

COUNCIL OF THE CITY OF PHILADELPHIA
COMMITTEE OF THE WHOLE

Room 400, City Hall
Philadelphia, Pennsylvania
Tuesday, April 25, 2017
10:35 a.m.

PRESENT:

COUNCIL PRESIDENT DARRELL L. CLARKE
COUNCILWOMAN JANNIE L. BLACKWELL
COUNCILMAN ALLAN DOMB
COUNCILMAN DEREK S. GREEN
COUNCILMAN WILLIAM K. GREENLEE
COUNCILWOMAN HELEN GYM
COUNCILMAN BOBBY HENON
COUNCILMAN KENYATTA JOHNSON
COUNCILMAN CURTIS JONES, JR.
COUNCILMAN DAVID OH
COUNCILMAN BRIAN J. O'NEILL
COUNCILWOMAN BLONDELL REYNOLDS BROWN

BILLS 170195, 170196, and 170197
RESOLUTION 170213

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COUNCIL PRESIDENT CLARKE: Good morning. We're going to start. This hearing is called to order. This is the public hearing of the Committee of the Whole regarding Bills No. 170195, 170196, 170197, and Resolution No. 170213.

Mr. Stitt, please read the titles of the bills and resolution.

THE CLERK: Bill No. 170195, an ordinance to adopt a Capital Program for the six Fiscal Years 2018 through 2023 inclusive.

Bill No. 170196, an ordinance to adopt a Fiscal 2018 Capital Budget.

Bill No. 170197, an ordinance adopting the Operating Budget for Fiscal Year 2018.

Resolution No. 170213, resolution providing for the approval by the Council of the City of Philadelphia of a Revised Five Year Financial Plan for the City of Philadelphia covering Fiscal Years 2018 through 2022, and incorporating proposed changes with

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 respect to Fiscal Year 2017, which is to
3 be submitted by the Mayor to the
4 Pennsylvania Intergovernmental
5 Cooperation Authority (the "Authority")
6 pursuant to the Intergovernmental
7 Cooperation Agreement, authorized by an
8 ordinance of this Council approved by the
9 Mayor on January 3, 1992 (Bill No.
10 1563-A), by and between the City and the
11 Authority.

12 COUNCIL PRESIDENT CLARKE:

13 Thank you, Mr. Stitt.

14 Today we continue the public
15 hearing of the Committee of the Whole to
16 consider the bills read by the Clerk that
17 constitute proposed operating and capital
18 spending measures for Fiscal 2018, a
19 Capital Program, and a forward-looking
20 Capital Plan for Fiscal 2018 through
21 Fiscal 2023.

22 Today we will hear testimony
23 from the following departments: The
24 Chief Administrative Officer, Public
25 Property, Procurement, Human Resources,

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 and Fleet Management.

3 Mr. Stitt, the first person to
4 testify is?

5 THE CLERK: Is Christine
6 Derenick-Lopez.

7 (Witnesses approached witness
8 table.)

9 COUNCIL PRESIDENT CLARKE: Good
10 morning.

11 MS. DERENICK-LOPEZ: Good
12 morning.

13 Good morning, Council President
14 Clarke and members of City Council. I'm
15 Christine Derenick-Lopez, Chief
16 Administrative Officer. Joining me today
17 are Jackie Linton, Deputy CAO for HR and
18 Talent, and Tim Wisniewski, Deputy
19 CAO-Chief Data Officer. I am pleased to
20 provide testimony on the CAO's Fiscal
21 Year 2018 Operating Budget.

22 The proposed Fiscal Year 2018
23 General Fund budgets totals \$5,655,653,
24 an increase of \$3,452 over Fiscal Year
25 2017 estimated obligation levels. This

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 increase is primarily due to slight
3 budget changes within classes.

4 The CAO's office focuses on
5 modernizing and increasing efficiency and
6 effectiveness through the City, to
7 simplify how to do business with the
8 City, and improve partnerships with
9 stakeholders. Our office has
10 accomplished a great deal over this last
11 year and will continue through FY18 to
12 make improvements.

13 In July of 2016, the CAO's
14 office implemented electronic signatures
15 for professional services contracts.
16 This process allows City agencies as well
17 as the awarded vendor to sign contracts
18 electronically, alleviating the paper
19 contract being sent back and forth via
20 mail. By the end of April, ten
21 departments will have successfully
22 launched in the system and the remaining
23 City departments will be on board by the
24 end of calendar year 2017. This
25 e-signature system is saving meaningful

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 time in the contract conformance process.
3 Where we have implemented electronic
4 signatures in the contract process, we
5 have reduced the average processing time
6 by as much as 55 percent.

7 I would like to thank all
8 members of Council for supporting the
9 best value legislation that passed
10 through the City process this past
11 December. We are optimistic that the
12 Charter change question on best value
13 will be approved by voters in the
14 upcoming May election. Best value allows
15 the City to evaluate vendors on factors
16 other than price alone, including meeting
17 or exceeding M/W/DSBE goals and how the
18 vendor delivered on time and on budget.
19 We are in the final stages of preparing
20 companion regulations and plan on
21 scheduling meetings with Councilmembers.

22 Thank you for your feedback on
23 our need to focus on vendor performance.
24 The CAO's office is working with
25 Procurement to purchase a vendor

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 performance module as part of its new
3 eProcurement system. This vendor
4 procurement module will help the City
5 manage, evaluate, and attract vendors
6 that do business with us. This system is
7 key for efficient and transparent
8 management of City contracts.

9 The City has invested in a
10 Learning Management System referred to as
11 LMS. The LMS is an electronic platform
12 that provides an efficient way to deliver
13 training and information to City
14 employees. In FY17, HR and Talent
15 launched the platform to all City
16 employees. Citywide training is now
17 available on the LMS in six departments
18 with approximately 6,000 employees have
19 registered to use the system. In FY18,
20 HR and Talent plans to further expand the
21 access to additional departments as well
22 as to create additional training content.
23 This will allow the City to more
24 efficiently provide training to its
25 employees.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 HR and Talent also developed
3 and distributed hiring and interviewing
4 best practices, with the goal of
5 increasing the number of diverse
6 candidates considered for open positions.
7 While civil service positions are filled
8 through a well-defined, rigorous process
9 based on the Home Rule Charter and Civil
10 Service Regulations, departments now have
11 available these best practices to fill
12 their exempt open positions.

13 The Office of Open Data and
14 Digital Transformation launched
15 beta.phila.gov, an effort to reorient the
16 City's website around the needs of its
17 residents, businesses, and other
18 stakeholders. The beta prototype is
19 being built in the open alongside the
20 current phila.gov so that insights from
21 the public can be incorporated through
22 its design, iteration, and development.

23 By the end of FY17, Open Data
24 and Digital Transformation will work with
25 departments across the City to set up

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 landing pages on beta as part of Phase 1
3 to provide each department with a
4 presence on the platform. The second
5 phase will begin in FY18 and allow for
6 the transition of the most important
7 content from existing department
8 websites. In January, Phase 3 will begin
9 where there will be a deeper dive in the
10 content, user research, and
11 functionality, with larger departments to
12 fully transition department websites into
13 a consolidated, user-friendly platform.

14 In addition to Open Data and
15 Digital Transformation, the CAO supports
16 the City's Innovation Management Team, as
17 it ensures that our municipal government
18 remains a national leader in the
19 innovation space. By purposely
20 coordinating the concepts of people,
21 place, and process, the Innovation
22 Management group seeks to increase
23 municipal government's capacity to think
24 and work differently and has created a
25 cross-departmental network of employees

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 trained in the principles of innovation.

3 This concludes my testimony.

4 We are happy to answer any questions you
5 may have.

6 Thank you.

7 COUNCILMAN HENON: Thank you
8 for your testimony.

9 The Chair recognizes Councilman
10 Jones.

11 COUNCILMAN JONES: Thank you,
12 Mr. Leader.

13 First of all, welcome. You are
14 new to government. Can you tell us just
15 how new, your department?

16 MS. DERENICK-LOPEZ: The CAO's
17 office was created last year, and I am --
18 this is my third month in this role.

19 COUNCILMAN JONES: That's real
20 new. Are you off probation yet?

21 MS. DERENICK-LOPEZ: I don't
22 think so, but thank you for asking.

23 COUNCILMAN JONES: A couple of
24 quick questions. And if my former
25 colleague, Bill Green, were here, tell me

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 how we're moving towards a paperless
3 system of government. Give me -- let me
4 get my questions in, and then you could
5 take them in order that you want.

6 So I want to know about how are
7 we moving paperless. I would like to
8 know about direct deposit efforts, not so
9 much just from -- from some of our
10 receivables, particularly from the state
11 and from the federal government. There
12 was a hearing which I conducted some
13 years ago about a check being on
14 someone's desk for over a year uncashed.
15 If you were around, you will remember
16 that, and I wanted to know from that
17 point to now, have we progressed, and
18 hopefully we're making some money.

19 The 200-plus steps it takes to
20 buy a paperclip in Procurement, how are
21 you approaching that and if that includes
22 construction bids, personal/professional
23 services, and supplies, services and
24 equipment. And then 311. So those are
25 my questions. You could take as long as

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 you want to answer them.

3 COUNCILMAN HENON: Go ahead.

4 COUNCILMAN JONES: I saw the
5 clock. I knew.

6 MS. DERENICK-LOPEZ: So I can
7 talk about what we're doing to reduce
8 paper. We like paper, right? It's the
9 nature of our business. So I find that
10 in order to truly make change is to be
11 incremental about it, right? So the
12 first bite we took was in Procurement and
13 the e-signatures for professional
14 services contracts. We've essentially
15 with eContract Philly and now with the
16 e-signature, we've essentially eliminated
17 paper out of that process. So right now
18 we have eight departments. There will be
19 two more going on board. We're going to
20 have the whole City online by the end of
21 the year. So that's going in the right
22 space, in the right direction.

23 In the Procurement Department
24 for public works and supplies and
25 equipment, the Procurement Department has

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 implemented PHLContracts, which is also
3 paperless, and including in that they
4 have an ePay component, so you don't even
5 have to send us a check anymore. You can
6 pay the fee online. So that's being
7 implemented. It's going to take time to
8 get all the contracts on board, but
9 that's going in the right direction.

10 COUNCILMAN JONES: So is it --
11 I got that, but in the Procurement
12 Department, are there steps that aren't
13 legally binding to do that don't
14 jeopardize competitive bidding that we
15 can implement so that it doesn't take so
16 long?

17 MS. DERENICK-LOPEZ: So we're
18 making progress. When I first got here,
19 it was about 135 days to do a public
20 works. I think we're down to about 90.

21 COUNCILMAN JONES: Can you
22 check on that and send it to the Chair --

23 MS. DERENICK-LOPEZ: Most
24 definitely.

25 COUNCILMAN JONES: -- and the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 rest of Council those measurements, and
3 if they're moving in the right direction,
4 we really need to know.

5 MS. DERENICK-LOPEZ: I'd be
6 happy to share that, yeah.

7 So your finance question, we
8 have not engaged with the Finance
9 Department because we focused on
10 procurement. The City's Budget Director
11 has reached out to us and asked us to
12 start engaging in that process. So we'll
13 be looking at that this year. It's --
14 again, we like paper as a government, so
15 it will be, I think, just an incremental
16 approach, and we'll see what progress we
17 can make throughout the year. So I can't
18 speak to the receivables part yet. We
19 haven't really looked at it.

20 And then the 200 steps, so I
21 know the professional services, there was
22 19. We got it down to 17. And like I
23 said, we're kind of -- DocuSign. We're
24 trying to look at further efficiencies to
25 reduce that. Our goal is to get that to

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 90 days. It's a stretch goal, but we're
3 optimistic.

4 And 311, help --

5 COUNCILMAN JONES: You don't
6 understand?

7 MS. DERENICK-LOPEZ: Yes.

8 COUNCILMAN JONES: So we have
9 constituent service workers in my office.
10 Out in the course of business, we get a
11 complaint. We automatically send it to
12 311. There might be a bit of a
13 disconnect between what our belief a
14 closed case is and what their belief a
15 closed case is and the time it takes to
16 close it. We work well with many of the
17 departments. I'm happy with our ability
18 to kind of be ombudsmen for our
19 constituents, but if they go through the
20 311 process, somehow they get frustrated.
21 We're not open on the weekends, you know,
22 and the time it takes for us to go back,
23 we might find it closed, we might find it
24 still open. It is not necessarily
25 synchronized with 311, and I would ask

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 you in your next 100 days, you and Donald
3 Trump, to take a look at 311.

4 MS. DERENICK-LOPEZ: So I meet
5 with the 311 manager on a regular basis,
6 but obviously if there's a technology
7 solution we can supply to make their
8 process more efficient and more reliable,
9 we're happy and very open to being as
10 supportive as we can. I'm happy to do
11 that.

12 COUNCILMAN JONES: Thank you,
13 Mr. Chairman.

14 COUNCILMAN HENON: Thank you,
15 Councilman.

16 Well, welcome to your first
17 budget testimony.

18 MS. DERENICK-LOPEZ: Thank you.

19 COUNCILMAN HENON: So let's
20 talk about best value. I'm excited about
21 best value, and I think we vetted out
22 best value for about a year now publicly
23 and in meetings, trying to make sure that
24 the citizens of the City of Philadelphia
25 are getting the best value, taking in

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 other factors for some of the projects
3 and services. So I personally am excited
4 about that. It's about time that we've
5 had some significant change in our
6 Procurement Department.

7 So best value will be on the
8 ballot in a few weeks from today, and I
9 know, again, we spent a lot of time on
10 the -- with the Charter change for the
11 betterment of the citizens.

12 Can you take a moment and
13 remind everybody about best value and the
14 changes that it entails that will give
15 the City yet another tool when it's
16 designing its contracts.

17 MS. DERENICK-LOPEZ: So thank
18 you for asking. Best value -- right now
19 for public works or supplies and
20 equipment, it's lowest responsible
21 bidder. And so that doesn't give us a
22 lot of flexibility to take into
23 consideration other criteria such as
24 vendor performance, how the vendors
25 performed on previous and similar

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 projects for on time, on budget, how they
3 performed on their DBE goals or their EOP
4 goals. Best value is going to kind of
5 afford the City the opportunity to look
6 at that type of criteria, look at things
7 as management team that perhaps somebody
8 is proposing for a public works project.
9 Right now we look at it, but there's no
10 way to weight it. It's just are you
11 deemed responsive and responsible, and
12 then it all comes down to lowest cost.

13 You know, I find myself asking
14 people when I'm talking about best value,
15 I look at their phone and I say to them,
16 did you make a decision about your phone
17 based on cost? And a lot of people say,
18 of course not. You know, I'm an Android
19 lover, I'm an iPhone lover. And that's
20 what best value will bring. It allows us
21 to evaluate other criteria that's
22 important to the City and not necessarily
23 just look at cost.

24 COUNCILMAN HENON: How often do
25 you think best value will be used?

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MS. DERENICK-LOPEZ: So I

3 don't -- I think in those situations

4 where the department really has a clearly

5 defined bid spec, I don't think it's

6 appropriate. I think it's probably going

7 to be more appropriate for a sealed bid.

8 But for those situations where you have a

9 very complex, perhaps an IT solution

10 where there's software, there's

11 implementation, there's also hardware,

12 that's a complex contracting opportunity.

13 If you're building a new terminal at the

14 airport, that's a very complex public

15 works bid opportunity. So I think in

16 those types of situations, we will use

17 it. So I don't think it's going to be --

18 I don't think it will be the default. I

19 think sealed bids are going to be the

20 default, but at least it's an opportunity

21 for us to put the City in the position to

22 engage in the right contracting

23 opportunity.

24 COUNCILMAN HENON: Has the

25 office begun the process of developing

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 draft regulations in the event that the
3 measures are passed?

4 MS. DERENICK-LOPEZ: We have.
5 We've been working on the regulations,
6 and as we committed last fall, we plan on
7 scheduling meetings with Council when
8 those regulations are at a point where we
9 feel like we can schedule them. They're
10 not in the space yet where we feel that
11 it would be worth your time to take a
12 look at them, but that's coming, and we
13 realize we need to do it in the next few
14 weeks, and that's been our goal.

15 COUNCILMAN HENON: So in your
16 role as CAO, will you be overseeing the
17 procurement process of best value? I
18 know you were lead in best value all last
19 year. I'm hoping that with your
20 experience, that's carried in this
21 position now.

22 MS. DERENICK-LOPEZ: Yeah.
23 Obviously last year I was able to roll my
24 sleeves up a little more differently, but
25 I have some great members of the team and

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 great members of Procurement as well as
3 Law and Integrity that have -- we've
4 really been thoughtful in taking our time
5 to try to get this right. And so I'm
6 overseeing all of it and continue to plan
7 on overseeing it. I want to
8 operationalize it, and I want to learn
9 from this experience so that we can
10 further improve the City's ability to get
11 the right products that we need.

12 COUNCILMAN HENON: So I got a
13 question in your new role as CAO. So
14 last year, maybe you're aware, maybe not
15 because it wasn't the department that
16 you're in now -- and, look, I'm a big fan
17 of the responsibility and the mission of
18 the CAO. I mean, I think it really is
19 the backbone that's going to transform
20 our city and its efficiencies and its
21 savings and its effectiveness, from best
22 value to program-based budgeting. I
23 think it's all tied together. I'll come
24 back in other rounds here while you're
25 still testifying to talk about legacy

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 programs and what are we doing to put
3 them in the past and out to pasture.

4 But last year in the hearings,
5 there was a lot of conversation about
6 understanding that there are a lot of
7 entrepreneurs that are out there in the
8 tech community who offered help with the
9 City to be a little more agile to help
10 solve some of its biggest problems,
11 without any financial consideration. I
12 mean, just because they feel that they
13 have a lot of value added to the
14 business, and the private sector can move
15 a little bit quicker and has a lot more
16 flexibility.

17 So when it comes to all our
18 data and services, have -- I know you're
19 just a short time there. Can you take a
20 look at or start asking around the
21 department, have we been taking advantage
22 of those offerings that have been out
23 there to show that there's a real
24 connectivity in the tech world
25 innovation? We received like 23 national

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 innovation awards because of having our
3 private sector being a part of
4 government, and I think it really
5 encouraged a lot of young entrepreneurs,
6 young and aggressive folks that are in
7 the business that want to help solve some
8 of these complex problems.

9 So the question is, are you
10 aware of any kind of partnership that the
11 private sector has working with you and,
12 if not, can we revisit that and really
13 kind of bring them into the government
14 fold?

15 MS. DERENICK-LOPEZ: So I am
16 new to tech. That's not my background,
17 but the tech community has been -- I'm
18 thrilled to be in it, and the tech
19 community has been overwhelmingly
20 supportive and welcoming into the
21 community. I was at the Civic Engagement
22 Launchpad. There's another event
23 tonight. So I've been having
24 conversations with Code for Philly.
25 Super excited about that. Obviously

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Philly Tech Week, we're all going to
3 participate. And I just have to give a
4 shout-out. This is our -- a lot of the
5 members here are from our Open Data
6 Digital Transformation team and a lot of
7 them are new from the tech space and want
8 to really engage and do great things for
9 our residents. And so they're here with
10 the City for the right reasons, which I
11 think is amazing.

12 COUNCILMAN HENON: And you are
13 exactly the example that's being set for
14 the future of our city. So thank you for
15 being here and thank you for choosing the
16 City of Philadelphia. It means a lot.
17 You know, I can't tell you how much we're
18 going to be depending on you. So thank
19 you for being here.

20 MS. DERENICK-LOPEZ: Thank you.

21 COUNCILMAN HENON: I am going
22 to defer to Councilman Domb.

23 Councilman, I took a little of
24 your tech thunder, but go ahead.

25 COUNCILMAN DOMB: Thank you,

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Mr. Chairman. Thank you.

3 And good morning.

4 MS. DERENICK-LOPEZ: Good
5 morning.

6 COUNCILMAN DOMB: I have a
7 couple questions for you. The first
8 question I wanted to ask you is, on a
9 scale of 0 to 10, with 0 meaning we are
10 very low in technology in the City and 10
11 being we're the most technologically
12 advanced, where do you place Philadelphia
13 right now?

14 MS. DERENICK-LOPEZ: So I think
15 it depends. When I look at this group, I
16 think we're a 10. They're like really
17 cutting edge.

18 COUNCILMAN DOMB: Let me
19 rephrase it. Where do you place
20 Philadelphia government?

21 MS. DERENICK-LOPEZ: So we're
22 probably like a 5.

23 COUNCILMAN DOMB: 5.

24 MS. DERENICK-LOPEZ: Yeah, from
25 my perspective.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN DOMB: Let me ask
3 you another question. In 1960, the
4 population of Philadelphia is two
5 million. Government employees, 27,993.
6 In 2015, the population of Philadelphia
7 drops by 433,000. Government employees,
8 27,765. In most businesses, if they have
9 the same amount of business, they have
10 far less people because they've utilized
11 technology. It doesn't appear from these
12 statistics that we are really utilizing
13 tech in government.

14 MS. DERENICK-LOPEZ: So I think
15 I'm back to the "it depends," from my
16 perspective. I think for those roles
17 where there's a lot of customer-facing
18 interaction, I think of social workers, I
19 think of our uniform personnel, I'm not
20 sure if there is a technology solution
21 that would give the City the benefit it's
22 looking for, but we are looking for
23 efficiencies and where we could find
24 them, we're introducing it. That doesn't
25 mean that the jobs are going away. It

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 just means that people are working
3 smarter and it gives that role, that
4 individual, the opportunity to grow their
5 work, if you will.

6 COUNCILMAN DOMB: Well, let me
7 give you a couple examples and maybe you
8 could -- I've said this last year. I'm
9 not sure how much progress we've made.
10 Hopefully we've made progress.

11 Last year I think it was the
12 Controller that identified a problem in
13 the mail room. So I took a tour of the
14 mail room, and I saw what was going on,
15 but I saw it from a different
16 perspective. I see that we mail out
17 576,000 real estate tax bills through the
18 mail and we mail out monthly water and
19 sewer bills and we mail out probably
20 seven million or eight million pieces of
21 mail that could be automated. Not
22 everyone can do it, but maybe 75 percent
23 of the population could get bills on
24 their phones or whatever and pay by
25 phone, whatever.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 What are we doing in that
3 light? Because that's about, when you
4 add the postage up and the labor, that's
5 \$5, \$6 million. What are we doing to
6 implement that?

7 MS. DERENICK-LOPEZ: So I'm
8 going to ask Charlie Brennan, our IT
9 Director, to come up and talk about some
10 of the projects to look at these.

11 COUNCILMAN DOMB: While he's
12 coming up, I want to keep my time
13 productive. The other question I have
14 for you is, have you looked -- and this
15 is not going to be easy, because I
16 believe from my perspective, and I'm new,
17 that we have 50 to 60 years of Band-Aids
18 on every department, and we've never
19 gutted the system and started from
20 scratch, which we need to do, which most
21 people don't want to do because
22 everyone's protecting jobs. But have we
23 looked at certain departments and said,
24 what's the goal of the department, how do
25 we use technology to achieve the goal,

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 and then how do we build a model to
3 accomplish the goal? Have we looked at
4 like maybe two or three areas in that
5 light?

6 (Witness approached witness
7 table.)

8 MS. DERENICK-LOPEZ: So our
9 focus thus far has been procurement
10 obviously. So we're continuing to look
11 at mainly processes. I mean, the
12 processes are so paper intensive and so
13 dated, that's really been our focus,
14 about how to get rid of the paper and
15 how -- I mean, there are people still
16 physically walking paper from 1515.

17 COUNCILMAN DOMB: I understand
18 that, and I understand DocuSign was a big
19 help, but that's, again, a Band-Aid.
20 What I'm talking about is looking a fresh
21 look. It's almost like what you do in
22 zero-based budgeting, a fresh look. You
23 can't do the whole system, but you can
24 pick two or three areas and say if this
25 is the goal, this is the mission of this

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 department, how do I accomplish this
3 mission with today's technology and how
4 do I build that model.

5 MS. DERENICK-LOPEZ: So the
6 other initiative I want to mention is
7 obviously program-based budget is going
8 to help us identify where the
9 opportunities are, and the CAO's office
10 and the Budget Office and the Managing
11 Director's Office are all working
12 together to identify where to focus and
13 how best to move this forward. I just
14 think it's going to take time.

15 COUNCILMAN DOMB: Let me tell
16 you why it's so important. Your
17 department has 3.9 roughly -- 3.9
18 million, I think it is, of labor. It
19 really costs the City 7.5 million, 87
20 percent fringe benefits. On top of that,
21 the Finance Department tells us there's
22 37 percent of overhead of City costs. So
23 I'm going to go back to what I've said in
24 prior times. When you pay somebody
25 \$100,000 in salary, it's 224 with the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 benefits and the City overhead, and
3 that's the piece where technology has to
4 help us, because you can't keep -- this
5 labor is going to choke the City, choke
6 us. That's why we're having pension
7 issues. That's why we're having all
8 these problems. We need to embrace
9 technology way more than what we're
10 doing.

11 If you wanted my opinion, I was
12 at -- I know, Tim, you were there. I was
13 at South by Southwest and I went to
14 that -- they had a Mayor's technology
15 area, which I thought was pretty
16 impressive technology being done there.
17 I don't think -- in my world if you said
18 to me compared to other cities, 0 to 10,
19 I think we're 1 or 2. I don't think
20 we're 5. I think we're 1 or 2. I think
21 we have so much more to grow. We're just
22 putting in DocuSign last year. That's
23 like we went from a horse and buggy to a
24 Model T. I mean, companies have been
25 using DocuSign for years already.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 So I think my point is that in
3 order for us to be healthy, we need much
4 more technology implemented into the
5 system.

6 I think Charlie wanted to
7 answer one of the questions.

8 MR. BRENNAN: Hi. I'm Charlie
9 Brennan. I'm the CIO.

10 Councilman, on the one issue
11 that I know is near and dear to your
12 heart here, the RFP for ePay and eBilling
13 is issued today. It's on the website.

14 COUNCILMAN DOMB: Great. I
15 love that.

16 MR. BRENNAN: And as far as
17 your other comments, I would kind of give
18 us a 6. I haven't seen the big cities,
19 you know. And the problem isn't always
20 money, believe it or not. The problem is
21 our ability to manage all these things.

22 You know, we just put a list of
23 all our projects together that we have
24 and it's just under 100 different
25 projects that we're managing, and some of

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 these things -- some of these systems --
3 I know you've heard this -- they're so
4 old and so complex that we really
5 struggle with even figuring out how they
6 work. Like a lot of people don't even
7 know where some of these systems are
8 getting their information from.

9 So we've just actually gone
10 through a capital project -- a project
11 list here where we reached out to all the
12 operating departments and said, you know,
13 what systems are the oldest. And we
14 actually knew them ahead of time, but we
15 wanted to get some input. And some of
16 these systems that we have coming up to
17 replace, they are literally 30 years old
18 that we have to replace them.

19 So I agree with your assessment
20 that technology would make us better, and
21 I think some of these systems will help
22 to do that, but the process to get there,
23 as you know now from being a Councilman,
24 is not easy. The process from when we
25 start an RFP to when we get to contract

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 could be over 18 months. And when you
3 handle too many of these projects at
4 once, it just becomes extremely difficult
5 for us to manage them internally.

6 So I agree with some of your
7 sentiments, but we are under the burden
8 of a lot of rules and regulations that
9 the City has.

10 COUNCILMAN DOMB: But one of
11 your jobs in your department is to
12 modernize the efficiency and
13 effectiveness of services. So if you see
14 things are taking too long, you need to
15 come back to us and say, how do we
16 streamline this and how do we make it
17 more efficient.

18 MR. BRENNAN: Yes. And
19 exactly -- you know, it's funny you
20 mention that, because Christine and I
21 have a meeting I think it's next week,
22 and we got everybody together, actually
23 Law, Procurement, us, to try to figure
24 out like is there a better way to procure
25 than we're procuring it now, because the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 RFP process and then the contracting
3 process and all that, really it's the
4 same way we've been buying software for
5 literally 40 years. We've been doing the
6 same thing. And that process really to
7 me is more geared to customate solutions.
8 It is not geared to packaged products,
9 which you and I have talked about before.
10 That's where we should be moving.

11 So I reached out to Christine.
12 She's been very supportive in trying to
13 figure out can we do this a better way
14 and cut the time from 18 months to two
15 years down to something more manageable.

16 COUNCILMAN DOMB: Right. Do
17 you know the timing, by the way, on the
18 RFP that you just mentioned?

19 MR. BRENNAN: I'm sorry?

20 COUNCILMAN DOMB: The timing on
21 that RFP.

22 MR. BRENNAN: Responses are due
23 back, I think it's, like third week of
24 June or so.

25 COUNCILMAN DOMB: Okay. All

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 right. Thank you very much. Thank you.

3 Thank you, Mr. Chairman.

4 COUNCILMAN HENON: Thank you,
5 Councilman.

6 The Chair recognizes Councilman
7 Johnson.

8 COUNCILMAN JOHNSON: Thank you,
9 Mr. Chair.

10 Hey, Christine. How you doing?

11 MS. DERENICK-LOPEZ: Hey, how
12 are you, Councilman? How are you?

13 COUNCILMAN JOHNSON: Good to
14 see you.

15 MS. DERENICK-LOPEZ: Good to
16 see you too.

17 COUNCILMAN JOHNSON: My good
18 friend from the Philadelphia
19 International Airport. Fine, outstanding
20 public servant.

21 I just want to go over a couple
22 of things regarding how we contract with
23 our transcription contract and
24 transparency and accessibility of the
25 transcripts from the hearings. Right now

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 currently the contract with the
3 transcription company charges fees for
4 transcripts with a variety of different
5 agencies such as Zoning Board of
6 Adjustment, L&I. I have a couple of them
7 here. Commission on Human Relations,
8 Fair Housing Commission, and five other
9 City entities, and we've been having
10 concerns and complaints from constituents
11 who say, Councilman, I may not be able to
12 make a hearing, but I don't have the fee
13 either to pay to get a copy of the
14 transcripts, but I would still like to be
15 involved in the process. And so, one, my
16 question is, how do we address that?
17 Because we don't want people just based
18 upon their financial income not to be
19 able to really have transparency to our
20 actual government process. And also, to
21 give you an example, in front of the ZBA,
22 Zoning Board of Adjustment, the Court of
23 Common Pleas can waive an individual's
24 fees when they file an appeal against a
25 zoning ruling that they may not be in

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 favor of, and that's more a neighborhood
3 community group that don't have money to
4 compete against a big-time lawyer
5 representing a developer. That fee can
6 be waived, but the transcription fees on
7 the City's side can't be waived. So is
8 there something that we can do to address
9 it?

10 MS. DERENICK-LOPEZ:

11 Councilman, I'm not familiar with it, but
12 I'm going to ask T. David Williams if he
13 can come up and -- I'm sorry. The
14 Procurement Commissioner is more --

15 COUNCILMAN JOHNSON: I just
16 want to be clear. I want to clarify one
17 part of my question. An RCO group can
18 get a transcript, but individuals can't.

19 (Witness approached witness
20 table.)

21 MS. DERENICK-LOPEZ: Okay.

22 COMMISSIONER DAY: Hi. I'm
23 Trevor Day, Procurement Commissioner.

24 I can't answer the specifics to
25 your question, but I would be more than

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 willing to look at the issue, you know.
3 It is put out -- the specifications to
4 the contract is put out in conversation
5 with the departments, and so if there's a
6 need to add a cost -- or a copy to the
7 public, I think that's maybe possible to
8 do. It may also be possible for the
9 department to pay for the copy and then
10 charge the public a fee, you know.

11 COUNCILMAN JOHNSON: So here's
12 what I would like to recommend, and I'll
13 have my staff do the follow-up. For
14 those various boards and commissions that
15 we actually contract with, I would like
16 to recommend that for individuals who are
17 indigent, come from poor backgrounds,
18 particularly individuals, not RCO
19 organizations, that they should have the
20 same rights that we do in City Council
21 and information should be provided free.
22 Because we don't want to be in the
23 predicament where, again, just because a
24 person is poor, don't have the type of
25 money that individuals they're normally

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 competing with and a lot of times
3 developers or their lawyers or just the
4 average person who just want to know
5 maybe there's a historical ruling that's
6 going to take place regarding one of the
7 buildings and they need transcripts and
8 don't have the money to get those
9 transcripts, they should have the
10 opportunity to receive a free copy. I
11 think that would be a small price to pay
12 for transparency and accessibility.

13 MS. DERENICK-LOPEZ:

14 Councilman, we'll look into it and then
15 we'll follow back up with your office.

16 COUNCILMAN JOHNSON: Okay.

17 MS. DERENICK-LOPEZ: Thank you.

18 COUNCILMAN JOHNSON: Thank you,
19 Christine.

20 MS. DERENICK-LOPEZ: Thank you.

21 COUNCILMAN HENON: Thank you,
22 Councilman.

23 The Chair recognizes Councilman
24 Jones.

25 COUNCILMAN JONES: Thank you,

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Mr. Chairman.

3 Real quick question. What is
4 it? Is it -- what is the program 360,
5 something 360?

6 MS. DERENICK-LOPEZ: Office.

7 COUNCILMAN JONES: Office 360.

8 Do we have that?

9 MS. DERENICK-LOPEZ: So I'm
10 going to ask Charlie Brennan, who is very
11 passionate about that particular topic,
12 to come up and talk about it.

13 COUNCILMAN JONES: And the
14 reason I ask that is because many times
15 we find ourselves doing documents on
16 programs that people have so long ago
17 discarded that we have to convert it into
18 a document that is a little more recent.
19 If we're talking about efficiency, I
20 mean, that's a real low-hanging fruit
21 that we can grab and move forward.

22 Tell me your view. I told you
23 I was going to get you up here.

24 MR. BRENNAN: Yes, you did.

25 I'm Charlie Brennan. I'm the CIO.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 We actually started to install
3 Office 365 in Council about a month ago,
4 but we backed off because it was too
5 disruptive during budget hearings. So
6 we're going to wait until budget hearings
7 are over. And I'm glad you asked the
8 question, because it really goes to
9 something Councilman Domb really brought
10 up, is right now we've got about 23,000
11 copies of Office. And Office, believe it
12 or not, is the one product everybody
13 uses. We all use it. All your staffers
14 use it. You use it. You use it for
15 e-mail, 23,000 other City employees use
16 it, but to be honest with you, the
17 versions are all over the place, and as
18 you said, some of the older versions
19 won't work with some of the newer stuff.

20 So we're going to convert the
21 entire City to Office 365, which will,
22 for the first time in the history of the
23 City, put us all on the same platform.
24 So as far as a productivity tool, it
25 really is a tremendous productivity tool.

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 You'll be able to have virtually -- I've
3 been to some Councilmembers' offices
4 where they complain about your inability
5 to store documents. You'll be able to
6 store virtually unlimited documents.
7 You'll be able to have a document --
8 every document you ever created at your
9 fingertips on your phone.

10 So we're going to wait until
11 after budget is over. We're going to hit
12 Council, install it in all your offices,
13 and you should be -- after you come back,
14 it should all be up and working. So
15 we're working with the Council
16 President's office on that now.

17 COUNCILMAN JONES: One of the
18 reasons is in today's technology, you can
19 save money by not traveling, by using
20 FaceTime on regular cell phones, but
21 under the Office 365, you can do it on
22 desktops, which allows virtual meetings,
23 not just within government but within
24 government at the state level or at the
25 federal level. And instead of having to

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 do that trip, which I love beautiful
3 downtown Harrisburg, but if I could avoid
4 going up and down that Turnpike and put
5 people in a situation where I can
6 actually see them and we can do it with
7 telephone conference calls, it's not the
8 same viewing a presentation. It is not
9 the same watching reaction of other
10 people, and it allows us to operate more
11 efficiently, less paper and less travel
12 time. So I'm glad to hear that we're
13 going to do that.

14 MR. BRENNAN: Councilman, it
15 will actually let you do face-to-face
16 meetings. And I forgot the most thing
17 about the installation of this in
18 Council. All this is coming out of my
19 budget, not yours.

20 COUNCILMAN JONES: Well, on
21 that note, you can't get better than a
22 home run, Mr. Chairman. I'm going to let
23 it go.

24 COUNCILMAN HENON: Thank you,
25 Councilman.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 The Chair recognizes Councilman
3 Domb.

4 COUNCILMAN DOMB: Thank you,
5 Mr. Chairman.

6 A few more questions I wanted
7 to ask. The technology sector is so
8 important to Philadelphia, and I'm going
9 to talk about in the private sector and
10 the public sector. In the private
11 sector, you probably are aware that the
12 economic multiplier of jobs for tech is
13 five to one. For every job you create in
14 tech, you would create five more jobs.
15 At the port, it's 1.6, just to give you
16 some comparison. So we have 14,000 tech
17 jobs today. We have tremendous tech
18 communities in Philadelphia that are
19 building, and most of the people I would
20 say are under 40 or under 35 or some even
21 under 30. And I see OIT and I see you
22 have a lot of talented young people in
23 your department, and if I was in your
24 shoes and running your department, I
25 would create a task force of these young

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 people and say, how do we make the City
3 of Philadelphia way better than it is
4 today and get their ideas. They are the
5 brains of tech. I would not be the
6 brains of tech. I wasn't brought up by
7 it. I'm being totally honest.

8 So if there's some way of your
9 forming a task force within and have Tim
10 in charge of it and I would gather all
11 these younger people and get them to say
12 how do we want our city to look the next
13 five or ten years, that should be a goal
14 we should try to accomplish, because they
15 are the future and they know what's
16 important.

17 MS. DERENICK-LOPEZ: I agree.
18 Thank you.

19 COUNCILMAN DOMB: Would you be
20 willing to form that kind of a task
21 force?

22 MS. DERENICK-LOPEZ: So I meet
23 with all of -- everyone in this CAO's
24 office. So as I mentioned, all of the
25 Open Data Digital Transformation team is

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 here and then also we have staff in
3 Charlie's team, OIT. So I have to spend
4 more time over there, but I'm with the
5 Open Data Digital Transformation at least
6 once a quarter, at least. So --

7 COUNCILMAN DOMB: I'm talking
8 about let them drive, to a large degree,
9 what we need.

10 I went to South by Southwest.
11 I was the oldest one there probably by 25
12 or 30 years. Everyone there is young,
13 and they're the ones driving this
14 equation today. So we need to embrace
15 them and get them involved.

16 MR. WISNIEWSKI: I think that's
17 a great idea, Councilman.

18 Tim Wisniewski, Chief Data
19 Officer.

20 Thanks for raising that and for
21 your kind words. I think one of the best
22 parts about trying to do something like
23 that in Philadelphia is that we don't
24 have to do it ourselves. City government
25 doesn't have to be even the primary

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 pusher of that. There's groups out there
3 like Coded by Kids, and I think we're
4 going to see a ton of examples in the
5 next couple weeks during Philly Tech Week
6 of folks who think the same exact way who
7 are trying to do things like that. In
8 fact, on Friday there's a breakfast of
9 leaders in the tech community, and Eliza
10 Pollack from our Information Management
11 Office is going out, and that's one of
12 the things they're going to be talking
13 about, is how do we build on the
14 strengths that we have in Philadelphia
15 and support it from our various networks.

16 COUNCILMAN DOMB: I guess what
17 I'm curious to know is from our younger
18 people in tech, how could we make our
19 government more efficient, more
20 technology oriented, how do we look at
21 the next 10 or 15 or 20 years and where
22 do we want to be. They have the vision.
23 They understand the technology way better
24 than people of my age, and we should
25 embrace them, and I'd like to see that

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 task force formed and get their ideas.
3 That's how you become great. When you go
4 to younger people with great ideas, then
5 great things happen.

6 Thank you.

7 Thank you, Mr. Chairman.

8 COUNCILMAN HENON: Thank you,
9 Councilman.

10 The Chair recognizes Councilman
11 Green.

12 COUNCILMAN GREEN: Thank you,
13 Mr. Chair.

14 I just wanted to follow up with
15 a couple of questions. Some of the
16 questions may have been addressed a
17 little bit earlier when I was tied up
18 with a Gas Commission hearing that I was
19 chairing this morning.

20 I wanted to touch base with
21 efforts regarding best value. I know
22 that initiative will be on the ballot in
23 the next month, but I'm curious in
24 reference to assuming that that ballot
25 initiative is passed, what are the next

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 steps regarding best value regarding
3 rollout and as well as informing vendors
4 and others regarding this new initiative
5 from the City?

6 MS. DERENICK-LOPEZ: Thank you,
7 Councilman. Right now we're in the
8 process of getting the regulations and
9 guidelines in a place where we can share
10 them and get feedback from Councilmembers
11 and other groups that we're still
12 thinking through. Assuming we get that
13 feedback, we're going to post the
14 regulations. We'll go through the formal
15 process of posting them in the Department
16 of Records for 30 days. If anyone
17 requests a hearing, we'll host a hearing.
18 And then it's a matter of starting to
19 operationalize it.

20 But I do think the regulations
21 and guidelines, we want to be thoughtful
22 and we want to make sure we get feedback.
23 Our goal is to do it right, and so that
24 is really the next step. Oh, and then as
25 far as sending information to vendors,

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 the Procurement Commissioner will be
3 sending a letter advising firms of the
4 new 17-1400 regulations, because we think
5 that's important information for them to
6 have, but obviously we didn't want to do
7 that until after -- that we
8 optimistically hope that best value
9 passes and is approved by the voters.

10 COUNCILMAN GREEN: And do you
11 plan any type of outreach activities with
12 various entities? If assuming that the
13 legislation is passed and voted upon by
14 the electorates of the City on May 16th,
15 do you anticipate any -- and I know
16 you're drafting the regulations, you're
17 getting comment, but do you anticipate
18 any type of communication process to
19 people throughout the City of
20 Philadelphia and broader what is best
21 value so you can get more and more
22 vendors aware of what the dynamics and
23 changes for best value will be, and that
24 may impact them from a business
25 standpoint or doing business with the

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 City perspective?

3 MS. DERENICK-LOPEZ: Yes.

4 Probably next week we're going to start
5 sending some information out. Obviously
6 we wanted to provide Councilmembers with
7 some information should you receive any
8 inquiries from your constituents. We're
9 also going to send some information out
10 to the chambers. We're speaking about
11 some media outlets just to help educate
12 folks what best value is and why it's
13 important to the City, and obviously
14 we're working with OEO as well as
15 Procurement and the Community Engagement
16 team with the City to make sure we can do
17 as much educating as possible.

18 COUNCILMAN GREEN: I would also
19 suggest that we have MED Week in the fall
20 and a number of other organizations have
21 business engagement or discussion events
22 throughout the year, but I would suggest
23 probably in the fall having some type of
24 activity during the MED Week process as
25 well as reaching out and doing some type

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 of joint forums with the various
3 chambers, not only the Greater
4 Philadelphia Chamber of Commerce but also
5 all the other ethnic chambers to really
6 kind of give a real perspective on what
7 is best value, what it's not, to really
8 educate people. I think giving the
9 summer as a time to work on the
10 regulations and drafting, but in
11 preparation for the fall and going
12 through the fall, having a real engaged
13 outreach to various businesses so people
14 can get a full understanding of what is
15 best value.

16 MS. DERENICK-LOPEZ: That's a
17 great suggestion. MED Week is a great
18 suggestion as well as the others. Thank
19 you.

20 COUNCILMAN GREEN: Thank you,
21 Mr. Chair.

22 COUNCILMAN HENON: Thank you,
23 Councilman.

24 When the office of CAO was
25 created, the intent was to increase the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 efficiency of our government, right? And
3 we're trying to integrate departments,
4 intergovernmental cooperation when it
5 comes to technology, breaking down a lot
6 of the divides, including digital divide,
7 our silo operations, legacy programs and
8 working in conjunction with OIT. So
9 efficiency of our government was a
10 priority. And we're over a year into
11 that being addressed.

12 If you were to make a statement
13 on -- what would be the top five changes
14 and priorities for the office of CAO and
15 how can City Council continue to help
16 meet those goals and priorities for a
17 more efficient, a more open, a more
18 transparent, and a more engaged
19 communication with our communities?

20 MS. DERENICK-LOPEZ: So I think
21 the focus has been to look at the work
22 and identify where there's opportunities
23 to create efficiency. So obviously we
24 started in contracting. I think,
25 considering it was three months this past

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 weekend I've been in this role, so I --

3 COUNCILMAN HENON: But you have
4 a good team.

5 MS. DERENICK-LOPEZ: Yeah. I
6 have a great team. I have an awesome
7 team. I'm very fortunate.

8 So I think once I get my feet
9 under me, so to speak, it's really
10 focusing on what is next for us, right?
11 So this year fields a lot of
12 operationalizing. Last year was the
13 building the strategy. And so this year
14 is getting electronic signatures up.
15 It's operationalizing best value. It's
16 implementing the vendor performance.
17 We've never looked at vendor performance
18 from a centralized Procurement
19 Department. That will be a new process
20 for us and a change that we'll have to
21 lead through across the government and
22 continuing to look back on the RFP
23 process to find additional efficiencies.

24 Obviously now that I'm in the
25 tech space, there's a ton of opportunity

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 there. What Tim's team is doing with our
3 digital front door with beta and
4 eventually changing phila.gov is I think
5 really exciting for Philadelphia and I
6 think changing the way residents engage
7 with their government and it's not -- you
8 don't have to be a clairvoyant to figure
9 out how to find which process. I think
10 that's something that will be really
11 exciting for us to do.

12 COUNCILMAN HENON: Tim can
13 handle that for sure. And that is, I
14 mean, the face of -- that's some people's
15 first contact and interaction with
16 government, is what you put out there on
17 the front end. Obviously we need the
18 back end to work, and that's the systems
19 and some of the things that you're, I
20 guess, implementing this year from your
21 strategy. So this year we'll just
22 continue to move forward with
23 effectuating the long-term strategy plans
24 for our capital investments. Would that
25 be correct? Is that fair to say?

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MS. DERENICK-LOPEZ: With the
3 contracting, I think it's moving into the
4 tech space. So we have a capital request
5 for the full beta, moving beta to
6 phila.gov. So, I mean, it's going to get
7 really exciting, and Tim has a lot of
8 plans about engaging the community to
9 really deliver something that I think the
10 City deserves as far as the virtual front
11 door. And then in Charlie's space in our
12 OIT, I think it's starting to begin the
13 process of addressing the legacy systems.

14 COUNCILMAN HENON: And there's
15 a continuity between your office with
16 OIT?

17 MS. DERENICK-LOPEZ: There is a
18 big-time continuity between our offices.

19 COUNCILMAN HENON: Especially
20 when it comes to scheduling and unveiling
21 and launching, it's all in concert with
22 the same timetable?

23 MR. WISNIEWSKI: Yes.

24 Tim Wisniewski, Chief Data
25 Officer.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Yeah. So in particular, when
3 we change the URL, sometimes the existing
4 website might be over at OIT. So we
5 coordinate with them about changing URLs
6 over. We have pretty regular meetings
7 both on the digital side and also on the
8 open data side, because they have a great
9 data shop there, the GIS group, that we
10 collaborate really closely with.

11 COUNCILMAN HENON: We love maps
12 here in the City of Philadelphia.

13 MR. WISNIEWSKI: That's right.

14 COUNCILMAN HENON: We love
15 maps.

16 So last year there was a note
17 in your budget testimony that there would
18 be an annual citizen survey related to
19 City services and customer service. Have
20 these surveys been conducted yet and, if
21 so, what are the type of results we've
22 been seeing?

23 MS. DERENICK-LOPEZ: So I'm
24 going to ask Angelina Ruffin to come up
25 and speak to the survey.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN HENON: And do you
3 have -- while she approaches, will there
4 be a process that incorporates the
5 feedback directly into departments?

6 MS. DERENICK-LOPEZ: From the
7 survey?

8 COUNCILMAN HENON: The results
9 of the surveys, yes.

10 MS. DERENICK-LOPEZ: For the
11 survey you're talking about, right?

12 COUNCILMAN HENON: So, one, I'm
13 asking about the surveys and if they've
14 been coming back, what you've been
15 seeing. And, two, is there a process in
16 which it's going -- the feedback is going
17 to be filtered back to the departments
18 for its efficiency and changes that may
19 be needed and advice?

20 (Witness approached witness
21 table.)

22 MS. RUFFIN: Good morning. My
23 name is Angelina Ruffin. I'm the
24 Director of Performance Management for
25 the City.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 So, yes, we did conduct a
3 resident survey. It just concluded in
4 February, February 15th. We're expecting
5 preliminary results back at the end of
6 this week. So we are going to be putting
7 our report to the public on what the
8 residents think are important for us to
9 improve on. Based on that, of course,
10 we're going to be looking at what are the
11 most important areas for improvement,
12 looking at each service and what they're
13 identifying by the department and
14 conveying that information back to the
15 department, and then I'm going to be
16 working with the departments to try to
17 address some of those issues.

18 COUNCILMAN HENON: That's
19 great. What's the process, if you don't
20 mind -- I don't want to put anybody on
21 the spot, but we're going through our
22 budget process here, and I think that
23 feedback is important for us as
24 legislature and the policymakers and
25 going through the budget, that some of

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 that feedback will be important I think
3 through this process and what we can
4 fight for just coming -- as the citizens
5 are giving us their direct line feedback,
6 aside what we get every single day
7 throughout the day and on weekends. So
8 is there going to be a process where
9 Council will be informed before all that
10 information is released?

11 MS. RUFFIN: We can definitely
12 discuss us doing a briefing with Council
13 before the --

14 COUNCILMAN HENON: If you can.

15 MS. RUFFIN: Absolutely.

16 COUNCILMAN HENON: If you get
17 back and talk to the Administration
18 about -- on the time of the release, if
19 it's going to be this week, and if you
20 have it in whatever format it is, that
21 this legislative body is informed in
22 advance while the -- with the intent of
23 trying to address some of the issues that
24 may arise as a result of the surveys
25 through the budget process.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MS. RUFFIN: Yeah. Absolutely.

3 We'll be getting the preliminary results
4 back this week. So we'll take a look at
5 those, and then as we do more analysis,
6 we'll definitely, before we put out the
7 report, try to connect with you.

8 We are really excited. We've
9 actually got over 9,000 residents to
10 complete the survey. This is the biggest
11 number of respondents that any city that
12 has conducted a resident survey has done
13 in the past two years. So we're really
14 excited to hear what our residents have
15 to say.

16 COUNCILMAN HENON: I think
17 that's --

18 MS. RUFFIN: It's going to be
19 great.

20 COUNCILMAN HENON: That's
21 fantastic. We're excited as well,
22 especially on the preliminary results.

23 Out of the 9,000, just out of
24 curiosity, would you know hard copy,
25 electronic, what was the majority of the

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 surveys, how were they conducted?

3 MS. RUFFIN: I'm not sure on
4 the exact numbers. I know that we did do
5 an effort to try to increase the number
6 of minority participation across the
7 City. So we did do a number of paper
8 surveys. We also do it electronically.
9 We also were able to take it by an app.
10 So I can definitely get that information
11 for you.

12 COUNCILMAN HENON: I took them
13 out in my community, a hard copy, also
14 promoted just from the City's website
15 electronically. I'm just curious just as
16 an observation which way was the better
17 communicative method to reach the
18 citizens of the City of Philadelphia.
19 That's all.

20 MS. RUFFIN: I think we have to
21 use all methods, honestly, because
22 different communities respond to
23 different things. So definitely we're
24 trying to get a representation from lower
25 income individuals in the City who may

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 not have access to computers and that
3 kind of stuff. It's definitely better to
4 get the word out through having them have
5 the opportunity to complete it in paper
6 hard copy at a library or wherever else.
7 So I can definitely get you the details
8 as to what the breakdown was in terms of
9 respondents by the different modes we
10 administered.

11 COUNCILMAN HENON: Well, thank
12 you, and great job with it. I appreciate
13 your time here.

14 MS. RUFFIN: Thank you.

15 COUNCILMAN HENON: The Chair
16 recognizes Councilman Johnson.

17 Excuse me, Councilman.

18 The Chair recognizes
19 Councilwoman Brown.

20 COUNCILWOMAN BROWN: Thank you.
21 Good morning.

22 MS. DERENICK-LOPEZ: Good
23 morning.

24 COUNCILWOMAN BROWN: How long
25 have you been in your current position?

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MS. DERENICK-LOPEZ: Three
3 months.

4 COUNCILWOMAN BROWN: Ninety
5 days old.

6 MS. DERENICK-LOPEZ: Yes,
7 ma'am.

8 COUNCILWOMAN BROWN: You have a
9 lot to get your arms around with members
10 of your team.

11 MS. DERENICK-LOPEZ: I do.

12 COUNCILWOMAN BROWN: First, let
13 me underscore Councilman Green's
14 recommendation. I would ask that you
15 take that under serious consideration,
16 because during MED Week is the opportune
17 time given the issue to educate, inform,
18 and enlighten the world about this new
19 measure. It is high up on the radar
20 screen of MBEs and WBEs, and that's the
21 time to seize the moment to talk about
22 this new measure.

23 MS. DERENICK-LOPEZ: Yeah.
24 Thank you. We participated in MED Week
25 and we always -- at the airport when I

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 was there, we participated in MED Week.
3 So count us in. We'll be there for sure.

4 COUNCILWOMAN BROWN: But to
5 educate folks on this new measure.

6 MS. DERENICK-LOPEZ: Yes.
7 Thank you.

8 COUNCILWOMAN BROWN: In your
9 vendor performance system, are you going
10 to be looking at MBE/WBE performance as
11 well?

12 MS. DERENICK-LOPEZ: Yes.
13 We're going to be looking at, for public
14 works, how vendors delivered on time, on
15 budget, but also on their DBE goals as
16 well as EOP goals.

17 COUNCILWOMAN BROWN: And when
18 do you anticipate, knowing that this is
19 new, the first opportunity for you to
20 measure and report out a year or 18
21 months worth of findings?

22 MS. DERENICK-LOPEZ: So we're
23 going through the process to procure the
24 vendor performance module, and what we'd
25 like to do, our goal is to have it

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 operational for our first best value,
3 assuming it passes by -- the voters pass
4 it. We'd like to have it operational for
5 the first contracting opportunity for
6 best value. That's our goal.

7 COUNCILWOMAN BROWN: So then
8 you would be prepared to report back to
9 Council during the next budget season
10 what the yield has been; is that fair to
11 say?

12 MS. DERENICK-LOPEZ: I think
13 that's fair, yeah.

14 COUNCILWOMAN BROWN: All right.
15 A number of us, including me, pay a lot
16 of attention to pay equity, and I've
17 stated in other -- with other departments
18 that our government should not be guilty
19 of pay equity. So my office pays
20 particular attention to the salaries of
21 staff across gender and across race. And
22 so on Page 3 and Page 9, help me
23 understand the substantial difference
24 between the minority professionals and
25 the non-African American professionals.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MS. DERENICK-LOPEZ: So Page 3
3 indicates our new hires. So the African
4 American employee is a hearing officer.
5 The Hispanic is my administrative
6 executive assistant, who worked for me at
7 the airport and she's coming back. And
8 then the white employees are -- two are
9 members on the Open Data Digital
10 Transformation and one is going to be an
11 analyst working in our transformation
12 team, our project team and --

13 COUNCILWOMAN BROWN: Is that to
14 suggest it has more to do with duty and
15 responsibility versus -- and that sort of
16 drives the salary?

17 MS. DERENICK-LOPEZ: Yeah. So
18 the hearing officers have a very set
19 salary. There's a junior position and a
20 senior position, and they're all paid the
21 same.

22 COUNCILWOMAN BROWN: Okay.

23 MS. DERENICK-LOPEZ: So that's
24 the majority. And then in the Open Data
25 Digital Transformation, there's a lot of

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 developers, there's design, there's
3 content strategists. So the pay is --

4 COUNCILWOMAN BROWN:

5 Commensurate with --

6 MS. DERENICK-LOPEZ: With the
7 marketplace. We try to be as competitive
8 as possible.

9 COUNCILWOMAN BROWN: Of course.

10 On Page 9.

11 MS. DERENICK-LOPEZ: So as far
12 as compensation, the hearing officers, so
13 our staff at BAA and OAR are pretty
14 much -- everybody makes the same amount
15 depending on the job. In Open Data
16 Digital Transformation, that's where the
17 compensation varies, and a lot of that is
18 marketplace driven, experience, and the
19 job. So a developer, what does that pay.
20 A content strategist, what does that pay.
21 So that's how we look at that.

22 COUNCILWOMAN BROWN: Experience
23 as determined by whom?

24 MS. DERENICK-LOPEZ: Well, it
25 would be doing that work. So if you were

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 a developer for ten years versus a
3 developer for two, your ability to
4 deliver is going to look different, so we
5 want to make sure we acknowledge that.

6 COUNCILWOMAN BROWN: Okay.
7 What is the philosophy of your department
8 when it comes to this now finally getting
9 national attention, the issue of pay
10 equity?

11 MS. DERENICK-LOPEZ: So
12 obviously as a woman, I support it fully.
13 I think for us where we see the
14 opportunity to increase diversity is in
15 our Open Data Digital Transformation, and
16 so -- because that is where the higher
17 salaries are, given the work that those
18 folks do.

19 COUNCILWOMAN BROWN: I see.

20 MS. DERENICK-LOPEZ: So what
21 we've been doing and what Tim has been
22 doing is in the tech space, it's about
23 going to meetups. So there's --

24 COUNCILWOMAN BROWN: It's about
25 going to?

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MS. DERENICK-LOPEZ: Meetups.

3 COUNCILWOMAN BROWN: I know
4 what that is.

5 MS. DERENICK-LOPEZ: So Tim has
6 been spending a lot of his time -- and
7 I'm going to let Tim speak. He's been
8 going to meetups such as The ITEM and
9 he's spoken, and there's been several
10 more. And then Jackie, who is leading
11 our recruitment effort, Jackie has been
12 focusing on hiring practices, which we've
13 been following to the -- she's been
14 incredibly helpful, but also Jackie has
15 given us strategies on targeted
16 recruitment efforts.

