# COUNCIL OF THE CITY OF PHILADELPHIA COMMITTEE OF THE WHOLE 

Room 400, City Hall Philadelphia, Pennsylvania Tuesday, April 14, 2015 10:35 a.m.

PRESENT:
COUNCIL PRESIDENT DARRELL L. CLARKE COUNCILWOMAN JANNIE BLACKWELL COUNCILMAN W. WILSON GOODE, JR. COUNCILMAN WILLIAM K. GREENLEE COUNCILMAN BOBBY HENON COUNCILMAN CURTIS JONES, JR. COUNCILMAN ED NEILSON
COUNCILMAN DENNIS O'BRIEN
COUNCILMAN DAVID OH COUNCILMAN BRIAN J. O'NEILL COUNCILWOMAN MARIA D. QUINONES-SANCHEZ COUNCILMAN MARK SQUILLA COUNCILWOMAN MARIAN B. TASCO

BILLS 150162, 150163, and 150164
RESOLUTION 150179

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COUNCIL PRESIDENT CLARKE: Good morning. Good morning, everyone. This is the public hearing on the Committee of the Whole regarding Bills No. 150162, 150163, 150164, and Resolution No. 150179 .

Ms. Lewis, please read the titles of the bills and resolution.

MS. LEWIS: Bill No. 150162, an ordinance to adopt a Capital Program for the six Fiscal Years 2016 through 2021 inclusive.

Bill No. 150163, an ordinance to adopt a Fiscal 2016 Capital Budget.

Bill No. 150164, an ordinance adopting the Operating Budget for Fiscal Year 2016.

And Resolution 150179, providing for the approval by the Council of the City of Philadelphia of a Revised Five Year Financial Plan for the City of Philadelphia covering Fiscal Years 2016 through 2020, and incorporating proposed changes with respect to Fiscal Year 2015,
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which is to be submitted by the Mayor to the Pennsylvania Intergovernmental Cooperation Authority (the "Authority") pursuant to the Intergovernmental Cooperation Agreement, authorized by an ordinance of this Council approved by the Mayor on January 3rd, 1992 (Bill No. 1563-A), by and between the City and the Authority.

COUNCIL PRESIDENT CLARKE:
Thank you. Today we continue the public hearing of the Committee of the Whole to consider various bills read by the Clerk that constitute proposed operating and capital spending measures for Fiscal 2016, a Capital Program and a forward-looking Capital Plan for Fiscal 2016 through Fiscal 2021.

I'd ask that the Administration
please come forward.
(Witnesses approached witness
table.)
COUNCIL PRESIDENT CLARKE: And for the record, today we will have the

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City Representative, Commerce and OEO, OIT, and Planning Commission will testify today.

MS. BELL: Good morning,
President Clarke --
COUNCIL PRESIDENT CLARKE: Good
morning. How are you?
MS. BELL: -- and members of
the City Council. I'm joined this morning with my two deputies, Elka Battle Murillo, recently married, and Margaret Hughes. I'm City Representative Desiree Peterkin Bell and I'm pleased to appear on behalf of the Office of the City Representative's FY16 operating budget request of $\$ 1,333,931$. This number
represents an increase of $\$ 45,080$ attributed to the 1.1 salary increase provided through the City labor agreement signed in FY15.

The Office of the City
Representative maintains a diverse workforce and was one of four City departments profiled as departments

4/14/15 - WHOLE - BILL 150162, etc. making a difference in the Fiscal 2014 annual report released by the Mayor's Office of Economic Opportunity. COUNCIL PRESIDENT CLARKE: Great.

MS. BELL: The OCR has exceeded
the Administration's FY15 goal of 30 percent for M/W/DSBE participation with an average participation rate of 47 percent.

The OCR-produced Wawa Welcome America Festival reports an FY15 participation rate of 48 percent and the Gore-Tex Philadelphia Marathon accounts for a total of 44 percent in M/W/DSBE contracting. We will work to increase the participation rates even more going forward.

OCR produces and markets City events such as Wawa Welcome America and the Gore-Tex Philadelphia Marathon that attracts millions of visitors to Philadelphia each year. These events were a major factor influencing the

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International Festival and Events Association designation of Philadelphia as a 2014 World Festival and Event City for Excellence in Event Management. The OCR works with external marketing agencies and internal City departments to create and promote events that attract businesses, visitors, and new residents. The OCR's program, The Philadelphia Collection, works to make every neighborhood a community of choice, showcasing fashion design and promoting retail throughout Philadelphia. Since TPC's inception in 2010, the program has earned editorial media worth of 1.2 million in ad value and 3.8 million in publicity value. The TPC's effort contributed in part to Conde Nast Traveler naming Philadelphia for the first time the number two shopping destination in the world in January 2015.

The OCR works to enhance the quality of life for our citizens with local programming such as the Mayor's

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annual holiday tree lighting, which returned to City Hall this past December. A lineup of young community-based performers appeared on stage alongside international Grammy Award winner Estelle. Broadcast partner 6ABC carried the program live for the first time in history of the event, reaching a regional audience of nearly half a million viewers. We are very excited to announce that PVI 6ABC will renew its broadcast partnership for the 2015 Mayor's holiday tree lighting.

The OCR was instrumental in securing the City's bid to host the DNC in 2016, which is expected to draw intensive national and international media and place Philadelphia once again on the world stage as the next possible President of the United States is nominated.

Other OCR-supported events that have recently placed Philadelphia in a national spotlight include October 2014

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inaugural edition of Forbes Under 30
Summit. The 2015 Under 30 Summit is expected again to be the largest gathering of vanguard millennials in the world, joining millennials from significant countries.

The 2015 Forbes Summit
introduces enhanced programming to involve 100 highly successful conference participants and presentations to engage and motivate students within Philadelphia public schools on an entrepreneurial path, a highly valuable investment in the future of our children.

The OCR was instrumental in the
editorial development of a Forbes
Magazine Philadelphia supplement with an advertising value of $\$ 900,000$ that generated 6.7 million impressions -that's eyeballs -- among Forbes readers.

The OCR is also pleased to announce that in January of this year, the industry leader competitor.com named Gore-Tex Philadelphia Marathon the best

4/14/15 - WHOLE - BILL 150162, etc. marathon in the Mid-Atlantic region as polled by its readers. The marathon is focused on closing the income gap in Philadelphia by employing Philadelphia residents and deploying the volunteer workforce of the City's RISE initiative through marathon weekend. This past November, the marathon sold out its entire hotel room block and brought increased business in Philadelphia restaurants with its Dine Around series. This revenue boost adds to the hospitality industry's ability to increase job creation for low- to mid-level income residents who may work or be looking to work in the hospitality industry.

The Philadelphia hospitality
industry employs approximately 63,000 Philadelphia residents, about 10 percent of the City's total population in the industry, and continues to lead growth potential, second only to health care and education.

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The OCR looks forward to
welcoming everyone to Wawa Welcome America June 27th through July 4th, 2015.

Last year, Vice President Joe Biden joined our Celebration of Freedom ceremony on July 4th. This year the Celebration of Freedom joins the Mayor's Office of Multicultural Affairs, the Office of LGBT Affairs to salute landmark events in the history of the American Civil Rights Movement, including the 50th anniversary of the protest marches in Selma, the passage of the Voting Rights Act of 1965, and the LGBT civil rights movement launch at Independence Hall on July 4th, 1965. The program will also include a naturalization ceremony to welcome some of America's and Philadelphia's newest citizens.

In the next few weeks, we'll announce the lineup of our talent of Philly 4th of July Jam as well as Wawa Welcome America events taking place throughout the City. We look forward to

4/14/15 - WHOLE - BILL 150162, etc. providing that breaking information to Council. Wawa Welcome America invests in our children through its popular Go 4th and Learn reading education series hosted by cultural institutions and parks throughout the City and showcases City neighborhoods as community of choice by working with the City of Philadelphia's Mural Arts Program on Community Paint Day. We invite Council, please, to contact OCR with any suggestions on how their communities might participate in Wawa Welcome America events this summer, as well as to ask you to encourage your residents from your district to contact us for exciting career opportunities. We need all the volunteers we can get. So that e-mail is information@wawawelcomeamerica.com.

These are just a few highlights
from the OCR's published testimony.
Thank you for the opportunity to present this testimony in person today, and I welcome any questions and comments from
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Council.
COUNCIL PRESIDENT CLARKE:
Thank you very much for your testimony. I had a couple of questions, and to some degree you've preempted some of our questions. You see these boards behind us. We talk about them every -- I guess people have been saying that Clarke is going to have those boards down there. So you did reference some of the key things. You talked about every neighborhood a community of choice. That's very important, and I'm happy to see that you have not only referenced certain festivals or activities in neighborhoods, but are actually reaching out, soliciting input from, I guess, members of Council and everyone to talk about events in neighborhoods. Strawberry Mansion Festival, second week in September, just to give you a heads-up. We'll be reaching out on that one.

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MS. BELL: Got it.
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I'm happy to hear that.

You also reference your commitment to children as it relates to your office. It's important to understand and we do know with the cost driver as it relates to revenue and tourism is traditionally Center City or other major nodes, but the simple reality is that neighborhoods in other cities and particularly this city have some really special things. I think a lot of people really want to come and really get a sense of the fabric of the entire City. So our ability to promote those neighborhoods.

I know I probably have some
folks here -- I see a couple folks from Commerce that at Broad and Erie, the business association up there developed their website, and the website is pretty awesome where they actually reference every single restaurant and retail activity on there, and they did it by
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themselves. It was quite impressive. So those are the kind of things that $I$ think that we can ask you to be helpful on. MS. BELL: Definitely.

COUNCIL PRESIDENT CLARKE: I
got a question with respect to your role, promotion and marketing of the cultural assets of the City and promotion and marketing of the City in general, and the most significant revenue generated to support that is obviously the hotel tax revenue.

Can you tell me how you all make a determination in terms of revenue to provide those organizations since we have two in particular who are thrust with that role. And then a follow-up question, do you have recommendations on how those two organizations should function as we move ahead.

MS. BELL: Right. So I'll
answer the first question first, which is so creating new events and highlighting the City the way we try to highlight the

4/14/15 - WHOLE - BILL 150162, etc. City, so for the first time we have Made in America. So we're now on -- I think we're in our third year of Made in America. And so those are hotel rooms that didn't exist previously that will add to both organizations. We also have Forbes 30 Under 30, which is a new event of new people coming into the City for the second time in a row where people are actually using hotel rooms. So part of how we see our role is how do we enhance Philadelphia's brand to increase the number of events so that people are putting heads in beds. So that's one. And then to answer your second question, I serve on both Boards. I see a role for both organizations, and we partner very, very well with both, whether it's with the World Meeting of Families, which is a convention, and working with PHLCVB or working with PHLCVB to get the DNC. Visit Philly was also very helpful in helping us to make

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the case for the DNC as well.
And so I think there's a role
for both organizations. I serve right now on both Boards, and they bring significant value to the City and we partner with them, and OCR actually needs to partner with both organizations both from a marketing perspective, whether it's Visit Philly or if it's even luring some big conventions like BIO or the NAACP, which is going to be taking place here in July. I think their dates are the second week in July, which is going to have their annual convention here.

COUNCIL PRESIDENT CLARKE:
Okay. As you know, there's this conversation about whether or not they should merge, and Council has formed an initiative where we have a number of members to discuss. I think a report is due out soon about their perspective on that. So we'll look forward to that debate.

The Chair recognizes Councilman

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Jones.
COUNCILMAN JONES: Thank you,
Mr. President.
I think we've come a long way
by way of branding Philadelphia as an international city. During that process, there were a couple of stimulus grants to help us along the way of security. I think those security grants have expired, and in light of the papal visit, 1.5 million, and in light of the DNC, the good news is that we're on the spotlight. The bad news is we're in the headlights and target of many people who would do us wrong.
How are we addressing the
security end of this process within the
City?
MS. BELL: Sure. Partnerships.
So for the World Meeting of Families, we
have already received a designation as a
national special security event, which
essentially means you partner with
Homeland Security and Secret Service to

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4/14/15 - WHOLE - BILL 150162, etc. ensure the safety for a large event, and that's considered a mega event. We'll be seeking the same designation for the DNC as well. And truth be told, it's already been announced we're meeting with Secretary Jeh Johnson, who is the Secretary of Homeland Security, who will be here in Philadelphia tomorrow to have those direct conversations.

COUNCILMAN JONES: And does
that include some reimbursement, because --

MS. BELL: Yes.
COUNCILMAN JONES: -- it's one
hell of a party, but we want to make sure after the confetti is down, that the cleanup is paid for.

MS. BELL: Agreed. And so for the DNC, normally there is a designation or what is called an earmark for $\$ 50$ million. What is unclear is whether or not that will be less for both the RNC and the DNC. Obviously we are going to push to have and get all that money, but

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one thing that we're doing differently this time around is that we are partnering with the City of Cleveland that is hosting the RNC. We don't see that as a partisan issue at all. What we see this as is an issue of public safety. So both for the RNC and the DNC, hosting a world event -- we're calling it a world event, because everyone watches American politics -- we believe that we have a greater chance if we buddy up, partner side by side to make a case for getting reimbursement for public safety for the DNC.

COUNCILMAN JONES: Do you have any idea of amount of revenue versus costs, each of these events? And I know not to the penny, but rough guesstimates of what a papal visit 1.5 million means to the City, what is -- that's on the income side, and then on the expense side, what does that mean by way of the cleanup, and then the DNC.

MS. BELL: Because the World

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Meeting of Families has never taken place in the United States of America, it's very hard to come up with that number. What we know is the estimated economic impact, which is about $\$ 400$ million. One hundred million would be really to hotels and the hospitality community and 300 million is for the economic impact throughout the region.

COUNCILMAN JONES: So we're also counting hotel space in Jersey and King of Prussia?

MS. BELL: We're counting all
of it.
COUNCILMAN JONES: All right.
Thank you, Mr. President.
COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
The Chair recognizes Councilman
Goode.
COUNCILMAN GOODE: Thank you,
Mr. President.
Good morning.
MS. BELL: Good morning.

4/14/15 - WHOLE - BILL 150162, etc. COUNCILMAN GOODE: Clearly, Philadelphia is known for giving big events and doing big events well, and you and your staff and others throughout the Administration deserve a tremendous amount of credit for that.

MS. BELL: Thank you.
COUNCILMAN GOODE: It doesn't seem to be reflected totally within your budget request, I'm assuming because all of that is not done with General Fund dollars and I'm assuming your testimony just relates to General Fund dollars.

MS. BELL: Yes.
COUNCILMAN GOODE: In terms of the operation, what is the amount of dollars that you actually deal with on an annual basis?

MS. BELL: How much is my budget besides what I'm asking for, which is --

COUNCILMAN GOODE: Outside of the General Fund dollars, to pull off the things that you pull off in terms of

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MS. BELL: A lot of it is
through barter and a lot of it is through partnerships. We don't have a publicity arm, meaning we're not a public relations agency unlike many other companies. So a lot of it is through partnership. A lot of it is through barter and a lot of it is being creative and finding potential sponsors like Gore-Tex who sponsors our Philadelphia Marathon or Wawa that sponsors the festival to actually help with those dollars. But a lot of it -and then my team right here, and they're behind me. Every day we're thinking creatively about how to provide amazing services for less impact to the General Fund through partnerships, sponsorship, and thinking creatively.

COUNCILMAN GOODE: I get that, and I see how the contracting dollars with General Fund dollars continues to

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MS. BELL: I'm sorry?
COUNCILMAN GOODE: Do you
manage dollars outside of General Fund dollars or are they privately managed?

MS. BELL: No. We manage some dollars from the fund, the Mayor's Fund, with the Gore-Tex Philadelphia Marathon.

COUNCILMAN GOODE: Okay. And
in terms of those type of initiatives with private dollars, I'm curious, it is private now and you manage some of those funds. Was any of that work previously done by City employees?

MS. BELL: All of it is still
currently done by City employees. I'm managing it and I'm a City employee. I guess I'm not understanding your question.

COUNCILMAN GOODE: Where are those dollars reflected in terms of contracting? That's the question I'm

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MS. BELL: Oh, okay. Those dollars are included in all -- so Wawa Welcome America, let's take Wawa Welcome America. It's a separate entity. I have a Board. So that has its own separate budget. So I'm held accountable by my Board, and Wawa is our main sponsor. And so as the Chair of that Board, I manage with the Board the finances for hosting and putting on that event.

COUNCILMAN GOODE: So none of that is reflected within --

MS. BELL: It's reflected in
the numbers that we have, which is our numbers showing the diversity in our contracting and the diversity in the services that we render.

COUNCILMAN GOODE: Okay. I'll ask the question one more way, and maybe you've answered it. But if you get to where I'm trying to get to, I'm interested in what the total universe of dollars is that you manage for these

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MS. BELL: Okay. I think I understand. So I'll try to take a shot at answering the question.

COUNCILMAN GOODE: You can actually forward that information to me. MS. BELL: Sure. I'll just do
that. That works.
COUNCILMAN GOODE: What I'm
specifically looking at is what
opportunities there are for us to
influence in terms of investing in
Philadelphians and making sure those
opportunities are going towards
Philadelphians for both business
contracting and in terms of jobs and what jobs exist within those private

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initiatives that may or may not be displacing public-sector jobs.

MS. BELL: Yeah. I just want
to be clear, everyone that we hire for
Wawa Welcome America is local, period.
COUNCILMAN GOODE: Okay.
MS. BELL: I mean, we have to
do that, because they know the City.
COUNCILMAN GOODE: Thank you.
Thank you, Mr. President.
MS. BELL: And the marathon as well.

COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
The Chair recognizes Councilman
Neilson.
COUNCILMAN NEILSON: Thank you,
Mr. President.
Good morning.
MS. BELL: Good morning.
COUNCILMAN NEILSON: Thank you
for coming today.
MS. BELL: Thanks for having me.

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Philadelphia has both cultural and ethnic traditions that have been going on for long before we came. Although you identified many different programs like the 5th Annual Jazz Festival and stuff like that, I'm thinking about support like for the Mummers and some of the other ethnic parades that we have.

What support or funding or help
do you provide those long-term traditional events that happen here in Philadelphia?

MS. BELL: So one of which is the Subaru Blossom Cherry Festival that happens. So we don't produce that event, but what we can do is, we have great relationships with both local, regional, and national media. So making sure that people know through our media contacts that those events happen. The same as the Mummers. I mean, there's still some people who don't get that that happens here. So we partner with a number of

4/14/15 - WHOLE - BILL 150162, etc. organizations to highlight that their events are taking place here, and if we can, because we don't have money to give out, but we do make connections with some of the sponsors that we've been able to build relationships with and introduce those cultural entities and those events to potential sponsors. So we are good with making introductions and also promoting and publicity. COUNCILMAN NEILSON: Is this something that your office actively seeks out them to do this, because most of those are volunteer agencies like the Mummers Parade. They're a volunteer-based organization, and I know they don't have the resources. Do we help provide any resources, like police or anything like that?

MS. BELL: I believe through the Managing Director's Office, yes. COUNCILMAN NEILSON: Thank you very much.

MS. BELL: No problem.

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COUNCILMAN NEILSON: That's
all, Mr. President.
COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
The Chair recognizes Councilman
Oh.
COUNCILMAN OH: Thank you very
much, Mr. President.
Good morning.
MS. BELL: Good morning.
COUNCILMAN OH: Could you just
tell me a little bit about the Made in America. What are the services that the City provides, and at the end of the day how does that net for the City? Do we break even? Do we make money? Do we provide services? Do they pay for all the services?

MS. BELL: So they pay for all
the services, and we benefit because it's an event that has chosen to make Philadelphia its home. So that's one. So you talk about heads and beds and the hotel tax. So obviously that impacts

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COUNCILMAN OH: I'll just
interrupt you briefly, because I agree with all of that. I'm happy about it, but what I'm not -- what I would like to know is -- and I'm only asking because I don't know -- what is the cost to the City, and I believe that that cost is being paid for by the Made in America concert.

MS. BELL: Correct.
COUNCILMAN OH: So they pay for
the police, they pay for the --
MS. BELL: They pay for City
services, correct.
COUNCILMAN OH: Okay. And what
is it that we are contributing to the concert? In other words, we provide them the access to the outdoor venue.

MS. BELL: Correct.

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things.
MS. BELL: Correct. And we
also take credit for their impressions.
COUNCILMAN OH: Okay. Does
that relationship between the City and
Made in America, is that one that
provides the opportunity for the City in
providing the venue additional opportunities to promote the local workforce?

MS. BELL: Yes, because they hire locally.

COUNCILMAN OH: Okay.
MS. BELL: So the stage hands to build the stage, security companies, it's all local.

COUNCILMAN OH: Okay. And how
about Wawa Welcome America? Is that a multi-year contract or do we do that each year?

MS. BELL: It's a multi-year contract.

COUNCILMAN OH: And so --

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MS. BELL: For Wawa, but
Welcome America, as many people know in the room, has been in existence for many, many, many years.

COUNCILMAN OH: Okay. And when
you do the contract for Welcome America, who is it that decides on the organizers of the contract? Does Wawa Welcome America do that or is that part of a contract where the organization; for example, television stations, the promoters, are they all contracted separately or do they come through Wawa? How is that done?

MS. BELL: So it's by the Board. So many of those decisions are made with my Board.

COUNCILMAN OH: With your
Board?
MS. BELL: Correct.
COUNCILMAN OH: Okay. Is there
a process whereby, for example, the local musicians can have an opportunity to be on the stage under the Wawa Welcome
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America program?
MS. BELL: So we have a week of events, and as I mentioned in my testimony, we're actually asking for all Council folks, if you can, to reach out to your local residents and local talent in your districts to give me some recommendations. So we have a week of events. I want to be very clear. It's not just one big concert on the 4th. I want people to participate in every single activity we have happening from the start to the end. And so whether it's to Go 4th and Learn, whether it's a movie night or whether it's hoagie day, I want folks to participate. And so I would love for you to send me those recommendations if you have them, and then we will see where they can fit within the week.

COUNCILMAN OH: Okay. I
appreciate that and I think that's fantastic, but let me ask you this: If you make a decision in terms of putting,

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let's say, a local musician on a stage, does the television station, for example, or whoever is promoting that, are they able to basically say that's not a big enough talent nationwide that we are going to replace them with our own musicians?

MS. BELL: So we have multiple
stages. So I'm not sure which stage you're talking about.

COUNCILMAN OH: Okay. So there's a number of different events and there's prime time and there's A stage, the B stage, something like that. But who decides which musicians are on at one of the better slots, one of the better stages? Do you decide that when the schedule is prepared or is that influenced when, for example, the television crew comes in and they say, Well, that's not the ratings that we want, it's not a big enough pool, we're going to replace them with another band?

MS. BELL: So because we have

4/14/15 - WHOLE - BILL 150162, etc. multiple stages, we put a number of folks on the table who can actually perform in any stage. So we have the Global Music Sound Stage, which is actually -- and we have Questlove Stage. So those are two major stages that actually get major play and major media. So, again, for me to answer -- I mean, it would be great to -if you have -- it sounds like you have a recommendation that's at the tip of your tongue. It would be great to get that so that we can actually start planning and actually start getting those on stage. COUNCILMAN OH: No. I
appreciate it. What I'm asking specifically at this point in time -- and I do have recommendations. Thank you, and I like what you're doing. But what I'm trying to find out right now specifically is, do you set down the schedule or does your organization set down the schedule of who is performing where? Does your promoter do that or, for example, does the television station

4/14/15 - WHOLE - BILL 150162, etc. have the right in their contract to change up the order of play, for example? MS. BELL: The decision is made with my Board and it's made -- so it's made with the Board. COUNCILMAN OH: So the Board does it and that's it? MS. BELL: Yup. COUNCILMAN OH: Okay. Thank you very much.

MS. BELL: No problem.
COUNCIL PRESIDENT CLARKE:
Thank you.
One question before I leave.
If you can -- and I know you won't have this available at this moment, I suspect. Can you by commercial corridor -- and I guess I mean recognized commercial corridor -- give us a list of where your department has had activity or supported activity of any sort, either financial or activity relating to your presence and things of that nature. Can you provide to the Committee that list around the
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City of Philadelphia.
MS. BELL: Yes.
COUNCIL PRESIDENT CLARKE:
Thank you.
There are no other questions.
I want to thank you very much for your testimony.

MS. BELL: Thank you.
COUNCIL PRESIDENT CLARKE: And
next we will have Commerce Department and I believe OEO also.
(Witnesses approached witness
table.)
COUNCIL PRESIDENT CLARKE: Good
morning.
MR. GREENBERGER: Good morning.
MS. DOWD-BURTON: Good morning.
MR. GREENBERGER: Ready?
COUNCIL PRESIDENT CLARKE:
Please.
MR. GREENBERGER: Good morning.
I'm Alan Greenberger. I'm the Deputy
Mayor for Economic Development and
Director of Commerce. With me today is

4/14/15 - WHOLE - BILL 150162, etc. my Senior Deputy Commerce Director, Duane Bumb; our Director of the Office of Economic Opportunity, Angela Dowd-Burton; and all of our senior staff behind me and ready to come up as needed.

The Department of Commerce -this will be a brief statement.

The Department of Commerce is submitting a Fiscal Year 2016 operating budget request of $\$ 105,164,298$, of which approximately $\$ 22$ million actually is from the General Fund.

Before I get into some details, Council President, I want to thank you. I want to thank all of the members of City Council here and others who are not here for the partnership and support for the last six years. I've had the opportunity to work with each and every one of you to bring jobs to Philadelphia, to support businesses, economic development in all the neighborhoods in the City, and to develop laws and policies which make the City a more

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4/14/15 - WHOLE - BILL 150162, etc. business-friendly place, and I truly am grateful for the partnership.

COUNCIL PRESIDENT CLARKE:
Thank you for your service, but you still have a few months left.

MR. GREENBERGER: I'm not done. I got it. That's why $I$ was up front and not --

COUNCIL PRESIDENT CLARKE: We got some things teed up. You can't leave yet.

MR. GREENBERGER: Yeah, I know.
It sounds a little end-y there.
It's because of this
partnership and the work we've done together that I'm happy to report that last year we created more jobs in Philadelphia than any single year since 2000, and the 33 percent jobs growth from 2009 to 2014 has been the City's largest in a five-year period since the 1980s. Our average unemployment rate for 2014 was 7.8 percent, an encouraging 2.2 points below the previous year's average

4/14/15 - WHOLE - BILL 150162, etc. and a dramatic improvement from our peak unemployment of 11.7 percent in July 2012. The unemployment rate in December 2014 reached as low as 6.2 percent. The latest available data shows that there are more jobs in Philadelphia for a February than in any February since 2001. This is tremendous progress, but we have a lot of work to do in order to achieve our goals of attracting jobs and helping small businesses grow, creating opportunities for low-income workers, and working with Councilmembers to ensure that all neighborhoods in our City become neighborhoods of choice.

In pursuit of these goals, I'd like to highlight a few things that have happened in the past year.

We've worked to expand sectors which provide entry-level jobs for our citizens such as manufacturing, hotels, and retail. We've invested in our commercial corridors by funding 14 organizations through the targeted

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Corridor Management Program and by restoring neighborhood businesses through the Storefront Improvement Program, 58 projects last year, and the InStore Program, 21 projects since its launch in FY14.

We've attracted new resources for Philadelphia's small businesses such as Kiva Zip loan program, which has loaned almost $\$ 200,000$ to 44 businesses since its launch at the end of last year, and the Goldman Sachs 10,000 Small Business Program, which has served more than 150 small businesses in 2013. We've expanded economic opportunity for minority, women, and disadvantaged-owned businesses by maintaining a goal of 30 percent participation, up from its previous level of 25 percent. And we've attracted new names to Philadelphia such as the

American Bible Society, Hill
International, EisnerAmper, HOK
Architects, while helping existing

4/14/15 - WHOLE - BILL 150162, etc. Philadelphia businesses grow and expand such as Dietz and Watson, FMC Corporation, and AgustaWestland, to name a few.

These are just a few of the highlights from last year, and I think I'll be happy to turn it over to your questions.

COUNCIL PRESIDENT CLARKE:
Thank you. And I want to thank you for your partnership also. We don't always agree on everything, but we always agree that whatever we do should benefit the citizens of the City of Philadelphia. And I want to thank you and commend you for your participation coming from the private sector, getting engaged in government. We really appreciate that, and I know --

MR. GREENBERGER: Thank you, sir.

COUNCIL PRESIDENT CLARKE: -everything you did was sincere, and like I said, we got a couple of things left,

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but --
MR. GREENBERGER: We do have a few things left.

COUNCIL PRESIDENT CLARKE: --
hopefully we'll bring it home over the next several months.

I had a couple of quick questions. You referenced it again, as Ms. Peterkin Bell had earlier, about every neighborhood a neighborhood of choice, and you recall -- I don't know if it was this past hearing or prior year budget hearing -- we talked about other neighborhoods. We're excited about the fact that we had significant growth in and around the perimeter of the Center City, but we were concerned about the lack of a detailed plan as it relates to other neighborhoods, and as you know, you've seen this, we put this together. MR. GREENBERGER: Sure.

## COUNCIL PRESIDENT CLARKE:

We'll probably be going live online in about 45 days. We're concluding our

4/14/15 - WHOLE - BILL 150162, etc. community meetings and have gotten some really good responses. We were up in the Northeast last week up in Councilman O'Neill's district. I got to say that his indices in pretty much every category were off the charts in a positive, but we'll be going in other neighborhoods where I'm sure that the indices will not necessarily be that high. So with respect to this document, can you talk to me about your plan as it relates to providing in a very aggressive way support for those neighborhoods that we need to stem the tide of the $K$, formerly neighborhoods of choice but are now showing cracks around the foundation. And $I$ know this is a very Herculean task and I don't want to put that all on your department, but can you kind of talk to me about the Commerce Department's role, particularly given the fact that you also have, I guess, jurisdiction over the housing component within the City of Philadelphia and under
4/14/15 - WHOLE - BILL 150162, etc. the current org chart. Can you just kind of talk to me briefly about your game plan.

