to be resurfaced. And so I can't  
21 understand -- you know, is there some sort of  
22 criteria, was there some thought process that  
23 went into saying okay, well -- I'll give you an  
24 example. Here on East Gravers Lane in Chestnut

1 Hill, the unit block of East Gravers Lane,  
2 there are potholes for days, but at the same  
3 time there are speed bumps. And so it would  
4 seem as if we wouldn't need speed bumps because  
5 the potholes are a natural speed bump. They  
6 have become a natural sort of speed bump. And  
7 so before we put down speed bumps, is there a  
8 criteria that we look at and say this street is  
9 not in condition to receive -- because, you  
10 know, it's a lot of money and at some point  
11 you're going to have to repave that street. I  
12 hope sooner rather than later. I use that  
13 street as an example for a reason. But I'm  
14 hoping that at some point soon you'll repave  
15 it, but then the money that went into providing  
16 speed bumps for that neighborhood, it was a  
17 waste.

18 MR. CARROLL: Well, you should know  
19 that it is possible to pave between the speed  
20 cushions. So we don't have to destroy the  
21 speed cushion in order to complete the paving.  
22 There will be a seam that's formed. But, you  
23 know, that's something we can manage. I think  
24 the East Gravers Lane there was a Water

1 Department shut off there. So there might have  
2 been some coordination that we could have  
3 undertaken that could have made the situation  
4 better. But it was sort of out of our control  
5 when Water had to go in and do some work there.  
6 We do try and take that into account. But that  
7 is something that we are keeping our eye on and  
8 ideally we are trying to put in the cushion  
9 after the paving has taken place. But there is  
10 a balance because there is a desire usually in  
11 these neighborhoods to have that stuff in there  
12 right away. So we want there to be a few years  
13 that go by before we're back paving. But we do  
14 have some opportunity to do the paving after  
15 the cushions are in place.

16 COUNCILWOMAN BASS: Okay. Well, if  
17 we could take a look at East Gravers Lane, that  
18 would be great. Thank you very much.

19 COUNCILMAN GREENLEE: Thank you,  
20 Councilwoman. And I asked to remind the  
21 Committee that we are well beyond. We still  
22 have two more departments to come.

23 MR. SQUILLA: Last question. Just  
24 on the speed bumps issue because every district

1 gets inundated with requests, especially for  
2 small streets. But the cushions or pillow or  
3 whatever it may be. But does it also have a  
4 problem when we're plowing these streets when  
5 you have these cushions or bumps involved?

6 MR. CARROLL: Our specification for  
7 the design of the speed cushion is such that it  
8 does not create a problem for plowing.

9 MR. SQUILLA: Even if there's  
10 little sections where like the wheels go  
11 through? When you go to plow it, wouldn't that  
12 leave that part?

13 MR. CARROLL: Well, I mean if we're  
14 looking at the one narrow gap being filled with  
15 some snow or maybe a pack, you should be able  
16 to drive a vehicle through there. You would  
17 have to aim for the cushion in that case and  
18 not the gap. But, you know, in the course of  
19 salting --

20 MR. SQUILLA: Who would decide --  
21 if we get requests from some of these streets  
22 to put a cushion in, is that something that  
23 Streets Department would say no, that's not in  
24 our purview or how does that work?

1 MR. CARROLL: Well, when the  
2 request comes in, what we try and do is to do  
3 an investigation just to be sure that the  
4 cushion is the right solution. Because there's  
5 other things that we can do often to address  
6 the problem. And so if we determine that  
7 that's the best solution, then we'll try to put  
8 a project together and work with --

9 MR. SQUILLA: My fear is, once you  
10 have one of these on one street, everybody is  
11 going to ask for it on their street.

12 MR. CARROLL: That's right. So one  
13 of the things that we look at is whether or not  
14 we're pushing traffic on the parallel streets  
15 or whether there's going to be significant  
16 impact on the block upstream or downstream  
17 where the cushion is being put in. And as we  
18 go back and look at the policy that we have in  
19 place, one of the things that we're considering  
20 is how to notify these other neighborhoods or  
21 these other blocks that there's potentially an  
22 impact that could take place on that block.

23 MR. SQUILLA: We saw that sort of  
24 happen with permit parking. One street would

1 get it and people would go park -- they would  
2 just constantly go all over. So I have a  
3 feeling that once this starts, proliferates, I  
4 don't know what the policy will be or how  
5 they're regulate it but we'll be inundated with  
6 requests.

7 MR. CARROLL: Yeah. I mean, that  
8 kind of issue is something we do take into  
9 account when we're doing our investigation. We  
10 have got a good year under our belt with the  
11 most recent -- you know, the most recent speed  
12 cushion program, traffic calming program. And  
13 what we found was that, like you say, there  
14 initially was a big -- a large amount of  
15 interest in it. But I think people are  
16 starting to weigh the pros and cons and so this  
17 year we haven't had a ton of requests come in  
18 for these speed cushions. So I think it's  
19 going to meet some sort of equilibrium. Some  
20 people will want them on a block and some  
21 people will know they have driven on them in  
22 other neighborhoods and maybe say this is  
23 something we should think about a little more  
24 carefully.

1 MR. SQUILLA: Thank you very much.

2 COUNCILMAN GREENLEE: Thank you,  
3 Councilman.

4 Councilwoman Parker.

5 COUNCILWOMAN PARKER: Thank you,  
6 Mr. Chair. And we'll be very brief. I want to  
7 thank you for your response about the traffic  
8 calming because you're absolutely right. What  
9 happens is a resident in one section of the  
10 City of Philadelphia who is on the block where,  
11 you know, traffic is zooming. You all have  
12 come out just like you make a determination  
13 whether or not we should have a stop sign  
14 and/or a traffic light after you have conducted  
15 your engineering study. I would think that you  
16 would come out when we make the request for the  
17 cushion and conduct a similar study to see if  
18 it was appropriate. But when people travel  
19 throughout our City of Philadelphia and they go  
20 and see something in another region and they  
21 come back to think it will make our street  
22 safer or calm traffic on our street, you can't  
23 fault a resident from trying to find a way to  
24 make their street safe. So I want to thank you

1 for your response to that question.

2 My final question is in regards to  
3 page two of your testimony where you talk about  
4 the department embarking on a long-term plan to  
5 significantly increase paving over the next  
6 several years. And with that being said, I  
7 won't ask you to answer it now. But obviously,  
8 you know, you all will have a plan for paving  
9 and each District Council person, obviously  
10 this is an issue of major importance to each of  
11 them because they get the requests and the  
12 calls. Why not my street. This street is  
13 paved. So if you could find a way to work  
14 directly with the District Council people to  
15 make sure that when you sort of, you know, work  
16 to develop your plan, that we know and that we  
17 can communicate, you know, what we see, you  
18 know, happening in the future in our respective  
19 neighborhoods throughout our district.

20 MR. CARLTON: We do try and work  
21 with Council President and Council when putting  
22 our paving plan together for each upcoming  
23 year. So we definitely want to keep that  
24 relationship going where you guys are aware of



1 what your constituents need and we're aware of  
2 what City needs so we can come together to work  
3 on a common cause and deliver the service where  
4 it's most needed.

5 COUNCILWOMAN PARKER: Finally,  
6 Councilman O'Neill jogs my thinking and that  
7 while I thanked you for what you did during our  
8 snowstorm, I did not say a hardened thanks to  
9 all of our staff who have been attending town  
10 hall meetings since I have been an elected  
11 official since 2005. And these are guys are  
12 working late into the evening and they're there  
13 and they're there at every meeting. We do a  
14 series of about ten of these meetings, twice a  
15 year. And they're always out. And/or if we  
16 have another meeting that we just put together,  
17 the department is always there. So not just  
18 kudos to you, the big guys who are on the  
19 frontline, but kudos to those who are on the  
20 ground and they're getting the work done. So  
21 thank you for everything you do.

22 COUNCILMAN GREENLEE: Thank you,  
23 Councilwoman. Thank you all very much. Thank  
24 you for what you do. Have a good day.

1 MR. CARLTON: Thank you.

2 COUNCILMAN GREENLEE: Our next  
3 department is the Free Library.

4 Good afternoon. Please, whoever is  
5 testifying, please identify yourself and  
6 proceed. If I could ask the folks that are  
7 leaving to please leave quietly so we can keep  
8 moving here, I'd appreciate it. Please,  
9 whoever -- Your Honor, whoever.

10 MS. DEMBE: Good afternoon. I'm  
11 Pamela Dembe. I'm here in front of you this  
12 time as a President of the Board of Trustees of  
13 the Free Library. And I want to start first of  
14 all by thanking the Councilwoman for raising  
15 the East Gravers Lane and those speed cushions  
16 don't work. Aside from that, I want to thank  
17 Council. You have consistently been great  
18 friends and supporters of the Library, so I  
19 know that I'm preaching to the choir. I also  
20 know that you have some tough choices to make  
21 in terms of how we spread our very thin  
22 finances. But I think there are a few things I  
23 would like to remind you about with respect to  
24 the Library when you make those decisions.