17 COUNCILWOMAN BROWN: So let's
18 talk about that, because we discovered
19 with the airport where they -- not the
20 airport. Forgive me. The Police
21 Department is having similar challenges
22 as well, and it's during budget hearings
23 where we learn where those challenges
24 are, and we can be helpful and useful in
25 pointing you in the direction to face

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 those challenges head on, thus improve
3 the numbers.

4 So just speak briefly for the
5 time we have left what your targeted
6 recruitment strategies are.

7 Then I'd love to hear from you,
8 sir.

9 MS. LINTON: So good morning.
10 I'm Jackie Linton. I'm Deputy CAO for
11 the Human Resources and Talent Unit.

12 One of the things we've been
13 focusing on is creating some hiring best
14 practices. That includes both
15 interviewing as well as sourcing
16 candidates. And we actually sort -- I
17 mean, we post jobs on websites, like
18 Monster, Indeed, LinkedIn, places where
19 all kinds of people are likely to see
20 them, and in addition to that, we also go
21 to career fairs that are specifically
22 focused on different nationalities or
23 different groups. For instance, we just
24 went to the Al Dia conference, and we're
25 also hosting our second citywide career

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 fair, and it's going to be at the
3 Convention Center this year, and we hope
4 it will be much bigger than last year.
5 And our goal there is to open it up to
6 the public. We'll post things all over
7 the City -- City Council actually helped
8 us with that last year -- so that we can
9 make available the jobs that are
10 available and those that will be coming
11 up.

12 So those are some of the things
13 that we're doing to really kind of get
14 the word out about our jobs to anyone who
15 would want to apply.

16 COUNCILWOMAN BROWN: Okay. So
17 what I would add to that is, there are a
18 number of -- there are a gazillion
19 professional associations of
20 college-educated African American
21 professionals who yearn for this type of
22 information so that they can share that
23 amongst their membership.

24 MS. LINTON: That's right.

25 COUNCILWOMAN BROWN: Finding a

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 way to include them in the loop of
3 information will be very, very useful.

4 MS. LINTON: So one of the
5 things that we're focusing on going
6 forward is really -- most of those you
7 have to pay for -- is deciding which ones
8 of those we want to connect with and
9 actually doing just that.

10 COUNCILWOMAN BROWN: Okay.

11 Can I hear from you too,
12 please, sir, before --

13 MR. WISNIEWSKI: Yes. Thank
14 you, Councilwoman. Tim Wisniewski, Chief
15 Data Officer.

16 So diversity is really
17 important to our office, because despite
18 us having the label as like a tech and
19 design thing, like the bulk of our work
20 is actually in the empathy part, and we
21 believe that having a diverse team
22 increases our overall capacity for
23 empathy.

24 COUNCILWOMAN BROWN: Research
25 also shows that too.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MR. WISNIEWSKI: Thank you.

3 Yeah.

4 So we've had five hiring
5 opportunities develop in the last few
6 months, and we saw that as a huge
7 opportunity to increase the diversity of
8 our team, and the way we went about it is
9 by improving the steps of our hiring
10 process. So we really dissected it.
11 It's like a rabbit hole, I got to be
12 honest with you. Everything from
13 improving the way we write job
14 descriptions, taking a lot of the
15 recommendations from the office of HR and
16 Talent to the outreach, reaching out to
17 14 different organizations, some of them
18 like really industry specific and other
19 ones like the various Chambers of
20 Commerce in the City, but also like blind
21 screening of resumes, the interview
22 structure that we have and coming up with
23 evaluation criteria ahead of time and
24 actually evaluating before we talk to one
25 another and like avoiding group think,

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 that kind of thing.

3 The last thing we want to do is
4 actually like survey some of the
5 candidates that we have. I'm really
6 interested in that. And the goal really
7 is to create a hiring process that is
8 consistent, objective, welcoming, and
9 inclusive regardless of a candidate's
10 race, ethnicity, age, ability or sexual
11 orientation.

12 So we still -- we filled two
13 positions so far. We have -- basically
14 we're thinking of it like there's another
15 round left of hiring. So we're actually
16 going to take the learnings that we got
17 from the first round and try to apply
18 them to the next round, sort of iterate
19 on it like we do with software. So we're
20 really excited about that opportunity.

21 COUNCILWOMAN BROWN: Well, I
22 must tell you that your authenticity
23 comes through as a team and it's quite
24 encouraging, and if we could take that
25 across government, we would be a stronger

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 city. So thank you for your leadership,
3 all three of you.

4 (Thank you.)

5 COUNCILWOMAN BROWN: Thank you,
6 Mr. Chairman.

7 COUNCILMAN HENON: Thank you,
8 Councilwoman.

9 Now that we have a quorum, we
10 have to handle some of our budget process
11 here. I'd like to note that one item for
12 the record, I want to offer amendments to
13 the Capital Program and Capital Budget
14 that require no vote of this body today.
15 One amendment increases funding with the
16 Commerce Department for the Schuylkill
17 River Waterfront in the following amounts
18 and years: FY18, \$2 million; FY19, \$1
19 million; and \$250,000 per year for FY20
20 through FY23. These funds are intended
21 to foster further development of the
22 Schuylkill River Trail by financing key
23 components that are not fully funded in
24 the Capital Program as submitted.

25 The second amendment adds \$1

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 million to the Finance Department for
3 each year of the Capital Program for the
4 purposes of increasing City Council's
5 available funding for improvements to
6 existing facilities, otherwise known as
7 ITEF funding. This funding is used to
8 support critically needed renovations and
9 other improvements to City-owned
10 facilities.

11 The reasons why these
12 amendments are being offered today at
13 this time is that the Philadelphia Home
14 Rule Charter spells out the requirements
15 for any changes that will be able to be
16 made to the Capital Program. Before
17 Council can enact an amendment to the
18 Capital Program, other than an amendment
19 to delete a project, we must first
20 request through the Mayor and
21 recommendations from the City Planning
22 Commission. The Commission has 30 days
23 in which to respond what its
24 recommendations are. So I wanted to
25 start the clock and introduce any

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 amendment now.

3 Do all the members have copies
4 of these proposed amendments?

5 (Yes.)

6 COUNCILMAN HENON: Very well.

7 Councilmember Reynolds Brown
8 will offer these amendments on behalf of
9 Council President. I will not be
10 requesting a vote on the amendments. It
11 is my intent to get these amendments in
12 and on the record.

13 We will now briefly recess our
14 public hearing and go into our public
15 meeting for the purpose of introducing
16 these amendments into the official
17 record.

18 The Chair recognizes
19 Councilwoman Reynolds Brown.

20 COUNCILWOMAN BROWN: Thank you,
21 Mr. Chairman. I offer proposed
22 amendments to Bill Nos. 170195 and 170196
23 and request that no vote be taken on them
24 at this time.

25 COUNCILMAN HENON: Thank you.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 We'll see that the stenographer receives
3 a copy of the amendments so that they may
4 be made part of the record.

5 We will now go back to our
6 public hearing.

7 The Chair recognizes Councilman
8 Johnson.

9 COUNCILMAN JOHNSON: Thank you,
10 Mr. Chair.

11 Christine, I want to go back to
12 the process of vending and vendors and
13 contracts. Since I've been in Council,
14 one of the key complaints and/or issues
15 or concerns that will come from small
16 businesses that do work with the City of
17 Philadelphia is the average time, or lack
18 of, the City pays vendors and
19 subcontractors their pay. And so, one, I
20 want to ask, do you know the average
21 timeframe? Two, what's the process of
22 monitoring how the City pays their
23 contractors and subcontractors? And,
24 three, what are we going to do to take
25 steps moving forward to address this

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 issue?

3 MS. DERENICK-LOPEZ: So last
4 year we looked at slow pay, and we really
5 did a lot of analytics about why and
6 what -- it was the genesis for eSignature
7 in RFPs, quite frankly. What we realized
8 is that departments with an RFP perhaps
9 would take the opportunity to amend a
10 contract. So you have a contract. You
11 have the right to extend it for a year,
12 amend it, and then have the vendor work,
13 but we weren't able to pay them until it
14 was amended or fully conformed. And so
15 that was at one point 135 days. So
16 that's a lot to ask for a prime and then
17 you're talking about their subs, which
18 tend to be local small M/W/DSBEs, it was
19 a challenge, which was why we implemented
20 the electronic signature for RFPs.

21 So what we did this year is, we
22 have eight departments. The first
23 department we brought on board was OIT.
24 So we took a deep dive into some of OIT's
25 amendments and we're seeing improvements

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 of 25 to 50 percent. So once a contract
3 has been conformed, there's no reason not
4 to pay an invoice. So the fact that --
5 so that's how we're addressing it.

6 I don't -- again, we don't have
7 the full City on board until the end of
8 the year, so this is going to take a
9 little time to get there, but we think
10 this is how we're going to be able to get
11 there. And then obviously in
12 Procurement, implementing their
13 electronic -- their PHLContracts, that
14 will also expedite the process.

15 COUNCILMAN JOHNSON: Thank you
16 very much.

17 MS. DERENICK-LOPEZ: Thank you.

18 COUNCILMAN HENON: Thank you,
19 Councilman.

20 The Chair recognizes Councilman
21 Domb.

22 COUNCILMAN DOMB: Thank you,
23 Mr. Chairman.

24 I have a few more questions I
25 just wanted to ask. In your budget it

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 said in the Office of Administrative
3 Review program, there are five Board
4 members getting paid 45,000 each. Can
5 you explain their roles?

6 MS. DERENICK-LOPEZ: So I'll
7 ask Paula Weiss to come up.

8 (Witness approached witness
9 table.)

10 MS. WEISS: Good morning,
11 Councilman. I'm Paula Weiss, Executive
12 Director of the Office of Administrative
13 Review.

14 The five Board members that
15 you're talking about are members of the
16 Tax Review Board. There are five members
17 appointed by the Mayor. They're actually
18 paid 10 -- they're paid \$100 per meeting
19 that they attend to a ceiling of \$10,000
20 a year. So actually that \$45,000 is for
21 five Board members for an entire year's
22 work. They meet twice a week, Tuesdays
23 and Thursdays at 2 o'clock, and their
24 jurisdiction is very broad. They hear
25 appeals by taxpayers for almost every

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 bill or claim collectable by the
3 Department of Revenue. So they hear --
4 they provide administrative appeals for
5 everything from a taxpayer questioning a
6 \$50 water bill to a multimillion-dollar
7 audit assessment by the Department of
8 Revenue.

9 COUNCILMAN DOMB: Okay. Thank
10 you.

11 And then another question is,
12 is the Sweep and Alarm a collection
13 service run by Xerox?

14 MS. WEISS: It's not -- it's a
15 full-service database system and
16 collection opportunity that currently --
17 it was Xerox State and Local Solutions.
18 It is now Conduent State and Local
19 Solutions. They were spun off by Xerox
20 in the last six to eight months. They
21 provide the database on which all of our
22 alarm registrations, false alarm fines,
23 code violation notices reside and are
24 processed, and then they provide
25 consulting services for the enforcement

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 and collection as well as administrative
3 review process.

4 COUNCILMAN DOMB: So we pay
5 them 1.255 million for the service, 1.255
6 million. How much in fees did we get
7 from that?

8 MS. WEISS: We collected in
9 total approximately \$10 million.

10 COUNCILMAN DOMB: That's good
11 then.

12 I don't have any other
13 questions. Thank you very much.

14 Thank you, Mr. Chairman.

15 COUNCILMAN HENON: Thank you,
16 Councilman.

17 The Chair recognizes Councilman
18 Green.

19 COUNCILMAN GREEN: Thank you,
20 Mr. Chair.

21 During the weeks of the Rebuild
22 discussion, there's been comments that
23 I've made and others regarding how we
24 could provide additional opportunities to
25 businesses of color in the City of

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Philadelphia as part of the Rebuild
3 initiative. One way of doing that,
4 considering we're looking at renovating
5 our parks, recreation centers, and
6 libraries, is unbundling some of these
7 contracts and put them in smaller
8 contract forms to make it easier for
9 smaller contractors to participate in the
10 procurement process.

11 From a City perspective in
12 looking at contracts beyond Rebuild, I've
13 had some conversations, I think, with
14 people in your department and also with
15 the Procurement Commissioner. What steps
16 would it take to start the discussion
17 regarding unbundling contracts for City
18 contracts to put those contracts in a
19 smaller form? I know we've been working
20 through the eProcurement process as well
21 as best value, but going forward, what
22 steps would it take to take on that
23 initiative? And that's a question for
24 the Chief Administrative Officer as well
25 the Procurement Commissioner.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MS. DERENICK-LOPEZ: So I think
3 what best value and obviously in the
4 Procurement Department, because it's in a
5 centralized department, it's somewhat
6 more efficient, if you will, for us to
7 gauge at the departments. I think once
8 we launch best value, we're going to be
9 more intimately involved in understanding
10 what the contract opportunity is. And so
11 I think it's going to be natural and very
12 organic for us to talk about, well, where
13 are the opportunities to debundle, quite
14 frankly. So I see it as greater
15 opportunity to have those -- because it
16 creates a dialogue for those
17 conversations.

18 In the RFP process -- and the
19 other thing, as you mentioned, is, we're
20 looking at best value as an opportunity
21 to learn and then how can we incorporate
22 those learnings into other contracting
23 processes such as RFPs. So that's how
24 I'm looking at it and approaching it.

25 I don't know if Trevor wants to

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 come up and talk about the Procurement
3 Department.

4 (Witness approached witness
5 table.)

6 COMMISSIONER DAY: So we do an
7 analysis --

8 COUNCILMAN HENON: Can you
9 state your name for the record.

10 COMMISSIONER DAY: Yes. Sorry.
11 Trevor Day, Procurement Commissioner.

12 We do an analysis on a regular
13 basis on the size of our contracts, the
14 contracts that we bundle, the contracts
15 that we de-bundle. And we can send this
16 information to you. On the services,
17 supplies, and equipment, somewhere
18 between 70 to 80 percent of our contracts
19 are below the \$250,000 contract level,
20 which is pretty small in comparison to
21 the contracts that we solicit citywide.
22 I mean, we can have multimillion-dollar
23 contracts.

24 If there is an opportunity to
25 de-bundle, we're trying to have that

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 conversation. We're trying to identify
3 areas that could be parsed apart that
4 would be able to be -- award contracts
5 locally, award contracts to women,
6 minority-owned firms. We're having a
7 discussion with Iola about sort of
8 building a pipeline of making those
9 opportunities more available. So we're
10 having those conversations now, and we're
11 continuing to assess that on a regular
12 basis.

13 COUNCILMAN GREEN: Has there
14 been any conversation or have you had any
15 outreach to any peer cities that may have
16 done unbundling of contracts to see what
17 steps they've taken in that regard?

18 COMMISSIONER DAY: We haven't
19 done that too much, and we probably
20 could. I mean, that may be something
21 that we can partner with the CAO on
22 doing. We've done that on best value and
23 we've made a lot of connections, and we
24 can definitely include that in what we
25 do.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN GREEN: Considering
3 that best value, I know you reached out
4 to other peer cities. I think that's
5 something that could be an inquiry to
6 those other cities and their procurement
7 departments, if they have taken a process
8 of unbundling contracts and taking
9 contracts and making them a smaller
10 amount, what steps they have taken in
11 that regard. So I'd be curious to see
12 that information.

13 One final point. I know as
14 we're moving forward with this best value
15 initiative, PGW also mirrors a lot of the
16 initiatives that the City takes on in
17 various ways. We also have a very
18 seasoned procurement process. When we
19 had our retreat earlier this year with
20 PFMC, we discussed taking on the
21 initiative of updating our procurement
22 process at DPW. And so that's one thing
23 I'll be looking for assistance in
24 Procurement and the Administration on,
25 how we can look at how we refine and

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 improve our procurement process,
3 especially as a way of making and
4 providing better opportunities for better
5 vendors as well as providing better
6 opportunities for businesses, local-based
7 businesses and businesses run by people
8 of color in the City of Philadelphia.

9 MS. DERENICK-LOPEZ: We'd be
10 happy to. I mean, we have a lot of best
11 practices research that we'd be more than
12 happy to share.

13 COUNCILMAN GREEN: If you could
14 provide that information, that would be
15 very helpful.

16 MS. DERENICK-LOPEZ: Happy to.

17 COUNCILMAN GREEN: Thank you,
18 Mr. Chair.

19 COUNCILMAN HENON: Thank you,
20 Councilman.

21 The Chair recognizes Councilman
22 Domb.

23 COUNCILMAN DOMB: Thank you,
24 Mr. Chairman.

25 A couple more questions and

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 I'll let you guys go.

3 Who negotiates contracts in
4 your department and these other
5 departments that you supervise?

6 MS. DERENICK-LOPEZ: So the
7 department heads would negotiate their
8 contracts. The CAO's office, we have
9 essentially one contract, which is Paula
10 Weiss, and so she negotiates that
11 contract.

12 COUNCILMAN DOMB: Is there
13 somebody -- I'm just trying to
14 understand. Is there somebody from the
15 City that is in charge of negotiation
16 that can give you the tools on how to
17 negotiate?

18 MS. DERENICK-LOPEZ: So there
19 is not. Obviously with best value, it's
20 going to be an opportunity, because
21 that's a change, and we are looking at
22 designing an educational component, and
23 there will be negotiation associated with
24 best value. So we are looking at it for
25 best value.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN DOMB: Okay. And I
3 don't know if this falls under your
4 domain or not, but do you have any status
5 as to where one -- is it called One
6 Philly or that new system? Do you know
7 where that stands?

8 MS. DERENICK-LOPEZ: So Charlie
9 Brennan.

10 (Witness approached witness
11 table.)

12 MR. BRENNAN: Charlie Brennan.
13 I'm the CIO.

14 Within the last couple weeks,
15 we've had some developments in One Philly
16 that have hit the news. As you know,
17 Councilman, we've always been concerned
18 about the financial solvency of the
19 vendor that we had, and that vendor just
20 declared Chapter 11.

21 COUNCILMAN DOMB: The vendor
22 declared Chapter 11?

23 MR. BRENNAN: I'm sorry?

24 COUNCILMAN DOMB: The vendor
25 declared Chapter 11?

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MR. BRENNAN: Yeah. It's
3 Ciber. Ciber declared Chapter 11.

4 So right now we are following
5 the plan that we laid out to kind of move
6 in a different direction, but at the same
7 time, some reports have come out about
8 the company that may purchase them.
9 There's a large worldwide company, and
10 it's been in the paper. They call it a
11 stalking-horse bid, where the bankruptcy
12 judge apparently lets one vendor give an
13 initial bid, and the vendor, again,
14 appeared in the paper. They're called
15 Capgemini. They're a very worldwide
16 firm, 180,000 employees, over 16,000 in
17 North America.

18 Later on in May, there'll be an
19 auction for Ciber's assets in North
20 America and India. Capgemini has put a
21 preliminary bid in of \$50 million for the
22 company. That doesn't mean they'll get
23 it. So we have to wait until after the
24 bid. So we are kind of looking at this
25 also to see what develops.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN DOMB: Let me ask
3 you a question. Were we able to obtain
4 from them any information that they had
5 on their computers so at least we have
6 the information or did we lose that work?

7 MR. BRENNAN: No, and that's a
8 really good question. We actually hired
9 a company now and the company is dealing
10 with Ciber now to catalogue everything
11 that we own as a city, and part of our
12 agreement with them when we break off
13 from them is that we would own everything
14 that -- actually, we've actually laid out
15 a plan where we will own all the code and
16 all the policies and procedures to a
17 certain point, and the idea is to let
18 another vendor kind of take over from
19 that point. That's where we're going
20 right now.

21 COUNCILMAN DOMB: How much have
22 we invested in this project?

23 MR. BRENNAN: I think -- don't
24 hold me to this. I think it's about 18
25 million.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN DOMB: \$18 million?

3 MR. BRENNAN: Yeah.

4 COUNCILMAN DOMB: And how much
5 do we anticipate losing?

6 MR. BRENNAN: Well, right now
7 we don't anticipate losing anything,
8 because we really don't have much of a
9 choice other than to move forward here.
10 We're really in a pickle about payroll.

11 COUNCILMAN DOMB: But we
12 invested in a company that went Chapter
13 11.

14 MR. BRENNAN: Right.

15 COUNCILMAN DOMB: You don't
16 think there's any loss there?

17 MR. BRENNAN: Well, not if we
18 can own all the work and all the work --
19 part of what the company, we hired them
20 to do is to assess the quality of the
21 code and the work that they've done so
22 far. So we think within the next, say,
23 60 days or so, we'll have that report
24 back, and if the report comes back
25 favorable, is that we would own

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 everything that they've done over the
3 last couple years. So I really couldn't
4 tell you whether we've lost everything or
5 not. If that report comes back and says
6 everything is lousy, I would agree with
7 you, but we don't know that yet.

8 COUNCILMAN DOMB: Okay. So in
9 this case, I don't know the background or
10 the history, but it seems to me that we
11 may have been better served if the
12 Administration, for example, created a
13 department of two or three people, which
14 is some of these attorneys as an example,
15 who are the unbelievably good
16 negotiators, unbelievably good at doing
17 due diligence on companies that we
18 contract with, making sure they're
19 solvent, making sure they have the
20 necessary resources to complete
21 contracts. I mean, you would do this in
22 the private sector.

23 MR. BRENNAN: Yeah.

24 COUNCILMAN DOMB: And so it
25 disturbs me that we're getting involved

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 in companies that go Chapter 11. I know
3 that's always a risk, but I wonder what
4 the level of due diligence was in order
5 to select them in the beginning.

6 MR. BRENNAN: You know, the
7 only thing I could tell you is that the
8 company was much better off when the
9 project started. Their stock price was
10 much higher. And as we kind of moved
11 forward with the company, we saw the
12 stock price started to sink. I think it
13 got down to almost 20 cents a share. It
14 was, of course, much higher when they
15 started. And Ciber actually has been
16 around for many, many years. They have a
17 very large base of clients, which is one
18 of the reasons I think makes them
19 attractive to another company. You
20 notice a lot of companies want to buy
21 into North America. So Ciber really does
22 have a lot of systems here in the United
23 States. So, you know, I can't go back
24 and see what people did in the past, but
25 I would say that it probably looked

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 better in the past, of course, than it
3 does now.

4 COUNCILMAN DOMB: How are we
5 preventing what happened with this Ciber
6 situation from happening with other
7 contracts that we enter into and
8 suppliers? Have we put any kind of
9 mechanism in place to prevent this from
10 happening again?

11 MR. BRENNAN: I know that for
12 the contracts that we let out now, we
13 actually do a background on the company
14 now to make sure that they're a viable
15 company. I'm not sure it always works
16 out that way, especially since we go for
17 years when we implement stuff, but I
18 think we're trying to do the due
19 diligence now ahead of time to make sure
20 the company is going to stick around,
21 because it's not only buying the product,
22 it's the long-term support for the
23 product, and we usually use the company
24 to do that, especially if it's
25 proprietary software.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN DOMB: I mean, if
3 this was in the private sector and this
4 was your money and you entered into a
5 contract with somebody who went bankrupt
6 after investing \$18 million, you'd be
7 furious.

8 MR. BRENNAN: Yes.

9 COUNCILMAN DOMB: And so in
10 some ways, how do you instill that
11 feeling in government? Because that's
12 what we're missing.

13 MR. BRENNAN: Yeah. And, you
14 know, all I can say is that when we do
15 enter into a contract, we do look at the
16 viability of the company. And don't
17 forget, even in the case of Ciber, they
18 end up going bankrupt and if the new
19 company takes over, sometimes we're
20 better off, you know. Sometimes the new
21 company brings in better management, more
22 skills, better resources.

23 The problem that we saw with
24 Ciber was, it's almost like the employees
25 knew, because they started to peel off

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 from this, and this was a red flag to us,
3 because we started to lose the leads to
4 all the areas that One Philly needs for
5 payroll and for pensions and for HR, is
6 that those people started to leave the
7 company. So that was a real flag to us
8 to say, uh-oh, besides losing the stock
9 price, all the people are bailing out
10 too.

11 So I think as much as we can do
12 due diligence for the companies that we
13 contract with, that we're doing that now.

14 COUNCILMAN DOMB: Okay. Thank
15 you very much. Thank you.

16 Thank you, Mr. Chairman.

17 COUNCILMAN HENON: Thank you,
18 Councilman.

19 Any other questions for the
20 CAO?

21 (No response.)

22 COUNCILMAN HENON: Thank you,
23 members.

24 Thank you for your testimony
25 today.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MS. DERENICK-LOPEZ: Thank you.

3 COUNCILMAN HENON: We will now
4 call up Public Property. Would the
5 Commissioner of Public Property and the
6 Public Property team please join us for
7 our hearing today.

8 (Witness approached witness
9 table.)

10 COUNCILMAN HENON:
11 Commissioner, I'm not going to let you go
12 by yourself. Are you going to bring
13 up --

14 COMMISSIONER GREENWALD: I had
15 Lori with me. She's just dillydallying.
16 I don't know what's going on.

17 (Witness approached witness
18 table.)

19 COMMISSIONER GREENWALD: Are
20 you ready?

21 COUNCILMAN HENON: You may
22 proceed with your testimony. Welcome.

23 COMMISSIONER GREENWALD: I
24 think it is good afternoon now, right?
25 Good afternoon, Councilman Henon and

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 members of City Council. I am Bridget
3 Collins-Greenwald, Commissioner of Public
4 Property. With me today is Lori Davey,
5 our Deputy Commissioner of
6 Administration, and key members of the
7 Public Property team. It is a pleasure
8 to appear before City Council today in
9 support of Public Property's Fiscal Year
10 '18 budget request.

11 The Department of Public
12 Property's Fiscal Year '18 budget request
13 totals \$192,418,849 in all funds. I'd
14 like to touch on some of the highlights
15 that are noted in our submitted testimony
16 packet.

17 First, I would like to address
18 the Department of Public Property has
19 many outstanding employees that I would
20 like to acknowledge publicly for their
21 hard work and their dedication. I am
22 complimented often on the professionalism
23 of our staff, and it is very well
24 deserved. I am proud to work in a place
25 where the employees show such a genuine

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 sense of care and commitment to their
3 profession.

4 So in the sense of time, I will
5 mention only a few of the accomplishments
6 our department has achieved in Fiscal
7 Year '17 and plans to achieve in Fiscal
8 Year '18.

9 Working with the Police and
10 Fire Departments, we are midway through
11 completing a Public Safety Master Plan.
12 That plan is the first of its kind, and
13 it's going to assist us in making
14 strategic decisions about capital and
15 operating investments in public safety
16 facilities going forward. A more
17 immediate result from this process is for
18 investment in a new police facility at
19 the 22nd Police District. We anticipate
20 design will begin as part of the master
21 plan contract in June, while
22 simultaneously working on the acquisition
23 of land for the new permanent location.

24 Another success story was the
25 conversion of a former vacant older adult

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 center in Northeast Philadelphia to a
3 modern municipal services facility which
4 provides Revenue and L&I services. It is
5 also the new home to Councilman O'Neill,
6 and in conjunction with Councilwoman
7 Sanchez, we will begin offering
8 additional community services at this
9 location. All this work was overseen by
10 the Public Property Real Estate team.

11 The Department of Public
12 Property is committed to following the
13 Mayor's pillar of inclusion and
14 diversity. We had a staff of five exempt
15 employees on our executive team, with the
16 makeup of 60 percent female and 20
17 percent minority. Last year you may
18 recall that we were about to undergo a
19 search for Deputy Commissioner of Real
20 Estate Management and a Deputy
21 Commissioner of Facilities Management.
22 Using a new exempt hiring process, we
23 were able to reach a much wider and
24 diverse audience in our recruitment
25 effort. I am happy to report that we

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 were able to hire two excellent deputies,
3 Steve Hartner and Dominique Casimir, both
4 who have already used their outside
5 expertise to recommend and implement some
6 new processes and ideas in our
7 department.

8 If you have walked through the
9 courtyard of City Hall lately, you may
10 have noticed the beautiful flowers and
11 plantings we've been adding to the
12 landscape. Our own Deb Cahill designed
13 the landscape and oversaw the plantings
14 and even participated herself, if you
15 were out there watching. We will soon
16 begin a new initiative for following this
17 and beautifying our Police and Fire
18 facilities as they go through major
19 renovations. Come June, we will also
20 have a new modular stage and seating
21 furniture out there, courtesy of some
22 operating funds and a grant from
23 Southwest Airlines.

24 We have also coordinated our
25 operating and capital funds to form the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Facility Improvement Team, or what we
3 call the FIT team. Some of the
4 coordinated renovation projects completed
5 in the past few months were in the 2nd
6 and 15th Police District, Fire Engine 69
7 and Fire Engine 70. We also completed
8 two new kitchen projects in Engine 46 and
9 47, with a total of 11 due to be
10 completed in Fiscal Year '18.

11 We supported over 220 special
12 events in the City through placement and
13 removal of 19,000 barricades and
14 construction and removal of 115 stages, a
15 monstrous task undertaken by our
16 facilities team.

17 Finally, we managed more than
18 35 new space requests, ranging in scope
19 from single office conversions to
20 multiple new floors of office space.
21 Ongoing space requests result in more
22 than 50 active projects occurring at any
23 one point in time to plan, design, and
24 construct new space for City use.
25 Procurement of space management software

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 in Fiscal '18 will provide tremendous
3 efficiencies in this process.

4 One example of a great success
5 story is the complete renovation of the
6 former Historical Commission space to
7 accommodate City Council's tech staff on
8 the fifth floor of City Hall, which if
9 you've been in, it's turned out
10 beautiful. Our facility staff did a
11 great job. A significant amount of this
12 design and construction was completed
13 internally.

14 These are just a few of the
15 initiatives and projects we are working
16 on to support our mission.

17 Thanks for the opportunity to
18 present our budget to you. I look
19 forward to any questions you may have.

20 COUNCILMAN HENON: Thank you,
21 Commissioner, and we appreciate it.
22 That's a lot of barricades.

23 COMMISSIONER GREENWALD: That
24 is a lot of barricades.

25 COUNCILMAN HENON: I just want

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 to note for the record.

3 In your testimony, you shared
4 the implementation of a lease
5 administration system that would automate
6 the lease management. Could you go into
7 further detail about the system, what
8 kind of impact it will have, what the
9 bottom line will be, and is there
10 expected cost savings as a result of the
11 system.

12 COMMISSIONER GREENWALD: Sure.
13 So you might remember we have the asset
14 management system, which is going online
15 in June. So we'll be giving a demo to
16 all Councilmembers, and I believe,
17 Councilman Domb, your office is actually
18 up first, and I think you have one
19 Thursday. So we're really excited. It
20 turned out great. So I think the way the
21 scheduling went.

22 COUNCILMAN HENON: Excuse me.
23 Councilman Domb is up first?

24 COMMISSIONER GREENWALD: Yeah.
25 I'm sorry. I think it's the way the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 scheduling went.

3 COUNCILMAN HENON: Am I not the
4 Chair of Public Property? Councilman
5 Domb.

6 COMMISSIONER GREENWALD: I'm
7 sorry. I think it's just way the
8 scheduling went. You must be entirely
9 too busy. I can't get on your calendar.

10 So we're going to do a demo of
11 that to everyone, like all the individual
12 offices, so that we're doing a tour of
13 that, but part of that is a space
14 management amendment, which we put into
15 the asset management contract, which is
16 working its way through the system now.
17 I think it's just about done with Law,
18 and we plan on working on that space
19 piece. So that's going to allow us to do
20 like the jigsaw puzzle, as I'm always
21 saying, like manage space through
22 computerizing instead of the big CAD
23 drawings and manually doing it.

24 COUNCILMAN HENON: So a little
25 more interior spacial design for

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 ergonomics and safe space, shared space?

3 COMMISSIONER GREENWALD: All

4 kinds of things - shared space,

5 co-located space, consolidated space. So

6 where we've done it, we managed to --

7 like a good project we had was the L&I

8 space where we had field people and

9 office people, so the field people have

10 less space, touchdown space.

11 COUNCILMAN HENON: So that's a

12 whole new system, that spacial design?

13 COMMISSIONER GREENWALD: The

14 spacial design is a piece of the asset

15 management system.

16 COUNCILMAN HENON: And that

17 will save like -- that should save money

18 instead of --

19 COMMISSIONER GREENWALD: It

20 should save money in space cost.

21 COUNCILMAN HENON: Because we

22 experienced that with the Planning

23 Commission.

24 COMMISSIONER GREENWALD: We

25 believe it will save money in space

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 costs, and then it will give us the
3 ability to give us a baseline amount of
4 space we have now and what we're spending
5 and then go from there from whatever we
6 were able to reduce. So, yeah, we
7 definitely anticipate savings.

8 Then on top of that is the
9 lease, the lease management savings. So
10 we're looking at the software right now.
11 We feel that that will be a smaller
12 software package. So a couple of them
13 that actually -- so there's a couple
14 different ones that our new Real Estate
15 Deputy has recommended. We're going to
16 do a competitive. So there are a couple
17 we're looking at for some best practices
18 out of them, and then we'll release the
19 competitive -- we'll go through the
20 competitive process. So this is -- this
21 will be the latest one. So project
22 management, asset management, which is
23 almost done, space which is coming up,
24 lease, and then project management. All
25 five.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN HENON: I'm so
3 confused. I don't know how -- are all of
4 these funded projects --

5 COMMISSIONER GREENWALD: Yes.

6 COUNCILMAN HENON: -- in the
7 capital project?

8 COMMISSIONER GREENWALD:
9 They're all funded, yes.

10 COUNCILMAN HENON: They're all
11 funded and they've already been awarded
12 and they're in the process of being
13 developed and being online soon?

14 COMMISSIONER GREENWALD: The
15 lease one wasn't awarded yet because
16 we're just getting all the requirements
17 together, so other than that, though...

18 COUNCILMAN HENON: But it's
19 funded?

20 COMMISSIONER GREENWALD: It's
21 funded.

22 COUNCILMAN HENON: Well, that's
23 great. And I'm glad, because my
24 follow-up question to the lease was where
25 are we with the asset management, and

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 I've been asking questions, as you know,
3 for the last six years about space
4 allocation, who occupies the space, how
5 much space are we utilizing, who shares
6 space, who stores space, do we own the
7 building, do we lease the building, what
8 are the terms. So the new space
9 management system that's a part of the
10 asset management system, will that help
11 us and you prioritize our capital
12 investment?

13 COMMISSIONER GREENWALD: It
14 will, along with the capital plan that I
15 mentioned, the facilities plan, master
16 plan. Absolutely. It will allow us to
17 prioritize. It will allow us to say how
18 much investment we've put into a building
19 and whether we need to keep putting that
20 amount of investment into a building.
21 You know from your -- like 2nd and 15th,
22 like something like that. We would have
23 the data in front of us instead of just
24 intuitively know.

25 COUNCILMAN HENON: So what kind

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 of data and/or fields that will be a part
3 of the asset management system?

4 COMMISSIONER GREENWALD: So it
5 has like age of the facility, it has
6 square footage, it has who is in there,
7 it has how much usable space they have,
8 it has what all the common space, things
9 of that nature, how many people are like
10 field versus clerical people or
11 administrative people that have to be in
12 the office so then we can make decisions
13 on touchdown space versus, you know, more
14 open space.

15 COUNCILMAN HENON: I'd love to
16 see a --

17 COMMISSIONER GREENWALD: Yeah.
18 So we are setting something up with your
19 staff, and it's on a few things. So I
20 don't think it's before Thursday, though,
21 but it is --

22 COUNCILMAN HENON: Look, that's
23 fine.

24 COMMISSIONER GREENWALD: It is
25 being set up, though.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN HENON: I would
3 prefer to, just from my perspective,
4 Public Property and the line of
5 questioning that I've had over the last
6 six years and with particular my
7 district, combine a couple of those, take
8 a little more time to go through not just
9 the asset management, but let's talk
10 about the space management and also the
11 lease administration management that --

12 COMMISSIONER GREENWALD:
13 Absolutely.

14 COUNCILMAN HENON: I think it
15 all goes together.

16 COMMISSIONER GREENWALD: It all
17 goes together. You'll like it. It's a
18 good product.

19 COUNCILMAN HENON: I know I'm
20 excited about it, as you are.

21 The Chair recognizes Councilman
22 O'Neill.

23 COUNCILMAN O'NEILL: Thank you,
24 Mr. Chairman.

25 The thing I -- the one part of

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 what you've been saying is everybody
3 wants to be a smart city. There's not a
4 city in the country or the world that
5 doesn't want to go to a smart city
6 conference and show off, because they
7 want to be labeled and they want to get
8 some award that says they're a smart
9 city. Well, I think what you've just
10 described in very brief terms -- and I
11 appreciate the brevity -- is a smart
12 department. Public Property has really
13 become a smart department, and maybe we
14 should be looking at setting some
15 parameters for each of our departments
16 and asking them questions about what are
17 you doing here, what are you doing there,
18 how are you using technology, how are you
19 thinking outside the box about things not
20 the way we thought about them. And the
21 example right off the top is, we had a
22 mini City Hall at Welsh and the Boulevard
23 in the back part of a very large shopping
24 center. It started mid '80s. It had
25 gone, over the years, down to just being

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 a revenue collection location where we
3 were paying rent. Hard to find and not
4 robust at all in terms of the service
5 delivered, but people could come in, pay
6 their bills, get a question answered.

7 Then we've had L&I in the Lower
8 Northeast in old quarters, very
9 inefficient, substandard, not enough
10 room, nothing you would build today. And
11 so in the middle of these two distances
12 from Welsh and Boulevard to Rising Sun
13 and Benner, there's a strip center,
14 Castor and Shelmire. It has about
15 probably 20 storefronts in it. They're
16 all condoed. The City bought four of
17 them in the mid '70s to help out a
18 developer who wasn't selling them too
19 well, put it mildly, and we put a senior
20 center in there. Well, the senior center
21 has been out of there for ten years.
22 It's up in the Pelbano Recreation Center.
23 That job was done when Councilman Mariano
24 was here.

25 So the space is empty. We

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 tried to sell it for a lot of years. The
3 best deal we got was \$300,000 for four
4 storefronts in a strip center for an
5 extremely low-end Dollar Store was what
6 was going to go in there, not exactly
7 what we were thinking about in terms of
8 neighborhood revitalization at
9 Rhawnhurst.

10 Somehow your team, somebody got
11 together and said, let's try to figure
12 this out. Because now on a shoestring
13 budget, I mean, a shoestring budget,
14 internally we turned those four
15 storefronts and a basement that was part
16 of it into a combined facility with
17 Revenue, L&I, all the inspectors at L&I.
18 It is the most robust operation you can
19 imagine for a remote location, and I
20 just -- the biggest problem we have is
21 parking, and part of it isn't that there
22 aren't enough parking spots and it's a
23 tight parking situation. It's that we've
24 been successful. We are driving traffic
25 to this based on word of mouth.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Councilman Domb has said a few
3 things in the last year and a half about
4 how much money we're leaving on the
5 table. Well, the Revenue Department has
6 a space that was built into this area.
7 As soon as you walk in, there's a space
8 there that's used three months a year by
9 a non-profit that contracts with Revenue
10 to help people get their EITC forms
11 filled out, all kinds of better service
12 for our taxpayers and our employees.
13 It's just a first-rate place. For a
14 quarter million dollars it could have
15 been ripped apart and all, but they
16 really used ingenuity and did it for, I
17 think, less than 100,000, something. It
18 was -- the budget was really -- when I
19 heard how low the budget was --

20 COMMISSIONER GREENWALD: It was
21 very small, yeah.

22 COUNCILMAN O'NEILL: -- and
23 they were doing it with their own people,
24 so it was a combination of Public
25 Property, Revenue and those kind of

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 things.

3 For instance, Councilman Henon,
4 you had the hearings yesterday on Animal
5 Control, and the first thing that came
6 out was these facilities that are so
7 inadequate. Whether they operate well or
8 not, before you get to that point,
9 everybody can agree that they're in a
10 terribly inadequate facility at Hunting
11 Park.

12 Councilman Domb says to me,
13 wouldn't there be a school or some
14 building that we can move them into.
15 Well, I believe now we have the ability
16 to contact Public Property and say can
17 you do a search. What's out there that
18 might, might be our next Shel mire and
19 Castor Municipal Service Center but for
20 ACCT, that kind of thing. And we didn't
21 have this before. First of all, we
22 didn't have a department that was
23 thinking this way, but, secondly, it's
24 available to us now.

25 There's more coming on board

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 with these projects you're talking about,
3 and I think you and your team -- and I
4 know your team goes pretty deep down the
5 roster of valuable players that
6 participate in these things, and you're
7 really to be congratulated, because this
8 was a department not that long ago that
9 no one heard from, talked about, didn't
10 know who the Commissioner was, even
11 though one Commissioner had been there
12 like three or four mayoral terms and
13 nobody in Council knew the person. We
14 all know who Commissioner Bridget is,
15 believe me.

16 So I just want to thank you,
17 but point out that hopefully we can use
18 these best practices internally to apply
19 to other departments trying to challenge
20 them.

21 Thank you.

22 COMMISSIONER GREENWALD: Thank
23 you.

24 COUNCILMAN HENON: Councilman,
25 you could have another five more minutes

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 if you'd like. You're doing a great job.
3 And just to echo, Public Property has
4 really come a long way just in the short
5 time that I've been here in City Council
6 and you do have depth on your roster, and
7 I think you're increasing your top draft
8 picks when it comes to the real estate
9 and these tools. I think they were in
10 the pipeline and now they're starting to
11 launch and come to fruition.

12 So I think it will -- it's
13 going to better help, as you said,
14 Councilman -- and thank you for being
15 there yesterday -- take a look at other
16 options where we could be efficient, save
17 resources and offer a shared or
18 co-workspace that's going to provide a
19 service to the community, no matter
20 where, no matter what, because I think
21 we're entering into a time with these
22 tools that whatever we want to do, we're
23 going to be able to figure it out, and
24 that's pretty smart. So, Councilman,
25 thank you.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 The Chair recognizes Councilman
3 Jones.

4 COUNCILMAN JONES: Thank you,
5 Mr. Chairman.

6 And thank you, Commissioner,
7 for convincing Councilman O'Neill that it
8 is no longer necessary for the Northeast
9 to succeed from the rest of the City and
10 making them connected up there. So I
11 appreciate that.

12 A couple of things. Recently I
13 put in a resolution about pay phones.

14 COMMISSIONER GREENWALD: About
15 pay phones?

16 COUNCILMAN JONES: Pay phones
17 and the fact that they no longer exist.
18 Superman could not change into his outfit
19 if he needed a Philadelphia city pay
20 phone. And we looked to a model that is
21 used by New York that allows
22 connectivity, and I wanted to know if you
23 know about those kinds of kiosks,
24 particularly for public safety.

25 If you look at most colleges

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 and hospitals, to protect their employees
3 primarily there is an emergency kiosk
4 phone, but New York takes it to another
5 extreme where they allow for charging
6 ports. I mean, if you're robbed on the
7 street in the middle of the night,
8 they're going to take your cell phone.
9 There should be periodically in
10 predictable spaces these kinds of kiosks,
11 and I wanted to know -- I don't need an
12 answer now, but if you could engage with
13 Verizon or Comcast to begin those
14 discussions, because at this point in
15 time, I mean, we have all of these phone
16 lines. We do all kinds of great
17 business, both with Comcast and Verizon.
18 In the interest of the public, we need to
19 look at where these phones are, and not
20 to mention park connectivity. There are
21 parts in the park where your cell phone
22 won't even work. So if you're jogging or
23 on your bike and have an accident,
24 there's no way other than the squirrels,
25 bees, and feral dogs to send a message

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 like Lassie back to save you. So if you
3 could take a look at that.

4 COMMISSIONER GREENWALD: Sure.

5 COUNCILMAN JONES: The second
6 thing is, your role in Rebuild as we
7 start to -- you know, I know the lovefest
8 was going on. I just want to see if --
9 and so that you know, I, like them, think
10 the world of your department. The
11 question becomes, departments like yours,
12 departments like the Rec Department, can
13 they be tooled up to take citizens from
14 the communities to actually build
15 publicly owned spaces and if that is a
16 part of the Rebuild discussion and, to
17 your knowledge, what is that role?

18 COMMISSIONER GREENWALD: Okay.
19 So we have very little involvement in
20 Rebuild, Public Property. Probably about
21 February all of our parks and rec staff
22 that used to work like on your ITEF
23 projects and whatnot have been
24 transferred over to Parks and Rec, just
25 because it made more sense. Like if you

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 recall, and you can all say it, how many
3 of us would come to a meeting? Like 30
4 of us. There would be Parks and Recs
5 people, Public Property people, Finance
6 people. So we thought we would
7 streamline it that way.

8 I believe Rebuild is working
9 closely with Parks and Rec, but we really
10 haven't been involved. We get briefings.
11 So I really -- I'm not really that
12 involved to actually even answer any
13 Rebuild questions.

14 COUNCILMAN JONES: So my point
15 would be people from Councilwoman
16 Parker's district could be trained to be,
17 like in the CEDA program days, interns in
18 the various departments, thus beefing up
19 and training a skill set that could then
20 wind up in City employment for Rebuild.

21 I had three outcomes that
22 are -- of course, rebuilding libraries,
23 rec centers, and parks, but for the
24 citizens in my district and others, there
25 should be either a pathway to union

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 employment, a pathway to business
3 ownership or a pathway to a City-related
4 job.

5 COMMISSIONER GREENWALD: Got
6 you.

7 COUNCILMAN JONES: And those
8 are acceptable outcomes to me. So that
9 is something that I will be looking into.

10 So are you apart of the
11 ownership question about how these
12 facilities that at this point are City
13 facilities might be, in Plan B, what type
14 of ownership, even if it's temporary or
15 permanent, would happen under the
16 Rebuild? Are you in those discussions?

17 COMMISSIONER GREENWALD: I am
18 not. I really am not in a lot of
19 discussion on Rebuild. I just know --
20 like I'm briefed on them. So I know the
21 structure they're presenting. I don't
22 even know if that's the structure they've
23 come down on, though. So I don't want to
24 actually speak on that when I don't know.

25 COUNCILMAN JONES: All right.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 And, finally, you mentioned
3 some of the outstanding facilities that
4 you are in the process of and have
5 renovated in other parts of the City.
6 I'd like to bring your attention to the
7 Haddington Older Adult Center.

8 COMMISSIONER GREENWALD: We're
9 all over there.

10 COUNCILMAN JONES: Yeah, but
11 you didn't mention it.

12 COMMISSIONER GREENWALD: I can
13 only speak for so long.

14 COUNCILMAN JONES: So you can
15 add that. Tell me what you're doing.

16 COMMISSIONER GREENWALD: That's
17 been a great project and the facility is
18 wonderful. It's such a great old
19 facility and it's going to be great for
20 the older adults that get to go there,
21 and you started all that, what, maybe two
22 years ago, a year and a half ago?

23 COUNCILMAN JONES: Yeah.
24 That's in Jannie's district, but it's
25 across the street from mine, so the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 constituents there actually benefit
3 from that project.

4 COMMISSIONER GREENWALD: It's a
5 great project, and that is an example of
6 the FIT team, that FIT team I just
7 described, going out there. And I know
8 Dominique, I know Deputy went out to the
9 community meeting the other night and
10 said -- she just said it was great how
11 receptive everybody was.

12 COUNCILMAN JONES: When she
13 gave that 45-day timeline, which is
14 unprecedented for City work in my mind,
15 the crowd erupted, because they've been
16 away from their facility for a very long
17 time and it was like hearing that after
18 Katrina your home is being restored, and
19 they were really happy. So thank you for
20 that.

21 COMMISSIONER GREENWALD:
22 Absolutely.

23 COUNCILMAN JONES:
24 Mr. Chairman, thank you.

25 COUNCILMAN HENON: Thank you,

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Councilman.

3 The Chair recognizes Councilman
4 Domb.

5 COUNCILMAN DOMB: Thank you,
6 Mr. Chairman.

7 Good afternoon.

8 COMMISSIONER GREENWALD: Hi.
9 How are you?

10 COUNCILMAN DOMB: It is
11 afternoon.

12 So I just want to make sure I
13 understand your budget request.
14 Basically it's 192 million?

15 COMMISSIONER GREENWALD: Yes.

16 COUNCILMAN DOMB: Of which the
17 big pieces are Class 200, 155 million
18 roughly. Is that all leases mostly?

19 COMMISSIONER GREENWALD: No.
20 So our budget is a passthrough of a few
21 things. So we have SEPTA. We are the
22 passthrough for the SEPTA subsidy. So
23 that's about \$74 million. We pay all the
24 utilities through the City, so we're the
25 passthrough for that. That's 30 million.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Space rental is -- wait a minute. I'm
3 sorry. I'm on the wrong page.

4 Space rental is 19.5 million.

5 The SEPTA subsidy, I'm sorry, is 82. I
6 was on the wrong page. Utilities are
7 about 24, and then the triplex is our
8 other big one, managing the One Parkway
9 Building, CJC, and Municipal Services
10 Building. That's about 15. We actually
11 have the RFP on the street now, so we're
12 going to see where that lands.

13 So it's a combination. So to
14 actually run Public Property, it's a
15 combination of all those things.

16 COUNCILMAN DOMB: And on the
17 Class 800, payments to other funds of 27
18 million.

19 COMMISSIONER GREENWALD: That's
20 to the Airport for their utilities -- I'm
21 sorry; the Water Department for the water
22 utilities.

23 COUNCILMAN DOMB: And would you
24 be the department that would look at how
25 to lower our utility bills?

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COMMISSIONER GREENWALD: So
3 we're not the department that looks to
4 lower them. We're just the department
5 that pays them, but we do work closely
6 with the Mayor's Office of Sustainability
7 and the Energy Office where they do a
8 deeper dive into the energy bills and
9 utility bills. They were able to save a
10 tremendous amount of money on
11 electricity. From like Fiscal Year '16
12 to '18, I think it's like about \$7
13 million. So we work with them on
14 retrofitting our facilities and things of
15 that nature. Like we did the whole
16 quadplex. We're working on some police
17 and fire stations. So they're doing a
18 tremendous job. They come up with the
19 analysis and the plans, and then we just
20 implement the plan. So it's a good
21 working relationship.

22 COUNCILMAN DOMB: Okay. We did
23 have somebody from the private sector
24 looked at some of the assets of the City
25 utility side, and he came back to me and

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 said probably at least 8 to 10 million
3 could be saved in how we buy utilities.

4 COMMISSIONER GREENWALD: I
5 believe that he did -- he met with Adam
6 on our Energy staff, yeah. So I believe
7 Adam is working with him.

8 COUNCILMAN DOMB: Everyone in
9 the private sector is using -- a lot of
10 people are using this guy now, because
11 he's saving everyone a ton of money. So
12 we should use him in the City.

13 COMMISSIONER GREENWALD: Okay.

14 COUNCILMAN DOMB: The other
15 question I had for you was, in Class 200
16 basically it's a 4.8 million decrease
17 over Fiscal Year '17. Is that largely
18 due to less square footage or decreased
19 rents or decreased utilities?

20 COMMISSIONER GREENWALD: So
21 there's a combination of things. It's
22 decreased utilities. It's decreased
23 rent. So some of our decreased rent. We
24 were about 21 million. Now we're at
25 19.5. So we're at a \$1.5 million savings

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 there.

3 So we have the utilities. We
4 have an increase in SEPTA. So some of
5 these things offset each other. So where
6 we decrease in utilities, we have an
7 increase in the SEPTA subsidy. So that
8 kind of cancels itself out. But with the
9 rent, the energy, and there's an increase
10 in water, that's what nets out to give
11 you the decrease of the 4 million.

12 COUNCILMAN DOMB: So when we
13 negotiate a lease, who is in charge of
14 the negotiation?

15 COMMISSIONER GREENWALD: So
16 when we negotiate the lease, our new Real
17 Estate Deputy will be doing that,
18 Dominique, who came from the commercial
19 real estate world. She just came on
20 board February. So she will be
21 negotiating all of our leases going
22 forward. And we're actually in the
23 process -- and I think I may have
24 mentioned this offline -- of -- we have
25 an RFP prepared for some brokers for

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 different deals that we're going to do.

3 COUNCILMAN DOMB: Would it be
4 helpful to you to have a few different
5 brokers that you could call upon, pay on
6 an hourly basis, to assist you in the
7 negotiations and keep you up to date as
8 to what the current market is so we don't
9 overpay?

10 COMMISSIONER GREENWALD: Yes,
11 and actually that's the plan, to have all
12 different brokers like kind of on call,
13 like it's a requirements contract of
14 type, and then pull the ones for their
15 expertise in different areas, areas of
16 the City or whether it's certain kind of
17 commercial uses and whatnot. That is
18 absolutely the plan.

19 COUNCILMAN DOMB: But pay them
20 by the hour versus a percentage so that
21 they work for us and their goal is to get
22 us the best possible transaction.

23 A couple questions on the
24 lease. I was just trying to understand
25 your schedule of leases. You may not

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 have this information, but in some
3 building -- I don't understand, 2800
4 South 20th Street, Building 6, the police
5 station.

6 COMMISSIONER GREENWALD: Let me
7 go to that page. Hold on one second.

8 COUNCILMAN DOMB: We're paying
9 \$9 a foot.

10 COMMISSIONER GREENWALD: What
11 was that one? I'm sorry.

12 COUNCILMAN DOMB: 2800 South
13 20th Street. It's a police station.

14 COMMISSIONER GREENWALD: Oh,
15 DVIC.

16 COUNCILMAN DOMB: If I'm
17 reading it correctly, we're paying like
18 \$9 a foot, but we're paying another \$38.

19 COMMISSIONER GREENWALD: Yes,
20 you are reading that correctly. So that
21 lease was done in prior years, and that
22 lease covered the complete fit-out of
23 that entire facility, which includes a --
24 it's like the Real Time Crime Center and
25 things of that nature. So it was a major

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 IT fit-out, a major electronic fit-out.
3 I mean, if you've ever been -- I don't
4 even know if you've ever been down there,
5 but it was a major construction project,
6 and how they structured it was that all
7 the construction costs would go through
8 the lease for the terms of the lease.
9 Yes.

10 COUNCILMAN DOMB: I believe
11 another lease, though, at, I think it's,
12 One Reading, that's \$33 a foot. That
13 seems pretty high.

14 COMMISSIONER GREENWALD: That
15 one is -- that's the one that's 1101,
16 right? That one has been reduced. So
17 that one was the one we renegotiated.

18 COUNCILMAN DOMB: So floors 2,
19 3, 4, and 5. The market is not really
20 that price.

21 COMMISSIONER GREENWALD: No.
22 That lease has actually been renegotiated
23 and reduced. So this rent schedule that
24 has this, this was the lease we were
25 talking about yesterday that went --

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN DOMB: That went to
3 29.50?

4 COMMISSIONER GREENWALD: It
5 didn't. I'm going to meet with you
6 offline. I think we have something set
7 up, and tell you what -- I misspoke on
8 some of the numbers. So this is not
9 correct. No, we're not paying \$33.

10 COUNCILMAN DOMB: Okay. So my
11 recommendation is on any lease we do, I'd
12 love to see a sign-off by our in-house or
13 out-of-house or whatever consultant who
14 says this is the market, this is good and
15 we have that confirmation.

16 COMMISSIONER GREENWALD: Sure.

17 COUNCILMAN DOMB: From an
18 outside source.

19 COMMISSIONER GREENWALD: And
20 that's actually the plan with the whole
21 brokers and bringing Dominique on board.

22 COUNCILMAN DOMB: All right.
23 Thank you very much. Thank you for your
24 testimony.

25 COMMISSIONER GREENWALD: You're

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 welcome.

3 COUNCILMAN DOMB: Thank you,
4 Mr. Chairman.

5 COUNCILMAN HENON: Thank you,
6 Councilman.

7 Real quick, Commissioner. Can
8 you explain the relationship with SEPTA
9 on the Class 200 there?

10 COMMISSIONER GREENWALD: So
11 there's a formula that they use. It's a
12 state thing where we're mandated to give
13 a certain percentage of the subsidy to
14 SEPTA. So all the counties are. And it
15 fluctuates. So they basically tell us
16 what it is. It's based on a percentage.
17 They give us the formula. It goes
18 through Finance, and then Finance puts
19 the number in our budget. It's really
20 just a placeholder for us and then we
21 pass it along to SEPTA. But it pays for
22 a portion of their capital improvements.

23 COUNCILMAN HENON: So I'm just
24 trying to figure out what the actual
25 revenue is for. Is it for maintaining

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 operation or capital improvement?

3 COMMISSIONER GREENWALD: It's
4 for their capital -- it's part for their
5 capital improvements.

6 COUNCILMAN HENON: Is it
7 City-owned property that -- is it a lease
8 with the City?

9 COMMISSIONER GREENWALD: It
10 could be anything. It's anything that's
11 in the City that is the City's portion.
12 So it could be anything, if SEPTA is
13 doing a new substation, if they're doing
14 a new -- renovating a station,
15 something -- I can get you a list. They
16 send a list of what they actually --

17 COUNCILMAN HENON: If you can
18 do that with a clearer explanation, not
19 that it's --

20 COMMISSIONER GREENWALD: It's
21 interesting because it fluctuates.

22 COUNCILMAN HENON: I would ask
23 you to provide for the members.

24 COMMISSIONER GREENWALD: Yeah.
25 And I'll get you what the formula is. I

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 used to know it off the top of my head.

3 COUNCILMAN HENON: Is the
4 formula by legislation?

5 COMMISSIONER GREENWALD: It is.
6 It's a state -- it's absolutely by
7 legislation. Like it's not anything we
8 just come up with.