MR. GREENBERGER: Sure. I think the most -- there are two important things that we can do. One is geographic and it involves place and the other involves jobs.

The geography is that we need to continue to coordinate with housing efforts with Councilmembers on areas -it's always going to be better to do more things in a neighborhood, particularly a neighborhood that has serious need, at once. So, for example, I know we're very involved with you and with PHA on Sharswood and Blumberg area. At the same time, that's why we need to be advancing plans on things like Ridge Avenue, so that these things are all coming up together. So coordination with Council is important obviously.

What Commerce has a lot of resource in, both in terms of personnel

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and in terms of the money we have available to us, is in commercial corridors. The work that we do is spread pretty widely around the City, and I can go into a list if you'd like, but $I$ think you know where many of them are. I think that's -- and those things -- commercial corridor -- the health of commercial corridors does two things. It provides some jobs. It's typically not massive numbers of jobs compared to some of the business attraction efforts that we're involved in. I'll get to that in a minute. But $I$ think it's a real indicator for people of the health of their neighborhood. It really means something when their commercial corridors are doing well.

We all know that people shop in
different ways now and a lot of people get in their car and they go to a big-box store somewhere or a huge supermarket somewhere, and those things are not typically neighborhood based the way they

4/14/15 - WHOLE - BILL 150162, etc. were perhaps when we were growing up, but these commercial corridors are very meaningful. Our interest is in making sure that they're seamless, they look good, and there's the least number of vacancies possible. There's also a way for small businesses from the neighborhood to start up. You see it very powerfully in immigrant communities, but I think you see it also in just generally in neighborhoods where people say, I can rent that storefront and start a business. We want to help them do that.

The other side of it, the job side of it, is that for most of us, we commute to work one way or another. And so our emphasis has very much been on expanding the job base particularly for some of the entry-level jobs and particularly for the ones that don't necessarily require higher education. And this is why we've spent a lot of time worrying about hotel development, why we

4/14/15 - WHOLE - BILL 150162, etc. worry about manufacturing, and as you know, Council President, in a short period of time, we'll be seeing some very expanded retail on Market Street, and the interest to us in Commerce is not about so much the opportunity for shopping as it is the opportunity to create a lot of jobs.

COUNCIL PRESIDENT CLARKE:
Thank you. I do want to respond to one thing that you said, understanding the commercial corridor as we knew it is no longer encased, but I do think there could be somewhat of a hybrid approach, and you referenced Ridge Avenue. If we're successful in bringing the 70,000 square foot supermarket in the Philadelphia Housing Authority headquarters on a commercial corridor, I actually think it will strengthen -- and you probably agree.

MR. GREENBERGER: Oh, yeah. COUNCIL PRESIDENT CLARKE: It will actually strengthen the existing

4/14/15 - WHOLE - BILL 150162, etc.
retail corridor there and maybe even enhance it. So I think that there's ways that we could do both of those.

MR. GREENBERGER: Supermarkets are the one thing that we can, because they exist at different scales, that we can reasonably get in our commercial corridors.

COUNCIL PRESIDENT CLARKE:
Right.
MR. GREENBERGER: And we have had some good success with that.

COUNCIL PRESIDENT CLARKE: Right, we have. We actually pretty much only need one more and I'll have one in every neighborhood in my district.

You talk about on Page 5 of your testimony seeing a 30 percent growth in tech jobs over the last five years, outpacing the surrounding suburbs, and we talk about the Philadelphia School District and its relationship. Just personally, this whole issue about testing -- and I know it's up in the

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headlines here recently about the PSSAs and folks saying they're not going to have their kid take the test and the emphasis on school tests generally, and we've always kind of felt that maybe we should be teaching to the job, a little more heavily weighted in that way as opposed to teaching that children will pass the test and then at the end of the day, it's very difficult for you just to go to an employer and say, I passed the test, and they're going to like give you a job. They want to know are you skilled in the position that $I$ am offering.

What role has the Commerce Department played or will play as it relates to interacting with the School District to ensure that there's a direct flow of tech job opportunities for young people coming out of school, either direct or if there needs to be some level of higher education to support their ability to move into tech jobs? Is there a role that we in Commerce play?

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MR. GREENBERGER: There is. I
was afraid you were going to ask me my opinion about testing, which $I$ was going to tell you it was way out of my league. COUNCIL PRESIDENT CLARKE: No. No.

MR. GREENBERGER: Thank you for not asking that question.

I think one of the areas that we can -- there are a couple of areas where we can be successful and we do have an interaction. I think one of them is particularly through the manufacturing side. As you know, we have an office -we've created an Office of Manufacturing as a result of the Manufacturing Task Force that I co-chaired with Councilman Henon, Dan Fitzpatrick, and Bill Hunt, and what we consistently heard from the -- two things that we consistently heard from the manufacturing side. One was that they're quite prepared to teach specific skills for specific things. COUNCIL PRESIDENT CLARKE: When

4/14/15 - WHOLE - BILL 150162, etc. you say "they," you're talking about the schools or the manufacturing?

## MR. GREENBERGER:

Manufacturers. Manufacturers are prepared to teach specific skills. Their concern is that they have a lot of trouble finding qualified applicants who are job ready, in many cases drug free. There's a whole series of issues, and we heard stories about ten slots that required multi hundreds of applicants to whittle down to a series of qualified applicants.

They certainly are also looking to the schools, either through vocational training or in some cases through things like Community College, to ground young people more thoroughly in the STEM, the science, technology, engineering, math skills, and they're pretty basic skills that people need help in, but what we heard from the manufacturers is that if people are grounded in those baseline skills, they can teach the specific craft
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of what's involved. They were very
comfortable with that.

So then the flip side of it is
that there are an awful lot of young people out there who have no idea that these jobs even exist. Everybody is running around with a cell phone and just thinks that somehow life is all --

COUNCIL PRESIDENT CLARKE:
Probably a lot of old people that don't know either.

MR. GREENBERGER: Yeah. I
mean, we discovered and we last year -- I think Councilman Henon was with us on this particular visit to Northeast Window up on Aramingo Avenue, and this is a whole citywide thing, but we took a bunch of school kids around just to show them, look, things get made in this City and you can have a job. This can be your job.

And so we need to help --
Commerce needs to work more directly with schools to help the schools communicate

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to young people what kind of jobs are out there that they probably have never thought about, and it's particularly true in the manufacturing sector, but it's true in other sectors as well.

COUNCIL PRESIDENT CLARKE:
Right. I see my colleague Councilman Jones has somewhat of a perplexed look on his face, because $I$ can recall him on several occasions over the last several budget hearings talking about us doing that. I know Councilman -- I'm assuming Councilman Henon as a member of the Task Force will follow up on that, so I'm not going to delve any deeper into that, the role of Commerce, but I hear you. I do think, like you do, as a direct relationship, and although government will not create jobs particularly in this economy, we're actually losing jobs in government, but government should facilitate job opportunities for its people. And I think there's nothing more important than that as the role for

4/14/15 - WHOLE - BILL 150162, etc. government, be it Commerce Director or be it member of this legislative body or the executive of the second floor. That should be our number one priority, to make sure that's an opportunity if there are in fact young people in schools that don't have a clue -- and I'm glad to see that you've been taking that tour, because I agree with you, some young people actually don't go beyond the four, six square blocks of their household, which is unfortunate, to understand that there are opportunities out there. So I commend you for doing that. We look forward to stepping it up and being more aggressive in that approach.

Thank you.
MR. GREENBERGER: Sorry for making you look perplexed over there.

COUNCIL PRESIDENT CLARKE: Let me turn it over to my colleagues.

The Chair recognizes Councilman Goode.

COUNCILMAN GOODE: Thank you,

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Mr. President.
Good morning.
MR. GREENBERGER: Good morning.
COUNCILMAN GOODE: Let me start with your informal remarks that were not in your written testimony. You talked about a period of sustained job growth during the Nutter Administration. Can you be a little bit more specific and restate that for the record.

MR. GREENBERGER: Sure. Let me just go back to my numbers. I can probably add to it as well.

So what I said was that in this previous -- sorry; just give me a second here.

In this previous year, there were more jobs created in Philadelphia than in any single year since 2000, and that the 33 percent jobs growth in 2009 to 2014 has been the City's largest in a five-year period since the 1980s. There are approximately 674,000 jobs in the City of Philadelphia and approximately, I

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think it's just shy of 600,000 Philadelphians who are working.

COUNCILMAN GOODE: I was
looking for you to specifically compare it to that period within the '80s, which I believe was 1984 through 1989. MR. GREENBERGER: That I'm going to have to get back to you on. I don't have that information in front of me.

COUNCILMAN GOODE: Okay. Let me move on.

MR. GREENBERGER: But would you
like us to do it?
COUNCILMAN GOODE: Absolutely.
MR. GREENBERGER: Yeah. Sure.
COUNCILMAN GOODE: Stay on the subject of job creation. On Page 4 of your written testimony, you referenced the special tax credit opportunity for job creation this year. How are you marketing the multi-year tax credit and what is the response?

MR. GREENBERGER: The response

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has been very good, and it's a good program and the expansion of it is a particularly good program, and I'll give you one of the examples that we recently had. An accounting firm in Jenkintown, fairly large one, EisnerAmper, saw the expanded job credit, job creation tax credit, thought that was great and they're moving their entire operation into the City of Philadelphia. So I think our experience has been that when a company like that does that, the word gets out to other companies. They become, in essence, spokesmen for it, as well as our communicating it to people that we are in contact with. I think that was a very powerful tool.

COUNCILMAN GOODE: Thank you. Can you please submit to the Chair any year-to-date numbers you have for this program.

MR. GREENBERGER: Yeah. Happy to.

COUNCILMAN GOODE: Moving on to

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the question $I$ think you're going to
anticipate. On Page 3 of your written testimony, for the record what was the disadvantaged business, DBE, participation rate for Fiscal Year 2014?

MR. GREENBERGER: Just give me a moment here.

It was 29.4 percent.
COUNCILMAN GOODE: So 29
percent if you exclude about $\$ 200$ million worth of contracts.

MR. GREENBERGER: That's
correct.
COUNCILMAN GOODE: What is the DBE participation rate if you don't exclude any contracts?

MR. GREENBERGER: About 24
percent.
COUNCILMAN GOODE: It's 22
percent.
MR. GREENBERGER: I'll go back
and look at the math.
COUNCILMAN GOODE: Well, I can
tell you. It's \$184 million divided by

4/14/15 - WHOLE - BILL 150162, etc. $\$ 834$ million. It's 22 percent.

MR. GREENBERGER: Okay. I'll
take your word for it.
COUNCILMAN GOODE: So which is higher, the dollar amount of excluded contracts or the dollar amount going to disadvantaged businesses?

MR. GREENBERGER: The dollar amount that's going to disadvantaged businesses citywide is $\$ 266$ million.

COUNCILMAN GOODE: The number for Fiscal Year '14, that's not the number I have.

MS. DOWD-BURTON: If you're going after all of the City contracts, quasi public, and federally funded contracts, it's $\$ 266$ million. If you're just looking at City-awarded contracts, it's \$184 million.

COUNCILMAN GOODE: Okay. And so I'm using the $\$ 184$ million figure.

MS. DOWD-BURTON: Okay.
COUNCILMAN GOODE: Using those same numbers, what's the total amount of

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contract dollars that were excluded?
MS. DOWD-BURTON: Total
contracts valued were $\$ 199$ million, and $I$ can elaborate for you what that includes.

COUNCILMAN GOODE: The question was, which number is higher, the amount of contract dollars that were excluded or the amount of contract dollars to disadvantaged businesses?

MS. DOWD-BURTON: The amount of
contract dollars that were excluded.
COUNCILMAN GOODE: Does that
really make sense?
MS. DOWD-BURTON: Yes, when you
consider that the value of those
contracts, the $\$ 199$ million, included an electric bill valued at 52 million. It included prison facilities --

COUNCILMAN GOODE: That's not
the point I'm making. The point I'm making is that in reality, disadvantaged businesses received $\$ 184$ million, which is 22 percent. The amount of contracts that were excluded was 199 million. It

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was about 24 percent. Whether you exclude the contracts or whether you don't exclude the contracts, the reality is that 78 percent of the contract dollars went to businesses owned by white men. How has that changed since the Street Administration?

MS. DOWD-BURTON: I would say, Councilman, that the $\$ 199$ million where we have few or no minority and women-owned businesses, there isn't an opportunity for participation.

COUNCILMAN GOODE: I heard you, but the question I asked was, in reality 78 percent of contract dollars went to businesses owned by white men. How has that changed since the Street Administration?

MS. DOWD-BURTON: The change has been, number one, there are contracts in that 199 million that were not in the Street Administration. The Philadelphia electric power bill is one of them.

COUNCILMAN GOODE: What was the

4/14/15 - WHOLE - BILL 150162, etc. percentage during the Street Administration?

MS. DOWD-BURTON: It was -- and
I really don't have those numbers here. I can certainly --

COUNCILMAN GOODE: But you know I do.

MS. DOWD-BURTON: -- pursue them.

COUNCILMAN GOODE: You know I do. The Street Administration was at 22 percent. The Nutter Administration is at 22 percent. So what has changed?

MS. DOWD-BURTON: Well, I would
beg to differ. If I look at -- and we provided a chart for you and the members of Council to actually see the trajectory of contracts that were awarded by the City operating departments and by the City as a whole when you throw in quasi public agencies and the federally funded contracts. As of Fiscal Year '14, the Nutter Administration had awarded \$1.59 billion --

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COUNCILMAN GOODE: You can
continue to throw out numbers. I'm dealing with percentages, and you know how we do this.

Have the percentages of
contracts changed going to disadvantaged businesses? The answer is no.

MS. DOWD-BURTON: Well, one of the things I'm trying to do is share with you the actual dollars awarded and --

COUNCILMAN GOODE: Has the
percentage of contracts going to disadvantaged businesses increased under this Administration?

MS. DOWD-BURTON: Yes, they have.

COUNCILMAN GOODE: The answer is no. The answer is no. It has only increased if you exclude 24 percent of the contracts, and excluding 24 percent of the contracts when you're only giving 22 percent of the contracts to disadvantaged businesses is ridiculous.

MS. DOWD-BURTON: Councilman, I

4/14/15 - WHOLE - BILL 150162, etc. would say that we are looking at two different sides of the same coin and that, one, I'm looking at the dollars awarded, which by the end of this Administration will be $\$ 2$ billion.

COUNCILMAN GOODE: So you
don't --
MS. DOWD-BURTON: And I will
certainly do the research on the Street Administration to see if the dollars are equivalent.

COUNCILMAN GOODE: I can give
it to you. It's done by your own consultant. The issue is simply this: We're talking about percentages. If you want to compare apples to apples and oranges to oranges -- and we've had discussions several times -- the way that we've looked at it traditionally is percentage of contract dollars going to disadvantaged businesses. Under the Street Administration, they reached 22 percent. Under this Administration, it has reached 22 percent if you don't

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exclude 24 percent of the contracts.
MS. DOWD-BURTON: And I would
say the Street Administration did not
include certain contracts in their
reporting. And one line item, if you can
check this, would be the Managing
Director's budget, which during the
Street Administration ranged from \$1 to \$3 million, and today in Fiscal Year '14, it was 52 million and as of Fiscal Year '15, it is going to be $\$ 62$ million. And that's just one line item that is different between the Street Administration and the Nutter Administration.

COUNCILMAN GOODE: You should
trust your own consultants. Econsult says differently.

Thank you, Mr. President.
COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
One quick question. And I don't think any of you were -- maybe, Duane, you were around. There was an

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action taken at some point, I guess,
either leading up to this
Administration -- I think we actually participated -- where we eliminated the ability to do sole source contracts.

MS. DOWD-BURTON: Yes.
COUNCIL PRESIDENT CLARKE:
Particularly for professional services. And the question is, because $I$ know that a number of other municipalities -- and people like to reference Atlanta where the mayor had the ability to sole source contracts, and that mayor was very aggressive in sole sourcing contracts to minority companies, organizations and highly touted as very aggressive.

Could you say that that in fact limited our ability to get a significant level playing field by this process where you got to RFP everything and the people that tend to get the contracts are the ones that always got the contracts? What's your perspective on that?

MS. DOWD-BURTON: President

4/14/15 - WHOLE - BILL 150162, etc.
Clarke, thank you for asking that question, because in the beginning of the establishment of legislation that led to the Minority Business Enterprise Council, we had contracts that were less than 1 percent being awarded to minority and women-owned businesses. In the introduction of the legislation, which was more than 30 years ago, we were given the tools of being able to work in sheltered markets. That is to say, if we had a certain number of minorities in a particular market class, we could shelter that particular commodity so only minorities could bid in that category of goods and services. COUNCIL PRESIDENT CLARKE:

Right.
MS. DOWD-BURTON: And the same
thing for women, sheltering. In 1990, Judge Bechtle ruled against the City to say that the City needed to have a very narrow, tailored remedy.

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COUNCIL PRESIDENT CLARKE: All
due respect, I'm not talking about that.
I know about that. Thank you for the history. I'm talking about the ability to do sole source contracts in prior years and then there was the legislation introduced that essentially -- and Charter change that essentially eliminated the ability to do that, and under the Street Administration, I remember that they had the ability to do a number of sole source contracts and then there were some challenges with respect to some of the individuals who received those contracts and then people started claiming corruption and everything else, and then there was this push towards eliminating that. And I think there's a direct correlation in that and our ability not to have a significantly high level of professional services in particular contracts, and I'm not sure if you were -MS. DOWD-BURTON: So -STREHLOW \& ASSOCIATES, INC.

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COUNCIL PRESIDENT CLARKE:
That's what I'm talking about, that
change in the policy.
MS. DOWD-BURTON: Sure.
COUNCIL PRESIDENT CLARKE:
Because as much as we like to talk about some of the opportunities, the reality is professional services is probably one of the lowest participation rates anywhere, not only in government but in the private sector also.

MS. DOWD-BURTON: Well, so the
interesting thing about this
Administration is, since 2011
professional services and the participation of minority and women on those contracts have increased from 26 percent to 36 percent as of Fiscal Year '14. And as of Fiscal Year ' 15 mid year, we're at 38 percent participation of minorities and women on professional services.

COUNCIL PRESIDENT CLARKE: Is
that total minority and women?

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4/14/15 - WHOLE - BILL 150162, etc.
MS. DOWD-BURTON: Yes, total
dollars.
COUNCIL PRESIDENT CLARKE: Can
you break that out for me because --
MS. DOWD-BURTON: Yes.
COUNCIL PRESIDENT CLARKE: -- I
think you know why I'm asking for the specific breakdown on that.

MS. DOWD-BURTON: We'll be happy to share that with you. And also --

COUNCIL PRESIDENT CLARKE: MBE and WBE.

MS. DOWD-BURTON: Correct. And we will also share that if you look at our registry -- and our registry is automated so that you can download our registry into an Excel spreadsheet and actually see that the majority of the companies registered with the City of Philadelphia are in the area of professional services, which allows us to place more aggressive participation goals in professional services and also

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actively encourage companies to bid and win contracts as prime.

COUNCIL PRESIDENT CLARKE:
Okay. Can you provide that information.
MS. DOWD-BURTON: Absolutely.
We'll be happy to.
COUNCIL PRESIDENT CLARKE:
Again, broken down WBE and MBE.
MS. DOWD-BURTON: Correct.
COUNCIL PRESIDENT CLARKE: All
right. Thank you.
The Chair recognizes Councilman
Jones.
COUNCILMAN JONES: Thank you, Mr. Chair, Mr. President. I appreciate it.

A couple of questions. And thank you for your service over the four years, and, Duane, you're the strong silent member of the cast, but we appreciate you coming over the years for some of the harder hearings that you've had to defend the Administration's
position on. But sincerely, thank you

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for your service. Hopefully it will
continue in some capacity.
A couple of questions. What is
our current vacancy rate for commercial office space in the City of Philadelphia?

MR. GREENBERGER: I'm going
from memory here, but it's just under 10 percent, I think.

COUNCILMAN JONES: Ten percent?
What is the number of new conversions
from commercial office space to residential use?

MR. GREENBERGER: I don't know off the top of my head. It has slowed down because there were so many buildings --

COUNCILMAN JONES: So not new.

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I take new back.
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MR. GREENBERGER: No. I know
what you mean. You mean former offices that were converted to residences.

COUNCILMAN JONES: Right.
MR. GREENBERGER: And that conversion rate has slowed down because

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so many of them were done --
COUNCILMAN JONES: What was it?
MR. GREENBERGER: I don't know
the answer. I'll have to get the numbers.

COUNCILMAN JONES: What is the vacancy rate in our industrial parcels that we have in our industrial zones?

MR. GREENBERGER: We're going to have to get back to you on that. I'm sorry.

COUNCILMAN JONES: What is
the --
MR. GREENBERGER: By the way,
it's probably a low number, at least of the bona fide industrial zones, but I don't know what it is.

COUNCILMAN JONES: I really need to quantify it because we want to see where we are, where we're going over the next couple of years, and whether we've been effective on that. So can you provide those answers to the call of the Chair.

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MR. GREENBERGER: Sure.
COUNCILMAN JONES: What's the vacancy ratio of businesses on Cecil B. Moore Avenue?

MR. GREENBERGER: I think he's asking you.

COUNCIL PRESIDENT CLARKE: Are
you asking me?
COUNCILMAN JONES: No.
I'm asking you.
MR. GREENBERGER: You're looking that way.

COUNCILMAN JONES: I know.
That's his corridor.
COUNCIL PRESIDENT CLARKE: I think there was a reason he was looking at me.

MR. GREENBERGER: No. I understand why he was looking at you. I thought maybe he thought you knew the answer.

COUNCIL PRESIDENT CLARKE:
Well, he asked you the question.
MR. GREENBERGER: Do you have

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that information?
MS. FEGELY: I don't.
COUNCILMAN JONES: What's the
vacancy ratio of commercial businesses on Wadsworth Avenue?

MR. GREENBERGER: I don't know
those numbers off the top of my head.
COUNCILMAN JONES: What's the vacancy ratio of commercial businesses on Frankford Avenue?

MR. GREENBERGER: I'm not going
to be able to give you numbers --
COUNCILMAN JONES: On any of
them I say?
MR. GREENBERGER: Probably, because I just don't have them at hand, but we can get them.

COUNCILMAN JONES: No. The point is that you should have them. Just like you know the vacancy ratio maybe at the airport, do you know that?

MR. GREENBERGER: I don't.
COUNCILMAN JONES: Okay. Well,
you should know because you just said in

4/14/15 - WHOLE - BILL 150162, etc. your testimony that commercial corridors are the reflection of the neighborhoods that they reside in. Okay? So would you provide that to the President and to the respective Councilpeople whose districts those commercial corridors are in.

MR. GREENBERGER: Happy to. COUNCILMAN JONES: What is the number of small businesses that were financed last year through municipal financing such as PIDC?

MR. GREENBERGER: I'm going to
have to get you the number, but --
COUNCILMAN JONES: What's the number of minority businesses that were financed this year through PIDC?

MR. GREENBERGER: I'll get you a number.

COUNCILMAN JONES: What's the number of female businesses?

MR. GREENBERGER: I'll get you
that number.
COUNCILMAN JONES: Okay. You
want to just -- you want to get a sign,

4/14/15 - WHOLE - BILL 150162, etc. say, I'll get you that, because I'm going to go through it.

What is the number of
municipally owned property transferred to small businesses by various departments such as Redevelopment Authority?

MR. GREENBERGER: Wait. Say
the question again.
COUNCILMAN JONES: How many properties that we, the City, have given to or sold to small businesses in the City of Philadelphia this year or last year.

MR. GREENBERGER: We'll have to get you a number.

COUNCILMAN JONES: All right. So my point to you is, I know we're doing well downtown. I appreciate every new skyscraper, every new condo conversion. I saw in Squilla's district that they're going to have million-dollar condos, but I also want to be able to walk in my neighborhood to get bread, butter, milk, cheese, a newspaper or whatever it is

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that the 100 commercial corridors in the City of Philadelphia have, and those questions that I've asked you are every bit as much important as a part of our economy as how many skyscrapers, how many condos that we've built.

So I'm going to relinquish
this, but $I$ do want to know those answers, because in other Administrations we had to come here prepared to give that testimony, and I don't want us to equivocate on that responsibility. I know we got big-picture things like the Pope is coming, but he's got to live somewhere, and I'd like him to see some commercial corridors, and there are over 100 in neighborhoods and around the City of Philadelphia, and regular people that go to work every day, some of them never get to come downtown, maybe once or twice a year, but every day or every other day have to visit those corridors. So I need to have that kind of information, and I'll wait for it.

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But if not, we'll call him back to specifically go into that kind of microeconomic analysis.

MR. GREENBERGER: Happy to.
COUNCILMAN JONES: Thank you, Mr. Chair.

COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
Real quick. PCDC, Councilman referred to prior Administrations. They were primarily responsible for neighborhood commercial corridors and probably have that level of detail. What agency replaced PCDC?

MR. GREENBERGER: The loan managers were incorporated into PIDC and they make the loans through PIDC now.

COUNCIL PRESIDENT CLARKE:
Okay. But PCDC was a little more engaging than just simply loans. I mean, they were -- Councilman, correct me if I'm wrong -- they essentially had assignments to commercial corridors, and you literally could know everybody on the

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block.
MR. GREENBERGER: Yeah. The
loans were incorporated to PIDC. The
technical assistance work was
incorporated into Commerce.
COUNCIL PRESIDENT CLARKE: So
that's in Commerce now? Okay.
COUNCILMAN JONES: So,
Mr. President, if I may, point of information.

If indeed we are talking about the City of Philadelphia, then Germantown and Chelten is as important as Chestnut Street, and if I ask what was the vacancy ratio on Chestnut Street, somebody in here knows what it is, because it's on a comeback. I mean, there is good news. I don't --

MR. GREENBERGER: By the way, I don't know what it is on Chestnut Street.

COUNCILMAN JONES: I'm just
saying there is good news, but $I$ don't know if that trickled down meaning the same thing. I know on Market Street

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between 63 rd and 52 nd there's a 40
percent vacancy ratio since the construction of the El. What efforts have been made to revitalize that? It speaks to your Philadelphia Community Sustainability initiative. We need to target some of their vast resources, some of their marketing. I'd like a City Blue or some of those boutique national firms that are now coming in and looking at Philly and giving them a second look. I don't want their first rung. Give me your second-rung gear. Give me the stuff that didn't sell the first year, put it down in the neighborhoods at an affordable price point. But what I need to have is a strategy.

Don't get it wrong, some of the
folks in your Commerce Department are doing a hell of a job. They remade 54 th Street. You should know that. They remade 75 th and Haverford, and I'm thankful for that, but that should be in your testimony. That should be as

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important as the Navy Yard.
Thank you, Mr. President.
COUNCIL PRESIDENT CLARKE: I
agree, Councilman. We have more
commercial corridors -- I actually even
have more commercial corridors than
skyscrapers and I have pretty much all
the skyscrapers in my district.
PIDC since that's been
referenced in your testimony and your responses, are they here today?

MR. GREENBERGER: I do not see them. Sorry.

COUNCIL PRESIDENT CLARKE:
They're not here? Are they a part of any testimony with respect to the departments? And I say that because PIDC is an even larger part of the commerce-related world, and I do have some issues with PIDC, as I've indicated to you before, this quasi government entity that controls a significant amount of resources and is not a part of government, for all intents and purposes.

4/14/15 - WHOLE - BILL 150162, etc. I just fundamentally have a problem with that.

Are they going to be available
to testify at any point or can we not
require them since they're not --
MR. GREENBERGER: No, no. I
can certainly ask them to do that.
COUNCIL PRESIDENT CLARKE: All right. Okay. Because I want to talk about just generally the makeup of PIDC, the Board, who sits on the Board, who gets appointed to the Board, the whole nine yards, who makes decisions, is there any level of transparency with respect to the decision-making process. I know they have the meeting and then they have a meeting, and the question is -- I've always had some concerns about that. Not the people that work there. They're hard-working people, but just this whole approach to having --

MR. GREENBERGER: I understand.
COUNCIL PRESIDENT CLARKE: -this entity over here that kind of

4/14/15 - WHOLE - BILL 150162, etc. controls all of the, quote/unquote, big money. Thank you. The Chair recognizes Councilman Oh. COUNCILMAN OH: Thank you very much, Council President.

Good morning.
MR. GREENBERGER: Good morning.
COUNCILMAN OH: I only have just one small topic to talk about. The Governor's proposed budget has a decrease in the Philadelphia wage tax. I don't have the exact number. I think it goes from 3.92 to something like 3.54 . MR. GREENBERGER: Something like that. It's a half a point drop, I think.

COUNCILMAN OH: And I had
introduced a bill on a wage tax that takes the wage tax from 3.92 to 2.09 , but the drop in the wage tax, the majority of it doesn't have anything to do with the City. It just has to do with the fact that when the PICA portion of the wage

4/14/15 - WHOLE - BILL 150162, etc. tax concludes, that that portion of the wage tax is done away with. In other words, it doesn't remain as a new tax or an additional wage tax. It just is done away with, it terminates.

To your understanding with
Governor Wolf's proposal -- and it's maybe not a fair question, but if you have some insights -- what is his plan about the 1.54 percentage of the wage tax, the PICA portion of the wage tax? Does that remain or does that terminate?

MR. GREENBERGER: I'm afraid you're way out of my knowledge base here.
(Witness approached witness
table.)
COUNCILMAN OH: There's Rebecca Rhynhart.

MR. GREENBERGER: But Rebecca
Rhynhart --
COUNCILMAN OH: Rebecca to the rescue.

MS. RHYNHART: Rebecca
Rhynhart, Budget Director.