1 First of all, six million people a year walk  
2 through our doors, our 61 operations that are  
3 all over the City. There's no other agency or  
4 anything else that that many people voluntarily  
5 come to every year, year after year. And we  
6 have millions more web hits, so there's that  
7 whole expanding area of community engagement  
8 and contact. We have a thousand free computers  
9 for people to use and we have Internet, free  
10 Internet at all of our branches. We are the  
11 largest Internet service provider in the City.  
12 Siobhan Reardon, our magical director of the  
13 Library, is going to talk to you about a number  
14 of the programs, but I think one of the most  
15 important ones that you need to know about is  
16 that we're the lead agency for the Read by  
17 Fourth program. And we have put together a  
18 program that will, within a short number of  
19 years, have our children entering fourth grade  
20 reading at the same level that they do in  
21 suburban schools. We are, I believe, the most  
22 effective public agency, social change agency  
23 available. And we continue to need your help.  
24 We are very careful about how we spend your

1 money and our money. We have developed  
2 something called a stress test where we take  
3 programs and evaluate whether we should even  
4 start them, whether we should change them or  
5 whether we should kill them. And we're  
6 applying that to all kinds of different  
7 programs because as we all know, a lot of  
8 things sound like a good idea when you're  
9 kicking it around for the first time, like  
10 maybe speed cushions. I really have it in for  
11 speed cushions. I think I'm going to stop  
12 there. Certainly be glad to take questions,  
13 but I think Siobhan is really going to give you  
14 the detail. But we need your help. We need to  
15 get our kids reading. We need to get jobs for  
16 our adults. We need English for our new  
17 Americans. And we're the ones who are doing it  
18 and we desperately need your help. So thank  
19 you.

20 COUNCILMAN GREENLEE: Thank you.  
21 Ms. Reardon, we have your written testimony,  
22 but if you would like to summarize, we'd  
23 appreciate it. Thank you.

24 MS. REARDON: Yes. Much more brief

1 than what's in your package. I just want to  
2 acknowledge the fact that we have quite a  
3 number of our friends joining us today in our  
4 member -- and appreciate their support of the  
5 Free Library --

6 COUNCILMAN GREENLEE: We saw their  
7 signs.

8 MS. REARDON: So as Pam said, the  
9 Library has hit the ground running as the  
10 backbone agency of the Read by Fourth campaign.  
11 We have brought on more than 80 partner  
12 organizations, both public and private to make  
13 sure that all Philadelphia school children are  
14 reading on grade level by the time they enter  
15 the fourth grade. The campaign will annually  
16 increase the number of third graders reading on  
17 grade level beginning with a thousand students  
18 in the 2015/16 academic year, and an additional  
19 200 students each successive year. Separate  
20 from our backbone agency responsibility, the  
21 Library is one of the 80 partner agencies. We  
22 have partnered with the Philadelphia School  
23 District to engage in Building Bridges with  
24 Books for the 2015/16 school year. We host ten

1 priority schools at 19 neighborhood libraries  
2 for biweekly visits and have created a brand  
3 new curriculum for monthly family engagement  
4 programs to invite the children and families of  
5 our partner schools to participate together in  
6 fun and hands-on delivery skill building. This  
7 partnership has strengthened our relationship  
8 with the School District and has provided a  
9 solid platform for us to build off more  
10 collaborative efforts.

11 To improve economic opportunities  
12 for all Philadelphians, we are involved in  
13 multiple programs to assist job seekers. One  
14 is in partnership with nine community agencies  
15 where we will develop a model for how public  
16 libraries can fully integrate their work with  
17 the broader systems of workforce development  
18 and adult education. This is a collective  
19 impact approach emphasizing mutually  
20 reinforcing activities shared and measurement  
21 systems and continuous communication to drive  
22 social change. We will center our attention in  
23 the Paschalville Library neighborhood in  
24 Southwest Philadelphia which is characterized

1 by extreme poverty, high unemployment and low  
2 levels of educational attainment. The project  
3 will have special focus on serving the needs of  
4 residents from immigrant refugee communities or  
5 those who have a history of incarceration.  
6 Building on our prior plan, the Free Library  
7 and its partners will share the model  
8 nationally with the library profession and the  
9 social service sector.

10 In partnership with the prisons, we  
11 continue ongoing Libraries in Cell Blocks  
12 program and have added a new program called  
13 Stories Alive. Stories Alive brings together  
14 incarcerated moms and dads with their children  
15 and family members for teleconferencing story  
16 times in neighborhood libraries. Up to six  
17 families gather at the Frankford Kensington or  
18 Widener Libraries each Saturday to read stories  
19 and visit with the their parents via Skype.  
20 The families also receive library cards and  
21 free books to take home. Once released, the  
22 inmates who have participated will also receive  
23 a resource guide and temporary library cards.  
24 Our plan is to grow this program over the next

1 few years.

2                   In just a month from now the South  
3 Philadelphia Branch will reopen at Broad and  
4 Morris, along with the Children's Hospital of  
5 Philadelphia Primary Care Clinic, a recreation  
6 facility and a City healthcare center. This  
7 unique partnership is the first of its kind and  
8 we are delighted to be part of it and hope to  
9 be integral in forming many similar  
10 partnerships in the future. I hope you can  
11 make the opening in June for other Libraries,  
12 Lovett, Logan, Lillian Marrero and Tacony have  
13 closed and construction will begin by the fall.  
14 Although the libraries are closed, nearby  
15 branches have extended hours at Tacony. We  
16 will have a shared satellite location with  
17 Mural Arts on Torresdale Avenue. And thanks to  
18 Councilman Henon for making that happen. These  
19 libraries will be modernized with new  
20 furniture, computers and plug-in stations and  
21 will be fully ADA accessible. This  
22 transformation will create an innovative  
23 library environment that anticipates and  
24 accommodates the dynamic nature of Libraries,



1 information transfer and the needs of the  
2 public. This work on the neighborhood Library  
3 should be completed by October 2017.

4 On a final note, we are in full  
5 support of the Mayor's rebuild initiative as we  
6 recognize the impact it would have on our  
7 libraries. The physical improvements I  
8 mentioned above our only representative of a  
9 very small percentage of what makes up the  
10 Library system. In total, we have 49  
11 neighborhood libraries and three regionals, all  
12 of which could use much-needed attention. We  
13 suffer with leaking roofs, malfunctioning air  
14 and heating systems, old plumbing and  
15 electrical systems, worn out furniture and most  
16 importantly, with do have several libraries  
17 that are not fully ADA accessible. Last summer  
18 we had eight libraries closed all summer long  
19 due to either roof leaks or damage or HVAC  
20 failure. Rebuild takes into account our needs  
21 and the needs of all Philadelphians and will  
22 boost our capability to serving the City.

23 We remain committed to working on  
24 bringing the citizens of Philadelphia the best

1 service that we possibly can and I would take  
2 this opportunity to thank all the members of  
3 Council for their support of the Free Library  
4 and look forward to working with you in the  
5 future and would be happy to answer any  
6 questions.

7 COUNCILMAN GREENLEE: I just have  
8 one quick question. Thank you, both of you.  
9 Judge Dembe mentioned computers early on and  
10 just looking at the little chart you provided  
11 on page seven of the written testimony shows a  
12 little decline in what's called total computer  
13 use. Is there any particular reason why you --

14 MS. REARDON: On the projection?

15 COUNCILMAN GREENLEE: Yes.

16 MS. REARDON: Is everything to do  
17 with the fact that we have five libraries  
18 closed right now for -- some of the busiest  
19 libraries will no longer have, so that takes  
20 about 50 computers out of use.

21 COUNCILMAN GREENLEE: Makes sense.

22 MS. REARDON: Those computers,  
23 however, have been relocated to other libraries  
24 to handle the infusion of adults.

1 COUNCILMAN GREENLEE: And they'll  
2 be used at those libraries. I got you.

3 MS. REARDON: Yes.

4 COUNCILMAN GREENLEE: Thank you.  
5 Councilwoman Blackwell.

6 COUNCILWOMAN BLACKWELL: Thank you,  
7 Mr. Chairman. Thank you both, Your Honor and  
8 thank you Ms. Reardon. I know that the Lucien  
9 E. Blackwell Library is supposed to be closed.  
10 Give me an update on that and an update on the  
11 George Library.

12 MS. REARDON: So I will talk to  
13 George first. The George Institute Library is  
14 at the top of the list of the rebuild  
15 initiative and --

16 COUNCILWOMAN BLACKWELL: I ask for  
17 it every year. She says I'm at the top of the  
18 list. I had to ask since she gave back money.

19 MS. REARDON: I don't know who  
20 wants it more, you or me. But yes, that is a  
21 library that needs to be reopened and of course  
22 the plan is to turn it into a digital resource  
23 center, or as we say an enormous hot spot to  
24 train the people in the Lancaster and 52nd

1 Street area digital literacy skill sets. And  
2 I'm going to have Joe Benford, my head of  
3 Public Services, answer your question on where  
4 we are on Blackwell.

5 COUNCILWOMAN BLACKWELL: Mr.  
6 Chairman, the Lucien E. Blackwell Library is my  
7 favorite. It's a regional library.

8 COUNCILMAN GREENLEE: I wonder why.  
9 I can't even guess why that is.

10 Sir, if you could identify yourself  
11 and proceed.

12 MR. BENFORD: Hi. I'm Joe Benford,  
13 Deputy Director of Customer Engagement for the  
14 Free Library.

15 Councilwoman, currently Public  
16 Property is working on the Blackwell project.  
17 It's getting a new HVAC system.