9 COUNCILMAN HENON: No. I get
10 that.

11 COMMISSIONER GREENWALD: I'll
12 get you the list so you can get an idea
13 of what they spend.

14 COUNCILMAN HENON: Great.
15 The Chair recognizes Councilman
16 Green.

17 COUNCILMAN GREEN: Thank you,
18 Mr. Chair. That was actually one of my
19 first questions, because that increase
20 from FY16 actual obligations to FY18 is
21 about \$8.5 million. So I'd like to see
22 that detail.

23 COMMISSIONER GREENWALD: Yes.

24 COUNCILMAN GREEN: Also moving
25 forward, on Page 25 of the budget

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 detail -- and you made reference to this
3 earlier regarding the maintenance
4 contract for the triplex. What's the
5 timeline -- I believe the RFP is out on
6 the street. What's the timeline?

7 COMMISSIONER GREENWALD: So we
8 just got -- I said it's out on the
9 street. We just got all the bids last
10 week. So our Facilities Deputy is
11 reviewing them. We have a panel that is
12 also reviewing them. Our timeframe is
13 pretty aggressive. We want to get it all
14 shored up by the end of May.

15 COUNCILMAN GREEN: So your plan
16 is to try to get it executed for --

17 COMMISSIONER GREENWALD: So try
18 to select the vendor and then go in the
19 negotiation phase.

20 COUNCILMAN GREEN: So select by
21 end of May?

22 COMMISSIONER GREENWALD: This
23 is our plan. I mean, it's a little
24 aggressive since we just got them. But
25 we have a good panel. So we think --

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN HENON: Triplex,
3 right?

4 COMMISSIONER GREENWALD: Yeah.
5 So we got actually five responses this
6 time. Last time we got one. So we were
7 pretty --

8 COUNCILMAN GREEN: How many
9 responses? I'm sorry.

10 COMMISSIONER GREENWALD: Five.

11 COUNCILMAN GREEN: Five? Okay.

12 Moving forward, on Page 41 of
13 the budget detail -- and you made
14 reference to this earlier -- it does seem
15 like we're being much more aggressive in
16 our electric spends and using diversity
17 of suppliers, which is good for the City
18 because we're saving money, but my
19 question is, on that same table, we're
20 spending about \$2.7 million proposed for
21 FY18 in gas services for South Jersey
22 Energy Company. I'm curious we've been
23 doing that since -- looking at this
24 budget detail from the FY16, it's gone
25 down, but why are we spending money in

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 South Jersey and not with PGW?

3 COMMISSIONER GREENWALD: I am
4 going to bring Adam up here to answer
5 that question.

6 COUNCILMAN GREEN: To follow up
7 on that, because also on Page 46 of the
8 budget detail, it also shows about \$2
9 million in gas services also with South
10 Jersey Energy Company.

11 (Witness approached witness
12 table.)

13 MR. AGALLOCO: Good afternoon.
14 My name is Adam Agalloco. I serve as the
15 Energy Manager in the Office of
16 Sustainability.

17 To answer your question, the
18 reason that we're purchasing natural gas
19 from South Jersey is for our larger
20 utility accounts, which are the
21 interruptible services, so things like
22 the wastewater treatment plants,
23 buildings like City Hall, Municipal
24 Services Building, we're able to pick a
25 natural gas supplier just in the same way

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 that we pick an electricity supplier as
3 an alternative to PGW's supply. PGW
4 actually prefers that we do that, because
5 it allows us to purchase it in the
6 commodity market rather than buying it
7 with the pool of everybody else.

8 COUNCILMAN GREEN: Okay. I'm
9 familiar with that process.

10 A few other questions I have.
11 What is our current status -- because I
12 know in your testimony you talk about the
13 Public Safety Facilities Master Plan.
14 What is the current status for the
15 training facility for the Fire Department
16 as well as the Police Department
17 building?

18 COMMISSIONER GREENWALD: So for
19 the Master Facilities Plan, that's taking
20 a really deep dive into our police and
21 fire stations. So that's one thing.
22 That plan should be done in September,
23 which will be -- then that will allow us
24 to feed into next year's budget and into
25 the capital budget.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 As for the FAB, we actually
3 kicked off -- we had an initial kick-off
4 meeting with Fire leadership and our team
5 to actually come up with the project
6 requirements and the scope and whatnot.
7 So we should be starting on that project
8 sometime in mid May, and what we're going
9 to do is do a whole look at the whole
10 entire Fire Administration Building and
11 their operations and do programming for
12 that.

13 So then we also have the fire
14 training facility, which is different
15 than the Fire Administration Building.
16 So where we're at with that, right now
17 we're actually working with them on the
18 Byrne building, so making sure that it's
19 structurally sound and whatnot, and then
20 working with Commissioner Thiel on -- he
21 wants to change the way we do training
22 somewhat. So maybe not everything on
23 State Road. So we're working with him to
24 see what his vision is, and then we're
25 going to get some design work around what

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 we can do to help him. So whether it's
3 staying at that current location or not,
4 that I am unsure of, because we're not
5 that far into the process yet.

6 COUNCILMAN GREEN: And police?

7 COMMISSIONER GREENWALD: So the
8 Police Department -- we're still in the
9 evaluation stage of where exactly --
10 what's going on exactly with the Police
11 Administration Building. We know the
12 programming that it needs, so we're
13 already there, but we're not exactly sure
14 of what's happening there. We'll keep
15 you guys abreast of it, and we have been
16 working with Councilwoman Blackwell, but
17 we just don't have -- I just don't have a
18 definitive answer right now.

19 COUNCILMAN GREEN: You also
20 made reference to the ESCO project that
21 we did for the quadplex. Are there other
22 type of creative savings type
23 initiatives -- I know ESCOs are not as in
24 favor as they were some years ago. In
25 fact, we were a little bit late getting

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 into the ESCO market as a city when we
3 did the quadplex. But do you envision
4 any other type of creative opportunities?
5 There are a lot of different initiatives
6 that other cities are doing in reference
7 to savings in physical plant ideas. So
8 do you have any on the horizon?

9 COMMISSIONER GREENWALD: I
10 don't want to speak for Adam, but I will
11 speak for -- I know he's working with us
12 on different various fire stations and
13 modifying some things, and I think he has
14 something going on at the Art Museum.

15 MR. AGALLOCO: Yes. So the
16 biggest project we've got going on right
17 now is at the Philadelphia Museum of Art.
18 We've put out an RFQ and are in the
19 process of writing and finalizing the RFP
20 for a guaranteed energy savings project
21 at the Philadelphia Museum of Art. We're
22 also hoping to follow that with a public
23 safety guaranteed energy savings project.
24 That will be focused around the prison
25 complex as well as police and fire

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 stations. That's in addition to the
3 other capital fund work we're doing,
4 energy conservation work we're doing.
5 We're out there on a lot of facilities
6 already, but to bring it to scale,
7 guaranteed energy savings really has an
8 ability to make that a much broader
9 influence, as I know you know.

10 COUNCILMAN GREEN: Okay.

11 Thank you, Mr. Chair.

12 COUNCILMAN HENON: Thank you.

13 I wouldn't go too far if I were
14 you, but I am going to recognize
15 Councilman O'Neill first.

16 COUNCILMAN O'NEILL: Thank you,
17 Mr. Chair.

18 Commissioner, while you were
19 mentioning paying every department's
20 utilities, that includes the Streets
21 Department?

22 COMMISSIONER GREENWALD: Yeah;
23 the whole City.

24 COUNCILMAN O'NEILL: So all
25 that stormwater that negatively affected

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 a lot of shopping center owners and
3 industrial buildings with large parking
4 areas, trucking companies and things, the
5 City pays the same stormwater.

6 COMMISSIONER GREENWALD: Yes.

7 COUNCILMAN O'NEILL: Is there
8 anybody that works within the departments
9 whose bill you pay or the Mayor's Office
10 of Sustainability and the Mayor's Office
11 of Energy to try to reduce those costs,
12 those stormwater costs? I'm pretty
13 familiar from Councilman Henon's district
14 now the Pennypack Woods co-op development
15 with a lot of land and a lot of blacktop,
16 learned a lot about how you could
17 mitigate a lot of these costs. One of
18 the things was talked about by the Water
19 Department was that Streets could
20 actually release stormwater onto
21 Pennypack Woods where they have a lot of
22 green grassy areas and actually give them
23 credits. In other words, Pennypack Woods
24 would get credit for being able to take
25 the street water off of certain streets

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 that were going by that now used to be
3 very inexpensive for that stormwater to
4 run and now it's quite expensive,
5 relatively speaking.

6 So does anybody monitor that to
7 try to treat these departments as if they
8 are the non-profit Pennypack Woods co-op,
9 thousand homes in there struggling to pay
10 a huge water bill that used to be very
11 small?

12 MR. AGALLOCO: Yes. I can
13 speak to some of that. So there's
14 certain spaces -- Pennypack Park, for
15 example, just to continue that, I don't
16 believe it's actually -- that doesn't
17 have a stormwater bill currently. So
18 you're correct, we would be in a position
19 to basically take a credit from another
20 private space. The Water Department is
21 really leading that charge with the
22 implementation of the work they're doing.
23 Our office does and has started to now
24 track water utility usage as well as the
25 stormwater fees in our utility bill

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 management database. We're just in the
3 beginning stages of consolidating all of
4 that information and getting a regular
5 bill from the Water Revenue Bureau. It's
6 been a really difficult task, because
7 we're not just looking at City
8 facilities, but we're also looking at
9 vacant land in some cases that the City
10 owns and trying to coordinate and figure
11 out what is what in terms of what the
12 City owns and what we're actually paying
13 for on that water bill. So we've just
14 scratched the surface of that. I'm
15 hoping that we can do more work in that.

16 COUNCILMAN O'NEILL: Well, one
17 of the things I learned over the years is
18 that there's no incentive for a
19 department that isn't being charged with
20 fringe benefits to try to lower them.
21 Finance pays all the fringe benefits, so
22 why do I care if there's a strategy or
23 could be a strategy in place to lower
24 those fringe benefits. And with
25 utilities, the department really has no

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 incentive to lower the utility bill,
3 because it doesn't get charged to them.
4 I mean, you don't have to answer that
5 question, but it's just a fact.

6 MR. AGALLOCO: We do have a
7 pilot program that we've run in the past
8 and are currently running that
9 incentivizes them to reduce their utility
10 usage. So that is true. There's four
11 departments currently in our pilot that
12 are incentivized by a portion of that
13 savings.

14 COUNCILMAN O'NEILL: Oh, good.
15 Good. On utilities?

16 MR. AGALLOCO: Correct.

17 COUNCILMAN O'NEILL: Is that
18 growing or planning to grow?

19 MR. AGALLOCO: If we can scale
20 it, yes. We're interested. It's
21 difficult for every department to
22 participate because some departments have
23 the ability to actually influence their
24 utility costs more than others. Parks
25 and Rec can shut off their lights every

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 night. Police don't really have that
3 option. So they're really more focused
4 on building upgrades and the physical
5 infrastructure of the building to reduce
6 their usage, and it's hard to kind of
7 incentivize that, because there's not as
8 much behavior to actually incentivize.

9 COUNCILMAN O'NEILL: Okay. The
10 Police might be incentivized -- not your
11 bill, I don't think. Is it your bill,
12 the gasoline we buy for the cars?

13 MR. AGALLOCO: That budget
14 comes out of Fleet, and our office is
15 also involved in that.

16 COUNCILMAN O'NEILL: Where
17 Fleet pays that. So there's no incentive
18 for -- we're getting a little far afield
19 here, but there's no incentive for the
20 Police Department to lower their fuel
21 costs because that's picked up by Fleet?

22 MR. AGALLOCO: That's my
23 understanding, yes.

24 COUNCILMAN O'NEILL: That's
25 interesting, because hybrid vehicles --

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MR. AGALLOCO: We're purchasing
3 vehicles --

4 COUNCILMAN O'NEILL: -- go from
5 zero to whatever a lot faster than gas
6 vehicles. The value savings in a hybrid
7 is city driving, lots of stops and
8 starts, sounds like a police car to me,
9 but there's no incentive. They do cost
10 more. So the capital is Fleet Management
11 as well or Police Department?

12 COMMISSIONER GREENWALD: That
13 would be Fleet.

14 COUNCILMAN O'NEILL: Fleet,
15 okay. It's an interesting
16 interconnection that seems disconnected,
17 but thank you.

18 COUNCILMAN HENON: Councilman,
19 I mean, that is an absolute interesting
20 conversation, because they're our Office
21 of Sustainability. I mean, you could
22 definitely quantify the savings from the
23 reduction in our utilities from Parks and
24 Recs, right? It's going back -- the
25 department is incentivized to reduce

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 their utility usage, and then it goes
3 right back into their facilities. And I
4 think we should have a broader and larger
5 conversation when it comes to incentives.
6 I think you're right on point, especially
7 when it comes to stormwater.

8 He mentions the co-op
9 Pennypack, which the Councilman
10 represented for, I think --

11 COUNCILMAN O'NEILL: 28 years.

12 COUNCILMAN HENON: -- decades.

13 So I have the pleasure of representing
14 those thousand homes now, and they spent
15 an enormous amount of money to mitigate
16 their stormwater. I mean, it could have
17 been upwards to a half a million dollars
18 to mitigate it, and there was some
19 complexities with their financing and the
20 credits that they were going to receive.
21 So they are paying something when it
22 comes to their utilities. They just do
23 it in the co-op fashion. But the
24 interesting incentive is, with Pennypack
25 Park or other departments and/or other

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 private businesses that do not have the
3 footprint to be able to mitigate, how can
4 they receive credits for investing
5 somewhere else in the same watershed
6 similar to a cap and trade type of policy
7 or a cap and trade type of system where
8 nobody can grow, a business can't grow,
9 and they shouldn't be punished because we
10 waited to the last four years of a
11 ten-year process for our stormwater
12 management and now we're trying to get
13 online and trying to be creative. Office
14 of Sustainability is all our departments,
15 especially Public Property. How do we do
16 that? How do we utilize the same
17 watershed and trade credits for trying to
18 do the right thing where it will be
19 managed, just maybe downstream a little
20 bit?

21 So you're absolutely,
22 Councilman, right on point.

23 MR. AGALLOCO: If I could just
24 comment for a second. I think the Water
25 Department is really much better suited

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 to respond to the broader City need for
3 that work and the policy around that. So
4 I can ask them to follow up with you on
5 those.

6 COUNCILMAN O'NEILL: They're in
7 tomorrow, I believe, but this was a good
8 sort of starter conversation.

9 COUNCILMAN HENON: This is a
10 broader conversation, not necessarily
11 getting into the weeds, although we did
12 get down to cap and trade and the
13 watershed needs, but we should be talking
14 about incentives, to the Councilman's
15 point.

16 Thank you.

17 The Chair recognizes
18 Councilwoman Brown.

19 COUNCILWOMAN BROWN: Good
20 afternoon. Could you please restate
21 again the details regarding the project
22 with the Philadelphia Museum of Art.

23 MR. AGALLOCO: Sure. The
24 Office of Sustainability as well as the
25 Philadelphia Energy Authority and the Art

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Museum have put out an RFQ for an energy
3 performance contract at the Philadelphia
4 Museum of Art. This is intended to kind
5 of replicate some of the work and the
6 similar model as the quadplex project,
7 but looking at energy efficiency in the
8 areas that are not touched by the core
9 project, the large multimillion-dollar
10 renovation project that the Art Museum is
11 doing. So we're looking at things like
12 lighting, maybe a little bit of building
13 envelope, definitely building control
14 systems work that will reduce the overall
15 energy costs and utility usage at the Art
16 Museum.

17 COUNCILWOMAN BROWN: What's the
18 deadline for the receipt of those
19 documents?

20 MR. AGALLOCO: The deadline
21 for --

22 COUNCILWOMAN BROWN: For the
23 receipt of the RFQ.

24 MR. AGALLOCO: So the RFQ
25 deadline has since passed. We're now

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 writing the RFP, and we'll be putting out
3 that shortly.

4 COUNCILWOMAN BROWN: So
5 "shortly" means 30 days, 60 days?

6 MR. AGALLOCO: Less than 30
7 days.

8 COUNCILWOMAN BROWN: Okay.
9 Thank you.

10 So will your department be
11 rendering that decision or OEO? How does
12 that work?

13 MR. AGALLOCO: The decision --

14 COUNCILWOMAN BROWN: The
15 decision on the RFP.

16 MR. AGALLOCO: On the RFP,
17 we're planning on having a multi kind of
18 City as well as Energy Authority,
19 Philadelphia Museum of Art group to
20 decide who's the best vendor, because
21 it's a dynamic decision. It's not just
22 based on cost. It's not just based --
23 it's based on value essentially.

24 COUNCILWOMAN BROWN: Okay,
25 then.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Commissioner of Public
3 Property, please tell me where Public
4 Property starts on the City Hall
5 courtyard and where the Philadelphia
6 Center City District begins.

7 COMMISSIONER GREENWALD: So
8 Center City District oversees Dilworth
9 Park. So we have everything -- so we
10 have the west portal where you enter into
11 the courtyard, meaning the City, Public
12 Property, the whole entire courtyard, the
13 other portals and all the other aprons
14 are the City. So CCD handles Dilworth.

15 COUNCILWOMAN BROWN: Strictly?

16 COMMISSIONER GREENWALD: Yes.

17 COUNCILWOMAN BROWN: Okay. And
18 when it comes to vendors who do the
19 gardening and the planting and all that
20 fabulous work that they do, is that Parks
21 and Rec or is that Public Property?

22 COMMISSIONER GREENWALD: So the
23 ones in the courtyard and around the
24 apron, the ones that I mentioned earlier
25 in my testimony, that's us. So we have

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 our internal, Deb, who runs our landscape
3 program, handles that and then there's
4 citywide contracts. So they're Parks and
5 Rec and Public Property for a landscaper
6 that helps us, because she can't do it
7 all herself even though she would try.

8 COUNCILWOMAN BROWN: And how
9 well do we do as a government with making
10 sure that those who get those contracts
11 are local and are inclusive?

12 COMMISSIONER GREENWALD: Well,
13 I believe they go -- well, not I believe.
14 They go through the citywide
15 contracting -- professional services
16 contracting process. So OEO is involved.
17 They set ranges and goals. I don't know
18 what the one that we use is off the top
19 of our head, but I can get it to you.

20 COUNCILWOMAN BROWN: Would you
21 please.

22 COMMISSIONER GREENWALD: Sure.
23 Absolutely.

24 COUNCILWOMAN BROWN: Because
25 it's no secret that one can still pull up

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 on the City Hall section of that and see
3 zip codes that are not Philadelphia
4 taxpayers.

5 COMMISSIONER GREENWALD: We can
6 totally get you that.

7 COUNCILWOMAN BROWN: Okay.
8 Thank you.

9 Thank you, Mr. Chairman.

10 COUNCILMAN HENON: Thank you,
11 Councilwoman.

12 The Chair recognizes Councilman
13 Domb.

14 COUNCILMAN DOMB: Thank you,
15 Mr. Chairman.

16 A couple other questions I just
17 wanted to ask. In the past year, how
18 much has been paid out in personal injury
19 lawsuits, settlements involving
20 City-owned property where someone got
21 injured and we got sued?

22 COMMISSIONER GREENWALD: I
23 believe it's a little over a million
24 dollars. We don't actually pay it out.
25 It comes out of an indemnity fund with

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 the Law Department, but I believe it's a
3 little over \$1.1 million. I can get you
4 that exact amount, but I'm pretty sure
5 that's where it lands.

6 COUNCILMAN DOMB: And is that
7 similar to prior years?

8 COMMISSIONER GREENWALD: Yeah.
9 It's pretty consistent.

10 COUNCILMAN DOMB: Okay. And
11 the other question I had, in today's work
12 environment -- I think you kind of
13 touched on this, but are we actually
14 looking at departments within the City
15 where we have leases on how we can make
16 them more efficient within their space?
17 Because in today's day and age, many
18 companies are condensing and the whole
19 style of how people work is changing.
20 The size of the offices aren't as big as
21 they used to be. Have we like picked
22 certain areas of the City we're
23 targeting?

24 COMMISSIONER GREENWALD: We've
25 actually picked certain departments that

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 we're doing that with, departments that
3 have been really open to working with us.
4 So Licenses and Inspections has been a
5 great example, working with Commissioner
6 Perri and his staff. So we have taken,
7 in the Municipal Services Building alone,
8 what used to be -- we call it a wing, but
9 one wing where you had maybe 25 employees
10 in there and now have 50. Like we've cut
11 it in half, the number of space you need.
12 It's more of a bullpen setup, touchdown
13 space. So you get a small area, because
14 you're out in the field a lot. You come
15 back into the office at the end of the
16 day or maybe in the morning or whenever
17 you do and you have your plans and your
18 paperwork and there's enough room for
19 that. There's community space where you
20 guys can -- where the employees can all
21 go around, open up plans, advise each
22 other. So it's more that community
23 space. So we've done it in two sections
24 of L&I so far. We set up part of our
25 inspectional staff that way. We moved

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 them out to 6th and Erie so they would
3 kind of be more in the middle of the City
4 and did that.

5 So, yeah, we've been working on
6 that, and that's the direction we want to
7 head. We want to obviously shrink our
8 footprint and save some money.

9 COUNCILMAN DOMB: So can I give
10 you a suggestion on that? Can we
11 categorize our leases by the most
12 expensive per foot and work in those
13 areas first to condense the space?

14 COMMISSIONER GREENWALD: Yeah.

15 COUNCILMAN DOMB: Because that
16 will be the most dollar productive.

17 COMMISSIONER GREENWALD: We can
18 totally do that.

19 COUNCILMAN DOMB: And then the
20 last question I have just for the record.
21 I'm just curious about this. Do you have
22 an idea of how many City-owned properties
23 currently could use our utility called
24 PGW but do not?

25 COMMISSIONER GREENWALD: I have

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 to defer to Adam again on this one.

3 MR. AGALLOCO: I know,

4 Councilman Domb, that you're interested
5 in this subject. The City has about nine
6 accounts with Veolia, the steam provider,
7 as well as I want to say close to 100
8 accounts with various fuel oil services.

9 Now, the challenge with the fuel oil
10 services is that the majority of those
11 are very small, kind of either back-up
12 generators or back-up gas providers or
13 back-up heating providers or they're
14 things like mansions in Fairmount Park
15 where it's cost prohibitive to bring PGW
16 service into there. So in terms of major
17 fuel oil users, there's really, I would
18 say, under ten that maybe are close
19 enough to PGW but not using PGW, and
20 those are very, very small facilities.

21 COUNCILMAN DOMB: One of them
22 is the Art Museum, the Library and some
23 of our prisons too?

24 MR. AGALLOCO: The Art Museum
25 is the City's largest steam user, the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 City government's largest steam user, the
3 Central Library, another one of our
4 larger buildings. The Prisons are
5 already on natural gas.

6 COUNCILMAN DOMB: Okay. But
7 one of the questions I had was the
8 potential of savings of those nine or ten
9 buildings. Can you give me some estimate
10 as to what the range might be?

11 MR. AGALLOCO: Well, I don't
12 have that number. I can run that
13 together for you. I know that the
14 biggest opportunities are obviously in
15 the largest buildings. The challenge
16 with switching from steam or fuel oil to
17 natural gas is also an infrastructure
18 challenge. We need new infrastructure,
19 whether that be boilers or other
20 equipment, to run in those facilities.
21 But I know PGW is very interested in
22 this, and we talk with them frequently.

23 COUNCILMAN DOMB: So my goal in
24 this is to -- I liken this to like we own
25 real estate, but we don't use our own

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 utility company for our own real estate,
3 which is crazy to me. And so my goal is
4 not just -- most of these are paybacks of
5 10 to 12 years, I think, when you look at
6 the numbers, but the big picture is the
7 revenue that goes to PGW, that if we ever
8 consider selling that asset again, the
9 value of that revenue. And if you're
10 selling a utility company, for example,
11 at a five cap rate and you can drive \$4
12 or \$5 million into that utility, you're
13 looking at \$80 to \$100 million of
14 additional value of PGW. So that's my
15 long-term goal, to build up the asset
16 value of PGW.

17 MR. AGALLOCO: I understand
18 that, and I think for us, we're
19 interested in exploring that. We're also
20 looking to balance that with the
21 environmental benefits of fuel switching
22 or energy switching and find a balance
23 that makes sense.

24 COUNCILMAN DOMB: Thank you.
25 Thank you for your testimony today.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Thank you, Mr. Chairman.

3 COUNCILMAN HENON: Thank you,
4 Councilman.

5 I just have a few last
6 questions and then we're going to move to
7 our Procurement Department and then we're
8 going to take a break for the afternoon
9 and then proceed after that with the rest
10 of our budget hearings.

11 So utilities, you mentioned --
12 you happen to be up at the table. You
13 talk about -- do we have an assessment of
14 our correctional facilities that are up
15 in our district on how much utilities we
16 use, the cost of it, and what needs to be
17 replaced and what measures were taken to
18 save in those cost savings? Because I
19 would imagine that it's a very large part
20 of our utilities. And do those utilities
21 run through Public Property or is that
22 the correctional -- the Prisons
23 themselves?

24 MR. AGALLOCO: Yeah. So the
25 Department of Public Property pays the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 actual utility bills. Our office kind of
3 manages --

4 COUNCILMAN HENON: Do you know
5 what they are?

6 MR. AGALLOCO: I know --
7 offhand I don't. I know that the Prisons
8 Department is the single largest energy
9 user.

10 COUNCILMAN HENON: It's
11 definitely the single largest.

12 MR. AGALLOCO: I will say that
13 Public Property was the single largest
14 before the quadplex project, and we're
15 proud to have reduced the --

16 COUNCILMAN HENON: You got the
17 correctional facilities all in one
18 location, right? So there's probably a
19 better way to address cost savings when
20 it comes to the utility use and/or the
21 reduction in the efficiencies of wasted
22 energy I think would be a good model. I
23 think probably get some federal funding
24 for that.

25 It's just my opinion, but could

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 you provide -- I don't need any answers
3 now. Just provide to the Council
4 President the breakdown of all the
5 utilities, how old the utilities and the
6 equipment that we're using and is there
7 any attempt to work on reducing the
8 energy that we're providing.

9 MR. AGALLOCO: If I can, I just
10 wanted to articulate again that our plan
11 after the Art Museum project is kind of
12 well on its way, is to replicate
13 guaranteed energy savings, energy
14 performance contracts at the Prison
15 complex.

16 COUNCILMAN HENON: You have an
17 ESCO that's going to go out?

18 MR. AGALLOCO: We would have to
19 go out for an RFQ and then eventually --

20 COUNCILMAN HENON: That's fine,
21 but is the intent to do that?

22 MR. AGALLOCO: Yes.

23 COUNCILMAN HENON: So we're
24 going to go out on an ESCO. You have
25 multiple use -- wasn't last year --

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 didn't we lose some power? Did we lose
3 power at one point in the Prison and
4 discover that our back-up system is a
5 little dated?

6 COMMISSIONER GREENWALD: Yes.
7 We did lose power at Riverview, which is
8 connected to the Prison System. So it
9 was a little touch and go for a little
10 while there, yes, and we did -- we
11 brought in a generator. We brought in a
12 monstrous generator, and we are now
13 working on the project for the back-up
14 generators of the Prison and Riverview.

15 COUNCILMAN HENON: Okay. So I
16 wouldn't mind going through all the
17 utilities with regards to the complex
18 that are up there, notwithstanding the
19 complex that is over 100 years old should
20 be demolished, but that's besides the
21 point.

22 The fire training facilities,
23 what kind of shape are they in?

24 COMMISSIONER GREENWALD: So the
25 fire training facility, we have a project

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 going on right now where we're evaluating
3 the Byrne building, make sure that's
4 structurally sound, because they burn it,
5 so we want to make sure that it's
6 still okay.

7 COUNCILMAN HENON: Is it burned
8 out?

9 COMMISSIONER GREENWALD: No,
10 it's not burned down. It's still
11 standing.

12 COUNCILMAN HENON: Are we
13 training people in that Byrne building?

14 COMMISSIONER GREENWALD: We
15 train people in the facility. I don't
16 think they have a classroom right now
17 that they're training anyone right at the
18 Byrne facility. So we're doing our
19 annual inspection there, but we're also
20 working with the Fire Commissioner to
21 determine how training should actually be
22 provided in the Fire Department. He has
23 some different ideas. So we're working
24 with him to try to fulfill his mission on
25 getting everyone trained, which might

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 be --

3 COUNCILMAN HENON: That makes
4 sense. Is it going to be in this budget?

5 COMMISSIONER GREENWALD: I
6 believe that the Fire Commissioner asked
7 for it in his budget presentation. I was
8 told he did, so I'm assuming he did. And
9 then we would just work with him on let's
10 get the requirements, let's get the scope
11 together, if we're going to do it
12 differently, how do we have to like
13 manage that process and whatnot, or if
14 we're going to stay on State Road, which
15 I imagine some of it will stay on State
16 Road, how will we manage what we have and
17 what do we need to add or whatnot.

18 COUNCILMAN HENON: Will there
19 be a report as a result of the facilities
20 plan that you're going to put together?

21 COMMISSIONER GREENWALD: The
22 facilities plan was only -- was very
23 small in scope.

24 COUNCILMAN HENON: For police
25 and firehouses.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COMMISSIONER GREENWALD: Police
3 and firehouses or stations. So, no, the
4 training academy is something different
5 and the administration strata building is
6 something different. They're two --

7 COUNCILMAN HENON: So police
8 and fire facilities themselves, is there
9 a report that's published?

10 COMMISSIONER GREENWALD: That's
11 the one that will come out in September.
12 It will come out in September, and what
13 it's going to do is give us the
14 recommendations that we will feed the
15 next Capital Budget ask and then our
16 Operating Budget ask and the Five Year
17 Plan ask.

18 COUNCILMAN HENON: Do you know
19 how much value the public property in the
20 city is, like what the value of all our
21 properties are?

22 COMMISSIONER GREENWALD: No, I
23 do not. But I do think when we get these
24 systems up and running, that we'll have a
25 much better sense. I mean, I know what

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 some buildings -- you know, we could get
3 for certain buildings, but I don't have a
4 whole comprehensive picture.

5 COUNCILMAN HENON: So with
6 these systems, which we're all excited
7 for and it's going to be fantastic, we'll
8 be able to determine how much value the
9 public property to the City -- how much
10 property the City owns?

11 COMMISSIONER GREENWALD: We'll
12 definitely know how much property the
13 City owns in one comprehensive place. As
14 for the value, we would have to work to
15 get the value. So what we would do --
16 obviously OPA has some values for some
17 properties, and we go out and get our
18 properties appraised when we're actually
19 going to sell them.

20 COUNCILMAN HENON: Something we
21 can work towards?

22 COMMISSIONER GREENWALD: Oh,
23 yeah, yeah, yeah. That's what I'm
24 saying. We would definitely --

25 COUNCILMAN HENON: And through

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 these new systems we can actually put a
3 value to some of the space that we're not
4 using.

5 COMMISSIONER GREENWALD: We're
6 going to be able --

7 COUNCILMAN HENON: And work
8 towards shifting some costs around,
9 getting our best value.

10 COMMISSIONER GREENWALD: We're
11 going to be able to show a cost for
12 space, which currently we can't. So
13 we're -- when people want space, they're
14 going to know there's a cost that's
15 associated with it.

16 COUNCILMAN HENON: Once we
17 identify the space, we can put a cost to
18 it.

19 COMMISSIONER GREENWALD: Yeah.

20 COUNCILMAN HENON: Whether it's
21 being used, underutilized or not used.

22 COMMISSIONER GREENWALD:
23 Mm-hmm.

24 COUNCILMAN HENON: And how it's
25 being used.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COMMISSIONER GREENWALD: And
3 then come up with suggestions or
4 recommendations.

5 COUNCILMAN HENON: Including
6 storage.

7 COMMISSIONER GREENWALD: Yes,
8 including storage. Yeah, storage is a
9 biggie for us.

10 COUNCILMAN HENON: Great. Last
11 question for me and then we'll move on to
12 Procurement, unless anybody has any other
13 questions, is, how are we making out with
14 filling the vacancies in our department?

15 COMMISSIONER GREENWALD: So we
16 have currently 14 vacancies in Public
17 Property. We were doing very, very well.
18 As you know, a lot of our employees are
19 trades workers. So we lost a handful to
20 the new L&I inspection group that's going
21 in. So that's where they take their
22 pools, from the trades, so --

23 COUNCILMAN HENON: So is that
24 the 40 special projects team?

25 COMMISSIONER GREENWALD: They

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 contribute. Some of our trades workers
3 are going to go contribute to L&I's new
4 inspectional team. So we have to do some
5 backfilling. We were pretty good. We
6 were down to about six vacancies and now
7 we have 14. So we have a new HR manager.
8 She's great. She's working to fill them
9 all. So I'm confident we'll get them
10 filled, but it all just happened.

11 COUNCILMAN HENON: Well, that's
12 great. Your HR management, is that
13 separate than the City's HR?

14 COMMISSIONER GREENWALD: So,
15 yeah. We have our own HR manager, and
16 she works with the Office of Human
17 Resources to fill positions for us.

18 COUNCILMAN HENON: Great.
19 Thank you for your testimony.

20 Anyone else have any questions?
21 The Chair recognizes one more,
22 Councilman Green.

23 COUNCILMAN GREEN: Thank you,
24 Mr. Chair.

25 I'm trying to get a perspective

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 on how certain properties receive City
3 funding versus others. Like, for
4 example, I know some properties that have
5 long-term leases, properties that are
6 owned by the City -- like, for example, I
7 was the Board President for Center in the
8 Park. So the Center in the Park has a
9 long-term lease, which is the former
10 Andrew Carnegie Library. So the lease is
11 like a dollar and they're responsible for
12 maintaining. But then you have other
13 properties within the City like the Art
14 Museum where the City has a contract.
15 I'm trying to remember. We own the Art
16 Museum property, but we have a long-term
17 contract which predates the Charter where
18 we're responsible for operations and
19 maintenance. And then we have other
20 properties in the City like the Mann,
21 Dell East, but then we also have the
22 Please Touch Museum.

23 So how do you make a
24 distinction between properties where we
25 have a long-term lease where we're

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 saying, listen, here's the property,
3 here's a dollar lease, you're responsible
4 for all the fixtures and improvements
5 versus some of these other properties
6 that have different dynamics?

7 COMMISSIONER GREENWALD: So at
8 the time when these leases are
9 negotiated, which some of them go back
10 years and years, 30, 40 years some of
11 them, they were -- whoever negotiated the
12 lease at the time was the person that
13 determined what was going to happen,
14 whether utilities were paid, whether it
15 was a nominal lease, whether maintenance
16 was included. So most of those leases
17 that you're talking about actually came
18 through the Department of either -- well,
19 now it's Parks and Rec. So they had
20 their own leasing department that did all
21 that. So Public Property doesn't get
22 involved in all of those leases, although
23 we do get involved in some, and that's
24 like a case-by-case basis as well, but
25 they literally go to whoever negotiated

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 the lease at the time. Sometimes it went
3 by who -- there's a Council ordinance
4 that was put out for some of them. Like,
5 okay, you're going to be responsible for
6 utilities in this facility, but not in
7 this. So it is really all case by case.
8 It is.

9 In our leases, like the newer
10 leases that we got involved in that are
11 Public Property leases, like proper I'll
12 say, that doesn't happen now. It's not
13 up to that. We pay for the same things
14 in most of them.

15 COUNCILMAN GREEN: Okay. So
16 based on that information, which type of
17 properties if they're owned by the City
18 are eligible for capital dollars? Like
19 so if it's -- like going back to Center
20 in the Park. So that is an entity that
21 the property is owned by the City, but
22 they have a long-term lease with the
23 organization that runs it. So my
24 assumption is they would not be available
25 for capital dollars, but then other

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 entities like, say, the Art Museum or the
3 Mann or Dell East would be. So what
4 makes the distinction?

5 COMMISSIONER GREENWALD: So
6 anything that's owned by the City that
7 the capital improvement is over \$15,000
8 in value and it's going to be around
9 longer than -- the improvement will be
10 around longer than five years is
11 eligible.

12 COUNCILMAN GREEN: That's any
13 property owned by the City?

14 COMMISSIONER GREENWALD: Yeah.
15 So a lot of times what happens is for
16 like -- for Center in the Park, for
17 example, like if Councilwoman Bass might
18 say, okay, well, I would like to do
19 something, and then sometimes Parks and
20 Rec will have some capital money
21 available, sometimes it's ITEF money
22 that's used for it, but, yeah, it's
23 capital eligible.

24 COUNCILMAN GREEN: All right.
25 Thank you very much, Mr. Chair.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN HENON: Thank you,
3 Councilman.

4 Commissioner, real quick. So
5 yesterday I'm sure you were aware we had
6 a resolution --

7 COMMISSIONER GREENWALD: I was
8 over there on the side.

9 COUNCILMAN HENON: I know. In
10 safe grounds.

11 COMMISSIONER GREENWALD: I've
12 been around.

13 COUNCILMAN HENON: So we did
14 have a hearing on a lot of assessments.
15 One of them was the facility and the
16 space, and it dovetails into what you're
17 trying to accomplish. Is the Department
18 or the Administration committed to
19 funding a space study?

20 COMMISSIONER GREENWALD: Yes.
21 The Administration is committed to
22 funding a space study. I did go through
23 some of our old records. Back in 2013,
24 we didn't do a space study, but we did
25 sort of an assessment of sorts that I

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 just -- and we think there's some ways to
3 shrink space here, shrink space there.
4 So we're going to go for the whole space
5 study and see what we can --

6 COUNCILMAN HENON: Or create
7 new entire space?

8 COMMISSIONER GREENWALD: Yes.
9 Yeah, yeah, yeah. Everything is on the
10 table, yes. Yeah, yeah. I know where
11 you --

12 COUNCILMAN HENON: You know my
13 option.

14 COMMISSIONER GREENWALD: I
15 absolutely do. So, yes, we're going to
16 do that. We'll oversee that.

17 COUNCILMAN HENON: And before
18 you leave, I just want to give a
19 shout-out and kudos to your team here
20 that manages this City Hall and all of
21 our offices. They do a great job and --

22 COMMISSIONER GREENWALD: Yes,
23 they do. Thank you.

24 COUNCILMAN HENON: And I see
25 the Center City District back there. I

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 think is one of the most -- I think it
3 was a very controversial type of plan in
4 the beginning leading up to it, but has
5 been one of the best investments I think
6 the City has made when it comes to City
7 Hall and this City and its visitors, and
8 its own residents utilize the space.
9 That is how space should be used in the
10 City. So thank you.

11 COMMISSIONER GREENWALD: Great.
12 Thank you.

13 COUNCILMAN HENON: Thank you
14 for your time.

15 Procurement, if you're still
16 hanging around, we are going to hear
17 Procurement and then we will be taking a
18 recess.

19 (Witnesses approached witness
20 table.)

21 COUNCILMAN HENON:
22 Commissioner, can you state your name for
23 the record and you may proceed with your
24 testimony. And welcome.

25 COMMISSIONER DAY: My name is

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Trevor Day, Procurement Commissioner.
3 Good afternoon, Councilman
4 Henon and members of City Council. I am
5 Trevor Day, Commissioner of the
6 Procurement Department. I'm here to
7 present for your consideration the
8 Procurement Department's Fiscal Year 2018
9 budget request. With me today is Deputy
10 Commissioner Nicholas Susi and Director
11 of Administration LaShawnda Tompkins.

12 The Department is requesting a
13 total appropriation of all funds of
14 \$5,021,314, of which \$4,932,053 is in the
15 General Fund. The proposed FY18 General
16 Fund allocation represents an increase of
17 26,725 over the FY17 estimated
18 obligations, which is the result of
19 exempt employee raises and increases as
20 agreed to in the last contract with
21 DC 33.

22 Additionally, there is a \$5,000
23 restoration of a budget cut in Class 200
24 from FY17. \$2,194,662, which amounts to
25 about 45 percent of our total General

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Fund budget request, represents citywide
3 Charter-mandated advertising expenses.

4 The Procurement Department
5 continues to strategically improve the
6 way it conducts business and streamline
7 its operations relative to contracting
8 for concessions, public works,
9 commodities, and maintenance contracts.
10 During FY17, we began or implemented
11 several projects that improve the
12 operations of the Procurement Department.
13 I'd like to highlight four of those
14 projects.

15 First, we launched
16 PHLContracts, a front-end eProcurement
17 system enabling electronic bidding and
18 vendor portal. To date there are over
19 1,000 vendors registered in PHLContracts.
20 Of those 1,000, 11 percent are LBE
21 certified and 23 percent are registered
22 minority, women, and disabled business
23 entities. An additional 6.5 percent are
24 self-reported women, minority, and
25 disadvantaged businesses, for a combined

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 of 29.5 percent diverse suppliers. We
3 have partnered with OEO to share that
4 contact information of the self-reported
5 vendors to assist with their registry
6 recruitment. Each week we continue to
7 increase the overall number of vendors
8 registered in PHLContracts, with a
9 special focus on local and diverse
10 suppliers.

11 Second, we awarded a reverse
12 auction contract and have conducted
13 several events enabling the City
14 departments to purchase more with their
15 budgeted resources. For instance, the
16 Streets Department experiences a high
17 demand for recycling bins for City
18 residents. With a price secured for the
19 reverse auction, they'll be able to
20 purchase thousands more bins at a price
21 that is lower than the price they paid
22 nine years ago.

23 Third, we expanded our efforts
24 to market City contract opportunities
25 with a focus on local and diverse

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 suppliers. Representatives from my
3 office have attended over 20 offsite
4 events this fiscal year, reaching more
5 than 1,000 companies. This is a 200
6 percent increase in the number of events
7 attended as compared to last fiscal year.
8 We have also posted a list of expiring
9 contracts on our website, giving the
10 business community information on when
11 contracts are projected to end. This
12 list provides vendors a plan on when a
13 new replacement contract may be posted
14 and allows them the opportunity to better
15 prepare to respond.

16 Finally, we've expanded our
17 training and technical assistance to
18 internal City stakeholders and vendors.
19 In this fiscal year alone, we've held 24
20 training workshops for City departments
21 regarding procurement and training on
22 PHLContracts. Every week we hold two
23 trainings for vendors interested in
24 learning more about our eProcurement
25 system. The first is focused on

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 registering with PHLContracts and the
3 second covers submitting quotes and
4 becoming more familiar with the system.
5 We've posted 14 Quick Start Guides for
6 PHLContracts and we're also in the
7 process of developing online video
8 tutorials.

9 We continue to achieve a high
10 level of awards to local businesses.
11 However, I applaud this legislative body
12 for passing a bill that changed the LBE
13 regulations that went into effect in
14 January 2017. Our expectation is that
15 the percent of contracts awarded to local
16 businesses may decline in the coming
17 years, as the new certification is a more
18 rigorous test of a company's operations
19 within the City of Philadelphia. The LBE
20 preference now provides a true benefit to
21 businesses that are either headquartered
22 or have a significant operational
23 footprint in the City of Philadelphia.

24 We strive to achieve a high
25 level of participation of minority and

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 women-owned businesses in the contracts
3 we award. In our public works contracts,
4 we maintain a participation of 25 percent
5 in 2016 and year to date in 2017. In our
6 services, supplies, and equipment
7 contracts, we've increased our
8 participation from 24 percent in 2016 to
9 33 percent year to date in 2017.

10 The Procurement Department, as
11 noted in our written testimony, boasts a
12 diverse staff, with 61 percent being
13 African American, 35 percent Caucasian,
14 and 4 percent Hispanic. Overall, 69
15 percent are women and 31 percent are men.

16 In FY16, the services,
17 supplies, and equipment program issued
18 259 bids resulting in 306 contract
19 awards, totalling just over \$95 million.
20 Also, 919 small order purchases under
21 32,000 were processed, totalling over
22 \$5.9 million.

23 In FY16, the public works
24 program processed 152 bids and awarded
25 103 contracts worth \$364 million. That

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 program also awarded three concession
3 opportunities that resulted in three
4 contracts on behalf of various City
5 agencies.

6 Additionally, in FY16, the
7 Department collected \$421,000 in revenue
8 from the sale of obsolete or
9 unserviceable property. However, in this
10 fiscal year to date, the revenue
11 generated in our inventory disposal
12 program has risen to \$795,000.

13 Mr. President or Councilman
14 Henon, this concludes my testimony.
15 Should any Councilmember wish to engage
16 in further discussion on any of these
17 matters, my staff and I are happy to
18 answer any questions you may have or meet
19 with any Councilmembers at their
20 convenience.

21 COUNCILMAN HENON: Thank you
22 for your testimony. I got a couple quick
23 questions, but before I start, in your
24 years or in your knowledge of the history
25 of Procurement and now we have the CAO,

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 which I think is kind of intertwined, but
3 in Procurement in particular, has there
4 been as much activity when it comes to
5 modernizing and new systems than you have
6 now in the past year, year and a half?

7 COMMISSIONER DAY: In my
8 experience, no. I mean, I think this
9 Administration has put an emphasis on the
10 administrative departments through the
11 CAO, and that has been and continues to
12 be, I think, a boon to the City.

13 COUNCILMAN HENON: That's
14 great. So with that, the federal
15 government has been working on a
16 program -- I'm not sure if you're
17 familiar with it -- called 18F. The
18 General Service Administration -- in the
19 General Service Administration. One of
20 the primary goals of the program is to
21 create an agile service delivery system
22 that can move quickly from solicitation
23 of services to contract execution in four
24 weeks. Is that something that I think
25 once these systems are up and running

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 that we can work towards and, if not,
3 what would be holding us back?

4 COMMISSIONER DAY: I mean, four
5 weeks would be fantastic. I think we're
6 a little bit away from that. I do think
7 the systems will help, and I'm more than
8 willing to look at the federal government
9 or any government that is providing
10 efficiencies on contracting. I think
11 enabling departments to purchase and buy
12 their needs creates efficiencies on the
13 operations to those City departments, and
14 I'm more than willing to look.

15 COUNCILMAN HENON: We can talk
16 offline and catch up about it and learn a
17 little more about it, because 18F boasts
18 an internal consulting arm that provides
19 tech-based insight to ensure that the
20 items that are being procured will have
21 the agility to keep up with the tech
22 advances and the lifecycles that we have
23 here. Technology changes, materials
24 changes, how we purchase and order, as
25 you well know, changes. So I'm not sure

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 how we are focusing now to ensuring that
3 these purchases made through Procurement
4 not only meet the current needs but adapt
5 to the future needs. So I guess that
6 would be a question.

7 COMMISSIONER DAY: Well, I
8 mean, so Charlie Brennan, the CIO, had
9 mentioned earlier in his testimony that
10 there's a meeting in the not too distant
11 future looking at how we purchase
12 technology, and I think that will be a
13 special focus. The CAO is involved with
14 that, OIT, and Procurement.

15 COUNCILMAN HENON: So currently
16 we don't have an internal, I guess,
17 consulting on moving forward, I guess?
18 So I guess this joint meeting or
19 attention to just how we see and look at
20 the longevity of Procurement is going to
21 be what we're looking at next?

22 COMMISSIONER DAY: Yes.

23 COUNCILMAN HENON: Is that our
24 next steps?

25 COMMISSIONER DAY: And I think

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 that's critical to how the City purchases
3 any of its technology, ensuring that we
4 have contracts that are agile and that do
5 meet the needs of OIT and the rest of the
6 City agencies.

7 COUNCILMAN HENON: So last on
8 that and then I'll go to the members
9 here. If we're not -- are we assisting
10 our departments in their purchasing and
11 procurement?

12 COMMISSIONER DAY: Yes. So --

13 COUNCILMAN HENON: Other than
14 purchasing of goods, right, in bulk?

15 COMMISSIONER DAY: Yeah. So, I
16 mean, on goods and commodities, we work
17 with the departments hand in hand to
18 identify the specifications, ensure that
19 we're putting out a contract that is
20 going to be used by the departments. The
21 public works contracts, those
22 specifications are really written by each
23 individual department, whether that's the
24 Airport or Public Property and --

25 COUNCILMAN HENON: And then

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 you're central?

3 COMMISSIONER DAY: Yeah. And
4 we're ensuring that how we put it out
5 meets the regulations that we need to
6 follow.

7 COUNCILMAN HENON: Okay. The
8 Chair recognizes Councilwoman Brown.

9 COUNCILWOMAN BROWN: Thank you.

10 You're one of my favorite
11 departments. How about that? Let me
12 commend you on the exponential uptick of
13 outreach activities, because it does
14 matter, and we know that you can't get
15 your job done sitting at your desk. You
16 really have to be on the front line
17 eyeball to eyeball with all types of
18 businesses, stretching the margins so
19 that the City can do better when it comes
20 to this issue of procurement, inclusion,
21 and diversity around inclusion.

22 So you quoted a fabulous number
23 for how you tripled your outreach
24 activities. Has any thinking been given
25 to the next level down to drill down and

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 maybe now pose the question what is the
3 yield of that activity? X number of
4 people attend over a period of time. How
5 many of those ultimately apply and/or --
6 I guess apply and look to the
7 opportunities that you put in front of
8 them?

9 COMMISSIONER DAY: We haven't
10 looked at those metrics. I mean, we
11 could start. We do capture -- we try and
12 capture at the events that we attend the
13 businesses that are there. There are
14 times that we attend events that we don't
15 capture all of the businesses that are
16 there.

17 COUNCILWOMAN BROWN: Sure.

18 COMMISSIONER DAY: But, I mean,
19 that's something that I think we could
20 look at, absolutely.

21 COUNCILWOMAN BROWN: Because
22 then you can -- while my office has for
23 the last ten years partnered with either
24 the Airport early on and now PIDC every
25 year during MED Week where we host a

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 gathering down at the Navy Shipyard, and
3 once we get that pool of new businesses,
4 we do try to track to see where they end
5 up. So it's just added information,
6 which can inform how and what you may
7 want to do differently.

8 So could you begin to send to
9 Councilmembers a schedule of those
10 training sessions that you mentioned?

11 COMMISSIONER DAY: Absolutely.
12 We can distribute that.

13 COUNCILWOMAN BROWN: Please,
14 and make that a regular practice.

15 COMMISSIONER DAY: Absolutely.

16 COUNCILWOMAN BROWN: Because we
17 often get requests, how can I do this,
18 how can I do that, and to be able to say
19 the City is already hosting this
20 initiative on a regular basis would be
21 huge.

22 COMMISSIONER DAY: Great. I'd
23 be happy to.

24 COUNCILWOMAN BROWN: I thank
25 you also for the information you provided

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 with regards to the diversity of your
3 staff. We all know that that matters.
4 And I've learned to then ask the next
5 question, drilling down, how well are we
6 doing with regards to pay equity. Now
7 that we have a more diverse workforce,
8 that's a great thing, pay entity becomes
9 the next question.

10 And so in looking at your chart
11 on Page -- I can't tell you now what page
12 it is. Here is the observation made on
13 Page 11 of your testimony. You state
14 that there are three female members that
15 make up your executive team. However, in
16 drilling down a step more, on average
17 these female members of your staff are
18 paid \$24,000 less than the male
19 counterparts. So help me understand how
20 that happens, knowing that civil service
21 sometimes has its handicap, for lack of a
22 better word. Are they exempt positions?
23 And then discuss the roles of the
24 executive staff members of your team.

25 COMMISSIONER DAY: Okay. So

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 last year at budget hearings, I
3 testified, and our executive team was
4 essentially three people and we had two
5 vacant positions, and the makeup of that
6 executive team was 66 percent Caucasian
7 and 33 percent Hispanic. And we have a
8 dynamic leadership team. I'm very proud
9 of our leadership team. We have skills
10 and experience and we're leading the
11 Procurement Department through a
12 significant change.

13 COUNCILWOMAN BROWN: No doubt.

14 COMMISSIONER DAY: And --

15 COUNCILWOMAN BROWN: In a
16 handsome way, really.

17 COMMISSIONER DAY: We now have
18 an executive management team that is 40
19 percent Hispanic, 40 percent Caucasian,
20 and 20 percent African American.

21 With regard to parity, the
22 Commissioner and Deputy Commissioner
23 positions, we're currently paid less than
24 the Commissioner and Deputy Commissioner
25 positions under the previous

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Administration.

3 COUNCILWOMAN BROWN: Is that
4 right?

5 COMMISSIONER DAY: And the
6 other three positions are being paid
7 either the same or more than those
8 positions were paid under the previous
9 Administration. So I think we're trying
10 to sort of create less parity and we're
11 trying to move the bar.

12 COUNCILWOMAN BROWN: Well,
13 thank you very, very much for the
14 feedback. And, again, my congrats for
15 stretching the margins and deepening the
16 awareness of what you do and the
17 opportunities that can exist with City
18 government when it comes to growing,
19 thriving businesses.

20 COMMISSIONER DAY: Thank you.

21 COUNCILWOMAN BROWN: Thank you
22 very much.

23 Thank you, Mr. Chairman.

24 COUNCILMAN HENON: Thank you,
25 Councilwoman.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 The Chair recognizes Councilman
3 Domb.

4 COUNCILMAN DOMB: Thank you,
5 Mr. Chairman.

6 Good afternoon.

7 COMMISSIONER DAY: Good
8 afternoon.

9 COUNCILMAN DOMB: Thanks for
10 everything you guys are doing. Just a
11 couple questions.

12 Part of your mission is to
13 dispose of quality goods. Do you have
14 any kind of an idea of an inventory
15 dollar value-wise of items that we need
16 to dispose of that we haven't been able
17 to?

18 DEPUTY COMMISSIONER SUSI:
19 Nicholas Susi, Deputy Procurement
20 Commissioner.

21 I don't know if we've
22 categorized at this point things that we
23 know are ready to be disposed of. We do
24 have a process, an internal process, with
25 all the operating departments to go

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 through their inventory on an annual
3 basis and then, of course, throughout the
4 year to figure out what they need to
5 dispose of, if it's reached end of life,
6 and we work very closely with the office
7 of Fleet Management to figure out what
8 their fleet vehicle refresh rate, what
9 they can actually give up to start -- to
10 go to surplus disposal. So we could
11 definitely try to look into that.

12 I think one thing that would be
13 difficult with the current system we have
14 is, it doesn't actually track by phase
15 where we are with things that maybe need
16 to be disposed of, and that's something
17 we're looking into, as mentioned in our
18 longer testimony, that we are looking
19 into a new inventory management system.

20 COUNCILMAN DOMB: Right. I
21 mean, because wasn't there some sort of
22 system that was purchased a few years ago
23 that's not being used, it's sitting in a
24 warehouse somewhere?

25 DEPUTY COMMISSIONER SUSI: Not

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 related to personal property. To what we
3 manage. I can't speak to any other
4 systems.

5 COUNCILMAN DOMB: Okay. Let me
6 ask you another question. What steps are
7 currently being taken to improve the
8 accounts payable processing time and what
9 would you say an average is the amount of
10 time it takes us to process and pay a
11 bill?

12 COMMISSIONER DAY: So there's a
13 distinction between how we process and
14 pay bills on the professional services
15 contracts and on the Procurement
16 contracts. Generally -- and I haven't
17 looked at a report in the last couple
18 months, but the previous reports that
19 I've seen, Procurement Department
20 contracts we typically pay on the 45-day
21 on average, and it does depend on -- each
22 department is receiving the invoice,
23 managing the invoice, approving the
24 invoice, and sending it to Finance for
25 payment. And so if there's additional

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 steps within a certain department, that
3 may be within the operational
4 responsibility of that department.

5 COUNCILMAN DOMB: Would there
6 be a discount if we paid within 30?

7 COMMISSIONER DAY: There
8 currently is not under contract, and I'm
9 more than willing to sort of look at that
10 contractually. I think that's sort of a
11 standard out there, and I would be more
12 than willing to look at it.

13 COUNCILMAN DOMB: Maybe you
14 could come back to us with some sort of
15 an idea if we got the payments within 30
16 days, what's the discount we would
17 receive.

18 COMMISSIONER DAY: Okay.

19 COUNCILMAN DOMB: And then the
20 other question I have is, any idea of the
21 percentage of contracts that go to local
22 vendors?

23 COMMISSIONER DAY: Yes. So
24 annually we report on LBE, which is local
25 business entities. I think this year we

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 awarded 77 percent of our total contract
3 awards to local business entities. As I
4 referenced, that certification is
5 changing and so that number may go down
6 in the future.

7 COUNCILMAN DOMB: Thank you
8 very much. Thank you for your work.

9 Thank you, Mr. Chairman.

10 COUNCILMAN HENON: Thank you,
11 Councilman.

12 Why would the percentage go
13 down? Is the incentive going away or is
14 it lessening?

15 COMMISSIONER DAY: No, the
16 incentive is not going away. It's going
17 to stay the same. The certification
18 process has changed. So before you could
19 have been a business like Enterprise Car
20 Rental and get certified as a local
21 business.

22 COUNCILMAN HENON: I think
23 we're really going to -- the percentage
24 will go down, but you're going to have
25 actual local business entities.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COMMISSIONER DAY: Right. So
3 we currently have about 250 businesses
4 certified, and we're doing an effort to
5 get more true local businesses certified.
6 So it's my best guess. But now the
7 program is really geared towards
8 benefiting businesses that either are
9 headquartered or do have a significant
10 footprint of operations in the City of
11 Philadelphia.

12 COUNCILMAN HENON: I'll tell
13 you what, I think that's a credit to you
14 guys that are really honing in on local
15 businesses, and I'm glad the Councilman
16 brought that question up on LBE.

17 Are you -- is the department
18 working -- do you work with the Commerce
19 Department to try to create more of an
20 outreach for LBEs for things that are
21 made here, things that people provide our
22 services here or -- and if you don't, can
23 we do something? I know Councilman Green
24 has stated it many times and Councilman
25 Domb as well.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 My role as Co-Chair of the
3 Manufacturing Task Force and Industry, I
4 mean, we have a supply chain here and
5 with our institutions, with our local
6 businesses, hospitals, we can really
7 create a better business opportunity or
8 models for a supplier network chain, and
9 I'd be interested in even having hearings
10 on that or sitting together with some of
11 the offices and the departments to figure
12 out how do we utilize people here. And
13 we might be able to even create some jobs
14 at the same time, but they would be local
15 business entities.