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The Governor's proposal to
reduce the wage tax, the resident wage tax, from 3.9 down to about -- it would go to 3.48 in 2017 and then down to 3.36 in 2020, and we would -- they would make us whole by giving us tax relief for those reductions. So that's a difference also to the bill that you had proposed that you mentioned earlier. Obviously we would need to have some sort of -- the funds replenished in order to be able to have these types of tax reductions under the Governor's budget, which he allows for.

But in terms of the PICA portion, the PICA portion at 1.5 percent stays in place until the PICA bonds are fully defeased, which $I$ believe is in 2023.

COUNCILMAN OH: Right.
MS. RHYNHART: So that is not
an issue or not relevant, $I$ would say, to the Governor's proposal. So the Governor -- that 1.5 percent would

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still -- would go away in either situation, but the base rate would be lower under the Governor's proposed plan. Does that make sense?

COUNCILMAN OH: It does make sense. I mean, I will say that I didn't propose a cut without replacing the money. I just didn't replace it with additional tax money. However, I am interested because $I$ believe that the Deputy Mayor of Economic Development and pretty much anybody that $I$ know, even though we would drop it from basically 4 percent to 2 percent, it's still a 2 percent wage tax that we have that our competitors -- I call them competitors, our neighbors -- and others don't have. So if it is possible to identify the removal of the 1.54 -- I believe it's 1.54 -- PICA portion of the wage tax, I think that would clarify that that tax is not somehow going to remain and be converted into another type of tax.

It just -- so what you're

4/14/15 - WHOLE - BILL 150162, etc. saying is that in the Governor's proposed budget, it doesn't really do -- it doesn't identify anything about the PICA portion of the wage tax other than what's naturally going to happen as we pay off the bonds and then it disappears? MS. RHYNHART: That's correct. And in order for -- that will probably be a discussion held in this room in 2022 about what to do with that 1.5 percent. It is scheduled to sunset. So it is scheduled to go away.

COUNCILMAN OH: Right. I bring
it up because some people would like to keep it and convert it into another tax. I'm not saying that's a bad idea. I disagree with the idea, but there hasn't been, up until now at least from my perspective, a clarification that the intention is to see that the tax is done away with altogether when it sunsets.

MS. RHYNHART: Well, I think
that is what's on the books right now.
So I can't speak to what ideas or beliefs

4/14/15 - WHOLE - BILL 150162, etc. will be held at that point, but, yes, it's scheduled to sunset.

COUNCILMAN OH: Okay. So I would think that basically since it's going to sunset in 2023, that it will be part of our marketing and part of planning for businesses. We talked about some of the other efforts that we're doing, that people would figure out that basically a larger portion of the wage tax, 1.5, is going to be gone in 2023 as opposed to this smaller portion of point, whatever it is, 4 something that the Governor has proposed or that even I have proposed. Three times larger portion would be the conclusion of the PICA tax, and it will be important, $I$ think, to let people know - businesses, investors that we're going to see a sharp reduction in the wage tax.

MS. RHYNHART: I hear you. I think what is also important, though, is what's going to happen next year and the year after to encourage businesses to

4/14/15 - WHOLE - BILL 150162, etc. come here, because I think -- and Alan could speak to this. Definitely I'm going beyond my knowledge base, but I would think that businesses would be more interested in what the current tax rate is for the coming year than a projection for many years out. But $I$ am outside of my league at this point, so I will stop talking.

COUNCILMAN OH: I think so. I
think Alan will agree that businesses would like to see and predict the future and have consistency in predictability in terms of their investment and whether they should or should not remain or expand or come to Philadelphia. MR. GREENBERGER:

Predictability is critical. My hesitation would be a lot can happen in eight years. I wouldn't want to be running around saying that that's going to happen eight years from now, because I don't think any of us can feel assured that that is what's going to happen.

4/14/15 - WHOLE - BILL 150162, etc. Maybe when it's two and three years out, we'd feel better about it, but $I$ think eight years is an awful long time. But your point is well taken. I mean, if it was in fact predictable and assured, it would be a great thing to be marketing.

COUNCILMAN OH: So I'm just going to say and conclude with this, that I think it is important for us to conclude the 1.54 percentage of PICA and not convert it into another tax. I think it ends, it's done, and I think any equivocation on that is problematic, from my perspective, and it also affects what

I think about what the Governor is proposing if it isn't clear what happens to that 1.54 portion of the wage tax.

All right. Thank you.
MR. GREENBERGER: Thank you.
COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
The Chair recognizes
Councilwoman Quinones-Sanchez.
COUNCILWOMAN SANCHEZ: Thank

4/14/15 - WHOLE - BILL 150162, etc.
you, Mr. Chair.
I know Council President has talked around some of the reorg potentially around the Commerce Department. I wanted to just get some better understanding and request the numbers. We requested it out of the Department of Housing and Community Development. Can we get a breakdown of the percentage of money from the Commerce Department that is CDBG and how much is General Fund?

MR. GREENBERGER: Yeah. COUNCILWOMAN SANCHEZ: Do you know what those numbers are?

MR. GREENBERGER: There is
roughly -- well, just CDBG by itself
is -- I'm going to include in that CDBG -- well, it's mostly CDBG -- is about 9 point something million. I can get you a better number, of which about 10 percent supports Commerce staff and the rest is in programs.

COUNCILWOMAN SANCHEZ: And then
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from the General Fund?
MR. GREENBERGER: The General
Fund budget, I have to peel it back for you, but it's basically -- let me just look on my page here. It's approximately 3.1 million.

You know what? Sorry. We're looking at the wrong spot.

COUNCILWOMAN SANCHEZ: I'm
looking at Page 5.
MR. GREENBERGER: Sorry. The
General Fund money is a little over 22 million, and I'm going to peel it all back for you. So 1.9 million of that is in Class 100. That's staff. There is a small amount, $\$ 26,000$, for toner cartridges and things like that. Five hundred thousand dollars is contribution. That's supporting operations of DRWC.

COUNCILWOMAN SANCHEZ: Of who?
MR. GREENBERGER: Delaware
River Waterfront Corp.
And there's 19 million in
what's called purchase of services. That

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includes $\$ 15$ million that goes to the Convention Center every year. So that's simply a passthrough number.

COUNCILWOMAN SANCHEZ: How is
that a passthrough?
MR. GREENBERGER: It was set up
as -- isn't it --
COUNCILWOMAN SANCHEZ: Is that
money we get from the state?
MR. GREENBERGER: Yeah. This
is debt service on the Convention Center.
COUNCILWOMAN SANCHEZ: It's our
portion of the debt service on the Convention Center?

MR. GREENBERGER: Yeah. It just passes through Commerce's budget. We don't do anything with it other than pass it along.

That leaves $\$ 4.7$ million roughly, of which a little over 3 goes to PIDC that is carrying more Commerce staff and is also carrying contracted work with various ethnic Chambers of Commerce and so on.

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COUNCILWOMAN SANCHEZ: Can you give us, going back to Council President and Councilman Jones's point, can you give us a diagram that shows us who are we paying for that is seated at PIDC. MR. GREENBERGER: Sure. COUNCILWOMAN SANCHEZ: And what their positions are.

MR. GREENBERGER: Yeah. Sure. No problem. COUNCILWOMAN SANCHEZ: I think that would help clarify that.

One of the things that we've been talking about and we asked Deborah McColloch, there's been a backlog of some of the capital programs that Commerce is overseeing. Can we get a breakdown? So we have CDBG money tied back several years. Can we get a report of the status of those projects, which ones are going to happen, which ones haven't happened and why, do we need to pull any of that. We've been talking about the restrictions around CDBG funding, and every year we

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get a report and we're like ten years behind on some of that, and some of that I noticed was in Commerce line items. So can you give us an update --

MR. GREENBERGER: Sure.
COUNCILWOMAN SANCHEZ: -- so when she does the Con Plan, before she submits the Con plan, that we have that.

One of the issues that's come up here is the restriction of CDBG money in terms of your projects. Can you tell me quickly what are the limitations to utilizing CDBG money for your Commerce activities.

MR. GREENBERGER: If I might,
I'll do it through an example. We run something called Storefront Improvement Program, which is doing a lot of very small-scale renovations in commercial corridors throughout the City. Most of the Storefront Improvement Program is supported by CDBG dollars. We were informed by the federal government that those dollars now have to be spent using

4/14/15 - WHOLE - BILL 150162, etc. prevailing wage, which is something that hadn't occurred in the past, and many of the small contractors, who are often neighborhood contractors, have very little experience with things like prevailing wage. So there's a very big bureaucratic leap that they have to take. Part of the reason for this is that the prevailing wage requirements are based on dollar value of projects that were set -are you ready -- in 1931, and that dollar value -- so it was $\$ 2,000$ in 1931. It has never been adjusted for inflation. So basically in 1931, you could exclude from the prevailing wage any project under $\$ 2,000$. That makes doing these projects very difficult, and we had to retool the program because of this order from the federal government.

We suspended it for, I think, two months last year to just get the new regulations in place, get the word out, and we've seen a falling off of applications, partly as a result of that

4/14/15 - WHOLE - BILL 150162, etc. and partly because we had to stop the program to retool the regulations. I'm not sure whether it will come back strong, but I think the more important point is that we have to spend more per project than we had in the past, and many small contractors just don't want to go near it. So it's become a problem. COUNCILWOMAN SANCHEZ: We'd like to get an update of what of the CDBG funding restrictions on your projects, outline what they are. You talked about the Storefront. Any other activities that you're doing? What else attributes to the backlog that you guys have? I mean, $I$ guess what I'm getting at is, is your staff overseeing some of these capital projects too time-consuming that they're delayed?

MR. GREENBERGER: Karen Fegely will speak to this in a minute, but just to give you a sort of idea of what's out there particularly around the commercial corridors, last year we funded 14
4/14/15 - WHOLE - BILL 150162, etc. organizations that work on corridors throughout the City. These are things like corridor cleaning, in which we invested $\$ 650,000$ to fund 17 different organizations. There's also \$179,000 from DCED from the state for planning grants and another $\$ 200,000$ from old PCDC funds that were used for implementation projects. So we've made approximately 25 grants over two years for corridor projects around the City. The Storefront Improvement

Program was 58 projects last year, 21 for something called InStore, which was renovations in the store itself. Some of the -- just two other things. Some of the highlighted projects were Germantown and Erie LED light fixtures, North Broad Street lighting which was going in, Germantown and Lehigh, North 22 nd Street, Stenton Avenue, which are ready to start construction. Projects that are in design and engineering include Maplewood Mall in Germantown, 2nd Street Plaza,

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Passyunk and Morris, and Ridge Avenue in East Falls. And projects that are ready to start design engineering include American Street, West Girard, North 52nd Street greenway, lighting under the El and Frankford in K\&A commercial areas, Cottman Avenue, and West Girard streetscape. That's a lot of projects that are moving through the system in various phases.

Karen, would you want to
comment.
MS. FEGELY: I think you covered it.

I guess I would -- if you don't mind clarifying, Councilwoman. You were asking about a backlog. Is it CDBG projects or capital projects?

COUNCILWOMAN SANCHEZ: Both. I'm asking about -- and my time is up. I'm asking about whether that's the best utilization of your staff time in light of the fact that these projects are so delayed. I'm trying to get to the
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efficiency. Are we better off utilizing our external stakeholders to manage some of these projects? I just think that this whole process is cumbersome, so I want to decipher is it the funding or is it our management structure?

MS. FEGELY: And we welcome -we're always trying to tweak and become as efficient as possible. I don't believe we have -- I mean, if the backlog -- if you're referring to capital projects, those projects do take a long time, and I know you hear this every year. They take two to three years to do a streetscape project from beginning to end, and that's the time. And we've looked at -- in some cases we have granted the funds out to a third-party organization. We haven't found that that makes it move any quicker.

COUNCILWOMAN SANCHEZ: So is
that because of the funding source and how it has to be accounted for? I want to get to the --

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MS. FEGELY: No. In those
cases those are not CDBG-funded projects.
Those are City capital-funded projects.
And I really believe that the process is -- it involves multiple levels of review, multiple levels with -coordination with multiple agencies and departments, including when we do a project, there's a lot of community outreach and getting the stakeholder groups involved, and it can be slow, but I think it's --

COUNCILWOMAN SANCHEZ: It's very slow. It's very frustrating. We got to be able to do it better. I'm trying to figure out where the burdens that we issue and we put on ourselves or is there a better streamlined way that we can work with our commercial corridor partners to get boots on the ground, money on the ground. That's what I'm asking. So $I$ want to know if it's not a funding issue, it's capital. What of our structure makes these projects take so
4/14/15 - WHOLE - BILL 150162, etc.
long? I mean, it's taken me five years to get a project off the ground. There has to be something better for us to do from the point of getting it in the budget, let alone carrying it out. That's what I'm trying to understand. MS. FEGELY: Well, and one of things -- and it was brought up during the Capital Budget hearing -- is, we have begun to look more at doing what I'm calling sort of a la carte capital projects. Councilman Jones helped us sort of coordinate this and the stuff we did on 54 th Street and Haverford Avenue where we can look at instead of designing and engineering a full project and ripping up all the sidewalks, can we just go in and do the lighting, can we go in and do the bus shelters, and can we go and do pieces of a project that can happen much more quickly. And we've been successful doing that in a few areas and we're going to look to do that in a few more.

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COUNCILWOMAN SANCHEZ: I know my time is up and I'm taking it, but I'm just very frustrated around this process. I'm trying to figure out a better way of doing this. Again, my -- I'll come back.

COUNCIL PRESIDENT CLARKE:
Councilwoman, we all share your frustration.

The Chair recognizes Councilman Neilson.

COUNCILMAN NEILSON: Thank you, Mr. President.

I want to go back about -- the Councilwoman talked about you suspending a program and you mentioned that it was due to laws from 1931 that you suspended it because you just found out about them, which is the Davis-Bacon Act of the federal government or the Pennsylvania Prevailing Wage Act. Is this a new law that you just found out? I mean, so is it your testimony here today that you've been breaking this since 1931? We haven't been in compliance? I mean, what

4/14/15 - WHOLE - BILL 150162, etc. you said is you suspended it because they made new rules.

MS. FEGELY: Right.
COUNCILMAN NEILSON: These
rules have been in effect since the early
1900s and it's something the federal government does. That's to make certain that your department doesn't give the contracts to your brother-in-law or something like that. That's why. And to make sure that you utilize a local workforce and you pay a prevailing wage, which is based on the community.

So is it your testimony here today -- and it's a quick yes or no -that you've not been in compliance with both the federal and state Prevailing Wage Act during this Administration? MS. FEGELY: No, that's not correct.

COUNCILMAN NEILSON: So you have been in compliance. So that's not what held these projects up. So the projects were not being held up as we

4/14/15 - WHOLE - BILL 150162, etc. were just testifying to, that they weren't being held up due to the prevailing wage requirements and the Davis-Bacon Act?

MS. FEGELY: Our program was designed in such a way that we had been advised that we were in compliance with the Davis-Bacon Act. We were separating out and paying using the CDBG, the federal funds, to pay for the materials part of the portion of the project, and we had been advised that that was appropriate and correct. We were recently advised in the fall that that did not meet all of HUD's requirements and they wanted us to apply the Davis-Bacon Act to the project in its entirety. So as soon as we got that notification, that was when we sort of halted the program and went back and reworked our guidelines and our application.

COUNCILMAN NEILSON: And that notification was due to your violating

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the Act? I mean, someone had to bring that to your attention, right?

MS. FEGELY: Actually, it came
up because we started our new program called InStore, which is the business attraction grants to do the inside of the store and we were designing sort of the guidelines in the process for that, and in doing that and in speaking with our Labor Standards Unit and with HUD, it sort of -- they called to our attention the way we needed to apply Davis-Bacon to that program, and then it made us take a second look at our Storefront Improvement Program.

COUNCILMAN NEILSON: Thank you.
Today we've heard a lot of the Councilmembers' concern on our commercial corridors, and we talked a little bit about the vacancies and stuff like that, and every community deserves a Main

Street or a Market Street that the community can walk down. I think it's important. And today we've heard that

4/14/15 - WHOLE - BILL 150162, etc. we've had a lot of success rates on doing this.

How do you measure success
within the department? I mean, how do you actually determine that -- we heard like somebody has a 40 percent -- the Councilman has a 40 percent vacancy rate on his commercial corridor, but I'm certain that when we get the list from the department, you're going to show us some success there.

How do you measure success so we can measure it in real values and tie it into our Philadelphia Community Sustainability initiative, which the Council President puts right up there to remind everybody. And before you answer that, because $I$ know I'm going to run out of time. I know you did this nice chart over there and you referred to it a few times. After you're done and before the next question, maybe the President will give us some time to really explain what it is, because $I$ know we can't see it

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from here and there hasn't been a handout. I looked in your testimony, your budget book. You haven't handed anything out. So maybe you could explain what that chart does since someone went through so much trouble to design it.

MS. FEGELY: Do you want the chart first or the vacancy?

COUNCILMAN NEILSON: I'd like to see the measured success. I think all of us are excited to hear about how you measure compare to what we call successes in our communities.

MS. FEGELY: It's an excellent question and it's one we're always dealing with and trying to make sure that we're doing that and holding ourselves accountable and measuring return on investment.

Vacancy is in fact the best number we've come up with for measuring change. However, the change in these neighborhoods does take time, and so we do it -- on a year-to-year basis, it's

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really hard to tell. I can give -- I wasn't able to -- we weren't able to answer the specific vacancy rates on the corridors. We do have that data in our office. I can tell you average for the City for all kinds of our commercial corridors, all types citywide is about 17 percent. In our neighborhood commercial corridors that we target through our department, the vacancy rate is about 19 percent, way too high. But $I$ will tell you that that's -- like the 2014 number, it's down from 2002-2003 based on the Planning Commission's Phila's shops survey. It's down from about 25 percent. So the corridors where we have active corridor management, the vacancy rate has come down over a ten-year period. And it's not good enough. We're continuing to work on that.

COUNCILMAN NEILSON: Thank you very much.

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    And then last, Mr. President,
if we can get that chart explained. It's
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been bugging me since they got here.
Because I don't see it. Councilman Jones and I actually walked over to see what it was. So if we could have that explained to us to at least see what it is.

> MS. DOWD-BURTON: Councilman,
thank you very much for your question. The chart is a snapshot of the history of the Nutter Administration's contribution as it relates to economic inclusion, which is measured in the contracts awarded to minority and women-owned businesses by the City as well as the quasi public agencies associated with the City government. And so what you have are the seven years and a projection of the end of the eighth year that totals up top. You'll see the years stacked. When you add them up, you'll see that we're closing in on and expect to exceed a \$2 billion benchmark of contracts awarded to minority and women-owned businesses throughout this Administration. The bottom part of the chart is

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one that measures from year to year, fiscal year -- we start Fiscal Year 2008 through 2014, where our goal was actually 25 percent minority and female participation on contracts. That goal has been in place for over 30 years.

In Fiscal Year '13, we began to look at our participation goals differently.

COUNCILMAN GOODE: Point of
information.
MS. DOWD-BURTON: What we said
was --
COUNCIL PRESIDENT CLARKE: Ms.
Burton, hold on one second.
Councilman Goode.
COUNCILMAN GOODE: There has
not been a goal of 25 percent for 30
years. That's what you just said.
MS. DOWD-BURTON: I said for
over 30 years.
COUNCILMAN GOODE: There has
not been a goal of 25 percent for over 30 years.

4/14/15 - WHOLE - BILL 150162, etc. MS. DOWD-BURTON: So how long
would you say, Councilman?
COUNCILMAN GOODE: First of all, there were no goals during certain Administrations. There were no disparity studies done during most Administrations.

MS. DOWD-BURTON: Okay.
COUNCILMAN GOODE: And when disparity studies started, it wasn't until really the Street Administration through legislation I did. So there was not a 25 percent goal for 30 years. That's not a true statement.

MS. DOWD-BURTON: Okay. Well, I apologize for that. I just know that in 1984 when I came to work for the City as Procurement Commissioner, my goal was 25 percent participation, and when I left in 1990 and came back in 2010, I was not aware that there was a gap in participation goals. So I apologize for that.

COUNCILMAN GOODE: You left out about 20 years.

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MS. DOWD-BURTON: SO I
apologize for assuming that we had participation goals throughout that period. I'm surprised that we did not.

COUNCILMAN GOODE: You left out
about 20 years and about an
Administration and a half.
MS. DOWD-BURTON: Yes.
COUNCILMAN GOODE: Thank you.
COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
MS. DOWD-BURTON: So the goals
then that were set that ran from ' 82 to '90 and then the goals that I walked in on for the Nutter Administration, which were again at 25 percent. In 2012, we began to look at how we calculated our participation goals and what were the variables that kept throwing us off kilter as we tried to smooth out participation and drive more inclusion for minorities and women. So we found out that there were electronic bills that were beginning to pop up in our contracts

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because of the de-regulation of
electricity. And so that was initially about 34 million. It escalated up to 52 million in Fiscal Year '14. This year, Fiscal Year '15, it's actually at 62 million. And we know that we do not have minority and women-owned businesses that provide electric power. So we have created a category that allows us to show the community, the business community, those transactions, and there are 64 contracts this year where we have few or no minorities or women to participate. We bought a helicopter this year. We bought water sledge barge services. We buy proprietary licensing for IT, and we buy a number of different kinds of services that do not lend itself to participation. So we created that portfolio. We publicize it for transparency. And our goal is to help the business community create new markets around these opportunities.

So while they're sitting off to
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the side under the Few or No category, we then look at where the markets we actually have an abundance of minorities and women, and we measure our participation on that. And based on that participation, we were able to increase our goal from 25 percent to 30 percent because we have an adequate supply.

COUNCILMAN GOODE: Point of
information.
MS. DOWD-BURTON: And we
demonstrated that the participation is there.

COUNCILMAN JONES: The Chair recognizes Councilman Goode on a point of information.

COUNCILMAN GOODE: What was the 25 percent goal? How was that set? And we're going to do this all day.

MS. DOWD-BURTON: The 25 percent goal and now the 30 percent goal --

COUNCILMAN GOODE: I asked you how was the 25 percent goal set.

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MS. DOWD-BURTON: It was set by the disparity study.

COUNCILMAN GOODE: Exactly.
MS. DOWD-BURTON: Yes. And so
if you look at the disparity study, you will find that overall the City of Philadelphia has about 20,000 companies, and of those, 35 percent are minority and women-owned businesses, those companies that have more than one employee. In that category --

COUNCILMAN GOODE: But my point is real simple. The goals are set by the disparity study.

MS. DOWD-BURTON: Correct.
COUNCILMAN GOODE: They legally
have to be set by the disparity study.
MS. DOWD-BURTON: Agreed.
COUNCILMAN GOODE: This whole talk of smoothing out participation has nothing to do with the disparity study.

MS. DOWD-BURTON: Except that
over the last three years in our disparity study, we have looked at not

4/14/15 - WHOLE - BILL 150162, etc. only what the market has in terms of minorities and women, we look at the minority and women-owned businesses that actually sell what we buy. So we're looking --

COUNCILMAN GOODE: So you've asked the consultant to provide more information so you can smooth out participation, but by law there still has to be a disparity study that's conducted that looks at the total value of contracts, and in terms of the total value of contracts, which for Fiscal Year ' 14 was $\$ 834$ million, what percentage of that went to disadvantaged businesses? And I'm going to ask the question in reverse. Let me start there. What percentage of the $\$ 834$ million went to businesses owned by white men?

MS. DOWD-BURTON: So what I will look at is --

COUNCILMAN GOODE: There's one number. There's one number that's the answer to that question. What percentage

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MS. DOWD-BURTON: If you look
at that gross number, $\$ 834$ million or so and you have 184 million, you're talking about 22 percent. And what we're talking about is --

COUNCILMAN GOODE: My question
was what percentage --
MS . DOWD-BURTON:
Seventy-eight.
COUNCILMAN GOODE: -- of the --
MS. DOWD-BURTON:
Seventy-eight.
COUNCILMAN GOODE: So 78
percent of the $\$ 834 \mathrm{million}$ went to businesses owned by white men.

MS. DOWD-BURTON: And what I will say to you, sir, when you're looking at the law -- and I looked at the law as well -- I see that there is a title of eligible -- contracts that are eligible for participation, and that is what drives our participation level. There's

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also a guideline --
COUNCILMAN GOODE: When you
look at what law?
MS. DOWD-BURTON: The
Philadelphia Code.
COUNCILMAN GOODE: I wrote a
lot of it.
MS. DOWD-BURTON: I understand
that and I appreciate it.
COUNCILMAN GOODE: And so I
asked a simple question. Of the $\$ 834$
million in Fiscal Year '14, what
percentage went to businesses owned by white men. That number is 78 percent.

MS. DOWD-BURTON: On the gross
number, the number is 78 percent.
COUNCILMAN GOODE: Thank you.
MS. DOWD-BURTON: And when we
look at --
COUNCILMAN GOODE: Thank you.
Thank you, Mr. Chair.
MS. DOWD-BURTON: -- the
disparity study, the disparity study that guides what we do -- you're welcome, sir.

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COUNCILMAN JONES: Thank you.
We'll go back and recognize
Councilman Neilson.
COUNCILMAN NEILSON: Do we participate on all your procurement on CoStars? Have you ever heard of the CoStars program?

MR. GREENBERGER: I'm sorry. What is it, Councilman?

COUNCILMAN NEILSON: CoStars.
MS. DOWD-BURTON: I'm sorry. I
don't --
COUNCILMAN NEILSON: CoStars.
MS. DOWD-BURTON: You're
saying --
COUNCILMAN NEILSON: CoStars,
C-O-S-T-A-R-S.
MS. DOWD-BURTON: I've never
heard of that concept, sir.
COUNCILMAN NEILSON: Okay.
MR. GREENBERGER: Apparently,
Councilman, that's a listing for real estate.

COUNCILMAN NEILSON: No. It's

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a listing for all procurement and all services, all type of businesses. And within the CoStars, within their department, the Pennsylvania Department of General Services allows us to do some procurement through there and demands minority participation within. So I was just wondering. And I'll try and get you that information and try and bring them down to the departments, because I think this is an ongoing -- no one talks about it.

MS. DOWD-BURTON: So,
Councilman, the Procurement Department, which will be testifying, does in fact use state contracts and they are responsible for reporting whatever participation the state contracts does lend.

COUNCILMAN NEILSON: All right. Because those are some of the ones we can piggyback on who already have some minority participation and we can reap the benefit of them as well. I was just

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> MS. DOWD-BURTON: You're
welcome.
COUNCILMAN NEILSON: I have no further questions, Mr. Chairman.

COUNCILMAN JONES: Thank you, Councilman.

I have a couple of quick
questions. I see -- yeah, that's me. And now we have Councilwoman Sanchez.

A couple of quick questions. I don't measure success necessarily by statistics and percentages. Let me ask two specific questions. One, last year you hired an international developer.

MR. GREENBERGER: Director of
International Investments, right.
COUNCILMAN JONES: And you have over the last year dealt with companies minority and female. Name for me your signature firms that you would point to as having successfully been included in the procurement system and name for me

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three companies that you brought overseas to Philadelphia to relocate on the international end.

MR. GREENBERGER: So two
separate questions, right?
COUNCILMAN JONES: Minority and
female businesses that have done well
with the City of Philadelphia and international businesses that you've recruited from wherever to Philadelphia. Let's let the lady go first.

MS. DOWD-BURTON: So I'll start with a couple of companies, and they have been here in City Council testifying before the Economic Opportunity Review Committee. I want to thank Council for providing that venue for us to measure impact of our programs within the marketplace.

So the companies that I would suggest are Advantage, which is a construction company that is expanding beyond construction into manufacturing, and they actually produce some of the

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COUNCILMAN JONES: Is it a minority?

MS. DOWD-BURTON: It's a
minority African American male.
Arora Engineers is a company.
It is Indian descent, Indian owned, 28-year company that is an engineering firm doing very well at the airport. And many of these companies that I'll name are doing business and being successful in the public as well as the private and non-profit sectors.

The third is Team Clean. I'd
also add U.S. Facilities as well. I couple them because I know U.S. Facilities has been around for 30 -plus years, and the importance of that company is the fact that they have groomed, mentored, and grown other companies that have now grown up. You've got Team Clean, which says -- the proprietor is happy to say she started out with a broom, a pail, and a mop and now she's a

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\$17 million business being very successful.

Swain Technology is a company
that is of Asian descent and they are in
fact one of 33 in the world that have --
COUNCILMAN JONES: Do we have Hispanic companies? I'm hoping.

MS. DOWD-BURTON: I'm sorry?
COUNCILMAN JONES: Because
Sanchez is next.
MS. DOWD-BURTON: Sorry?
COUNCILMAN JONES: I hope we have a Hispanic company.

MS. DOWD-BURTON: Absolutely.
As a matter of fact, I think Swain Tech, I'm sorry, is a Latino company. And one of the things that we are very particular about is making sure all of our initiatives include the African American, Asian, and Hispanic Chambers of Commerce. We work closely with them during our MED Week enterprise celebrations, and I thank you and other members of Council for participating in that program. We have

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highlighted a number of other companies that are in fact in our profiles, our Fiscal Year '14 annual report that we're very proud of.

COUNCILMAN JONES: All right.
MR. GREENBERGER: Just give you
a quick three here. There's a company named Fibria, which does transportation and utility work. They're from Brazil.

COUNCILMAN JONES: Where are
they located now?
MR. GREENBERGER: They are on
Delaware Avenue north.
COUNCILMAN JONES: What size company?

MR. GREENBERGER: Let me just ask a quick question, because there's a long of list of data here, but I'm not sure what the columns are.

MS. DOWD-BURTON: While he's
checking, I will also add Steadfast Entities, which is an African American construction company that has the crane that was alongside Evo at 32 nd and
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Chestnut Street and is also in Children's Hospital project. So there are many, many companies that we are truly proud of and that we've highlighted.

COUNCILMAN JONES: Thank you.
MR. GREENBERGER: Sorry. Thank
you for indulging me. Fibria is just starting here. Their anticipated growth -- so this hasn't happened yet -is --

COUNCILMAN JONES: Have they started here?