18 COUNCILWOMAN BLACKWELL: It's  
19 getting what?

20 MR. BENFORD: It's a new heating  
21 and air conditioning system. And after that it  
22 will also get a new roof. And we're  
23 expecting -- the last time I checked on this,  
24 we were expecting them to reopen probably in

1 either September or October.

2 COUNCILWOMAN BLACKWELL: Okay.

3 Thank you. Thank you.

4 MR. BENFORD: You're welcome.

5 COUNCILMAN GREENLEE: Thank you

6 very much. Thank you, Councilwoman.

7 Councilman Squilla.

8 MR. SQUILLA: Thank you, Mr. Chair.

9 Good afternoon. Thank you guys for coming in.

10 Libraries are a big part of Philadelphia and

11 something that we cherish. I know that the

12 rebuild is on everybody's mind. I met with

13 some library advocates and making sure that we

14 have resources to fix some of our libraries.

15 Obviously, preventative maintenance is

16 something that hasn't been done in a long time

17 and we really need to work at it and get it

18 done. Libraries shouldn't be closed for. They

19 should be simple fixes that are maintained all

20 along instead of redoing the whole library like

21 we end up, rec centers also.

22 And as our advocates, I mean, I

23 know myself and I'm sure every council district

24 would like to know the needs of each Library.

1 What it is that libraries in our district need  
2 from a roof to bathrooms to things like that.  
3 I think it's important for us to know because  
4 we could also help advocate for the repairs.  
5 And obviously if we get the additional  
6 resources this year for the rebuild, we will  
7 have to put them as our priorities to get done.  
8 I mean, I think most of the council members  
9 would love to work with you by having the  
10 people, the advocates and the friends go out  
11 there and get that information to us so we  
12 could also push to get these things done.  
13 Because it's very important to make sure we  
14 maintain our libraries.

15 MS. REARDON: As part of the  
16 rebuild program over the past number of months  
17 that we have been working on this, every single  
18 library has been surveyed and there is a list  
19 of what -- sort of on the primary level of  
20 what's needed to make the facility safe and  
21 accessible. And then there's the  
22 transformational piece of it. So yes, every  
23 single library has been assessed.

24 MR. SQUILLA: And you have the

1 information what each library needs?

2 MS. REARDON: Yes.

3 MS. DEMBE: Can I add something to  
4 that?

5 MR. SQUILLA: Sure.

6 MS. DEMBE: You should be aware  
7 that even if we can get all the mechanicals in  
8 place, you're not going to see your libraries  
9 opened as much as you want. If we take a  
10 three-percent haircut this year, 85 percent of  
11 our budget, like many other agencies, is  
12 personnel. And City contracts require any  
13 library personnel who work on weekends get paid  
14 overtime. And Saturdays and Sundays are when  
15 people need their library. So no money, no --

16 MR. SQUILLA: Are you requesting  
17 additional funds then? We support the  
18 additional funds.

19 MS. DEMBE: Thank you.

20 MR. SQUILLA: Thank you. Thank  
21 you, Chair.

22 COUNCILMAN GREENLEE: Thank you,  
23 Councilman.

24 Councilwoman Bass.

1                   COUNCILWOMAN BASS: Thank you, Mr.  
2 Chairman. Hi ladies. How are you? Number  
3 one, I wanted to thank you all for being here  
4 and, you know, like so many others, libraries  
5 have played such a huge role in my life. I  
6 grew up practically in the Widener Branch  
7 Library on Lehigh Avenue. So I just really  
8 want to thank you for all that you have done.  
9 I still remember going and picking out books  
10 and how excited I was about them. And even at  
11 school where you could order books and get them  
12 and take them home. You know, it's like  
13 Christmas every time you were able to get a few  
14 books in your hands. And so I just really want  
15 to thank you because I have such a deep  
16 appreciation for books. I don't get a chance  
17 to do much reading now, except for this. But I  
18 just know that I wouldn't have the opportunity  
19 to be here if it wasn't for the Philadelphia  
20 Free Library system. So I just want to tell  
21 you how appreciative I am.

22                   MS. DEMBE: Thank you.

23                   COUNCILWOMAN BASS: A couple of  
24 questions really quickly. The Joe Coleman



1 Branch in Germantown seems to chronically be on  
2 of those locations that has issues with  
3 heating, air conditioning, closing for large --  
4 long periods of time. Can you give us an  
5 update? Do we need to tear down and start  
6 over?

7 MS. REARDON: I'm going to have Joe  
8 take the -- that is a building that is  
9 extremely -- there are chronic issues in that  
10 Library.

11 MR. BENFORD: Yeah. We had some  
12 serious HVAC problems in that building over the  
13 summer and it had to do with some -- the way  
14 the original HVAC system was put together by  
15 different subcontractors and they used the  
16 wrong width pipe from the condensers to the  
17 whatevers and overloaded both the units and  
18 blew it out. That's been totally corrected.  
19 So we don't expect that problem. At least all  
20 the units have been replaced. So we're hoping  
21 maybe another ten years out of those -- out of  
22 that HVAC system. My fingers are crossed.

23 COUNCILWOMAN BASS: Okay.  
24 Long-term should we be planning a new Library

1 in that location or nearby or --

2 MR. BENFORD: I'm going to let  
3 Siobhan answer that one.

4 MS. REARDON: I think the location  
5 is a terrific location. But yes, that's one of  
6 those -- and it's an enormous library but I  
7 don't know that it's the best laid out library  
8 as libraries go. But I think the location is  
9 perfect. But, yes, an upgrade in that library  
10 is long overdue. Absolutely.

11 COUNCILWOMAN BASS: Okay. Good to  
12 know what your thoughts are there. I kind of  
13 think an upgrade or a replacement someplace  
14 very, very close -- there are some other spaces  
15 that are available on that commercial corridor  
16 unfortunately. So I think that we should --  
17 you know, let's not rule anything out and maybe  
18 --

19 MS. REARDON: Oh, I'm wide open.

20 COUNCILWOMAN BASS: Okay. All  
21 right. Very good. Very good. And also I just  
22 really wanted to commend you on the work that's  
23 being done on Lovett Library on Germantown  
24 Avenue in Mt. Airy. It really has taken on a

1 new vibe and a feeling in the community. Right  
2 now we do the movie nights there every summer  
3 on Friday nights. And you have to get there  
4 early or else you just can't even find a place  
5 to stand, let alone sit down with a chair. And  
6 it's family oriented, it's intergenerational,  
7 it's at the library, right outside of the  
8 library. And there's being extensive work done  
9 to make it even more comfortable for the  
10 families and connected to the inside of the  
11 library space. So I just really wanted to  
12 thank you for the work that you're doing there.  
13 It really means so much. I go. I take my  
14 daughter. We thoroughly enjoy it and so I just  
15 really -- I wanted to say thanks.

16 MS. REARDON: Pleasure. That's an  
17 exciting project because that's a -- that's a  
18 building and the whole concept of place making,  
19 including Mt. Airy USA and the rec center  
20 nearby, I do think that that whole concept of  
21 creating a civic commons and that will be sort  
22 of a -- we'll benchmark that amongst other  
23 libraries across the country too, which is kind  
24 of the genius of the project in the first

1 place.

2 COUNCILWOMAN BASS: Thank you very  
3 much. Thank you all.

4 COUNCILMAN GREENLEE: Thank you,  
5 Councilwoman.

6 Councilwoman Blackwell.

7 COUNCILWOMAN BLACKWELL: Thank you,  
8 Mr. Chair. I forgot to mention Walnut West,  
9 Mary Goldman and friends of Walnut West were  
10 here and left. And we all know Mary Goldman.

11 MS. REARDON: We all know Mary  
12 Goldman. We all know Cathy Wheeler.

13 COUNCILWOMAN BLACKWELL: That's  
14 right. So I wanted to check on what the status  
15 is. They were telling me something while I was  
16 rushing.

17 MS. REARDON: So that's a build --  
18 that's another building that has complex  
19 problems with its heating and boiler and HVAC  
20 system. But that's a building that's also --  
21 on the positive side, it's about to celebrate  
22 its hundredth anniversary. So we do hope that  
23 you come by for the very intense celebration  
24 that's been planned there.

1 COUNCILWOMAN BLACKWELL: Oh, that's  
2 right. The 21st.

3 MS. REARDON: Yes. Yes. Right.  
4 But it is a building that has been plagued with  
5 problems, particularly in its system. And  
6 that's -- you know, that's one of the biggest  
7 issues among all of the City's assets is it's  
8 an aging infrastructure that as Councilman  
9 Squilla was saying that maintaining these  
10 systems in the first place is what needs to be  
11 the first order of business. But really  
12 building an infrastructure that is a modern  
13 21st Century and representative of a 21st  
14 Century city that I think is important in the  
15 whole rebuild initiative and I think leadership  
16 communities -- Philadelphia deserves to be a  
17 leadership community in this.