16 COMMISSIONER DAY: Yeah. So we
17 do we meet with -- I've met with Harold.
18 We meet regularly with Iola, the head of
19 OEO, Office of Economic Opportunity, in
20 looking at exactly that, what
21 opportunities are there that the City is
22 putting out that we could attract either
23 local or minority, women businesses that
24 really should be opportunities that
25 people can be awarded.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN HENON: I think it's
3 a great opportunity, especially now that
4 you're focusing in on the eligibility
5 part of it and really giving local
6 businesses the better opportunity. I
7 think now that you have that in place, we
8 can expand, and we should. I'd be
9 interested in pulling some people
10 together and figuring out how do we
11 achieve those goals.

12 So last and I'll be done my
13 lines of questioning and then we'll take
14 a break. Does the City currently
15 participate in facilitating any
16 cooperative purchasing agreements in
17 order to buy bulk across the region and
18 reduce administrative costs?

19 COMMISSIONER DAY: Can you
20 clarify by "cooperative"? Sort of joint
21 purchasing with another --

22 COUNCILMAN HENON: With other
23 entities or departments or quasi-City
24 agencies. So, I mean, if we're going to
25 be bulk purchasing, let's go big.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COMMISSIONER DAY: We do that
3 with some specific commodities. So fuel,
4 when we purchase fuel, we purchase fuel
5 for the City of Philadelphia. We also --
6 the School District is a part of that
7 contract. So they purchase their fuel
8 off of our contract. So we're pooling
9 our resources and our purchasing power to
10 get a better competitive price.

11 We also sort of leverage other
12 government contracts on some commodities
13 to get a better price as well. Again, it
14 doesn't necessarily take away from the
15 local or minority, women-owned
16 businesses, because a lot of those
17 government contracts have that built into
18 the contract structure.

19 And then again, we've been in
20 conversations with like PHA or the School
21 District on looking at their contract
22 portfolio, our contract portfolio and
23 sharing that information.

24 COUNCILMAN HENON: I'm glad to
25 hear that you're looking in that

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 direction, because, one, the bulk
3 increases, right, and the prices and
4 there's all kinds of savings that go into
5 it, but we could branch off into other
6 areas maybe and taking a look at how that
7 will apply. And we'll regroup over this
8 another time, but if there's anything
9 that this body, City Council, can do to
10 help assist in that, I'm sure we'd be
11 more than willing.

12 COMMISSIONER DAY: That would
13 be great. Thank you.

14 COUNCILMAN HENON: Thank you.

15 The Chair recognizes
16 Councilwoman Brown.

17 COUNCILWOMAN BROWN: I
18 overlooked one question. Forgive me.

19 On the local business entities
20 discussion, there was a 5 percent
21 decrease, and you've spoken well to what
22 you've done to grow the pie, but help me
23 understand why there was a 5 percent
24 decrease in FY18 in terms of contracts
25 awarded to local businesses. You went

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 from 80 percent to 75 percent. I think
3 it's Page 8 of your testimony.

4 COMMISSIONER DAY: So that is
5 strictly on public works contracts and
6 the percent of contracts awarded to local
7 businesses, I believe.

8 COUNCILWOMAN BROWN: So for my
9 own learning, give me an example of
10 public works.

11 COMMISSIONER DAY: So that
12 would be construction on any City-owned
13 property. And as I said, our projection
14 is that there are some businesses that
15 are currently registered as LBE and with
16 the new regulation, they will no longer
17 be LBE certified. So we envision that
18 that may impact it by 5 percent or
19 something like that.

20 Now, we're trying to attract
21 other businesses who don't typically bid
22 with the City and who are headquartered
23 and operating in the City of
24 Philadelphia. But, again, that's our
25 best guess at this moment.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILWOMAN BROWN: Okay. All
3 right, then. Offline -- well, you'll
4 send the information regarding training
5 to everyone, correct?

6 COMMISSIONER DAY: Yes. That's
7 correct.

8 COUNCILWOMAN BROWN: Great.
9 Thank you.

10 COMMISSIONER DAY: Thank you.

11 COUNCILMAN HENON: Any other
12 members have any questions?

13 (No response.)

14 COUNCILMAN HENON:
15 Commissioner, I want to thank you and
16 your team for your patience today and
17 your testimony and answering our
18 questions, and good job with trying to
19 continue to bring us up into modern
20 society, modern-day technology when it
21 comes to purchasing and procurement.
22 Thank you.

23 COMMISSIONER DAY: Thank you.

24 COUNCILMAN HENON: We are going
25 to take a recess. We'll be back in 45

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 minutes to continue our budget hearings
3 with HR and another department. Thank
4 you.

5 (Short recess.)

6 COUNCIL PRESIDENT CLARKE: Good
7 afternoon. We're going to start. Next
8 up we have the Office of Human Resources.

9 Good afternoon.

10 (Witnesses approached witness
11 table.)

12 MR. RODRIGUEZ: Good afternoon,
13 Mr. President.

14 COUNCIL PRESIDENT CLARKE:
15 Please proceed.

16 MR. RODRIGUEZ: Good afternoon,
17 President Clarke and members of City
18 Council. My name is Pedro Rodriguez.
19 I'm the Director of the Office of Human
20 Resources for the City of Philadelphia.
21 With me today are my senior team - Maria
22 Agelakis, Marsha Greene-Jones, George
23 Hayes, Sheila Pate, and Celia O'Leary.
24 I'd also like to mention members of the
25 Civil Service Commission who are here

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 with us this afternoon - Madam Chair
3 Doris Smith, Commissioner Lynda
4 Orfanelli, and Commissioner Leonard Sipp
5 (ph).

6 The Department of Human
7 Resources, under the guidance of the
8 Civil Service Commission, works to
9 attract, select, and retain a qualified,
10 diverse, and effective workforce to
11 support the goals of the City. Human
12 Resources accomplishes this core mission
13 by running the City's civil service
14 system, whose purpose is to create and
15 maintain workforce management systems and
16 programs based on merit, governing the
17 hire, promotion, demotion, transfer,
18 layoff, separation, and disciplines of
19 all City employees. OHR further
20 classifies and determines equitable pay
21 rates for all civil service jobs;
22 develops and runs examination for
23 candidates for City employment;
24 establishes ranked lists of qualified
25 candidates for hire and promotion;

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 creates and adjusts Civil Service
3 Regulations as City programs, employment
4 law and bargaining agreements change. We
5 implement those, and we lead and guide
6 departmentally based human resource
7 managers and develop and manage a
8 competitive, yet cost-effective benefit
9 programs for non-union employees and
10 union-represented employees who opt out
11 of their own systems.

12 Until the middle of Fiscal Year
13 '17, OHR provided generalist human
14 resource services such as workforce
15 planning, staffing, transaction
16 processing, and payroll to eight agencies
17 through a centralized model. This pilot
18 project was dissolved during Fiscal Year
19 '17, and these functions were returned
20 back to the original departments.

21 During Fiscal Year '17, OHR
22 created a Job Interest Form for civil
23 service positions on our website where
24 applicants can now be notified when a
25 specific job they're interested in is

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 open to apply for. Applicants can search
3 for a specific job title, fill out a
4 contact information, and be notified via
5 e-mail when the City of Philadelphia is
6 announcing that title. And we started
7 that the middle of January. We have
8 12,000 people already filled out this Job
9 Interest Form.

10 OHR is also responsible for the
11 strategy, legal compliance, and
12 administration of the City-administered
13 health benefits program. In Fiscal Year
14 '17, the program met all federal
15 compliance mandates associated with the
16 implementation of the Affordable Care
17 Act, including the distribution of 1095-C
18 forms to about 40,000 employees, along
19 with the Health and Human Services
20 notification related to
21 non-discrimination in health benefits
22 based upon race, color, national origin,
23 sex or disability.

24 OHR also sponsors activities
25 designed to help employees get healthy

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 and stay healthy. The wellness program
3 increases employee knowledge of the
4 health plan, enabling them to be informed
5 consumers making better choices for
6 health. In 2016, over 700 employees
7 attended wellness seminars on such topics
8 as Eat Healthy on a Budget and How to
9 Become Smart Consumers of Your Health
10 Products.

11 A bimonthly newsletter now
12 exists to provide ongoing communication
13 and education programming to our members.

14 The wellness programs also
15 requires employees to perform specific
16 wellness activities in order to receive a
17 discount on their employee contributions.
18 A spousal/life partner participation
19 requirement was added in 2015. In 2016,
20 the plan achieved a 43.56 percent
21 compliance.

22 By the way, this is one of the
23 highest rates in the nation. The average
24 is about 35 percent participation of
25 employees in wellness programs. We're

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 very proud of what we have achieved,
3 attracting more people to start and
4 finish the wellness program so they can
5 get a discount, and we are moving forward
6 pushing further to increase that
7 percentage of participation.

8 The cost of the City's pharmacy
9 benefits has increased by 3 percent,
10 linked to an increased number of
11 prescriptions used per member. The City
12 manages costs through implementation of
13 various strategies, such as the use of
14 drug formulary and targeted management of
15 specialty, opioid, and maintenance drugs.
16 City dispensing rates for generic drugs
17 is 84.8 percent, better than our peer
18 groups in the region. From a maintenance
19 drug perspective, 80 percent of our
20 members receive their medication renewals
21 within the required time limits.

22 As for plans for the next
23 fiscal year, we're looking to implement a
24 new procedure for alternative job
25 placement for employees with

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 disabilities. OHR plans to list the new
3 regulations, Regulation 34, for approval
4 in early Fiscal Year '18 and guide the
5 implementation as it rolls out during the
6 rest of the year.

7 We also want to implement a new
8 management system for multiple choice
9 written exams. OHR currently uses
10 proprietary software to develop,
11 classify, and store multiple choice
12 questions for written examinations. In
13 Fiscal Year '17, a replacement was
14 purchased which is more compatible with
15 the City's in the network, offers better
16 data analysis functions, and facilitates
17 online testing.

18 We're also looking forward to
19 release an updated Family Medical Leave
20 Act manual, which will also include a lot
21 of training. We want to standardize how
22 departments utilize -- it provides the
23 Family Medical Leave Act provisions to
24 our employees who need it.

25 We also are adding retirees to

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 our wellness program. The retiree
3 population accounts for a large amount of
4 the medical spend of the
5 City-administered plan. In 2017, the
6 wellness program was rolled out to
7 include all non-Medicare retirees as well
8 as their non-Medicare eligible spouses or
9 life partners. The timing of retiree
10 participation correlates with the
11 six-year anniversary of the wellness
12 program so that new retirees would have
13 participated as active employees when
14 they were with us. The benefit of
15 retiree inclusion will be early detection
16 of high risk and the ability to
17 understand medical and pharmacy
18 adherence, as well as access to coaching
19 support.

20 Mr. President, in our proposed
21 budget for Fiscal Year '18, the total
22 budget for the Department of Human
23 Resources is \$6.011 million, a decrease
24 of \$435,837 over Fiscal Year '17. The
25 decrease is due to the transfer of the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 nine employees formerly providing HR
3 support to the eight agencies I mentioned
4 earlier, as well as the transfer of the
5 equal employment functions to the Office
6 of Labor Relations. The proposed budget
7 includes \$4.9 million in Class 100, a
8 462,000 decrease over Fiscal Year '17 due
9 to the transfer I just mentioned;
10 \$959,000 in Class 200, a \$27,440 increase
11 over Fiscal Year '17 due to a large-scale
12 oral examination to be conducted in
13 Fiscal Year '18; 65,000 in Class 300, a
14 \$500 decrease over Fiscal Year '17; and
15 \$4,250 in Class 400, matching our Fiscal
16 Year '17 budget.

17 This concludes my formal
18 presentation, Mr. President.

19 COUNCIL PRESIDENT CLARKE:
20 Thank you very much for your testimony,
21 and good afternoon.

22 MR. RODRIGUEZ: Good afternoon.

23 COUNCIL PRESIDENT CLARKE: I
24 got a couple of questions. You talk
25 about the married City employees. They

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 have the option of waiving health
3 coverage if they choose to be covered
4 under their spouse's healthcare.

5 MR. RODRIGUEZ: Correct.

6 COUNCIL PRESIDENT CLARKE: So
7 for those particular employees who
8 chooses to opt out, how much money are
9 they paid in lieu of --

10 MR. RODRIGUEZ: I will ask
11 Marsha Greene-Jones to answer the
12 question. She runs the CAP program.

13 MS. GREENE-JONES: Hello.

14 COUNCIL PRESIDENT CLARKE: Hi.

15 MS. GREENE-JONES: Good
16 afternoon, Mr. President.

17 For the employees who actually
18 waive coverage, we have a total of 628
19 employees who currently waive coverage.
20 We actually pay --

21 COUNCIL PRESIDENT CLARKE: 620?

22 MS. GREENE-JONES: 628.

23 COUNCIL PRESIDENT CLARKE: Out
24 of the entire --

25 MS. GREENE-JONES: Out of the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 entire population of CAP employees, which
3 is 5,400 employees.

4 COUNCIL PRESIDENT CLARKE: So
5 it sounds like we have the best
6 healthcare, so people tend to stay on
7 our --

8 MS. GREENE-JONES: Yes, they
9 do.

10 And with that, annually these
11 employees actually are paid 842 -- \$842,
12 and that actually equates to a cost of
13 \$542,592 per annum. That's for all
14 employees.

15 COUNCIL PRESIDENT CLARKE: All
16 employees?

17 MS. GREENE-JONES: Now, this
18 does not only include employees who are
19 covered by other plans throughout the
20 City. So we have other employees who
21 waive coverage who may be covered on a
22 plan outside as well. So it could be any
23 plan outside. If their spouse works for
24 IBC --

25 COUNCIL PRESIDENT CLARKE: I'm

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 sorry.

3 MS. GREENE-JONES: If their
4 spouse works for any other employer.

5 COUNCIL PRESIDENT CLARKE: So
6 explain to me, you only have 5,000
7 employees that are in what category?

8 MS. GREENE-JONES: Who are in
9 the City-administered health plan. So
10 that's non-represented and exempt
11 employees.

12 COUNCIL PRESIDENT CLARKE:
13 That's separate than the District Council
14 33.

15 MS. GREENE-JONES: Exactly.

16 COUNCIL PRESIDENT CLARKE: All
17 right. Do they have similar options
18 under their programs?

19 MS. GREENE-JONES: Some of the
20 union plans do.

21 COUNCIL PRESIDENT CLARKE:
22 Okay. So this is an interesting
23 question. So if there are two City
24 employees that are married to each other
25 and one chooses to be on the other

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 healthcare plan and opts out, do we have
3 to pay them also?

4 MS. GREENE-JONES: Yes.

5 COUNCIL PRESIDENT CLARKE:

6 Really? Interesting. All right. Okay.
7 Interesting.

8 MR. RODRIGUEZ: I just may add,
9 all we ask the employees that we're
10 coverage is to demonstrate they have
11 coverage elsewhere. We certainly do not
12 know where the coverage comes from. We
13 have -- most of the people that are
14 waiving coverage, their spouse works
15 someplace else. There are a number of
16 people that obviously work for the City,
17 because we have people who are married
18 and who work for the City, but that
19 number we don't know exactly how many.

20 COUNCIL PRESIDENT CLARKE: So
21 generally given the fact that healthcare
22 tends to be somewhat high, what's the net
23 gain in terms of savings for a person
24 that opts out?

25 MS. GREENE-JONES: The net

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 savings for the City -- you're talking
3 about the employee or --

4 COUNCIL PRESIDENT CLARKE: No;
5 for the City.

6 MS. GREENE-JONES: The City
7 would -- actually if employees opt out,
8 then we would save per person -- we
9 spend -- it's over \$1,000 per employee,
10 so we would actually save a couple
11 thousand, you know, over \$10,000 more per
12 annum, more than \$10,000 per annum per
13 employee when they opt out of the plan.

14 COUNCIL PRESIDENT CLARKE:
15 Okay.

16 MS. GREENE-JONES: And from a
17 legal perspective, if we waive coverage
18 because we don't know what plans these
19 employees are engaged in, we would have
20 to across the board actually make every
21 single person ineligible for a waive
22 coverage regardless if they were enrolled
23 in a City plan or an outside plan,
24 because it would be considered disparate
25 treatment if we actually said only City

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 employees will be eligible -- will not be
3 eligible for a waive credit. So we have
4 to do it consistently across the board
5 based upon the ACA guidelines.

6 COUNCIL PRESIDENT CLARKE:

7 Okay. Your testimony on Page 3 talked
8 about contract participation goals are 7
9 percent lower than your FY17 goal of 20
10 percent. Can you explain what's going on
11 there?

12 MR. RODRIGUEZ: Yes. We had a
13 conversation actually last week in terms
14 of our goals for participation. Marsha
15 is going to speak more clearly about the
16 contracts that we have and the vendors
17 and our process now to increase minority
18 participation with those contracts.

19 MS. GREENE-JONES: Most of our
20 contracts are for service providers. So
21 let me give you an example. Independence
22 Blue Cross, our prescription benefit
23 programs, those typically are service
24 contracts, which means the bulk of the
25 money for these service contracts are

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 actually used to pay physicians,
3 hospitals, manufacturers of drugs, et
4 cetera. So, therefore, it's on a limited
5 basis we can actually negotiate an
6 opportunity to actually have minority
7 participation.

8 What we've done this year is
9 we've taken the lead and reached out to
10 each and every one of our providers and
11 indicated that we require them to now --
12 because it was not reinforced, I have to
13 be honest, in the past. We require them
14 to go on record with providing us with
15 their minority contractors and we needed
16 identified by our particular contract
17 itself, because most providers such as
18 IBC, they do it for the greater
19 Philadelphia area. We have insisted now
20 on a go-forward basis that each
21 individual contractor must have
22 additional information regarding that
23 contract. So I talked about the
24 providers for service, prescription as
25 well as medical. So if we talk about

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 other service providers such as Aon, our
3 benefits consulting company, they have a
4 15 percent target, and actually they've
5 exceeded it. It's at 25 percent.

6 Our minority partner with our
7 life insurance company, Minnesota Life
8 Security and Company, actually has a 20
9 percent participation. They have a third
10 party that actually does reinsurance on
11 our behalf, as well as all of their print
12 material actually is completed by a third
13 party as well.

14 So when I go down the list of
15 all of our various providers, what we've
16 done is, we've actually -- as I said, we
17 identified them, those who don't have a
18 minority partnership, and we're moving
19 forward with establishing specific goals
20 for each one of those. Obviously they
21 need to be attainable. They need to be
22 realistic. And we're working very
23 closely with OEO. We've had two meetings
24 thus far with OEO in terms of
25 establishing some guidelines, and also

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 they offered with their services with
3 regard to working with IBC or working
4 with -- well, CBF actually has a plan
5 forward, but working with those who have
6 difficulty in identifying minority
7 partners. So we have that commitment
8 from OEO. They've given us a contact who
9 will actually be working with each and
10 every vendor that we actually work with.

11 COUNCIL PRESIDENT CLARKE: So
12 what has changed from the time when you
13 established a 20 percent participation
14 goal and ultimately ended up with 7
15 percent? What was the -- for FY16, what
16 was the number, or '15? I mean, you set
17 a 20 percent goal. You reached 7, and
18 you've outlined why you've had challenges
19 based on the provider opportunity, but
20 for some reason you set a 20 percent
21 goal, I'm assuming.

22 MS. GREENE-JONES: Well, we've
23 discussed this with OEO, that 20 percent
24 goal, and we've reduced it to 18 percent.
25 With the contracts that we have going

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 out -- one of the things that we have to
3 take a look at is existing contracts.
4 When we go out to them and require that
5 they have --

6 COUNCIL PRESIDENT CLARKE:

7 Excuse me. Not to cut you off. What I'm
8 asking you, what caused you to set -- you
9 said now it was 18. What caused you to
10 believe that you were going to be able to
11 achieve 20 percent or 18 percent when you
12 only got 7? It was something in prior
13 years?

14 MS. GREENE-JONES: Our new
15 initiative this year will allow us to try
16 to get higher levels. Although we had
17 those requirements in the contract, it
18 wasn't written in the RFP. Now it is
19 written in the RFP with regard to our
20 actual vendors coming in and presenting
21 their actual goals in terms of an OEO
22 goal. It wasn't something that the
23 City -- that we didn't challenge in the
24 past.

25 MR. RODRIGUEZ: The main reason

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 for that is that those contracts were
3 already existing when those scores were
4 established in the last fiscal year. Now
5 all of those contracts are expiring, so
6 we have a new RFP out. So we'll be able
7 to be --

8 COUNCIL PRESIDENT CLARKE: So
9 the basis for the 20 percent projection
10 was based on old contracts?

11 MR. RODRIGUEZ: Exactly.
12 Right. So now -- it was, I think,
13 difficult to achieve 20 percent when
14 those contracts were still in existence.
15 Now that we are bidding again --

16 COUNCIL PRESIDENT CLARKE: What
17 did you achieve in Fiscal '16? Were you
18 here?

19 MR. RODRIGUEZ: No, I was not
20 here.

21 COUNCIL PRESIDENT CLARKE:
22 Somebody was there. I'm just trying to
23 understand. That's a big disparity.

24 MS. GREENE-JONES: Well, I have
25 to say, I was there, and we did not

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 achieve 20 percent.

3 COUNCIL PRESIDENT CLARKE: What
4 did you achieve?

5 MS. GREENE-JONES: To be
6 honest, I'm not sure about that number.
7 We'd have to come back to you with that
8 information, but we never achieved what
9 the standard goal was. And as Pedro
10 indicated, we have new contracts going
11 out, but we have the medical and we have
12 prescription. There'll be an
13 opportunity. Those individual contracts,
14 no, I can honestly say they're not going
15 to achieve 18 percent, but certainly with
16 the other individual contracts that we
17 have, we hope to achieve that number.
18 And as we indicated to OEO, we'll work --
19 we're going to be working on a quarterly
20 basis doing touch basis to understand if
21 we're going to make that 18 percent. So
22 we will know early on as we go forward
23 what the actual goal -- if that goal can
24 be met.

25 The other thing is, if we have

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 other contracts outstanding, until we go
3 around for our next RFP, we won't be able
4 to influence them minimally, to be
5 honest.

6 COUNCIL PRESIDENT CLARKE: All
7 right. So can you provide to me FY16,
8 '15, '14?

9 MR. RODRIGUEZ: Yeah. We can
10 give you the history.

11 COUNCIL PRESIDENT CLARKE: What
12 the actual percentages were with respect
13 to participation. I'm just trying to get
14 a sense of what's been happening over a
15 period of time.

16 MR. RODRIGUEZ: In addition to
17 that, we have -- for example, the Civil
18 Service Commission has a contract. The
19 contract of the vendor is a minority
20 female, but that does not get counted
21 because the person is not certified. OEO
22 is going to help us to certify that
23 individual. So that will be added to our
24 total numbers.

25 COUNCIL PRESIDENT CLARKE:

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Okay. I'm fine. It sounds like you have
3 a path moving ahead, but I'm just trying
4 to figure out what happened.

5 MR. RODRIGUEZ: The thing is,
6 we have a commitment to make sure that we
7 get close, if not exceed, the target that
8 we're setting ourself.

9 COUNCIL PRESIDENT CLARKE:

10 Okay. Thank you.

11 The Chair recognizes
12 Councilwoman Parker.

13 COUNCILWOMAN PARKER: Thank
14 you, Mr. President.

15 And good afternoon to each of
16 you. I wanted to start by saying thank
17 you to you, Pedro, Doris Smith, Chair of
18 the Civil Service Commission, and others.
19 As you know, as Chair of Council's
20 Committee on Labor and Civil Service, we
21 receive a lot of information and get a
22 lot of requests from a lot of civil
23 servants and just regular Philadelphians,
24 and usually when people call on us, it is
25 because something has gone wrong, and

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 then we call on you to say, you've got to
3 help us get to the bottom to provide some
4 answers to the constituents. And I do
5 have to say that when we do call you, you
6 guys are always responsive to us and
7 forthright, whether we like the answer or
8 not, and you provide the facts, and
9 that's extremely important. So I needed
10 to say thank you for the record, because
11 Mr. President knows that that wasn't the
12 case and, Councilman Greenlee, I will say
13 that too. So thank you very much for
14 that.

15 Let me start with my first
16 question, and it's relative to this new
17 racial equity tool. And my staff not
18 long ago attended a meeting relative to
19 the City's receiving a racial equity
20 grant, and during that time, it was
21 discussed about how Parks and Rec is
22 going to be applying the use of the
23 racial equity tool in their hiring
24 practices, and for me it was a little
25 mind-boggling to understand that or learn

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 during that process that they found that
3 the folks who Parks and Recs hired for
4 part-time employment, usually the summer
5 jobs, they were overwhelmingly people of
6 color. These are the summer hires for
7 Parks and Recs. However, these very same
8 part-time workers who get access to those
9 jobs who are people of color in the City
10 of Philadelphia, they were not the people
11 who actually ended up becoming full-time
12 civil servants with the City of
13 Philadelphia. It was overwhelmingly
14 white. So the rationale didn't or the
15 logic didn't make sense for us. How can
16 the amount of people accessing summer
17 jobs with Parks and Recs be
18 overwhelmingly minority, African
19 American, Latinos, Hispanics, et cetera,
20 but the people who actually get the
21 full-time jobs are white? Obviously for
22 us there was some sort of breakdown
23 happening, and we didn't know whether or
24 not it was recruitment, retention.

25 Does the City have any plans to

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 apply any of the lessons learned or are
3 we expanding use of this racial equity
4 tool for recruitment and retention at
5 all? And are you familiar with it?

6 MR. RODRIGUEZ: Yes,
7 Councilwoman. Just to address some of
8 the points that you raised, there are a
9 number of good possibilities that are
10 being worked on right now. As you know,
11 the Managing Director has a workforce
12 development initiative that will include
13 how do we utilize the time that young
14 people spend working during the summer
15 for the City of Philadelphia, to have a
16 strategy about that to make sure that
17 that counts for something if the
18 individual decides to look at a career
19 working for the City, so we can figure
20 out a way to bank that time spent and the
21 expertise gained that will amount to
22 something in the future.

23 COUNCILWOMAN PARKER: So just
24 help me clarify and understand and
25 particularly for the benefit of the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 public. So right now if you get a summer
3 job with Parks and Recs and you then go
4 and apply for a full-time position to
5 become a civil servant, that summer
6 experience is not quantifiably included
7 when measuring your test scoring and
8 other variables? Is that what you're
9 saying?

10 MR. RODRIGUEZ: That is the
11 situation right now. We're trying to
12 look at that and see if an individual has
13 worked for four years with us during the
14 summer, that should amount for some kind
15 of experience, because that person
16 obviously knows some ways operating in
17 the department. I mean, that's the way
18 we're looking at it, and we're looking at
19 a number of those issues right now.

20 In terms of -- the Kenney
21 Administration has intentionally met an
22 initiative to diversify the City
23 workforce. There was a report issued
24 earlier this year in January that gives
25 you a snapshot of what the situation is

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 currently and how do we begin to more
3 efficiently and smart target minority
4 applicants so they become successful
5 candidates for City employment.

6 Interestingly enough, I mean,
7 just to give you an example, tomorrow the
8 Office of Human Resources is hosting some
9 kind of semi-social for minority
10 engineers at the Office of -- the
11 Municipal Services Building, and that's
12 working with the departments who hire
13 engineers. They're going to bring
14 engineers that work for the City now so
15 they can have a conversation, what is it
16 like to work for the City of
17 Philadelphia, and then the potential
18 applicants have an opportunity to
19 interact with those departments, with
20 those individuals working there. And
21 that's, I think, in my view, a better way
22 to -- a more targeted way to attract
23 really qualified potential applicants to
24 diversify the workforce, (unintelligible)
25 so we don't have to show that much

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 diversity.

3 COUNCILWOMAN PARKER: So you
4 reference the MDO's effort in sort of
5 coming up with an overall comprehensive
6 plan.

7 MR. RODRIGUEZ: Correct.

8 COUNCILWOMAN PARKER: Do we
9 know when that is expected to be released
10 or is the research being conducted now?

11 MR. RODRIGUEZ: The preliminary
12 work is being done now. There's a lot of
13 conversation with many of the departments
14 that are managed by the Managing
15 Director's Office. So we're working with
16 our office.

17 COUNCILWOMAN PARKER: Okay.

18 All right. No; that is good to know.

19 You briefly touched on this
20 when you talked about the report that was
21 released earlier this year, and that
22 brings me to think about something that
23 my colleague Councilwoman Reynolds Brown
24 led the charge on and having a
25 conversation here in Council, and that

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 was on Philadelphia's infamous Rule of
3 Two. Tom Ferrick, a reporter, you have
4 to give him credit. He did an
5 outstanding job in sort of researching
6 and reporting on the disparities as it
7 related to income and racial hiring and
8 just overall City employees.

9 For the benefit of someone who
10 is watching for the very first time, tell
11 them what the Rule of Two means and tell
12 them how does Philadelphia fare with our
13 counterparts. Is Philadelphia leading
14 the pack and being progressive in how we
15 analyze or sort of open and widen the
16 casting net or are we considered to be
17 much more restrictive? You tell us this.

18 MR. RODRIGUEZ: Just for the
19 benefit of the individuals who are not
20 familiar with the Rule of Two, the Rule
21 of Two is enshrined in our City Charter.
22 It was a result of the reform movement
23 that ended the corruption that existed in
24 Philadelphia prior to the 1950s in terms
25 of public employment that was done in a

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 very non-merit based way. It was based
3 on who you knew and then how much money
4 you pay and then you had to go to a ward
5 leader to get a City job, and all of that
6 was ended with the emergence of the
7 reformers back in the early '50s, and
8 that created the Charter that we are
9 governed by in the City of Philadelphia,
10 and in that Charter it's included how
11 people are to be appointed for civil
12 service employment.

13 I'm going to ask Celia O'Leary,
14 one of our resident experts, to come over
15 and give you a brief 30 seconds version
16 of how the Rule of Two actually works in
17 practice.

18 Celia.

19 MS. O'LEARY: Hello. The
20 infamous Rule of Two, all of the
21 applicants for civil service employment
22 are ranked in strict ranked ordered. So
23 the person who scores the highest is
24 number one on the list. The person who
25 has the second highest score is number

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 two. And those are the only two people
3 referred for a job interview. So there's
4 no flexibility in terms of how far down
5 on the eligible list we can go at this
6 point to fill a possible job. So it is
7 very restrictive. So if the top two
8 people on the list happen to be white,
9 those are the only two we can send out
10 for interview under the Home Rule
11 Charter, which has the force of law in
12 our city.

13 So we certainly have research
14 we've done about alternatives, but until
15 the Charter is changed, that's what we're
16 working under.

17 COUNCILWOMAN PARKER: So give
18 me, if you will, how Philadelphia fares
19 compared to other cities nationwide.

20 MS. O'LEARY: We're more
21 restrictive.

22 COUNCILWOMAN PARKER: So for
23 the benefit of the public, when we read
24 that report about the disparities and
25 income and the diversity of the City of

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Philadelphia's workforce and many people
3 were just really appalled by the numbers,
4 in essence, that very restrictive rule
5 prohibits the City from having the
6 flexibility to make a determination that
7 includes a wider net. Because a friend
8 of mine -- full disclosure, a friend of
9 mine said, Rule of Two? I was at a
10 national conference. Governing Magazine
11 held an event and they were talking about
12 civil service and reforms across the
13 country, and we talked about the Rule of
14 Two. And I sort of tried to turn around
15 real quickly to get away from the
16 conversation, and the friend said, No,
17 Philadelphia, you need a Rule of Five or
18 a Rule of Ten, because you have to do
19 something drastic, in essence, to make a
20 change in the diversity of your
21 workforce.

22 So with that being said, if you
23 have any follow-up relative to that issue
24 and thoughts from Human Resources. Yes.

25 MS. AGELAKIS: Hi. Maria

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Agelakis. I oversee the Division of
3 Hiring Services for the Department.

4 And we've actually done some
5 research on this, and I know you're
6 looking at what do other jurisdictions
7 do. We are the most restricted, as Celia
8 mentioned. But doing the survey, I think
9 what we found is the more popular rules
10 for those that have a little bit of
11 restriction is the Rule of Three and the
12 Rule of Five. And you mentioned the Rule
13 of Five, and we actually looked at across
14 some of our lists and to kind of identify
15 what would the effects be on diversity if
16 more candidates were to be certified out
17 to departments if we had the Rule of
18 Five, and I think unofficially, that's
19 the magic number for us.

20 COUNCILWOMAN PARKER: Five.
21 That's good to know.

22 MS. AGELAKIS: So it's
23 interesting you said that. But we do
24 have some research, and this hasn't been
25 distributed, and right now I'm looking at

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 our report from 2015 that we did, because
3 I know this comes up many times,
4 especially when new Administrations come
5 in. So I think we'd like to update this
6 with more current information and
7 certainly send it to Council.

8 COUNCILWOMAN PARKER: Please
9 do. Can you please, and forward that to
10 the Council President so we can have it
11 distributed to all members of Council.

12 When we go out into the
13 neighborhood, it is very difficult trying
14 to explain as we talk about diversity and
15 inclusion in the City of Philadelphia and
16 we're talking about it relative to this
17 initiative called Rebuild and we're
18 talking about it overall with doing
19 business in the City of Philadelphia, and
20 then you get a resident who stands up and
21 says, well, wait a minute, Cherelle, the
22 City of Philadelphia can't even get it
23 right for its own workforce, and, you
24 know, we said -- then you have to go into
25 the whole history of the concept of the

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Rule of Two.

3 So thank you very much. That
4 data will be very helpful for us.

5 In addition to that, help me,
6 if you will, about -- and, Mr. President,
7 hopefully there's not a whole lot of
8 other people in queue, so you'll give me
9 a little bit of flexibility here today.

10 Another issue that has come up
11 is a job directory for civil servants.
12 Now, this is just me. Just because I
13 am -- you can call me a technical
14 dinosaur, but directories and one-stop
15 shops for information have always worked
16 well for me. So I would like them for
17 every career CTE technical training
18 program in the School District of
19 Philadelphia. For me there should be a
20 directory. And we went back to last
21 year's budget hearing, and Marsha
22 Greene-Jones said that you were open,
23 when I asked this question, open to
24 developing some sort of directory or
25 one-stop shop for civil servants who are

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 interested in professional training or
3 moving up in their career. So for me
4 Rule of Two is sort of like new hires,
5 right, but I'm also thinking about how do
6 we promote people who are also in the
7 City and what about professional growth
8 and development and opportunities that we
9 make available to them. So I asked about
10 that.

11 You said you needed to work
12 with the Chief Administrative Officer on
13 this directory since the CAO is
14 responsible for training and development.
15 I just wanted to know if we made any
16 movement on that. Were there any
17 conversations? And if there were no
18 conversations within the year, that means
19 that we should work on trying to get some
20 conversations going.

21 MR. RODRIGUEZ: Thank you for
22 that question, Councilwoman. And the
23 answer is, I meet regularly, almost
24 frequently with the Chief Administrative
25 Officer, Christine Derenick-Lopez. The

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 CAO has taken the initiative to create an
3 infrastructure for improving the capacity
4 of the current workforce. I mean, this
5 morning was mentioned that the Learning
6 Management System that was implemented is
7 already in place. It's beginning to
8 begin operational. So that's one avenue
9 that's there.

10 Similarly, we have other
11 training opportunities that we're going
12 to be embarking during Fiscal Year '18,
13 including, as I mentioned, the release of
14 the new updated Family Medical Leave Act
15 manual and then training with that, which
16 increases capacity of staff to understand
17 and operate that.

18 The idea is to provide greater
19 opportunities to current employees to
20 increase their skills and ability to be
21 competitive in promotional exams.

22 The other -- just, if I may, to
23 digress a little bit, in terms of the
24 civil service workforce diversity, I give
25 you a couple snapshots in terms of right

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 now as of last Thursday, we had 39,000
3 people on eligible lists in civil
4 service. African American constitute
5 about 39 percent of the total, Asian 2.2
6 percent, Hispanics about 7.5, multiracial
7 individuals 2.9, white/non-Hispanic about
8 20 percent. More illustrative data is
9 about the people that were hired for the
10 last two fiscal years under civil
11 service. For civil service to break down
12 for the last two fiscal years, 4.8
13 percent were Asians, 50.2 percent were
14 African Americans, Hispanic were 8.34
15 percent, and whites were 34.4 percent
16 2017. In 2016, 32 percent were white,
17 8.9 percent were Hispanic, 50 percent
18 were African American, and 5 percent were
19 Asians.

20 In civil service, you tend to
21 have a lot more diversity, except for
22 some departments, and the question for us
23 as a city, as a government is how we
24 begin to more targeted approach the
25 recruitment and retention of diverse

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 individuals in the City workforce.

3 COUNCILWOMAN PARKER: I want to

4 thank you for that data and providing it,

5 because -- and I'm happy to hear that

6 we're sort of on the right track, right?

7 So this is great to be on the right

8 track, but there are disparities in the

9 sort of higher ranking officials who

10 actually earn more, which is where we

11 need to find a way to improve our

12 diversity with those who are making

13 higher salaries, and we know -- that's

14 why my question immediately after that

15 was, now tell me what are we doing for

16 professional development, because the two

17 go hand in hand. Once you become an

18 employee, what are the pathways to being

19 prepared for the actual promotion in

20 order to qualify.

21 So we will continue to monitor

22 it. We appreciate the data you're going

23 to provide to the Council President so he

24 can distribute it to all of our

25 colleagues, and we look forward to

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 continuing to pursue how we can improve
3 this very restrictive Rule of Two. And,
4 again, our Councilmember Blondell
5 Reynolds Brown has clearly led the way
6 there, and we want to work with her on
7 that.

8 My last and final question is
9 one that really comes from the ground up,
10 and now I'm talking about relative to
11 women who are employed in the City, and
12 we've talked to a lot informally in this
13 sort of building, and the question is in
14 regards to IVF. This is the in vitro
15 fertilization. And I was disheartened to
16 see that the City, without any major
17 notification, decided that it would no
18 longer be covering IVF as part of its
19 healthcare policies. I know I signed
20 onto a letter that the female members of
21 Council and some staffers, they sent back
22 in November asking the City to reinstate
23 the IVF coverage, and I did not have an
24 update as of today about where we are.

25 So I wanted to note for the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 record that 15 states have laws mandating
3 that infertility treatments be covered,
4 but Pennsylvania doesn't, right? So 15
5 other states have these laws. And in
6 2001, the Federal District Court in
7 Michigan found that not accommodating
8 assisted reproductive technologies
9 violated with the Americans with
10 Disabilities Act.

11 So I don't know if when we made
12 that decision we did so sort of from a
13 bottom line, if we made a bottom line
14 pocketbook decision, which is sort of
15 offline, very much the explanation that I
16 have heard, and thus far no one has
17 attempted to legally challenge our
18 decision-making.

19 But I just wanted to, for the
20 record, to ask us to look into that and
21 for you to tell us today if you have any
22 data. How many employees were even using
23 IVF and what is the actual cost of it; do
24 we know?

25 MR. RODRIGUEZ: Yes. I got to

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 ask Marsha Greene-Jones to answer that
3 question since she runs our program. I
4 just want to give in terms of a little
5 background about the benefit. It was a
6 request from the previous Administration
7 that we institute the benefit, and we had
8 it for one year before it was
9 discontinued for this current calendar
10 year. Marsha Greene-Jones has some data
11 about the number of people who
12 participated and the cost to the City.

13 COUNCILWOMAN PARKER: Thank
14 you.

15 MS. GREENE-JONES: Thank you
16 for that question. I think I'll answer
17 the first question that you asked first,
18 the reasons why we pulled that program
19 out from our City benefits. The first
20 reason was from a financial perspective,
21 to be quite honest. We have a budget
22 deficit with our healthcare costs and
23 with the increased cost of prescription
24 costs, we had to make some difficult
25 decisions with regard to that, and also

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 understanding the fact that with our
3 current insurance program, we have
4 approximately 400 employees who already
5 get a supplement to pay for their
6 healthcare costs. They actually receive
7 \$400 per year to actually aid in paying
8 for their healthcare costs.

9 Currently we have 14 members
10 who actually signed up for this benefit
11 as of December 31st of 2016, and those 14
12 people cost us \$280,000 for the IVF
13 benefit. So it was clearly a cost
14 containment strategy why we decided to
15 end that benefit.

16 COUNCILWOMAN PARKER: Let me
17 ask you this: Has anyone conducted any
18 sort of research from any healthcare
19 providers that offer any special coverage
20 programs that these employees can access
21 but with an additional cost? So, for
22 example, you told me that 400 employees
23 already receive this supplement, right,
24 to their insurance, but relative to this
25 procedure in particular, are there any

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 healthcare providers that, in essence,
3 specialize in covering this procedure
4 that we can provide a vehicle for our
5 employees to access?

6 And let me tell you what I'm
7 thinking about. Prior to being elected
8 here, I was a staffer here, and things
9 have changed, but there was something --
10 the duck, Aflac, the quack. So we
11 offered Aflac, and employees had to pay
12 to access Aflac. It wasn't something
13 that the City, in essence, paid for, but
14 we paid to access it, or at least I'm not
15 familiar with the fee that the City paid.

16 Is there something similar to
17 an Aflac that can be offered for the
18 procedure or, Cherelle, no, nothing like
19 that exists that we're aware of?

20 MS. GREENE-JONES: Typically a
21 program like Aflac is a volunteer
22 benefit, you're absolutely right, but
23 they don't generally provide that kind of
24 benefit.

25 COUNCILWOMAN PARKER: That

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 doesn't, but I'm asking you is there a
3 companion Aflac for this procedure.

4 MS. GREENE-JONES: No. I don't
5 know of any benefit programs that
6 actually do provide that in the outside.

7 COUNCILWOMAN PARKER: Let me
8 ask on the record if it's at all possible
9 that whomever is specializing in
10 healthcare for our employees, if we would
11 check the market best practices, what
12 other cities are doing, and if there is
13 even an opportunity. Because, look, we
14 get the fund balance. We get that we
15 have a pension challenge, and we want to
16 do what is in the best financial interest
17 of the City so that we can improve the
18 City's fiscal health, but this is a
19 service that women will access if it is
20 readily available, and if we can find a
21 way to provide it, access to it, without
22 it burdening the City's coffers, we
23 should find a way to do that. So I would
24 be interested in knowing if there are any
25 healthcare providers out there, again,

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 the Aflac equivalent but what would cover
3 this kind of procedure.

4 MS. GREENE-JONES: Yes. We can
5 certainly research that and get back to
6 you.

7 COUNCILWOMAN PARKER: Thank
8 you.

9 And thank you, Mr. President,
10 for the flexibility.

11 COUNCIL PRESIDENT CLARKE:
12 Thank you, Council Lady.

13 You're probably saying, man,
14 why don't you let us out of here. Real
15 quick, the Chief Administrative Office
16 when that was created, what, a few years
17 ago?

18 MR. RODRIGUEZ: Last year.

19 COUNCIL PRESIDENT CLARKE: Last
20 year. All right. This might be a
21 question for you because you were around.
22 I don't quite understand why we have that
23 department when we have the
24 Charter-mandated Human Services office.
25 And it's probably not even a question for

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 you, because there seems like there's
3 like some overlap, a significant amount
4 of overlap. Like, for instance, the
5 Chief Administrative Office had a job
6 fair. Now, why is that not Human
7 Resources' responsibility?

8 MS. AGELAKIS: Can I answer
9 that?

10 COUNCIL PRESIDENT CLARKE: And
11 there's more, but --

12 MS. AGELAKIS: It's always our
13 responsibility. It's just not a budgeted
14 responsibility to our office. I mean, as
15 the central office for human resources,
16 we do participate in job career fairs,
17 and I do have some data on that.

18 COUNCIL PRESIDENT CLARKE: And
19 it's not just that, by the way.

20 MS. AGELAKIS: But, yes, they
21 do hold -- I think the CAO did hold one
22 job fair and it was for the departments
23 to come in, and we were present as well.
24 You can't have a job fair without our
25 office, because we are familiar with the

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 process as far as civil service is
3 concerned. We are the protector of the
4 civil service. We know all the rules.

5 COUNCIL PRESIDENT CLARKE: But
6 my question, with all due respect --

7 MS. AGELAKIS: So yeah --

8 COUNCIL PRESIDENT CLARKE: --
9 is why isn't that your primary role and
10 not --

11 MS. AGELAKIS: I can't as to
12 why --

13 COUNCIL PRESIDENT CLARKE: And,
14 like as an example, what is the Human
15 Resources Talent Unit? Is that in your
16 department?

17 MS. AGELAKIS: No. That is --

18 MR. RODRIGUEZ: No.

19 MS. AGELAKIS: That is a very
20 confusing title for that department
21 actually, and I think the job fair that
22 we attended, we try to make sure that
23 candidates that were attending or
24 applicants are aware that we're the
25 central office and that the host of the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 job fair is in a different department,
3 because I think that is a question that
4 comes up.

5 MR. RODRIGUEZ: The CAO
6 specializes in targeting to attract and
7 deal with the exempt principal service
8 employees and applicants.

9 COUNCIL PRESIDENT CLARKE: Only
10 exempt?

11 MR. RODRIGUEZ: Correct.

12 COUNCIL PRESIDENT CLARKE:
13 Okay. You all can't do that?

14 MS. AGELAKIS: I think
15 traditionally we haven't.

16 COUNCIL PRESIDENT CLARKE:
17 You're prohibited from being involved?

18 MR. RODRIGUEZ: Traditionally
19 we have not dealt with exempt employees.
20 We manage the healthcare basically, but
21 all of the types --

22 COUNCIL PRESIDENT CLARKE: You
23 manage my healthcare, right?

24 MS. AGELAKIS: Yeah.

25 COUNCIL PRESIDENT CLARKE: All

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 right. That's a sensitive subject. I'm
3 going to leave it alone. I just don't
4 understand that.

5 MR. RODRIGUEZ: Thank you.

6 COUNCIL PRESIDENT CLARKE: All
7 right. Councilwoman is picking up on it,
8 so I can't --

9 COUNCILWOMAN PARKER: I'm
10 sorry, Mr. President. I was finished,
11 but you did just sort of stoke something
12 inside of me.

13 And so I guess historically,
14 because many of you have been around,
15 tell me within the last two or I'll just
16 say ten years, is this sort of a new
17 relationship, a new relationship in terms
18 of defining the boundaries of how Human
19 Resources functions and how it interfaces
20 with the Administration? Like tell me
21 about this structure, because it's new to
22 me.

23 MR. RODRIGUEZ: Well, the
24 instruction in the Charter is that the
25 Office of Human Resources -- the Director

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 of Human Resources basically will respond
3 to the Civil Service Commission. The
4 Civil Service Commission does not
5 micromanage the function of the
6 department, but they provide guidance on
7 policy. They approve changes to
8 regulations, to job specifications and
9 other benefits related to civil service,
10 and that process has to go through Civil
11 Service Commission for approval.

12 I spent six years as a Civil
13 Service commissioner. The other part
14 that the Commission brings to the City,
15 to the function of the department, is
16 that when the Commission hears appeal
17 cases for discipline, there's an ability
18 for the Commission to understand and
19 detect situations and problems that can
20 be corrected with departments, whether to
21 point out things that are not working
22 properly that the department should go
23 back and perhaps work with the Office of
24 Human Resources to get resolved.

25 For example, we had years ago

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 when I was at the Commission, we noticed
3 that a department was not doing
4 succession planning for one specific
5 unit. They were just handing out
6 contracts to former employees of the City
7 who retired, until the Civil Service
8 Commission say, no, you're only going to
9 get one more extension for this contract
10 and the contract must include that you
11 have to train people in that unit to do
12 the job that you are being paid to do.
13 So kudos to the department because they
14 came back and then formulated a
15 succession plan that is a model for the
16 rest of the City.

17 So those are the things that
18 the Civil Service Commission does and
19 helps on maintaining and guiding the
20 merit system that we have for hires and
21 promotions and make sure that people have
22 due process when they get disciplined,
23 but also keeping that flow of
24 communication between the departments and
25 how they function in the human resource

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 aspect.

3 So that's the relationship.

4 The Office of Human Resources
5 that works with you -- with the new
6 Administration and implementing
7 initiatives and policies are priorities
8 for the new Administration to execute,
9 and we are a resource. The other
10 resource that we have is that we maintain
11 all the database of everyone who works
12 for the City. We're the custodial on
13 that, and we have to safeguard it based
14 on the practice of law and that you
15 maintain the confidentiality and privacy
16 of those records as well.

17 COUNCILWOMAN PARKER: So do you
18 see any sort of duplication in work and
19 responsibilities between CAO and what
20 your office does or is it much more -- I
21 guess I want to see whether or not we're
22 talking about two entities working on a
23 different island or is this sort of an
24 intergovernmental cooperative approach?

25 MR. RODRIGUEZ: It's a

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 cooperative approach now in practice,
3 because we are -- they're augmenting some
4 of the work that we do, and since we're
5 not budgeted for (unintelligible)
6 functions and they're doing it and we're
7 cooperating with them and planning with
8 them, it augments our capacity to reach
9 out and to do other things that we could
10 not do ourselves.

11 COUNCILWOMAN PARKER: Okay.

12 And, Mr. President, that will
13 be my last question, but I do want to say
14 for the record, again, we understand the
15 role of the Civil Service Commission and
16 what you all do. We respect the work of
17 the Commission and what it has meant to
18 ensuring that employment with the City of
19 Philadelphia is open, because it has, to
20 a certain degree, provided some sense of
21 transparency.

22 However, we do know that
23 reforms need to be made, because there
24 are some adjustments. Again, when I give
25 the parks and rec center, sort of the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 promotional challenge is there on how
3 they can find someone, because of the
4 limited, you know, reach and that Rule of
5 Two in terms of the pool is limited, and
6 so the ability to diversify the workforce
7 becomes a challenge. And I want us to
8 have -- the City to have the flexibility
9 to make adjustments whenever and wherever
10 possible. I want us to be able to save
11 money, diversify our workforce, and get
12 the kind of talent that we need to do the
13 work that we need to get done.

14 And so, Mr. President, you just
15 sort of stoked something when you
16 mentioned sort of those offices and how
17 that works. So thank you.

18 COUNCIL PRESIDENT CLARKE:

19 Yeah. Thank you, Councilwoman. If it
20 wasn't so late in the day, I'd probably
21 still be asking additional questions
22 about that, but there's always callbacks.

23 MR. RODRIGUEZ: Mr. President,
24 we are happy to meet with members of
25 Council, with your office of any question

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 you might have moving forward.

3 COUNCIL PRESIDENT CLARKE: It
4 should happen in here.

5 The Chair recognizes Councilman
6 Domb.

7 COUNCILMAN DOMB: Thank you,
8 Council President.

9 Good afternoon.

10 MR. RODRIGUEZ: Good afternoon.

11 COUNCILMAN DOMB: A couple of
12 quick questions. You're in charge of the
13 healthcare coverage, right?

14 MR. RODRIGUEZ: For the exempt
15 from civil service and non-represented
16 employees and some union represented that
17 opt out.

18 COUNCILMAN DOMB: Through these
19 budgeted hearings, we've been hearing
20 that for every dollar of wage, we're
21 paying 87 cents for fringe benefits,
22 which includes healthcare and pension.
23 On top of that, it's 37 cents for City
24 overhead.

25 So in that light, understanding

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 that the medical coverage is a big piece,
3 what steps have we taken to try to reduce
4 our overhead?

5 I'll give you an example. I
6 think the Police Department does a pretty
7 good job with their medical coverage and
8 the way they use the emergency med care
9 centers versus emergency rooms and
10 hospitals. It's one-tenth the cost.
11 Have we looked at what the Police
12 Department is doing and see if we can
13 duplicate some of their good ideas?

14 MR. RODRIGUEZ: I'm going to
15 ask Marsha Greene-Jones to answer your
16 question, Councilman.

17 MS. GREENE-JONES: To more
18 effectively manage the costs associated
19 with healthcare, we've actually
20 undertaken a number of measures. With
21 regard to urgent care centers, why don't
22 I talk about that one first.

23 We've implemented urgent care
24 centers as well as retail clinics. So
25 our employees actually can -- urgent care

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 centers have opened up all over the City
3 now, with hours operating after working
4 hours, which is truly great. We've been
5 able to -- we'll be able to reduce the
6 cost of our health -- our emergency room
7 utilization by -- we reduce the cost of
8 our urgent care centers. Formerly it was
9 \$75. We've reduced it to \$40 and made it
10 the same cost as a specialist visit. So,
11 therefore, our employees can actually go
12 to urgent care and/or go to a retail
13 clinic, which actually can diagnose
14 anything from the neck up for \$30 a
15 co-pay. We've done that, as well as
16 we've actually implemented step therapy,
17 which actually we are meeting the target.
18 We are at -- we've actually beat the book
19 of business in terms of our step therapy
20 with regard to requiring employees to
21 actually take a generic drug first.
22 We're at a 84.2 percent rate in terms of
23 compliance with regard to step therapy.
24 We've also implemented a therapy program
25 whereby employees can actually pick up

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 long-term prescriptions from their local
3 pharmacy rather than mail order. So
4 we're at an adherence rate of 70 percent
5 with regard to employees actually picking
6 up prescriptions at their local pharmacy.

7 COUNCILMAN DOMB: So let me go
8 back to the main point of my question.
9 In the budget, I believe the estimated
10 medical costs will grow 5.8 percent over
11 the next ten years. What are we doing to
12 lower that increase? And are these
13 savings you're talking about going to
14 lower that increase or these savings get
15 us to 5.8?

16 MS. GREENE-JONES: These
17 savings are going to lower our costs
18 because of --

19 COUNCILMAN DOMB: Go back to my
20 question. In your budget, it's 5.8
21 percent a year for the next ten years
22 basically, 5.8 percent every year.
23 Inflation is 2 or 2 and a half percent.
24 So my question is, what you just
25 mentioned, which is great, is that going

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 to get us below 5.8 or does that get us
3 to 5.8?

4 MS. GREENE-JONES: It gets us
5 below. Currently we're at 3.2 percent.

6 COUNCILMAN DOMB: And so do you
7 have a projection over the next ten years
8 on how you plan on managing the
9 healthcare to keep it below 3 percent?

10 MS. GREENE-JONES: Yes. We've
11 actually implemented some other things as
12 well. We've also implemented our
13 wellness program with regard to our
14 employees' completion of wellness
15 activities. We actually identified
16 chronic illnesses in advance. So,
17 therefore, employees who have a chronic
18 disease, actually we can pay closer
19 attention to them more quickly as opposed
20 to those rising. We have a 43.5 percent
21 participation rate in our wellness
22 program, and what that does is identifies
23 employees who actually need coaching from
24 health coaches, registered dieticians, et
25 cetera. So we're focusing on those

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 employees who have chronic illnesses.

3 So when you look at chronic
4 illnesses, you look at prescriptions, you
5 look at a specialty pharmacy program that
6 actually advises employees and requires
7 specialty drugs to be approved in
8 advance. We have a whole formulary
9 related to specialty drugs. We actually
10 can manage our costs quite sufficiently.
11 3.2 is quite good in terms of where we
12 are with regard to some employers
13 actually having 5.8 to 6 percent.

14 COUNCILMAN DOMB: If you said
15 to me it's going to be 3 percent per year
16 for the next ten years, I'll sign up
17 right now. That's great. If you can
18 keep it at that level, that's very good.

19 MS. GREENE-JONES: I have to
20 say, over the past years, we have been
21 able to manage our healthcare costs. We
22 had a flat budget for the last five years
23 where we did not -- we had a flat budget
24 for five years and we worked within those
25 confines of a flat budget. Last year was

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 the first year we actually received an
3 increase in over five years.

4 COUNCILMAN DOMB: Could I ask
5 you a question on the healthcare budget.
6 Do we negotiate our healthcare per person
7 or in bulk?

8 MS. GREENE-JONES: We negotiate
9 our healthcare -- actually, it's in bulk.
10 So when we actually -- we have
11 administrative costs that are charged per
12 person obviously and then we actually
13 negotiate rates in terms of fees and
14 services.

15 COUNCILMAN DOMB: So just so I
16 understand what that means, because we
17 had the Prison in last week and we talked
18 about the prison population going from
19 8,200 down 34 percent and the healthcare
20 cost did not change because we managed --
21 the contract was in bulk versus per
22 person. Okay? So I'm trying to
23 understand how that works when you do it
24 in bulk. If we hire 100 new people, are
25 you telling me we're not going to have

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 any additional cost for their medical
3 care?

4 MS. GREENE-JONES: It depends,
5 to be quite honest. It depends. We're a
6 self-funded plan. So with a self-funded
7 plan, you're actually paying according to
8 the claims that you actually incur. So
9 we have an administrative fee that we pay
10 per person, that's true, and then we pay
11 the claims based upon how healthy our
12 employee population is.

13 Currently we have an older
14 population compared to most -- government
15 in itself actually has an older
16 population. Our average age is -- I
17 believe it's about 38.9. So that's quite
18 an old population. So we've been able to
19 manage quite sufficiently with regard to
20 the programs that we've rolled out over
21 the last few years.

22 COUNCILMAN DOMB: 38 is old,
23 huh?

24 MS. GREENE-JONES: It's
25 considered old from a benefits

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 perspective it is, and we have very
3 little turnover and that's why our
4 employees -- our average age so high.
5 With the new Administration, certainly
6 we're having younger people come into our
7 plan, but we also have a lot of older
8 people. We also have our retirement plan
9 that also adds a little bit more pressure
10 on the plan as well.

11 COUNCILMAN DOMB: Let me ask
12 one other question. The City currently
13 pays employees that waive their medical
14 coverage, I believe.