MR. GREENBERGER: They have just started an operation here, but their anticipated growth is upwards of 200 employees.

COUNCILMAN JONES: What do they do?

MR. GREENBERGER: They are involved in transportation and utilities, and unfortunately $I$ don't know them personally, so I can't tell you.

Oh, that's right. This is the pulp products into the Tioga Marine
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Terminal. That's right.
There's another company called Ecosave, which is an Australian company. They're involved in -- they basically do consulting and development business with firms that are looking to save energy. So they'll go in and do -- for example, they'll do an audit on a building.

They'll propose ways of saving energy, and then they'll use the savings as a way to finance the improvements necessary to make the savings happen. I actually just met with them recently. They're a firm of about -- I think they're --

COUNCILMAN JONES: Where are they located?

MR. GREENBERGER: They're in the Navy Yard. They're a firm of about 30 people that is planning on now pretty significant growth to about 100. And then the third example is a firm called Clinigen, which is a small pharma and life sciences firm. They're in Center City. They currently have a

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COUNCILMAN JONES: Okay. I would like to see some in Parkside, Hunting Park, American Street. I like the Navy Yard. I mean, beautiful view, but we would like to see some of that prosperity centered around neighborhoods.

MR. GREENBERGER: I understand.
COUNCILMAN JONES: That's my goal.

MR. GREENBERGER: I understand.
I'll also just mention to you -- I'm not going to go through a list here, but we're talking to a number of Israeli and French firms from Leone at the moment about coming over who has expressed interest as a result of both travel and --

COUNCILMAN JONES: Hunting
Park, great industrial park.
MR. GREENBERGER: It is.
MS. DOWD-BURTON: I'll also
mention Alpha Enterprises, which is out

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in Parkside.
COUNCILMAN JONES: That's in the 4th District. That's good. I know where that is. It's in Parkside.

MS. DOWD-BURTON: Yes.
MR. GREENBERGER: Since we're talking about 4th, I'd probably mention United Scrap up on Wissahickon Avenue, which was a big business attraction effort.

COUNCILMAN JONES: Each
District Councilperson deeply loves the City of Philadelphia. I kid you not. I can't think of one. But all of them love their districts even more, I would imagine.

MR. GREENBERGER: Can't think
of one.
COUNCILMAN JONES: Because
that's where they're from. So breaking down the information so they know the relevance to their particular district is important.

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The Chair recognizes
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Councilwoman Sanchez.
COUNCILWOMAN SANCHEZ: We love our children differently.

COUNCILMAN JONES: Yes, we do, but we love them all.

COUNCILWOMAN SANCHEZ: I just want to go back to one point, because my issue with the contracting is not just an issue that I'm going to bring up to Commerce and we brought up to OHCD, I'm going to bring up with Water. I just feel like there's a lot of time and energy expended by the departments who are doing capital programs, and I'd like to see that process streamlined. I think in light of the fact that we are going to be going into a new Administration, we need to begin to talk about that, because I find that my office ends up doing a lot of coordination and we just need to look at whether departments should be managing contracting work. Because Commerce Department, everybody there is extremely responsive. I'm talking about as a

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Timeline, what money, as I
said, going back, how delayed they are, where they are, because $I$ think we're going to have to make some decisions in this budget, and for me and my district, it's like what needs to happen, what is never going to happen if we've allocated money that we're not going to utilize.

MR. GREENBERGER: Can I make a suggestion? What I'd really love to do is take a case study, let's say something in your district, and just sort of track it through with your staff --

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COUNCILWOMAN SANCHEZ: You
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really don't want to do that.
MR. GREENBERGER: -- step by
step.
COUNCILWOMAN SANCHEZ: You will
start crying. You really don't want to do that.

MR. GREENBERGER: I do want to
do that.
COUNCILWOMAN SANCHEZ: I want
you to look at what your processes are and where we can have some recommended streamlines.

MR. GREENBERGER: That's why I want to do this.

COUNCILWOMAN SANCHEZ: So I can
list ten projects and then I'll start crying. So let's not do that. Let's not kill each other on that. I think we just need to look at those things. And, again, I see too much resources being expended in different departments to do the same thing, and so $I$ just think as a government, those things need to be better aligned. And, again, I know

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Council President is looking at how do we align some of the stuff. I think it's the appropriate time to have that conversation, without folks needing to get defensive, because $I$ think part of it is, this is the way we've been doing things and nobody is willing to take the charge to say we need to do this a little bit better.

That said, I just had a
technical question for why is Campus
Philly, the $\$ 1.1$ million, being put
through Commerce for the first time? Is
there a reason why that money is coming through you?

MR. GREENBERGER: We have
funded Campus Philly and Graduate! Philly previously through Commerce. It's kind of an open choice. You can probably put
it in a number of places, but I think
since the focus of the programs is on
creating a stronger talent pool in
Philadelphia, which has a direct
relationship to businesses being

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interested in Philadelphia, it seemed
logical to put it through Commerce.
COUNCILWOMAN SANCHEZ: So
that's 1.1 million in General Fund?
MR. GREENBERGER: That's
correct.
COUNCILWOMAN SANCHEZ: Just verifying.

And then, lastly, we put forth some very aggressive, in collaboration with the Administration and Council, some small business tax cuts. So I'd like to hear from you what has been your communication strategy around my BIRT bill, my single sales bill, and use and occupancy reform. What has been the communication strategy?

MR. GREENBERGER: Yeah. I have it.

MS. FEGELY: Sure. I'll just chime in. We've been using just all of our connections and social media and contact lists that we have. So Commerce sends out newsletters, electronic

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newsletters that go to our business community, as well as we really rely on our sort of intermediary agencies, so business technical assistance providers, the Chambers of Commerce, community development corporations.

COUNCILWOMAN SANCHEZ: Are they required as part -- since we pay them and we have contractual services, are they required to tell all of their members -like what specifically are we asking them to do? Because I'm finding that as I go out, people don't know about it. And so that's why I ask you what's the strategy and what are we requiring our stakeholders, particularly ones that we contract, to do to their members?

MS. FEGELY: That's a good point. The ones we contract with, it's certainly in their contract that they will pass on and provide information on behalf of the City, and then they report it back to us in their quarterly reports, but that's a little bit after the fact.

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COUNCILWOMAN SANCHEZ: I
haven't seen it in any of the reports.
So they do e-mail blasts. They do
information. It's tax season. I had to
ask the Council President for an additional mailing on that because I found that as I was going out, people didn't know about it. And, again, I think this is an opportunity for government to tell people what we're doing, to tell the story, and I think those are missed opportunities, because we assume people are going to do that. But I've looked at everybody's newsletter. None of the ethnic chambers, no one has advertised, and I don't take it personal because they're my bill, but no one has advertised aggressively or even anything. I haven't seen it. MS. FEGELY: I have seen it in a couple, but you're right, we can be more deliberate about what we are specifically asking them or requiring them to do.

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Councilman Henon's task force, Manufacturing Task Force, listed it, but other than that, I haven't seen it anywhere else. And I think -- this is tax season. People are putting it out.

MS. FEGELY: I know New
Kensington CDC had it in their
newsletter. I know I saw that one. But you're right, we should be making sure. And we have been working with Revenue and they've been -- because they're having the same issue, that people aren't aware of it.

COUNCILWOMAN SANCHEZ: I just want us to be very deliberate in our ask about this, because those are the good things we're doing. I mean, all you hear, all we hear is, You're going to raise my property taxes and we're getting beat up, but no one is hearing, You have a 70 percent cut for manufacturers, you have a 50 percent cut for small businesses. I mean, no one is getting
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that message, and so I think we all have kind of a responsibility to do that.

Thank you.
Thank you, Mr. President.
COUNCIL PRESIDENT CLARKE:
Thank you, Councilwoman.
The Chair recognizes Councilman Goode.

COUNCILMAN GOODE: Thank you, Mr. President.

Thank you for the chart. I have some other questions for the record, though.

In terms of the percentage of contract dollars going to Asian American businesses in Fiscal Year '13, what was that number?

MS. DOWD-BURTON: Asian
American businesses in Fiscal Year '13?
COUNCILMAN GOODE: Yes.
MS. DOWD-BURTON: I can look
that up if you want to wait or I can give
that information to the Chair.
COUNCILMAN GOODE: I'd prefer

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to wait.
MS. DOWD-BURTON: Okay.
Okay. In Fiscal Year '13,
Asian Americans you're asking?
Utilization was 2 percent, and I'm
looking at page --
COUNCILMAN GOODE: And what was
that number in Fiscal Year '14?
MS. DOWD-BURTON: Asian
Americans in Fiscal Year '14 was 2.94
percent. Now, this is 2.94 percent of a 29 percent number. If you look at what did that represent of the total number, we would count it as 10 percent.

COUNCILMAN GOODE: What's
interesting is, you're using two different books and I know you have the information side by side in terms of Fiscal Year '14 and Fiscal Year '13, but you can use two different books. But let's move from that.

So you're saying the number went up in terms of percentage of contract dollars from Fiscal Year '13 to

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Fiscal Year '14 for Asian American businesses?

MS. DOWD-BURTON: Okay. So
what I'm saying is --
COUNCILMAN GOODE: I'm just
asking for numbers.
MS. DOWD-BURTON: And I'm going
to explain the numbers.
COUNCILMAN GOODE: You don't have to explain the numbers to me. I just want the numbers for '13 and '14, first for Asian American businesses and then for Hispanic businesses, then for African American businesses.

MS. DOWD-BURTON: Okay. So for
Asian American businesses -- I want to give you on the same scale. That's what I'm looking for. One I use the disparity study and the other I'm using the annual report, which I --

COUNCILMAN GOODE: That

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doesn't --
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MS. DOWD-BURTON: -- which I
submit a comparison on.

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COUNCILMAN GOODE: I believe in
the annual report, you have side by side numbers in Fiscal Year '14 and Fiscal Year '13.

MS. DOWD-BURTON: It does and that's what I'm going to give you.

So in the annual report for the
Asian community, Asian businesses in 2013, the number was 7 -- well, it looks like two numbers are close, 7 or 8 percent, and in '14, the Asian number is 10 percent.

COUNCILMAN GOODE: That's the percentage of all DBEs. That's not the percentage of contract dollars.

MS. DOWD-BURTON: That's correct.

COUNCILMAN GOODE: I'm asking for the percentage of contract dollars, and you have those numbers as well.

MS. DOWD-BURTON: Oh, okay. So then the first number I gave you was 2 percent of contract dollars, and this is based on minority, women --

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COUNCILMAN GOODE: I'm asking
for total percentage of total contract dollars.

MR. GREENBERGER: You want
contract dollars, yeah.
MS. DOWD-BURTON: Okay. So
Asians were 2.94 percent for 2014.
That's the number you're looking for.
COUNCILMAN GOODE: '13 and '14
for Asian American, for Hispanic, for
African American. I'm asking for six numbers. I want you to compare them year to year.

MS. DOWD-BURTON: Okay.
COUNCILMAN GOODE: Those numbers are actually on a chart in the book.

> MS. DOWD-BURTON: Okay. So

Asian Americans were 2 percent for Fiscal Year '13, 2.94 percent in Fiscal Year '14.

> COUNCILMAN GOODE: It went up.

MS. DOWD-BURTON: I'm sorry?
COUNCILMAN GOODE: It went up.

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MS. DOWD-BURTON: Yes, it went
up. Yes.
For the Hispanic business
community, the number was 1.9 percent in
Fiscal Year '13 and it went up 3.6
percent in Fiscal Year '14.
COUNCILMAN GOODE: Okay.
MS. DOWD-BURTON: For Native
Americans, 0.2 percent and Native Americans were zero. The 0.2 percent was in '14. The zero percent was in '13.

For the African American
businesses, in '13 it was 11.9 and in Fiscal Year '14, it was 11.

COUNCILMAN GOODE: It went down.

MS. DOWD-BURTON: It went down. It was up from 8.9 percent in '12. So it went 8.9 percent in $112,11.9$ in '13, and then down to 11 in ' 14.

COUNCILMAN GOODE: But it was higher than that before it went down to 8 percent.

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MS. DOWD-BURTON: I'm sorry?
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\text { COUNCILMAN GOODE: It was }
\end{array}
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higher than 8 percent before it went down to 8 percent.

MS. DOWD-BURTON: I don't have
'11 with me.
COUNCILMAN GOODE: But it went
down from Fiscal Year ' 13 and '14; is
that correct?
MR. GREENBERGER: Yes.
MS. DOWD-BURTON: Yes.
COUNCILMAN GOODE: Thank you.
MS. DOWD-BURTON: And we can
discuss why $I$ think it went down, if you're interested.

COUNCILMAN GOODE: I'm not
asking that.
MS. DOWD-BURTON: Okay.
COUNCIL PRESIDENT CLARKE:
Thank you.
That appears to conclude the questions. Thank you very much.

MR. GREENBERGER: Thank you.
(Pause.)
COUNCIL PRESIDENT CLARKE: Next
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up we have OIT.
(Witnesses approached witness
table.)
COUNCIL PRESIDENT CLARKE: Good afternoon.

MR. EBEID: Good afternoon. I'll try to keep it two minutes or less on my testimony.

COUNCIL PRESIDENT CLARKE: Your
choice. I guarantee you there will be more questions that take more than two minutes.

MR. EBEID: I will leave more time for you.

Good afternoon, Council
President Clarke and members of Council.
I am Adel Ebeid, Chief Innovation Officer, speaking on behalf of the Office of Innovation and Technology, OIT, and the IT community at large. I appreciate the opportunity to testify today on the Fiscal Year 2016 budget. Some of the OIT management team members are joining me today as well as several project

4/14/15 - WHOLE - BILL 150162, etc. executives and agency IT directors in the audience should you have any more detailed questions that $I$ cannot provide answers for.

I'm extremely proud of the progress made by the IT community throughout the City, especially during Calendar Year 2014 as we continue to upgrade the City's technology infrastructure and modernize the core systems that run day-to-day government operations and enable City agencies deliver services to their constituents.

Strategically we continue to
lead ahead of other cities in the following key areas: A cloud-first strategy to get us out of buying hardware and software and focusing more on buying services; a buy and configure strategy as opposed to a build and customize from scratch; and an open data and a civic technology that will improve transparency and citizen engagement.

Today more than 23 RFPs and

4/14/15 - WHOLE - BILL 150162, etc. contracts have been issued to assist agencies with upgrading core systems, with the goal of achieving more efficient government operations. These RFPs and contracts touch almost every agency in the City and will have a significant positive impact in how services are delivered to our internal and external customers. A few examples include cashiering and point-of-sale upgrade, which was completed; the fleet and inventory management system, which was completed; a 311 CRM system, which was completed; lobbyist reporting system, which was completed; budget and planning and formulation system scheduled for the summer of 2015; a brand new alpha.gov web presence, which is scheduled for the summer of 2015; Phase 1 of License and Inspections, currently in production; a new revenue tax data warehouse scheduled for the fall of 2015; the initial phase of the One Philly project covering $H R$, payroll, time and attendance, pensions,

4/14/15 - WHOLE - BILL 150162, etc. first phase scheduled for the winter of 2015; electronic plan reviews scheduled for early 2016; and a new payment information system scheduled for early 2016.

As we look ahead to the next 18 months and beyond, we also have scheduled a complete replacement of the preliminary arraignment system, otherwise called PARS; a replacement of the jail management system, also otherwise called Lock and Track; replacement of the public safety message switch, which exchanges sensitive data across all public safety partners; replacement of criminal history and search warrants; new procurement system; new mass property appraisal system; voter management system, just to name a few.

No other Administration has really ever taken a similar project pipeline or a more aggressive agenda to modernize City services or bring about more efficient and effective government.

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For those who actually find actual numbers to be more interesting, here are a few to hopefully paint a picture of the scale, diversity, and complexity of the City's technology infrastructure.

There are 24,107 PCs, laptops, and tablets; 25,751 e-mail accounts; 1,231 servers; 590 virtual servers; 1 petabyte of storage; 26,507 telephone lines; 2,245 cell phones; 2,418 smartphones; 88 cell phones deactivated; 186 cell phones activated; 8,000 radio subscribers; 248 routers and switches; 220 telecommunication circuits; 2,538 video surveillance feeds; 506 enterprise and agency business applications; 212 active projects; 52 contracts; 19 subcontractors; 2,454 phila.gov web pages; 164 open data sets; over 1,000 active unique GIS data sets, 28 percent are shared within and across City government; 48 online services; 440,561 E-payment transactions resulting in more than 95.5 million collected online; 51

4/14/15 - WHOLE - BILL 150162, etc. KEYSPOT locations; 215 events held in innovation lab involving 136, 66 involving external stakeholders; 36

Innovation Academy graduates; 343
full-time staff within the IT community,
25 are part time; 57 employees are bilingual, and of the 57 bilingual employees, 36 are men, 20 are women; 31 full-time staff hired during Fiscal Year 2015, of which 48 percent of them are minority, 52 percent are white, and 39 percent are women, just to name a few.

The IT community stretched across all City departments and agencies is working tirelessly every day to keep government operations running smoothly and leveraging every opportunity to infuse creative thinking and innovation to get more done with less resources. We wouldn't be able to achieve much without their support, the support of the agency commissioners and the executive directors and, more importantly, Council's continued support and commitment to help

4/14/15 - WHOLE - BILL 150162, etc. us get the job done. It's a partnership that works well, and we look forward to strengthening the relationship.

Thank you for the opportunity. I realize it was a little longer than two minutes. I'm happy to take any questions you have.

COUNCIL PRESIDENT CLARKE:
Thank you. A couple of quick questions.
In the budget detail, Section
21, Page 39, it looks like you spent 615,000 on overtime in the Communications Division and in FY15 with only 39 employees, that's almost 16,000 more per year per employee and 35 percent more in pay compared to base salaries. I'm going to ask you this question. I think I know the answer, but I'll ask it. Why not fill those unfilled positions as opposed to paying overtime?

MR. EBEID: Sure. I think the
initial strategy always is to maximize those number of filled positions before paying overtime. Overtime for us is a

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last resort. However, some of the --
it's very difficult to sometimes get
individual talent that has some of these
skills. So we do try to keep overtime to a minimum, but if we can't fill them, we do have to go to overtime.

COUNCIL PRESIDENT CLARKE: Is this pretty much an annual process based on the inability to find employees that are qualified for these positions?

MR. EBEID: The combination of the increased issues that we have to deal with within Communications, whether it's the radio surveillance cameras or just regular voice and data, the combination of not finding the talent as well as the need to cover 24 by 7 makes it a really tough situation. We do try to keep overtime to a bare-bone minimum, but we do run into situations where we have to respond 24 by 7. So weekends, off hours. So it's very difficult sometimes to try to keep that to a bare bone. COUNCIL PRESIDENT CLARKE:

4/14/15 - WHOLE - BILL 150162, etc.
Okay. I'm going to ask for you to forward the qualifications required for those positions. MR. EBEID: Sure. COUNCIL PRESIDENT CLARKE: In Section 21, Page 95 of the detail, you're proposing an expenditure of $\$ 15$ million for a new CAD, but last year you apparently had in the budget $\$ 15$ million for a CAD system. Is there a reason why that was not spent last year? You're rolling it over from last year. MR. EBEID: Sure. I'm going to ask Ray Hayling, Deputy CIO for Public Safety, for that.

COUNCIL PRESIDENT CLARKE:
Sure.

> MR. HAYLING: Raymond Hayling,

Deputy CIO.
That money was actually provided to us via 911 funding last year. However, even though we are budgeted for it, we don't actually receive the money. We get the money in quarterly payments
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from the state. I believe that money just started making its way around and that project has started.

COUNCIL PRESIDENT CLARKE: So
that was money that was targeted last year, was not spent, but will be spent this year?

MR. HAYLING: I don't know if
all of it will be spent this year, but we'll start the project.

COUNCIL PRESIDENT CLARKE:
Okay. I want to ask you a question I get asked a lot from time to time, particularly from Councilmembers. So in the federal government and the state government -- and I've actually found that out in the state government having traveled up there a number of times over the past year or two -- that they have separate systems with respect to Internet and all of the other technology-related activities, the legislative branch and the executive branch. And from time to time, the question comes up from

4/14/15 - WHOLE - BILL 150162, etc. Councilmembers about how come we don't have our own technology system in Council, because we're a separate branch of government. And can you tell me what's the downside of that or is there a policy issue with respect to that? Just kind of give me your feedback. What's your perspective on that? MR. EBEID: Sure. Just by way of background, I spent most of my professional career in government and I am used to the scenario where separation of power also trickles down to operations as well. And in order to afford you, your office, with that flexibility, in Fiscal Year 2013 we offered and followed through on transferring all the dollars, the budget, and the contracts for IT that supports Councilmembers. So your office has complete discretion over how that's spent. It may not be enough, in fairness. COUNCIL PRESIDENT CLARKE:

That's the key word.

4/14/15 - WHOLE - BILL 150162, etc. MR. EBEID: It may not be
enough. I think we're all struggling with the same issue. But we transferred that because, frankly, we just didn't feel that it would be appropriate for us to manage that on your behalf. We do provide you what's called core services. We wouldn't want you to build a separate highway and a separate set of roads for yourself. So we do provide some core basic services, whether it's access to the Internet or whether it's connectivity or even e-mail, but we're very open to going in a different direction if you feel you need to be in control of those services.

COUNCIL PRESIDENT CLARKE: All
right. And my understanding that there were some suggestions that there could be certain limitations to access the information, particularly on the public safety side, if we were not online with the Administration's system. Is that accurate?
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MR. EBEID: I don't know
exactly that piece of it. There are some systems that require for us to be in compliance, so if you do have access to those systems, we need to make sure that however you're accessing those systems, it also falls within the compliance framework.

COUNCIL PRESIDENT CLARKE: All right.

MR. EBEID: I'm guessing at that one, I have to admit, because I'm not quite sure exactly what systems you have access to.

COUNCIL PRESIDENT CLARKE: All
right. And I'm just asking these questions because I get asked these questions from time to time. So we are all one big family, legislative and executive branch, but every now and then we kind of like disagree on some things. So there are actually times when people are concerned about having certain things on servers,

4/14/15 - WHOLE - BILL 150162, etc. and the belief is that there is somebody up on that seventh floor or somewhere in the government that's actually looking at all of our stuff, right, so you'd better be careful. So you got these wireless devices and it may put us in a position where the person, whoever that is upstairs, is watching all of our stuff. Is there any validity to any of that? Is there an opportunity for the executive branch, whatever portion of that executive branch, actually can literally access information within the flow of the City Council of Philadelphia?

MR. EBEID: We are not sitting back in our office watching particular content.

COUNCIL PRESIDENT CLARKE: I'm just kind of joking. I'm sure there's nobody sitting back in the offices, but do you have that access? Let me cut to the chase.

MR. EBEID: As the
administrators over the overall

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infrastructure, we have the capability to make sure that the system is run in the most efficient manner. That does not mean that we sit back and look at anything. Do I have the capability? Yes.

COUNCIL PRESIDENT CLARKE:
That's the question.
MR. EBEID: Do I do it? No. And if $I$ ever hear any of my staff doing it, I will deal with it.

COUNCIL PRESIDENT CLARKE: So we in fact don't have a separate system?

MR. EBEID: Today we have
several touch points. We have several common points that we connect, same network, same access to the Internet, and to some extent same servers when it comes to e-mail.

COUNCIL PRESIDENT CLARKE: So do we in City Council have the ability to access information from the executive branch?

> MR. EBEID: What kind of

4/14/15 - WHOLE - BILL 150162, etc.
information are you looking for?
COUNCIL PRESIDENT CLARKE: Any
kind of information. You've just
indicated that you have the ability to
access information from the legislative
branch. You work for the executive
branch; am I correct?
MR. EBEID: Yes.
COUNCIL PRESIDENT CLARKE: All
right. So my question is, does City
Council have the ability to access information from the executive branch, any type?

MR. EBEID: You and I have
exactly the same access levels.
COUNCIL PRESIDENT CLARKE: All
right. Okay. I mean, you responded initially and you implied that we have a separate system because you turned -gave an opportunity to have revenue given to Council, and you acknowledged it wasn't enough to set up our own separate system. I'm not saying that we necessarily need that, but $I$ just wanted

4/14/15 - WHOLE - BILL 150162, etc. to clarify on the record, because I do get asked this question on numerous occasions about the ability to access information that we in City Council want to keep somewhat confidential with respect to our ability to operate as a co-equal branch of government. But I think you've answered my question. Thank you very much.

The Chair recognizes Councilman
Neilson.
COUNCILMAN NEILSON: Thank you, Mr. President. I think the question that you were trying to ask was, the Mayor's staff, someone in the Mayor's staff has access to our information, but there's not a person on Council's staff that has access to his, and I think that was the fact that you were trying to bring out, because our systems aren't too separate as we think they are.

Good afternoon. Thanks for
coming. I'll start out. I have many questions, many questions for you, and

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I'm not going to ask them all today. I'll save us all the trouble and I'll ask you to make yourself available for a callback.

I have some of my questions that $I$ would like to ask and have a written response, but today $I$ want to talk a little bit about your staff augmentation.

In your budget, I've identified
on a quick glance is over $\$ 4$ million in staff augmentation. Much of this is recurrent costs annually, according to the budget documents that you supplied to us today. These costs have increased significantly prior to last year's numbers, and not having the previous budgets, I can't even -- I don't even know where they go, because it's not how we're set up here.

So during my tenure in the
Governor's office, I found staff augmentation was being utilized improperly and at times the Commonwealth

4/14/15 - WHOLE - BILL 150162, etc. was paying up to $\$ 335$ an hour for that one employee. So what I'm going to ask you to do is to supply us with a detailed breakdown of all your staff augmentation, the hourly rate we're paying them, and how many people that entails.

For example, the person $I$ was paying $\$ 385$ to at the Department of Labor and Industry, I hired him. I hired him at $\$ 45,000$ a year and gave him a $\$ 5,000$ a year raise. So, I mean, here we are paying a contractor all that money, $\$ 600,000$ a year for one person to overlook our servers. So it's kind of like -- it's low-hanging fruit that we can pick off, that augmentation, because I do realize in the IT world, there are special specific projects where you need expertise, but what $I$ saw with the budget that you submitted here today is, the staff augmentation is $\$ 100,000$ annually for the last few years to take care of our Lotus Notes program, something that's extinct, pretty much extinct anyhow. So

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I don't want to badger you on that, but there's a lot of stuff in there I think we could save.

And earlier I asked the
question about CoStars. Is that a program that you participate in as well? MR. EBEID: I'm very familiar with CoStars. We don't participate in that one. Procurement Department might be a better agency to provide an answer as to why, but my understanding is that they're not eligible because of the procurement process that they followed. But the City does sign participating addendums and use several co-op contracts from the Commonwealth as well as the federal government.

COUNCILMAN NEILSON: Thank you for that.

Also within your budget is -the Mayor has asked us for a 9 percent increase in real estate taxes, and it's been a common question I've been asking everybody, and today you're asking for, I
4/14/15 - WHOLE - BILL 150162, etc.
believe it's, 8 and a half percent increase in your own budget. Is there some way we can cut that? What would you do if you had 9 percent less instead of 9 percent more?

MR. EBEID: So folks in my position, public or private sector, have three key categories that they go to. You demand, supply, and consumption. Easiest to deal with is the last one. So we trim down our consumption of commodities and goods and services, which at the end of the day will have a derivative effect on the customer service.

COUNCILMAN NEILSON: Speaking
of customer service --
MR. EBEID: I'm sorry?
COUNCILMAN NEILSON: Speaking
of customer service, $I$ don't want to cut you off, but they're going to ring me out soon. You said earlier that you give City Council a budget and that you're taking care of all our systems. Are you

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aware that our constituent service programs here in City Council are done by Microsoft Access?

MR. EBEID: It would not
surprise me. I'm not aware of those details, but it wouldn't surprise me.

COUNCILMAN NEILSON: Is there anything within your budget to help the programming within City Council, because we're increasing the upgrade technology and basis, so we can better serve the citizens which we represent?

MR. EBEID: I can --
COUNCILMAN NEILSON: Like is
there programming in here?
MR. EBEID: I can easily bring
one or two of my staff and get some requirements of what you want to see and see what options we can come up with. Absolutely.

COUNCILMAN NEILSON: That's great, because currently $I$ pay an outside vendor through my campaign fund just to track some of this stuff due to the --

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but it would be great if we can try and upgrade that. And if you can, when we talk about the staff augmentation and I know someone else -- but when you do that, can you report us back on the minority participation within those two, because it's a big number of contracts that go out there.

MR. EBEID: Yes, we can report that back.

COUNCILMAN NEILSON: And I will
submit the rest of my questions in writing to you, if you would indulge me a little bit.

That's all for me,
Mr. President. I heard my bell.
COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
The Chair recognizes Councilman
Jones.
COUNCILMAN JONES: Thank you,
Mr. President.
And I want to thank you so very much for providing the detail. I did

4/14/15 - WHOLE - BILL 150162, etc. notice. If you could go back to your point of testimony that kind of chronicled how many phone lines we had and could you repeat that a little slower, because $I$ don't think that's in your testimony you gave us. Is it?

MR. EBEID: It's not. I'm happy to provide you a copy so you can follow it while I'm reading it.

COUNCILMAN JONES: Because I
looked for it, and $I$ was so happy.
MR. EBEID: And I do want you
to know that you were my inspiration, Councilman Jones.

COUNCILMAN JONES: I know I
was. Kudos to your staff. Kudos to your staff.

MR. EBEID: I just want you to
know I do listen to you.
COUNCILMAN JONES: That's Page
$3 ?$
MR. EBEID: That's Page 3,
correct.
COUNCILMAN JONES: Got it. So

4/14/15 - WHOLE - BILL 150162, etc. take us through that. And what would be -- no. In all sincerity, I'm happy that we have this level of detail. You guys represent about a fifth of our budget as it's related to 17 percent, I think, at Fire -- Police. So you're not that far. There are some municipalities that don't have this much money, small cities that don't have. So it is important.