18 COUNCILWOMAN BLACKWELL: Yes. It's  
19 a lovely little library. Really adds to the  
20 neighborhood.

21 Do you all work much with WePAC?

22 MS. REARDON: Yes. I'm actually on  
23 the board of WePAC.

24 COUNCILWOMAN BLACKWELL: Oh, that's

1 good. Yeah, we like that organization and try  
2 to support them as much as we can.

3 MS. REARDON: So for those of you  
4 who don't know what WePAC is, it is the West  
5 Philadelphia Alliance for Children and it is a  
6 not-for-profit organization using volunteers.  
7 Reopens long closed Libraries and public  
8 schools in West Philadelphia.

9 COUNCILWOMAN BLACKWELL: It's  
10 great.

11 COUNCILMAN GREENLEE: West  
12 Philadelphia.

13 COUNCILWOMAN BLACKWELL: That's  
14 right. Thank you.

15 COUNCILMAN GREENLEE: Third  
16 Councilmanic District. Thank you. We have a  
17 couple lights start flashing and people aren't  
18 sitting there, so that was a little scary. But  
19 other than that, no further questions. Thank  
20 you all very much. Thank you for all you do.  
21 Libraries are a great asset.

22 COUNCILMAN GREENLEE: Our final  
23 department of the day is Parks and Recreation.  
24 And I have a feeling the chair of the committee

1 will have some questions or comments. Good  
2 afternoon, Commissioner. We got you up there  
3 before it's good evening. How's that?

4 MS. LOVELL: Sounds good.

5 COUNCILMAN GREENLEE: Welcome.

6 MS. LOVELL: Thank you.

7 COUNCILMAN GREENLEE: First, if I  
8 could ask everybody that's leaving, please do  
9 so quietly. And the record will reflect there  
10 are signs held up for you guys too. So  
11 Libraries weren't the ones.

12 Please identify yourself and  
13 proceed.

14 MS. LOVELL: Thank you. Good  
15 afternoon. Councilman Greenlee, Council  
16 President Clarke, members of Council, I am  
17 Kathryn Ott Lovell, Commissioner of the Parks  
18 and Recreation Department. With me today are  
19 Susan Slawson, First Deputy Commissioner for  
20 Recreation Programs; Marissa Washington, our  
21 Deputy Commissioner for Administration; Aparna  
22 Palantino, Deputy Commissioner for Capital  
23 Infrastructure and Natural Lands; Susan Buck,  
24 Deputy Commissioner for Operations. It's a

1 great pleasure to be here today for my first  
2 budget testimony.

3 COUNCILMAN GREENLEE: Please  
4 proceed. I thought you were finished already.  
5 I was going to say that was really short.

6 MS. LOVELL: I would like to begin  
7 by thanking the staff at Parks and Recreation,  
8 many of whom are with us here today for their  
9 extraordinary dedication to the department, our  
10 assets and programs and the constituent we  
11 serve each day. I have been serving in this  
12 position for 96 illuminating days. I have  
13 spent much of that time meeting with programs  
14 and operations staff, visiting facilities,  
15 attending community meetings and meeting with  
16 many of you. I have also put much thought and  
17 effort into building our new leadership team in  
18 the department and I'm confident that the women  
19 sitting alongside me today will help build a  
20 department that is responsive, high  
21 functioning, dynamic and compassionate. We  
22 will put the needs of citizens first and we  
23 will work to provide optimal service and a  
24 rewarding and meaningful experience for each



1 and every Parks and Recreation user.

2 I appear before you today to  
3 present our proposed operating budget for  
4 fiscal year 2017, which includes a general fund  
5 obligation of \$57,669,081 and a grants revenue  
6 of \$12,237,484. The FY17 budget reflects a  
7 decrease of \$536,887 over FY16 estimated  
8 obligations. The Class 100 request of  
9 \$43,386,251 sustains the Department's  
10 authorized level of 700 general fund full-time  
11 positions, \$9,294,525 is proposed for Class  
12 200. \$2,637,805 in Class 300 and 400. And  
13 \$2,314,500 in Class 500.

14 We are so fortunate to have a Parks  
15 and Recreation system that is first and  
16 foremost beloved by our citizens. Our programs  
17 and facilities are part of the social fabric of  
18 our City and critical to the quality of life of  
19 residents of all ages, but most especially our  
20 young people. We provide exemplary programs to  
21 thousands of young people annually, including  
22 after school and summer camp, athletics, arts  
23 and culture, technology and environmental  
24 education. We provide over three million meals

1 to children annually and through our new Farm  
2 Philly program those same children are now food  
3 producers as well, growing over one thousand  
4 pounds of fruits and vegetables at gardens in  
5 our facilities, that are then distributed in  
6 their own communities. Our workforce  
7 development program continues to grow and Parks  
8 and Recreation is currently the largest  
9 employer of seasonal jobs for young adults ages  
10 14 to 24 in Philadelphia. This year we  
11 contracted with Philadelphia Youth Network to  
12 support 1600 children, ages 14 to 18, through  
13 work ready summer jobs. We also worked with  
14 the Center for Employment Opportunities to  
15 provide jobs to 90 returning citizens, ages 18  
16 to 24, who worked alongside our operations  
17 staff throughout parks.

18 In FY17, we will launch our new  
19 career advancement project, an industry  
20 pipeline model designed to connect young adults  
21 to permanent careers in our department and  
22 beyond. Our parks and open spaces continue to  
23 draw national attention, with many new and  
24 exciting projects on the immediate horizon,

1 including the transformation of Love Park, the  
2 extension of the Schuylkill Trail to Bartrum's  
3 Mile, the Discovery Center in East Fairmount  
4 Park, the Centennial Commons in West Fairmount  
5 Park, the Reading Viaduct Rail Park, the  
6 circuit trails and neighborhood park  
7 transformations such as Stinger Square,  
8 Weccacoe, Wissinoming Park, Conestoga and Smith  
9 Playground. Major efforts will be launched  
10 this year to improve the core functions of our  
11 department's better care for our natural lands  
12 and facilities. The recently implemented pro  
13 forma work order management system has already  
14 enhanced our ability to respond to maintenance  
15 requests and ultimately will help us better  
16 manage our labor force. Likewise, our  
17 standards and inspections program is enabling  
18 us to evaluate and score our basic care and  
19 maintenance efforts in our facilities and  
20 includes a robust training program on  
21 sustainable practices for operations staff. We  
22 are using a new high-resolution technology to  
23 inventory our dead and hazards streets trees  
24 for the first time, an initiative will enable

1 us to be proactive in our efforts to remove  
2 trees before citizens call them to our  
3 attention.

4           The dedicated men and women serving  
5 Philadelphia Parks and Recreation represent  
6 various backgrounds and diversities. The Parks  
7 and Recreation executive staff are 78 percent  
8 women, 22 percent men, 44 percent African  
9 American, 44 percent white and 11 percent  
10 Asian. The full-time new hire breakdowns for  
11 FY16 is 42 percent female, 58 percent male, 45  
12 percent minority, 55 percent while and 12  
13 percent bilingual.

14           While there is so much great work  
15 happening in our department, over the past  
16 three months I have been deeply struck by the  
17 need for significant capital improvements in  
18 our facilities. I am also saddened by the  
19 inequity that exists throughout our system and  
20 the acute difference of the condition of our  
21 facilities in certain communities versus  
22 others. It is our single greatest deficiency  
23 as a department, our most critical challenge  
24 and our paramount opportunity. It has

1 reinforced for me every day for the past 96  
2 days the importance of Mayor Kenney's rebuilt  
3 initiative. It presents more than just the  
4 opportunity to fix the leaky roofs, the missing  
5 swings, the broken windows, the torn up fields,  
6 the crumbling sidewalks that all of you know  
7 too well. It is our chance to reinvest in what  
8 makes our residents most proud, what unites our  
9 neighborhoods, creates our leaders, changes  
10 lives. It is our chance to show our children  
11 that good enough is no longer good enough for  
12 them. I thank each of you for your careful  
13 consideration of the rebuild initiative and of  
14 our FY17 operating budget. Should any Council  
15 member wish to engage in further discussion on  
16 these matters, my staff and I are ready,  
17 willing and able to meet with you at your  
18 convenience. Thank you for this opportunity to  
19 discuss our department with you today. I look  
20 forward to your questions and in closing, let  
21 me congratulate and thank Susan Slawson for 29  
22 years of service to the City of Philadelphia.  
23 She is retiring next month and we will miss her  
24 dearly. This month.

1                   COUNCILWOMAN BLACKWELL: Thank you.  
2 Thank you very much. Certainly you beat me to  
3 it, but I was going to certainly recognize  
4 Commissioner Slawson for all that she has done  
5 over the years for the City, from the Police  
6 Department, to Recreation to Parks and  
7 Recreation. And I have to say, I see Barry  
8 Bessler back there. He is usually my contact  
9 when we have questions of Fairmount Park. He  
10 somehow keeps taking my phone calls. I don't  
11 know. So thank you.

12                   One question and I know a couple  
13 other council members have questions. Page  
14 seven you state the Special Projects  
15 Initiative. It says functioning for over 30  
16 months. The project team has completed over  
17 102 work orders, totaling 2.9 million and  
18 saving 3.4 million in capital funding. We like  
19 to hear about savings. But given that, you  
20 know, are there plans to ramp up this program  
21 at all? What's the future, I guess, for the --

22                   MS. LOVELL: Sure. Well, we love  
23 the program and I have to give a huge kudos to  
24 Frank Fabe who is our wonderful director of

1 skilled traders and special projects and  
2 engineering and magic. And so a special thanks  
3 to Frank for his work on the specials capital  
4 project.