15 Was this already asked?

16 COUNCIL PRESIDENT CLARKE: Yes.

17 COUNCILMAN DOMB: You already
18 got it covered. I'm not going to ask it
19 again.

20 COUNCIL PRESIDENT CLARKE: You
21 can ask it.

22 COUNCILMAN DOMB: No. I'll
23 look at it. Don't worry about it.

24 Thank you very much for your
25 testimony.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MR. RODRIGUEZ: I just wanted
3 to add, Councilman, that the main driver
4 of healthcare costs for us is
5 prescription drugs, and there's just so
6 much you can twist and turn that aspect
7 unless something happens nationally to
8 reign in on the skyrocketing prescription
9 drugs. We're going to be facing those
10 increases in a nano basis.

11 COUNCILMAN DOMB: I do have
12 another question. Who negotiates the
13 healthcare contract?

14 MS. GREENE-JONES: I do. I do
15 with regard to Aon is our consulting
16 company that we work with, and we have --
17 we work with the Law Department as well.
18 So we have a three-pronged approach to
19 the actual negotiations of our contracts.

20 COUNCILMAN DOMB: Okay. Thank
21 you very much for your testimony.

22 MS. GREENE-JONES: You're
23 welcome.

24 COUNCIL PRESIDENT CLARKE:
25 Thank you, Councilman.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Thank you very much for your
3 testimony.

4 MR. RODRIGUEZ: Thank you.

5 COUNCIL PRESIDENT CLARKE: Have
6 a good day.

7 MS. AGELAKIS: You too. Thank
8 you.

9 COUNCIL PRESIDENT CLARKE: Next
10 up will be Fleet Management.

11 (Witnesses approached witness
12 table.)

13 COUNCIL PRESIDENT CLARKE: Good
14 afternoon. And, gentlemen, start your
15 engines.

16 MR. COCCI: Good afternoon.
17 Good afternoon, Council President Darrell
18 Clarke and distinguished members of City
19 Council. I am Chris Cocci, Fleet Manager
20 for the City of Philadelphia. Sitting on
21 my left is Joseph Rosati, Deputy Fleet
22 Manager for Operations, and sitting on my
23 right is Dr. K. Wilson, Deputy Fleet
24 Manager for Administration. Thank you
25 for the opportunity to present testimony

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 in support of Fiscal Year '18 Operating
3 Budget request for the Office of Fleet
4 Management.

5 The Office of Fleet
6 Management's Fiscal Year '18 General Fund
7 budget request is for \$63.54 million,
8 which includes \$18.01 million in Class
9 100, \$9.6 million in Class 200, and
10 \$35.93 million in Classes 300 and 400.
11 Fiscal Year '18 General Fund budget
12 request is \$2.06 million more than FY17
13 estimated obligations. Class 100 funding
14 is increased by \$895,000. This increase
15 is a combination of funding requirements
16 for 14 new technical and support service
17 positions, District Council 33 employee
18 salary increases, increases in increment
19 and longevity payments, and reduction in
20 overtime expenditures.

21 Class 300 funding is increased
22 by \$315,000 due to fuel price
23 adjustments, and Class 400 funding is
24 increased by \$845,000 for new vehicle
25 purchases. The goal in OFM's Five Year

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Plan is to create an optimal vehicle
3 replacement cycle to replace older and no
4 longer economically feasible vehicles and
5 equipment with more technologically
6 advanced and fuel-efficient vehicles and
7 equipment. The Fiscal Year '18 total
8 budget request includes \$25.32 million in
9 capital funding, of which \$15.32 million
10 is allocated to the Fire Department for
11 vehicles and apparatus replacement, \$8
12 million for Streets Department vehicle
13 replacements, and \$2 million to replace
14 vehicles and equipment for other City
15 departments.

16 The FY18 Operating Budget
17 includes \$9.47 million for vehicle
18 purchases, of which \$6.4 million is
19 allocated to the Police Department for
20 vehicles and \$3.07 million is allocated
21 to other departments to replace aged
22 vehicles.

23 This concludes my testimony,
24 and I'd be happy to answer any questions.

25 COUNCIL PRESIDENT CLARKE:

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 Thank you very much.

3 In your testimony on Page 1,
4 you highlight your department's
5 involvement in the MDO's City as Model
6 Employer strategy, which trains high
7 school students, and I know Councilman
8 Jones in years past was a big proponent
9 of this as it relates to us providing
10 opportunities for employment in the City,
11 which growing up is like get a good
12 government job, and to some degree that's
13 still true so far. We're waiting to see
14 what happens in Washington. That's
15 another story.

16 How successful have you been, I
17 mean, in terms of your department's
18 ability to bring individuals from high
19 school into your department? Can you
20 talk to me about the success?

21 MR. COCCI: Yeah. So the
22 intern program actually started in 1993.
23 We've had well over 100 students that
24 went through the program. Currently we
25 have 27 who went through the program who

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 are still working for us. At the present
3 time we have eight apprentices. We have
4 nine interns. We're hiring five more
5 interns this year. Five of the
6 interns -- I'm sorry. Of the nine
7 interns that we have, five are going to
8 be promoted to an automotive apprentice,
9 which is a full-time City position with
10 benefits.

11 So overall it's been very
12 successful. We actually have five of
13 those interns that came up through the
14 program. They're in management positions
15 right now.

16 COUNCIL PRESIDENT CLARKE: In
17 terms of compensation, what's the
18 comparison to the private sector, say,
19 somebody working at an Infinity place in
20 terms of -- I only ask the question
21 because you see the bills and the labor.
22 The part costs \$12 and labor is like
23 \$500.

24 MR. COCCI: Generally our pay
25 scale -- for a journeyman technician,

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 generally our pay scale is lower than
3 what a technician of comparable talent
4 would make in another arena.

5 COUNCIL PRESIDENT CLARKE: So
6 in terms of -- I guess we spend the time
7 in getting individuals in, but -- I tend
8 not to like to encourage people to leave
9 government, because I think government is
10 a good job, but if there is a higher rate
11 and better opportunity in terms of
12 compensation in the private sector, I
13 guess having that individual leave the
14 private sector because they've gained
15 significant skills and experience, that
16 frees up a space in government for a new
17 individual or intern. And I know that's
18 abnormal for somebody to encourage
19 somebody to go get a better job. I know
20 I like keeping my people, but just the
21 simple reality is it could potentially be
22 a good thing if somebody goes through the
23 private sector. What's your thoughts on
24 that?

25 MR. COCCI: We do encourage our

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 people to continue their education as
3 well when we hire interns. And we do
4 actually have a couple of apprentices,
5 I'm sorry, apprentices right now that are
6 working for us that came up through the
7 intern program. Two of them are students
8 at CCP. We altered their work schedule
9 so they'll be able to attend school
10 during the day and then come to work for
11 us at night. So we do encourage them to
12 continue their education and, yes, we do
13 encourage them to look around.

14 COUNCIL PRESIDENT CLARKE:

15 That's a backdoor way. All right.

16 Annual question, vehicles,
17 purchase of vehicles. A couple years ago
18 we had this conversation about PGW in
19 particular about purchase of vehicles.
20 What's it, C --

21 MR. COCCI: Compressed natural
22 gas.

23 COUNCIL PRESIDENT CLARKE:

24 Compressed natural gas. I haven't heard
25 that much lately. Where are we at in

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 terms of our purchase of fleet and
3 leasing of fleet in terms of being able
4 to enhance our company; i.e., PGW, in
5 their attempts to diversify their
6 product?

7 MR. COCCI: So we've recently
8 applied for a couple of grants and we've
9 secured \$2.2 million worth of grant
10 funding to kick-start the CNG program.
11 The \$2.2 million will pay for the
12 additional cost, the incremental cost of
13 the CNG truck. We expect to purchase 25
14 CNG trash trucks. We're going to house
15 them -- Streets Department is going to
16 run them out of their Delaware Avenue and
17 Wheatsheaf Lane facility. We have to do
18 upgrades to the facility to allow us to
19 work on the vehicles in there. We're
20 working with Streets Department now to
21 have some building renovations done.

22 We're also working with PGW.
23 PGW is in the process of posting an RFP
24 to build a fuel site at their Tioga
25 facility as well, which will allow us to

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 get fuel for those trucks. We're hoping
3 that that program -- the program should
4 be in place by the fall of 2018. We hope
5 the whole program is done by December of
6 2018 and we have 20 trash trucks running
7 on CNG.

8 Going forward too, we're going
9 to apply for -- we're working with oTIS
10 right now to apply for another grant.
11 It's the -- you probably heard of the
12 Volkswagen diesel emissions scandal.
13 There's funding available to that to the
14 tune of \$110 million for the State of
15 Pennsylvania. So we're going -- there's
16 two parts of that grant. One is vehicle
17 electrification. It will pay for
18 electrification infrastructure for
19 electric vehicles. It will also pay for
20 diesel emission reductions, which is what
21 we're going to apply for.

22 We hope to expand the CNG
23 program into another area of the street
24 sanitation umbrella in the Southwest end
25 of the City of Philadelphia. We think

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 that the possibility is that the grant
3 will pay in its entirety for 25 to 35
4 trucks and it will allow us to free up
5 money to pay for a CNG fuel station at
6 that location and the renovations that
7 that building would require, so...

8 COUNCIL PRESIDENT CLARKE: All
9 right. Thank you. That's all I have.

10 The Chair recognizes Councilman
11 Domb.

12 COUNCILMAN DOMB: Thank you,
13 Council President.

14 Good afternoon.

15 MR. COCCI: Good afternoon.

16 COUNCILMAN DOMB: I have a
17 couple questions for you. Number one is,
18 in Fiscal Year '17 when you came in front
19 of us, you said the appropriations would
20 be 16.613, and now you're asking for 18
21 million, an 8 and a half percent increase
22 in compensation. So I'm trying to
23 understand what's driving that increase.

24 MR. COCCI: We had some
25 position increases.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN DOMB: Eight and a
3 half percent?

4 MR. COCCI: I believe so, yes.

5 COUNCILMAN DOMB: Because the
6 world is like 2, 3 percent. I'm just
7 wondering why we're at 8 and a half.
8 Just to follow up on Council President
9 Clarke's questioning, I think you have to
10 also keep in mind that while our salaries
11 may be a little lower, our benefits are
12 way higher. Our cost of benefits, 87
13 percent, 87 cents of every dollar. So
14 when you hire somebody for 100,000,
15 you're paying them 187,000, and when you
16 add in the City overhead of desk space
17 and everything else, it's 224. So, I
18 mean, we are -- in the '90s we were at 49
19 percent for benefits. Today we're at 87
20 and climbing. We're going to 92 the next
21 few years. This will eat us alive if we
22 don't get our hands around this. This is
23 a major issue.

24 MR. COCCI: So we do understand
25 the benefits issue and the value of the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 benefits, but in a lot of instances, what
3 some people today are looking for are
4 money in the check, and that's where
5 we're lacking. I understand that our
6 benefits are substantially better than a
7 lot of our competitors. However, as some
8 people have told me, that doesn't pay the
9 water bill.

10 COUNCILMAN DOMB: Right. It
11 pays the medical bill, though.

12 So you don't really have an
13 answer for why it went up 8 and a half
14 percent. Just add new positions, it's
15 just existing people getting compensated?

16 MR. COCCI: These are new
17 positions. I'm going to let Dr. K.
18 Wilson.

19 COUNCILMAN DOMB: The other
20 question I wanted to ask you also -- you
21 can answer both -- is, we budgeted for
22 365. We filled 344. We have 21
23 positions open. Do we really need to
24 fill them? We operated fine probably
25 last year without filling them.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 MR. COCCI: Yeah. Actually,
3 those positions are needed. We incurred
4 some substantial overtime costs in the
5 past several years and those positions
6 went unfilled. We also -- we were a
7 little lacking in preventive maintenance
8 in that area, and these technicians
9 actually perform preventive maintenance
10 and any kind of maintenance.

11 COUNCILMAN DOMB: But I want
12 you to understand one thing. I
13 understand -- your overtime I saw was
14 exceeded by 156 percent. The overtime
15 was high. But keep in mind, if you pay
16 somebody time and a half, that's \$1.50,
17 let's just say. When you hire a new
18 person, it's 1.87, plus 37 cents for the
19 space and needs that they have. So
20 really in some ways you could argue that
21 by paying overtime, you're saving money
22 than hiring more people, economically.

23 MR. COCCI: Yes, we do
24 understand that, but sometimes we do just
25 physically need the hands on the

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 equipment.

3 COUNCILMAN DOMB: I understand.

4 So I would like -- you don't
5 have to answer it now. I'd just like to
6 understand why the compensation went up 8
7 and a half percent. It just seems like a
8 lot in this economy.

9 MR. COCCI: We'll get that
10 answer to you, sir.

11 COUNCILMAN DOMB: Okay.

12 A question I have, does Fleet
13 Management buy and maintain all their
14 departments' vehicles?

15 MR. COCCI: Yes.

16 COUNCILMAN DOMB: You buy them
17 all?

18 MR. COCCI: Yes.

19 COUNCILMAN DOMB: And how many
20 maintenance technicians do you have that
21 takes care of these vehicles?

22 MR. COCCI: We have a total
23 of -- I'm sorry. Could you repeat that
24 question?

25 COUNCILMAN DOMB: Just how many

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 maintenance technicians does your

3 department --

4 MR. COCCI: Technicians? We

5 have roughly right now we have 379

6 employees. Roughly 300 of those are

7 technical staff that are technicians,

8 actually wrenching on vehicles.

9 COUNCILMAN DOMB: So the

10 majority are technicians?

11 MR. COCCI: Correct.

12 COUNCILMAN DOMB: So you have

13 379 employees, but your budget says 365

14 and it says you filled 344.

15 MR. COCCI: I'm sorry. Wrong

16 number. Go ahead.

17 DR. WILSON: Yeah. I'm K.

18 Wilson, Deputy for Administration.

19 Currently we have 318 employees

20 in Operations and 35 employees in

21 Administration.

22 COUNCILMAN DOMB: You have 318?

23 DR. WILSON: 318 employees.

24 COUNCILMAN DOMB: Currently in

25 the whole department?

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 DR. WILSON: No; in Operations.

3 COUNCILMAN DOMB: In

4 Operations. So would those be considered
5 your maintenance technicians?

6 DR. WILSON: Yes.

7 MR. COCCI: The majority of
8 those are technical, yes.

9 COUNCILMAN DOMB: 318
10 technical. And overall what do you have,
11 344? Total employees in your department.

12 DR. WILSON: We are budgeted
13 for 368 employees.

14 COUNCILMAN DOMB: On the
15 testimony you gave us, just so we're on
16 the same page, it says number of
17 full-time positions in 2016, budgeted
18 365, filled 344.

19 DR. WILSON: That is as of
20 December 2016. As of today we have 353
21 employees. Our position is for 368.

22 COUNCILMAN DOMB: So you have
23 openings for seven or eight people,
24 roughly?

25 DR. WILSON: Yes.

1 4/25/17 - WHOLE - BILL 170195, ETC.

2 COUNCILMAN DOMB: And does
3 Fleet purchase the Streets Department's
4 trash compactors?

5 MR. COCCI: Yes. That's
6 correct.

7 COUNCILMAN DOMB: So the
8 Streets Department budgeted 6 million for
9 vehicles. Was that for trash compactors
10 or something else?

11 MR. COCCI: I think that was
12 SGT money for other equipment it could
13 have been. It's highway equipment.

14 COUNCILMAN DOMB: How many
15 vehicles do you actually manage?

16 MR. COCCI: Roughly 6,000.

17 COUNCILMAN DOMB: Really?

18 MR. COCCI: A little over
19 6,000. It fluctuates from day to day.

20 COUNCILMAN DOMB: And across
21 the department you had about 5 million in
22 repair and maintenance charges. Does
23 that sound about right?

24 And so give me an example of
25 like what would those charges be? What

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 would be \$5 million of repair and
3 maintenance charges?

4 MR. COCCI: It would be for any
5 kind of maintenance done by any vehicle,
6 preventive maintenance, repairs,
7 Pennsylvania state inspections.

8 COUNCILMAN DOMB: But you have
9 your own technicians. Aren't they doing
10 that work?

11 MR. COCCI: Is this for our
12 Class 200? Class 200 is vendor repair.
13 That would be for any -- we contract out
14 a large majority of our collision repair.
15 There's some heavy equipment repair that
16 we don't do. We do not do heavy towing.
17 So they're all out of Class 200 budget.
18 That's what that would be.

19 COUNCILMAN DOMB: So towing and
20 repairs were like 5 million, ball park?

21 MR. COCCI: No. No.

22 COUNCILMAN DOMB: That's what
23 it says, 4,941,396.

24 MR. COCCI: That's the total
25 200 budget, I believe, correct? So the

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 total 200 budget includes towing,
3 collision repairs, heavy equipment engine
4 repairs. There's some heavy equipment
5 repairs for, for example, for loaders and
6 heavy equipment that we don't do in-house
7 that we're not set up to do at the
8 moment. Car washing, any kind of repair,
9 anything that is contracted out.

10 COUNCILMAN DOMB: We pay to
11 wash cars?

12 MR. COCCI: We do.

13 COUNCILMAN DOMB: Would it make
14 sense for us to buy that equipment
15 ourselves and not have to pay for it?

16 MR. COCCI: We did have a car
17 wash at one time and we had to get rid of
18 it because it was inside of one of our
19 facilities and it was -- there was a mold
20 issue and we just weren't set up to have
21 it in there. Many cases -- for example,
22 police cars, it's not desirable to have
23 the car go across the City to get it
24 washed. So there's five car washes in
25 the City that are in close proximity to

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 the districts.

3 COUNCILMAN DOMB: So the 6,000
4 cars in our fleet or 6,000 vehicles, I
5 should say, because they're all different
6 types, what do you think the valuation is
7 of those vehicles?

8 MR. COCCI: We can actually get
9 that number for you. We don't have it
10 here, but we have it.

11 COUNCILMAN DOMB: All right.
12 Thank you.

13 One last question. It said in
14 the information you supplied that last
15 year we allocated 4.4 million for 150
16 radio patrol cars. And this year we're
17 allocating for the same number, 150, 4.7
18 million, which is like a 5 percent
19 increase. Is there any reason why that
20 went up 5 percent?

21 MR. COCCI: Yeah. The cost of
22 the vehicle goes up every year. Usually
23 we add a 3 percent increase across the
24 board for model year changes.

25 COUNCILMAN DOMB: Right. But I

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 could see 2 to 3 percent increases. I'm
3 seeing 5 today. That's why I'm wondering
4 why. Same number of vehicles, 5 percent.

5 MR. COCCI: There's a couple
6 additions to that. We're asked to
7 install traffic signal preemption devices
8 in the new police cars.

9 COUNCILMAN DOMB: So they're
10 different than the prior models
11 basically?

12 MR. COCCI: It's a small
13 difference, very, very small difference.

14 COUNCILMAN DOMB: Okay. Thank
15 you very much for your testimony. Thank
16 you.

17 MR. COCCI: Thank you.

18 COUNCILMAN DOMB: Thank you,
19 Council President.

20 COUNCIL PRESIDENT CLARKE:
21 Thank you, Councilman.

22 Thank you for your testimony.
23 Have a good day.

24 MR. COCCI: Thank you.

25 COUNCIL PRESIDENT CLARKE: This

Committee Of The Whole
April 25, 2017

Page 305

1 4/25/17 - WHOLE - BILL 170195, ETC.
2 Committee will stand in recess until
3 Wednesday, April 26th, 2017, 10:00, at
4 which time we will reconvene in Room 400.

5 Thank you very much.

6 (Committee of the Whole
7 recessed at 4:10 p.m.)

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CERTIFICATE

I HEREBY CERTIFY that the proceedings, evidence and objections are contained fully and accurately in the stenographic notes taken by me upon the foregoing matter, and that this is a true and correct transcript of same.

MICHELE L. MURPHY
RPR-Notary Public

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Committee Of The Whole
April 25, 2017

A	163:23	104:6	addition 9:14	186:18,21	262:11,12	265:8,12,20	199:24
a.m 1:7	187:15	222:20	72:20 150:2	189:11	262:17,21	266:7,11,17	201:24
ability 15:17	201:20	223:2 238:8	239:16	196:9,18,19	263:3 264:2	266:19	AI 72:24
21:10 32:21	202:11,15	acknowledge	253:5	205:2,9	African 68:3	267:14,24	alarm 84:12
70:3 76:10	262:22	70:5 103:20	additional	221:12	73:20	284:7	84:22,22
112:3	ACA 232:5	acquisition	7:21,22	244:21	194:13	agencies 5:16	alive 294:21
121:15	academy	104:22	55:23 85:24	260:6	204:20	37:5 195:5	ALLAN 1:11
150:8	177:4	Act 221:17	105:8	268:20	242:18	199:6	alleviating
154:23	acceptable	224:20,23	170:14	271:6,8	256:4,14,18	213:24	5:18
225:16	128:8	255:14	190:23	282:5	afternoon	220:16	allocated
255:20	access 7:21	259:10	208:25	284:24	102:24,25	226:3	286:10,19
269:17	64:2 225:18	active 107:22	233:22	298:18,21	131:7,11	aggressive	286:20
273:6	242:8	225:13	261:21	Administra...	145:13	23:6 143:13	303:15
287:18	261:20	activities	273:21	252:4	159:20	143:24	allocating
able 20:23	262:5,12,14	51:11	281:2	administrat...	171:8 189:3	144:15	303:17
37:11,19	263:19,21	200:13,24	291:12	3:24 4:16	206:6,8	agile 22:9	allocation
43:2,5,7	accessibility	221:24	Additionally	68:5 83:2	218:7,9,12	196:21	114:4
63:9 78:15	36:24 40:12	222:16	189:22	83:12 84:4	218:16	199:4	189:16
81:13 82:10	accessing	278:15	195:6	85:2 86:24	219:2	agility 197:21	allow 7:23 9:5
89:4 95:3	242:16	activity 52:24	additions	115:11	226:21,22	ago 11:13	110:19
105:23	accident	196:4 201:3	304:6	196:10	227:16	41:16 42:3	114:16,17
106:2 112:6	125:23	actual 37:20	address 37:16	213:18	240:15	122:8	125:5
123:23	accommoda...	140:24	38:8 60:17	254:12,24	274:9,10	129:22,22	146:23
133:9	108:7	142:20	61:23 80:25	264:15	284:14,16	148:24	236:15
145:24	accommoda...	172:2	103:17	265:5	284:17	191:22	291:18,25
151:24	259:7	210:25	172:19	280:11	293:14,15	207:22	293:4
158:3 178:8	accomplish	236:20,21	243:7	281:9	Agalloco	241:18	allows 5:16
179:6,11	29:3 30:2	238:23	addressed	adopt 2:11,15	145:13,14	264:17	6:14 18:20
191:19	46:14	239:12	49:16 54:11	adopting 2:17	149:15	269:25	43:22 44:10
202:18	186:17	257:19	addressing	adult 104:25	152:12	290:17	124:21
206:16	accomplished	259:23	57:13 82:5	129:7	154:6,16,19	agree 33:19	146:5
212:13	5:10	283:19	adds 77:25	adults 129:20	155:13,22	34:6 46:17	192:14
236:10	accomplishes	Adam 134:5	282:9	advance	156:2	97:6 121:9	alongside
237:6 239:3	219:12	134:7 145:4	adherence	61:22	158:23	agreed	8:19
273:10	accomplish...	145:14	225:18	278:16	159:23	189:20	altered 290:8
276:5,5	104:5	149:10	277:4	279:8	160:20,24	agreement	alternative
279:21	accounts	168:2	Adjustment	advanced	161:6,13,16	3:7 95:12	146:3
281:18	145:20	adapt 198:4	37:6,22	25:12 286:6	168:3,24	agreements	223:24
290:9 291:3	168:6,8	add 28:4 39:6	272:24	advances	169:11	213:16	alternatives
abnormal	208:8 225:3	73:17	273:9	197:22	170:17	220:4	249:14
289:18	ACCT	129:15	285:23	advantage	171:24	ahead 12:3	amazing
abreast	121:20	176:17	adjusts 220:2	22:21	172:6,12	24:24 33:14	24:11
148:15	accurately	230:8 283:3	administered	advertising	173:9,18,22	75:23 99:19	amend 81:9
absolute	306:5	294:16	64:10	190:3	age 48:24	240:3	81:12
156:19	achieve 28:25	295:14	administrat...	advice 59:19	76:10 115:5	298:16	amended
absolutely	104:7 193:9	303:23	61:17 90:24	advise 166:21	165:17	aid 261:7	81:14
61:15 62:2	193:24	added 22:13	97:12 103:6	advises 279:6	281:16	Airlines	amendment
114:16	213:11	202:5	109:5	advising 51:3	282:4	106:23	77:15,25
116:13	236:11	222:19	116:11	afford 18:5	aged 286:21	airport 19:14	78:17,18
130:22	237:13,17	239:23	147:10,15	Affordable	Agelakis	36:19 65:25	79:2 110:14
136:18	238:2,4,15	adding	148:11	221:16	218:22	68:7 71:19	amendments
142:6	238:17	106:11	177:5	afield 155:18	250:25	71:20	77:12 78:12
158:21	achieved	224:25		Aflac 262:10	251:2,22	132:20	79:4,8,10

79:11,16,22 80:3 81:25 America 94:17,20 98:21 American 67:25 68:4 73:20 194:13 204:20 242:19 256:4,18 Americans 256:14 259:9 amount 26:9 69:14 90:10 108:11 112:3 114:20 133:10 157:15 165:4 208:9 225:3 242:16 243:21 244:14 265:3 amounts 77:17 189:24 analysis 62:5 88:7,12 133:19 224:16 analyst 68:11 analytics 81:5 analyze 247:15 and/or 80:14 115:2 157:25 172:20 201:5 276:12 306:23 Andrew 182:10 Android 18:18 Angelina 58:24 59:23 Animal 121:4	anniversary 225:11 announcing 221:6 annual 58:18 175:19 207:2 290:16 annually 209:24 228:10 annum 228:13 231:12,12 answer 10:4 12:2 32:7 38:24 125:12 127:12 145:4,17 148:18 154:4 195:18 227:11 241:7 254:23 260:2,16 265:8 275:15 286:24 295:13,21 297:5,10 answered 118:6 answering 217:17 answers 173:2 241:4 anticipate 51:15,17 66:18 96:5 96:7 104:19 112:7 anybody 60:20 151:8 152:6 180:12 anymore 13:5 Aon 234:2 283:15 apart 89:3 120:15 128:10	app 63:9 appalled 250:3 apparatus 286:11 apparently 94:12 appeal 37:24 269:16 appeals 83:25 84:4 appear 26:11 103:8 appeared 94:14 applaud 193:11 applicants 220:24 221:2 245:4 245:18,23 248:21 266:24 267:8 applied 291:8 apply 73:15 76:17 122:18 201:5,6 215:7 221:2 243:2 244:4 292:9,10,21 306:21 applying 241:22 appointed 83:17 248:11 appraised 178:18 appreciate 64:12 108:21 117:11 124:11 257:22 apprentice 288:8 apprentices 288:3 290:4 290:5 approach 14:16	256:24 271:24 272:2 283:18 approached 4:7 29:6 38:19 59:20 83:8 88:4 93:10 102:8 102:17 145:11 188:19 218:10 284:11 approaches 59:3 approaching 11:21 87:24 appropriate 19:6,7 appropriati... 189:13 appropriati... 293:19 approval 2:20 224:3 269:11 approve 269:7 approved 3:8 6:13 51:9 279:7 approving 208:23 approximat... 7:18 85:9 261:4 April 1:7 5:20 305:3 apron 162:24 aprons 162:13 area 31:15 120:6 166:13 233:19 292:23 296:8 areas 29:4,24 60:11 89:3 101:4 136:15,15 151:4,22	160:8 165:22 167:13 215:6 arena 289:4 argue 296:20 arm 197:18 arms 65:9 Art 149:14,17 149:21 159:22,25 160:4,10,15 161:19 168:22,24 173:11 182:13,15 185:2 articulate 173:10 Asian 256:5 Asians 256:13,19 aside 61:6 asked 14:11 42:7 176:6 253:23 254:9 260:17 282:15 304:6 asking 10:22 17:18 18:13 22:20 59:13 114:2 117:16 236:8 258:22 263:2 273:21 293:20 aspect 271:2 283:6 assess 89:11 96:20 assessment 33:19 84:7 171:13 186:25 assessments 186:14 asset 109:13 110:15 111:14	112:22 113:25 114:10 115:3 116:9 170:8,15 assets 94:19 133:24 assist 104:13 136:6 191:5 215:10 assistance 90:23 192:17 assistant 68:6 assisted 259:8 assisting 199:9 associated 92:23 179:15 221:15 275:18 associations 73:19 assuming 49:24 50:12 51:12 67:3 176:8 235:21 assumption 184:24 attainable 234:21 attempt 173:7 attempted 259:17 attempts 291:5 attend 83:19 201:4,12,14 290:9 attended 192:3,7 222:7 241:18 266:22 attending 266:23 attention 67:16,20 70:9 129:6 198:19	278:19 attorneys 97:14 attract 7:5 212:22 216:20 219:9 245:22 267:6 attracting 223:3 attractive 98:19 auction 94:19 191:12,19 audience 105:24 audit 84:7 augmenting 272:3 augments 272:8 authenticity 76:22 Authority 3:5 3:5,11 159:25 161:18 authorized 3:7 automate 109:5 automated 27:21 automatical... 15:11 automotive 288:8 available 7:17 8:11 73:9,10 78:5 89:9 121:24 184:24 185:21 254:9 263:20 292:13 avenue 255:8 291:16 average 6:5 40:4 80:17 80:20	203:16 208:9,21 222:23 281:16 282:4 avoid 44:3 avoiding 75:25 award 89:4,5 117:8 194:3 awarded 5:17 113:11,15 191:11 193:15 194:24 195:2 210:2 212:25 215:25 216:6 awards 23:2 193:10 194:19 210:3 aware 21:14 23:10 45:11 51:22 186:5 262:19 266:24 awareness 205:16 awesome 55:6
---	--	---	---	---	--	---	--

183:9	base 49:20	127:18	211:8	44:21 46:3	149:16	97:1 98:1	194:1 195:1
184:19	98:17	bees 125:25	benefits	48:23 63:16	169:14	99:1 100:1	196:1 197:1
186:23	based 8:9	began 190:10	30:20 31:2	64:3 91:4,4	biggie 180:9	101:1 102:1	198:1 199:1
187:25	18:17 37:17	beginning	153:20,21	91:5 97:11	bike 125:23	103:1 104:1	200:1 201:1
197:3	60:9 119:25	98:5 153:3	153:24	98:8 99:2	bill 2:10,14	105:1 106:1	202:1 203:1
209:14	140:16	188:4 255:7	170:21	100:20,21	2:16 3:1,9	107:1 108:1	204:1 205:1
217:25	161:22,22	begins 162:6	221:13,21	100:22	4:1 5:1 6:1	109:1 110:1	206:1 207:1
220:20	161:23	begun 19:25	223:9 234:3	120:11	7:1 8:1 9:1	111:1 112:1	208:1,11
238:7 248:7	184:16	behalf 79:8	260:19	123:13	10:1,25	113:1 114:1	209:1 210:1
253:20	219:16	195:4	269:9	158:25	11:1 12:1	115:1 116:1	211:1 212:1
258:21	220:6	234:11	274:21	172:19	13:1 14:1	117:1 118:1	213:1 214:1
264:5	221:22	behavior	281:25	177:25	15:1 16:1	119:1 120:1	215:1 216:1
269:23	232:5	155:8	288:10	192:14	17:1 18:1	121:1 122:1	217:1 218:1
270:14	235:19	belief 15:13	294:11,12	200:19	19:1 20:1	123:1 124:1	219:1 220:1
277:8,19	237:10	15:14	294:19,25	203:22	21:1 22:1	125:1 126:1	221:1 222:1
back-up	248:2,2	believe 28:16	295:2,6	212:7 213:6	23:1 24:1	127:1 128:1	223:1 224:1
168:11,12	271:13	32:20 42:11	Benner	214:10,13	25:1 26:1	129:1 130:1	225:1 226:1
168:13	281:11	74:21	118:13	222:5	27:1 28:1	131:1 132:1	227:1 228:1
174:4,13	baseline	109:16	best 6:9,12,14	223:17	29:1 30:1	133:1 134:1	229:1 230:1
backbone	112:3	111:25	8:4,11	224:15	31:1 32:1	135:1 136:1	231:1 232:1
21:19	basement	121:15	16:20,21,22	245:21	33:1 34:1	137:1 138:1	233:1 234:1
backdoor	119:15	122:15	16:25 17:7	289:11,19	35:1 36:1	139:1 140:1	235:1 236:1
290:15	basically	127:8 134:5	17:13,18	295:6	37:1 38:1	141:1 142:1	237:1 238:1
backed 42:4	76:13	134:6	18:4,14,20	betterment	39:1 40:1	143:1 144:1	239:1 240:1
backfilling	131:14	138:10	18:25 20:17	17:11	41:1 42:1	145:1 146:1	241:1 242:1
181:5	134:16	143:5	20:18 21:21	beyond 86:12	43:1 44:1	147:1 148:1	243:1 244:1
background	140:15	152:16	30:13 47:21	bid 19:5,7,15	45:1 46:1	149:1 150:1	245:1 246:1
23:16 97:9	152:19	159:7	49:21 50:2	94:11,13,21	47:1 48:1	151:1,9	247:1 248:1
99:13 260:5	267:20	163:13,13	51:8,20,23	94:24	49:1 50:1	152:1,10,17	249:1 250:1
backgrounds	269:2	164:23	52:12 53:7	216:21	51:1 52:1	152:25	251:1 252:1
39:17	277:22	165:2 176:6	53:15 55:15	bidder 17:21	53:1 54:1	153:1,5,13	253:1 254:1
bailing 101:9	304:11	216:7	67:2,6	bidding 13:14	55:1 56:1	154:1,2	255:1 256:1
balance	basis 16:5	236:10	72:13 86:21	190:17	57:1 58:1	155:1,11,11	257:1 258:1
170:20,22	88:13 89:12	277:9	87:3,8,20	237:15	59:1 60:1	156:1 157:1	259:1 260:1
263:14	136:6	281:17	89:22 90:3	bids 11:22	61:1 62:1	158:1 159:1	261:1 262:1
ball 301:20	183:24	282:14	90:14 91:10	19:19 143:9	63:1 64:1	160:1 161:1	263:1 264:1
ballot 17:8	202:20	294:4	92:19,24,25	194:18,24	65:1 66:1	162:1 163:1	265:1 266:1
49:22,24	207:3 233:5	301:25	112:17	big 21:16	67:1 68:1	164:1 165:1	267:1 268:1
Band-Aid	233:20	benefit 26:21	119:3	29:18 32:18	69:1 70:1	166:1 167:1	269:1 270:1
29:19	237:9	130:2	122:18	110:22	71:1 72:1	168:1 169:1	271:1 272:1
Band-Aids	238:20,20	193:20	136:22	131:17	73:1 74:1	170:1 171:1	273:1 274:1
28:17	283:10	220:8	161:20	132:8	75:1 76:1	172:1 173:1	275:1 276:1
bank 243:20	Bass 185:17	225:14	179:9 188:5	165:20	77:1 78:1	174:1 175:1	277:1 278:1
bankrupt	beat 276:18	232:22	211:6	170:6	79:1,22	176:1 177:1	279:1 280:1
100:5,18	beautiful	243:25	216:25	213:25	80:1 81:1	178:1 179:1	281:1 282:1
bankruptcy	44:2 106:10	247:9,19	228:5	237:23	82:1 83:1	180:1 181:1	283:1 284:1
94:11	108:10	249:23	263:11,16	275:2 287:8	84:1,2,6	182:1 183:1	285:1 286:1
bar 205:11	beautifying	260:5,7	beta 8:18 9:2	big-time 38:4	85:1 86:1	184:1 185:1	287:1 288:1
bargaining	106:17	261:10,13	56:3 57:5,5	57:18	87:1 88:1	186:1 187:1	289:1 290:1
220:4	becoming	261:15	beta.phila.g...	bigger 73:4	89:1 90:1	188:1 189:1	291:1 292:1
barricades	193:4	262:22,24	8:15	biggest 22:10	91:1 92:1	190:1 191:1	293:1 294:1
107:13	242:11	263:5	better 33:20	62:10	93:1 94:1	192:1 193:1	295:1,9,11
108:22,24	beefing	benefiting	34:24 35:13	119:20	95:1 96:1	193:12	296:1 297:1

Committee Of The Whole
April 25, 2017

298:1 299:1	BOBBY 1:13	248:15	161:24	285:7,11	bulk 74:19	215:25	198:13
300:1 301:1	body 61:21	briefed	162:15,17	286:8,16	199:14	216:7,14,21	254:13
302:1 303:1	77:14	128:20	163:8,20,24	298:13	213:17,25	busy 110:9	255:2
304:1 305:1	193:11	briefing	164:7 200:8	301:17,25	215:2	buy 11:20	265:21
bills 1:17 2:6	215:9	61:12	200:9	302:2	232:24	98:20 134:3	267:5
2:9 3:16	boilers	briefings	201:17,21	budgeted	280:7,9,21	155:12	271:19
27:17,19,23	169:19	127:10	202:13,16	191:15	280:24	197:11	CAO's 4:20
118:6	book 276:18	briefly 72:4	202:24	265:13	bullpen	213:17	5:4,13 6:24
132:25	boon 196:12	79:13	204:13,15	272:5	166:12	297:13,16	10:16 30:9
133:8,9	bottom 109:9	246:19	205:3,12,21	274:19	bundle 88:14	302:14	46:23 92:8
172:2	241:3	bring 18:20	215:16,17	295:21	burden 34:7	buying 35:4	CAO-Chief
208:14	259:13,13	23:13	216:8 217:2	299:12,17	burdening	99:21 146:6	4:19
288:21	bought	102:12	217:8	300:8	263:22	Byrne 147:18	cap 158:6,7
bimonthly	118:16	129:6 145:4	246:23	budgeting	Bureau 153:5	175:3,13,18	159:12
222:11	Boulevard	150:6	258:5	21:22 29:22	burn 175:4		170:11
binding 13:13	117:22	168:15	budget 2:15	budgets 4:23	burned 175:7	C	227:12
bins 191:17	118:12	217:19	2:17 4:21	buggy 31:23	175:10	C 290:20	228:2
191:20	boundaries	245:13	5:3 6:18	build 29:2	business 5:7	CAD 110:22	capacity 9:23
bit 15:12	268:18	287:18	14:10 16:17	30:4 48:13	7:6 12:9	Cahill 106:12	74:22 255:3
22:15 49:17	box 117:19	bringing	18:2 30:7	118:10	15:10 22:14	calendar 5:24	255:16
148:25	brains 46:5,6	139:21	30:10 42:5	126:14	23:7 26:9	110:9 260:9	272:8
158:20	branch 215:5	brings 100:21	42:6 43:11	170:15	51:24,25	call 94:10	Capgemini
160:12	break 95:12	246:22	44:19 58:17	291:24	52:21	102:4 107:3	94:15,20
197:6	171:8	269:14	60:22,25	building	125:17	136:5,12	capital 2:11
251:10	213:14	broad 83:24	61:25 66:15	19:13 45:19	128:2 158:8	166:8	2:15 3:17
253:9	256:11	broader	67:9 71:22	55:13 89:8	190:6,22	240:24	3:19,20
255:23	breakdown	51:20 150:8	77:10,13	114:7,7,18	192:10	241:2,5	33:10 56:24
282:9	64:8 173:4	157:4 159:2	82:25	114:20	209:25	253:13	57:4 77:13
bite 12:12	242:22	159:10	103:10,12	121:14	210:3,19,21	callbacks	77:13,24
blacktop	breakfast	brokers	108:18	132:9,10	210:25	273:22	78:3,16,18
151:15	48:8	135:25	119:13,13	137:3,4	212:7,15	called 2:4	104:14
Blackwell	breaking	136:5,12	120:18,19	145:24	215:19	93:5 94:14	106:25
1:10 148:16	54:5	139:21	131:13,20	146:17	252:19	167:23	113:7
blind 75:20	Brennan 28:8	brought 42:9	140:19	147:10,15	276:19	196:17	114:11,14
Blondell 1:15	32:8,9,16	46:6 81:23	142:25	147:18	businesses	252:17	140:22
258:4	34:18 35:19	174:11,11	144:13,24	148:11	8:17 26:8	calls 44:7	141:2,4,5
Blue 232:22	35:22 41:10	211:16	145:8	155:4,5	53:13 80:16	cancel 135:8	146:25
board 5:23	41:24,25	Brown 1:15	146:24,25	160:12,13	85:25 91:6	candidate's	150:3
12:19 13:8	44:14 93:9	64:19,20,24	155:13	166:7 175:3	91:7,7	76:9	156:10
37:5,22	93:12,12,23	65:4,8,12	171:10	175:13	158:2	candidates	177:15
81:23 82:7	94:2 95:7	66:4,8,17	176:4,7	177:5	190:25	8:6 72:16	184:18,25
83:3,14,16	95:23 96:3	67:7,14	177:15,16	245:11	193:10,16	76:5 219:23	185:7,20,23
83:21	96:6,14,17	68:13,22	189:9,23	258:13	193:21	219:25	286:9
121:25	97:23 98:6	69:4,9,22	190:2 204:2	291:21	194:2	245:5	capture
135:20	99:11 100:8	70:6,19,24	218:2 222:8	293:7	200:18	251:16	201:11,12
139:21	100:13	71:3,17	225:21,22	buildings	201:13,15	266:23	201:15
182:7	198:8	73:16,25	226:6,16	40:7 145:23	202:3	CAO 4:17	car 156:8
231:20	brevery	74:10,24	253:21	151:3 169:4	205:19	9:15 20:16	210:19
232:4	117:11	76:21 77:5	260:21	169:9,15	211:3,5,8	21:13,18	302:8,16,23
303:24	BRIAN 1:15	79:7,19,20	277:9,20	178:2,3	211:15	53:24 54:14	302:24
boards 39:14	Bridget 103:2	159:18,19	279:22,23	built 8:19	212:6,23	72:10 89:21	care 104:2
boasts 194:11	122:14	160:17,22	279:25	120:6	213:6	101:20	153:22
197:17	brief 117:10	161:4,8,14	280:5 285:3	214:17	214:16	195:25	221:16
						196:11	

Committee Of The Whole
April 25, 2017

275:8,21,23	ceiling 83:19	CERTIFIC...	49:7 77:6	changing	254:12,24	25:10 26:21	177:20
275:25	Celia 218:23	306:2	79:21 82:23	56:4,6 58:5	264:15	30:19,22	178:9,10,13
276:8,12	248:13,18	certification	85:14 91:24	165:19	265:5	31:2,5 34:9	182:2,6,13
281:3	251:7	193:17	101:16	210:5	choice 96:9	37:9 39:20	182:14,20
297:21	cell 43:20	210:4,17	116:24	Chapter	224:8,11	42:15,21,23	184:17,21
career 72:21	125:8,21	306:20	124:5	93:20,22,25	choices 222:5	46:2,12	185:6,13
72:25	center 73:3	certified	130:24	94:3 96:12	choke 31:5,5	47:24 50:5	187:20,25
243:18	105:2	190:21	131:6 140:4	98:2	choose 227:3	51:14,19	188:6,6,7
253:17	117:24	210:20	164:9,15	charge 39:10	chooses 227:8	52:2,13,16	188:10
254:3	118:13,20	211:4,5	171:2	46:10 92:15	229:25	54:15 57:10	189:4
265:16	118:20,22	216:17	205:23	135:13	choosing	58:12,19	191:13,17
Carnegie	119:4	239:21	206:5 210:9	152:21	24:15	59:25 62:11	191:24
182:10	121:19	251:16	challenge	246:24	Chris 284:19	63:7,18,25	192:18,20
carried 20:20	129:7	certify 239:22	81:19	274:12	Christine 4:5	73:7,7	193:19,23
cars 155:12	137:24	306:3	122:19	charged	4:15 34:20	75:20 77:2	195:4
302:11,22	151:2 162:6	certifying	168:9	153:19	35:11 36:10	78:4,21	196:12
303:4,16	162:8 182:7	306:24	169:15,18	154:3	40:19 80:11	80:16,18,22	197:13
304:8	182:8	cetera 233:4	236:23	280:11	254:25	82:7 85:25	199:2,6
case 15:14,15	184:19	242:19	259:17	charges 37:3	chronic	86:11,17	200:19
97:9 100:17	185:16	278:25	263:15	300:22,25	278:16,17	90:16 91:8	202:19
184:7,7	187:25	chain 212:4,8	273:2,7	301:3	279:2,3	92:15 95:11	205:17
241:12	272:25	Chair 10:9	challenges	charging	Ciber 94:3,3	103:2,8	211:10
case-by-case	centers 86:5	13:22 36:6	71:21,23	125:5	95:10 98:15	106:9	212:21
183:24	127:23	36:9 40:23	72:2 235:18	Charlie 28:8	98:21 99:5	107:12,24	213:14
cases 153:9	275:9,21,24	45:2 49:10	Chamber	32:6,8	100:17,24	108:7,8	214:5 215:9
269:17	276:2,8	49:13 53:21	53:4	41:10,25	Ciber's 94:19	117:3,4,5,9	216:22,23
302:21	central 169:3	64:15,18	chambers	93:8,12	CIO 32:9	117:22	218:17,20
Casimir	200:2	79:18 80:7	52:10 53:3	198:8	41:25 93:13	118:16	219:11,19
106:3	265:15	80:10 82:20	53:5 75:19	Charlie's	198:8	123:5 124:9	219:23
casting	266:25	85:17,20	change 6:12	47:3 57:11	cities 31:18	124:19	220:3 221:5
247:16	centralized	91:18,21	12:10 17:5	chart 203:10	32:18 89:15	127:20	223:11,16
Castor	55:18 87:5	110:4	17:10 55:20	Charter 6:12	90:4,6	128:12	226:25
118:14	220:17	116:21	58:3 92:21	8:9 17:10	149:6	129:5	228:20
121:19	cents 98:13	124:2 131:3	124:18	78:14	249:19	130:14	229:23
catalogue	274:21,23	142:15,18	147:21	182:17	263:12	131:24	230:16,18
95:10	294:13	150:11,17	204:12	247:21	citizen 58:18	133:24	231:2,5,6
catch 197:16	296:18	159:17	220:4	248:8,10	citizens 16:24	134:12	231:23,25
categorize	certain 28:23	164:12	250:20	249:11,15	17:11 61:4	136:16	236:23
167:11	95:17	181:21,24	280:20	268:24	63:18	141:8,11	242:9,12,25
categorized	136:16	185:25	changed	Charter-m...	126:13	144:17	243:15,19
206:22	140:13	200:8 206:2	193:12	190:3	127:24	145:23	244:22
category	151:25	215:15	210:18	264:24	city 1:2,6	149:2	245:5,14,16
229:7	152:14	219:2	235:12	check 11:13	2:21,23	150:23	247:8,21
Caucasian	165:22,25	240:11,17	249:15	13:5,22	3:10 4:14	151:5 153:7	248:5,9
194:13	178:3 182:2	240:19	262:9	263:11	5:6,8,16,23	153:9,12	249:12,25
204:6,19	209:2	274:5	changes 2:25	295:4	6:10,15 7:4	156:7 159:2	250:5
caused 236:8	272:20	293:10	5:3 17:14	Cherelle	7:8,9,13,15	161:18	252:15,19
236:9	certainly	chairing	51:23 54:13	252:21	7:23 8:25	162:4,6,8	252:22
CBF 235:4	230:11	49:19	59:18 78:15	262:18	12:20 16:24	162:11,14	254:7
CCD 162:14	238:15	Chairman	197:23,24	Chief 3:24	17:15 18:5	164:2	256:23
CCP 290:8	249:13	16:13 25:2	197:25	4:15 47:18	18:22 19:21	165:14,22	257:2
CEDA	252:7 264:5	36:3 41:2	269:7	57:24 74:14	21:20 22:9	167:3 168:5	258:11,16
127:17	282:5	44:22 45:5	303:24	86:24	24:10,14,16	169:2	258:22

Committee Of The Whole
 April 25, 2017

260:12,19	242:12	284:18	127:9 133:5	263:22	177:11,12	Commission	140:7,10
262:13,15	244:5	286:25	207:6	collaborate	180:3	37:7,8	141:3,9,20
263:17	248:11,21	288:16	234:23	58:10	209:14	49:18 78:22	141:24
269:14	250:12	289:5	closer 278:18	colleague	238:7	78:22 108:6	142:5,11,23
270:6,16	253:11,25	290:14,23	CNG 291:10	10:25	248:14	111:23	143:7,17,22
271:12	255:24	293:8	291:13,14	246:23	252:4	218:25	144:4,10
272:18	256:3,10,11	304:20,25	292:7,22	colleagues	253:10	219:8	145:3
273:8	256:20	Clarke's	293:5	257:25	265:23	239:18	146:18
274:23	266:2,4	294:9	Co-Chair	collectable	282:6	240:18	147:20
276:2	269:3,4,9	Class 131:17	212:2	84:2	290:10	269:3,4,11	148:7 149:9
282:12	269:10,12	132:17	co-located	collected 85:8	comes 18:12	269:14,16	150:18,22
284:18,20	270:7,18	134:15	111:5	195:7	22:17 54:5	269:18	151:6
286:14	272:15	140:9	co-op 151:14	collection	57:20 70:8	270:2,8,18	156:12
287:5,10	274:15	189:23	152:8 157:8	84:12,16	76:23 96:24	272:15,17	162:2,7,16
288:9	CJC 132:9	226:7,10,13	157:23	85:2 118:2	97:5 123:8	commissioner	162:22
292:25	claim 84:2	226:15	co-pay	college-edu...	155:14	38:14,22,23	163:12,22
294:16	claims 281:8	285:8,9,13	276:15	73:20	157:5,7,22	51:2 86:15	164:5,22
302:23,25	281:11	285:21,23	co-workspace	colleges	162:18	86:25 88:6	165:8,24
City's 8:16	clairvoyant	301:12,12	123:18	124:25	164:25	88:10,11	166:5
9:16 14:10	56:8	301:17	coaches	Collins-Gre...	172:20	89:18 102:5	167:14,17
21:10 38:7	clarify 38:16	classes 5:3	278:24	103:3	188:6 196:4	102:11,14	167:25
63:14	213:20	285:10	coaching	collision	200:19	102:19,23	174:6,24
141:11	243:24	classifies	225:18	301:14	205:18	103:3,5	175:9,14,20
168:25	Clarke 1:10	219:20	278:23	302:3	217:21	105:19,21	176:5,6,21
181:13	2:2 3:12 4:9	classify	Cocci 284:16	color 85:25	230:12	108:21,23	177:2,10,22
219:13	4:14 218:6	224:11	284:19	91:8 221:22	252:3 258:9	109:12,24	178:11,22
223:8	218:14,17	classroom	287:21	242:6,9	267:4	110:6 111:3	179:5,10,19
224:15	226:19,23	175:16	288:24	combination	coming 20:12	111:13,19	179:22
241:19	227:6,14,21	clear 38:16	289:25	120:24	28:12 33:16	111:24	180:2,7,15
263:18,22	227:23	clearer	290:21	132:13,15	44:18 59:14	113:5,8,14	180:25
City-admin...	228:4,15,25	141:18	291:7	134:21	61:4 68:7	113:20	181:14
221:12	229:5,12,16	clearly 19:4	293:15,24	285:15	73:10 75:22	114:13	183:7 185:5
225:5 229:9	229:21	232:15	294:4,24	combine	112:23	115:4,17,24	185:14
City-owned	230:5,20	258:5	295:16	116:7	121:25	116:12,16	186:4,7,11
78:9 141:7	231:4,14	261:13	296:2,23	combined	193:16	120:20	186:20
164:20	232:6	clerical	297:9,15,18	119:16	236:20	122:10,11	187:8,14,22
167:22	235:11	115:10	297:22	190:25	246:5	122:14,22	188:11,22
216:12	236:6 237:8	Clerk 2:10	298:4,11,15	Comcast	commend	124:6,14	188:25
City-related	237:16,21	3:16 4:5	299:7 300:5	125:13,17	200:12	126:4,18	189:2,5,10
128:3	238:3 239:6	clients 98:17	300:11,16	come 21:23	Commensu...	128:5,17	196:7 197:4
citywide 7:16	239:11,25	climbing	300:18	28:9 34:15	69:5	129:8,12,16	198:7,22,25
72:25 88:21	240:9	294:20	301:4,11,21	38:13 39:17	comment	130:4,21	199:12,15
163:4,14	264:11,19	clinic 276:13	301:24	41:12 43:13	51:17	131:8,15,19	200:3 201:9
190:2	265:10,18	clinics 275:24	302:12,16	58:24 80:15	158:24	132:19	201:18
Civic 23:21	266:5,8,13	clock 12:5	303:8,21	83:7 88:2	comments	133:2 134:4	202:11,15
civil 8:7,9	267:9,12,16	78:25	304:5,12,17	94:7 106:19	32:17 85:22	134:13,20	202:22
203:20	267:22,25	close 15:16	304:24	118:5 123:4	Commerce	135:15	203:25
218:25	268:6	168:7,18	code 23:24	123:11	53:4 75:20	136:10	204:14,17
219:8,13,21	273:18	240:7	84:23 95:15	127:3	77:16	137:6,10,14	204:22,22
220:2,22	274:3	302:25	96:21	128:23	211:18	137:19	204:24,24
239:17	282:16,20	closed 15:14	Coded 48:3	133:18	commercial	138:14,21	205:5,20
240:18,20	283:24	15:15,23	codes 164:3	142:8 147:5	135:18	139:4,16,19	206:7,18,20
240:22	284:5,9,13	closely 58:10	coffers	166:14	136:17	139:25	207:25

Committee Of The Whole
April 25, 2017

208:12	compactors	13:14 69:7	concept	113:3	construction	100:5,15	173:14
209:7,18,23	300:4,9	112:16,19	252:25	confusing	11:22	101:13	190:9 192:9
210:15	companies	112:20	concepts 9:20	266:20	107:14	104:21	192:11
211:2	31:24 97:17	214:10	concerned	congrats	108:12	110:15	193:15
212:16	98:2,20	220:8	93:17 266:3	205:14	138:5,7	136:13	194:2,3,7
213:19	101:12	255:21	concerns	congratulat...	216:12	143:4 160:3	194:25
214:2	151:4	competitors	37:10 80:15	122:7	consultant	182:14,17	195:4 199:4
215:12	165:18	295:7	concert 57:21	conjunction	139:13	189:20	199:21
216:4,11	192:5	complain	concession	54:8 105:6	consulting	191:12,24	208:15,16
217:6,10,15	companion	43:4	195:2	connect 62:7	84:25	192:13	208:20
217:23	6:20 263:3	complaint	concessions	74:8	197:18	194:18	209:21
219:3,4	company	15:11	190:8	connected	198:17	196:23	214:12,17
269:13	37:3 94:8,9	complaints	concluded	124:10	234:3	199:19	215:24
commissions	94:22 95:9	37:10 80:14	60:3	174:8	283:15	209:8 210:2	216:5,6
39:14	95:9 96:12	complete	concludes	connections	consumers	214:7,8,18	232:16,18
commitment	96:19 98:8	62:10 64:5	10:3 195:14	89:23	222:5,9	214:21,22	232:20,24
104:2 235:7	98:11,19	97:20 108:5	226:17	connectivity	contact 56:15	232:8	232:25
240:6	99:13,15,20	137:22	286:23	22:24	121:16	233:16,23	235:25
committed	99:23	completed	condense	124:22	191:4 221:4	236:17	236:3 237:2
20:6 105:12	100:16,19	107:4,7,10	167:13	125:20	235:8	239:18,19	237:5,10,14
186:18,21	100:21	108:12	condensing	conservation	contained	270:9,10	238:10,13
Committee	101:7	234:12	165:18	150:4	306:5	280:21	238:16
1:3 2:5 3:15	144:22	completing	condoed	consider 3:16	containment	283:13	239:2 270:6
240:20	145:10	104:11	118:16	170:8	261:14	301:13	283:19
305:2,6	170:2,10	completion	conduct 60:2	consideration	content 7:22	contracted	contractually
commodities	234:3,7,8	278:14	conducted	17:23 22:11	9:7,10 69:3	302:9	209:10
190:9	283:16	complex 19:9	11:12 58:20	65:15 189:7	69:20	contracting	contribute
199:16	291:4	19:12,14	62:12 63:2	considered	continue 3:14	19:12,22	181:2,3
214:3,12	company's	23:8 33:4	191:12	8:6 231:24	5:11 21:6	35:2 54:24	contributions
commodity	193:18	149:25	226:12	247:16	54:15 56:22	57:3 67:5	222:17
146:6	comparable	173:15	246:10	281:25	152:15	87:22	control 121:5
common	289:3	174:17,19	261:17	299:4	191:6 193:9	163:15,16	160:13
37:23 115:8	compared	complexities	conducts	considering	217:19	190:7	306:23
communica...	31:18 192:7	157:19	190:6	54:25 86:4	218:2	197:10	Controller
51:18 54:19	249:19	compliance	Conduent	90:2	257:21	contractor	27:12
222:12	281:14	221:11,15	84:18	consistent	290:2,12	233:21	controversial
270:24	comparison	222:21	conference	76:8 165:9	continues	contractors	188:3
communica...	45:16 88:20	276:23	44:7 72:24	consistently	190:5	80:23 86:9	convenience
63:17	288:18	compliment...	117:6	232:4	196:11	233:15	195:20
communities	compatible	103:22	250:10	consolidated	continuing	contracts	Convention
45:18 54:19	224:14	component	confident	9:13 111:5	29:10 55:22	5:15,17 7:8	73:3
63:22	compensated	13:4 92:22	181:9	consolidating	89:11 258:2	12:14 13:8	conversation
126:14	295:15	components	confidential...	153:3	continuity	17:16 80:13	22:5 39:4
community	compensati...	77:23	271:15	constituent	57:15,18	86:7,12,17	89:2,14
22:8 23:17	69:12,17	comprehen...	confines	15:9	contract 5:19	86:18,18	156:20
23:19,21	288:17	178:4,13	279:25	constituents	6:2,4 33:25	88:13,14,14	157:5 159:8
38:3 48:9	289:12	246:5	confirmation	15:19 37:10	36:22,23	88:18,21,23	159:10
52:15 57:8	293:22	Compressed	139:15	52:8 130:2	37:2 39:4	89:4,5,16	232:13
63:13 105:8	297:6	290:21,24	conformance	241:4	39:15 81:10	90:8,9 92:3	245:15
123:19	compete 38:4	computerizi...	6:2	constitute	81:10 82:2	92:8 97:21	246:13,25
130:9	competing	110:22	conformed	3:17 256:4	86:8 87:10	99:7,12	250:16
166:19,22	40:2	computers	81:14 82:3	construct	88:19 92:9	120:9 163:4	290:18
192:10	competitive	64:2 95:5	confused	107:24	92:11 97:18	163:10	conversations