So could you go down this list one more time, and let me ask you a question. Do you have the capability here or when we do the callback to tell me is this an increase or a reduction in number? Do you know what I mean? Over the last couple fiscal years. I mean, off the top of your head -- I won't hold you to it, but generally is that up or down or up or down. Okay?

MR. EBEID: Sure. You want me to do that now as I read each line item? COUNCILMAN JONES: Yeah. MR. EBEID: Sure. So the

4/14/15 - WHOLE - BILL 150162, etc.
24,107 PCs, laptops, and tablets, off the top of my head most likely represents an increase.

Twenty-five thousand seven
hundred and fifty e-mail accounts, logic would tell me that that is the same.

One thousand two hundred and thirty-one servers, our efforts is to reduce the number of servers and go to the cloud where possible. So that's probably down.

Five hundred ninety virtual servers, that's how we consolidate physical servers into virtual host. So that number should go up if the number of physical servers is going down.

One petabyte of storage is obviously up because we are collecting, storing, and disseminating more data than ever.

COUNCILMAN JONES: Makes sense.
MR. EBEID: Twenty-six thousand five hundred and seven telephone lines, that number stays relatively flat over

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time.
COUNCILMAN JONES: So let me
stop you there. I would like you to -- I think that represents the potential for savings. As we downsize departments, as we move from buildings, as we consolidate space, as we reconfigure offices, there's always in my mind a potential to reduce that cost. What's our cost per line? Do we have that?

MR. EBEID: So the Centrex
contract that we have with Verizon is $\$ 7.35$ a month for each Centrex line, plus whatever usage.

So just to clarify in this one,
because I know we've had this
conversation a couple of times, zero usage means there's zero cost to us. So there is no saving if you reduce that line other than eliminate it completely, which would be that $\$ 7.35$ a month.

COUNCILMAN JONES: That's my point. So when you say a line, is that a virtual line or a hard wire?

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& \text { 4/14/15 - WHOLE - BILL } 150162 \text {, etc. } \\
& \text { MR. EBEID: It is a physical } \\
& \text { line. It's the phone that's on your } \\
& \text { desk. }
\end{aligned}
$$

COUNCILMAN JONES: Right. So
if we eliminate it altogether, that's \$7 a month we save.

MR. EBEID: Seven dollars and
35 cents --
COUNCILMAN JONES: Which isn't
bad. That's not a bad price, is it?
MR. EBEID: You'd have to think
of the cost of bringing it back for someone else.

COUNCILMAN JONES: Okay. So if
we then expect -- the caution there is that if we downsize a department today and then bring it back six months from now --

MR. EBEID: These lines are constantly being reused and recycled.

COUNCILMAN JONES: All right.
So it's counterintuitive to just say tear it out?

MR. EBEID: It would be. But

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the point to keep is that zero usage means zero cost above and beyond the 7.35.

COUNCILMAN JONES: So what is
our total annual Verizon bill?
MR. EBEID: I think in the budget for FY16 it's estimated about 10.6 million, and either one of these gentlemen could correct me. That's the number that $I$ have a picture of in my head.

COUNCILMAN JONES: Go ahead.
MR. DONATO: Chris Donato from OIT.
If you include all funding
sources, it's probably closer to 12
million.

COUNCILMAN JONES: When you say
"all," is that including --
MR. DONATO: General Fund --
MR. EBEID: General Fund, Water
Fund, Aviation.
COUNCILMAN JONES: So it's

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closer to 20 million?
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MR. DONATO: No; 12 million.
COUNCILMAN JONES: All right.
The next line item is cell phones.
MR. EBEID: Yes; 2,245 cell
phones and --
COUNCILMAN JONES: What's our
deal on cell phones per month? Do we have a similar deal like the $\$ 7$ a month?

MR. EBEID: No. I believe
they're anywhere from \$19 to \$25
depending on carrier.
COUNCILMAN JONES: So I'm going
to split it at $\$ 21$ a month on average, right? Is that fair?

MR. EBEID: Yes.
COUNCILMAN JONES: And how do
we -- so is that number up or down over the last year of cell phones?

MR. EBEID: I'm going to say that that number -- and we'll confirm the data, but that number is relatively flat.

COUNCILMAN JONES: So I'm going to need you to provide to the Chair those answers. I didn't expect you to know

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them off your head.
Smartphones?
MR. EBEID: Two thousand four hundred and eighteen smartphones.

COUNCILMAN JONES: What is the per month differential on smart versus regular cell phones? Is it the same?

MR. EBEID: No. The cell phone is in most cases a flip phone and they're seasonal use for voting, let's say, to support elections events. The smartphones are more of a phone plus what you would typically have personally on you.

COUNCILMAN JONES: So what would our monthly charge or annual charge for that be?

MR. EBEID: I want to say the monthly is between $\$ 40$ and $\$ 50$ a month.

COUNCILMAN JONES: So what's
our total for the 2,400?
MR. EBEID: And if we see a
decrease in cell phones, you'll probably see a proportional increase in

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smartphones because of the switch-out.
COUNCILMAN JONES: What's our
annual bill for smartphones?
MR. EBEID: That's a good
question. It's probably around a million dollars.

COUNCILMAN JONES: It's a
million dollars?
MR. EBEID: Between all funds,
yes.
COUNCILMAN JONES: Who is our
vendor?
MR. EBEID: AT\&T is our cell
phone -- is our wireless carrier.
COUNCILMAN JONES: And there
were 88 cell phones deactivated?
MR. EBEID: Correct. And this
is according to the OIT records, 88
deactivated, 186 activated.
COUNCILMAN JONES: So what
contributes to that deactivation and
activation? New employees?
MR. EBEID: Clearly people
retiring, leaving versus new employees or
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agency heads and commissioners who would like individual folks on their team to have a new phone. Some of them didn't have a phone last year that needs a phone.

COUNCILMAN JONES: Radio
subscribers, would that be emergency responders?

MR. EBEID: Emergency
responders, Fire, Police, OEM, Streets,
Prisons, and even some external
stakeholders like Parking Authority, PGW.
COUNCILMAN JONES: So we pay
for PGW?
MR. EBEID: No. They reimburse us.

COUNCILMAN JONES: Okay. So
248 routers, 220 telecommunication circuits. For us laypersons, could you describe what they are?

MR. EBEID: Sure. So routers
and switches are nothing more than a box
anywhere in your office to a
telecommunication closet to a data center
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that aggregates connections and routes them to where you need to go. And telecommunication lines are actually leased circuits that you lease from telecommunication carriers to connect you from Point A to Point B.

COUNCILMAN JONES: There are 2,538 video surveillance feeds. I would take it to our cameras?

MR. EBEID: I'm sorry?
COUNCILMAN JONES: Are they to our cameras?

MR. EBEID: These are feeds coming from City-owned cameras as well as partners that are part of our video surveillance framework.

COUNCILMAN JONES: Without
telling me too much where you would have to kill me, how many of them are in City inventory?

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    MR. EBEID: City owned?
    COUNCILMAN JONES: Yes.
    MR. EBEID: About 247.
    COUNCILMAN JONES: So there are
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4/14/15 - WHOLE - BILL 150162, etc. 2,500 here, though.

MR. EBEID: Feeds.
COUNCILMAN JONES: Help me to
understand that better.
MR. EBEID: So two years ago it made a lot more sense economically and strategically to stop buying and owning physical cameras and entering into exchange agreements with partners who already have cameras and we would just have access to those feeds.

COUNCILMAN JONES: So SEPTA would be one of those partners?

MR. EBEID: SEPTA, Amtrak, PennDOT, Penn, Drexel. Just about anyone that has a camera feed that is interested in getting a feed from us, we enter into a reciprocal agreement where we can have access to their feed.

COUNCILMAN JONES: So it doesn't cost us; it's an exchange?

MR. EBEID: There are some costs, but it's far less than the capital cost of actually buying and installing
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and maintaining our own cameras.
COUNCILMAN JONES: So roughly
without -- there's 2,500 points of light that we can get feed from around our City right now?

MR. EBEID: There's 2,538
camera feeds that Public Safety has access to.

COUNCILMAN JONES: I can't
remember how we compare to Baltimore.
Council President, do you
remember how many total cameras Baltimore city had?

COUNCIL PRESIDENT CLARKE: I'm thinking 300 .

MR. EBEID: Three eighty-four.
COUNCILMAN JONES: Three
eighty-four. So he just testified that we now have through our partnerships and our own ownership 2,400.

MR. EBEID: We don't own them.
We have access to feeds. We have access to 2,538 camera feeds.

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                                    COUNCILMAN JONES: Okay.
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COUNCIL PRESIDENT CLARKE: And how many of those are realtime? MR. EBEID: They all should be realtime within perhaps a minute or two of polling.

COUNCIL PRESIDENT CLARKE:
They're not realtime. Realtime is I'm looking at a camera and I'm seeing the activity happen as we speak. The cameras that you have access to are, you get a 911 call, there's a crime committed, then you go and ask the person to give you access to the camera. That's not realtime.

MR. EBEID: They are realtime and we can --

COUNCIL PRESIDENT CLARKE: Where are they at?

MR. EBEID: We can easily --
COUNCIL PRESIDENT CLARKE: I
wasn't even going to bring this up.
MR. EBEID: We can easily take
you to the DVIC, the Fusion Center, and easily show you -- bring up as many feeds

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as you would like.
COUNCIL PRESIDENT CLARKE: And
who is watching the cameras?
MR. EBEID: It's probably a
question reserved for Police.
COUNCIL PRESIDENT CLARKE: You
brought it up, sir.
MR. EBEID: I'm not watching
the cameras.
COUNCIL PRESIDENT CLARKE:
Well, you brought it up. You said you had realtime cameras. That means that somebody is watching the cameras.

MR. EBEID: There's an
operation at the Realtime Crime Center and DVIC, and I don't know how many cameras they're watching, but they have access to that many feeds.

COUNCIL PRESIDENT CLARKE:
Maybe our interpretation is different. Because if nobody is watching the camera, right, then nobody is watching the crime in realtime.

MR. EBEID: Some of the feeds

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are recorded and they would have access to them in the event of if you need to go back.

COUNCILMAN JONES: Maybe if I, Council President, phrase it a different way.

We have 2,500 or so actual
where we could flip a switch and
live-view a camera. We do not have 2,500
monitors at any given point in time
watching those cameras.
MR. EBEID: I'm not -- no, we
don't have 2,538 people watching cameras.
COUNCILMAN JONES: Because I've been down the Fusion Center, sir. No, we don't. But we have the ability to at any point in time go into those live feeds and actually -- but something has to trigger us going that way. So it's not the same as what Baltimore has, which is they have maybe a dozen cameras and a live person looking at that auto rotation. That's what they do with retired police officers. What we do

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have --
COUNCIL PRESIDENT CLARKE: And
it's actually -- not to cut you off,
Councilman. It's actually based on crime patterns. So it's just not a random review of cameras. It's based on Compstat. And I don't know what they call it in Baltimore, where there's a likelihood that there's going to be crimes committed in this particular area based on the stats, which is why you're able to have significant coverage as opposed to having people look at cameras that nothing is ever going to happen in the foreseeable future. But I tried to stay away from this camera conversation. COUNCILMAN JONES: I didn't mean to trigger your emotion, sir. COUNCIL PRESIDENT CLARKE: All right.

COUNCILMAN JONES: But --
COUNCIL PRESIDENT CLARKE: So, by the way, and I'm still waiting -- and I know this is not you. I'm going to

4/14/15 - WHOLE - BILL 150162, etc. bring it up because Councilman -- I'm waiting for that camera at 31 st and Berks. It's going on about four years now.

But anyway, I'm sorry, Councilman.

COUNCILMAN JONES: That's okay. That's okay, Council President.

All right. So I got the live feeds, and that is an improvement over the years.

Five hundred enterprise -- what is the 506 enterprise and agency business applications?

MR. EBEID: These are all the business applications that assist agencies in running the day-to-day.

COUNCILMAN JONES: So these are the software that we have?

MR. EBEID: Yeah. Sure. Some of them are as complicated as, let's say, the tax system and some of them are as simple as a small application that tracks cases.

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COUNCIL PRESIDENT CLARKE:
Councilman, we do have a couple other people teed up.

COUNCILMAN JONES: Oh, I'm
sorry.
So can you provide me the 52 contracts, 19 subcontractors, who they are and what they service. I got the websites and all of that. I don't need any of that. And one of my next round, I want to talk about your relationship with Comcast and PhillyCAM.

MR. EBEID: Sure. I think the
52 contracts and 19 subcontractors are actually included in the FY16 budget, but we'll provide a separate document as well.

COUNCILMAN JONES: Thank you.
COUNCIL PRESIDENT CLARKE:
Thank you, Councilman.
The Chair recognizes Councilman Goode.

COUNCILMAN GOODE: Thank you, Mr. President.

4/14/15 - WHOLE - BILL 150162, etc. Good afternoon. MR. EBEID: Good afternoon.

COUNCILMAN GOODE: Over the next series of weeks we're going to enter a new discussion about innovation technology, and we expect it to intensify. I assume you know that. In your opening remarks, you described yourself as representing the Department of Innovation and Technology but also the innovation and technology community; is that correct?

MR. EBEID: The IT community, correct.

COUNCILMAN GOODE: Do you consider yourself to be the chief public policy maker for that community?

MR. EBEID: No.
COUNCILMAN GOODE: So who would
that be? Who is responsible for public policy in regard to innovation and technology?

MR. EBEID: Clearly, the -COUNCILMAN GOODE: Let me frame

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the question a different way.
MR. EBEID: Sure.
COUNCILMAN GOODE: Do you view
your responsibility as being limited to government and its effectiveness and efficiency or do you view your department as also having a role with regard to serving the citizenry of Philadelphia with regard to innovation and technology? MR. EBEID: So both. My first area that I'm accountable for is to internally focus to make sure that the agencies and departments have the necessary technology to run the day-to-day business. They in turn serve their constituents and customers. And when possible, I am part of conversations of how we can advance innovation and technology externally to not only improve Philadelphians' digital quality of life but to also engage the local tech community. There's also an economic development angle to it.

COUNCILMAN GOODE: But you are

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not the chief public policy maker?
MR. EBEID: I'm not the chief
public policy maker.
COUNCILMAN GOODE: So who is
the chief public policy maker?
MR. EBEID: I -- that's --
COUNCILMAN GOODE: Is there a chief public policy maker with regard to innovation and technology?

MR. EBEID: There's a group of
folks and stakeholders who have a genuine interest in this topic and they -there's not a single person that --

COUNCILMAN GOODE: Nobody is in
charge.
MR. EBEID: I wouldn't
characterize it that way. I think it's a question that perhaps the Chief of Staff or the Mayor can give you an answer for.

COUNCILMAN GOODE: No. I meant in terms of the entire community. For the purposes of the Mayor and Chief of Staff, I'm assuming you are the chief public policy person for their purposes.

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MR. EBEID: I have
observations, advice, and recommendations that I'm happy to provide any time when I'm asked, yes.

COUNCILMAN GOODE: So what is your role with regard to the Comcast franchise?

MR. EBEID: The cable franchise office was transferred to the Office of Innovation and Technology around the 2010 timeframe. It was at one time at the Public Property. And as the head of the OIT, I am accountable for negotiating the next cable franchise, whether it's with Comcast or Verizon or any other cable provider.

COUNCILMAN GOODE: So you are in charge of that process?

MR. EBEID: The Mayor looks at me to lead that process and advise him on next steps.

COUNCILMAN GOODE: How have you advised the Mayor in terms of how Council should be involved and how the citizens

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of Philadelphia should be involved? What is your process that you have established?

MR. EBEID: So I think for the
first time ever, we conducted what's called a community needs assessment, which is a very robust, deep dive into feedback from the community through telephone surveys, online surveys. We've also hired a very well-seasoned subject-matter expert to help us through that process and compile the document. So the Mayor last Thursday announced the availability of that document, 571 pages that constitute what the -- what we've been able to do over the last 18 months. The feedback from the public is not over. We are scheduling six public meetings beginning the week of April 27 to get additional feedback. Frankly, we want to hear as much as possible from folks. I think this is not an easy area to try to clarify, but clearly our next steps should really be a function of the

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feedback that we hear from the community.
COUNCILMAN GOODE: Before I
come back on some possible next
questions, if my colleagues don't ask those questions before then, I'm interested in what your takeaways from that report were. What did you learn from the report?

MR. EBEID: So I think the
first thing we learned -- and this is probably the obvious thing -- is that both the City and Comcast have one thing in common, in that they serve the same set of constituents. Their customers are our customers as well. So I think both parties have a best interest in making sure that the next cable franchise renewal reflects the needs of the community and its future proved to evolve over the next 15 years or whatever term we end up negotiating.

I don't think Comcast saw
anything or heard anything new with regard to customer service. They clearly
4/14/15 - WHOLE - BILL 150162, etc. might debate process in numbers, but very large organizations like that continue to strive harder to make improvements in customer service, just as we do the same, we try to do the same as well.

We've identified also the need for the City to have in place reliable infrastructure so that we could serve our constituents in a much more efficient manner and clearly making that part of our cable franchise renewal to the extent that Comcast can provide us with that capability.

COUNCILMAN GOODE: That means we should build out our own fiber network?

MR. EBEID: Well, I mean, clearly the leased circuits scenario that we have today that we talked about with Councilman Jones a few minutes ago is not a very efficient way to deal with the issues and bandwidth and capacity. So we are asking Verizon -- I mean Comcast to provide us with what's called dark fiber

4/14/15 - WHOLE - BILL 150162, etc. capability that we would light up to connect different government buildings, municipal buildings together so that we can deliver services more efficiently. So that is one element of the report and the negotiation process.

COUNCILMAN GOODE: Thank you,
Mr. President.
MR. EBEID: Thank you. COUNCIL PRESIDENT CLARKE:

Thank you, Councilman.
The Chair recognizes Councilman
Neilson.
COUNCILMAN NEILSON: Thank you,
Mr. President.
A couple more things now that
it's brought up. The release of the 571-page report that the Mayor spoke about, are you going to provide Council with a copy of that shortly?

MR. EBEID: Yeah. So the
document is available online. A ten-page
executive summary is also available online, and yesterday we reached out to

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President Clarke's office and offered an opportunity to come in and brief all of Council.

COUNCILMAN NEILSON: Great.
Thank you.
We spoke about the dark fiber
in the public facilities. How many
City-owned buildings where employees work
in do not have Internet access currently?
Would you be surprised if I told you
there were some?
MR. EBEID: Would I surprised
if what? I'm sorry.
COUNCILMAN NEILSON: If I told
you City-owned facilities and City employees are currently without access to Internet within their building.

MR. EBEID: I would find that
very hard to believe if it's a City-owned building, even leased buildings --

COUNCILMAN NEILSON: The
Commissioner of Parks actually testified to that effect the other day, that he has facilities within his domain that his

4/14/15 - WHOLE - BILL 150162, etc. people do not have access to the Internet. They have none, no computer access.

MR. EBEID: If there's a
trailer sitting in the middle of nowhere and I have no way to get a carrier out to it, those are maybe the scenarios $I$ would believe.

COUNCILMAN NEILSON: So they're in the City. I mean, is that something that you would be willing to negotiate in these franchise agreements? Because here we have -- I mean, some of the recreation centers, according to the Parks Commissioner, do not have access and they're somewhere where -- they do a lot of activities there, child care all the way down through. You name it, they do it.

Is anything in the franchise agreement to address that to make certain that they provide them services or is that something you'd be willing to try to negotiate in there? It's something I'm

4/14/15 - WHOLE - BILL 150162, etc. going to bring up at every public meeting to try and get in there.

MR. EBEID: I think that's what the public meetings are for, absolutely, if that's a community need. We do need to educate the public that the cable franchise is cable and not anything else, but $I$ don't think it's going to stop this Administration from making additional requests during the negotiation process. COUNCILMAN NEILSON: To help
better access for everybody.
Years ago we heard a lot about, prior to me joining Council, about this wireless system, Wireless Philadelphia, let's go wireless. I see nothing in your testimony that shows any progress or anything or where we're at. Where are we at with any of that stuff?

MR. EBEID: Wireless Philadelphia was, frankly, a project before my time, so I'm not sure how much --

COUNCILMAN NEILSON: Mine too,

4/14/15 - WHOLE - BILL 150162, etc. but $I$ just don't see anybody talking about it anymore or how we're moving forward and progress and anything like that.

MR. EBEID: In 2004, it was considered a great vision to be able to provide that type of capability. Unfortunately, over the years the business model has not kept up. So you couldn't really sustain a system like that. We do have spots where we do provide wireless networks, but they're not -- we don't have the entire county obviously covered. I do think there's an opportunity to revisit the assets left by that project and think about how we can repurpose them with the right partner so that we can revisit the vision of providing that type of capability, but also build a sustainable business model around it so that it could survive the scrutiny of time. COUNCILMAN NEILSON: Thank you

4/14/15 - WHOLE - BILL 150162, etc. very much.

MR. EBEID: You're welcome.
COUNCILMAN NEILSON: And enjoy
the rest of your day. I have no further questions.

MR. EBEID: Thank you.
COUNCILMAN JONES: Thank you,
Councilman.
I'm going to jump in and then $I$
think --
(Bell rung.)
COUNCILMAN JONES: Now I know
I'm up here.
So a couple questions, and I
wanted to talk about two worthwhile programs. Our public access channel and station on the seventh floor, which I think they operate with bubble gum and wire sometimes, so much so that they have a square TV monitor that looks like Fred Flintstone's first TV, and then

PhillyCAM, which is the public access arm, the studio out in the community that does training for wanna-be television

4/14/15 - WHOLE - BILL 150162, etc. producers providing that public access, which is required in the Comcast franchise.

What I want to know is, are you
on that negotiating team and are you specifically negotiating for PhillyCAM in a high-def station for City access and new equipment for both?

MR. EBEID: So the answer is --
the short answer is yes to both. The studio, the Channel 64 studio that you referenced upstairs, is part of a renovation initiative, which Comcast has agreed to, that would bring the equipment -- upgrade the equipment so to allow us to carry true high definition.

COUNCILMAN JONES: Are they
giving us one? I thought in the agreement we are like entitled to two.

MR. EBEID: So the entire cable franchise umbrella covers 12 what's called PEG channels - public, education, and government. The City has two and then the rest are spread out over other

4/14/15 - WHOLE - BILL 150162, etc. partners. So we do have -- we had been working with Comcast on a plan to not only upgrade the studio that's upstairs but also upgrade the broadcasting from the Council Chambers as well as Mayor's Reception Hall and a couple of other areas in Parkway Plaza and MSB. So that plan is not only part of the negotiation asks, but Comcast has shown good faith to start working with us on that.

COUNCILMAN JONES: So by way of ability to, for example, have the public access programming on an On Demand system, because a lot of times you can't schedule catch-as-catch-can some of the live areas of it, but if they were to put them in columns based on interests such as public education, hobbies, entertainment, local entertainment that you could actually go to at your convenience, I think it would increase access to good information that the subscribers really want and flavor from local communities around the City.
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Are we negotiating an On Demand
presence for our public access?
MR. EBEID: We have heard
from -- we heard feedback from the community regarding how important the PEG channels are. We've heard from our partners at PhillyCAM at not only how important the current programs are, but also their plans to increase programming and content, and my guess is that we'll hear more of that when the six public meetings are scheduled. So we're going to continue to collect as much feedback as possible to make sure that the next cable franchise represents the need of the community.

COUNCILMAN JONES: Can you explain to me how 1Net helps the City's communications process and how it's provided through the Comcast franchise agreement.

MR. EBEID: Sure. So
technically we refer to it as iNet. The iNet is a -- we wouldn't be the first to

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negotiate something like that within the cable franchise. In fact, the City of Pittsburgh and other cities have negotiated a similar capability where the City would have access to its own dark fiber or many services that are provided by the carrier, although we prefer not to have that scenario. And then that offers high-speed communication, connecting the different municipal buildings to each other.

Was that helpful?
COUNCILMAN JONES: Yes. So we're going to pay attention to it. We want you to fight for it. This franchise will be closed for another 15 years, I believe it is. Once they get the agreement, we won't be able to have this window of opportunity for another 15 years.

MR. EBEID: We would be asking
for a 15-year term, correct.
COUNCILMAN JONES: So whatever
we're going to get, whatever we're going

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to negotiate, $I$ think now is the time, and you are our champion at the table that understands the needs of the City, but also what we're hearing by way of feedback, it's as important to make sure that that access channel be high-def and that On Demand be done.

MR. EBEID: Understood.
COUNCILMAN JONES: The Chair now recognizes Councilman Goode.

COUNCILMAN GOODE: Thank you, Mr. Chairman.

A few questions for the record. Remind me how long you've worked for the City in this position.

MR. EBEID: Sure. I started August 19, 2011. So it's three years, eight months. Actually, five days short of eight months.

COUNCILMAN GOODE: And at what point were you notified of your responsibilities to being chief negotiator for the cable franchise?

MR. EBEID: So when I joined

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COUNCILMAN GOODE: At the very beginning?

MR. EBEID: Yes. I knew that the City or my department was responsible for maintaining a cable franchise function and that at some point Comcast and other cable providers are going to ask for a renewal process to begin. COUNCILMAN GOODE: So do you consider yourself currently to be in formal negotiation and, if so, at what point did you start formal negotiation with Comcast?

MR. EBEID: So I think initial conversations with Comcast have already begun and will continue -- as we continue to collect feedback, we will continue to negotiate with Comcast what our position is moving forward. They'll certainly have their position, and part of the negotiation is to --

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COUNCILMAN GOODE: My question
was, are you involved in formal negotiations right now and, if so, at what point did you begin formal negotiation?

MR. EBEID: We had our initial meeting with Comcast on March 18 th and we consider that to be the kickoff of our negotiation.

COUNCILMAN GOODE: Okay. And so what role has the report played in that negotiation, what role will the six public hearings play in that negotiation, and when do you anticipate negotiation will begin to come to a head in terms of having to come to some sort of agreement?

MR. EBEID: So clearly we
started the community needs assessment to inform the negotiation process. The feedback during the public meetings as well as the feedback we continue to receive online continues to inform that process. The existing four franchise areas covered by Comcast begin to expire

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COUNCILMAN GOODE: So you don't know when negotiation will be finalized, but you anticipate that Council will not receive anything until the fall?

MR. EBEID: What was the last part, Councilman Goode?

COUNCILMAN GOODE: YOu anticipate that Council will not receive anything until the fall.

MR. EBEID: Well, we reached
out to Council yesterday or at least
began briefing you on the findings in the report. Our next steps -- we want to engage you as early as possible in this process so that when the decision does come, you're as informed as you can be. COUNCILMAN GOODE: I guess the question is, when will you have at least

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a draft of an agreement and when will
Council receive that draft?
MR. EBEID: Unless there's a
formal process that's going to be invoked to extend the expiration dates, we have between now and August to react.

COUNCILMAN GOODE: And so
Council would receive that at some point in the fall?

MR. EBEID: Our goal is to get
you something to review as quickly as possible. This all really depends on the feedback and at what point do we have agreement with Comcast on our list of asks.

COUNCILMAN GOODE: I'm simply asking you about your timetable and what you anticipate in terms of your timetable. You are the chief negotiator.

MR. EBEID: I anticipate coming to you as quickly as I can, because the existing franchise agreements in place begin to expire in August.

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                        COUNCILMAN GOODE: I'm not sure
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4/14/15 - WHOLE - BILL 150162, etc. what as quickly as you can means. I'm not sure what you're coming to us with. MR. EBEID: So the list of
public feedback is going to inform the set of demands or asks that we will have with Comcast. There's going to be a negotiation process on where we land, and once that process is final, then we will work with our sister agency, the Department of Law, to finalize a franchise agreement that will be presented to the Mayor for review as well as Council for review.

COUNCILMAN GOODE: So you're going to get back to us on that?

MR. EBEID: I'm happy to get
back to you with a tighter timeline, yes.
COUNCILMAN GOODE: Because you don't have one right now?

MR. EBEID: I'm not -- I have a range that $I$ 'm working with.

COUNCILMAN GOODE: But you don't want to tell me that right now?

MR. EBEID: This is a

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negotiation session, so --
COUNCILMAN GOODE: So it's none of our business yet.

MR. EBEID: I'm asking you to
help me negotiate in the best interest of the City.

COUNCILMAN GOODE: So it's none
of our business yet.
MR. EBEID: I'm asking you to
work with me so that I can negotiate the best possible position for the City.

COUNCILMAN GOODE: Thank you.
MR. EBEID: Thank you.
COUNCILMAN JONES: Thank you, Councilman.

Before I recognize Councilman Neilson, one of the negotiating points we want you to champion, we want to see the Phillies, Sixers, Flyers, Phantoms, and Union for free, the whole City for free from now on. Can you handle that?

Don't answer that.
The Chair recognizes Councilman
Neilson.

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\text { COUNCILMAN NEILSON: If I }
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understand the answer to Councilman Goode, you're not expecting us to make a decision until August? We're not in session during August. So is this something that we have to, since we're on such a timeframe now, is it something that the Administration is seeking now to get an extension to Comcast? Is that something you said we might have to take legislative action on? Because we're running out of time here and we don't want to have to speed along the process that we need to take our time with, because this is a long-term agreement. MR. EBEID: We are not
requesting an extension. I realize the timeline is short, but we're going to know fairly quickly where we stand and where Comcast stands with their response, and based on that, we'll brief the Mayor and the Mayor will make a decision on what the final franchise agreement is going to look like.

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COUNCILMAN NEILSON: You
mentioned earlier that you have scheduled community meetings throughout the City. How many of them were there? Like five or six?

MR. EBEID: So there's a total of six public meetings that are going to be scheduled beginning the week of April 27, but I also believe Councilman Henon and Councilman O'Brien are co-sponsoring an effort to hold their own separate meetings, and I believe they're going to be holding five additional meetings as well, but we have not seen that schedule or timetable.