5           It's been a wonderful program. We  
6 have been able to do so much with it. I think  
7 we could certainly expand the program if given  
8 the resources. But it's really become not just  
9 a cost savings for the Department and the City,  
10 but also a time saver. The amount of time that  
11 it would take to do some of these capital  
12 projects would be far, far more than the amount  
13 of time we're able to do by having our own  
14 skilled trades staff perform them. So we have  
15 been able to be really much more responsive in  
16 terms of completing some of these smaller  
17 capital projects while also saving an  
18 incredible amount of money for the City.

19           COUNCILMAN GREENLEE: Okay. Thank  
20 you. Let me first recognize Councilwoman Bass.

21           COUNCILWOMAN BASS: Thank you, Mr.  
22 Chairman.

23           Good afternoon, ladies. Well, as  
24 the Chair of Parks and Recreation, it's really

1 been my pleasure to work with you all. You  
2 know, I just had such a good working  
3 experience. We call you, you respond. You  
4 know we're able to get things done. We're like  
5 minded in the sense that, you know, this is not  
6 just a job by anyone that I have encountered in  
7 Parks and Recreation. This is really a  
8 mission. It's about our children, about our  
9 young people in particular. And I just really  
10 want to thank you. I want to thank in  
11 particular Frank Fabe for all of his hard work.  
12 You know, my constituents call me and I call  
13 either Frank or Sue. And I just wanted to say  
14 I don't care what they say about you Frank, I  
15 like you. You're all right with me. But I  
16 want to thank him for all of his hard work and  
17 being so responsive. And of course to Sue  
18 Slawson, my girl who, you know, I'm really just  
19 going to miss. I'm trying not to get emotional  
20 over here, but, you know, Sue is near and dear  
21 to my heart and she has been such a wonderful,  
22 wonderful person to work with. And so I don't  
23 know what the City of Philadelphia is going to  
24 do without you. I really don't. As it was



1 mentioned earlier, from your work with the  
2 Police Department and now your work with Parks  
3 and Recreation for so long as commissioner and  
4 in so many different roles. And, again, I just  
5 want to say thank you and my hat is off to you  
6 for all that you have done because, you know, I  
7 can't imagine what our Parks and Recreation  
8 Department would look like if you had not been  
9 there at the table with a say and holding it  
10 down, you know, as the youngins say, holding us  
11 down. So I just really wanted to thank you for  
12 all the work that you have done and you'll  
13 surely be missed.

14           And with that said, I probably have  
15 like one minute left. But I do want to ask  
16 just a couple of questions. And the first is  
17 that, you know, I have a new bill which I  
18 introduced a few weeks ago which would be  
19 somewhat attached to the effort that we have  
20 planning to make spaces -- you know, to rebuild  
21 our playgrounds and recreation centers. And my  
22 bill actually would make spaces much more  
23 intergenerational and family friendly and  
24 disabled friendly, friendly for disabled

1 children and adults. Every playground that we  
2 touched in the 8th District since I have been  
3 in Council we really worked to have those  
4 things at the forefront. And so for every rec  
5 center or playground that we touch, we've made  
6 sure that there was playground equipment that  
7 was not just for children who did not have  
8 developmental delays but for those who did as  
9 well. So whether you were on the autism  
10 spectrum or whatever it may be, you know, there  
11 are different colors and textures and things of  
12 that nature that resonate with children who  
13 have those delays. So, you know, I got the  
14 idea actually from Councilman O'Neill's  
15 district where he has a playground -- I can't  
16 think of the name of it. It's on Verree Road,  
17 I believe. And, you know, it's a playground  
18 that looks like any other playground, but  
19 because of the colors and the textures, it  
20 really is a welcoming place for those who have  
21 those delays. And we've worked to try to get  
22 those in our district as well with every  
23 playground that we touch. So, you know, we  
24 would like to see that go citywide essentially.

1 And that's what the bill would do. As we  
2 rebuild our playground, we need to make sure we  
3 write everybody in and make sure that people  
4 who have been left out all have an opportunity  
5 to come in and there's something there for them  
6 to do. A reporter asked me well, is this  
7 about, you know, ADA and I said well, yes and  
8 no. It's really not about ADA as much because  
9 you can get into a rec center, but is there  
10 anything for you to do once you get inside.  
11 And so I really wanted to get your thoughts on  
12 that.

13 MS. LOVELL: I'm going to let my  
14 colleague, Aparna Palantino --

15 MS. PALANTINO: Councilwoman  
16 Bass --

17 COUNCILMAN GREENLEE: Will you  
18 identify yourself just for the record. I don't  
19 think you have.

20 MS. PALANTINO: Aparna Palantino,  
21 Deputy Commissioner of Parks and Recreation.  
22 Councilwoman Bass, actually through your  
23 initiative several years ago, starting with  
24 some of the parks such as Vernon Park and

1 Pleasant Playground where you had asked for  
2 some of those measures to be incorporated, we  
3 actually took it upon ourselves to start  
4 implementing those measures at all of the  
5 playgrounds that we have designed in  
6 conjunction with the Department of Public  
7 Property. So thank you for that. And going  
8 forward, that's been an initiative in spite of  
9 the bill and we're actually glad to see it come  
10 in. But that's something we have taken upon  
11 ourselves to implement.

12 COUNCILWOMAN BASS: I'm glad to  
13 hear it. But in particular, one of the things  
14 that I'd like to see more of, there are swings  
15 that are designed for children who may be  
16 wheelchair bound.

17 MS. LOVELL: Yes.

18 COUNCILWOMAN BASS: Who a  
19 traditional swing probably would not be  
20 comfortable and would not work. And so we  
21 would like to see more of those. You know, if  
22 I have a child with special needs, I don't have  
23 to drive all the way out to Verree Road, which  
24 is quite a way. So I'm glad to hear that

1 you're already doing that.

2           Can you talk a little bit further  
3 about the adult exercise component to it?  
4 Because that's the other component that we  
5 included in all of our play spaces. Because it  
6 would be nice if -- I have a six-year-old  
7 daughter so it would be nice if mommy could do  
8 a little something while -- you know, my  
9 daughter is very close by. I can keep an eye  
10 on her but, you know, I could work it out as  
11 well as we promote exercise and healthy  
12 life-styles in Philadelphia.

13           MS. PALANTINO: Absolutely.  
14 Actually, I know most of the projects we work  
15 on in conjunction with your office we -- you  
16 have asked us to install the adult fitness  
17 equipment. Subsequently, a lot of the other  
18 council members have also asked for that to be  
19 installed and it's something that we have been  
20 trying, if space permits. We have also been  
21 using it at various locations in the park. So  
22 I think it's something going forward similar to  
23 the initiative for inclusive play that we would  
24 also at least ensure that there's -- if space

1 permits, that there's some sort of adult  
2 facility at every playground as well.

3 COUNCILWOMAN BASS: Okay. So I  
4 didn't even need to do my bill.

5 MS. PALANTINO: No, we were doing  
6 it. Yes.

7 COUNCILWOMAN BASS: All right. Now  
8 a few years ago, I also passed an ordinance  
9 that would require Parks and Recreation to  
10 update Council members on criminal activity  
11 surrounding playgrounds and recreation centers.  
12 And I'm just wondering how is that? I know  
13 that we had a little bit of trouble getting it  
14 up off the group and it's something that as a  
15 district Council member, if I see that I have a  
16 particular playground or rec center that is  
17 problematic, I may want to put additional  
18 resources there or additional programs. We do  
19 a lot of outside activities, particularly  
20 during the warm weather months throughout my  
21 district and that would be a place that I would  
22 target so that we can bring back a positive  
23 vibe to the neighborhood and to the community.  
24 So can you give us an update on that as well?

1 MS. SLAWSON: Susan Slawson, First  
2 Deputy Commissioner for Programs and  
3 Recreation. Thank you so much for your kind  
4 words, Councilwoman Bass. Ditto. We did get  
5 that information for you initially. The police  
6 department would prefer to provide you with  
7 that information because depends on what you're  
8 asking for specifically, they want to tailor it  
9 to that particular area and to whatever  
10 specific crimes because it could be read  
11 differently. And so if you provide me with the  
12 information again, I'll forward it to the  
13 police department and they'll give it back.  
14 But they would prefer to provide you with that  
15 information and not --

16 COUNCILWOMAN BASS: That's fine  
17 with me. I don't have a preference in terms of  
18 who actually provides it, as long as we can get  
19 it so we can act on it. Do you need a -- what  
20 do you need?

21 MS. SLAWSON: Nothing. They're  
22 amenable to doing it. I'll get the information  
23 again and let them know that it's for you and  
24 I'm sure it won't be a problem.

1                   COUNCILWOMAN BASS:   Okay.  Thank  
2   you very much.

3                   COUNCILMAN GREENLEE:  Thank you,  
4   Councilwoman.  I should -- before I recognize  
5   Councilwoman Blackwell, I see Stephanie  
6   Craighead back there.  Stephanie, thank you for  
7   all you have done in various ways with  
8   Fairmount Park.