Committee Of The Whole
April 25, 2017

23:24 86:13	171:14,22	296:4	288:16	60:18 61:14	130:12,23	180:5,10,23	298:24
87:17 89:10	172:17	Council 1:2	289:5	61:16 62:16	130:25	181:11,18	299:3,9,14
214:20	correctly	1:10 2:2,21	290:14,23	62:20 63:12	131:2,3,5	181:22,23	299:22
254:17,18	137:17,20	3:8,12 4:9	293:8,13	64:11,15,16	131:10,16	184:15	300:2,7,14
254:20	correlates	4:13,14 6:8	294:8	64:17 65:13	132:16,23	185:12,24	300:17,20
conversion	225:10	14:2 20:7	304:19,20	77:7 79:6	133:22	186:2,3,9	301:8,19,22
104:25	corruption	39:20 42:3	304:25	79:25 80:7	134:8,14	186:13	302:10,13
conversions	247:23	43:12,15	Council's	80:9 82:15	135:12	187:6,12,17	303:3,11,25
107:19	cost 18:12,17	44:18 54:15	78:4 108:7	82:18,19,20	136:3,19	187:24	304:9,14,18
convert 41:17	18:23 39:6	61:9,12	240:19	82:22 83:11	137:8,12,16	188:13,21	304:21
42:20	109:10	67:9 73:7	Councilman	84:9 85:4	138:10,18	189:3	Councilma...
conveying	111:20	78:17 79:9	1:11,11,12	85:10,15,16	139:2,10,17	195:13,21	159:14
60:14	156:9	80:13 103:2	1:13,13,14	85:17,19	139:22	196:13	Councilme...
convincing	161:22	103:8	1:14,15	88:8 89:13	140:3,5,6	197:15	79:7 195:15
124:7	168:15	122:13	10:7,9,11	90:2 91:13	140:23	198:15,23	258:4
cooperating	171:16,18	123:5 173:3	10:19,23	91:17,19,20	141:6,17,22	199:7,13,25	Councilme...
272:7	172:19	184:3 189:4	12:3,4	91:21,23	142:3,9,14	200:7	6:21 50:10
cooperation	179:11,14	215:9 218:6	13:10,21,25	92:12 93:2	142:15,17	205:24	52:6 109:16
3:5,7 54:4	179:17	218:14,18	15:5,8	93:17,21,24	142:24	206:2,4,9	195:19
cooperative	223:8	226:19,23	16:12,14,15	95:2,21	143:15,20	207:20	202:9
213:16,20	228:12	227:6,14,21	16:19 18:24	96:2,4,11	144:2,8,11	208:5 209:5	Councilme...
271:24	259:23	227:23	19:24 20:15	96:15 97:8	145:6 146:8	209:13,19	43:3
272:2	260:12,23	228:4,15,25	21:12 24:12	97:24 99:4	148:6,19	210:7,10,11	Councilwo...
coordinate	261:12,13	229:5,12,13	24:21,22,23	100:2,9	150:10,12	210:22	1:10,12,15
58:5 153:10	261:21	229:16,21	24:25 25:6	101:14,17	150:15,16	211:12,15	64:19,20,24
coordinated	275:10	230:5,20	25:18,23	101:18,22	150:24	211:23,24	65:4,8,12
106:24	276:6,7,10	231:4,14	26:2 27:6	102:3,10,21	151:7,13	213:2,22	66:4,8,17
107:4	280:20	232:6	28:11 29:17	102:25	153:16	214:24	67:7,14
coordinating	281:2	235:11	30:15 32:10	105:5	154:14,17	215:14	68:13,22
9:20	291:12,12	236:6 237:8	32:14 33:23	108:20,25	155:9,16,24	217:11,14	69:4,9,22
copies 42:11	294:12	237:16,21	34:10 35:16	109:17,22	156:4,14,18	217:24	70:6,19,24
79:3	303:21	238:3 239:6	35:20,25	109:23	156:18	241:12	71:3,17
copy 37:13	cost-effective	239:11,25	36:4,5,6,8	110:3,4,24	157:9,11,12	274:5,7,11	73:16,25
39:6,9	220:8	240:9	36:12,13,17	111:11,16	158:22	274:18	74:10,14,24
40:10 62:24	costs 30:19	246:25	37:11 38:11	111:21	159:6,9	275:16	76:21 77:5
63:13 64:6	30:22 112:2	252:7,10,11	38:15 39:11	113:2,6,10	164:10,12	277:7,19	77:8 79:19
80:3	138:7	257:23	40:14,16,18	113:18,22	164:14	278:6	79:20 105:6
core 160:8	151:11,12	258:21	40:21,22,23	114:25	165:6,10	279:14	127:15
219:12	151:17	264:11,12	40:25 41:7	115:15,22	167:9,15,19	280:4,15	148:16
correct 56:25	154:24	264:19	41:13 42:9	116:2,14,19	168:4,21	281:22	159:18,19
139:9	155:21	265:10,18	43:17 44:14	116:21,23	169:6,23	282:11,17	160:17,22
152:18	160:15	266:5,8,13	44:20,24,25	118:23	170:24	282:22	161:4,8,14
154:16	179:8	267:9,12,16	45:2,4	120:2,22	171:3,4	283:3,11,20	161:24
217:5,7	213:18	267:22,25	46:19 47:7	121:3,12	172:4,10,16	283:25	162:15,17
227:5 246:7	223:12	268:6	47:17 48:16	122:24,24	173:16,20	287:7	163:8,20,24
267:11	260:22,24	273:18,25	49:8,9,10	123:14,24	173:23	293:10,12	164:7,11
298:11	261:6,8	274:3,8	49:12 50:7	124:2,4,7	174:15	293:16	185:17
300:6	275:18	282:16,20	51:10 52:18	124:16	175:7,12	294:2,5	200:8,9
301:25	277:10,17	283:24	53:20,22,23	126:5	176:3,18,24	295:10,19	201:17,21
306:8	279:10,21	284:5,9,13	55:3 56:12	127:14	177:7,18	296:11	202:13,16
corrected	280:11	284:17,19	57:14,19	128:7,25	178:5,20,25	297:3,11,16	202:24
269:20	283:4	285:17	58:11,14	129:10,14	179:7,16,20	297:19,25	204:13,15
correctional	288:22	286:25	59:2,8,12	129:23	179:24	298:9,12,22	205:3,12,21

Committee Of The Whole
April 25, 2017

215:16,17	304:5	creates 87:16	211:3	195:10	deadline	103:21	demotion
216:8 217:2	course 15:10	197:12	213:14	dated 29:13	160:18,20	deemed 18:11	219:17
217:8	18:18 60:9	220:2	216:15	174:5	160:25	deep 81:24	department
240:12,13	69:9 98:14	creating	224:9	Davey 103:4	deal 5:10	122:4	9:3,7,12
243:7,23	99:2 127:22	72:13	227:19	David 1:14	119:3 267:7	146:20	10:15 12:23
246:3,8,17	207:3	creative	245:2 261:9	38:12	dealing 95:9	deepening	12:25 13:12
246:23	Court 37:22	148:22	278:5	day 38:22,23	deals 136:2	205:15	14:9 17:6
249:17,22	259:6	149:4	281:13	61:6,7 88:6	dealt 267:19	deeper 9:9	19:4 21:15
251:20	courtesy	158:13	282:12	88:10,11	dear 32:11	133:8	22:21 28:18
252:8	106:21	credit 151:24	287:24	89:18	Deb 106:12	default 19:18	28:24 30:2
254:22	courtyard	152:19	298:19,24	165:17	163:2	19:20	30:17,21
257:3	106:9 162:5	211:13	CURTIS 1:14	166:16	debundle	defer 24:22	34:11 39:9
260:13	162:11,12	232:3 247:4	custodial	188:25	87:13	168:2	45:23,24
261:16	162:23	credits	271:12	189:2,5	decades	deficit 260:22	50:15 55:19
262:25	cover 264:2	151:23	custom	196:7 197:4	157:12	defined 19:5	60:13,15
263:7 264:7	coverage	157:20	35:7	198:7,22,25	December	defining	70:7 71:21
268:7,9	227:3,18,19	158:4,17	customer	199:12,15	6:11 261:11	268:18	77:16 78:2
271:17	228:21	Crime 137:24	58:19	200:3 201:9	292:5	definitely	81:23 84:3
272:11	230:10,11	criteria 17:23	customer-fa...	201:18	299:20	13:24 61:11	84:7 86:14
273:19	230:12,14	18:6,21	26:17	202:11,15	decide 161:20	62:6 63:10	87:4,5 88:3
count 66:3	231:17,22	75:23	cut 35:14	202:22	decided	63:23 64:3	92:4,7
counted	258:23	critical 199:2	166:10	203:25	258:17	64:7 89:24	97:13
239:20	261:19	critically 78:8	189:23	204:14,17	261:14	112:7	103:11,18
counterparts	274:13	Cross 232:22	236:7	205:5,20	decides	156:22	104:6
203:19	275:2,7	cross-depar...	cutting 25:17	206:7	243:18	160:13	105:11
247:13	282:14	9:25	cycle 286:3	208:12	deciding 74:7	172:11	106:7
counties	covered	crowd 130:15		209:7,18,23	decision	178:12,24	117:12,13
140:14	137:22	CTE 253:17	D	210:15	18:16	207:11	120:5
country	227:3	curiosity	Darrell 1:10	211:2	161:11,13	definitive	121:22
117:4	228:19,21	62:24	284:17	212:16	161:15,21	148:18	122:8
250:13	259:3	curious 48:17	data 4:19	213:19	259:12,14	degree 47:8	126:10,12
counts 243:17	282:18	49:23 63:15	8:13,23	214:2	decision-ma...	272:20	132:21,24
couple 10:23	covering 2:23	90:11	9:14 22:18	215:12	259:18	287:12	133:3,4
25:7 27:7	258:18	144:22	24:5 46:25	216:4,11	decisions	Delaware	146:15,16
36:21 37:6	262:3	167:21	47:5,18	217:6,10,23	104:14	291:16	148:8
48:5 49:15	covers 193:3	current 8:20	57:24 58:8	273:20	115:12	delete 78:19	150:21
91:25 93:14	crazy 170:3	64:25 136:8	58:9 68:9	284:6	260:25	deliver 7:12	151:19
97:3 112:12	create 7:22	146:11,14	68:24 69:15	290:10	declared	57:9 70:4	152:20
112:13,16	45:13,14,25	148:3 198:4	70:15 74:15	300:19,19	93:20,22,25	delivered	153:19,25
116:7	54:23 76:7	207:13	114:23	304:23	94:3	6:18 66:14	154:21
124:12	187:6	252:6 255:4	115:2	days 13:19	decline	118:5	155:20
136:23	196:21	255:19	224:16	15:2 16:2	193:16	delivery	156:11,25
164:16	205:10	260:9 261:3	253:4 256:8	50:16 65:5	decrease	196:21	158:25
195:22	211:19	currently	257:4,22	78:22 81:15	134:16	Dell 182:21	161:10
206:11	212:7,13	37:2 84:16	259:22	96:23	135:6,11	185:3	165:2 171:7
208:17	219:14	152:17	260:10	127:17	215:21,24	demand	171:25
226:24	255:2 286:2	154:8,11	265:17	161:5,5,7	225:23,25	191:17	172:8
231:10	created 9:24	167:23	database	209:16	226:8,14	demo 109:15	175:22
255:25	10:17 43:8	179:12	84:15,21	DBE 18:3	decreased	110:10	180:14
274:11	53:25 97:12	180:16	153:2	66:15	134:18,19	demolished	183:18,20
290:4,17	220:22	198:15	271:11	DC 189:21	134:22,22	174:20	186:17
291:8	248:8	204:23	date 136:7	de-bundle	134:23	demonstrate	189:6,12
293:17	264:16	208:7 209:8	190:18	88:15,25	dedication	230:10	190:4,12
			194:5,9				

Committee Of The Whole
April 25, 2017

191:16	158:14	10:16,21	106:12	93:15	69:16 70:15	219:18	disposed
194:10	165:14,25	12:6 13:17	221:25	develops	digress	disclosure	206:23
195:7	166:2	13:23 14:5	designing	94:25	255:23	250:8	207:16
199:23	191:14	15:7 16:4	17:16 92:22	219:22	diligence	disconnect	disruptive
204:11	192:20	16:18 17:17	desirable	devices 304:7	97:17 98:4	15:13	42:5
208:19,22	196:10	19:2 20:4	302:22	Dia 72:24	99:19	disconnected	dissected
209:2,4	197:11,13	20:22 23:15	desk 11:14	diagnose	101:12	156:16	75:10
211:17,19	199:10,17	24:20 25:4	200:15	276:13	dillydallying	discontinued	dissolved
218:3 219:6	199:20	25:14,21,24	294:16	dialogue	102:15	260:9	220:18
225:22	200:11	26:14 28:7	desktops	87:16	Dilworth	discount	distances
244:17	206:25	29:8 30:5	43:22	diesel 292:12	162:8,14	209:6,16	118:11
251:3	212:11	36:11,15	despite 74:17	292:20	dinosaur	222:17	distant
264:23	213:23	38:10,21	detail 109:7	dieticians	253:14	223:5	198:10
266:16,20	220:20	40:13,17,20	142:22	278:24	direct 11:8	discover	distinction
267:2 269:6	224:22	41:6,9	143:2	difference	61:5 306:23	174:4	182:24
269:15,22	245:12,19	46:17,22	144:13,24	67:23	direction	discovered	185:4
270:3,13	246:13	50:6 52:3	145:8	304:13,13	12:22 13:9	71:18	208:13
275:6,12	251:17	53:16 54:20	details 64:7	different	14:3 71:25	discuss 61:12	distinguished
283:17	256:22	55:5 57:2	159:21	27:15 32:24	94:6 167:6	203:23	284:18
286:10,12	265:22	57:17 58:23	detect 269:19	37:4 63:22	215:2	discussed	distribute
286:19	269:20	59:6,10	detection	63:23 64:9	directly 59:5	90:20	202:12
287:19	270:24	64:22 65:2	225:15	70:4 72:22	Director	235:23	257:24
291:15,20	286:15,21	65:6,11,23	determinati...	72:23 75:17	14:10 28:9	241:21	distributed
298:3,25	departments'	66:6,12,22	250:6	94:6 112:14	59:24 83:12	discussion	8:3 251:25
299:11	297:14	67:12 68:2	determine	136:2,4,12	189:10	52:21 85:22	252:11
300:8,21	depend	68:17,23	175:21	136:15	218:19	86:16 89:7	distribution
department's	208:21	69:6,11,24	178:8	147:14	243:11	126:16	221:17
150:19	depending	70:11,20	determined	149:5,12	268:25	128:19	district
189:8 287:4	24:18 69:15	71:2,5 81:3	69:23	175:23	Director's	195:16	104:19
287:17	depends	82:17 83:6	183:13	177:4,6	30:11	215:20	107:6 116:7
300:3	25:15 26:15	87:2 91:9	determines	183:6 267:2	246:15	discussions	127:16,24
department...	281:4,5	91:16 92:6	219:20	271:23	directories	125:14	129:24
220:6	deposit 11:8	92:18 93:8	develop 75:5	303:5	253:14	128:16	151:13
departments	depth 123:6	102:2	220:7	304:10	directory	disease	162:6,8
3:23 5:21	deputies	254:25	224:10	differently	253:11,20	278:18	171:15
5:23 7:17	106:2	described	developed 8:2	9:24 20:24	253:24	disheartened	187:25
7:21 8:10	Deputy 4:17	117:10	113:13	176:12	254:13	258:15	214:6,21
8:25 9:11	4:18 72:10	130:7	developer	202:7	disabilities	disparate	229:13
12:18 15:17	103:5	descriptions	38:5 69:19	difficult 34:4	224:2	231:24	253:18
28:23 33:12	105:19,20	75:14	70:2,3	153:6	259:10	disparities	259:6
39:5 54:3	112:15	deserved	118:18	154:21	disability	247:6	285:17
59:5,17	130:8	103:24	developers	207:13	221:23	249:24	districts
60:16 67:17	135:17	deserves	40:3 69:2	237:13	disabled	257:8	303:2
81:8,22	143:10	57:10	developing	252:13	190:22	disparity	disturbs
87:7 90:7	189:9	design 8:22	19:25 193:7	260:24	disadvanta...	237:23	97:25
92:5 104:10	204:22,24	69:2 74:19	253:24	difficulty	190:25	dispensing	dive 9:9
117:15	206:18,19	104:20	development	235:6	discarded	223:16	81:24 133:8
122:19	207:25	107:23	8:22 77:21	digital 8:14	41:17	disposal	146:20
126:11,12	284:21,23	108:12	151:14	8:24 9:15	discipline	195:11	diverse 8:5
127:18	298:18	110:25	243:12	24:6 46:25	269:17	207:10	74:21
151:8 152:7	DEREK 1:11	111:12,14	254:8,14	47:5 54:6	disciplined	dispose	105:24
154:11,22	Derenick-L...	147:25	257:16	56:3 58:7	270:22	206:13,16	191:2,9,25
157:25	4:6,11,15	designed	developments	68:9,25	disciplines	207:5	194:12

203:7	141:13,13	97:24 99:4	301:8,19,22	279:9 283:5	echo 123:3	63:5 71:11	Eliza 48:9
219:10	144:23	100:2,9	302:10,13	283:9	economic	105:25	embarking
256:25	149:6 150:3	101:14	303:3,11,25	duck 262:10	45:12	211:4 246:4	255:12
diversify	150:4	109:17,23	304:9,14,18	due 5:2 35:22	212:19	efforts 11:8	embrace 31:8
244:22	152:22	110:5 120:2	Dominique	97:17 98:4	economically	49:21 71:16	47:14 48:25
245:24	160:11	121:12	106:3 130:8	99:18	286:4	191:23	emergence
273:6,11	166:2	131:4,5,10	135:18	101:12	296:22	eight 12:18	248:6
291:5	175:18	131:16	139:21	107:9	economy	27:20 81:22	emergency
diversity	180:17	132:16,23	Donald 16:2	134:18	297:8	84:20	125:3 275:9
70:14 74:16	203:6	133:22	door 56:3	225:25	eContract	220:16	276:6
75:7 105:14	206:10	134:8,14	57:11	226:8,11	12:15	226:3 288:3	emergy 275:8
144:16	211:4	135:12	Doris 219:3	266:6	edge 25:17	294:2	emission
200:21	238:20	136:3,19	240:17	270:22	educate 52:11	299:23	292:20
203:2 246:2	251:8	137:8,12,16	doubt 204:13	285:22	53:8 65:17	EITC 120:10	emissions
249:25	252:18	138:10,18	dovetails	duplicate	66:5	either 37:13	292:12
250:20	257:15	139:2,10,17	186:16	275:13	educating	127:25	empathy
251:15	263:12	139:22	downstream	duplication	52:17	168:11	74:20,23
252:14	270:3 272:6	140:3	158:19	271:18	education	183:18	emphasis
255:24	275:12	164:13,14	downtown	duty 68:14	222:13	193:21	196:9
256:21	277:11	165:6,10	44:3	DVIC 137:15	290:2,12	201:23	employed
257:12	301:9	167:9,15,19	DPW 90:22	dynamic	educational	205:7 211:8	258:11
divide 54:6	dollar 119:5	168:4,21	Dr 284:23	161:21	92:22	212:22	employee
divides 54:6	167:16	169:6,23	295:17	204:8	effect 193:13	elected 262:7	68:4 189:19
Division	182:11	170:24	298:17,23	dynamics	effective	election 6:14	222:3,17
251:2	183:3	206:3,4,9	299:2,6,12	51:22 183:6	219:10	electorates	231:3,9,13
document	206:15	207:20	299:19,25	E	effectively	51:14	257:18
41:18 43:7	274:20	208:5 209:5	draft 20:2	e-mail 42:15	275:18	electric	281:12
43:8	294:13	209:13,19	123:7	221:5	effectiveness	144:16	285:17
documents	dollars	210:7	drafting	e-signature	5:6 21:21	292:19	employees
41:15 43:5	120:14	211:25	51:16 53:10	5:25 12:16	34:13	electricity	7:14,16,18
43:6 160:19	157:17	274:6,7,11	drastic	e-signatures	effects 251:15	133:11	7:25 9:25
DocuSign	164:24	274:18	250:19	12:13	effectuating	146:2	26:5,7
14:23 29:18	184:18,25	277:7,19	drawings	earlier 49:17	56:23	electrification	42:15 68:8
31:22,25	domain 93:4	278:6	110:23	90:19 143:3	efficiencies	292:17,18	94:16
dogs 125:25	Domb 1:11	279:14	drill 200:25	144:14	14:24 21:20	electronic	100:24
doing 12:7	24:22,25	280:4,15	drilling 203:5	162:24	26:23 55:23	5:14 6:3	103:19,25
22:2 28:2,5	25:6,18,23	281:22	203:16	198:9 226:4	108:3	7:11 55:14	105:15
31:10 35:5	26:2 27:6	282:11,17	drive 47:8	244:24	172:21	62:25 81:20	120:12
36:10 41:15	28:11 29:17	282:22	170:11	246:21	197:10,12	82:13 138:2	125:2 166:9
51:25 52:25	30:15 32:14	283:11,20	driven 69:18	early 201:24	efficiency 5:5	190:17	166:20
56:2 61:12	34:10 35:16	293:11,12	driver 283:3	224:4	34:12 41:19	electronically	180:18
69:25 70:21	35:20,25	293:16	drives 68:16	225:15	54:2,9,23	5:18 63:8	219:19
70:22 73:13	42:9 45:3,4	294:2,5	driving 47:13	238:22	59:18 160:7	63:15	220:9,10
74:9 86:3	46:19 47:7	295:10,19	119:24	248:7	efficient 7:7	eligibility	221:18,25
89:22 97:16	48:16 82:21	296:11	156:7	earn 257:10	7:12 16:8	213:4	222:6,15,25
101:13	82:22 84:9	297:3,11,16	293:23	easier 86:8	34:17 48:19	eligible	223:25
110:12,23	85:4,10	297:19,25	drops 26:7	East 182:21	54:17 87:6	184:18	224:24
117:17,17	91:22,23	298:9,12,22	drug 223:14	185:3	123:16	185:11,23	225:13
120:23	92:12 93:2	298:24	223:19	easy 28:15	165:16	225:8 232:2	226:2,25
123:2	93:21,24	299:3,9,14	276:21	33:24	efficiently	232:3 249:5	227:7,17,19
129:15	95:2,21	299:22	drugs 223:15	eat 222:8	7:24 44:11	256:3	228:2,3,11
133:17	96:2,4,11	300:2,7,14	223:16	294:21	245:3	eliminated	228:14,16
135:17	96:15 97:8	300:17,20	233:3 279:7	eBilling 32:12	effort 8:15	12:16	228:18,20

Committee Of The Whole
April 25, 2017

229:7,11,24	ended 235:14	ensures 9:17	190:16	204:4	exact 48:6	178:6	expenditures
230:9 231:7	242:11	ensuring	192:24	established	63:4 165:4	exciting 56:5	285:20
231:19	247:23	198:2 199:3	equal 226:5	235:13	exactly 24:13	56:11 57:7	expenses
232:2 247:8	248:6	200:4	equates	237:4	34:19 119:6	Excuse 64:17	190:3
255:19	energy 133:7	272:18	228:12	establishes	148:9,10,13	109:22	expensive
259:22	133:8 134:6	entails 17:14	equation	219:24	212:20	236:7	152:4
261:4,20,22	135:9	enter 99:7	47:14	establishing	229:15	execute 271:8	167:12
262:5,11	144:22	100:15	equipment	234:19,25	230:19	executed	experience
263:10	145:10,15	162:10	11:24 12:25	estate 27:17	237:11	143:16	20:20 21:9
267:8,19	149:20,23	entered 100:4	17:20 88:17	105:10,20	examination	execution	69:18,22
270:6	150:4,7	entering	169:20	112:14	219:22	196:23	196:8
274:16	151:11	123:21	173:6 194:6	123:8	226:12	executive	204:10
275:25	159:25	Enterprise	194:17	135:17,19	examinations	68:6 83:11	244:6,15
276:11,20	160:2,7,15	210:19	286:5,7,14	169:25	224:12	105:15	289:15
276:25	161:18	entire 42:21	297:2	170:2	example	203:15,24	experienced
277:5	170:22	83:21	300:12,13	estimate	24:13 37:21	204:3,6,18	111:22
278:17,23	172:8,22	137:23	301:15	169:9	97:12,14	exempt 8:12	experiences
279:2,6	173:8,13,13	147:10	302:3,4,6	estimated	108:4	105:14,22	191:16
282:4,13	enforcement	162:12	302:14	4:25 189:17	117:21	189:19	expertise
298:6,13,19	84:25	187:7	equitable	277:9	130:5	203:22	106:5
298:20,23	engage 19:22	227:24	219:20	285:13	152:15	229:10	136:15
299:11,13	24:8 56:6	228:2	equity 67:16	et 233:3	166:5	267:7,10,19	243:21
299:21	125:12	entirely 110:8	67:19 70:10	242:19	170:10	274:14	experts
employees'	195:15	entirety	203:6	278:24	182:4,6	exist 124:17	248:14
278:14	engaged 14:8	293:3	241:17,19	ethnic 53:5	185:17	205:17	expiring
employer	53:12 54:18	entities 37:9	241:23	ethnicity	216:9	existed	192:8 237:5
229:4 287:6	231:19	51:12 185:2	243:3	76:10	232:21	247:23	explain 83:5
employers	engagement	190:23	equivalent	evaluate 6:15	239:17	existence	140:8 229:6
279:12	23:21 52:15	209:25	264:2	7:5 18:21	245:7	237:14	232:10
employment	52:21	210:3,25	ergonomics	evaluating	261:22	existing 9:7	252:14
127:20	engaging	212:15	111:2	75:24 175:2	266:14	58:3 78:6	explanation
128:2	14:12 57:8	213:23	Erie 167:2	evaluation	269:25	236:3 237:3	141:18
219:23	engine 107:6	215:19	erupted	75:23 148:9	275:5	295:15	259:15
220:3 226:5	107:7,8	271:22	130:15	event 20:2	300:24	exists 222:12	exploring
242:4 245:5	302:3	entity 184:20	ESCO 148:20	23:22	302:5,21	262:19	170:19
247:25	engineers	203:8	149:2	250:11	examples	expand 7:20	exponential
248:12,21	245:10,13	entreprene...	173:17,24	events 52:21	27:7 48:4	213:8	200:12
272:18	245:14	22:7 23:5	ESCOs	107:12	exams 224:9	292:22	extend 81:11
287:10	engines	envelope	148:23	191:13	255:21	expanded	extension
empty 118:25	284:15	160:13	eSignature	192:4,6	exceed 240:7	191:23	270:9
enabling	enhance	environment	81:6	201:12,14	exceeded	192:16	extreme
190:17	291:4	165:12	especially	eventually	234:5	expanding	125:5
191:13	enlighten	environmen...	57:19 62:22	56:4 173:19	296:14	243:3	extremely
197:11	65:18	170:21	91:3 99:16	everybody	exceeding	expect 291:13	34:4 119:5
222:4	enormous	envision	99:24 157:6	17:13 34:22	6:17	expectation	241:9
enact 78:17	157:15	149:3	158:15	42:12 69:14	excellent	193:14	eyeball
encourage	enrolled	216:17	213:3 252:4	117:2 121:9	106:2	expected	200:17,17
289:8,18,25	231:22	EOP 18:3	essence 250:4	130:11	excited 16:20	109:10	
290:11,13	enshrined	66:16	250:19	146:7	17:3 23:25	246:9	F
encouraged	247:21	ePay 13:4	262:2,13	everyone's	62:8,14,21	expecting	FAB 147:2
23:5	ensure	32:12	essentially	28:22	76:20	60:4	fabulous
encouraging	197:19	eProcurem...	12:14,16	evidence	109:19	expedite	162:20
76:24	199:18	7:3 86:20	92:9 161:23	306:4	116:20	82:14	200:22
							face 56:14

71:25	148:25	fare 247:12	258:15	260:20	76:17 78:19	45:13,14	29:9,13
face-to-face	154:5	fares 249:18	field 111:8,9	263:16	81:22	46:13 54:13	30:12 54:21
44:15	230:21	fashion	115:10	financing	103:17	75:4 83:3	191:9,25
FaceTime	261:2	157:23	166:14	77:22	104:12	83:14,16,21	198:13
43:20	factors 6:15	faster 156:5	fields 55:11	157:19	109:18,23	105:14	focused 14:9
facilitates	17:2	favor 38:2	115:2	find 12:9	121:5,21	112:25	72:22
224:16	facts 241:8	148:24	fifth 108:8	15:23,23	142:19	122:25	149:24
facilitating	fair 37:8	favorable	fight 61:4	18:13 26:23	150:15	144:5,10,11	155:3
213:15	56:25 67:10	96:25	figure 34:23	41:15 55:23	167:13	170:11	192:25
facilities 78:6	67:13 73:2	favorite	35:13 56:8	56:9 118:3	190:15	177:16	focuses 5:4
78:10	265:6,22,24	200:10	119:11	170:22	192:25	185:10	focusing
104:16	266:21	feasible 286:4	123:23	257:11	241:15	250:17	55:10 71:12
105:21	267:2	February	140:24	263:20,23	247:10	251:12,13	72:13 74:5
106:18	Fairmount	60:4,4	153:10	273:3	260:17,17	251:18,20	198:2 213:4
107:16	168:14	126:21	207:4,7	Finding	260:19	279:22,24	278:25
114:15	fairs 72:21	135:20	212:11	73:25	275:22	280:3	fold 23:14
121:6	265:16	federal 11:11	240:4	findings	276:21	285:25	folks 23:6
128:12,13	fall 20:6	43:25	243:19	66:21	280:2	288:4,5,7	48:6 52:12
129:3	52:19,23	172:23	figuring 33:5	fine 36:19	first-rate	288:12	66:5 70:18
133:14	53:11,12	196:14	213:10	115:23	120:13	302:24	242:3
143:10	292:4	197:8	file 37:24	173:20	fiscal 2:12,15	fixtures 183:4	follow 40:15
146:13,19	falls 93:3	221:14	fill 8:11 181:8	240:2	2:17,23 3:2	flag 101:2,7	49:14 145:6
150:5 153:8	false 84:22	259:6	181:17	295:24	3:18,20,21	flat 279:22,23	149:22
157:3	familiar	fee 13:6 37:12	221:3 249:6	finer 84:22	4:20,22,24	279:25	159:4 200:6
168:20	38:11 146:9	38:5 39:10	295:24	fingertips	103:9,12	fleet 4:2	294:8
169:20	151:13	262:15	filled 8:7	43:9	104:6,7	155:14,17	follow-up
171:14	193:4	281:9	76:12	finish 223:4	107:10	155:21	39:13
172:17	196:17	feed 146:24	120:11	finished	108:2	156:10,13	113:24
174:22	243:5	177:14	181:10	268:10	133:11	156:14	250:23
176:19,22	247:20	feedback	221:8	fire 104:10	134:17	207:7,8	following
177:8	262:15	6:22 50:10	295:22	106:17	189:8 192:4	284:10,19	3:23 71:13
302:19	265:25	50:13,22	298:14	107:6,7	192:7,19	284:21,23	77:17 94:4
facility	Family	59:5,16	299:18	133:17	195:10	285:3,5	105:12
104:18	224:19,23	60:23 61:2	filling 180:14	146:15,21	220:12,18	291:2,3	106:16
105:3 107:2	255:14	61:5 205:14	295:25	147:4,10,13	220:21	297:12	foot 137:9,18
108:10	fan 21:16	feel 20:9,10	filtered 59:17	147:15	221:13	300:3 303:4	138:12
115:5	fantastic	22:12	final 6:19	149:12,25	223:23	flexibility	167:12
119:16	62:21 178:7	112:11	90:13 258:8	174:22,25	224:4,13	17:22 22:16	footage 115:6
121:10	197:5	feeling	finalizing	175:20,22	225:21,24	249:4 250:6	134:18
129:17,19	far 26:10	100:11	149:19	176:6 177:8	226:8,11,13	253:9	footprint
130:16	29:9 32:16	fees 37:3,24	finally 70:8	286:10	226:14,15	264:10	158:3 167:8
137:23	42:24 50:25	38:6 85:6	107:17	firehouses	237:4,17	273:8	193:23
146:15	57:10 69:11	152:25	129:2	176:25	255:12	floor 108:8	211:10
147:14	76:13 96:22	280:13	192:16	177:3	256:10,12	floors 107:20	force 45:25
174:25	148:5	feet 55:8	finance 14:7	firm 94:16	263:18	138:18	46:9,21
175:15,18	150:13	female	14:8 30:21	firms 51:3	285:2,6,11	flow 270:23	49:2 212:3
184:6	155:18	105:16	78:2 127:5	89:6	286:7	flowers	249:11
186:15	166:24	203:14,17	140:18,18	first 4:3 10:13	293:18	106:10	foregoing
291:17,18	234:24	239:20	153:21	12:12 13:18	FIT 107:3	fluctuates	306:7,20
291:25	249:4	258:20	208:24	16:16 25:7	130:6,6	140:15	forget 100:17
facing 283:9	259:16	feral 125:25	financial 2:22	42:22 56:15	fit-out 137:22	141:21	Forgive 71:20
fact 48:8 82:4	266:2	Ferrick 247:3	22:11 37:18	65:12 66:19	138:2,2	300:19	215:18
124:17	287:13	fertilization	93:18	67:2,5	five 2:22 37:8	focus 6:23	forgot 44:16

Committee Of The Whole
April 25, 2017

form 46:20 86:19 106:25 220:22 221:9 formal 50:14 226:17 format 61:20 formed 49:2 former 10:24 104:25 108:6 182:9 270:6 formerly 226:2 276:8 forming 46:9 forms 86:8 120:10 221:18 formula 140:11,17 141:25 142:4 formulary 223:14 279:8 formulated 270:14 forth 5:19 forthright 241:7 fortunate 55:7 forums 53:2 forward 30:13 41:21 56:22 74:6 80:25 86:21 90:14 96:9 98:11 104:16 108:19 135:22 142:25 144:12 198:17 223:5 224:18 234:19 235:5 238:22 252:9 257:25	274:2 292:8 forward-loo... 3:19 foster 77:21 found 242:2 251:9 259:7 four 118:16 119:3,14 122:12 154:10 158:10 190:13 196:23 197:4 244:13 frankly 81:7 87:14 free 39:21 40:10 293:4 frees 289:16 frequently 169:22 254:24 fresh 29:20 29:22 Friday 48:8 friend 36:18 250:7,8,16 fringe 30:20 153:20,21 153:24 274:21 front 37:21 56:3,17 57:10 114:23 200:16 201:7 293:18 front-end 190:16 fruit 41:20 fruition 123:11 frustrated 15:20 fuel 155:20 168:8,9,17 169:16 170:21 214:3,4,4,7 285:22 291:24	292:2 293:5 fuel-efficient 286:6 fulfill 175:24 full 53:14 57:5 82:7 250:8 full-service 84:15 full-time 242:11,21 244:4 288:9 299:17 fully 9:12 70:12 77:23 81:14 306:5 function 269:5,15 270:25 functionality 9:11 functions 220:19 224:16 226:5 268:19 272:6 fund 4:23 150:3 164:25 189:15,16 190:2 263:14 285:6,11 funded 77:23 113:4,9,11 113:19,21 funding 77:15 78:5 78:7,7 172:23 182:3 186:19,22 285:13,15 285:21,23 286:9 291:10 292:13 funds 77:20 103:13 106:22,25 132:17 189:13	funny 34:19 furious 100:7 furniture 106:21 further 7:20 14:24 21:10 77:21 109:7 195:16 219:19 223:6 future 24:14 46:15 198:5 198:11 210:6 243:22 FY16 142:20 144:24 194:16,23 195:6 235:15 239:7 FY17 7:14 8:23 189:17 189:24 190:10 232:9 285:12 FY18 5:11 7:19 9:5 77:18 142:20 144:21 189:15 215:24 286:16 FY19 77:18 FY20 77:19 FY23 77:20	155:12 gather 46:10 gathering 202:2 gauge 87:7 gazillion 73:18 geared 35:7,8 211:7 gender 67:21 General 4:23 189:15,15 189:25 196:18,19 285:6,11 generalist 220:13 generally 208:16 230:21 262:23 288:24 289:2 generated 195:11 generator 174:11,12 generators 168:12 174:14 generic 223:16 276:21 genesis 81:6 gentlemen 284:14 genuine 103:25 George 218:22 getting 16:25 33:8 50:8 51:17 55:14 62:3 70:8 83:4 97:25 113:16 148:25 153:4 155:18 159:11 175:25 179:9 289:7 295:15	GIS 58:9 give 11:3 17:14,21 24:3 26:21 27:7 32:17 37:21 45:15 53:6 92:16 94:12 112:2 112:3 135:10 140:12,17 151:22 167:9 169:9 177:13 187:18 207:9 216:9 232:21 239:10 245:7 247:4 248:15 249:17 253:8 255:24 260:4 272:24 275:5 300:24 given 65:17 70:17 71:15 200:24 230:21 235:8 gives 27:3 244:24 giving 53:8 61:5 109:15 192:9 213:5 glad 42:7 44:12 113:23 211:15 214:24 go 12:3 15:19 15:22 24:24 30:23 36:21 44:23 49:3 50:14 72:20 79:14 80:5 80:11 92:2 98:2,23 99:16 102:11 106:18	109:6 112:5 112:19 116:8 117:5 119:6 129:20 137:7 138:7 143:18 150:13 156:4 163:13,14 166:21 173:17,19 173:24 174:9 178:17 181:3 183:9 183:25 186:22 187:4 199:8 206:25 207:10 209:21 210:5,12,24 213:25 215:4 233:14 234:14 236:4 238:22 239:2 244:3 248:4 249:5 252:12,24 257:17 269:10,22 276:11,12 277:7,19 289:19 298:16 302:23 go-forward 233:20 goal 8:4 14:25 15:2 20:14 28:24 28:25 29:3 29:25 46:13 50:23 66:25 67:6 73:5 76:6 136:21 169:23 170:3,15 232:9 235:14,17	235:21,24 236:22 238:9,23,23 285:25 goals 6:17 18:3,4 54:16 66:15 66:16 163:17 196:20 213:11 219:11 232:8,14 234:19 236:21 goes 42:8 116:15,17 122:4 140:17 157:2 170:7 289:22 303:22 going 2:3 12:19,19,21 13:7,9 18:4 19:6,17,19 21:19 24:2 24:18,21 26:25 27:14 28:8,15 30:7,14,23 31:5 38:12 40:6 41:10 41:23 42:6 42:20 43:10 43:11 44:4 44:13,22 45:8 48:4 48:11,12 50:13 52:4 52:9 53:11 57:6 58:24 59:16,16 60:6,10,15 60:21,25 61:8,19 62:18 66:9 66:13,23 68:10 70:4 70:23,25 71:7,8 73:2 74:5 76:16 80:24 82:8
---	--	--	--	--	--	---	--

Committee Of The Whole
April 25, 2017

82:10 86:21	235:25	243:9	20:25 21:2	Green's	134:13,20	grow 27:4	277:23
87:8,11	236:10	246:18	24:8 32:14	65:13	135:15	31:21	293:21
92:20 95:19	238:10,14	251:21	47:17 49:3	Greene-Jones	136:10	154:18	294:3,7
99:20	238:19,21	274:9,10	49:4,5	218:22	137:6,10,14	158:8,8	295:13
100:18	239:22	275:7,13	53:17,17	227:11,13	137:19	215:22	296:16
102:11,12	241:22	279:11,18	55:6 58:8	227:15,22	138:14,21	277:10	297:7
102:16	245:13	284:6,13,16	60:19 62:19	227:25	139:4,16,19	growing	Hall 1:6
104:13,16	248:13	284:17	64:12 108:4	228:8,17	139:25	154:18	106:9 108:8
109:14	254:20	287:11	108:11	229:3,8,15	140:10	205:18	117:22
110:10,19	255:11	289:10,22	109:20	229:19	141:3,9,20	287:11	145:23
112:15	257:22	293:14,15	113:23	230:4,25	141:24	growth 254:7	162:4 164:2
119:6	268:3 270:8	304:23	123:2	231:6,16	142:5,11,23	guaranteed	187:20
123:13,18	275:14	goods 199:14	125:16	232:19	143:7,17,22	149:20,23	188:7
123:23	277:13,17	199:16	129:17,18	235:22	144:4,10	150:7	hand 199:17
125:8 126:8	277:25	206:13	129:19	236:14	145:3	173:13	199:17
129:19	279:15	governed	130:5,10	237:24	146:18	guess 48:16	257:17,17
130:7	280:18,25	248:9	142:14	238:5	148:7 149:9	56:20 198:5	handful
132:12	282:18	governing	166:5	253:22	150:22	198:16,17	180:19
135:21	283:9 288:7	219:16	180:10	260:2,10,15	151:6	198:18	handicap
136:2 139:5	291:14,15	250:10	181:8,12,18	262:20	156:12	201:6 211:6	203:21
145:4 147:8	292:8,8,15	government	187:21	263:4 264:4	162:7,16,22	216:25	handing
147:25	292:21	9:17 10:14	188:11	275:15,17	163:12,22	268:13	270:5
148:10	294:20	11:3,11	196:14	277:16	164:5,22	271:21	handle 34:3
149:14,16	295:17	14:14 23:4	202:22	278:4,10	165:8,24	289:6,13	56:13 77:10
150:14	good 2:2 4:9	23:13 25:20	203:8 213:3	279:19	167:14,17	guidance	handles
152:2	4:11,13	26:5,7,13	215:13	280:8 281:4	167:25	219:7 269:6	162:14
156:24	25:3,4	37:20 43:23	217:8 257:7	281:24	174:6,24	guide 220:5	163:3
157:20	36:13,15,17	43:24 47:24	276:4	283:14,22	175:9,14	224:4	hands 294:22
171:6,8	55:4 59:22	48:19 54:2	277:25	Greenlee 1:12	176:5,21	guidelines	296:25
173:17,24	64:21,22	54:9 55:21	279:17	241:12	177:2,10,22	50:9,21	handsome
174:16	72:9 83:10	56:7,16	greater 53:3	GREENW...	178:11,22	232:5	204:16
175:2 176:4	85:10 95:8	67:18 76:25	87:14	102:14,19	179:5,10,19	234:25	hanging
176:11,14	97:15,16	100:11	233:18	102:23	179:22	Guides 193:5	188:16
176:20	102:24,25	163:9	255:18	108:23	180:2,7,15	guiding	happen 49:5
177:13	111:7	196:15	green 1:11	109:12,24	180:25	270:19	128:15
178:7,19	116:18	197:8,9	10:25 49:11	110:6 111:3	181:14	guilty 67:18	171:12
179:6,11,14	131:7	205:18	49:12 51:10	111:13,19	183:7 185:5	guttled 28:19	183:13
180:20	133:20	214:12,17	52:18 53:20	111:24	185:14	guy 134:10	184:12
181:3	139:14	256:23	85:18,19	113:5,8,14	186:7,11,20	guys 92:2	249:8 274:4
183:13	143:25	281:14	89:13 90:2	113:20	187:8,14,22	148:15	happened
184:5,19	144:17	287:12	91:13,17	114:13	188:11	166:20	99:5 181:10
185:8 187:4	145:13	289:9,9,16	142:16,17	115:4,17,24	ground 258:9	206:10	240:4
187:15	154:14,15	government's	142:24	116:12,16	grounds	211:14	happening
188:16	159:7,19	9:23 169:2	143:15,20	120:20	186:10	241:6	99:6,10
198:20	172:22	grab 41:21	144:8,11	122:22	group 9:22	GYM 1:12	148:14
199:20	181:5 189:3	grant 106:22	145:6 146:8	124:14	25:15 38:3		239:14
210:13,16	206:6,7	241:20	148:6,19	126:4,18	38:17 58:9	H	242:23
210:16,23	217:18	291:9	150:10	128:5,17	75:25	Haddington	happens
210:24	218:6,9,12	292:10,16	151:22	129:8,12,16	161:19	129:7	185:15
213:24	218:16	293:2	181:22,23	130:4,21	180:20	half 120:3	203:20
217:24	226:21,22	grants 291:8	184:15	131:8,15,19	groups 48:2	129:22	283:7
218:7	227:15	grassy 151:22	185:12,24	132:19	50:11 72:23	157:17	287:14
232:10,15	240:15	great 5:10	211:23	133:2 134:4	223:18	166:11	happy 10:4
						196:6	

Committee Of The Whole
 April 25, 2017

14:6 15:17	280:5,6,9	29:19 30:8	114:25	250:25	242:19	275:10	206:14
16:9,10	280:19	31:4 33:21	115:15,22	high 65:19	256:6	host 50:17	209:15,20
91:10,12,16	283:4,13	52:11 54:15	116:2,14,19	138:13	historical	201:25	255:18
105:25	healthy 32:3	67:22	121:3	191:16	40:5 108:6	266:25	ideas 46:4
130:19	221:25	114:10	122:24	193:9,24	historically	hosting 72:25	49:2,4
195:17	222:2,8	118:17	130:25	225:16	268:13	202:19	106:6 149:7
202:23	281:11	120:10	140:5,23	230:22	history 42:22	245:8	175:23
257:5	hear 3:22	123:13	141:6,17,22	282:4 287:6	97:10	hour 136:20	275:13
273:24	44:12 62:14	148:2 197:7	142:3,9,14	287:18	195:24	hourly 136:6	identified
286:24	72:7 74:11	203:19	144:2	296:15	239:10	hours 276:3,4	27:12
hard 62:24	83:24 84:3	215:10,22	150:12	higher 70:16	252:25	house 291:14	233:16
63:13 64:6	188:16	221:25	156:18	98:10,14	hit 43:11	Housing 37:8	234:17
103:21	214:25	239:22	157:12	236:16	93:16	HR 4:17 7:14	278:15
118:3 155:6	257:5	241:3	159:9	257:9,13	hold 95:24	7:20 8:2	identifies
hardware	heard 33:3	243:24	164:10	289:10	137:7	75:15 101:5	278:22
19:11	120:19	253:5	171:3 172:4	294:12	192:22	181:7,12,13	identify 30:8
Harold	122:9	helped 73:7	172:10,16	highest	265:21,21	181:15	30:12 54:22
212:17	259:16	helpful 71:14	173:16,20	222:23	holding 197:3	218:3 226:2	89:2 179:17
Harrisburg	290:24	71:24 91:15	173:23	248:23,25	hole 75:11	huge 75:6	199:18
44:3	292:11	136:4 253:4	174:15	highlight	home 8:9	152:10	251:14
Hartner	hearing 2:4,5	helps 163:6	175:7,12	190:13	44:22 78:13	202:21	identifying
106:3	3:15 11:12	270:19	176:3,18,24	287:4	105:5	huh 281:23	60:13 235:6
Hayes 218:23	37:12 49:18	Henon 1:13	177:7,18	highlights	130:18	human 3:25	illnesses
head 72:2	50:17,17	10:7 12:3	178:5,20,25	103:14	249:10	37:7 72:11	278:16
142:2	68:4,18	16:14,19	179:7,16,20	highway	homes 152:9	181:16	279:2,4
163:19	69:12 79:14	18:24 19:24	179:24	300:13	157:14	218:8,19	illustrative
167:7	80:6 102:7	20:15 21:12	180:5,10,23	hire 106:2	honest 42:16	219:6,11	256:8
212:18	130:17	24:12,21	181:11,18	219:17,25	46:7 75:12	220:6,13	imagine
headquarte...	186:14	36:4 40:21	186:2,9,13	245:12	233:13	221:19	119:19
193:21	253:21	44:24 49:8	187:6,12,17	280:24	238:6 239:5	225:22	171:19
211:9	274:19	53:22 55:3	187:24	290:3	260:21	245:8	176:15
216:22	hearings 22:4	56:12 57:14	188:13,21	294:14	281:5	250:24	immediate
heads 92:7	36:25 42:5	57:19 58:11	189:4	296:17	honestly	264:24	104:17
health 221:13	42:6 71:22	58:14 59:2	195:14,21	hired 95:8	63:21	265:6,15	immediately
221:19,21	121:4	59:8,12	196:13	96:19 242:3	238:14	266:14	257:14
222:4,6,9	171:10	60:18 61:14	197:15	256:9	honoring	268:18,25	impact 51:24
227:2 229:9	204:2 212:9	61:16 62:16	198:15,23	hires 68:3	211:14	269:2,24	109:8
263:18	218:2	62:20 63:12	199:7,13,25	242:6 254:4	hope 51:8	270:25	216:18
276:6	274:19	64:11,15	200:7	270:20	73:3 238:17	271:4	implement
278:24	hears 269:16	77:7 79:6	205:24	hiring 8:3	292:4,22	Hunting	13:15 28:6
healthcare	heart 32:12	79:25 82:18	210:10,22	71:12 72:13	hopefully	121:10	99:17 106:5
227:4 228:6	heating	85:15 88:8	211:12	75:4,9 76:7	11:18 27:10	hybrid	133:20
230:2,21	168:13	91:19	213:2,22	76:15	122:17	155:25	220:5
258:19	heavy 301:15	101:17,22	214:24	105:22	253:7	156:6	223:23
260:22	301:16	102:3,10,21	215:14	241:23	hoping 20:19		224:7
261:6,8,18	302:3,4,6	102:25	217:11,14	247:7 251:3	149:22	I	implementa...
262:2	held 192:19	108:20,25	217:24	288:4	153:15	i.e 291:4	19:11 109:4
263:10,25	250:11	109:22	Henon's	296:22	292:2	IBC 228:24	152:22
267:20,23	HELEN 1:12	110:3,24	151:13	Hispanic 68:5	horizon 149:8	233:18	221:16
274:13,22	Hello 227:13	111:11,16	Hey 36:10,11	194:14	horse 31:23	235:3	223:12
275:19	248:19	111:21	Hi 32:8 38:22	204:7,19	hospitals	idea 47:17	224:5
278:9	help 7:4 15:4	113:2,6,10	131:8	256:14,17	125:2 212:6	95:17	implemented
279:21	22:8,9 23:7	113:18,22	227:14	Hispanics	233:3	142:12	5:14 6:3
						167:22	

13:2,7 32:4 81:19 190:10 255:6 275:23 276:16,24 278:11,12 implementi... 55:16 56:20 82:12 271:6 important 9:6 18:22 30:16 45:8 46:16 51:5 52:13 60:8 60:11,23 61:2 74:17 241:9 impressive 31:16 improve 5:8 21:10 60:9 72:2 91:2 190:5,11 208:7 257:11 258:2 263:17 improvement 60:11 107:2 141:2 185:7 185:9 improve... 5:12 78:5,9 81:25 140:22 141:5 183:4 improving 75:9,13 255:3 in-house 139:12 302:6 inability 43:4 inadequate 121:7,10 incentive 153:18 154:2 155:17,19 156:9 157:24 210:13,16	incentives 157:5 159:14 incentivize 155:7,8 incentivized 154:12 155:10 156:25 incentivizes 154:9 include 74:2 89:24 224:20 225:7 228:18 243:12 270:10 included 183:16 244:6 248:10 includes 11:21 72:14 137:23 150:20 226:7 250:7 274:22 285:8 286:8 286:17 302:2 including 6:16 13:3 54:6 67:15 180:5,8 221:17 255:13 inclusion 105:13 200:20,21 225:15 252:15 inclusive 2:13 76:9 163:11 income 37:18 63:25 247:7 249:25 incorporate 87:21 incorporated 8:21 incorporates 59:4	incorporati... 2:25 increase 4:24 5:2 9:22 53:25 63:5 70:14 75:7 135:4,7,9 142:19 189:16 191:7 192:6 223:6 226:10 232:17 255:20 277:12,14 280:3 285:14 293:21,23 303:19,23 increased 194:7 223:9 223:10 260:23 285:14,21 285:24 increases 74:22 77:15 189:19 215:3 222:3 255:16 283:10 285:18,18 293:25 304:2 increasing 5:5 8:5 78:4 123:7 incredibly 71:14 increment 285:18 incremental 12:11 14:15 291:12 incur 281:8 incurred 296:3 indemnity 164:25 Independen... 232:21 India 94:20 indicated	233:11 238:10,18 indicates 68:3 indigent 39:17 individual 27:4 110:11 199:23 233:21 238:13,16 239:23 243:18 244:12 289:13,17 individual's 37:23 individuals 38:18 39:16 39:18,25 63:25 245:20 247:19 256:7 257:2 287:18 289:7 industrial 151:3 industry 75:18 212:3 inefficient 118:9 ineligible 231:21 inexpensive 152:3 infamous 247:2 248:20 infertility 259:3 Infinity 288:19 Inflation 277:23 influence 150:9 154:23 239:4 inform 65:17 202:6 informally 258:12 information	7:13 33:8 39:21 48:10 50:25 51:5 52:5,7,9 60:14 61:10 63:10 73:22 74:3 88:16 90:12 91:14 95:4,6 137:2 153:4 184:16 191:4 192:10 202:5,25 214:23 217:4 221:4 233:22 238:8 240:21 252:6 253:15 303:14 informed 61:9,21 222:4 informing 50:3 infrastruct... 155:5 169:17,18 255:3 292:18 ingenuity 120:16 initial 94:13 147:3 initiative 30:6 49:22,25 50:4 86:3 86:23 90:15 90:21 106:16 202:20 236:15 243:12 244:22 252:17 255:2 initiatives 90:16 108:15 148:23 149:5 271:7	injured 164:21 injury 164:18 innovation 9:16,19,21 10:2 22:25 23:2 input 33:15 inquiries 52:8 inquiry 90:5 inside 268:12 302:18 insight 197:19 insights 8:20 insisted 233:19 inspection 175:19 180:20 inspectional 166:25 181:4 inspections 166:4 301:7 inspectors 119:17 42:2 43:12 304:7 installation 44:17 instance 72:23 121:3 191:15 265:4 instances 295:2 instill 100:10 institute 260:7 institutions 212:5 271:24 instruction 268:24 insurance 234:7 261:3 261:24 integrate 54:3 Integrity 21:3 intended 77:20 160:4 intensive	29:12 intent 53:25 61:22 79:11 173:21 intentionally 244:21 interact 245:19 interaction 26:18 56:15 interconnec... 156:16 interest 125:18 220:22 221:9 263:16 interested 76:6 154:20 168:4 169:21 170:19 192:23 212:9 213:9 220:25 254:2 263:24 interesting 141:21 155:25 156:15,19 157:24 229:22 230:6,7 251:23 Interestingly 245:6 interfaces 268:19 intergovern... 3:4,6 54:4 271:24 interior 110:25 intern 287:22 289:17 290:7 internal 163:2 192:18 197:18 198:16 206:24	internally 34:5 108:13 119:14 122:18 International 36:19 interns 127:17 288:4,5,6,7 288:13 290:3 interruptible 145:21 intertwined 196:2 interview 75:21 249:3 249:10 interviewing 8:3 72:15 intimately 87:9 introduce 78:25 introducing 26:24 79:15 intuitively 114:24 inventory 195:11 206:14 207:2,19 invested 7:9 95:22 96:12 investing 100:6 158:4 investment 104:18 114:12,18 114:20 investments 56:24 104:15 188:5 invoice 82:4 208:22,23 208:24 involved 37:15 47:15 87:9 97:25 127:10,12 155:15 163:16
---	--	---	--	--	--	--	--