COUNCILMAN JONES: Point of information. You don't have stated locations yet? MR. EBEID: I want to say we actually have a draft with that. We're working with the Mayor's Office. I'm going to say that within the next day or two, we would have a final list of locations and times.

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COUNCILMAN JONES: Would you
send that to the Chair, please.
MR. EBEID: Absolutely.
COUNCILMAN JONES: Sorry,
Councilman.
COUNCILMAN NEILSON: No, no. We're good, because I was going to do that as well.

So we're talking 11 meetings.
I'm more concerned with timeframe to make sure this is vented properly. Do we know the length of agreement that we're looking to get, that we're seeking? I mean, can you share that with us? Is it five-year, ten-year, 20-year, 30-year?

MR. EBEID: Our request is for
15 years.
COUNCILMAN NEILSON: So we ask
them for a 15-year agreement?
MR. EBEID: Correct.
COUNCILMAN NEILSON: That's the only term we're looking for, 15. We didn't say, Hey, can you give us something for ten? Sometimes these

4/14/15 - WHOLE - BILL 150162, etc. agreements go far, and it would be something that we'd like to see shortened. I know this way there's more input, because we have no way of holding people accountable for what they promised. I know we did a 15-year agreement last time, which brings us into today, and at the time we did a 15-year agreement, we not only did Comcast, we did -- I believe there were two other minority-owned cable companies that we had there, and within six months they were bought out by Comcast. So are there any other companies we're looking to do an agreement with?

> MR. EBEID: I believe the
process does not prohibit anyone from entering this market space. We have not heard -- with regard to the 15-year, we have not heard of a response back from Comcast. So our initial position is 15 years and we have not heard a response back to that.

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                                    COUNCILMAN NEILSON: And I also
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4/14/15 - WHOLE - BILL 150162, etc. want, Mr. Chairman, I want to go on the record to say Comcast is a partner of Philadelphia and we appreciate their corporate headquarters and everything else being here, because it does employ a whole lot of Philadelphians, and I want to make that clear. This isn't so much a Comcast issue, it's a contract issue that I'm trying to address here to make certain that the City gets the best for this long-term contracting. And, again, $I$ thank you for coming today.

COUNCILMAN JONES: Thank you, Councilman.

Are there any other questions?
(No response.)
COUNCILMAN JONES: Seeing none,
thank you for your elongated testimony.
MR. EBEID: Thank you.
COUNCILMAN JONES: Next we'll
have Philadelphia City Planning.
(Short recess for
stenographer.)

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COUNCILMAN JONES: We're
resuming the Committee of the Whole hearings on the budget testimony. Next department up is the City Planning Department.
(Witnesses approached witness
table.)
COUNCILMAN JONES: Thank you
for your patience. Please be seated and begin your testimony.

MR. JASTRZAB: Good afternoon,
Councilman Jones and other members of City Council. I'm Gary Jastrzab, the Executive Director of the City Planning Commission. With me today are Deputy Directors Eleanor Sharpe and Alan Urek. Thanks for this opportunity to present the City Planning Commission's proposed operating budget for Fiscal Year 2016. The primary goal of the City Planning Commission is to make Philadelphia a place of choice through sound planning principles and policies. The Home Rule Charter directs the

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Commission to prepare and update a comprehensive plan to guide the City's physical development, to prepare an annual capital program and budget to guide City infrastructure and public facility investments, prepare proposed zoning ordinances and maps to ensure appropriate development, administer regulations concerning the subdivision of land, and to make recommendations on the acquisition and sale of City real estate.

The Commission's other
responsibilities include administering the Zoning Code's Civic Design Review and Registered Community Organization processes and operating the Citizens Planning Institute as the educational and civic engagement arm of the City Planning Commission. The Administration of the Art Commission is also included in the City Planning Commission's budget. The Commission's proposed operating budget of $\$ 4,141,845$ is comprised of three parts - a General Fund STREHLOW \& ASSOCIATES, INC.
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request for $\$ 2,429,778$, a Community
Development Fund request for $\$ 280,000$, and a Grants Revenue Fund appropriations request for $\$ 1,432,067$. This is a net increase of $\$ 720,725$ from our Fiscal Year '15 estimated obligations, the result of increases of $\$ 50,111$ in the requested General Fund appropriation and $\$ 670,614$ in the Grants Revenue Fund. There is no change in our Community Development Fund request.

For Fiscal Year 2016, the Commission is anticipating a staffing level of 41 positions, an increase of four positions from last year if an anticipated grant is realized - 32 General Fund positions; four Community Development Fund positions; five Grant Revenue Fund positions.

As of December 2014, the City
Planning Commission's executive staff consists of three - myself, the Executive Director, and two Deputy Executive Directors, two of whom are male and one

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is female, as you can see, two are white and one is African American. Considering the entire City Planning Commission staff, we are 53 percent male, 47 percent female, 79 percent white, 18 percent African American, and 3 percent Asian American.

The City Planning Commission currently has two bilingual staffers. One speaks Mandarin Chinese, the other speaks Vietnamese. And in the first half of Fiscal Year 2015, four new employees were hired - one Asian female, one white female, two white males.

I'd like to briefly describe three important initiatives of the City Planning Commission. Philadelphia2035 is our comprehensive plan and is the City's first citywide comprehensive plan since 1960. It's intended to align municipal, private, institutional, and civic resources towards common physical development goals. The Commission continues to institutionalize the City's

4/14/15 - WHOLE - BILL 150162, etc. comprehensive planning process so that it is updated and renewed in a continuing cycle going forward. The Commission received a National Best Practices Award in 2013 for its work.

The Commission is now engaged
in a series of 18 district plans addressing land use, zoning, urban design, healthy communities, public facilities, and other physical infrastructure issues. Each district plan involves extensive civic outreach and public participation. Eight district plans have been adopted since 2012 and two more are scheduled for adoption by the end of June. By early next year it's anticipated that 12 of the 18 district plans will have been completed.

Coming out of the district plans are zoning recommendations. Two types of zoning recommendations are proposed - corrective rezoning to replace obsolete or outdated zoning and zoning to advance the plan to achieve future

4/14/15 - WHOLE - BILL 150162, etc. development and neighborhood conservation goals. To date, recommendations have been made to remap 6,710 acres of land, about one of every five acres in the districts with adopted plans. Of this total, remapping has been completed and is in place for 1,750 acres, 26 percent. Another 1,700, 26 percent, are in progress and we're working on the balance of 3,245 acres, about 48 percent. During Fiscal 2016, the Commission expects to propose an additional 3,000 acres for remapping.

The PCPC staff works closely with City Councilmembers and other community stakeholders to prepare all zoning remapping bills.

And, finally, the Citizens Planning Institute was created in 2010 as the Commission's education, training, and civic engagement arm. The CPI helps empower Philadelphians to take a more proactive and informed role in shaping the future of their city through a better

4/14/15 - WHOLE - BILL 150162, etc. understanding of planning, zoning, and the development process. Each spring and fall the CPI offers educational courses focusing on planning and urban design topics. Now beginning its 10 th semester, the CPI will have graduated 300 citizen planners by the end of June.

Thank you for this opportunity to testify. My colleagues and I would be happy to address any questions that you may have.

COUNCILMAN JONES: Thank you very, very much, and you're the deep thinkers of government for us, giving us a sense of where our city is. So in plain speak for those people that are watching this, tell me what you see Philadelphia moving towards. What's our health? What's our strengths, some of our weaknesses, things that we need to watch out for by way of population shifts? What do you see?

MR. JASTRZAB: So my career
with the City of Philadelphia is almost

4/14/15 - WHOLE - BILL 150162, etc. now 35 years, and when $I$ arrived in Philadelphia in 1980, the City had experienced several decades of population loss, disinvestment in many neighborhoods, a major restructuring of its economy, losing many manufacturing jobs, and it was just beginning to develop a reputation as a center for more of a service economy. There was a great deal of housing and neighborhood reinvestment that was occurring in and around Center City, a lot of spillover from Center City in neighborhoods like Queen Village and Bella Vista, Fairmount and Spring Garden. Much of that was kind of driven by demographic trends, I think. Baby boomers such as myself were out of college, getting their first jobs, forming households, having children, and needed a place to live, and a lot of the jobs in Center City that appealed to that generation, people were looking to live close by. So we saw a lot of reinvestment in those close-in
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neighborhoods.
Many of those -- well, a good
portion of those people stayed. Their children are now graduating from college, forming households, having children of their own, and we've seen since the mid aughts, 2005, 2006, that the City's population has bottomed out and is beginning to rise, and that has continued on an annual basis based on census estimates since that mid part of the decade between 2000 and 2010.

I think our economy as a place of ed, meds, and beds has really blossomed in that 35 years.

COUNCILMAN JONES: Give me the beds.

MR. JASTRZAB: Education, hospitality --

MS. SHARPE: Hotels.
MR. JASTRZAB: Hotels and hospitality, education, and medical, shorthand for kind of this emerging service economy, makes up a good portion

4/14/15 - WHOLE - BILL 150162, etc. of our economy. I think that part of the economy is strong, and in the last decade I think we've begun to see, maybe on a small scale, the return of some highly technical manufacturing, and certainly the recent trend has been with the maker community, kind of live-work spaces where people are providing special new projects that are kind of innovative and unusual. I think the IT economy in Philadelphia -Philadelphia I don't think had ever been really known as a hub of IT activity. I think that's changed over the past ten or 15 years, certainly along 3rd Street and extending north from Old City.

So I think in my career here, Philadelphia has come a long way. We're on a good track. I think with this comprehensive planning approach that we've taken, we're looking -- we've looked to reform the development process to institutionalize the planning process. For many, many years the planning profession had kind of ignored

4/14/15 - WHOLE - BILL 150162, etc. comprehensive planning, focusing on individual problems. We're taking a much broader view of planning, I think, across the profession, and we've made a lot of progress in updating zoning that was really out of date and maybe obsolete, and we're also making recommendations for transforming areas by either up-zoning them to encourage more density and more development or to transform areas that maybe have lost their purpose. I'm thinking primarily of old manufacturing districts where that kind of activity isn't happening anymore and they're becoming something else. I think that's a continuing dialogue, exactly what they become, but as part of our zoning recommendations and zoning remapping work, we're putting on the ground the foundation for that kind of transformation to occur in many neighborhoods.

COUNCILMAN JONES: I asked you that because I actually do believe you

4/14/15 - WHOLE - BILL 150162, etc. guys are the deep thinkers. We operate on different timetables than you, every four years some of us, every two years other elected/appointed officials. You guys take a ten-year-down-the-road point of view, and it is essential to get your input.

As we start to look at where we should be opening schools based on density and population shifts, many folk that are displaced based on development are moving to other sections of the City and is that infrastructure prepared to receive them. They're the kind of questions we need to ask you.

Are there other areas that have
lost population? And you talked about reuse and what shouldn't be transit-oriented development. In my district I mentioned 40 percent vacancy rate along Market Street. We have to build higher, build to a different clientele that might be accessible to jobs in the University City or beyond.

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Reverse commute questions come to mind.
So as we move forward with this, we really need to have you in the discussion as we start to tinker with this City. The City has good bones. We have great transportation. Maybe it's time to petition the federal government to ask them to extend a transportation, light rail, up in the Northeast that connects to City Avenue and to Broad Street. Maybe it's time to look at those big-picture views. And we've been reacting over the last eight years to economic crisis. Maybe we are out of those woods and able to see a little further and plan a little better as opposed to reaction, being reactionary. So your neighborhood plans, I look at them, I take them seriously and want to engage you with my staff so that as developers come in and people potentially -- I mean, we have -- let me ask the specific question. Our industrial parks, what would you

4/14/15 - WHOLE - BILL 150162, etc. recommend for them? They seem to be in between. They're some of the places where we have the most acreage, but yet very little activity at this point. How should we approach those?
MS. SHARPE: Eleanor Sharpe,

Deputy Executive Director of the Planning Commission.

So that's a question that we're currently asking ourselves, and we've formed a working group to answer just that, because it's a valid question. So we're discussing industrial protection areas and what would that mean, what would it mean legislatively, what would it mean to growth and development, because we don't want to see the total elimination of industrial areas, but how do we transition the ones that are no longer valid as industrial areas and what do they go to. And we have engaged with a number of Council offices, so we're willing to extend that to as many Council offices to work with us. We're working

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So that's a question that we don't have any answers to right now, but it's definitely on our radar to examine and explore fully.

COUNCILMAN JONES: So in my district I have Hunting Park, I have Parkside, and I have two other facilities, one on Upland Way where the old Acme warehouse is, which used to be a bakery. It used to produce bread that was distributed all over the region. It is now a cocoa storage facility which is underutilized. The question becomes, is that the highest and best use and how do we make it productive and competitive. And one of the things I'd like you to take a look at with those industrial parks is how to create an energy-efficient zone. So whether it's through solar, whether it's through other mechanisms, how do you create an Acme warehouse situation where now we are able

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to bring them back because of the lower cost of energy. So energy in your calculation on how to make these areas more efficient and then competitive to places like Mexico and farther away. So we have to do something to kind of create a competitive edge in those industrial parks, otherwise they're going to become malls again.

MR. JASTRZAB: Right. In fact, if $I$ could just add to what Eleanor said. One of the recurring issues that we face is that new uses oftentimes come in to rent space in those industrial parks and they seek variances that kind of removes that space as industrial space, and we've been working with our colleagues in the Commerce Department and PIDC so that when those variance cases are heard at the ZBA, we can take a look at them closely and speak with one voice about protecting those industrial areas, because certainly one of the themes of our comprehensive planning effort is to create jobs and to
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connect people to those jobs.
You were mentioning some of the possible extension of transit lines going forward. Creating jobs and connecting people from where they live to those jobs is very important and kind of infused in all of the district planning work that we're doing.

COUNCILMAN JONES: Finally, I mentioned earlier about commercial corridors. There are over 100 commercial corridors in the City of Philadelphia. Some of them have experienced population losses; others have experienced population growth. You need to work with the Commerce Department to help plan that a little better.

It's real sexy to go after the skyline in Center City or expansion of the airport, and those are valuable things to any municipality, but everyday people looking for a good quality of life rely on those commercial corridors. So we need some help from our deep thinkers
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here.
MR. JASTRZAB: Sure. We -- I'm sorry, go ahead, Alan.

MR. UREK: Hi. Alan Urek,
Deputy Planning Director.
One of the first steps to deal with that issue, Councilman, is that when we do these district plans, we look very closely at the zoning along commercial corridors, because as you pointed out, some commercial corridors are thriving, others are struggling, and sometimes by tweaking the zoning along those corridors to encourage different types of uses perhaps. If it's zoned for commercial use and there's not a market right now for commercial and we want to change it to allow for different types of uses, we go through that process with the district plans. So that's a first step in making some of the recommendations, and then of course we work with Commerce and help to implement a lot of the ideas for streetscape improvements and things like

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that to make corridors more attractive for people to shop and for neighborhoods to call as their neighborhood center.

MR. JASTRZAB: So that kind of
addresses one of the other major principles of some of our comprehensive planning work in the district plans that we're doing. We're looking to create strong neighborhood centers that provide a number of services so that people don't have to travel to suburban counties necessarily to go shopping and to purchase services. We'd like to see those neighborhood centers grow and strengthen over time. We do that through zoning, through other policy recommendations, and through work with some of our transportation work.

COUNCILMAN JONES: And,
finally, seeing no other questions from my colleagues, the fact that we are a graying city and in particular in my district we have the largest number of naturally occurring retirement

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communities, your input on those kinds of matters, whether it's a recreation center or planning a new health center or designing multiple-unit senior facilities, we need your input on that, because, again, we have a different window than you do and as you see these trends, giving us a heads-up allows us to efficiently apply budgetary resources. So I appreciate what you do. Somebody has got to be the grownup in the room and $I$ guess you guys have to be it. All right?

MR. JASTRZAB: Okay. Thank
you.
COUNCILMAN JONES: Thank you
guys for your testimony.
MS. SHARPE: Thank you.
COUNCILMAN JONES: Well, there
being no further questions, this
Committee will stand in recess until
Wednesday, April 15th, 2015 at 10:00 a.m., at which time we will reconvene in Room 400, City Hall.

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| 2 | Thank you all. |  |
| 3 | (Committee of the Whole |  |
| 4 | adjourned at 2:35 p.m.) |  |
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| 153:9 | 151:4,6 | 26 70:18 | $351: 7118: 9$ | 78:1 79:1 | 182:1 183:1 | 10:23 11:4 | 146:6 176:8 |
| 176:25 | 219:20 | 94:17 | 154:16 | 80:1 81:1 | 184:1 185:1 | 33:11,15 | 224:4 |
| $\begin{array}{\|l\|} \hline 20041: 11 \\ 59: 11 ~ 100: 8 \end{array}$ | 221:13 | 152:10 | $\begin{aligned} & 174: 14,22 \\ & 175: 9 \quad 176: 4 \end{aligned}$ | $\begin{aligned} & 82: 183: 1 \\ & 84: 185: 1 \end{aligned}$ | 186:1 187:1 | 132:4,8 | 600 57:2 |



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## City of Philadelphia

## Recessed Hearing Notice

April 8. 2015
The Committee of the Whole of the Council of the City of Philadelphia held a Public Hearing on Wednesday, April 8, 2015, and recessed the public hearing until Tuesday, April 14, 2015 at 10:00 PM, in Room 400, City Hall, to hear further testimony on the following:

150162 An Ordinance to adopt a Capital Program for the six Fiscal Years 2016-2021 inclusive.

150163
An Ordinance to adopt a Fiscal 2016 Capital Budget.
150164
An Ordinance adopting the Operating Budget for Fiscal Year 2016.
150179
Resolution providing for the approval by the Council of the City of Philadelphia of a Revised Five Year Financial Plan for the City of Philadelphia covering Fiscal Years 2016 through 2020, and incorporating proposed changes with respect to Fiscal Year 2015, which is to be submitted by the Mayor to the Pennsylvania Intergovernmental Cooperation Authority (the "Authority") pursuant to the Intergovernmental Cooperation Agreement, authorized by an ordinance of this Council approved by the Mayor on January 3, 1992 (Bill No. 1563-A), by and between the City and the Authority.

Immediately following the public hearing, a meeting of the Committee of the Whole, open to the public, will be held to consider the action to be taken on the above listed items.

Copies of the foregoing items are available in the Office of the Chief Clerk of the Council, Room 402, City Hall.

Michael Decker
Chief Clerk

## OFFICE OF THE CITY REPRESENTATIVE FISCAL YEAR 2016 BUDGET TESTIMONY APRIL 14, 2015

## EXECUTIVE SUMMARY

## DEPARTMENT MISSION AND FUNCTION

Mission: The Office of the City Representative serves as the public relations, marketing, and promotion arm for the City of Philadelphia, responsible for developing and promoting events to attract commerce, visitors and new residents while raising the quality of life for citizens.

Description of Major Services: The Office of the City Representative (OCR) serves as the main vehicle to promote and market the City of Philadelphia. Through partnerships with the city's tourism and convention agencies (Visit Philadelphia, the Philadelphia Convention and Visitors Bureau, and the Greater Philadelphia Hotels Association), OCR actively seeks to increase attraction to leisure and business visitors and ensure that a unified Philadelphia marketing message is conveyed to regional, national and global audiences. OCR works closely with the Department of Commerce on the common goal of promoting the city and stimulating economic development. Towards that end, OCR provides ceremonial gifts and other support to the Commerce Department's business attraction efforts with international visitors to the City and business recruitment delegations to other countries, and also assists with marketing and promotional support for retail attraction efforts, among other ways of partnering with the Commerce Department.

## PROPOSED BUDGET HIGHLIGHTS/FUNDING REQUEST

Budget Highlights: The FY16 Proposed Budget maintains the Office of the City Representative at FY15 funding levels.

| Fund | Class | FY14 Actual | FY15 Current Projection | FY16 Proposed Budget | FY16-FY15 Change | FY16-FY15 Percent Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| General | $\begin{aligned} & 100 \\ & 200 \% \\ & \int_{300 / 400} \\ & \hline \end{aligned}$ | 400,499 | 413,621 | 418,201 | 4,580. |  |
|  |  | 515,449 | 561,730 | 561,730 | 0. |  |
|  |  | 54,000. | 54,000. | \%. 54,000. | \%) 0 |  |
|  | Total | 969,947 | 1,029,351. | . 1,033,931 | , 4,580 | \% $0.4 \%$ |
|  | Positions. |  | - | ) ${ }^{4} 7$ | W ${ }^{\text {a }} 0$ | - |
| Other* | $\begin{array}{r} 100 \\ 200 \\ \hline \end{array}$ | 0 | 49,814 | 49,814 | 0 | 0.0\% |
|  |  | 0 | 14,170,254 | 10,811,988 | $(3,358,266)$ | -23.7\% |
|  | Total | 0 | 14,220,068 | 10,861,802 | $(3,358,266)$ | -23.6\% |
|  | Positions | 0 | 0 | 0 | 0 | 0.0\% |
| All | 100 | 400,499 | 4 463,435 | $\begin{array}{r} 468,015 \\ 11,373,718 \end{array}$ | $\left(\begin{array}{r} 4,580 \\ (3,358 ; 266) \end{array}\right.$ | 1.0\% |
|  | 200: | 515,449 | 14,731,984 |  |  | $\begin{array}{r}-22.8 \% \\ 0.0 \% \\ \hline\end{array}$ |
|  | 300/400 | 54,000. | 54,000 | 54,000. |  |  |
|  | Total | 969,947. | 15,249,419. | 11,895,733 | (3,353,686) | -22.0\% |
|  | Positions | 7. | 7. | 7. | 0. | 0.0\% |

Staff Demographics Summary (as of December 2014)

|  | Total | Minority | White | Female |
| :---: | :---: | :---: | :---: | :---: |
| Full-Time Staff | $7$ | $2$ | $5$ | $6$ |
| Executive Staff | 2 | 1 | 1 | 2 |
| Average Salary - Executive Staff | \$86,228 | \$ $\$ 82,800$ | \. $\$ 89,657$, | , \$86,229, |
| Median Salary - Executive Staff | \$86,228 | \$82,800 | \$89,657 | \$86,229 |

Employment Levels (as of December 2014)

| Full-Time Positions | Budgeted | Filled |
| :---: | :---: | :---: |
|  | 7.$7$ |  |
| Part-Time Positions | 0 | 0 |
| Executive Positions | , 2 \% | 2 |

Contracts Summary (*as of December 2014)

|  | FY10 | FY11 | FY12 | FY13 | FY14 | FY15* |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Total amount of contracts | \$0. | ¢ $\$ 1,015,910$ | $\$ 80,310$ | - \$28,924 | + $\$ 14,482$, | , $\$ 1,320$, |
| Total amount to M/W/DBE | \$0 | \$762,929 | \$80,310 | \$28,924 | \$9,996 | \$1,320 |
| Participation Rate | \$0 | W, 75\%, | - $100 \%$ \% | - 100\% | 69\% | - 100\% |

## DEPARTMENT PERFORMANCE (OPERATIONS)

The Philadelphia Marathon has achieved planned, sustained growth since 2008 with approximately 2,000 additional runners each year. A title sponsor was secured in FY14, Gore-Tex, and the Marathon gained a ranking of 8 in MarathonGuide.com's top ten U.S. marathons by finishers. In FY15, the race was ranked "Best Marathon of 2014" in the Mid-Atlantic Region by Competitor.com and the Gore-Tex Philadelphia Marathon's Facebook page experienced a $46.6 \%$ growth in Likes compared to FY14. The Forbes Under 30 Summit was held for the first time in the magazine's history, with Philadelphia chosen as the best city to attract millennial business and cultural leaders, culled from their annual "30 Under 30" honorees. Social media efforts engaged 750 million people, and $\$ 400,000$ in venture capital money was awarded to entrepreneurs in a highly competitive pitch contest. The Mayor's Office and OCR produced several additional events to augment the conference, including eight participants making presentations to seven classes in public schools. The Mayor's Office and OCR, along with Forbes, have set a goal of 24 participants presenting to 12 schools in FY16; social media engagement is targeted at 800 million. Although the hotel occupancy rate during the Made in America festival declined from FY13 to FY14, OCR's goal is to increase the hotel occupancy rate for the Made in America festival by to $80 \%$ by FY16.

| Performance Measure | FY08 | FY13 | FY14 | FY14- <br> FY13 <br> Change | $\begin{aligned} & \text { FY14 } \\ & \text { Q1-Q2 } \end{aligned}$ | $\begin{aligned} & \mathrm{FY} 15 \\ & \mathrm{Q} 1-\mathrm{Q} 2 \end{aligned}$ | $\begin{gathered} \text { FY15- } \\ \text { FY14 } \\ \text { Q1-Q2 } \\ \text { Change } \end{gathered}$ | FY15 <br> Goal | FY16 Goal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Philadelphia Marathon planned registrations* | 18,000 | 29,000 | 30,000 | 3.4\% | 30,000 | 31,000 | 3.3\% | 31,000 | 32,000 |
| Forbes Under 30 Summit social media impressions* | $N / A$ | $N / A$ | $N / A$ | $N / A$ | $N / A$ | $750,000$ | $\mathrm{N} / \mathrm{A}$ | 500,000 | 500,000 |
| Made in America - hotel occupancy rate** | N/A | 90.0\% | 87.0\% | -3.3\% | N/A | 79.0\% | N/A | 79.0\% | 80.0\% |

## DEPARTMENT CHALLENGES

OCR Programs including the Gore-Tex Philadelphia Marathon and Wawa Welcome America! as well as OCR supported programs such as Made In America have required extensive planning and investment in developing model systems for public security. These security models have served as pilot systems to aid other City departments in managing public events and now serve as model programs for other major cities. Forthcoming mass public events including the World Meeting of Families, September $22-27,2015$ which anticipates as many as 2 million people attending events on the Benjamin Franklin Parkway (potentially the largest public event ever hosted by a North American City) and planning for the Democratic National Convention the week of July 25, 2016, will require even more extensive manpower, management, and equipment to ensure public safety and the security of public figures. The OCR will continue to consult and contribute to the efficiency of model systems and assist in finding cost-reduction methods wherever possible.

## ACCOMPLISHMENTS \& INITIATIVES

Events produced or supported by the OCR are created to promote Philadelphia as a destination for tourism or a place to locate or start a business while being able to enjoy a vibrant, diverse quality of life. The majority of these events showcase the City's singular landmarks of American history, world-class cultural assets, vital and emerging retail corridors, and the beauty of the Philadelphia's architectural and natural landscapes.

In October of 2014, the City of Philadelphia was named a 2014 recipient of the International Festival \& Events Association (IFEA) designation-"World Festival and Event City" for excellence in event management. The development and execution of major concert events including Wawa Welcome America's Philly $4^{\text {th }}$ of July Jam and the OCR's expertise in the logistical and security coordination of major events such as the Gore-Tex Philadelphia Marathon have contributed to the City's capability as a world-class festival and grand-scale events location.

This acclaimed track record in the planning and execution of major events has assured organizers of events such as the World Meeting of Families taking place in Philadelphia this September, that safety, security, and a top quality experience for visitors and guests is the City's first priority.

The OCR is proud of the role that it has played in securing Philadelphia's reputation as a first tier 'events' city and looks forward to executing and supporting the balance of events of FY15; the planning and execution of events scheduled for FY16; and planning for the convening of the Democratic National Committee in July of 2016 in FY17.

In FY15 and FY16, the OCR proceeds with its City Charter mandated role to represent the Mayor and the City of Philadelphia in external events, convenings and ceremonies, as well as within internal City department functions. The OCR also provides Mayor's Ceremonial Documents and Letters to the requesting public and internal City Departments, as well as Ceremonial Gifts of Recognition as requested by public agencies and internal City Departments according to established City Gift Policies and Protocols.

During FY1S the Communications staff of the OCR authored special correspondence as requested by the Mayor's Office or by the City's partnering tourism and marketing agencies to communicate the Mayor's endorsement and support for the City hosting of potential sport competitions, meetings and major conventions, including the recent successful bid for Philadelphia to host the 2016 Democratic Convention.

During FY15, City Representative Desiree Peterkin-Bell led a presentation in Social Media Leadership Training for the Pennsylvania Municipal League Professional Development Meeting; served as featured speaker and panel member for the PHLCVB sponsored "Philadelphia - City of Makers" presentation to Young Involved Philadelphia; and was Keynote Speaker for the National Women In Media Conference, among many other engagements on behalf of the City of Philadelphia.

The Gore-Tex Philadelphia Marathon: In FY14, the Marathon celebrated its $20^{\text {th }}$ Anniversary and achieved its goal of producing a financially sustainable event by securing Gore-Tex for a three year title sponsorship, making it the GoreTex Philadelphia Marathon. In FY15, the total registration for Marathon Weekend (Half and Full Marathons and the Rothman Institute 8 K ) was the highest ever with over 30,000 runners. With an estimated audience of over 60,000 fans and spectators, the race was assisted throughout the weekend by over 3,000 volunteers. USA Track and Field included the event in its Championship Series in FY15 and continues its long history of certifying and sanctioning the race. A new, free Finisher Festival was added in FY15 in Aviator Park on $20^{\text {th }}$ Street with music, food and other entertainment along with the Family Meeting Area. In a testament to efforts at continuing to improve the race, Competitor.com named the Gore-Tex Philadelphia Marathon the Best Marathon in the Mid-Atlantic Region in January 2015 as polled by their readers. Additionally, the event's sustainability program has become one of the nation's leading greening efforts in endurance sports. OCR will be making a new submission to the Council for Responsible Sport in FY15, with the goal of matching the FY13 Gold certification gained for diverting $87.8 \%$ of waste from landfills. The Gore-Tex Philadelphia Marathons is one of only ten organizations in the United States to receive Gold designation since the program's inception in 2008. USA Today featured Race Director and City Representative Desiree PeterkinBell, recognizing the event for its minority leadership, rare among the industry.