9                   Councilwoman Blackwell.

10                  COUNCILWOMAN BLACKWELL:  Thank you  
11   very much.  Thank you, Mr. Chairman.  I too  
12   would like to honor and thank Sue Slawson for  
13   all that she's done.  And, in fact, I will  
14   mention because this all happened when she was  
15   commissioner, I wanted to ask about the moneys  
16   that were in the budget under even the last  
17   administration.  For me, we have been talking  
18   about issues like Mill Creek and West Mill  
19   Creek, about, you know, the Lucien E. Blackwell  
20   Community Center supposed to happen.  I've been  
21   fighting on that.  I don't know whether it's  
22   been since 2000 or 2003, but this shared  
23   project with Mill Creek and the Lucien E.  
24   Blackwell.  So, you know, I thought I would



1 mention these as backups because all of this  
2 has been in. Friends of Malcom X. Park, that  
3 wasn't major. But still, issues like this, we  
4 have had a hard time. That and even  
5 Kingsessing even getting grass planted along  
6 the walkways. And Larson's Skate House in  
7 Cobbs Creek Park, we have been trying to get a  
8 sign, as you know. And I mean, they still have  
9 that paper sign they made up. And we want to  
10 thank Stephanie Marsh and her sorority.  
11 They're going to help us with the Clayborn  
12 Lewis Park and Intech has helped us with  
13 several parks in the past. And I know that  
14 we're working on Cobbs Creek Center. So we  
15 want to check up on that at 48th and Woodland.  
16 So we have those issues. And as you know, when  
17 we started with Lee Cultural Center, we had a  
18 hole, oh, I don't know, about this big. Now  
19 the hole is -- you can walk through it. We  
20 have been asking every year. And all of these  
21 areas -- I liked it when we toured with the  
22 Commissioner and we could see it and we put the  
23 money in. The money just wasn't spent. But  
24 it's embarrassing. It looks like some big

1 ghetto right there at 42nd and Haverford  
2 because we haven't fixed it. Drexel was  
3 willing to do it. It would have cost us, I  
4 don't know, a thousand or two more. But we  
5 were told we can get it done more cheaply, but  
6 we haven't had anything done. And so these are  
7 just a few of the things. You know, you keep  
8 it on the top of your mind. And now we have  
9 been dealing with this since last summer. Now  
10 we got summer coming again and they are things  
11 that were already budgeted. So I'm asking if  
12 we can get these things done before the summer  
13 or at least the status as to why we can't,  
14 because we have the money under the last  
15 administration. And, finally, if the President  
16 doesn't mind, I would like to ask him about the  
17 Love Park that I love so much and to ask what's  
18 happening with that?

19 COUNCIL PRESIDENT CLARKE: Nothing  
20 Council. Please be free.

21 COUNCILWOMAN BLACKWELL: Thank you.  
22 So can you all give me a status on Love Park?

23 MS. LOVELL: Sure. Thank you,  
24 Councilwoman. I will let Aparna talk to you

1 specifically about the Lucien Blackwell  
2 Community Center and give an update on Love.  
3 But I think it would be great if we went on a  
4 tour again, you and I, and took a look at some  
5 of these sites again. Some of them are very  
6 easy fixes. I also met with the advisory  
7 council at Larson. The sign should be an easy  
8 situation to fix. I agree, they need a new  
9 one.

10 COUNCILWOMAN BLACKWELL: Thank you.  
11 I'll make myself available when you're free.

12 MS. LOVELL: Great. And also  
13 agreed on the wall at Lee Cultural Center. We  
14 need to get that fixed as well. So we'll  
15 certainly look into that and work with your  
16 office and then we'll plan a tour for sometime  
17 this spring.

18 COUNCILWOMAN BLACKWELL: Thank you.

19 MS. PALANTINO: Councilwoman  
20 Blackwell, I'm pleased to announce actually  
21 that we have been working closely with PHA.  
22 They have selected a contractor and are ready  
23 to issue a notice to proceed for design to  
24 begin on the Lucien Blackwell Rec Center. So

1 design will start this month and construction  
2 is expected to start by fall.

3 COUNCILWOMAN BLACKWELL: That's  
4 good. We introduced a bill to close off that  
5 street three times. So it should be someplace  
6 in the system.

7 MS. PALANTINO: So that is moving.  
8 With regards to Mill Creek and West Mill Creek,  
9 I know we're working with Public Property on  
10 those and both of those projects are ready to  
11 go into bid for construction to start towards  
12 the end of this year as well. So those will be  
13 moving.

14 COUNCILWOMAN BLACKWELL: The money  
15 has already been there.

16 MS. PALANTINO: Yes, it has been.

17 COUNCILWOMAN BLACKWELL: So when  
18 you said the end of the year --

19 MS. PALANTINO: They will go  
20 through the public bid process. So they will  
21 go into procurement actually by next month.  
22 They'll go to the public bidding process and  
23 then upon conformance of contracts probably  
24 start in the fall or early winter.

1                   And to answer the question about  
2 Love Park. As you can see, they started  
3 demolition. Investigative work is being done.  
4 As you know, part of that park sits over the  
5 parking garage but the other part sits over  
6 SEPTA. So we're working with SEPTA to address  
7 any issues, concerns that they have about, you  
8 know, the work that we're doing over the  
9 concourse area. So we have to do it very  
10 carefully and very skillfully so as to not  
11 cause any damage below. That project once  
12 demolition is complete will go into  
13 construction. Is expected to be completed by  
14 May of next year for reopening.

15                   COUNCILWOMAN BLACKWELL: What will  
16 it be? What will you construct?

17                   MS. PALANTINO: It will be a park.  
18 It will still have some of the elements that  
19 were requested by the public as a whole. We  
20 had gone through an extensive process of  
21 community engagement, held several meetings  
22 with community. And based on the input, we  
23 received one of the things -- or some of the  
24 things that the community or the public as a

1 whole had asked for was to maintain the  
2 monumental fountain. Not many cities in the  
3 world will throw that much water up in the air.  
4 So they will have a fountain. They will have  
5 another fountain feature. Much more green  
6 space. It will have gardens. The Love  
7 sculpture of course will be maintained. We  
8 will have places to continue the lunchtime  
9 activities that are there in the summer,  
10 concerts, the line dancing, all of that. One  
11 on the most important features that the new  
12 park will have is that it will be completely  
13 accessible. Currently with the levels, many  
14 people with disabilities can't get to every  
15 area. So the park will be completely  
16 accessible to all patrons. It will be a much  
17 secure and safe park. The Welcome Center also  
18 will be renovated to provide public restrooms  
19 in the lower level, with other activities on  
20 the first floor.

21 COUNCILWOMAN BLACKWELL: Thank you.  
22 That's one of my favorite places in all of the  
23 City because it is good for people, visitors to  
24 our City, people take pictures in front of the

1 Love statue, people have lunch there. I was  
2 also okay with homeless people. I know nobody  
3 wants to hear that, but you all know I love my  
4 homeless people as well. So people from all  
5 walks of life, all places, all races,  
6 everything. It's just the most exciting place.  
7 And I'm glad to hear you'll do more than --  
8 you'll have restrooms which will be monitored  
9 as part of the contract, I'm sure. And so I'm  
10 glad to hear that it will be a great place.

11 I remember once -- once when the  
12 late great Lucien Blackwell was alive and we  
13 were in Sweden and we were jogging in the  
14 morning. Of course he was jogging. I was  
15 trying to walk. And I needed to use the  
16 restroom and we were going down into the subway  
17 and I said Lou, I am not going there. And I  
18 fussed and fumed, but I couldn't help it, I had  
19 to go. And we went down there. Everything was  
20 clean and spotless and soap and tissues. I was  
21 amazed that underground restrooms could be like  
22 that that I felt ashamed for doubting it. So  
23 I'm glad that we'll have that and that, Mr.  
24 President, they're going to maintain it so they

1 will be nice and clean for people who need to  
2 use it. Thank you. Thank you all.

3 COUNCILMAN GREENLEE: Thank you,  
4 Councilwoman. Councilwoman Parker.

5 COUNCILWOMAN PARKER: Thank you,  
6 Mr. Chair. Let me start by saying good  
7 afternoon to each of you and welcome. I have  
8 got to start by lending my voice to the choir  
9 about you Sue Slawson. I was talking to a  
10 group of University of Pennsylvania folks  
11 probably about three weeks ago, Councilwoman  
12 Blackwell. We said the Mann. We were having a  
13 conversation about the Mann. And everybody  
14 knew about the Mann. They knew what the Mann  
15 was. Talked about this great Mann. This Mann,  
16 Mann, Mann. I said that's wonderful. And then  
17 someone said well, what's the Robin Hood Dell.  
18 What's the Robin Hood Dell. No one knew about  
19 the Dell. And I told them to take a drive by  
20 the Dell and to look at the Dell and they drove  
21 by and they -- they got out the car and they  
22 could see what they could see and when they  
23 looked at that work I said that's Sue Slawson.  
24 You helped to make sure that Philadelphians,



1 the Dell and that it represented the same kind  
2 of quality that the people who patronize the  
3 Dell should be accustomed to and that is a very  
4 strong legacy to leave here in the City of  
5 Philadelphia. And you should be proud to have  
6 been at the helm of making it happen. And I  
7 want you to know I won't ever forget it.