Committee Of The Whole
April 25, 2017

183:22,23 184:10 198:13 267:17 involvement 126:19 287:5 involving 164:19 Iola 89:7 212:18 iPhone 18:19 island 271:23 issue 32:10 39:2 65:17 70:9 81:2 200:20 250:23 253:10 294:23,25 302:20 issued 32:13 194:17 244:23 issues 31:7 60:17 61:23 80:14 244:19 ITF 78:7 126:22 185:21 item 71:8 77:11 items 197:20 206:15 iterate 76:18 iteration 8:22 IVF 258:14 258:18,23 259:23 261:12	jeopardize 13:14 Jersey 144:21 145:2,10,19 jigsaw 110:20 job 45:13 64:12 69:15 69:19 75:13 108:11 118:23 123:2 128:4 133:18 187:21 200:15 217:18 220:22,25 221:3,8 223:24 244:3 247:5 248:5 249:3 249:6 253:11 265:5,16,22 265:24 266:21 267:2 269:8 270:12 275:7 287:12 289:10,19 jobs 26:25 28:22 34:11 45:12,14,17 72:17 73:9 73:14 212:13 219:21 242:5,9,17 242:21 jogging 125:22 Johnson 1:13 36:7,8,13 36:17 38:15 39:11 40:16 40:18 64:16 80:8,9 82:15 join 102:6 Joining 4:16 joint 53:2 198:18 213:20	Jones 1:14 10:10,11,19 10:23 12:4 13:10,21,25 15:5,8 16:12 40:24 40:25 41:7 41:13 43:17 44:20 124:3 124:4,16 126:5 127:14 128:7,25 129:10,14 129:23 130:12,23 287:8 Joseph 284:21 journeyman 288:25 JR 1:14 judge 94:12 July 5:13 June 35:24 104:21 106:19 109:15 junior 68:19 jurisdiction 83:24 jurisdictions 251:6 <hr/> K K 1:12 284:23 295:17 298:17 Katrina 130:18 keep 28:12 31:4 114:19 136:7 148:14 197:21 278:9 279:18 294:10 296:15 keeping 270:23 289:20 Kenney	244:20 KENYATTA 1:13 key 7:7 77:22 80:14 103:6 kick-off 147:3 kick-start 291:10 kicked 147:3 Kids 48:3 kind 14:23 15:18 18:4 23:10,13 32:17 46:20 47:21 53:6 64:3 73:13 76:2 94:5 94:24 95:18 98:10 99:8 104:12 109:8 114:25 120:25 121:20 135:8 136:12,16 155:6 160:4 161:17 165:12 167:3 168:11 172:2 173:11 174:23 196:2 206:14 244:14 245:9 251:14 262:23 264:3 273:12 296:10 301:5 302:8 kinds 72:19 111:4 120:11 124:23 125:10,16 215:4 kiosk 125:3 kiosks 124:23 125:10	kitchen 107:8 knew 12:5 33:14 100:25 122:13 248:3 know 11:6,8 11:16 14:4 14:21 15:21 17:9 18:13 18:18 20:18 22:18 24:17 31:12 32:11 32:19,22 33:3,7,12 33:23 34:19 35:17 39:2 39:10 40:4 46:15 48:17 49:21 51:15 62:24 63:4 71:3 80:20 86:19 87:25 90:3,13 93:3,6,16 97:7,9 98:2 98:6,23 99:11 100:14,20 102:16 113:3 114:2 114:21,24 115:13 116:19 122:4,10,14 124:22,23 125:11 126:7,7,9 128:19,20 128:22,24 130:7,8 138:4 142:2 146:12 148:11,23 149:11 150:9,9 163:17 168:3 169:13,21 172:4,6,7 177:18,25 178:2,12 179:14	180:18 182:4 186:9 187:10,12 197:25 200:14 203:3 206:21,23 211:23 230:12,19 231:11,18 238:22 240:19 242:23 243:10 246:9,18 251:5,21 252:3,24 254:15 257:13 258:19 259:11,24 263:5 266:4 272:22 273:4 287:7 289:17,19 knowing 66:18 203:20 263:24 knowledge 126:17 195:24 222:3 known 78:6 knows 241:11 244:16 kudos 187:19 270:13 <hr/> L L 1:10,10 306:14 L&I 37:6 105:4 111:7 118:7 119:17,17 166:24 180:20 L&I's 181:3 label 74:18 labeled 117:7 labor 28:4 30:18 31:5 226:6	240:20 288:21,22 lack 80:17 203:21 lacking 295:5 296:7 Lady 264:12 laid 94:5 95:14 land 104:23 151:15 153:9 landing 9:2 lands 132:12 165:5 landscape 106:12,13 163:2 landscaper 163:5 Lane 291:17 large 47:8 94:9 98:17 117:23 151:3 160:9 171:19 225:3 301:14 large-scale 226:11 largely 134:17 larger 9:11 145:19 157:4 169:4 largest 168:25 169:2,15 172:8,11,13 LaShawnda 189:11 Lassie 126:2 late 148:25 273:20 lately 106:9 290:25 latest 112:21 Latinos 242:19 launch 87:8 123:11 launched 5:22 7:15	8:14 190:15 launching 57:21 Launchpad 23:22 law 21:3 34:23 110:17 165:2 220:4 249:11 271:14 283:17 laws 259:2,5 lawsuits 164:19 lawyer 38:4 lawyers 40:3 layoff 219:18 LBE 190:20 193:12,19 209:24 211:16 216:15,17 LBEs 211:20 lead 20:18 55:21 220:5 233:9 leader 9:18 10:12 248:5 leaders 48:9 leadership 77:2 147:4 204:8,9 leading 71:10 152:21 188:4 204:10 247:13 leads 101:3 learn 21:8 71:23 87:21 197:16 241:25 learned 151:16 153:17 203:4 243:2 learning 7:10 192:24 216:9 255:5 learnings 76:16 87:22 lease 109:4,6
--	--	---	--	--	---	--	---

Committee Of The Whole
April 25, 2017

112:9,9,24	lessening	72:9,10	211:5,14	70:4 90:25	207:17,18	253:7	277:8 283:3
113:15,24	210:14	73:24 74:4	212:5,14,23	100:15	212:20	256:21	maintain
114:7	lessons 243:2	list 32:22	213:5	108:18	214:21,25	258:12	194:4
116:11	let's 16:19	33:11	214:15	115:22	223:23	282:7 295:2	219:15
135:13,16	71:17 116:9	141:15,16	215:19,25	123:15	224:18	295:7 297:8	271:10,15
136:24	119:11	142:12	216:6 277:2	124:25	244:18,18	lots 156:7	297:13
137:21,22	176:9,10	192:8,12	277:6	125:19	251:6,25	lousy 97:6	maintaining
138:8,8,11	213:25	224:2	local-based	126:3	295:3	love 32:15	140:25
138:22,24	296:17	234:14	91:6	132:24	looks 133:3	44:2 58:11	182:12
139:11	letter 51:3	248:24	locally 89:5	147:9 170:5	loop 74:2	58:14 72:7	270:19
141:7 182:9	258:20	249:5,8	location	197:8,14	Lori 102:15	115:15	maintenance
182:10,25	level 43:24,25	listen 183:2	104:23	198:19	103:4	139:12	143:3
183:3,12,15	88:19 98:4	lists 219:24	105:9 118:2	201:6,20	lose 95:6	lovest 126:7	182:19
184:2,22	193:10,25	251:14	119:19	207:11	101:3 174:2	lover 18:19	183:15
leases 131:18	200:25	256:3	148:3	209:9,12	174:2,7	18:19	190:9
135:21	279:18	literally	172:18	215:6 236:3	losing 96:5,7	low 25:10	223:15,18
136:25	levels 4:25	33:17 35:5	293:6	243:18	101:8	120:19	296:7,9,10
165:15	236:16	183:25	logic 242:15	244:12	loss 96:16	low-end	297:20
167:11	leverage	little 20:24	long 11:25	257:25	lost 97:4	119:5	298:2 299:5
182:5 183:8	214:11	22:9,15	13:16 34:14	259:20	180:19	low-hanging	300:22
183:16,22	libraries 86:6	24:23 41:18	41:16 64:24	263:13	lot 17:9,22	41:20	301:3,5,6
184:9,10,11	127:22	49:17 82:9	122:8 123:4	279:3,4,5	18:17 22:5	lower 63:24	major 106:18
leasing	library 64:6	110:24	129:13	282:23	22:6,13,15	118:7	137:25
183:20	168:22	116:8	130:16	290:13	23:5 24:4,6	132:25	138:2,5
291:3	169:3	126:19	241:18	looked 14:19	24:16 26:17	133:4	168:16
leave 101:6	182:10	143:23	long-term	28:14,23	33:6 34:8	153:20,23	258:16
187:18	Licenses	148:25	56:23 99:22	29:3 55:17	40:2 45:22	154:2	294:23
224:19,23	166:4	155:18	170:15	81:4 98:25	54:5 55:11	155:20	majority
255:14	lieu 227:9	158:19	182:5,9,16	124:20	57:7 65:9	191:21	62:25 68:24
268:3 289:8	life 207:5	160:12	182:25	133:24	67:15 68:25	232:9	168:10
289:13	225:9 234:7	164:23	184:22	201:10	69:17 71:6	277:12,14	298:10
leaving 120:4	234:7	165:3 174:5	277:2	208:17	75:14 81:5	277:17	299:7
led 246:24	lifecycles	174:9,9	longer 124:8	251:13	81:16 89:23	289:2	301:14
258:5	197:22	197:6,17	124:17	275:11	90:15 91:10	294:11	makeup
left 72:5	light 28:3	241:24	185:9,10	looking 14:13	98:20,22	lowest 17:20	105:16
76:15	29:5 274:25	251:10	207:18	26:22,22	108:22,24	18:12	204:5
284:21	lighting	253:9	216:16	29:20 60:10	119:2	Lynda 219:3	making 11:18
legacy 21:25	160:12	255:23	258:18	60:12 66:10	128:18		13:18 89:8
54:7 57:13	lights 154:25	260:4 282:3	286:4	66:13 86:4	134:9 149:5	M	90:9 91:3
legal 221:11	liken 169:24	282:9	longevity	86:12 87:20	150:5 151:2	M/W/DSBE	97:18,19
231:17	limited 233:4	294:11	198:20	87:24 90:23	151:15,15	6:17	104:13
legally 13:13	273:4,5	296:7	285:19	92:21,24	151:16,17	M/W/DSBEs	124:10
259:17	limits 223:21	300:18	look 14:24	94:24	151:21	81:18	147:18
legislation 6:9	line 61:5	LMS 7:11,11	16:3 18:5,6	112:10,17	156:5	ma'am 65:7	163:9
51:13 142:4	109:9 116:4	7:17	18:9,15,23	117:14	166:14	Madam	180:13
142:7	200:16	loaders 302:5	20:12 21:16	128:9	180:18	219:2	222:5
legislative	259:13,13	local 81:18	22:20 25:15	144:23	185:15	Magazine	257:12
61:21	lines 125:16	84:17,18	28:10 29:10	153:7,8	186:14	250:10	male 203:18
193:11	213:13	163:11	29:21,22	160:7,11	214:16	magic 251:19	man 264:13
legislature	linked 223:10	191:9,25	39:2 40:14	165:14	224:20	mail 5:20	manage 7:5
60:24	LinkedIn	193:10,15	46:12 48:20	170:13,20	240:21,22	27:13,14,16	32:21 34:5
Leonard	72:18	209:21,24	54:21 55:22	198:11,21	240:22	27:18,18,19	110:21
219:4	Linton 4:17	210:3,20,25	62:4 69:21	203:10	246:12	27:21 277:3	176:13,16
						main 236:25	

Committee Of The Whole
 April 25, 2017

208:3 220:7	172:3	218:22	177:25	281:2	73:23	220:12	minimally
267:20,23	187:20	227:11	196:8 197:4	282:13	men 194:15	221:7	239:4
279:10,21	223:12	232:14	198:8	295:11	mention 30:6	midway	Minnesota
281:19	managing	253:21	199:16	medication	34:20 104:5	104:10	234:7
300:15	30:10 32:25	260:2,10	201:10,18	223:20	125:20	mildly 118:19	minority 63:6
manageable	132:8	275:15	207:21	meet 16:4	129:11	million 26:5	67:24
35:15	208:23	master	212:4	46:22 54:16	218:24	27:20,20	105:17
managed	243:11	104:11,20	213:24	83:22 139:5	mentioned	28:5 30:18	190:22,24
107:17	246:14	114:15	235:16	195:18	35:18 46:24	30:19 77:18	193:25
111:6	278:8	146:13,19	244:17	198:4 199:5	87:19	77:19 78:2	212:23
158:19	mandated	matching	245:6 255:4	212:17,18	114:15	85:5,6,9	214:15
246:14	140:12	226:15	265:14	254:23	129:2	94:21 95:25	232:17
280:20	mandates	material	287:17	273:24	135:24	96:2 100:6	233:6,15
management	221:15	234:12	294:18	meeting 6:16	162:24	120:14	234:6,18
4:2 7:8,10	mandating	materials	meaning 25:9	34:21 79:15	171:11	131:14,17	235:6
9:16,22	259:2	197:23	162:11	83:18 127:3	198:9	131:23,25	239:19
18:7 48:10	mange	matter 50:18	meaningful	130:9 147:4	202:10	132:4,18	242:18
59:24	275:18	123:19,20	5:25	198:10,18	207:17	133:13	245:3,9
100:21	Mann 182:20	200:14	means 24:16	241:18	226:3,9	134:2,16,24	minority-o...
105:20,21	185:3	306:7	27:2 161:5	276:17	251:8,12	134:25	89:6
107:25	mansions	matters	232:24	meetings 6:21	255:5,13	135:11	minute 132:2
109:6,14	168:14	195:17	247:11	16:23 20:7	273:16	142:21	252:21
110:14,15	manual	203:3	254:18	43:22 44:16	277:25	144:20	minutes
111:15	224:20	Mayor 3:3,9	280:16	58:6 234:23	mentioning	145:9	122:25
112:9,22,22	255:15	78:20 83:17	306:22	meets 200:5	150:19	157:17	218:2
112:24	manually	Mayor's	meant 272:17	meetups	mentions	164:23	mirrors 90:15
113:25	110:23	31:14	measure	70:23 71:2	157:8	165:3	missing
114:9,10	manufactur...	105:13	65:19,22	71:8	merit 219:16	170:12,13	100:12
115:3 116:9	233:3	133:6 151:9	66:5,20	member	270:20	194:19,22	mission 21:17
116:10,11	Manufactu...	151:10	measureme...	223:11	message	194:25	29:25 30:3
153:2	212:3	mayoral	14:2	members	125:25	225:23	108:16
156:10	maps 58:11	122:12	measures	4:14 6:8	met 134:5	226:7 285:7	175:24
158:12	58:15	MBE/WBE	3:18 20:3	20:25 21:2	212:17	285:8,9,10	206:12
181:12	margins	66:10	171:17	24:5 65:9	221:14	285:12	219:12
204:18	200:18	MBEs 65:20	275:20	68:9 79:3	238:24	286:8,9,12	misspoke
207:7,19	205:15	MDO's 246:4	measuring	83:4,14,15	244:21	286:13,17	139:7
219:15	Maria 218:21	287:5	244:7	83:16,21	method 63:17	286:18,20	mitigate
223:14	250:25	mean 21:18	mechanism	101:23	methods	291:9,11	151:17
224:8 255:6	Mariano	22:12 26:25	99:9	103:2,6	63:21	292:14	157:15,18
284:10	118:23	29:11,15	med 52:19,24	141:23	metrics	293:21	158:3
285:4	market 136:8	31:24 41:20	53:17 65:16	189:4 199:8	201:10	300:8,21	Mm-hmm
288:14	138:19	56:14 57:6	65:24 66:2	203:14,17	MICHELE	301:2,20	179:23
297:13	139:14	72:17 88:22	201:25	203:24	306:14	303:15,18	model 29:2
Manageme...	146:6 149:2	89:20 91:10	275:8	217:12	Michigan	mind 60:20	30:4 31:24
285:6	191:24	94:22 97:21	media 52:11	218:17,24	259:7	130:14	124:20
manager 16:5	263:11	100:2	medical	222:13	micromanage	174:16	160:6
145:15	marketplace	119:13	224:19,23	223:20	269:5	294:10	172:22
181:7,15	69:7,18	125:6,15	225:4,17	252:11	mid 117:24	296:15	220:17
284:19,22	married	138:3	233:25	258:20	118:17	mind-boggl...	270:15
284:24	226:25	143:23	238:11	261:9	147:8	241:25	287:5
managers	229:24	154:4	255:14	273:24	middle	mine 129:25	303:24
220:7	230:17	156:19,21	275:2,7	284:18	118:11	250:8,9	models 212:8
manages	Marsha	157:16	277:10	membership	125:7 167:3	mini 117:22	304:10

Committee Of The Whole
April 25, 2017

modern 105:3 217:19	monthly 27:18	256:6	214:14	183:9,11,25	180:20	248:2	244:19
modern-day 217:20	months 34:2	municipal 9:17,23	necessary 97:20 124:8	negotiates 92:3,10	181:3,7	non-profit 120:9 152:8	248:24,25
modernize 34:12	35:14 54:25	105:3	neck 276:14	283:12	187:7	non-represe... 229:10	251:19
modernizing 5:5 196:5	65:3 66:21	121:19	need 6:23	negotiating 135:21	192:13	274:15	260:11
modes 64:9	75:6 84:20	132:9	14:4 20:13	negotiation 92:15,23	193:17	non-union 220:9	275:20
modifying 149:13	107:5 120:8	145:23	21:11 28:20	135:14	196:5 202:3	normally 39:25	293:17
modular 106:20	208:18	166:7	31:8 32:3	143:19	207:19	North 94:17	298:16
module 7:2,4	morning 2:3	245:11	34:14 39:6	negotiations 136:7	216:16	94:19 98:21	299:16
66:24	4:10,12,13	MURPHY 306:14	40:7 47:9	283:19	223:24	Northeast 105:2 118:8	303:9,17
mold 302:19	25:3,5	Museum 149:14,17	47:14 56:17	negotiators 97:16	224:2,7	124:8	304:4
moment 17:12 65:21	49:19 59:22	159:22	114:19	neighborho... 38:2 119:8	225:12	Nos 79:22	numbers 63:4
216:25	64:21,23	160:2,4,10	125:11,18	252:13	236:14	note 44:21	72:3 139:8
302:8	72:9 83:10	160:16	159:2	net 230:22,25	237:6	58:16 77:11	170:6
money 11:18	166:16	161:19	166:11	247:16	238:10	109:2	239:24
32:20 38:3	255:5	168:22,24	169:18	250:7	241:16	258:25	250:3
39:25 40:8	mouth 119:25	173:11	173:2	nets 135:10	252:4 254:4	noted 103:15	<hr/> O <hr/>
43:19 100:4	move 22:14	182:14,16	176:17	network 9:25	255:14	194:11	o'clock 83:23
111:17,20	30:13 41:21	182:22	200:5	212:8	268:16,17	notes 306:6	O'Leary 218:23
111:25	56:22 94:5	185:2	206:15	224:15	268:21	noticed 98:20	248:13,19
120:4	96:9 121:14	<hr/> N <hr/>	207:4,15	networks 48:15	271:5,8	106:10	249:20
133:10	171:6	name 59:23	224:24	never 28:18	280:24	270:2	O'Neill 1:15
134:11	180:11	88:9 145:14	234:21,21	55:17 238:8	282:5	289:16	105:5
144:18,25	196:22	188:22,25	250:17	new 7:2 10:14	285:16,24	295:14,16	116:22,23
157:15	205:11	218:18	257:11	10:15,20	289:16	304:8	120:22
167:8	moved 98:10	nano 283:10	272:23	19:13 21:13	296:17	newer 42:19	124:7
185:20,21	166:25	nation 222:23	273:12,13	23:16 24:7	296:17	184:9	150:15,16
227:8	movement 247:22	22:25 70:9	278:23	28:16 50:4	304:8	news 93:16	150:24
232:25	254:16	221:22	295:23	51:4 55:19	news 93:16	newsletter 222:11	151:7
248:3	moving 11:2	250:10	296:25	65:18,22	news 93:16	noticed 98:20	153:16
273:11	11:7 14:3	nationalities 72:22	needed 59:19	66:5,19	newsletter 222:11	noticed 106:10	154:14,17
293:5 295:4	35:10 57:3	nationally 283:7	78:8 124:19	68:3 93:6	Nicholas 189:10	notices 84:23	155:9,16,24
296:21	57:5 80:25	nationwide 249:19	233:15	100:18,20	206:19	notification 221:20	156:4,14
300:12	90:14	natural 87:11	241:9	104:18,23	night 125:7	notified 220:24	157:11
monitor 152:6	142:24	145:18,25	254:11	105:5,22	notwithstan... 174:18	notified 221:4	159:6
257:21	144:12	169:5,17	296:3	106:6,16,20	November 258:22	notwithstan... 174:18	OAR 69:13
monitoring 80:22	148:12	290:21,24	needs 8:16	107:8,18,20	number 8:5	notwithstan... 174:18	objections 306:4
Monster 72:18	198:17	nature 12:9	101:4	107:8,18,20	52:20 62:11	notwithstan... 174:18	objective 76:8
monstrous 107:15	223:5	115:9	148:12	108:5,22	63:5,7	notwithstan... 174:18	obligation 4:25
174:12	234:18	133:15	159:13	109:5,22	67:15 73:18	notwithstan... 174:18	obligations 142:20
month 10:18	240:3 254:3	137:25	171:16	110:5,22	288:6	notwithstan... 174:18	189:18
42:3 49:23	274:2	Navy 202:2	197:12	111:12	Ninety 65:4	notwithstan... 174:18	285:13
	multi 161:17	nearly 32:11	198:4,5	112:14	nominal 183:15	notwithstan... 174:18	observation 63:16
	multimillio... 84:6 88:22	necessarily 15:24 18:22	199:5	114:8	non-African 67:25	notwithstan... 174:18	203:12
	160:9	159:10	296:19	124:21	non-discr... 221:21	notwithstan... 174:18	obsole 195:8
	multiple 107:20		negatively 150:25	125:4	non-Medic... 225:7,8	notwithstan... 174:18	obtain 95:3
	173:25		negotiate 92:7,17	135:16	non-merit 243:9	notwithstan... 174:18	obviously
	224:8,11		negotiated 135:13,16	141:13,14			
	multiplier 45:12			169:18			
	multiracial 159:10			179:2			

Committee Of The Whole
April 25, 2017

16:6 20:23	53:24 54:14	officials 257:9	203:25	online 12:20	operations	opt 220:10	outfit 124:18
23:25 29:10	57:15 67:19	offline 135:24	208:5	13:6 109:14	54:7 147:11	227:8 231:7	outlets 52:11
30:7 51:6	74:17 75:15	139:6	209:18	113:13	182:18	231:13	outlined
52:5,13	83:2,12	197:16	217:2	158:13	190:7,12	274:17	235:18
54:23 55:24	92:8 107:19	217:3	229:22	193:7	193:18	optimal 286:2	outreach
56:17 70:12	107:20	259:15	230:6	224:17	197:13	optimistic	51:11 53:13
82:11 87:3	109:17	offset 135:5	231:15	OPA 178:16	211:10	6:11 15:3	75:16 89:15
92:19 167:7	111:9	offsite 192:3	232:7 240:2	open 8:6,12	284:22	optimistically	200:13,23
169:14	115:12	OFM's	240:10	8:13,19,23	298:20	51:8	211:20
178:16	133:6,7	285:25	246:17	9:14 15:21	299:2,4	option 155:3	outside 106:4
230:16	145:15	Oh 1:14	267:13	15:24 16:9	opinion 31:11	187:13	117:19
234:20	151:9,10	50:24	272:11	24:5 46:25	172:25	227:2	139:18
242:21	152:23	137:14	280:22	47:5 54:17	opioid 223:15	options	228:22,23
244:16	155:14	154:14	283:20	58:8 68:9	opportune	123:16	231:23
280:12	156:20	178:22	297:11	68:24 69:15	65:16	229:17	263:6
occupies	158:13	OHR 219:19	304:14	70:15 73:5	opportunities	opts 230:2,24	outstanding
114:4	159:24	220:13,21	old 33:4,17	115:14	30:9 54:22	oral 226:12	36:19
occurring	166:15	221:10,24	65:5 118:8	166:3,21	75:5 85:24	order 2:4	103:19
107:22	172:2	224:2,9	129:18	221:2	87:13 89:9	11:5 12:10	129:3 239:2
OEO 52:14	181:16	oil 168:8,9,17	173:5	247:15	91:4,6	32:3 98:4	247:5
161:11	192:3	169:16	174:19	253:22,23	149:4	194:20	overall 74:22
163:16	201:22	OIT 45:21	186:23	272:19	169:14	197:24	160:14
191:3	207:6	47:3 54:8	237:10	295:23	191:24	213:17	191:7
212:19	212:19	57:12,16	281:18,22	opened 276:2	195:3 201:7	222:16	194:14
234:23,24	218:8,19	58:4 81:23	281:25	openings	205:17	257:20	246:5 247:8
235:8,23	226:5 245:8	198:14	older 42:18	299:23	212:21,24	277:3	252:18
236:21	245:10	199:5	104:25	operate 44:10	254:8	ordered	288:11
238:18	246:15,16	OIT's 81:24	129:7,20	121:7	255:11,19	248:22	299:10
239:21	264:15,24	okay 35:25	281:13,15	255:17	287:10	ordinance	overhead
offer 77:12	265:5,14,15	38:21 40:16	282:7 286:3	operated	opportunity	2:11,14,16	30:22 31:2
79:8,21	265:25	68:22 70:6	oldest 33:13	295:24	18:5 19:12	3:8 184:3	274:24
123:17	266:25	73:16 74:10	47:11	operating	19:15,20,23	Orfanelli	275:4
261:19	268:25	84:9 93:2	ombudsmen	2:17 3:17	27:4 40:10	219:4	294:16
offered 22:8	269:23	97:8 101:14	15:18	4:21 33:12	55:25 64:5	organic 87:12	overlap 265:3
78:12 235:2	271:4,20	126:18	once 34:4	104:15	66:19 67:5	organization	265:4
262:11,17	273:25	133:22	47:6 55:8	106:22,25	70:14 75:7	184:23	overlooked
offering	285:3,5	134:13	82:2 87:7	177:16	76:20 81:9	organizations	215:18
105:7	officer 3:24	139:10	179:16	206:25	84:16 87:10	39:19 52:20	overpay
offerings	4:16,19	144:11	196:25	216:23	87:15,20	75:17	136:9
22:22	47:19 57:25	146:8	202:3	244:16	88:24 92:20	orientation	oversaw
offers 224:15	68:4 74:15	150:10	257:17	276:3 285:2	108:17	76:11	106:13
offhand	86:24	155:9	one-stop	286:16	192:14	oriented	oversee
172:7	254:12,25	156:15	253:14,25	operation	212:7,19	48:20	187:16
office 5:4,9,14	officers 68:18	161:8,24	one-tenth	119:18	213:3,6	origin 221:22	251:2
6:24 8:13	69:12	162:17	275:10	141:2	233:6	original	overseeing
10:17 15:9	offices 43:3	164:7	ones 47:13	operational	235:19	220:20	20:16 21:6
19:25 30:9	43:12 57:18	165:10	74:7 75:19	67:2,4	238:13	oTIS 292:9	21:7
30:10,11	110:12	169:6	112:14	193:22	245:18	ourself 240:8	overseen
40:15 41:6	165:20	174:15	136:14	209:3 255:8	263:13	out-of-house	105:9
41:7 42:3	187:21	175:6 184:5	162:23,24	operational...	284:25	139:13	oversees
42:11,11,21	212:11	184:15	ongoing	21:8 50:19	289:11	outcomes	162:8
43:16,21	273:16	185:18	107:21	operational...	opposed	127:21	overtime
46:24 48:11	official 79:16	200:7	222:12	55:12,15	278:19	128:8	285:20

Committee Of The Whole
April 25, 2017

296:21 overwhelmi... 23:19 242:5 242:13,18 owned 126:15 182:6 184:17,21 185:6,13 owners 151:2 ownership 128:3,11,14 owns 153:10 153:12 178:10,13	14:14 29:12 29:14,16 44:11 63:7 64:5 94:10 94:14 paperclip 11:20 paperless 11:2,7 13:3 paperwork 166:18 parameters 117:15 parity 204:21 205:10 park 121:11 125:20,21 152:14 157:25 162:9 168:14 182:8,8 184:20 185:16 301:20 Parker 240:12,13 243:23 246:3,8,17 249:17,22 251:20 252:8 257:3 260:13 261:16 262:25 263:7 264:7 268:9 271:17 272:11 Parker's 127:16 parking 119:21,22 119:23 151:3 parks 86:5 126:21,24 127:4,9,23 154:24 156:23 162:20 163:4 183:19	185:19 241:21 242:3,7,17 244:3 272:25 Parkway 132:8 parsed 89:3 part 7:2 9:2 14:18 23:3 38:17 74:20 80:4 86:2 95:11 96:19 104:20 110:13 114:9 115:2 116:25 117:23 119:15,21 126:16 141:4 166:24 171:19 206:12 213:5 214:6 258:18 269:13 288:22 part-time 242:4,8 participate 24:3 86:9 122:6 154:22 213:15 265:16 participated 65:24 66:2 106:14 225:13 260:12 participation 63:6 193:25 194:4,8 222:18,24 223:7 225:10 232:8,14,18 233:7 234:9 235:13 239:13 278:21 particular	41:11 58:2 67:20 116:6 196:3 227:7 233:16 261:25 290:19 particularly 11:10 39:18 124:24 243:25 partner 89:21 222:18 234:6 partnered 191:3 201:23 partners 225:9 235:7 partnership 23:10 234:18 partnerships 5:8 parts 47:22 125:21 129:5 292:16 party 234:10 234:13 pass 67:3 140:21 passed 6:9 20:3 49:25 51:13 160:25 passes 51:9 67:3 passing 193:12 passionate 41:11 passthrough 131:20,22 131:25 pasture 22:3 Pate 218:23 path 240:3 pathway 127:25 128:2,3 pathways 257:18 patience	217:16 patrol 303:16 Paula 83:7,11 92:9 pay 13:6 27:24 30:24 37:13 39:9 40:11 67:15 67:16,19 69:3,19,20 70:9 74:7 80:19 81:4 81:13 82:4 85:4 118:5 124:13,15 124:16,19 131:23 136:5,19 151:9 152:9 164:24 184:13 203:6,8 208:10,14 208:20 219:20 227:20 230:3 233:2 248:4 261:5 262:11 278:18 281:9,10 288:24 289:2 291:11 292:17,19 293:3,5 295:8 296:15 302:10,15 payable 208:8 paybacks 170:4 paying 118:3 137:8,17,18 139:9 150:19 153:12 157:21 261:7 274:21 281:7 294:15	296:21 payment 208:25 payments 132:17 209:15 285:19 payroll 96:10 101:5 220:16 pays 67:19 80:18,22 133:5 140:21 151:5 153:21 155:17 171:25 282:13 295:11 Pedro 218:18 238:9 240:17 peel 100:25 peer 89:15 90:4 223:17 Pelbano 118:22 Pennsylvania 1:6 3:4 259:4 292:15 301:7 Pennypack 151:14,21 151:23 152:8,14 157:9,24 263:15 274:22 pensions 101:5 people 9:20 18:14,17 26:10 27:2 28:21 29:15 33:6 37:17 41:16 44:5 44:10 45:19 45:22 46:2 46:11 48:18 48:24 49:4	51:19 53:8 53:13 72:19 86:14 91:7 97:13 98:24 101:6,9 111:8,9,9 115:9,10,11 118:5 120:10,23 127:5,5,6 127:15 134:10 165:19 175:13,15 179:13 201:4 204:4 211:21 212:12,25 213:9 221:8 223:3 228:6 230:13,16 230:17 240:24 242:5,9,10 242:16,20 243:14 248:11 249:2,8 250:2 253:8 254:6 256:3 256:9 292:15 301:7 Pennypack 151:14,21 151:23 152:8,14 157:9,24 263:15 274:22 pensions 101:5 people 9:20 18:14,17 26:10 27:2 28:21 29:15 33:6 37:17 41:16 44:5 44:10 45:19 45:22 46:2 46:11 48:18 48:24 49:4	194:4,8,9 194:12,13 194:14,15 194:15 204:6,7,19 204:19,20 210:2 215:20,23 216:2,2,6 216:18 222:20,24 223:9,17,19 232:9,10 234:4,5,9 235:13,15 235:17,20 235:23,24 236:11,11 237:9,13 238:2,15,21 256:5,6,8 256:13,13 256:15,15 256:16,17 256:17,18 276:22 277:4,10,21 277:22,23 278:5,9,20 279:13,15 280:19 293:21 294:3,6,13 294:19 295:14 296:14 297:7 303:18,20 303:23 304:2,4 percentage 136:20 140:13,16 209:21 210:12,23 223:7 percentages 239:12 perform 222:15 296:9 performance 6:23 7:2
--	--	---	---	--	---	--	---

17:24 55:16 55:17 59:24 66:9,10,24 160:3 173:14 performed 17:25 18:3 period 201:4 239:15 periodically 125:9 permanent 104:23 128:15 Perri 166:6 person 4:3 39:24 40:4 122:13 183:12 230:23 231:8,21 239:21 244:15 248:23,24 280:6,12,22 281:10 296:18 personal 164:18 208:2 personal/pr... 11:22 personally 17:3 personnel 26:19 perspective 25:25 26:16 27:16 28:16 52:2 53:6 86:11 116:3 181:25 223:19 231:17 260:20 282:2 PFMC 90:20 PGW 90:15 145:2 146:3 167:24 168:15,19 168:19 169:21	170:7,14,16 290:18 291:4,22,23 PGW's 146:3 ph 219:5 PHA 214:20 pharmacy 223:8 225:17 277:3,6 279:5 phase 9:2,5,8 143:19 207:14 phila.gov 8:20 56:4 57:6 Philadelphia 1:2,6 2:21 2:23 16:24 24:16 25:12 25:20 26:4 26:6 36:18 45:8,18 46:3 47:23 48:14 51:20 53:4 56:5 58:12 63:18 78:13 80:17 86:2 91:8 105:2 124:19 149:17,21 159:22,25 160:3 161:19 162:5 164:3 193:19,23 211:11 214:5 216:24 218:20 221:5 233:19 242:10,13 243:15 245:17 247:12,13 247:24 248:9 249:18 250:17 252:15,19	252:22 253:19 272:19 284:20 292:25 Philadelphi... 247:2 250:2 Philadelphi... 240:23 Philly 12:15 23:24 24:2 48:5 93:6 93:15 101:4 philosophy 70:7 PHLContr... 13:2 82:13 190:16,19 191:8 192:22 193:2,6 phone 18:15 18:16 27:25 43:9 124:20 125:4,8,15 125:21 phones 27:24 43:20 124:13,15 124:16 125:19 physical 149:7 155:4 physically 29:16 296:25 physicians 233:2 pick 29:24 145:24 146:2 276:25 picked 155:21 165:21,25 picking 268:7 277:5 pickle 96:10 picks 123:8 picture 170:6 178:4 PIDC 201:24 pie 215:22	piece 31:3 110:19 111:14 275:2 pieces 27:20 131:17 pillar 105:13 pilot 154:7,11 220:17 pipeline 89:8 123:10 place 9:21 25:12,19 40:6 42:17 50:9 99:9 103:24 120:13 153:23 178:13 213:7 255:7 288:19 292:4 placeholder 140:20 placement 107:12 223:25 places 72:18 plan 2:22 3:20 6:20 20:6 21:6 51:11 94:5 95:15 104:11,12 104:21 107:23 110:18 114:14,15 114:16 128:13 133:20 136:11,18 139:20 143:15,23 146:13,19 146:22 173:10 176:20,22 177:17 188:3 192:12 222:4,20 225:5	228:22,23 229:9 230:2 231:13,23 231:23 235:4 246:6 270:15 278:8 281:6 281:7 282:7 282:8,10 286:2 planning 78:21 111:22 154:18 161:17 220:15 270:4 272:7 plans 7:20 56:23 57:8 104:7 133:19 166:17,21 223:22 224:2 228:19 229:20 231:18 242:25 plant 149:7 planting 162:19 plantings 106:11,13 plants 145:22 platform 7:11 7:15 9:4,13 42:23 players 122:5 Pleas 37:23 please 2:8 74:12 102:6 159:20 162:3 163:21 182:22 202:13 218:15 252:8,9 pleased 4:19 pleasure 103:7 157:13 plus 296:18	pocketbook 259:14 point 11:17 20:8 32:2 81:15 90:13 95:17,19 107:23 121:8 122:17 125:14 127:14 128:12 157:6 158:22 159:15 174:3,21 206:22 249:6 269:21 277:8 pointing 71:25 points 243:8 police 71:20 104:9,18,19 106:17 107:6 133:16 137:4,13 146:16,20 148:6,8,10 149:25 155:2,10,20 156:8,11 176:24 177:2,7 275:6,11 286:19 302:22 304:8 policies 95:16 258:19 271:7 policy 158:6 159:3 269:7 policymakers 60:24 Pollack 48:10 pool 146:7 202:3 273:5 pooling 214:8 pools 180:22 poor 39:17,24	popular 251:9 population 26:4,6 27:23 225:3 228:2 280:18 281:12,14 281:16,18 port 45:15 portal 162:10 190:18 portals 162:13 portfolio 214:22,22 portion 140:22 141:11 154:12 ports 125:6 pose 201:2 position 19:21 20:21 64:25 68:19 68:20 152:18 244:4 288:9 293:25 299:21 positions 8:6 8:7,12 76:13 181:17 203:22 204:5,23,25 205:6,8 220:23 285:17 288:14 295:14,17 295:23 296:3,5 299:17 possibilities 243:9 possibility 293:2 possible 39:7 39:8 52:17 69:8 136:22 249:6 263:8 273:10	post 50:13 72:17 73:6 postage 28:4 posted 192:8 192:13 193:5 posting 50:15 291:23 potential 169:8 245:17,23 potentially 289:21 power 174:2 174:3,7 214:9 practice 202:14 248:17 271:14 272:2 practices 8:4 8:11 71:12 72:14 91:11 112:17 122:18 241:24 263:11 predates 182:17 predicament 39:23 predictable 125:10 preemption 304:7 prefer 116:3 preference 193:20 prefers 146:4 preliminary 60:5 62:3 62:22 94:21 246:11 preparation 53:11 prepare 192:15 prepared 67:8 135:25 257:19 preparing 6:19
---	---	---	--	---	--	---	--

Committee Of The Whole
April 25, 2017

prescription	265:10,18	214:10,13	27:19 45:11	76:7 77:10	88:11 90:6	154:7 163:3	33:10,10
232:22	266:5,8,13	285:22	47:11 52:4	80:12,21	90:18,21,24	194:17,24	68:12 78:19
233:24	267:9,12,16	prices 215:3	52:23 89:19	82:14 85:3	91:2 107:25	195:2,12	95:22 98:9
238:12	267:22,25	primarily 5:2	98:25	86:10,20	171:7	196:16,20	111:7
260:23	268:6,10	125:3	118:15	87:18 90:7	180:12	211:7	112:21,24
283:5,8	272:12	primary	126:20	90:18,22	188:15,17	221:13,14	113:7
prescriptions	273:14,18	47:25	134:2	91:2 104:17	189:2,6,8	222:2 223:4	129:17
223:11	273:23	196:20	172:18,23	105:22	190:4,12	225:2,6,12	130:3,5
277:2,6	274:3,8	266:9	264:13,25	108:3	192:21	227:12	138:5 147:5
279:4	282:16,20	prime 81:16	273:20	112:20	194:10	253:18	147:7
presence 9:4	283:24	principal	292:11	113:12	195:25	260:3,18	148:20
present 1:9	284:5,9,13	267:7	295:24	129:4	196:3 198:3	261:3	149:16,20
108:18	284:17	principles	probation	135:23	198:14,20	262:21	149:23
189:7	286:25	10:2	10:20	146:9 148:5	199:11	276:24	159:21
265:23	288:16	print 234:11	problem	149:19	200:20	278:13,22	160:6,9,10
284:25	289:5	prior 30:24	27:12 32:19	158:11	204:11	279:5	172:14
288:2	290:14,23	137:21	32:20	163:16	206:19	287:22,24	173:11
presentation	293:8,13	165:7	100:23	176:13	208:15,19	287:25	174:13,25
44:8 176:7	294:8	236:12	119:20	193:7	217:21	288:14	220:18
226:18	304:19,20	247:24	problems	206:24,24	procuring	290:7	projected
presenting	304:25	262:7	22:10 23:8	208:10,13	34:25	291:10	192:11
128:21	President's	304:10	31:8 269:19	210:18	product	292:3,3,5	projection
236:20	43:16	priorities	procedure	232:17	42:12 99:21	292:23	216:13
President	pressure	54:14,16	223:24	242:2 266:2	99:23	program-b...	237:9 278:7
1:10 2:2	282:9	271:7	261:25	269:10	116:18	21:22 30:7	projects 17:2
3:12 4:9,13	pretty 31:15	prioritize	262:3,18	270:22	291:6	programm...	18:2 28:10
79:9 173:4	58:6 69:13	114:11,17	263:3 264:3	291:23	productive	147:11	32:23,25
182:7	88:20 122:4	priority	procedures	processed	28:13	148:12	34:3 107:4
195:13	123:24	54:10	95:16	84:24	167:16	222:13	107:8,22
218:6,13,14	138:13	prison 149:24	proceed	194:21,24	productivity	programs	108:15
218:17	143:13	173:14	102:22	processes	42:24,25	22:2 41:16	113:4 122:2
225:20	144:7	174:3,8,14	171:9	29:11,12	products	54:7 219:16	126:23
226:18,19	151:12	280:17,18	188:23	87:23 106:6	21:11 35:8	220:3,9	180:24
226:23	165:4,9	prisons	218:15	processing	222:10	222:14,25	190:11,14
227:6,14,16	181:5 275:6	168:23	proceedings	6:5 208:8	profession	229:18	promote
227:21,23	prevent 99:9	169:4	306:4	220:16	104:3	232:23	254:6
228:4,15,25	preventing	171:22	process 5:16	procure	professional	261:20	promoted
229:5,12,16	99:5	172:7	6:2,4,10 8:8	34:24 66:23	5:15 12:13	263:5	63:14 288:8
229:21	preventive	privacy	9:21 12:17	procured	14:21 73:19	281:20	promotion
230:5,20	296:7,9	271:15	14:12 15:20	197:20	163:15	progress	219:17,25
231:4,14	301:6	private 22:14	16:8 19:25	procurement	208:14	13:18 14:16	257:19
232:6	previous	23:3,11	20:17 33:22	3:25 6:25	254:2,7	27:9,10	promotional
235:11	17:25	45:9,10	33:24 35:2	7:4 11:20	257:16	progressed	255:21
236:6 237:8	204:25	97:22 100:3	35:3,6	12:12,23,25	professiona...	11:17	273:2
237:16,21	205:8	133:23	37:15,20	13:11 14:10	103:22	progressive	promotions
238:3 239:6	208:18	134:9	50:8,15	17:6 20:17	professionals	247:14	270:21
239:11,25	260:6	152:20	51:18 52:24	21:2 29:9	67:24,25	prohibited	proper
240:9,14	price 6:16	158:2	55:19,23	34:23 38:14	73:21	267:17	184:11
241:11	40:11 98:9	288:18	56:9 57:13	38:23 51:2	program 2:11	prohibitive	properly
252:10	98:12 101:9	289:12,14	59:4,15	52:15 55:18	3:19 41:4	168:15	269:22
253:6	138:20	289:23	60:19,22	82:12 86:10	77:13,24	prohibits	properties
257:23	191:18,20	probably	61:3,8,25	86:15,25	78:3,16,18	250:5	167:22
264:9,11,19	191:21	19:6 25:22	66:23 75:10	87:4 88:2	83:3 127:17	project 18:8	177:21

178:17,18	224:10	providing	247:25	put 19:21	26:3 28:13	45:6 49:15	241:19,23
182:2,4,5	protect 125:2	2:20 91:4,5	249:23	22:2 32:22	37:16 38:17	49:16 82:24	243:3 247:7
182:13,20	protecting	173:8 197:9	306:15	39:3,4	38:25 41:3	85:13 91:25	radar 65:19
182:24	28:22	226:2	publicly	42:23 44:4	42:8 84:11	101:19	radio 303:16
183:5	protector	233:14	16:22	56:16 60:20	86:23 95:3	108:19	raised 243:8
184:17	266:3	257:4 287:9	103:20	62:6 86:7	95:8 113:24	114:2	raises 189:19
property 3:25	prototype	provisions	126:15	86:18 94:20	118:6	117:16	raising 47:20
102:4,5,6	8:18	224:23	published	99:8 110:14	126:11	127:13	range 169:10
103:4,7,18	proud 103:24	proximity	177:9	114:18	128:11	136:23	ranges
105:10,12	172:15	302:25	pull 136:14	118:19,19	134:15	142:19	163:17
110:4 116:4	204:8 223:2	public 2:5	163:25	124:13	144:19	146:10	ranging
117:12	provide 4:20	3:14,24	pulled 260:18	149:18	145:5,17	164:16	107:18
120:25	7:24 9:3	8:21 12:24	pulling 213:9	160:2	154:5	169:7 171:6	ranked
121:16	52:6 84:4	13:19 17:19	punished	176:20	165:11	180:13	219:24
123:3	84:21,24	18:8 19:14	158:9	179:2,17	167:20	181:20	248:22,22
126:20	85:24 91:14	36:20 39:7	purchase	184:4 196:9	180:11	195:18,23	ranking
127:5	108:2	39:10 45:10	6:25 94:8	200:4 201:7	198:6 201:2	206:11	257:9
132:14	123:18	60:7 66:13	146:5	puts 140:18	203:5,9	217:12,18	rate 170:11
141:7	141:23	73:6 79:14	191:14,20	putting 31:22	208:6	224:12	207:8
158:15	173:2,3	79:14 80:6	197:11,24	60:6 114:19	209:20	226:24	276:22
162:3,4,12	211:21	102:4,5,6	198:11	161:2	211:16	273:21	277:4
162:21	222:12	103:3,7,9	214:4,4,7	199:19	215:18	274:12	278:21
163:5	239:7 241:3	103:11,18	290:17,19	212:22	227:12	286:24	289:10
164:20	241:8	104:11,15	291:2,13	puzzle 110:20	229:23	293:17	rates 219:21
171:21,25	255:18	105:10,11	300:3		241:16	queue 253:8	222:23
172:13	257:23	110:4 116:4	purchased	Q	253:23	quick 10:24	223:16
177:19	262:4,23	117:12	207:22	quack 262:10	254:22	41:3 140:7	280:13
178:9,10,12	263:6,21	120:24	224:14	quadplex	256:22	186:4 193:5	rationale
180:17	269:6	121:16	purchases	133:16	257:14	195:22	242:14
182:16	provided	123:3	194:20	148:21	258:8,13	264:15	RCO 38:17
183:2,21	39:21	124:24	198:3 199:2	149:3 160:6	260:3,16,17	274:12	39:18
184:11,21	175:22	125:18	285:25	172:14	264:21,25	quicker 22:15	reach 63:17
185:13	202:25	126:20	286:18	qualified	266:6 267:3	quickly	105:23
195:9	220:13	127:5	purchasing	219:9,24	272:13	196:22	272:8 273:4
199:24	272:20	132:14	145:18	245:23	273:25	250:15	reached
208:2	provider	146:13	156:2	qualify	275:16	278:19	14:11 33:11
216:13	168:6	149:22	199:10,14	257:20	277:8,20,24	quite 76:23	35:11 90:3
Property's	235:19	158:15	213:16,21	quality 96:20	280:5	81:7 87:13	207:5 233:9
103:9,12	providers	162:2,3,11	213:25	206:13	282:12	152:4	235:17
proponent	168:12,13	162:21	214:9	quantifiably	283:12	260:21	reaching
287:8	232:20	163:5	217:21	244:6	288:20	264:22	52:25 75:16
proposed	233:10,17	171:21,25	purpose	quantify	290:16	279:10,11	192:4
2:25 3:17	233:24	172:13	79:15	156:22	295:20	281:5,17,19	reaction 44:9
4:22 79:4	234:2,15	177:19	219:14	quarter 47:6	297:12,24	quorum 77:9	read 2:8 3:16
79:21	261:19	178:9	purposely	120:14	303:13	quoted	249:23
144:20	262:2	180:16	9:19	quarterly	questioning	200:22	readily
189:15	263:25	183:21	purposes	238:19	84:5 116:5	quotes 193:3	263:20
225:20	provides 7:12	184:11	78:4	quarters	213:13		reading
226:6	105:4	190:8 194:3	pursue 3:6	118:8	294:9	R	137:17,20
proposing	192:12	194:23	pursue 258:2	quasi-City	questions	rabbit 75:11	138:12
18:8	193:20	199:21,24	pusher 48:2	213:23	10:4,24	race 67:21	ready 102:20
proprietary	197:18	216:5,10	pushing	question 6:12	11:4,25	76:10	206:23
99:25	224:22	244:2	223:6	14:7 21:13	25:7 32:7	221:22	real 10:19
				23:9 25:8		racial 241:17	

Committee Of The Whole
 April 25, 2017

22:23 27:17	155:2,3	52:7 157:20	112:15	reductions	190:21	271:3	210:20
41:3,20	158:25	158:4 182:2	reconvene	292:20	191:8	relative 190:7	rents 134:19
53:6,12	166:3	209:17	305:4	reference	216:15	241:16,18	reorient 8:15
101:7	168:17	222:16	record 77:12	49:24 143:2	278:24	250:23	repair 300:22
105:10,19	184:7	223:20	79:12,17	144:14	registering	252:16	301:2,12,14
112:14	199:22	240:21	80:4 88:9	148:20	193:2	258:10	301:15
123:8	200:16	261:6,23	109:2	149:6 246:4	registrations	261:24	302:8
135:16,19	204:16	received	167:20	referenced	84:22	relatively	repairs 301:6
137:24	210:23	22:25 280:2	188:23	210:4	registry	152:5	301:20
140:7	211:7,14	receives 80:2	233:14	referred 7:10	191:5	release 61:18	302:3,4,5
169:25	212:6,24	receiving	241:10	249:3	regroup	112:18	repeat 297:23
170:2 186:4	213:5 230:6	208:22	259:2,20	refine 90:25	215:7	151:20	rephrase
250:15	245:23	241:19	263:8	reform	regular 16:5	224:19	25:19
264:14	250:3 258:9	receptive	272:14	247:22	43:20 58:6	255:13	replace 33:17
realistic	295:12,23	130:11	records 50:16	reformers	88:12 89:11	released	33:18 286:3
234:22	296:20	recess 79:13	186:23	248:7	153:4	61:10 246:9	286:13,21
reality 289:21	300:17	188:18	271:16	reforms	202:14,20	246:21	replaced
realize 20:13	reason 41:14	217:25	recreation	250:12	240:23	reliable 16:8	171:17
realized 81:7	82:3 145:18	218:5 305:2	86:5 118:22	272:23	regularly	remaining	replacement
really 14:4,19	235:20	recessed	recruitment	refresh 207:8	212:18	5:22	192:13
19:4 21:4	236:25	305:7	71:11,16	regard 89:17	254:23	remains 9:18	224:13
21:18 23:4	260:20	recognize	72:6 105:24	90:11	regulation	remember	286:3,11
23:12 24:8	303:19	150:14	191:6	204:21	216:16	11:15	replacements
25:16 26:12	reasons 24:10	recognizes	242:24	235:3	224:3	109:13	286:13
29:13 30:19	43:18 78:11	10:9 36:6	243:4	236:19	regulations	182:15	replicate
33:4 35:3,6	98:18	40:23 45:2	256:25	260:25	6:20 8:10	remind 17:13	160:5
37:19 42:8	260:18	49:10 64:16	Recs 127:4	275:21	20:2,5,8	remote	173:12
42:9,25	Rebuild	64:18 79:18	156:24	276:20,23	34:8 50:8	119:19	report 60:7
50:24 53:5	85:21 86:2	80:7 82:20	242:3,7,17	277:5	50:14,20	removal	62:7 66:20
53:7 55:9	86:12 126:6	85:17 91:21	244:3	278:13	51:4,16	107:13,14	67:8 96:23
56:5,10	126:16,20	116:21	recycling	279:12	53:10	rendering	96:24 97:5
57:7,9	127:8,13,20	124:2 131:3	191:17	281:19	193:13	161:11	105:25
58:10 62:8	128:16,19	142:15	red 101:2	283:15	200:5 220:3	renegotiated	176:19
62:13 73:13	252:17	159:17	reduce 12:7	regarding 2:6	224:3 269:8	138:17,22	177:9
74:6,16	rebuilding	164:12	14:25 112:6	36:22 40:6	reign 283:8	renewals	208:17
75:10,18	127:22	181:21	151:11	49:21 50:2	reinforced	223:20	209:24
76:5,6,20	rec 126:12,21	200:8 206:2	154:9 155:5	50:2,4	233:12	renovated	244:23
81:4 95:8	126:24	215:15	156:25	85:23 86:17	reinstate	129:5	246:20
96:8,10	127:9,23	240:11	160:14	143:3	258:22	renovating	249:24
97:3 98:21	154:25	274:5	213:18	159:21	reinsurance	86:4 141:14	252:2
109:19	162:21	293:10	275:3 276:5	192:21	234:10	renovation	reporter
117:12	163:5	recommend	276:7	217:4	related 58:18	107:4 108:5	247:3
120:16,18	183:19	39:12,16	reduced 6:5	233:22	208:2	160:10	306:24
122:7 123:4	185:20	106:5	138:16,23	regardless	221:20	renovations	reporting
127:9,11,11	241:21	recommend...	172:15	76:9 231:22	247:7 269:9	78:8 106:19	247:6
128:18	272:25	65:14	235:24	regards	279:9	291:21	reports 94:7
130:19	recall 105:18	139:11	276:9	174:17	relates 287:9	293:6	208:18
138:19	127:2	recommend...	reducing	203:2,6	Relations	rent 118:3	representat...
140:19	receipt	75:15 78:21	173:7	258:14	37:7 226:6	134:23,23	63:24
146:20	160:18,23	78:24	reduction	region 213:17	relationship	135:9	Representa...
150:7	receivables	177:14	156:23	223:18	133:21	138:23	192:2
152:21	11:10 14:18	180:4	172:21	registered	140:8	rental 132:2	represented
153:6,25	receive 40:10	recommend...	285:19	7:19 190:19	268:17,17	132:4	157:10

Committee Of The Whole
 April 25, 2017

274:16 representing 38:5 157:13 represents 189:16 190:2 reproduction 306:21 reproductive 259:8 request 57:4 78:20 79:23 103:10,12 131:13 189:9 190:2 260:6 285:3 285:7,12 286:8 requesting 79:10 189:12 requests 50:17 107:18,21 202:17 240:22 require 77:14 233:11,13 236:4 293:7 required 223:21 requirement 222:19 requirements 78:14 113:16 136:13 147:6 176:10 236:17 285:15 requires 222:15 279:6 requiring 276:20 research 9:10 74:24 91:11 246:10 249:13 251:5,24 261:18 264:5	researching 247:5 reside 84:23 resident 60:3 62:12 248:14 252:20 residents 8:17 24:9 56:6 60:8 62:9,14 188:8 191:18 resolution 1:18 2:7,9 2:19,20 124:13 186:6 resolved 269:24 resource 220:6,14 270:25 271:9,10 resources 3:25 72:11 97:20 100:22 123:17 181:17 191:15 214:9 218:8 218:20 219:7,12 225:23 245:8 250:24 265:15 266:15 268:19,25 269:2,24 271:4 Resources' 265:7 respect 3:2 239:12 266:6 272:16 respond 63:22 78:23 159:2 192:15 269:2	respondents 62:11 64:9 response 101:21 217:13 responses 35:22 144:5 144:9 responsibili... 271:19 responsibility 21:17 68:15 209:4 265:7 265:13,14 responsible 17:20 18:11 182:11,18 183:3 184:5 221:10 254:14 responsive 18:11 241:6 rest 14:2 124:9 171:9 199:5 224:6 270:16 restate 159:20 restoration 189:23 restored 130:18 restricted 251:7 restriction 251:11 restrictive 247:17 249:7,21 250:4 258:3 result 61:24 104:17 107:21 109:10 176:19 189:18 247:22 resulted 195:3 resulting 194:18 results 58:21 59:8 60:5	62:3,22 resumes 75:21 retail 275:24 276:12 retain 219:9 retention 242:24 243:4 256:25 retired 270:7 retiree 225:2 225:9,15 retirees 224:25 225:7,12 retirement 282:8 retreat 90:19 retrofitting 133:14 returned 220:19 revenue 84:3 84:8 105:4 118:2 119:17 120:5,9,25 140:25 153:5 170:7 170:9 195:7 195:10 reverse 191:11,19 review 83:3 83:13,16 85:3 reviewing 143:11,12 Revised 2:22 revisit 23:12 revitalization 119:8 Reynolds 1:15 79:7 79:19 246:23 258:5 RFP 32:12 33:25 35:2 35:18,21 55:22 81:8 87:18	132:11 135:25 143:5 149:19 161:2,15,16 236:18,19 237:6 239:3 291:23 RFPs 81:7,20 87:23 RFQ 149:18 160:2,23,24 173:19 Rhawnhurst 119:9 rid 29:14 302:17 right 12:8,11 12:17,21,22 13:9 14:3 17:18 18:9 19:22 21:5 21:11 24:10 25:13 35:16 36:2,25 42:10 50:7 50:23 54:2 55:10 58:13 59:11 67:14 73:24 81:11 94:4 95:20 96:6,14 102:24 112:10 117:21 128:25 138:16 139:22 144:3 147:16 148:18 149:16 156:24 157:3,6 158:18,22 172:18 175:2,16,17 185:24 199:14 205:4 207:20 211:2 215:3 217:3	229:17 230:6 237:12 239:7 243:10 244:2,11,19 246:18 251:25 252:23 254:5 255:25 257:6,6,7 259:4 261:23 262:22 264:20 267:23 268:2,7 274:13 279:17 284:23 288:15 290:5,15 292:10 293:9 295:10 298:5 300:23 303:11,25 rights 39:20 rigorous 8:8 193:18 ripped 120:15 risen 195:12 rising 118:12 278:20 risk 98:3 225:16 River 77:17 77:22 Riverview 174:7,14 Road 147:23 176:14,16 robbed 125:6 robust 118:4 119:18 Rodriguez 218:12,16 218:18 226:22 227:5,10	230:8 232:12 236:25 237:11,19 239:9,16 240:5 243:6 244:10 246:7,11 247:18 254:21 259:25 264:18 266:18 267:5,11,18 268:5,23 271:25 273:23 274:10,14 275:14 283:2 284:4 role 10:18 20:16 21:13 27:3 55:2 126:6,17 212:2 266:9 272:15 roles 26:16 83:5 203:23 roll 20:23 rolled 225:6 281:20 rollout 50:3 rolls 224:5 room 1:6 27:13,14 118:10 166:18 276:6 305:4 rooms 275:9 Rosati 284:21 roster 122:5 123:6 roughly 30:17 131:18 298:5,6 299:24 300:16 round 76:15 76:17,18 rounds 21:24 RPR-Notary 306:15	Ruffin 58:24 59:22,23 61:11,15 62:2,18 63:3,20 64:14 rule 8:9 78:14 247:2,11,20 247:20 248:16,20 249:10 250:4,9,13 250:17,18 251:11,12 251:12,17 253:2 254:4 258:3 273:4 rules 34:8 251:9 266:4 ruling 37:25 40:5 run 44:22 84:13 91:7 132:14 152:4 154:7 169:12,20 171:21 291:16 running 45:24 154:8 177:24 196:25 219:13 292:6 runs 163:2 184:23 219:22 227:12 260:3
							S
							S 1:11 safe 111:2 186:10 safeguard 271:13 safety 104:11 104:15 124:24 146:13 149:23 salaries 67:20 70:17 257:13