Wawa Welcome America (WWA): WWA is Philadelphia's signature celebration of the Fourth of July holiday. WWA features a multi-day schedule of events and the "largest free concert in America" (one of its marketing taglines), bringing over one million people to the Benjamin Franklin Parkway on July $4^{\text {th }}$, including over 500,000 who attended the Philly $4^{\text {th }}$ of July Jam concert showcasing local, national, and internationally known headline performers. In FY15, a new Liberty Block Party with food and free entertainment was produced in Center City replacing the Taste of Philadelphia event formerly at Penn's Landing. The traditional "Celebration of Freedom" held at Independence Hall on July $4^{\text {th }}$ saluted the $50^{\text {th }}$ Anniversary of the Civil Rights Act of 1964 and the $60^{\text {th }}$ anniversary of the landmark Brown $v$. Boord of Education decision. Vice President Joe Biden addressed the crowd on the Mall, and his speech was broadcast on WPVI-6abc along with the entire program, concluding with the Vice President's participation in the Independence Day Parade along with 65,000 spectators gathered in the nation's most historic square mile. For the evening concert and fireworks, 6 abc broadcast live locally and VH1 broadcast live nationally. In FY15, for the first time in ten years, Welcome America, Inc. operations ended with a positive fund balance, due to leadership redesigning and revamping fiscal procedures. (See Data addendum for FY2016 WWA planning detail.)

Made in America: Made in American was a brand new outdoor festival in FY13 held over Labor Day weekend in September of 2012 on the Benjamin Franklin Parkway featuring renowned producer and performer Jay-Z. As a new paid event, this festival represented a major change in how events are produced by external partners. The September 2012 festival generated an estimated $\$ 10$ million in economic impact for Philadelphia's economy according to the producer's study, covered all municipal costs associated with the event and netted hundreds of thousands of dollars in tax revenues for the City. The event gained global recognition for Philadelphia and highlighted the potential of cultural partnerships between the City and the private sector. Festival promoters estimated that 78,655 people attended the Festival, 1.5 million viewers live-streamed the event, in addition to the live show that was filmed by RonHoward, resulting in nearly a billion views through airing on Showtime cable TV station. The festival took place again in FY14 and FY15 over the same holiday weekend, and concert attendance figures increased from approximately 80,000 in FY13 to close to 100,000 over the two day event in FY14 and FY15. The outdoor festival will return in September 2015 for a fourth consecutive year, filling a tourism gap over Labor Day Weekend. (See Data addendum for expanded hotel occupancy detail relating to Performance Measure Chart on p.2.)

Forbes Under 30 Summit: The most influential gathering of millennials in the world was brought to Philadelphia for the first time by Forbes in October 2014 for a three and half day conference that included speakers such as Nobel Peace Prize co-winner Malala Yousafzai, and Monica Lewinsky in a discussion on "protecting your brand in the age of social media." The conference was an extension of Forbes Magazine's " 30 Under 30 " list featuring 30 game-changing entrepreneurs under 30, in twenty categories. Forbes Magazine leadership worked closely with the City Representative and the Mayor on crafting and coordinating events throughout the city to showcase the city's tech sector, engage and motivate public school students, and introduce these influencers and entrepreneurs to opportunities in the city. Notably, the event garnered over 750 billion impressions worldwide through media and related coverage. Because of the resounding success of the event in FY15, Forbes announced that Philadelphia will indefinitely be the host city for the event. The conference will be held again in Philadelphia during the weekend of October 4-7, 2015. Additionally, the highly sought after "Pressure Cooker" pitch contest to venture capitalists with a total prize pot of $\$ 400,000$ that was part of the conference will also return. Tours and participant presentations at several Philadelphia public schools and tech assets here will be expanded in FY16 to include a day of service with 100 participants speaking at city schools.

The Philadelphia Collection: As the City's premier celebration of its resident fashion design community, The Philadelphia Collection's primary mission is a marketing effort to promote the city as a vibrant shopping destination. The Philadelphia Collection was conceived by the OCR in 2010 and celebrated its $5^{\text {th }}$ year in FY15. In September 2014, The Philadelphia Collection showcased more than 60 events over a period of eight days in a continued partnership with the Center City District and The Philadelphia Retail Marketing Alliance. Since its debut, The Philadelphia Collection has been the focus of CNBC as one of the " 10 Best Cities for Shopping"; one of the " 25 Best Cities for Shopping" by Lucky Magazine Online; one of the "10 Shopping Cities on the Rise" by Sherman's Travel; and one of "The Best Shopping Cities in the U.S.A." by Forbes.com. In FY14, The Philadelphia Collection welcomed an infusion of new sponsors and the renewed sponsorship of the Immaculata University Design Department and hosted the $20^{\text {th }}$ Anniversary of the annual Phashion Phest Philadelphia. Due to increased marketing and promotional efforts like The Philadelphia Collection, increased attention is being paid to Philadelphia's retail assets. In January 2015, Conde Nast Traveler named Philadelphia the number 2 shopping destination in the world, behind Barcelona and ahead of Hong Kong.

The Philadelphia Fashion Incubator: The Incubator launched in March of 2012 as a partnership between the OCR, the Center City District/Retail Marketing Alliance and Macy's Center City, along with the city's prominent design schools Drexel University, Moore College of Art and Philadelphia University. In March 2013, FY12, the Incubator graduated its first class of "Designers-In-Residence" who received one year of workspace and the mentoring and business resources necessary to operate and sustain a successful fashion business in Philadelphia. Designers-In-Residence have been featured in "Pop-Up" shops throughout the city and their garments have been featured in an exhibit at City Hall. In FY14, The Philadelphia Fashion Incubator graduated its second class with the third graduating in FY1S. The fourth class of Designers in residence will graduate in FY16. It is serving as a model program for Macy's Inc. to establish three new Fashion Incubators in other cities. As the Incubator becomes more established, feasibility planning is underway to explore locating "graduates" of the program in shared space for their growing design businesses with the aim of retaining them as part of the city's creative sector, and as part of the city's strategy to attract more to attract even more design businesses.

Philadelphia International Cycling Classic: June 7, 2015. This men's and women's procycling race has been held in Philadelphia for 31 years, and has been renamed by the current event organizer selected through a competitive bidding process by the City which holds the inscription permitting the race by the world governing body, the Union Cycliste Internationale. The OCR and Mayor's Office were instrumental in gaining the added designation for the women's race to be part of the UCI Women's World Cup series, with Philadelphia being the only race in the US to be included. The OCR is working closely with the event organizer to help implement sponsorship and marketing efforts.

World Meeting of Families: September 22-27, 2015: Held every three years and sponsored by the Holy See's Pontifical Council for the Family, the World Meeting of Families (WMOF) is the world's largest Catholic gathering of families. The theme of the WMOF - Philadelphia 2015 is "Love Is Our Mission: The Family Fully Alive," emphasizing the impact of the love and life of families on our society. This is the first WMOF in the United States and the Pope will make his first visit to the United States specifically for this conference, celebrating Mass on the final day outdoors for an anticipated 1.5-2 million people on the Benjamin Franklin Parkway. OCR is working in tandem with City departments and agencies to ensure that the City's security, traffic, emergency services, public transportation, hospitality/tourism, communications, and other critical components of the Pope's visit are implemented seamlessly, effectively and with the high standards that Philadelphia is now known for with big events. The last time Philadelphia saw a Papal visit was in 1979, with a public Mass also celebrated on the Benjamin Franklin Parkway.

Mayoral Inauguration 2016: OCR will work closely with City Council staff on producing the Inauguration of the next Mayor-elect, traditionally held at the Academy of Music, on January $4^{\text {th }}, 2016$. This special event will entail sourcing and identifying entertainment, clergy, etc., hosting a pre-ceremony breakfast, planning and printing the program, working with the venue and other vendors, and facilitating photographer and media broadcast needs among other critical components.

Democratic National Convention (DNC), week of July 25, 2016: Held every four years in a different city in the U.S., the DNC will meet in Philadelphia to nominate the Democratic candidate for the 2016 national election of the $45^{\text {th }}$ President in November. Philadelphia competed against finalists Columbus, OH and Brooklyn, NY. With world media expected to converge on the city during the convention, as the attendance of many dignitaries, increased specialized logistical needs will distinguish this convention from all others the city holds. OCR will work in tandem with the DNC Committee, citywide departments and federal agencies to ensure that the City's security, traffic, emergency services, public transportation, hospitality and tourism, communications and other critical components of the DNC's convention are implemented seamlessly, effectively and with the high standards that Philadelphia is now known for. The last time Philadelphia hosted a party convention during a presidential election year was in 2000, when the Republican Party nominated then-Governor George W. Bush. The last time the Democratic Party hosted its convention in Philadelphia was in 1948.

The Office of the City Representative is committed to principals of diversity and inclusion in all programming. The OCR was profiled as a "Department Making A Difference" in the recently released City Office of Economic Opportunity (OEO) Annual Report - 2014. The OCR was selected for its commitment to diversity and inclusion in internal staffing and for its exemplary practices in soliciting, hiring and retaining M/W/DSBE contractors.

Staff is comprised of 7 full time people. Two are minority and six are female.

## Staff Demographics (as of December 2014)

| Full-Time Staff |  |  | Executive Staff |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female |  | Male | Female |
| TotaI \% of Total | African-American | African-American | Total \% of Totol | African-American | African-American |
|  | \% ${ }^{\text {a }}$ - 0 | . A $^{2}$, |  | Lu) 0\% ¢\% | M\%) 1 1. |
|  | \% $4.0 .0 \%$, | 4. $28.6 \%$ \% |  | \%) $0.0 \%$, , | W\% $50.0 \%$, ${ }^{\text {a }}$ |
|  | White White |  | White |  | White |
| Totol \% of Total |  | F- \% 4 \% \% \% | Total \% of Total | 0 | 1 , |
|  | +14.3\%, | \% $57.1 \%$, |  | 0.0\% , \% \% | 50.0\% \% \% |
|  | Hispanic | Hispanic | Tatol \% of Totol | Hispanic | Hispanic |
| Total \% of Totol | YTME 0 | O, 0 |  | \%racol | $\frac{0}{0.0 \%}$ |
|  | . $0.0 \%$, | Q\%\% 0.0\% , \% |  | \% $0.0 \%$ \% |  |
|  | Asian | Asian |  | Asian | Asian |
| Total \% of Total | W\% 0 O | ए 0 . | Total \% of Total | M, 0 | 4, \% 0 |
|  | \%. $0.0 \%$ | . $0.0 \%$ \% |  | \% ${ }^{1} 0.0 \%$ | . $0.0 \%$ |
|  | Other | Other |  | Other | Other |
| Totol \% of Tatal | \%.4.4.0.4. | M, 0\%) | Total \% of Total | \%, \% 0, 0 | W, - Mo \% |
|  | WF\% 0.0\%, | \% $0.0 \%$, |  | \%r\% 0.0\% | W\% $0.0 \%$. |
|  | Bi-lingual | Bi-lingual | Total \% of $\cdot$ Totol | 8i-lingual | Bi-lingual |
| Total \% of Total | - ${ }^{\text {a }}$ O. W, | Marcoram |  | S\% 0, \% $0.0 \%$, |  |
|  | L, 0.0\%, , | \% $0,0 \%$, |  |  | 0.0\% |
|  | Male | Female |  | Male | Female |
| Totol \% of Total |  | 5, 6, ${ }^{\text {a }}$ | Total\% of Total | 23 0, | - \% 2 \% |
|  | 14.3\% | 85.7\%. |  | 0.0\% | 100.0\% |


| FY15 Contracts |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Vendor | Service <br> Provided | Amount of Contract | RFP Issue Date | Contract Start Date | Ranges in RFP | \% of M/W/DBE Participation Achieved | \$ Value of M/W/DBE Participation | ```Total% and $ Value Participation - All DSBES``` | Living Wage Compliant? |
| Fund for Pbiladelphia/OCR | Promotion \& Marketing of city | $\$ 46,281$ | $N / A$ | $9 / 25 / 14$ | MBE: <br> WBE: <br> DSBE: | o\%, <br> 0\%, <br> $0 \%$ <br> $0 \%$ | \$0 s0, s0 |  | Yes |
| Greater Philadelphia Film Office | Promotion \& Marketing of city | \$163,952 | N/A | 1/2/15 | MBE: | 0\% | 50 |  | Yes |
|  |  |  |  |  | WBE: | 0\% | \$0 | 0\% |  |
|  |  |  |  |  | DSEE: | 0\% | \$0 | \$0 |  |
| Historic Philadelphia Inc. | Promation \& Marketing of city | $\$ 207,900$ | $N / A$ | 9/20/14 | MBE: ${ }^{\text {a }}$ | - 0\% | $\because 50$ | Crax |  |
|  |  |  |  |  | W8E\%. ${ }^{\text {a }}$ | \% 0\% \% | \% $\mathrm{SO}_{0}$ | ) $0 \%$ | Yes |
|  |  |  |  |  | DSBE: - | \% $0 \%$ | \% 50 | W, $\$ 0$ |  |

## FEDERAL AND STATE (WHERE APPLICABLE)

Federal Homeland Security grants to help cover the costs of increased public safety and security at major events such as the Philadelphia Marathon and Wawa Welcome America are no longer available and thus the events bear the cost of the added security needs.

## OTHER

N/A

What follows is an overview of the OCR produced or significantly supported events for FY15.

## CALENDAR EVENT5 OF FY15

The Pennsylvania Municipal League Convention - June 28 -July 4, 2014. OCR supported the hosting of this assembly of state government leaders and municipal officials in Philadelphia.

Wowa Welcome America, June 28 - July 4, 2014. The City's multi-day celebration of the $4^{\text {th }}$ of July holiday featured the return of the popular Go Forth and Learn series of themed, family-centric events inviting children and parents to participate in fun, learning environments throughout the City. The OCR collaborated with the City's Mural Arts Program to inaugurate Community Paint Day in Mantua and invited the public to take part in the creation of one of Philadelphia's famous murals. When bad weather threatened the annual POPS! On Independence Concert, the OCR orchestrated a move to the Kimmel Center for Performing Arts where featured soloist, Carpathia Jenkins thrilled the audience with her performance. The Celebration of Freedom ceremony on the morning of July $4^{\text {th }}$, celebrated the $50^{\text {th }}$ Anniversary of the Civil Rights Act of 1964 and the $60^{\text {th }}$ Anniversary of the Brown vs. Board Supreme Court Decision. Legendary dancer and choreographer, Debbie Allen, was recognized for her contributions to dance and the education and advancement of young dancers. Vice President of the United States Joseph Biden addressed the audience and greeted the public during the Independence Day Parade that followed. The WWA celebration continued with the diverse entertainment featured at Party On The Parkway and culminated with the Philly $4^{\text {th }}$ of July Jam concert hosted by the Roots and featuring Ed Sheeran Nicki Minaj, Jennifer Hudson, Aloe Blacc, Vicci Martinez and a Fireworks Finale.

Taney Dragons Rally, August 27, 2014. Philadelphia's hometown heroes, the Taney Dragons were the stars of an OCR organized procession down South Broad Street that culminated in a rally to congratulate this Little League World Series Mid-Atlantic Championship baseball team on their Philadelphia spirit and sportsmanship after they returned from their valiant bid for the Little League World Series Championship.

Mode in Americo, August 30 \& 31, 2014. (See Accomplishments and Initiatives page for additional details.) The OCR was pleased to record an increase from FY13 $(80,000)$ to FY14 and FY15 concert attendance figures (100,000). An analysis of the $90 \%$ hotel occupancy rates recorded for FY13 and the $87 \%$ rate recorded in FY14 show that layered events taking place those holiday weekends included events such as a sold out Bruce Springsteen concert and other "one-off' events that pumped up hotel occupancy. Although the chart shows occupancy decreasing in subsequent years, it must be noted that compared to previous years shown as N/A, the 79\% occupancy rate recorded in FY 15 is a substantial increase over the typically low occupancy rate over Labor Day Weekend in Philadelphia, which in 2011 was 62\%.

Hero Thrill Show Rally and Hera Thrill Show, September 20, 2014. The OCR supports the logistical operations and public relations campaign for this longstanding annual event that takes place in a family-friendly circus environment to raise funds to provide college tuition to children of Philadelphia's Police Officers and Firefighters who lost their lives in the line of duty.

The Philadelphia Collection, September $17-24$, 2014. (See Accomplishments and Initiatives page for full program details.) The goal of the Philadelphia Collection in 2010, its inaugural year, was to ensure a healthy and robust retail and design industry while stepping up the visibility of the City's existing retailers and established designers. Our City's highly diversified and ever increasing mix of national retailers such as the recent addition of Uniqlo, Century 21 Department Store, Nordstrom Rack, Barney's New York, Stuart Weitzman and Theory, among others, is complimented by the existing vibrant fashion community of boutiques and independent retailers. The Philadelphia Collection, observing its $5^{\text {th }}$ anniversary in FY15, has served as a marketing platform and an annual invitation to customers to "shop Philadelphia and see what's new in store," an invitation that has taken up by national media in declaring Philadelphia as a premier fashion and shopping destination. In January 2015, Philadelphia was named the number 2 shopping destination in the world by Conde Nast Traveler.

Multicultural Affairs Congress (MAC) PHLDIVERSITY ANNUAL RECOGNITION LUNCHEON, Octaber 9, 2014. OCR Executive staff and staff members served in a consulting and support role to the organizers of the MAC PHLDiversity Recognition Luncheon, providing program organization support and taking an active role in stage management and staffing on site.

Philadelphia Host City for Forbes Inaugural Under 30 Summit. (See Accomplishments and Initiatives page for full program details.) October $19-22,2014$. Presented by Forbes magazine with Philadelphia as the inaugural host city, the Under 30 Summit included the participation of the magazine's entire roster of past " 30 Under 30 " honorees, some of the best and most accomplished young entrepreneurs and thought leaders in the nation. Philadelphia was selected as host city, in part, due to its national status as home to the fastest growing population of Millennials-age 20 through 35 year-olds, of any other major city in America. Philadelphia's rapid grow as a new technology and business start-up location was an added influence. Forbes magazine subsequently announced that Philadelphia would continue as host city for this significant convening in future years.

Gore-Tex Philadelphia Marathon Weekend, November $21-23,2014$. (See Accomplishments and Initiotives page for full program details.)

City of Philadelphia Holidoy Tree-Lighting Celebration, December 3, 2014 - The City's annual Tree-Lighting ceremony is the traditional launch of Philadelphia's holiday season. The program that precedes the Tree-Lighting offers holiday and seasonal music by local musicians and performers, as well as special guests and entertainers performing at Philadelphia venues and theaters. During FY13 and FY14, the Tree-Lighting Celebration was relocated to Love Park while Dilworth Plaza was undergoing reconstruction. In FY15, the OCR was pleased to return the Tree-Lighting Celebration to its original home in City Hall and present a diverse program of entertainment including operatic tenor, Justin Gonzalez, the Philadelphia R\&B group Brotherly Love, a preview of the Philly POPS! Christmas Spectacular at the Kimmel Center, and surprise headliner, the international vocal star, Estelle. In FY15, the OCR also secured the Tree-Lighting Celebrations first electronic media partner, $6-A B C$ to broadcast both the stage program and the treelighting throughout the leading broadcast audience for 6 ABC. The Tree-Lighting Celebration was challenged by the unanticipated appearance of a protest demonstration. With the expertise of the OCR program, logistical and executive team working in cooperation with the Philadelphia Police on site, the program was presented in its entirety and the demonstrators' right to assemble was respectfully granted with public safety as a priority.

Memorial Service Public Logistics - Fallen Female Firefighter Lt. Joyce Craig-Lewis, December 12 \& 13, 2014. The OCR served in the coordination of logistical operations and public relations support for the memorial procession and services held for Firefighter Lt. Joyce Craig-Lewis.

Sugar House Casino Philadelphia Mummers Parade, Jonuary 1, 2015. OCR Public Relations staff continues to provide PR Consulting and Media Coordination.

Lockheed Martin Pal Day at City Hall, February 23, 2015. - Produced by the OCR in cooperation with the Philadelphia Police Athletic League. Student delegates nominated by PAL Centers, citywide are matched to appointed and elected City Officials and participate as "honorary City Officials" for a typical work day in City Government. Students meet their City mentors at PAL Day opening ceremonies (PAL Day program follows) and each City/Student pair have a commemorative photo taken with Mayor Nutter and PAL dignitaries. Each student receives a commemorative from Mayor Nutter followed by lunch in Conversation Hall with their mentor before adjourning to an intensive real-time experience in the City workplace. In FY15, PAL Day in City Hall honored PAL Day founder and ultimate PAL supporter and advocate, Sally Berlin, who passed away in October of 2014. The OCR produced a framed commemorative PAL Day student sash and memorial plaque that was presented to Ron Rubin, executive chairman of PREIT, a longstanding PAL Board Member and Ms. Berlin's nephew.

The Philadelphia Fashion Incubator Induction of Fourth Class of Designers in Residence - March, 2015. (See Accomplishments and Initiatives Page for full program background and detail.) In March, 2015, The Philadelphia Fashion Incubator at Macy's Center City announced its fourth roster of Designers In Residence (DIR). OCR executive staff participated in a program held in the Grand Court of Macy's Center City to welcome the new Designers in Residence and congratulate the recently graduated DIRs of 2014. The 2014 DIRs are currently making their mark in the fashion world at large with their designs appearing in programs surrounding Fashion Week 2015 in New York City

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and featured at Charleston Fashion Week in March. The Philadelphia Fashion Incubator at Macy's has served as a model program for Macy's Inc. to use in establishing three new Fashion Incubators, one in Washington, DC, and at two other locations to be confirmed in the coming year.

UNCF Moyor's Masked Boll, March 6, 2015 - The OCR assisted in the program planning, solicited special dignitaries and celebrities to participate in opening events, and provided on-site event staff to aid in the production of the Annual Mayor's Masked Ball which took place for a third year in Philadelphia in FY15. The Ball benefits students attending colleges and universities across the country including the UNCF-member historically black colleges and universities (HBCU's). With the production of the 2013 inaugural event during the Administration of Mayor Michael A. Nutter, Philadelphia joined major cities throughout the nation that host a UNCF Mayor's Masked Ball for the first time.

Philodelphia Civic Flag Day, Morch 27, 2015 Annual program supported by the OCR in partnership with Partners for Civic Pride, a non-profit organization serving a mission to stimulate civic pride through an awareness campaign to promote the display of the Philadelphia Civic Flag. Philadelphia Civic Flag Day is observed with special ceremonies to honor the Flag, build understanding of the term Philadelphia Maneto-Let Bratherly Lave Continue-and salute the attributes of Peace, Hope, Justice, Prosperity displayed on the Philadelphia City Seal, the centerpiece of the Philadelphia Civic Flag. A cross-section of choral, band, spoken word and drill presentations are given by Philadelphia public schools from elementary through high school.

The March 27, 2015 observance featured a public awards program honoring Police Commissioner Charles Ramsey; the Taney Dragons Little League Team; Dr. Audrey Evans, co-founder of the Ronald McDonald House; and lawyer, education advocate Ajay Raju. A Mayoral Proclamation for Philadelphia Civic Flag Day was presented and a bronze historical marker to commemorate the $120^{\text {th }}$ Birthday of our City's Flag was unveiled for future installation at the base of the Philadelphia Civic Flag flagpole located at the Philadelphia Museum of Art.

Philadelphia Jazz Appreciotion Month Press Announcement, April 1, 2015 - The FY15 event opened a month-long celebration of Philadelphia's Jazz heritage and marked the $5^{\text {th }}$ Anniversary of Philadelphia Jazz Appreciation Month inaugurated in April of 2011. The OCR assists with the logistical organization, marketing and public relations efforts in support of the Mayor's Office of Arts, Culture and the Creative Economy (OACCE). Events to highlight our jazz heritage and identify Philadelphia as a destination for jazz fans and aficionados take place throughout the City and include a variety of activities including jazz classes and seminars, live music performances at cafes and restaurants, observes the $20^{\text {th }}$ Anniversary of the Philadelphia Clef Club of Jazz and events that take place at the Kimmel Center for Performing Arts and the Painted Bride Art Center. The program serves as a showcase to promote and support the emerging jazz musicians of the City and beckons Philadelphia to reclaim its singular jazz history and be recognized as a national destination to experience the history and hear the evolution of American jazz. This year, Philadelphia Jazz Appreciation Month was announced with a Mayoral Proclamation and honored Philadelphia native and legendary jazz composer and pianist, McCoy Tyner, with the presentation of an engraved Philadelphia Liberty Bell.

Suboru Cherry Blossom Festival, April 6-12, 2015 - Press Announcement, April 7, 2015. A celebration of all things Japanese which launches with an OCR supported Press Announcement on April 7, 2015, presented by the Japan America Society of Greater Philadelphia. Festival events take place throughout the Philadelphia area to promote exchange with Japan and increase awareness of the cultural contributions of the Japanese American citizens of Philadelphia. The Festival commemorates the living gift of blossoming cherry trees originally received by Fairmount Park from the Japanese government in 1926 and renewed thereafter with plantings in community parks. The event culminates April 12, 2015 with Sakura Sunday, a day-long festival of Japanese art, music, food and culture in Fairmount Park's Horticultural Center.

Take Our Daughters and Sons to Work Day, April 23, 2015 - Children and youth between the ages of 8 years to 18 years accompany their parents or relatives to work within a diverse range of City Departments. Before their day in the workplace begins, all participating City employees and children are invited to attend the official launch ceremony produced by the OCR featuring the Mayor and a guest speaker with City Representative Desiree Peterkin-Bell serving as program emcee. The event underscores the Administration's commitment to youth mentoring as a way to stimulate a young person's interest in higher. education and introduces them to the inner workings of City Government and the responsibilities of the City workplace. This year, the FY15 event partners with the White House

Council on Women and Girls and the My Brother's Keeper Initiative to invite youth who are not typically able to take part in this day. The OCR invited Philadelphia foster care agencies to select children from their organizations to attend the opening ceremony and be supervised on a mini-tour of City Departments for a "real-time" introduction to the City workplace for a "real-time" work-based learning opportunity.

Police ond Firefighters Living Flome Memorial, May 6, 2015. For more than 20 years, the City of Philadelphia has been holding a Memorial Service to honor the City's First Responders who have given their lives in the line of duty. The Living Flame Police and Firefighters Memorial ceremony produced by the OCR recognizes the sacrifices of the uniformed Police Officers and Firefighters who died in service to the citizens of Philadelphia and their communities. The event honors Philadelphia's law enforcement and fire protection community and expresses the City's gratitude to the fallen Police-and Firefighters who gave their lives in service to Philadelphia's citizens and appreciation for the Police and Firefighter families who have suffered the loss of their family members. In FY15, the Memorial Service offers a special acknowledgement to the family of Firefighter Lt. Joyce Craig-Lewis who earned the tragic distinction of becoming Philadelphia's first female firefighter to die in the line of duty fighting a fire on December 9, 2014. The Memorial Service will also offer a special acknowledgement to the family of Officer Robert Wilson, III, who lost his life in the line of duty while interrupting a robbery in progress and protecting the public at risk.

Toss Your Caps, Philly Groduates fram College, May 8, 2015 - The OCR assists the Mayor's Office of Education with the planning, public relations and logistics to produce a salute to Philadelphia's recent college graduates. Graduates, elected officials and college presidents join the Mayor for a mass staged photo on the apron of the Philadelphia Museum of Art for the traditional "tossing of caps" and then pose for individual school photos on the PMA steps.

Mayor's Centenarian Celebrotion, May 21, 2015 - This is the 15th anniversary year for the Mayor's Centenarian Celebration Luncheon. Over 100 confirmed Centenarians who have or will celebrate their 100 th birthday in 2015 plus those who have made that age milestone in a previous year and are counting off a new decade, will be hosted for a celebratory lunch with live music entertainment, flowers, a personal gift from the City, and a personalized "Tribute" from the Mayor as a memento of the occasion. The Centenarians are accompanied by family members and/or caretakers. This event produced by the OCR underscores the administration's support of services and programs to improve the quality of life and increase the health and well-being of the elderly in Philadelphia.

Top of the Class-Mayor's High Schoal Graduation Celebrotion, June 5, 2015 - The OCR supports the planning, logistics and execution of this event to salute recent graduates from Philadelphia High Schools with a parade of graduates that processes from Broad and Pine Streets to arrive at City Hall Courtyard where a ceremonial program is held.

Philadelphio Internotionol Cycling Classic, June 7, 2015 - The OCR will consult on sponsorship development and program planning for the renamed Philadelphia International Cycling Classic (formerly Parx Casino Cycling Classic). This event continues the long-standing tradition of a Philadelphia-hosted, professionally sanctioned cycling competition and will feature an amateur course ride and men's and women's professional races. This event underscores the Administration's efforts to strengthen Philadelphia's thriving cycling community and promote the City as a world-class cycling destination. The Philadelphia International Cycling Classic's women's professional race will be a Union Cycliste Internationale sanctioned Women's World Cup event-the only one in the United States and the first since 2001.

Stars and Stripes Festival (formerly Army Birthday/Flag Day), June 14, 2015 - Since 2012 the City of Philadelphia/OCR has partnered with the Flag Day Association, National Constitution Center, Historic Philadelphia, Inc., Independence National Historic Park, the Independence Visitors Center, the Pennsylvania National Guard and the United States Army to celebrate the combined birthdays of the United States Army and the birthday of the American flag, both of which occurred historically in Philadelphia on June 14. The festival was rebranded in FY14 as the Stars and Stripes Festival and is observed at locations throughout historic Philadeiphia.

## Events in Planning FY15

Wawa Welcome Americal, June 27 -'July 4, 2015 (See Accomplishments and Initiatives page for additional details and background.) Wawa Welcome America! (WWA) is the premier, multi-day celebration of July $4^{\text {th }}$, America's birthday in

Philadelphia, America's birthplace. The FY15 (opening dates) celebration welcomes the return of the Go Forth \& Learn family education series of events, continue its partnership with the City's Mural Arts Program with Community Paint Day, stages the second Liberty Block Party on Friday, July 3 in the setting of Philadelphia's historic district, celebrates Wawa Hoagie Day, Philly @ the Movies, and POPS! On Independence Concert. The July $4^{\text {th }}$ Celebration of Freedom ceremony will feature noted speakers and mark the $50^{\text {th }}$ Anniversary of the Protest Marches in Selma, Alabama that led to the passage of the Voting Rights Act of 1965; observe the $50^{\text {th }}$ Anniversary of the LGBT Civil Rights Movement launched in Philadelphia on July 4, 1965; and honor the $50^{\text {th }}$ Anniversary of the passage of the Immigration \& Nationality Act of 1965. The eight-day celebration culminates with the Philly $4^{\text {th }}$ of July Jam and fireworks grand finale.