8           Madam Commissioner, when you came  
9 and we had gotten started with these budget  
10 hearings, you know, for me, I'm a newcomer  
11 here. You know, my Councilwoman Blackwell and  
12 Council President Clarke, they're all veterans  
13 and, you know, they're lists and they know  
14 their centers by heart. They know when the  
15 request for improvement were put. I mean, they  
16 know it, right? And I got here and I was as  
17 green as green comes. And, you know, you can't  
18 make a decision without data and having the  
19 information. And it must have seemed like a  
20 perfect storm because I wanted it all right  
21 there, you know, immediately. And very  
22 meticulously, your office made sure that we  
23 received that information so that when I went  
24 to each of -- several I was familiar with

1 obviously because I had represented them as a  
2 legislator. But there were a whole lot I  
3 didn't know about it and your office provided  
4 with with the history of those and that  
5 mattered to me. So I need to say thank you  
6 because if you hadn't given it to me, this  
7 would have been a whole lot different remember  
8 right now. So thank you very so much.

9           Let me talk to you about something  
10 I care very deeply about. Trees. I'm a lover  
11 of trees. I think trees are a part of what  
12 lets you know when you leave the city and you  
13 walk into the burbs, people say what's the  
14 first thing that you notice that's different.  
15 It is trees. And while I am a lover of trees,  
16 we have a lot that need to be pruned, right?  
17 And maintained. Talk to us, if you will, about  
18 the pruning and/or removal of the dangerous  
19 trees -- what does our backlog look like? When  
20 someone calls, what's the wait?

21           MS. LOVELL: Yeah. That's an  
22 excellent question and I thank you very much  
23 for being a tree champion. We will remember  
24 that. It's great to have that passion about it

1 because we feel very deeply about it as well.  
2 So we currently have a removal backlog of 2,784  
3 trees. They have been on the list for up to  
4 three years. And with our current funding  
5 facility, it would take about two years to get  
6 through the backlog. That said, there is some  
7 good news on the horizon, in that through our  
8 great leadership in the department, Stephanie  
9 Craighead and John Pillar in her department,  
10 our team has been working with special software  
11 called CycloMedia. Which is a high-resolution  
12 street-level imagery software that they're  
13 actually able to go for the first time ever,  
14 street by street, through the City, sitting at  
15 a computer with seasonal employees, these  
16 wonderful young guys who are going through and  
17 able to zoom in on trees on streets and  
18 actually tell if they are dead and hazardous.  
19 For years what we had to do is rely on citizens  
20 to call us and tell us when a tree -- you know,  
21 when they thought a tree was dead or hazardous.  
22 And then we would send an arborist out to  
23 confirm that and then it would be added to the  
24 list and then we would have to take time due to

1 the funding and capacity to remove the tree.  
2 But what this will allow us to do is we've  
3 actually done two council districts so far. We  
4 did Councilwoman Bass and Councilman Squilla  
5 and we're working our way down the list to  
6 actually provide a map of all of the dead and  
7 hazardous trees in every district and a dollar  
8 amount for what it would cost to remove those  
9 trees which we could do in six months for each  
10 district. And I want to give a shout out to  
11 Councilwoman Bass, although she left, because  
12 she was our guinea pig and the first person I  
13 sat down with last month when we had this  
14 information and gave her, you know, the map and  
15 the price and she said let's do it and it was a  
16 big number. But it will not only help us be  
17 proactive in terms of removing, but it will  
18 also help us with that backlog because many of  
19 those trees are on the backlog. It will also  
20 really help us in terms of storm events and  
21 emergency events because, you know, when a  
22 storm event happens, some of those dead trees  
23 will be the first to fall. So if we're able to  
24 remove them, you know, then we won't have to go

1 and clean up after a storm event. It will  
2 really help on that end in terms of our  
3 operations and management of that.

4 COUNCILWOMAN PARKER: How long do  
5 we think it will take us to sort of get through  
6 the City?

7 MS. LOVELL: That's a good  
8 question.

9 COUNCILWOMAN PARKER: How long did  
10 it take you to do those two districts?

11 MS. LOVELL: It took a few months  
12 to do those two districts. So we're confident  
13 that we can probably get through the rest of  
14 the districts --

15 MS. PALANTINO: Actually, based on  
16 the time frame for which we have the software,  
17 we have to complete the data collection by  
18 July. We lose the ability to use the software  
19 at almost no charge until July. So we have  
20 been working and -- at this point we're getting  
21 to almost seven days a week to be able to get  
22 all of this. Because after July 1st, that  
23 software becomes incredibly expensive and we'd  
24 rather not incur that cost.

1 MS. LOVELL: You have to see these  
2 two guys who sit at their computer. I just  
3 went and congratulated them after our meeting  
4 with Councilwoman Bass because it's a thankless  
5 job of sitting at this computer and going  
6 through. You know, it's like a Google maps.  
7 It's like a Google maps on speed. And they  
8 just go through and click and they have to  
9 zoom in on the tree and they have to determine.  
10 And then our arborist will go out to confirm  
11 that. But eventually if we're able to secure  
12 the capital dollars from each council member,  
13 then we can send contractors out with that  
14 targeted list of trees to remove them.

15 COUNCILWOMAN PARKER: Let me, on  
16 behalf of my fellow district Council members  
17 who are not here, say if July is the time,  
18 whatever you have to do in order to get those  
19 two guys some help so that each District  
20 Council person you're sitting down with and  
21 they have to make those same decisions about  
22 getting that done, please do everything that  
23 you can do so that the end of July when we no  
24 longer have access to it, we're not saying that

1 there was a section of the City that got left  
2 behind. Because if all neighborhoods matter,  
3 you know, all neighborhoods should be able to  
4 benefit from the technology. So you did,  
5 that's exciting. That's good news to be able  
6 share with our constituents.

7 Let me ask you a question about  
8 this KEYSPTS computer centers. Are there  
9 plans to make more key spot community centers?  
10 We don't have any located in the 9th. What  
11 does it take? How much does it cost?

12 MS. LOVELL: You know, I appreciate  
13 that. I think the key spots is a wonderful  
14 program. I want to thank Ben Bernstein who  
15 runs that program. It's just been a wonder  
16 partnership with OIT. We currently have 19  
17 KEYSPTS. It's not enough. We have 19  
18 KEYSPTS and then we have five other staffed  
19 computing centers in the system. And then  
20 approximately 17 other computer centers that  
21 are unstaffed in recreation centers. But the  
22 key thing about KEYSPTS is that they're  
23 staffed and there's someone there two days a  
24 week, 15 hours a week, could be two days, could

1 be three days, depending on the site who is  
2 work -- has that center opened, is  
3 trouble-shooting issues with the machines, you  
4 know, is working with citizens when they come  
5 in and want to do a resume or look up college  
6 scholarships or whatever it might be. There's  
7 a resource there. So that's why KEYSPOTS  
8 really works, because there's staffing as well  
9 as the computers. And I am happy to say that I  
10 just learned today that OIT has agreed to  
11 replace all the computers in the KEYSPOTS  
12 because at this point they're about five years  
13 old, so there's a real need to replace those  
14 computers.

15           In terms of expanding the program,  
16 that is something we would love to look into.  
17 I can get you the information about how much it  
18 would be. I don't have that off the top of my  
19 head, how much it would be to expand the  
20 program and to include it in more centers. I  
21 know when Kevin Hart came and donated those  
22 computers, it enabled us it fill out some more  
23 of those slots. Those were added to a lot of  
24 our rec centers.



1                   COUNCILWOMAN PARKER: Help me just  
2 -- and Mr. Chairman, if you will grant me the  
3 latitude. Thank you so much.

4                   So one, how were the existing 19,  
5 they were selected from within the department?

6                   MS. LOVELL: That's a good  
7 question. I'm not sure about that. Susan  
8 might have that information.

9                   MS. SLAWSON: Susan Slawson.  
10 Councilwoman Parker, there was an opportunity  
11 to put in for a federal grant under President  
12 Obama and they were specific to communities  
13 where the poverty level was really high. And  
14 we had to present information to determine  
15 whether or not we could choose certain  
16 facilities. And unfortunately, your particular  
17 neighborhood did not -- because one of the  
18 things that I always try to do is to make sure  
19 I can put whatever we're trying to do in at  
20 least one in each Council person's district.  
21 Yours did not fall under the criteria. They  
22 were looking for neighborhoods that young  
23 people would not be able to go anywhere in the  
24 neighborhood and find a computer. So we had to

1 specifically look for neighborhoods that were  
2 extremely poor where there weren't libraries  
3 really close. And that's how they were  
4 identified. So we went throughout the district  
5 and throughout all the districts and we  
6 identified specific neighborhoods where it fell  
7 under the criteria that the grant pointed out.