Committee Of The Whole
April 25, 2017

294:10	says 97:5	106:20	271:18,21	258:21	267:7 269:3	sex 221:23	sign-off
salary 30:25	117:8	second 9:4	275:12	sentiments	269:4,9,11	sexual 76:10	139:12
68:16,19	121:12	72:25 77:25	287:13	34:7	269:13	SGT 300:12	signal 304:7
285:18	139:14	126:5 137:7	288:21	separate	270:7,18	shape 174:23	signature
sale 195:8	252:21	158:24	304:2	181:13	272:15	share 14:6	81:20
Sanchez	298:13,14	191:11	seeing 58:22	229:13	274:15	50:9 73:22	signatures
105:7	299:16	193:3	59:15 81:25	separation	285:16	91:12 98:13	5:14 6:4
sanitation	301:23	248:25	304:3	219:18	services 5:15	191:3	55:14
292:24	scale 25:9	secondly	seeks 9:22	SEPTA	11:23,23	shared 109:3	signed 258:19
save 43:19	150:6	121:23	seen 32:18	131:21,22	12:14 14:21	111:2,4	261:10
111:17,17	154:19	seconds	208:19	132:5 135:4	17:3 22:18	123:17	significant
111:20,25	288:25	248:15	seize 65:21	135:7 140:8	34:13 58:19	shares 114:5	17:5 108:11
123:16	289:2	secret 163:25	select 98:5	140:14,21	84:25 88:16	sharing	193:22
126:2 133:9	scandal	section 164:2	143:18,20	141:12	105:3,4,8	214:23	204:12
167:8	292:12	sections	219:9	September	132:9	Sheila 218:23	211:9 265:3
171:18	schedule 20:9	166:23	self-funded	146:22	144:21	Shelmire	289:15
231:8,10	136:25	sector 22:14	281:6,6	177:11,12	145:9,21,24	118:14	silo 54:7
273:10	138:23	23:3,11	self-reported	serious 65:15	163:15	121:18	similar 17:25
saved 134:3	202:9 290:8	45:7,9,10	190:24	servant 36:20	166:7 168:8	shifting 179:8	71:21 158:6
saving 5:25	scheduling	45:11 97:22	191:4	244:5	168:10	Shipyards	160:6 165:7
134:11	6:21 20:7	100:3	sell 119:2	servants	194:6,16	202:2	229:17
144:18	57:20	133:23	178:19	240:23	196:23	shoes 45:24	262:16
296:21	109:21	134:9	selling 118:18	242:12	208:14	shoestring	Similarly
savings 21:21	110:2,8	288:18	170:8,10	253:11,25	211:22	119:12,13	255:10
109:10	school 121:13	289:12,14	semi-social	serve 145:14	220:14	shop 58:9	simple 289:21
112:7,9	214:6,20	289:23	245:9	served 97:11	221:19	253:25	simplify 5:7
134:25	253:18	secured	seminars	service 8:7,10	235:2	shopping	simultaneo...
148:22	287:7,19	191:18	222:7	15:9 58:19	245:11	117:23	104:22
149:7,20,23	290:9	291:9	send 13:5,22	60:12 84:13	251:3	151:2	single 61:6
150:7	Schuylkill	Security	15:11 52:9	85:5 118:4	264:24	shops 253:15	107:19
154:13	77:16,22	234:8	88:15	120:11	280:14	shored	172:8,11,13
156:6,22	scope 107:18	see 14:16	125:25	121:19	sessions	143:14	231:21
169:8	147:6	27:16 34:13	141:16	123:19	202:10	short 22:19	sink 98:12
171:18	176:10,23	36:14,16	202:8 217:4	168:16	set 8:25 24:13	123:4 218:5	Sipp 219:4
172:19	score 248:25	44:6 45:21	249:9 252:7	196:18,19	68:18	shortly 161:3	sir 72:8 74:12
173:13	scores 237:3	45:21 48:4	sending 50:25	196:21	115:25	161:5	297:10
215:4	248:23	48:25 70:13	51:3 52:5	203:20	127:19	shout-out	site 291:24
230:23	scoring 244:7	70:19 72:19	208:24	218:25	139:6	24:4 187:19	sitting 200:15
231:2	scratch 28:20	80:2 87:14	senior 68:20	219:8,13,21	163:17	show 22:23	207:23
277:13,14	scratched	89:16 90:11	118:19,20	220:2,23	166:24	103:25	212:10
277:17	153:14	94:25 98:24	218:21	232:20,23	235:16,20	117:6	284:20,22
saw 12:4	screen 65:20	115:16	sense 104:2,4	232:25	236:8 302:7	179:11	situation 44:5
27:14,15	screening	126:8	126:25	233:24	302:20	245:25	99:6 119:23
75:6 98:11	75:21	132:12	170:23	234:2	setting	shows 74:25	244:11,25
100:23	sealed 19:7	139:12	176:4	239:18	115:18	145:8	situations
296:13	19:19	142:21	177:25	240:18,20	117:14	shrink 167:7	19:3,8,16
saying 110:21	search 105:19	147:24	239:14	248:12,21	240:8	187:3,3	269:19
117:2	121:17	164:2 187:5	242:15	250:12	settlements	shut 154:25	six 2:12 7:17
178:24	221:2	187:24	272:20	255:24	164:19	side 38:7 58:7	84:20 114:3
183:2	season 67:9	198:19	302:14	256:4,11,11	setup 166:12	58:8 133:25	116:6 181:6
240:16	seasoned	202:4	sensitive	256:20	seven 27:20	186:8	269:12
244:9	90:18	244:12	268:2	263:19	299:23	sign 5:17	six-year
264:13	seating	258:16	sent 5:19	266:2,4	sewer 27:19	279:16	225:11

size 88:13 165:20	23:7 solvency	257:9 258:13	166:19,23 167:13	specifically 72:21	166:25 194:12	152:23 221:6	203:16 276:16,19
skill 127:19	93:18	259:12,14	179:3,12,13	specifications 39:3 199:18	195:17 203:3,17,24	287:22 starter 159:8	276:23 steps 11:19
skills 100:22 204:9	solvent 97:19 somebody	261:18 268:11,16	179:17 186:16,19	199:22 269:8	241:17 255:16	starting 50:18 57:12	13:12 14:20 50:2 75:9
289:15	18:7 30:24 92:13,14	271:18,23 272:25	186:22,24 187:3,3,4,7	specifics 38:24	298:7 staffer 262:8	123:10 147:7	80:25 86:15 86:22 89:17
skyrocketing 283:8	100:5 119:10	273:15,16 sorts 186:25	188:8,9 289:16	spells 78:14 spend 47:3	staffers 42:13 258:21	starts 156:8 162:4	90:10 198:24
sleeves 20:24	133:23	sound 147:19 175:4	294:16 296:19	spend 47:3 142:13	staffing 220:15	state 11:10 43:24 84:17	208:6 209:2 275:3
slight 5:2	237:22	300:23 sounds 156:8	spaces 125:10 126:15	225:4 231:9 243:14	stage 106:20 148:9	84:18 88:9 140:12	Steve 106:3 stick 99:20
slow 81:4	288:19	228:5 240:2 source 139:18	152:14 spacial	289:6 spending	stages 6:19 3:18 71:6	142:6 107:14	Stitt 2:8 3:13 4:3
small 40:11 80:15 81:18	289:18,19 289:22	72:15 South 31:13	111:12,14 speak 14:18	112:4 144:20,25	stakeholders 5:9 8:18	176:14,15 188:22	8:25 86:15 86:22 89:17
88:20	294:14	47:10 137:4 137:12	55:9 58:25 71:7 72:4	144:20,25 spends	192:18 stalking-ho...	203:13 292:14	101:8 stoke 268:11
120:21	296:16	144:21 145:2,9,19	128:24 129:13	144:20,25 spent 17:9	94:11 stand 305:2	301:7 stated 67:17	stoked 273:15 stops 156:7
152:11	someone's 11:14	145:2,9,19 Southwest	129:13 149:10,11	157:14 243:20	standard 209:11	211:24 statement	storage 180:6 180:8,8
166:13	11:14	31:13 47:10 106:23	152:13 208:3	243:20 269:12	238:9 standardize	54:12 259:2,5	store 43:5,6 119:5
168:11,20	someplace 230:15	292:24 space 9:19	232:15 speaking	269:12 spoken 71:9	224:21 standing	211:24 statement	224:11 storefronts
176:23	230:15	12:22 20:10 24:7 55:25	52:10 152:5 spec 19:5	215:21 sponsors	224:21 standing	211:24 statement	224:11 storefronts
194:20	somewhat 87:5 147:22	57:4,11 70:22	107:11 180:24	221:24 spot 60:21	175:11 standpoint	211:24 statement	224:11 storefronts
304:12,13	87:5 147:22 230:22	107:18,20 107:21,24	107:11 180:24	221:24 spot 60:21	293:5 standpoint	211:24 statement	224:11 storefronts
smaller 86:7 86:9,19	230:22 soon 106:15	107:25 108:6	180:24 191:9	221:24 spot 60:21	51:25 stands 93:7	211:24 statement	224:11 storefronts
90:9 112:11	113:13	110:13,18 110:21	191:9 198:13	221:24 spot 60:21	252:20 stands 93:7	211:24 statement	224:11 storefronts
smart 117:3,5 117:8,11,13	120:7 sorry 35:19	111:2,2,4,5 111:5,8,10	198:13 261:19	221:24 spot 60:21	14:12 22:20 33:25 52:4	211:24 statement	224:11 storefronts
123:24	38:13 88:10 93:23	111:10,20 111:25	261:19 specialist	221:24 spot 60:21	78:25 86:16 126:7 193:5	211:24 statement	224:11 storefronts
222:9 245:3	109:25	112:4,23 114:3,4,5,6	276:10 specialize	221:24 spot 60:21	195:23 201:11	211:24 statement	224:11 storefronts
smarter 27:3	109:25	114:3,4,5,6 114:6,8	262:3 specializes	221:24 spot 60:21	207:9 218:7 223:3	211:24 statement	224:11 storefronts
Smith 219:3	110:7 132:3 132:5,21	115:7,8,13 115:14	267:6 specializing	221:24 spot 60:21	240:16 241:15	211:24 statement	224:11 storefronts
240:17	132:5,21 137:11	116:10 116:10	263:9 specialty	221:24 spot 60:21	284:14 started 28:19	211:24 statement	224:11 storefronts
snapshot 244:25	137:11 144:9 229:2	118:25 120:6,7	223:15 279:5,7,9	221:24 spot 60:21	47:2 67:21 69:13	211:24 statement	224:11 storefronts
snapshots 255:25	144:9 229:2 268:10	120:6,7 132:2,4	223:15 279:5,7,9	221:24 spot 60:21	103:23 105:14	211:24 statement	224:11 storefronts
social 26:18	268:10 288:6 290:5	132:2,4 152:20	223:15 279:5,7,9	221:24 spot 60:21	108:7,10 115:19	211:24 statement	224:11 storefronts
society 217:20	288:6 290:5 297:23	165:16 166:11,13	223:15 279:5,7,9	221:24 spot 60:21	126:21 134:6 166:6	211:24 statement	224:11 storefronts
software 19:10 35:4	298:15 sort 68:15		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
76:19 99:25	72:16 76:18 89:7 159:8		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
107:25	89:7 159:8 186:25		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
112:10,12	186:25 205:10		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
224:10	205:10 207:21		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
solicit 88:21	207:21 209:9,10,14		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
solicitation 196:22	213:20 214:11		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
solution 16:7 19:9 26:20	214:11 242:22		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
solutions 35:7 84:17,19	242:22 246:4 247:5		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
solve 22:10	247:15 250:14		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts
	253:24 254:4 257:6		223:15 279:5,7,9	221:24 spot 60:21		211:24 statement	224:11 storefronts

Committee Of The Whole
April 25, 2017

56:23	study 186:19	suited 158:25	99:14,15,19	66:9 84:15	86:22,22	122:9	103:7
153:22,23	186:22,24	summer 53:9	109:12	93:6 109:5	95:18 116:7	151:18	105:10,15
221:11	187:5	242:4,6,16	126:4	109:7,11,14	123:15	232:7	107:2,3,16
243:16	stuff 42:19	243:14	131:12	110:16	125:8 126:3	233:23	119:10
261:14	64:3 99:17	244:2,5,14	139:16	111:12,15	126:13	246:20	122:3,4
287:6	style 165:19	Sun 118:12	147:18	114:9,10	151:24	250:13	130:6,6
streamline	subcontract...	Super 23:25	148:13	115:3 158:7	152:19	258:12	147:4
34:16 127:7	80:19,23	Superman	159:23	174:4,8	171:8	280:17	180:24
190:6	subject 168:5	124:18	163:10,22	190:17	180:21	talking 18:14	181:4
street 125:7	268:2	supervise	165:4 175:3	192:25	213:13	29:20 41:19	187:19
129:25	submitted 3:3	92:5	175:5 186:5	193:4	214:14	47:7 48:12	203:15,24
132:11	77:24	supervision	196:16	196:21	217:25	59:11 81:17	204:3,6,8,9
137:4,13	103:15	306:23	197:25	207:13,19	236:3	83:15 122:2	204:18
143:6,9	submitting	supplement	201:17	207:22	276:21	138:25	217:16
151:25	193:3	261:5,23	215:10	219:14	taken 79:23	159:13	218:21
292:23	subs 81:17	supplied	238:6 240:6	224:8 255:6	89:17 90:7	183:17	tech 22:8,24
streets 150:20	subsidy	303:14	243:16	270:20	90:10 166:6	231:2	23:16,17,18
151:19,25	131:22	supplier	266:22	systems 33:2	171:17	250:11	24:2,7,24
191:16	132:5 135:7	145:25	270:21	33:7,13,16	208:7 233:9	252:16,18	26:13 45:12
286:12	140:13	146:2 212:8	surface	33:21 56:18	255:2 275:3	258:10	45:14,16,17
291:15,20	substandard	suppliers	153:14	57:13 98:22	306:6	271:22	46:5,6 48:5
300:3,8	118:9	99:8 144:17	surplus	160:14	takes 11:19	277:13	48:9,18
strengths	substantial	191:2,10	207:10	177:24	15:15,22	target 234:4	55:25 57:4
48:14	67:23 296:4	192:2	survey 58:18	178:6 179:2	90:16	240:7 245:3	70:22 74:18
stretch 15:2	substantially	supplies	58:25 59:7	196:5,25	100:19	276:17	108:7
stretching	295:6	11:23 12:24	59:11 60:3	197:7 208:4	125:4	targeted	197:21
200:18	substation	17:19 88:17	62:10,12	219:15	208:10	71:15 72:5	tech-based
205:15	141:13	194:6,17	76:4 251:8	220:11	297:21	223:14	197:19
strict 248:22	succeed 124:9	supply 16:7	surveys 58:20	T	talent 4:18	245:22	technical
strictly	success	146:3 212:4	59:9,13	T 31:24 38:12	7:14,20 8:2	256:24	192:17
162:15	104:24	support	61:24 63:2	table 4:8 29:7	72:11 75:16	targeting	253:13,17
216:5	108:4	48:15 70:12	63:8	38:20 59:21	266:15	165:23	285:16
strip 118:13	287:20	78:8 99:22	Susi 189:10	83:9 88:5	273:12	267:6	298:7 299:8
119:4	successful	103:9	206:18,19	93:11 102:9	289:3	task 45:25	299:10
strive 193:24	119:24	108:16	207:25	Sustainabili...	talented	46:9,20	technician
stronger	245:4	219:11	225:19	133:6	45:22	49:2 107:15	288:25
76:25	287:16	225:19	226:3 285:2	145:16	talk 12:7	153:6 212:3	289:3
structurally	288:12	226:3 285:2	285:16	151:10	16:20 21:25	tax 27:17	technicians
147:19	successfully	285:16	supported	156:21	28:9 41:12	83:16	296:8
175:4	5:21	supporting	107:11	158:14	45:9 61:17	taxpayer 84:5	297:20
structure	succession	107:11	supporting	159:24	65:21 71:18	taxpayers	298:2,4,7
75:22	270:4,15	supportive	6:8	Sweep 84:12	75:24 87:12	83:25	298:10
128:21,22	sued 164:21	16:10 23:20	switching	169:16	88:2 116:9	120:12	299:5 301:9
214:18	sufficiently	35:12	170:21,22	synchronized	284:12	164:4	technologic...
268:21	279:10	supports 9:15	synchronizing	15:25	take 11:5,25	team 9:16	25:11 286:5
structured	281:19	26:20 27:9	system 5:22	5:25 7:3,6	13:7,15	18:7 20:25	technologies
138:6	suggest 52:19	sure 16:23	15:25	7:10,19	16:3 17:12	24:6 46:25	259:8
struggle 33:5	52:22 68:14	50:22 52:16	system 5:22	11:3 28:19	17:22 20:11	47:3 52:16	technology
struggling	suggestion	56:13 63:3	5:25 7:3,6	29:23 32:5	22:19 30:14	55:4,6,7	16:6 25:10
152:9	53:17,18	66:3 70:5	7:10,19	29:23 32:5	40:6 62:4	56:2 65:10	26:11,20
students	167:10	97:18,19	11:3 28:19	76:16,24	63:9 65:15	68:12,12	28:25 30:3
287:7,23	suggestions		29:23 32:5	80:24 81:9	76:16,24	74:21 75:8	31:3,9,14
290:7	180:3			82:8 86:16	talked 35:9	76:23 102:6	31:16 32:4

33:20 43:18	118:4 119:7	217:17	150:11,12	therapy	272:9	143:25	thoughtful
45:7 48:20	122:12	226:20	150:16	276:16,19	278:11	149:13	21:4 50:21
48:23 54:5	138:8	232:7	156:17	276:23,24	think 9:23	155:11	thoughts
117:18	153:11	282:25	159:16	Thiel 147:20	10:22 13:20	157:4,6,10	250:24
197:23	168:16	283:21	161:9 164:8	thing 35:6	14:15 16:21	158:24	289:23
198:12	215:24	284:3,25	164:9,10,14	44:16 74:19	18:25 19:3	165:12	thousand
199:3	230:23	286:23	170:24,25	76:2,3	19:5,6,15	170:5,18	152:9
217:20	232:13	287:3	171:2,3	87:19 90:22	19:17,18,19	172:22,23	157:14
telephone	234:24	299:15	181:19,23	98:7 116:25	21:18,23	175:16	231:11
44:7	236:21	304:15,22	185:25	121:5,20	23:4 24:11	177:23	thousands
tell 10:14,25	244:20	testing	186:2	126:6	25:14,16	187:2 188:2	191:20
24:17 30:15	247:24	224:17	187:23	140:12	26:14,16,18	188:2,5	three 29:4,24
41:22 76:22	249:4	thank 3:13	188:10,12	146:21	26:19 27:11	196:2,8,12	54:25 65:2
97:4 98:7	255:23,25	6:7,22 10:6	188:13	158:18	30:14,18	196:24	77:3 80:24
129:15	260:4	10:7,11,22	195:21	203:8	31:17,19,19	197:5,6,10	97:13 120:8
139:7	268:17	16:12,14,18	200:9	207:12	31:20,20	198:12,25	122:12
140:15	273:5	17:17 24:14	202:24	238:25	32:2,6	201:19	127:21
162:3	276:19,22	24:15,18,20	205:13,20	240:5	33:21 34:21	205:9	195:2,3
203:11	279:11	24:25 25:2	205:21,23	289:22	35:23 39:7	207:12	203:14
211:12	280:13	36:2,2,3,4,8	205:24	296:12	40:11 47:16	209:10,25	204:4 205:6
247:10,11	287:17	40:17,18,20	206:4 210:7	things 18:6	47:21 48:3	210:22	251:11
247:17	288:17,20	40:21,25	210:8,9,10	24:8 32:21	48:6 50:20	211:13	three-pron...
257:15	289:6,11	44:24 45:4	215:13,14	33:2 34:14	51:4 53:8	213:2,7	283:18
259:21	291:2,3	46:18 49:6	217:9,10,15	36:22 48:7	54:20,24	216:2	thrilled 23:18
262:6	terribly	49:7,8,12	217:22,23	48:12 49:5	55:8 56:4,6	237:12	thriving
268:15,20	121:10	50:6 53:18	218:3	56:19 63:23	56:9 57:3,9	245:21	205:19
telling 280:25	test 193:18	53:20,22	226:20	72:12 73:6	57:12 60:8	246:22	thunder
tells 30:21	244:7	64:11,14,20	240:10,13	73:12 74:5	60:22 61:2	251:8,18	24:24
temporary	testified	65:24 66:7	240:16	111:4 115:8	62:16 63:20	252:5	Thursday
128:14	204:3	74:13 75:2	241:10,13	115:19	67:12 70:13	260:16	109:19
ten 5:20	testify 4:4	77:2,4,5,7	253:3	117:19	75:25 82:9	265:21	115:20
46:13 70:2	testifying	79:20,25	254:21	120:3 121:2	86:13 87:2	266:21	256:2
118:21	21:25	80:9 82:15	257:4	122:6	87:7,11	267:3,14	Thursdays
168:18	testimony	82:17,18,22	260:13,15	124:12	90:4 95:23	275:6 289:9	83:23
169:8	3:22 4:20	84:9 85:13	264:7,9,12	131:21	95:24 96:16	292:25	tied 21:23
201:23	10:3,8	85:14,15,19	268:5	132:15	96:22 98:12	294:9	49:17
250:18	16:17 58:17	91:17,19,23	273:17,19	133:14	98:18 99:18	300:11	tight 119:23
268:16	101:24	101:14,15	274:7	134:21	101:11	303:6	Tim 4:18
277:11,21	102:22	101:16,17	282:24	135:5	102:24	thinking	31:12 46:9
278:7	103:15	101:22,24	283:20,25	137:25	109:18,20	50:12 76:14	47:18 56:12
279:16	109:3	102:2	284:2,4,7	145:21	109:25	117:19	57:7,24
ten-year	139:24	108:20	284:24	149:13	110:7,17	119:7	70:21 71:5
158:11	146:12	116:23	287:2 293:9	151:4,18	115:20	121:23	71:7 74:14
tend 81:18	162:25	122:16,21	293:12	153:17	116:14	200:24	Tim's 56:2
228:6	170:25	122:22	303:12	160:11	117:9	254:5 262:7	time 6:2,5,18
256:20	181:19	123:14,25	304:14,15	168:14	120:17	third 10:18	13:7 15:15
289:7	188:24	124:4,6	304:17,18	184:13	122:3 123:7	35:23	15:22 17:4
tends 230:22	194:11	130:19,24	304:21,22	206:22	123:9,12,20	191:23	17:9 18:2
terminal	195:14,22	130:25	304:24	207:15	126:9	234:9,12	20:11 21:4
19:13	198:9	131:5	305:5	211:20,21	133:12	thought	22:19 28:12
terms 64:8	203:13	139:23,23	Thanks 47:20	236:2 262:8	135:23	31:15	30:14 33:14
114:8	207:18	140:3,5	108:17	269:21	138:11	117:20	35:14 42:22
117:10	216:3	142:17	206:9	270:17	139:6	127:6	44:12 47:4

Committee Of The Whole
 April 25, 2017

53:9 61:18	4:16 17:8	189:13,25	127:16	40:12	152:7	twice 83:22	uh-oh 101:8
64:13 65:17	32:13 45:17	210:2	175:25	272:21	153:20	twist 283:6	ultimately
65:21 66:14	46:4 47:14	225:21	training 7:13	transparent	163:7	two 12:19	201:5
71:6 72:5	77:14 78:12	227:18	7:16,22,24	7:7 54:18	175:24	26:4 29:4	235:14
75:23 78:13	101:25	239:24	127:19	trash 291:14	201:11	29:24 35:14	umbrella
79:24 80:17	102:7 103:4	256:5 286:7	146:15	292:6 300:4	202:4	59:15 62:13	292:24
82:9 94:7	103:8	297:22	147:14,21	300:9	207:11	68:8 70:3	unbelievably
99:19 104:4	118:10	299:11	174:22,25	travel 44:11	211:19	76:12 80:21	97:15,16
107:23	170:25	301:24	175:13,17	traveling	236:15	97:13 106:2	unbundling
116:8 123:5	189:9	302:2	175:21	43:19	266:22	107:8	86:6,17
123:21	217:16	totalling	177:4	treat 152:7	275:3	118:11	89:16 90:8
125:15	218:21	194:19,21	192:17,20	treatment	trying 14:24	129:21	uncashed
130:17	253:9	totally 46:7	192:21	145:22	16:23 35:12	166:23	11:14
137:24	258:24	164:6	202:10	231:25	47:22 48:7	177:6	undergo
144:6,6	259:21	167:18	217:4	treatments	54:3 61:23	192:22	105:18
183:8,12	294:19	totals 4:23	224:21	259:3	63:24 88:25	204:4	underscore
184:2	295:3	103:13	253:17	tremendous	89:2 92:13	229:23	65:13
188:14	299:20	touch 49:20	254:2,14	42:25 45:17	99:18	234:23	understand
201:4 208:8	304:3	103:14	255:11,15	108:2	122:19	247:3,11,20	15:6 29:17
208:10	today's 30:3	174:9	trainings	133:10,18	136:24	247:21	29:18 48:23
212:14	43:18	182:22	192:23	Trevor 38:23	140:24	248:16,20	67:23 92:14
215:8	165:11,17	238:20	trains 287:6	87:25 88:11	153:10	249:2,2,7,9	131:13
223:21	told 41:22	touchdown	transaction	189:2,5	158:12,13	250:9,14	136:24
235:12	176:8	111:10	136:22	tried 119:2	158:17	253:2 254:4	137:3
239:15	261:22	115:13	220:15	250:14	181:25	256:10,12	170:17
241:20	295:8	166:12	transcript	trip 44:2	182:15	257:16	203:19
243:13,20	Tom 247:3	touched	38:18 306:8	tripled	186:17	258:3	215:23
247:10	tomorrow	160:8	306:21	200:23	205:9,11	268:15	225:17
288:3 289:6	159:7 245:7	165:13	transcription	triplex 132:7	216:20	271:22	237:23
296:16	Tompkins	246:19	36:23 37:3	143:4 144:2	217:18	273:5 290:7	238:20
302:17	189:11	tour 27:13	38:6	truck 291:13	237:22	292:16	241:25
305:4	ton 48:4	110:12	transcripts	trucking	239:13	type 18:6	243:24
timeframe	55:25	towing	36:25 37:4	151:4	240:3	39:24 51:11	255:16
80:21	134:11	301:16,19	37:14 40:7	trucks 291:14	244:11	51:18 52:23	264:22
143:12	tonight 23:23	302:2	40:9	292:2,6	252:13	52:25 58:21	268:4
timeline	tool 17:15	track 152:24	transfer	293:4	254:19	73:21	269:18
130:13	42:24,25	202:4	219:17	true 154:10	280:22	128:13	272:14
143:5,6	241:17,23	207:14	225:25	193:20	293:22	136:14	280:16,23
times 30:24	243:4	257:6,8	226:4,9	211:5	Tuesday 1:7	148:22,22	293:23
40:2 41:14	tooled 126:13	trade 158:6,7	transferred	281:10	Tuesdays	149:4 158:6	294:24
185:15	tools 92:16	158:17	126:24	287:13	83:22	158:7	295:5
201:14	123:9,22	159:12	transform	306:7	tune 292:14	184:16	296:12,13
211:24	top 30:20	trades 180:19	21:19	truly 12:10	turn 250:14	188:3	296:24
252:3	54:13 112:8	180:22	transforma...	276:4	283:6	types 19:16	297:3,6
timetable	117:21	181:2	8:14,24	Trump 16:3	turned 108:9	200:17	understand...
57:22	123:7 142:2	traditionally	9:15 24:6	try 21:5	109:20	267:21	22:6 53:14
timing 35:17	163:18	267:15,18	46:25 47:5	34:23 46:14	119:14	303:6	87:9 155:23
35:20 225:9	249:7	traffic 119:24	68:10,11,25	60:16 62:7	turnover	typically	261:2
Tioga 291:24	274:23	304:7	69:16 70:15	63:5 69:7	282:3	208:20	274:25
title 221:3,6	topic 41:11	Trail 77:22	transition 9:6	76:17	Turnpike	216:21	undertaken
266:20	topics 222:7	train 175:15	9:12	119:11	44:4	232:23	107:15
titles 2:9	total 85:9	270:11	transparency	143:16,17	tutorials	262:20	275:20
today 3:14,22	107:9	trained 10:2	36:24 37:19	151:11	193:8		underutilized
						<u>U</u>	

179:21 unfilled 296:6 uniform 26:19 unintelligible 245:24 272:5 union 127:25 229:20 274:16 union-repre... 220:10 unit 72:11 266:15 270:5,11 United 98:22 unlimited 43:6 unofficially 251:18 unprece... 130:14 unserviceable 195:9 unsure 148:4 unveiling 57:20 upcoming 6:14 update 252:5 258:24 updated 224:19 255:14 updating 90:21 upgrades 155:4 291:18 uptick 200:12 upwards 157:17 urgent 275:21,23 275:25 276:8,12 URL 58:3 URLs 58:5 usable 115:7 usage 152:24 154:10 155:6 157:2 160:15	use 7:19 19:16 28:25 42:13,14,14 42:14,15 63:21 99:23 107:24 122:17 134:12 140:11 163:18 167:23 169:25 171:16 172:20 173:25 223:13 241:22 243:3 275:8 useful 71:24 74:3 user 9:10 168:25 169:2 172:9 user-friendly 9:13 users 168:17 uses 42:13 136:17 224:9 usually 99:23 240:24 242:4 303:22 utilities 131:24 132:6,20,22 134:3,19,22 135:3,6 150:20 153:25 154:15 156:23 157:22 171:11,15 171:20,20 173:5,5 174:17 183:14 184:6 utility 132:25 133:9,25 145:20 152:24,25	154:2,9,24 157:2 160:15 167:23 170:2,10,12 172:2,20 utilization 276:7 utilize 158:16 188:8 212:12 224:22 243:13 utilized 26:10 utilizing 26:12 114:5 <hr/> V <hr/> vacancies 180:14,16 181:6 vacant 104:25 153:9 204:5 valuable 122:5 valuation 303:6 value 6:9,12 6:14 16:20 16:21,22,25 17:7,13,18 18:4,14,20 18:25 20:17 20:18 21:22 22:13 49:21 50:2 51:8 51:21,23 52:12 53:7 53:15 55:15 67:2,6 86:21 87:3 87:8,20 89:22 90:3 90:14 92:19 92:24,25 156:6 161:23 170:9,14,16 177:19,20 178:8,14,15 179:3,9 185:8 294:25	value-wise 206:15 values 178:16 variables 244:8 varies 69:17 variety 37:4 various 39:14 48:15 51:12 53:2,13 75:19 90:17 127:18 149:12 168:8 195:4 223:13 234:15 vehicle 207:8 262:4 285:24 286:2,12,17 292:16 301:5 303:22 vehicles 155:25 156:3,6 286:4,6,11 286:14,20 286:22 290:16,17 290:19 291:19 292:19 297:14,21 298:8 300:9 300:15 303:4,7 304:4 vending 80:12 vendor 5:17 6:18,23,25 7:3 17:24 55:16,17 66:9,24 81:12 93:19 93:19,21,24 94:12,13 95:18 143:18 161:20 190:18 235:10	239:19 301:12 vendors 6:15 7:5 17:24 50:3,25 51:22 66:14 80:12,18 91:5 162:18 190:19 191:5,7 192:12,18 192:23 209:22 232:16 236:20 Veolia 168:6 Verizon 125:13,17 version 248:15 versions 42:17,18 versus 68:15 70:2 115:10 115:13 136:20 182:3 183:5 275:9 280:21 vetted 16:21 viability 100:16 viable 99:14 video 193:7 view 41:22 245:21 viewing 44:8 violated 259:9 violation 84:23 virtual 43:22 57:10 virtually 43:2 43:6 vision 48:22 147:24 visit 276:10 visitors 188:7 vitro 258:14 Volkswagen 292:12 volunteer	262:21 vote 77:14 79:10,23 voted 51:13 voters 6:13 51:9 67:3 <hr/> W <hr/> wage 274:20 wait 42:6 43:10 94:23 132:2 252:21 waited 158:10 waiting 287:13 waive 37:23 227:18,19 228:21 231:17,21 232:3 282:13 waived 38:6,7 waiving 227:2 230:14 walk 120:7 walked 106:8 walking 29:16 want 11:5,6 12:2 21:7,8 23:7 24:7 28:12,21 30:6 36:21 37:17 38:16 38:16 39:22 40:4 46:12 48:22 50:21 50:22 51:6 60:20 70:5 73:15 74:8 76:3 77:12 80:11,20 98:20 108:25 117:5,7,7 122:16 123:22 126:8 128:23 131:12 143:13	149:10 167:6,7 168:7 175:5 179:13 187:18 202:7 217:15 224:7,21 257:3 258:6 260:4 263:15 271:21 272:13 273:7,10 296:11 wanted 11:16 25:8 31:11 32:6 33:15 45:6 49:14 49:20 52:6 78:24 82:25 124:22 125:11 164:17 173:10 240:16 254:15 258:25 259:19 283:2 295:20 wants 87:25 117:3 147:21 ward 248:4 warehouse 207:24 wash 302:11 302:17 washed 302:24 washes 302:24 washing 302:8 Washington 287:14 wasn't 21:15 46:6 113:15 118:18 173:25 207:21 236:18,22	241:11 262:12 273:20 wasted 172:21 wastewater 145:22 watching 44:9 106:15 247:10 water 27:18 84:6 132:21 132:21 135:10 151:18,25 152:10,20 152:24 153:5,13 158:24 295:9 Waterfront 77:17 watershed 158:5,17 159:13 way 7:12 18:10 31:9 34:24 35:4 35:13,17 46:3,8 48:6 48:23 56:6 63:16 74:2 75:8,13 86:3 91:3 99:16 109:20,25 110:7,16 117:20 121:23 123:4 125:24 127:7 145:25 147:21 166:25 172:19 173:12 190:6 204:16 222:22 243:20 244:17 245:21,22
---	--	--	---	--	---	---	--

Committee Of The Whole
April 25, 2017

248:2	52:4,8,10	165:22	288:4	281:18,20	278:13,14	298:23	work 8:24
257:11	52:14 54:3	166:2	291:14,19	287:23	278:21	299:2,6,12	9:24 15:16
258:5	54:10 60:4	170:18,19	291:22	291:7,8	Welsh 117:22	299:19,25	27:5 33:6
263:21,23	60:10,21	171:6,7	292:2,8,9	website 8:16	118:12	wind 127:20	42:19 53:9
265:19	62:13,21	172:14	292:15,21	32:13 58:4	went 31:13,23	wing 166:8,9	54:21 56:18
275:8	63:23 66:13	173:6,8,23	294:7,19,20	63:14 192:9	47:10 72:24	wish 195:15	69:25 70:17
290:15	66:22 72:24	175:2,18,19	295:5	220:23	75:8 96:12	Wisniewski	74:19 80:16
294:12	73:13 74:5	175:23	299:15	websites 9:8	100:5	4:18 47:16	81:12 83:22
ways 90:17	76:14,15,19	176:11,14	302:7	9:12 72:17	109:21	47:18 57:23	95:6 96:18
100:10	81:25 82:5	178:6,18	303:16	Wednesday	110:2,8	57:24 58:13	96:18,21
187:2	82:10 86:4	179:3,5,10	304:6	305:3	130:8	74:13,14	103:21,24
244:16	87:8,19	179:13	we've 12:14	weeds 159:11	138:25	75:2	105:9
296:20	88:25 89:2	182:18,25	12:16 17:4	week 24:2	139:2 184:2	witness 4:7	125:22
WBEs 65:20	89:6,9,10	187:4,15	20:5 21:3	34:21 35:23	193:13	29:6,6	126:22
we'll 14:12,16	90:14 95:19	193:6 197:5	27:9,10	48:5 52:4	215:25	38:19,19	130:14
40:14,15	96:10 97:25	198:21	28:18 33:9	52:19,24	253:20	59:20,20	133:5,13
50:14,17	99:18	199:9,19	35:4,5 37:9	53:17 60:6	287:24,25	83:8,8 88:4	136:21
55:20 56:21	100:12,19	200:4	42:10 55:17	61:19 62:4	295:13	88:4 93:10	147:25
62:3,4,6	101:13	204:10,23	58:21 62:8	65:16,24	296:6 297:6	93:10 102:8	150:3,4
66:3 73:6	109:19	205:9,10	70:21 71:12	66:2 83:22	303:20	102:8,17,17	152:22
80:2 96:23	110:10,12	207:17	72:12 75:4	143:10	weren't 81:13	145:11,11	153:15
109:15	112:4,10,15	210:23	86:19 89:22	191:6	302:20	188:19	159:3 160:5
112:18,19	112:17	211:4	89:23 93:15	192:22	west 162:10	218:10	160:14
148:14	113:16	213:24	93:17 95:14	201:25	whatnot	284:11	161:12
161:2	120:4	214:8	97:4 106:11	232:13	126:23	Witnesses 4:7	162:20
177:24	123:21,22	216:20	111:6	280:17	136:17	188:19	165:11,19
178:7,11	129:8	218:7	114:18	weekend 55:2	147:6,19	218:10	167:12
180:11	131:24	222:25	118:7	weekends	176:13,17	284:11	173:7 176:9
181:9	132:11	223:23	119:23	15:21 61:7	Wheatsheaf	woman 70:12	178:14,21
187:16	133:3,4,16	224:18	144:22	weeks 17:8	291:17	women 89:5	179:7 197:2
213:13	134:24,25	230:9	149:16,18	20:14 48:5	white 68:8	190:22,24	199:16
215:7	135:22	234:18,22	153:13	85:21 93:14	242:14,21	194:15	207:6 210:8
217:25	136:2 137:8	238:19,21	154:7	196:24	249:8	212:23	211:18
237:6	137:17,18	240:8	165:24	197:5	256:16	258:11	230:16,18
238:18	139:9	244:11,18	166:10,23	weight 18:10	white/non-...	263:19	235:10
276:5 297:9	140:12	244:18	167:5	Weiss 83:7,10	256:7	women-own...	238:18
we're 2:3 11:2	144:15,18	246:15	192:16,19	83:11 84:14	whites 256:15	194:2	245:14,16
11:18 12:7	144:19	249:15,20	193:5 194:7	85:8 92:10	widen 247:15	214:15	246:12
12:19 13:17	145:18,24	252:16,17	206:21	welcome	wider 105:23	wonder 98:3	254:11,19
13:20 14:23	147:8,16,17	255:11	214:19	10:13 16:16	250:7	wonderful	258:6
14:23 15:2	147:23,24	257:6	233:8,9	102:22	WILLIAM	129:18	269:23
15:21 16:9	148:4,8,12	262:19	234:15,16	140:2	1:12	wondering	271:18
24:2,17	148:13	266:24	234:23	188:24	Williams	294:7 304:3	272:4,16
25:11,16,21	149:21	271:12,21	235:22,24	283:23	38:12	Woods	273:13
26:24 29:10	150:3,4,5	272:4,6	249:14	welcoming	willing 39:2	151:14,21	283:16,17
31:6,7,9,19	153:2,7,8	274:20	251:4	23:20 76:8	46:20 197:8	151:23	290:8,10
31:20,20,21	153:12	276:22	258:12	well-defined	197:14	152:8	291:19
32:25 34:25	154:20	277:4 278:5	274:19	8:8	209:9,12	word 64:4	301:10
41:19 42:6	155:18	278:25	275:19,23	wellness	215:11	73:14	worked 68:6
42:20 43:10	156:2	280:25	276:4,9,15	222:2,7,14	Wilson	119:25	243:10
43:11,15	158:12	281:5 282:6	276:16,18	222:16,25	284:23	203:22	244:13
44:12 48:3	160:11,25	283:9	276:24	223:4 225:2	295:18	words 47:21	253:15
50:7,11,13	161:17	287:13	278:10,12	225:6,11	298:17,18	151:23	279:24

Committee Of The Whole
April 25, 2017

workers 15:9	292:9	X	27:11 31:22	295:25	121:4	174:19	16,000 94:16
26:18	works 12:24	X 201:3	52:22 54:10	303:15,16	123:15	226:7	16.613
180:19	13:20 17:19	Xerox 84:13	55:11,12,13	303:22,24	138:25	280:24	293:20
181:2 242:8	18:8 19:15	84:17,19	56:20,21	year's 83:21	186:5	285:9,13	16th 51:14
workforce	66:14 99:15		58:16 66:20	146:24	yield 67:10	287:23	17 14:22
203:7	151:8	Y	73:3,4,8	253:21	201:3	100,000	104:7
219:10,15	181:16	yeah 14:6	77:19 78:3	yearn 73:21	York 124:21	30:25	134:17
220:14	190:8 194:3	20:22 25:24	81:4,11,21	years 2:12,24	125:4	120:17	220:13,19
243:11	194:23	55:5 58:2	82:8 83:20	11:13 28:17	young 23:5,6	294:14	220:21
244:23	199:21	62:2 65:23	90:19 103:9	31:25 33:17	45:22,25	103 194:25	221:14
245:24	216:5,10	67:13 68:17	103:12	35:5,15	47:12	1095-C	224:13
250:2,21	219:8	75:3 94:2	104:7,8	46:13 47:12	243:13	221:17	225:24
252:23	228:23	96:3 97:23	105:17	48:21 62:13	younger	11 93:20,22	226:8,11,14
255:4,24	229:4	100:13	107:10	70:2 77:18	46:11 48:17	93:25 94:3	226:16
257:2 273:6	230:14	109:24	120:3,8	97:3 98:16	49:4 282:6	96:13 98:2	293:18
273:11	248:16	112:6	129:22	99:17 114:3		107:9	17-1400 51:4
working 6:24	271:5,11	115:17	133:11	116:6	Z	190:20	170195 1:17
20:5 23:11	273:17	120:21	134:17	117:25	ZBA 37:21	203:13	2:6,10 3:1
27:2 30:11	280:23	129:10,23	164:17	118:21	zero 156:5	110 292:14	4:1 5:1 6:1
43:14,15	workshops	134:6	173:25	119:2	zero-based	1101 138:15	7:1 8:1 9:1
52:14 54:8	192:20	141:24	177:16	129:22	29:22	115 107:14	10:1 11:1
60:16 68:11	world 22:24	144:4	189:8 192:4	137:21	zip 164:3	12 170:5	12:1 13:1
86:19 104:9	31:17 65:18	150:22	192:7,19	148:24	zoning 37:5	288:22	14:1 15:1
104:22	117:4	165:8 167:5	194:5,9	153:17	37:22,25	12,000 221:8	16:1 17:1
108:15	126:10	167:14	195:10	157:11		135 13:19	18:1 19:1
110:16,18	135:19	171:24	196:6,6	158:10	0	81:15	20:1 21:1
127:8	294:6	178:23,23	201:25	165:7 170:5	0 25:9,9	14 75:17	22:1 23:1
133:16,21	worldwide	178:23	204:2 207:4	174:19	31:18	180:16	24:1 25:1
134:7	94:9,15	179:19	209:25	183:10,10		181:7 193:5	26:1 27:1
147:17,20	worry 282:23	180:8	220:12,18	183:10	1	239:8 261:9	28:1 29:1
147:23	worth 20:11	181:15	220:21	185:10	1 9:2 31:19	261:11	30:1 31:1
148:16	66:21	185:14,22	221:13	191:22	31:20 77:18	285:16	32:1 33:1
149:11	194:25	187:9,9,9	223:23	193:17	77:25 287:3	14,000 45:16	34:1 35:1
166:3,5	291:9	187:10,10	224:4,6,13	195:24	1,000 190:19	15 48:21	36:1 37:1
167:5	wouldn't	199:15	225:21,24	201:23	190:20	132:10	38:1 39:1
174:13	121:13	200:3	226:8,11,13	207:22	192:5 231:9	234:4	40:1 41:1
175:20,23	150:13	212:16	226:14,16	236:13	1.1 165:3	235:16	42:1 43:1
181:8	174:16	239:9 266:7	233:8	244:13	1.255 85:5,5	239:8 259:2	44:1 45:1
196:15	wrenching	267:24	236:15	256:10,12	1.5 134:25	259:4	46:1 47:1
211:18	298:8	273:19	237:4	264:16	1.50 296:16	15,000 185:7	48:1 49:1
234:22	write 75:13	287:21	244:24	268:16	1.6 45:15	15.32 286:9	50:1 51:1
235:3,3,5,9	writing	296:2	246:21	269:12,25	1.87 296:18	150 303:15	52:1 53:1
238:19	149:19	298:17	254:18	277:11,21	10 25:9,10,16	303:17	54:1 55:1
243:14,19	161:2	303:21	255:12	278:7	31:18 48:21	1515 29:16	56:1 57:1
245:12,20	written	year 2:18,22	260:8,10	279:16,20	83:18 85:9	152 194:24	58:1 59:1
246:15	194:11	3:2 4:21,22	261:7	279:22,24	134:2 170:5	155 131:17	60:1 61:1
249:16	199:22	4:24 5:11	264:18,20	280:3	10,000 83:19	156 296:14	62:1 63:1
269:21	224:9,12	5:24 10:17	277:21,22	281:21	231:11,12	1563-A 3:10	64:1 65:1
271:22	236:18,19	11:14 12:21	279:15,25	287:8	10:00 305:3	15th 60:4	66:1 67:1
276:3 288:2	wrong 132:3	14:13,17	280:2 285:2	290:17	10:35 1:7	107:6	68:1 69:1
288:19	132:6	16:22 20:19	285:6,11,25	294:21	100 16:2	114:21	70:1 71:1
290:6	240:25	20:23 21:14	286:7 288:5	296:5	32:24 83:18	16 133:11	72:1 73:1
291:20,22	298:15	22:4 27:8	293:18	yesterday	168:7	237:17	74:1 75:1
					170:13		

Committee Of The Whole
April 25, 2017

76:1 77:1	181:1 182:1	287:1 288:1	1993 287:22	2017 1:7 3:2	280,000	33 138:12	4/25/17 3:1
78:1 79:1	183:1 184:1	289:1 290:1		4:25 5:24	261:12	139:9	4:1 5:1 6:1
79:22 80:1	185:1 186:1	291:1 292:1	<u>2</u>	193:14	2800 137:3	189:21	7:1 8:1 9:1
81:1 82:1	187:1 188:1	293:1 294:1	2 31:19,20	194:5,9	137:12	194:9 204:7	10:1 11:1
83:1 84:1	189:1 190:1	295:1 296:1	77:18 83:23	225:5	29.5 191:2	229:14	12:1 13:1
85:1 86:1	191:1 192:1	297:1 298:1	138:18	256:16	29.50 139:3	285:17	14:1 15:1
87:1 88:1	193:1 194:1	299:1 300:1	145:8	305:3	2nd 107:5	34 224:3	16:1 17:1
89:1 90:1	195:1 196:1	301:1 302:1	277:23,23	2018 2:12,15	114:21	280:19	18:1 19:1
91:1 92:1	197:1 198:1	303:1 304:1	286:13	2:18,24		34.4 256:15	20:1 21:1
93:1 94:1	199:1 200:1	305:1	294:6 304:2	3:18,20	<u>3</u>	344 295:22	22:1 23:1
95:1 96:1	201:1 202:1	170196 1:17	2,194,662	4:21,22	3 3:9 9:8	298:14	24:1 25:1
97:1 98:1	203:1 204:1	2:6,14	189:24	189:8 292:4	67:22 68:2	299:11,18	26:1 27:1
99:1 100:1	205:1 206:1	79:22	2.06 285:12	292:6	138:19	35 45:20	28:1 29:1
101:1 102:1	207:1 208:1	170197 1:17	2.2 256:5	2022 2:24	223:9 232:7	107:18	30:1 31:1
103:1 104:1	209:1 210:1	2:7,16	291:9,11	2023 2:12	278:9	194:13	32:1 33:1
105:1 106:1	211:1 212:1	170213 1:18	2.7 144:20	3:21	279:15	222:24	34:1 35:1
107:1 108:1	213:1 214:1	2:7,19	2.9 256:7	20th 137:4,13	294:6	293:3	36:1 37:1
109:1 110:1	215:1 216:1	18 34:2 35:14	20 48:21	21 134:24	303:23	298:20	38:1 39:1
111:1 112:1	217:1 218:1	66:20 95:24	98:13	295:22	304:2	35.93 285:10	40:1 41:1
113:1 114:1	219:1 220:1	96:2 100:6	105:16	220 107:11	3,452 4:24	353 299:20	42:1 43:1
115:1 116:1	221:1 222:1	103:10,12	118:15	224 30:25	3.07 286:20	360 41:4,5,7	44:1 45:1
117:1 118:1	223:1 224:1	104:8	192:3	294:17	3.2 278:5	364 194:25	46:1 47:1
119:1 120:1	225:1 226:1	107:10	204:20	22nd 104:19	279:11	365 42:3,21	48:1 49:1
121:1 122:1	227:1 228:1	108:2	232:9 234:8	23 22:25	3.9 30:17,17	43:21	50:1 51:1
123:1 124:1	229:1 230:1	133:12	235:13,17	190:21	30 33:17	295:22	52:1 53:1
125:1 126:1	231:1 232:1	224:4	235:20,23	23,000 42:10	45:21 47:12	298:13	54:1 55:1
127:1 128:1	233:1 234:1	225:21	236:11	42:15	50:16 78:22	299:18	56:1 57:1
129:1 130:1	235:1 236:1	226:13	237:9,13	24 132:7	127:3	368 299:13	58:1 59:1
131:1 132:1	237:1 238:1	235:24	238:2 256:8	192:19	131:25	299:21	60:1 61:1
133:1 134:1	239:1 240:1	236:9,11	292:6	194:8	161:5,6	37 30:22	62:1 63:1
135:1 136:1	241:1 242:1	238:15,21	200 14:20	24,000	183:10	274:23	64:1 65:1
137:1 138:1	243:1 244:1	255:12	131:17	203:18	209:6,15	296:18	66:1 67:1
139:1 140:1	245:1 246:1	285:2,6,11	134:15	25 1:7 47:11	248:15	379 298:5,13	68:1 69:1
141:1 142:1	247:1 248:1	286:7	140:9	82:2 142:25	276:14	38 137:18	70:1 71:1
143:1 144:1	249:1 250:1	293:20	189:23	166:9 194:4	300 226:13	281:22	72:1 73:1
145:1 146:1	251:1 252:1	18.01 285:8	192:5	234:5	285:10,21	38.9 281:17	74:1 75:1
147:1 148:1	253:1 254:1	180,000	226:10	291:13	298:6	39 256:5	76:1 77:1
149:1 150:1	255:1 256:1	94:16	285:9	293:3	300,000	39,000 256:2	78:1 79:1
151:1 152:1	257:1 258:1	187,000	301:12,12	25.32 286:8	119:3		80:1 81:1
153:1 154:1	259:1 260:1	294:15	301:17,25	250 211:3	306 194:18	<u>4</u>	82:1 83:1
155:1 156:1	261:1 262:1	18F 196:17	302:2	250,000	31 194:15	4 135:11	84:1 85:1
157:1 158:1	263:1 264:1	197:17	200-plus	77:19 88:19	311 11:24	138:19	86:1 87:1
159:1 160:1	265:1 266:1	19 14:22	11:19	259 194:18	15:4,12,20	170:11	88:1 89:1
161:1 162:1	267:1 268:1	19,000	2001 259:6	26,725	15:25 16:3	194:14	90:1 91:1
163:1 164:1	269:1 270:1	107:13	2013 186:23	189:17	16:5	4,250 226:15	92:1 93:1
165:1 166:1	271:1 272:1	19.5 132:4	2015 26:6	26th 305:3	315,000	4,932,053	94:1 95:1
167:1 168:1	273:1 274:1	134:25	222:19	27 132:17	285:22	189:14	96:1 97:1
169:1 170:1	275:1 276:1	192 131:14	252:2	287:25	318 298:19	4,941,396	98:1 99:1
171:1 172:1	277:1 278:1	192,418,849	2016 5:13	27,440	298:22,23	301:23	100:1 101:1
173:1 174:1	279:1 280:1	103:13	194:5,8	226:10	299:9	4.4 303:15	102:1 103:1
175:1 176:1	281:1 282:1	1950s 247:24	222:6,19	27,765 26:8	31st 261:11	4.7 303:17	104:1 105:1
177:1 178:1	283:1 284:1	1960 26:3	256:16	27,993 26:5	32 256:16	4.8 134:16	106:1 107:1
179:1 180:1	285:1 286:1	1992 3:9	261:11	28 157:11	32,000	256:12	108:1 109:1
			299:17,20		194:21	4.9 226:7	

Committee Of The Whole
April 25, 2017

110:1 111:1	216:1 217:1	400 1:6	166:10	795,000		
112:1 113:1	218:1 219:1	226:15	256:17	195:12		
114:1 115:1	220:1 221:1	261:4,7,22	50.2 256:13			
116:1 117:1	222:1 223:1	285:10,23	500 226:14	8		
118:1 119:1	224:1 225:1	305:4	288:23	8 134:2 216:3		
120:1 121:1	226:1 227:1	41 144:12	50s 248:7	286:11		
122:1 123:1	228:1 229:1	421,000	542,592	293:21		
124:1 125:1	230:1 231:1	195:7	228:13	294:7		
126:1 127:1	232:1 233:1	43.5 278:20	55 6:6	295:13		
128:1 129:1	234:1 235:1	43.56 222:20	576,000	297:6		
130:1 131:1	236:1 237:1	433,000 26:7	27:17	8,200 280:19		
132:1 133:1	238:1 239:1	435,837		8.34 256:14		
134:1 135:1	240:1 241:1	225:24	6	8.5 142:21		
136:1 137:1	242:1 243:1	45 189:25	6 28:5 32:18	8.9 256:17		
138:1 139:1	244:1 245:1	217:25	137:4	80 88:18		
140:1 141:1	246:1 247:1	45-day	279:13	170:13		
142:1 143:1	248:1 249:1	130:13	300:8	216:2		
144:1 145:1	250:1 251:1	208:20	6,000 7:18	223:19		
146:1 147:1	252:1 253:1	45,000 83:4	300:16,19	800 132:17		
148:1 149:1	254:1 255:1	83:20	303:3,4	80s 117:24		
150:1 151:1	256:1 257:1	46 107:8	6.011 225:23	82 132:5		
152:1 153:1	258:1 259:1	145:7	6.4 286:18	84.2 276:22		
154:1 155:1	260:1 261:1	462,000	6.5 190:23	84.8 223:17		
156:1 157:1	262:1 263:1	226:8	60 28:17	842 228:11		
158:1 159:1	264:1 265:1	47 107:9	96:23	228:11		
160:1 161:1	266:1 267:1	49 294:18	105:16	845,000		
162:1 163:1	268:1 269:1		161:5	285:24		
164:1 165:1	270:1 271:1	5	61 194:12	87 30:19		
166:1 167:1	272:1 273:1	5 25:22,23	620 227:21	274:21		
168:1 169:1	274:1 275:1	28:5 31:20	628 227:18	294:12,13		
170:1 171:1	276:1 277:1	138:19	227:22	294:19		
172:1 173:1	278:1 279:1	170:12	63.54 285:7	895,000		
174:1 175:1	280:1 281:1	215:20,23	65,000	285:14		
176:1 177:1	282:1 283:1	216:18	226:13			
178:1 179:1	284:1 285:1	256:18	66 204:6	9		
180:1 181:1	286:1 287:1	300:21	69 107:6	9 67:22 69:10		
182:1 183:1	288:1 289:1	301:2,20	194:14	137:9,18		
184:1 185:1	290:1 291:1	303:18,20	6th 167:2	9,000 62:9,23		
186:1 187:1	292:1 293:1	304:3,4		9.47 286:17		
188:1 189:1	294:1 295:1	5,000 189:22	7	9.6 285:9		
190:1 191:1	296:1 297:1	229:6	7 133:12	90 13:20 15:2		
192:1 193:1	298:1 299:1	5,021,314	232:8	90s 294:18		
194:1 195:1	300:1 301:1	189:14	235:14,17	919 194:20		
196:1 197:1	302:1 303:1	5,400 228:3	236:12	92 294:20		
198:1 199:1	304:1 305:1	5,655,653	7.5 30:19	95 194:19		
200:1 201:1	4:10 305:7	4:23	256:6	959,000		
202:1 203:1	40 35:5 45:20	5.8 277:10,15	70 88:18	226:10		
204:1 205:1	180:24	277:20,22	107:7 277:4			
206:1 207:1	183:10	278:2,3	700 222:6			
208:1 209:1	204:18,19	279:13	70s 118:17			
210:1 211:1	276:9	5.9 194:22	74 131:23			
212:1 213:1	40,000	50 28:17 82:2	75 27:22			
214:1 215:1	221:18	84:6 94:21	216:2 276:9			
		107:22	77 210:2			