8 COUNCILWOMAN PARKER: Well, so let  
9 me just say so, one, I think they're fantastic  
10 and I think they're great. I get that you were  
11 probably required to use the federal -- if it  
12 was a federal grant, then there were federal  
13 poverty lines and I understand that. But  
14 Council President, I'm glad you are sitting  
15 here and you hear this message because once  
16 again, it reaffirms, you know, a tickle in my  
17 throat that I have about this idea that people  
18 who make a nickel over the guidelines are not  
19 eligible for participation. Actively engaged  
20 citizens, you know, they're paying taxes and we  
21 should find a way to help all of those in need  
22 because they're -- but for the grace of God  
23 though each of us, but for those people who are  
24 just -- they make a nickel above. They have a

1 pension. They just happen to work, right, and  
2 it's as if when you talk to them, they don't  
3 find themselves being eligible for some of the  
4 awesome programs that are offered in the City  
5 of Philadelphia. And so as we move forward and  
6 if we can potentially have a discussion about  
7 trying to ensure that there is no neighborhood  
8 that is not benefitting -- because although you  
9 can have a neighborhood that has a library,  
10 that may have access, the library is usually  
11 open when the -- and the rec center is open but  
12 the library is closed and that rec center is  
13 open for programming. And our kids are using  
14 that rec center. Where we're getting ready to,  
15 for example, lose Azura who is our -- I'm happy  
16 that she is being promoted. I will tell you  
17 that I am -- I'm not so sure how I'm really  
18 feeling about her leaving because we depend on  
19 her so much. But in areas like that when there  
20 is a mix. You know, if we don't find a way to  
21 help stem the tide now, things can evolve and  
22 take a turn for the worse. So I would clearly  
23 like to work with you on trying to establish  
24 some other key spots. So if there's anything

1 that we can do to be helpful. And that tree  
2 pruning list, I had to say it on the record  
3 because I couldn't go out to another town hall  
4 meeting without being able to tell my  
5 constituents that I made sure that tree pruning  
6 and the removal of dead and dangerous trees  
7 were on the list.

8 MS. LOVELL: We'll do your district  
9 next. I promise.

10 COUNCILWOMAN PARKER: I want you  
11 to --

12 MS. LOVELL: You just got bumped  
13 up.

14 COUNCILWOMAN PARKER: The Council  
15 President will tell you, I will come find you.  
16 Okay. Thank you so very much.

17 MS. LOVELL: Thank you.

18 COUNCIL PRESIDENT CLARKE: Good  
19 afternoon.

20 MS. LOVELL: Good afternoon.

21 COUNCIL PRESIDENT CLARKE: Real  
22 quick. Special projects initiative. Does that  
23 incorporate only the Department of Recreation  
24 employees or is it also Public Property

1 employees?

2 MS. PALANTINO: It's only our --  
3 it's Parks and Recreation.

4 COUNCIL PRESIDENT CLARKE: Only the  
5 Department of Rec. How many people are in that  
6 workforce?

7 MS. PALANTINO: 28.

8 MS. LOVELL: 28.

9 COUNCIL PRESIDENT CLARKE: 28. All  
10 of those individuals have a specific  
11 trade/skill?

12 MS. LOVELL: Yes.

13 COUNCIL PRESIDENT CLARKE: And  
14 meaning that they're -- are they like  
15 journeymen?

16 MS. LOVELL: They might be roofers.  
17 They might be electricians. They might be  
18 plasters.

19 COUNCIL PRESIDENT CLARKE: But  
20 they're journeymen? You have to say yes  
21 because --

22 MS. LOVELL: Yes.

23 COUNCIL PRESIDENT CLARKE: Thank  
24 you. So basically they are union carpenters?

1 MS. LOVELL: Correct.

2 COUNCIL PRESIDENT CLARKE: Roofers  
3 and all that?

4 MS. LOVELL: Yes.

5 COUNCIL PRESIDENT CLARKE: And  
6 right now is there a limitation on what -- how  
7 much work or the level of capital work that  
8 they can do?

9 MS. PALANTINO: So not in monetary  
10 value, but in the extent of the work. So for  
11 example, if you have a roof that's leaking, if  
12 it requires a patch or it's not a very large  
13 roof, our Special Projects can do it. If it's  
14 a very large roof and you require a  
15 manufacturer's warranty for the product, you  
16 have to be a certified installer. So that --

17 COUNCIL PRESIDENT CLARKE:  
18 Certified installer?

19 MS. PALANTINO: Yes.

20 COUNCIL PRESIDENT CLARKE: And the  
21 City of Philadelphia is not a certified  
22 installer?

23 MS. PALANTINO: No. There are  
24 certain contractors that are pre-qualified by

1 various manufacturers to do certain work. So  
2 while we can do it, we wouldn't be able to --  
3 certain warranties and things like that, we  
4 would not be eligible for. But that's again --  
5 sorry.

6 COUNCIL PRESIDENT CLARKE: If we're  
7 the workforce, aren't we the warrant guarantee?

8 MS. PALANTINO: No. So on a roof,  
9 by example, when you go to a manufacturer, they  
10 have certain details you have to follow and  
11 they --

12 COUNCIL PRESIDENT CLARKE: No. But  
13 I'm saying if we do the roof, it's our  
14 building, wouldn't we guarantee the work?

15 MS. PALANTINO: We could guarantee  
16 the labor. The material, if there's a  
17 deficiency found later, which does happen. In  
18 the material itself, for example the adhesion  
19 is not there or the product that the  
20 manufacturer may have supplied was defective,  
21 if we don't use a certified installer, then  
22 they wouldn't give us that 20-year warranty on  
23 the roof.

24 COUNCIL PRESIDENT CLARKE: Because

1 of the material.

2 MS. PALANTINO: Right.

3 COUNCIL PRESIDENT CLARKE: And the  
4 material is installed with labor -- a labor  
5 force that is what? Because you said they're  
6 union.

7 MS. PALANTINO: They're not  
8 certified installers. We can look into if a  
9 manufacturer would review our installation  
10 procedures and give us a warranty. I'm not a  
11 hundred percent certain that they would do, but  
12 we can look into that. Because this program  
13 has been very successful and just based on the  
14 savings that we have been able to achieve over  
15 the past three years, I think it's a worthwhile  
16 next step to do that to see if we're able to  
17 expand our workforce and get them the training  
18 that they need to be able to get these  
19 certifications. I think --

20 COUNCIL PRESIDENT CLARKE: I think  
21 this is a case where we don't know. I mean --  
22 you have a certified union roofer and they  
23 install material. I don't know how -- it's  
24 because we don't belong to a private company.



1 MS. PALANTINO: And all companies  
2 aren't certified by all manufacturers. That  
3 does happen. We've been through some bad roofs  
4 ourselves with qualified installers. So we  
5 would -- we have to reach out to the  
6 manufacturers and see --

7 COUNCIL PRESIDENT CLARKE: Same  
8 thing with plumbing? Because I assume we have  
9 plumbers on --

10 MS. PALANTINO: Plumbing is not as  
11 much of a problem. Most of the plumbing  
12 installations can be done ourselves. The only  
13 other large installation that may pose some  
14 problem is the HVAC, the heating, ventilation,  
15 air conditioning.

16 COUNCIL PRESIDENT CLARKE: Do we  
17 have HVAC employees?

18 MS. PALANTINO: We do. We do.

19 COUNCIL PRESIDENT CLARKE: So we  
20 basically have all of the trades in-house?

21 MS. PALANTINO: Yes, we do. The  
22 only thing that we could not currently do  
23 ourselves is installation of control systems.  
24 It's a very complicated, complex --

1 COUNCIL PRESIDENT CLARKE: Which  
2 one?

3 MS. PALANTINO: The HVAC control  
4 systems.

5 COUNCIL PRESIDENT CLARKE: Okay.

6 MS. PALANTINO: But system  
7 installations we can do. Our guys and Frank's  
8 guys do them all the time.

9 COUNCIL PRESIDENT CLARKE: Okay.  
10 And I'm assuming based on the -- they're all  
11 District Council 33 employees?

12 MS. LOVELL: Yes.

13 COUNCIL PRESIDENT CLARKE: And  
14 they're all City employees, so it's probably  
15 likely that it's a pretty diverse workforce?  
16 Yes? No?

17 MS. LOVELL: It's a diverse  
18 workforce.

19 COUNCIL PRESIDENT CLARKE: All  
20 right. Okay. We all know that there's this  
21 issue about rebuild and one of the most  
22 significant issues to me is the lack of  
23 diversity with respect to the current capital  
24 programs and projects outside of the City's

1 workforce. So would it make any sense to  
2 entertain increasing the City's capacity as  
3 relates to capital projects, so one, we can get  
4 it done; two, we can deal with the workforce  
5 issues?

6 MS. PALANTINO: Absolutely.

7 MS. LOVELL: I think that's a  
8 really interesting idea and we could certainly  
9 investigate it as part of the rebuild  
10 initiative.

11 COUNCIL PRESIDENT CLARKE: Okay.

12 MS. LOVELL: I think we're really  
13 proud of the skilled trades workforce and agree  
14 that we should --

15 COUNCIL PRESIDENT CLARKE: Okay.  
16 All right. I'm going to leave it at that and  
17 give some people some time to think that may  
18 not necessarily be in this room. Okay. Thank  
19 you very much for your testimony. There will  
20 be no other questions. We're good.

21 MS. LOVELL: Thank you.

22 (Hearing adjourned 4:56 p.m.)

23 - - -

24

1                                   C E R T I F I C A T I O N

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Committee Of The Whole  
May 2, 2016

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