- Events in Planning FY16

NAACP Convention, July 11-15, 2015.
Made In America, September $5-6,2015$. (See Accomplishments and Initiatives page far additional detail and background).

World Meeting of Families September 22 - 27, 2015. (See Accomplishments and Initiatives for additionol detail and background

Hera Thrill Show Pep Rally September 30 and Hero Thrill Show October 10, 2015
Forbes Under 30 Summit, October $4-7,2015$. (See Accomplishments and Initiatives page for additional detail and background.)

The Philadelphia Collection, October 7-14 \& October 19, 2015. (See Accomplishments and Initiatives page far additianal detail and background.)

Gore-Tex Philadelphia Marathon, Navember 20 - 22, 2015. (See Accomplishments and Initiatives page for additional detail and background.)

City Hall Holiday Tree-Lighting Celebration, December 2, 2015. (See Accomplishments and Initiatives page for additional detail and background.)

Mayor's Inauguration \& Investiture of City Council and Judiciary Ceremony, January 4, 2016 (See Accamplishments and initiatives poge for additional detail and background.)

## Event in Planning FY17

Demacratic National Convention, Week of July 25, 2016 (See Accomplishments and Initiatives page for additional detail and bockground.)

# DEPARTMENT OF COMMERCE FISCAL YEAR 2016 BUDGET TESTIMONY APRIL 14, 2015 

## EXECUTIVE SUMMARY

## DEPARTMENT MISSION AND FUNCTION

Mission: To make Philadelphia a global city where businesses choose to start, stay and grow.
Description of Major Services: The Department of Commerce (Commerce) is the umbrella organization for all economic development activity in the city. Coordinating the work of related agencies, including the Philadelphia Industrial Development Corporation (PIDC), the Philadelphia Housing Authority and the Philadelphia Redevelopment Authority (PRA), Commerce leads efforts to attract new companies to Philadelphia, to develop business-friendly strategies to help small businesses and major corporations to succeed, and to facilitate real estate development across the city.

## PROPOSED BUDGET HIGHLIGHTS/FUNDING REQUEST

Budget Highlights: The FY16 Proposed Budget increases the General Fund allocation by $\$ 1.1$ million to fund the Philadelphia Talent Collaborative, a new initiative in partnership with the Mayor's Office of Education which will be managed by the Department of Commerce starting in FY16 and an additional $\$ 2$ million for the Economic Stimulus Fund.

| Fund | Class | FY14 Actual | FY15 Current Projection | FY16 Proposed Budget | FY16-FY15 Change | FY16-FY15 <br> Percent Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| General | \% 100 | 1,837,393 | 1,925,825 | 1,943,211 | 17,386 | 0.9\% |
|  | 200 | 16,627,647 | 16,627,929 | 19,727,929 | 3,100,000 | 18.6\% |
|  | 300/400 | 26,583 | 26,654. | 26,654. | 0 | 0.0\% |
|  | 500. | 500,000 | 500,000 | \%.500,000 | 0 | 0.0\% |
|  | W.). Total | 18,991,623. | 19,080,408 | 22,1,7,794 | 3,117,386 | 16.3\% |
| - | . P Positions | \%. 27. | \%, 27 | ) . | 0 | 0.0\% |
| Other* | 100 | 883,087 | 940,951 | 985,268 | 44,317 | 4.7\% |
|  | 200 | 7,991,318 | 22,652,878 | 19,273,236 | $(3,379,642)$ | -14.9\% |
|  | 300/400 | 1,435 | 55,000 | 8,000 | $(47,000)$ | -85.5\% |
|  | 500 | 56,321,000 | 59,137,000 | 62,700,000 | 3,563,000 | 6.0\% |
|  | Total | 65,196,840 | 82,785,829 | 82,966,504 | 180,675 | 0.2\% |
|  | Positions | 13 | 11 | 12 | 1 | 9.1\% |
| All | 100 | 2,720,480 | 2,866,776 | 2,928,479 | 61,703 | 2.2\% |
|  | 200 | 24,618,965 | 39,280,807 | 39,001,165 | $(279 ; 642)$ | -0.7\% |
|  | 300/400 | 28,018 | 81,654 | 34,654 | ( 47,000$)$ ) | .57.6\% |
|  | 500 | 56,821,000. | 59,637,000. | 63,200,000 | 3,563,000. | 6.0\% |
|  | Total | 84,188,463 | 101,866,237. | 105,164,298 | 3,298,061 | 3.2\% |
|  | Positions | \%). 40 | W. 38 | 【. 39 | 1 | K. $2.6 \%$ |

[^0]Staff Demographirs Summary (as of December 2014)

Full-Time Staff Executive Staff
Average Salary - Executive Staff
Median Salary - Executive Staff

| Total | Minority | White | Female |
| :---: | :---: | :---: | :---: |
| 39 | 23 | 16 | 23 |
| 6 | 1 | 5 | 3 |
| - 1126121 | \$143,218 | \$122,701 | \$117,429 |
| \$108,675 | \$143,218 | \$119,025 | \$119,025 |

Employment Levels (as of December 2014)

Full-Time Positions
Part-Time Positions

| Budgeted | Filled |
| :---: | :---: |
| 40 $\therefore \quad 0$ 6 | $\begin{gathered} 39 \\ 0 \\ 6 \end{gathered}$ |

Contracts Summary (*as of December 2014)

Total amount of contracts
Total amount to M/W/DBE
Participation Rate

| FY10 | FY11 | FY12 | FY13 | FY14 | FY15* |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 60,000$ | $\$ 87,500$ | $\$ 75,000$ | $\$ 75,000$ | $\$ 75,000$ | $\$ 84,399 \%$ |
| $\$ 12,840$ | $\$ 32,000$ | $\$ 31,875$ | $\$ 31,875$ | $\$ 31,875$ | $\$ 41,274$ |
| $21 \%$ | $37 \%$ | $43 \%$ | $43 \%$ | $43 \%$ | $49 \%$ |

## DEPARTMENT PERFORMANCE (OPERATIONS)

With more jobs created in Philadelphia last year than any time since 1999-2000, the strategy of the Department of Commerce continues to be assisting existing businesses through a range of new and existing programs, as well as attracting new organizations to the city, such as the recently announced moves of the American Bible Society, Hill International or EisnerAmper.

The Office of Neighborhood and Economic Development supports small businesses and commercial corridors through a range of programs such as the Storefront Improvement Program, the InStore Program, the Targeted Corridor Management Program, and the Business Security Camera Program.

The Office of Business Services (OBS), which provides one-on-one support to businesses and entrepreneurs starting a business in Philadelphia, has become more hands-on with its approach to small businesses by proactively informing small business owners of major issues or policy changes. For example, when new legislation impacting businesses is considered or has been passed, OBS will conduct a workshop and OBS managers will inform and educate businesses in their service area. By determining key needs and areas for education, the number of phone calls and cases has gone down, while OBS has improved in providing consistent information to the business community. In addition, the Department is focusing more on proactive projects to make the City more business friendly, such as forming several business associations and creating cross functional teams from various City agencies to address process constraints faced by businesses, rather than reactive case management. The number of new business case contacts in decreased between FY 13 and FY 14 by $14.4 \%$ primarily due to the proactive improvements in communicating with the business community. Additionally, the number of OBS cases continues to rise over in the first half of FY 15 , up $17.7 \%$ from the same period in FY14.

The Office of Economic Opportunity continues to increase participation of Minority/Women/Disabled-owned Business Enterprises (M/W/DSBE) businesses in City contracts. The Mayor has sustained the M/W/DSBE participation goal at $30 \%$ for FY16. The participation rate for FY14 was $29.4 \%$ and is at $32.4 \%$ as of the first half of FY15. OEO continues to stretch its resources to cover the dramatic increase in EOPs which have increased from 15 in 2009 to 717 in March of 2015. OEO will provide the World Meeting of Families and the DNC 2016 Host Committee with strategic support to optimize economic inclusion.

In addition, the Business Attraction and Retention Unit includes staff dedicated to manufacturing, international, startup, and commercial/retail businesses.

Finally, the hospitality industry metrics are strong. While the number of hotels rooms is projected to remain the same in FY15 and FY16, two new properties will be under construction during that time frame: the combined 755 room W/Element Hotel ( $15^{\text {th }}$ and Chestnut Streets) and the new 200 room Kimpton Hotel ( $18^{\text {th }}$ and Vine Streets). The City expects that by the end of 2017 it will have reached its goal of adding an additional 2,500 hotel rooms since 2008. Furthermore, the hotel occupancy rate has remained above the goal of $72 \%$ for FY15.

| Performance Measure | FY08 | FY13 | FY14 | $\begin{aligned} & \text { FY14- } \\ & \text { FY13 } \\ & \text { Change } \end{aligned}$ | $\begin{aligned} & \text { FY14 } \\ & \text { Q1-Q2 } \end{aligned}$ | $\begin{aligned} & \text { FY15 } \\ & \text { Q1-Q2 } \end{aligned}$ | $\begin{aligned} & \text { FY15- } \\ & \text { FY14 } \\ & \text { Q1-Q2 } \\ & \text { Change } \end{aligned}$ | FY15 Goal | FY16 Goal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of New Business Contacts in DB | N/A | 1,874 | 1,605 | -14.4\% | 699 | 1,001 | 43.2\% | 2,000 | 2,000 |
| Number of OBS Cases | N/A | 562 | 1059 | 88.4\% | 492 | 579 | 17.7\% | 800 | 680 |
| Percent of Customers Satisfied with OBS Services |  | $95 \%$ | $94 \%$ |  | $97 \%$ | 93\% | $-3.6 \%$ | 100\% | $100 \%$ |
| Annual M/W/DSBE Participation* | 18.0\% | 28.0\% | 29.1\% | 3.9\% | 27.3\% | 29.5\% | 8.1\% | 30.0\% | 30.0\% |
| Number of Hotel Rooms** | 10,045 | 11,238 | 11,410 | 1.5\% | N/A | N/A | N/A | 11,410 | 11,410 |
| Hotel Occupancy | 72.1\% | 74.4\% | 73.7\% | -1.0\% | 72.3\% | 75.9\% | 5.0\% | 72.0\% | 72.0\% |

* FY15 Q1-Q2 estimate contains Qi data only; as of FY12, the OEO report includes quasi-public contracts and deductions for contracts with "few or no" M/W/DSBE participation available
*     * Number of hotel rooms calculated on an annual basis.


## DEPARTMENT CHALLENGES

The major challenge in recent years has been overcoming the effects of the recession and supporting businesses looking to grow at a time when many were struggling to make ends meet. Through programs such as the Goldman Sachs 10,000 Small Businesses Initiative and the new Kiva Zip program, and working closely with our partners at PIDC, we have attracted new, non-City resources to help local small businesses access the capital they need to grow. As the economy begins to grow again we are seeing encouraging job growth across a whole range of sectors which Commerce expect to accelerate during the course of 2015.

## ACCOMPLISHMENTS \& INITIATIVES

Unemployment Rate Reduced and Jobs Created: The number of jobs in Philadelphia for 2014 was 674,000, an increase of approximately 8,800 in 2013, the largest annual increase since 1999-2000. The annual average unemployment rate for 2014 was $7.8 \%$, an encouraging 2.2 points below the previous year's average ( $-22.1 \%$ change) and a dramatic improvement from our peak unemployment rate of 11.7 in July 2012. We are narrowing the gap between Philadelphia's unemployment rate and the nation's, even as the national rate continues to fall; our average rate for 2014 is $110 \%$ of the national average compared to $149 \%$ of the national average in 2013 . Commerce anticipates a further reduction in the unemployment rate and the addition of a variety of new companies and organizations moving to Philadelphia, including EisnerAmper, Philadelphia Financial, the American Bible Society, Integrichain, and HOK Architects.

Through the efforts of Commerce and its partners, Commerce has retained or attracted 120 companies to Philadelphia representing 4,700 jobs since 2008.

Implementation of Economic Development Strategy: The City's economic development strategy focuses on initiatives and investments that help businesses start, stay, and grow in Philadelphia. The economic development strategy includes efforts to help business start in Philadelphia by supporting entrepreneurs starting businesses, alleviating the tax burden on new businesses, attracting domestic and international businesses and increasing investment capital in the city. In efforts to help businesses stay in Philadelphia, the strategy is continuously reformed to make it easier for businesses to operate and invest in Philadelphia and so that it supports the implementation of the Philadelphia 2035 Comprehensive Plan and the City's new zoning code, as described in more detail in the City Planning Commission chapter (page 137). Lastly, the economic development strategy helps spur growth by building capacity in small businesses, expanding opportunities for minority women and disabled-owned businesses and aligning the workforce development system with the needs of the city's economy.

Tax Reform: The City continues to take steps to make the city more tax-friendly for new businesses and is working to promote the incentives and tax reductions available to existing companies. Over the past four years, City Council and the Administration have supported these reforms designed to lessen the tax-burden on Philadelphia businesses and give advantages to locating a business in the city:

- Since January 1, 2012, new businesses and entrepreneurs have been fully exempt from the Business Income and Receipts Tax (BIRT) for the first two years of operation if they create three new jobs in their first year and six in their second.
- Since January 1, 2012, all fees have been waived for qualifying new businesses for a variety of licenses and registrations.
- A $\$ 5,000$ tax credit, or a credit of $2 \%$ of the annual wages paid, has been available for each qualifying new job since January 2013. For jobs created in 2015, the credit is $\$ 25,000$ per job, earned in $\$ 5,000$ increments over 5 years.
- A $\$ 4,000$ tax credit towards the gross receipts portion of the BIRT will be for certified sustainable businesses for tax years 2012 through 2017.
- As of January 1, 2014, the commercial activity fee has been eliminated for all businesses.
- A phased-in exemption of the first $\$ 100,000$ in gross receipts and a proportionate share of net income from the BIRT also started January 1, 2014 at $\$ 50,000$ and will be fully implemented by 2016 , providing substantial tax relief to all businesses.

Looking forward, the following tax-reform measures are scheduled to be implemented:

- The net income portion of the BIRT tax will move from being based on the amount of sales, property and payroll a company has in the city, to a computation only on Philadelphia-based sales. This reform, known as single sales factor apportionment, lowers the tax burden on Philadelphia-based businesses across all industry sectors. Single sales factor apportionment was implemented in 2015 and is expected to remove a "disincentive" to remain in the City.
- The Wage Tax rate, which was lowered to below $4 \%$ for residents for the first time since the 1970 s under the Nutter Administration, will be lowered to $3.7976 \%$ for residents and $3.3825 \%$ for non-residents by FY19.
- The net income portion of the BIRT will be lowered to $6.25 \%$ by FY19.

Supporting Start-Ups: Startup PHL. was launched in October of 2012 as a new joint initiative between Commerce and PIDC to support startups and entrepreneurs in Philadelphia. Components include a $\$ 6$ million public/private venture fund with leading venture capital firm First Round Capital that invests in Philadelphia-based startups and a "Call for Ideas" grant program through Commerce that offers $\$ 500,000$ for proposals that support entrepreneurs and startups in Philadelphia. The fund has made investments in seven Philadelphia startups to date and the third round of "Call for Ideas" grants will be announced in early 2015.

Philadelphia is increasingly recognized as a great city for startups due to recent tax changes and prögrams implemented by the Nutter Administration in partnership with City Council. A report by Cushman and Wakefield in early 2015 showed that Philadelphia had seen a $30 \%$ growth in tech jobs over the last five years, outpacing the surrounding suburbs.

Attracting New Businesses: With over 120 new firms moving to the city since 2008 along with 4,700 new jobs, Philadelphia is showing that it has become increasingly attractive for new companies. In January 2015, the American Bible Society announced that it is relocating its headquarters from New York City to Philadelphia this summer and bringing 200 new employees to the $5^{\text {th }}$ and Market Street location. Two other companies announced plans to relocate to Philadelphia. Integrichain, a New Jersey technology company will have 50 employees at its new workspace in Eight Penn Center, and HOK, a global design, architecture, engineering and planning firm with offices on three continents will hire 40 local employees. Last January, Mayor Nutter announced that EcoSave, an energy efficiency firm, would open its U.S. Headquarters at the Navy Yard joining companies such as GlaxoSmithKline, Tasty Baking, and Iroko Pharmaceuticals. The city now boasts 11,500 employees working at the Navy Yard, the most successful repurposing of a former naval base in the nation. In partnership with PIDC, Commerce participated in a number of business development events including a familiarization tour for prospective developers with Jones Lang LaSalle, Greenbuild 2013 and the International Economic Development Council annual conferences.

Retail Revival: Philadelphia has seen great growth in the retail sector over the last year, resulting from a united effort between the Commerce Department, Center City District, PIDC and the broker community to promote Philadelphia as a retail location. In 2013, Collier's International reported Walnut Street retail rents per square foot rose by $33.8 \%$ from 2012, the sharpest annual increase among destination retail streets in all U.S. cities. New retailers to the area include Theory, Madewell, Ulta, Athleta and Stuart Weiztman. Higher rents on Walnut Street are stimulating upscale tenancies on nearby Chestnut Street. Allen Edmonds and Camper opened new stores in 2013, Nordstrom Rack and Joan Shepp, and Banana Republic Factory Outlet located on Chestnut Street in 2014. Over the next year, Commerce will continue to promote Chestnut Street east of Broad Street as well as The Gallery and other properties on Market Street East as some of the best retail opportunities in downtown that are prime for investment.

International Outreach: Commerce committed to boosting international business development by creating a new position, Director of International Business Investment, within the Business Attraction \& Retention Unit in April 2013. This new role has allowed a continued positive working relationship with local, state, federal and international organizations to attract investments and raise Philadelphia's global profile. Commerce met with over 30 delegations, in fields that range from water technology to medical devices, from more than 20 countries between April and December in 2014. Commerce also established a Consülar Corps Desk within the office to continue to foster the fruitful relationship with Philadelphia's dedicated 36 career and honorary consuls who act as Philadelphia's ambassadors to the world and are responsible for attracting international delegations and visitors to Philadelphia. In November 2013, Mayor Nutter and Deputy Mayor Alan Greenberger led a trade delegation of Philadelphia companies
to the United Kingdom (11 businesses) and Israel (10 businesses) to promote Philadelphia, attract foreign investment, and help Philadelphia companies establish trade relationships with partners in those key marketplaces. Following the visit to Tel Aviv, ten Israeli startups visited Philadelphia in October 2014 to participate in the Philadelphia israel Technology Conference and a number of those companies have since returned to Philadelphia and are actively in the process of opening up operations in the city. Mayor Nutter also visited France in July 2014 and as a result of that trip Commerce is working with five French companies who are actively looking to establish operations in Philadelphia.

Business Retention: Commerce helped retain and grow major companies considering a move out of Philadelphia, including Beneficial Bank, a major financial services firm, retaining 300 existing jobs and adding 75 new jobs over the next three years in new space at 1818 Market Street; and FMC, a leading specialty chemical company, that signed a 16 -year lease for the new FMC Tower at Cira Centre South. The firm will retain 525 current employees, adding 75 positions over the next three years and an additional 100 employees over the coming years. Rapidly expanding retailer Five Below doubled their Philadelphia office space to 60,000 square feet to accommodate anticipated employment growth from 145 positions to up to 280 over the next three years.

Increase in Real Estate Development: Real estate development activity is on the rise in Philadelphia. Since January 2014, approximately $\$ 8$ billion in construction activity in more than 130 projects has been completed, is under construction, or is in the advanced planning stages. In FY14, major completed projects included the Family Court Building at $15^{\text {th }}$ and Arch Streets and five high-end apartment buildings in Center City with a total of over 1,100 units, which reflects a wave of investment in residential development across the city. Higher education institutions, such as the University of Pennsylvania, Drexel University and Temple University, continue to drive development of adjacent residential projects as well as buildings for office and academic expansion. Key projects soon to be completed include two towers providing a mix of office, luxury residential, and student housing by Brandywine Realty Trust at $30^{\text {th }}$ Street between Chestnut and Wainut Streets and a new Mormon facility at $17^{\text {th }}$ and Vine 5treets. The 68,000 -square-foot facility will include a Temple, a meeting house, green space, and an underground garage with capacity for 200 parking spaces. Many of these developers have utilized Commerce's Developer Services Program, which streamlines construction-related guidance for large projects.

Looking ahead, several transformative projects are on the horizon. Comcast's new Technology and Innovation Center at Arch Street between $18^{\text {th }}$ and $19^{\text {th }}$ Streets will become the tallest tower in the Philadelphia skyline and add an estimated 1.5 million square feet of rentable space, 6,500 temporary construction related jobs until the project is complete in 2017 and an additional 1,500 permanent employees for Comcast. The City has committed $\$ 10$ million in capital funding over three.years ( $\$ 2.5$ million in FY15 and FY16, $\$ 5$ million in FY17), to construct an underground concourse extension beneath $18^{\text {th }}$ Street that will link the existing underground markets to the new tower. The FY16 budget commits the second of the three installments for this project. Also, a new 700 -room Convention Center headquarters hotel under the combined $W$ Hotel and Element brands will rise at $15^{\text {th }}$ and Chestnut, made possible through Tax Increment Financing (TIF) legislation approved by City Council. Over the next five years, Commerce will continue to promote development along priority corridors such as North Broad Street, Market Street East and the Delaware River waterfront.

Expanding Opportunities for Diversity and Inclusion: The Department of Commerce also supports small businesses through its Office of Economic Opportunity (OEO) and the Business Technical Assistance Program (BTAP). OEO is committed to increasing the capacity and participation of M/W/DSE businesses on City, Quasi-Public Agencies, and Federally-funded contracts. The OEO Registry of certified firms has expanded to 2,272 businesses, a $72 \%$ increase over 2010.

The Business Technical Assistance Program (BTAP) contracts with six organizations that provide a range of services targeted to businesses on neighborhood commercial corridors, business owners with limited English proficiency, businesses in emerging industries, and other under-served entrepreneurs. In 2014 the City increased the microlending capacity of BTAP providers by providing four one-time Micro-Loan Fund grants through a competitive Request for Proposals.

Commerce funded the grants, which supported lending activities by providing funding for loan-loss reserves and general operating expenses, using remaining funds from the Philadelphia Commercial Development Corporation. The
awards were as follows: Finanta $\$ 180,000$; Entrepreneur Works $\$ 120,000$; The Enterprise Center $\$ 100,000$; and Women's Opportunities Resource Center \$100,000.

Expanded Support and Resources for Small Businesses: In addition to traditional methods of small business support Commerce has aggressively pursued new resources such as Goldman Sachs 10,000 Small Businesses Initiative and the Kiva City program, created new programs such as the Instore Program. The Goldman Sachs 10,000 Small Businesses Initiative in conjunction with PIDC and the Community College of Philadelphia which has served 170 companies since January 2013 has provided new capital and business development support for Philadelphia small businesses. In December 2014, Mayor Nutter announced that Philadelphia would become a Kiva City which will provide crowdsourced $0 \%$ interest loans to small businesses. The InStore program, in its first 18 months, has assisted 21 businesses, through forgivable loans averaging $\$ 44,000$, in opening or expanding restaurants and retail on neighborhood commercial corridors around the city.

## Staff Demographics (as of December 2014)

| Full-Time Staff |  |  | Executive Staff |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female |  | Male | Female |
| Tatal \% of Total | African-American | African-American | Totol \% of Totol | African-American | African-American |
|  | ASPS 3 , | W\% 15 \% |  |  | \% 1 \% |
|  | \% 7.7\% \%\% | ${ }^{3} \times 2.5 \%$, |  | - $0.0 \%$, | , 16.7\%, \% |
|  | White | White |  | White | White |
| Total \% of Totol | <, 12. | $\cdots 44$ | Totol \% of Total | -3, | ¢ 2 |
|  | 30,8\% | 10.3\% |  | F\% $50.0 \%$ | 33.3\% |
|  | Hispanic Hispanic |  | Total. \% of Total | Hispanic | Hispanic |
| Total \% of Tatal | , 0, , , , | 35\% 3, |  | , 00 - | , 0 |
|  | \% $0.0 \%$, | \% $77 \%$ |  | . $0.0 \%$ | 0.0\% - \% |
|  | Asian | Asian |  | Asian | Asian |
| Totol \% of Total | Y 1 \% | W. 1 M, | Totol \% of Total | \% 0 | 0 |
|  | W. $2.6 \%$, | \%. 5\% $2.6 \%$, |  | W, 0.0\% , \% | 0.0\%. |
|  | Other | Other |  | Other | Other |
| Totol \% of Total |  | 0 \% ${ }^{\text {a }}$ | Total \% of Totol | 0 | \% 0, 0 |
|  | 0.0\% | 0.0\%, |  | $00^{2} 0.0 \%$, | 0.0\% |
|  | Bi-lingual | 8i-lingual | Totol \% of Total | Bi-lingual | Bi-lingual |
| Totol \% of Tatal | 2.6\% |  |  | 0 |  |
|  |  |  | - $0.0 \%$ \% | 16.7\% |
|  | Male Female |  |  | Male | Female |
| Tatol \% of Total | U 16 | F\% W3, 23. |  | Total \% of Total | - 3. | \%3. |
|  | , $41.0 \%$, | $59.0 \%$ | 50.0\% |  | - $50.0 \%$ |

## CONTRACTING

| M/W/DBE Participation on Large Contracts FY15 Contracts |  |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Vendor | Service Provided | Amount of Contract | RFP lssue Date | Contract Start Oate | Ranges in RFP | \% of M/W/O8E Participation Achieved | $\$$ Value of M/W/DEE Participation | Total \% and \$ Value <br> Participation All DSBES | living Wage Compliant? |
| Econsult | Disparity Study | $\$ 75,000$ | $11 / 1 / 10$ with 3 amendments | $7 / 1 / 11$ |  | 43\% $0 \%$ $0 \%$ $0 \%$ | (132,250, | Ald, $43 \%$ $\$ 32,250$ | Yes |
| JT Goldstein | Audit | \$9,399 | 5/29/14 | $\begin{gathered} 7 / 16 / 14 / 10 \\ 6 / 30 / 15 \end{gathered}$ | MBE: | 100\% | 59,399 |  | Yes |
|  |  |  |  |  | WBE: | 0\% | So | 100\% |  |
|  |  |  |  |  | OSBE: | 0\% | So | \$9,399 |  |

## FEDERAL AND STATE (WHERE APPLICABLE)

The continued decrease in CDBG funding has an impact on programs within Commerce.
Commerce is hopeful that additional proposed state capital funding will assist more real estate development projects in Philadelphia.

OTHER
N/A

## OFFICE OF INNOVATION AND TECHNOLOGY FISCAL YEAR 2016 BUDGET TESTIMONY <br> APRIL 14, 2015

## EXECUTIVE SUMMARY

## DEPARTMENT MISSION AND FUNCTION

Mission: To increase the effectiveness of the City's information technology infrastructure, manage the City's technology assets efficiently and effectively, and modernize City government in order to improve all service to Philadelphians.

Description of Major Services: OlT oversees all major information and communications technology initiatives for the City. In this role, OIT is responsible for identifying the most effective approach for implementing new information technology throughout the City, improving the value of the City's technology assets and return on the City's technology investments, ensuring data security, planning for continuing operations in the event of disruption of IT or communications services, and supporting accountable, efficient, and effective government across City government.

## PROPOSED BUDGET HIGHLIGHTS/FUNDING REQUEST

Budget Highlights: The FY16 Proposed General Fund Budget for OIT includes $\$ 2$ million in funding for a citywide fiveyear computer refresh cycle.

| Fund | Class | FY14 Actual | FY15 Current Projection | FY16 Proposed Budget | FY16-FY15 Change | FY16-FY15 <br> Percent Change |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| General | 100 | 17,480,289 | 19,611,601 | 19,900,681 | 289,080 | 1.5\% |
|  | 200 | 44,205,340 | 53,996,284 | 54,383,430 | 387,146 | 0.7\% |
|  | 300/400 | 2,391,158 | 8,480,497 | 9,598,351 | 1,117,854 | 13.2\% |
|  | Total | 64,076,787 | 82,088,382 | 83,882,462 | 1,794,080 | 2.2\% |
|  | Positions | 259 | 288 | 307 | 19 | 6.6\% |
| Other* | 100 | 4,851,601 | 5,519,656 | 6,562,979 | 1,043,323 | 18.9\% |
|  | 200 | 14,921,652 | 19,743,896 | 24,281,510 | 4,537,614 | 23.0\% |
|  | 300/400 | 1,754,368 | 2,599,070 | 2,740,150 | 141,080 | 5.4\% |
|  | 800 | 25,890,226 | 44,292,230 | 44,702,879 | 410,649 | 0.9\% |
|  | Total | 47,417,846 | 72,154,852 | 78,287,518 | 6,132,666 | 8.5\% |
|  | Positions | 71 | 86 | 86 | 0 | 0.0\% |
| All | 100 | 22,331,890 | 25,131,257 | 26,463,660 | 1,332,403 | 5.3\% |
|  | 200 | 59,126,992. | 73,740,180 | 78,664,940 | 4,924,760 | 6.7\% |
|  | 300/400 | 4,145,525 | 11,079,567 | 12,338,501 | 1,258,934 | 11.4\% |
|  | 800 | 25,890,226 | 44,292,230 | 44,702,879 | 410,649 | 0.9\% |
|  | Total | 111,494,633 | 154,243,234 | 162,169,980 | 7,926,746 | 5.1\% |
|  | Positions | 330 | 374 | 393 | 19 | 5.1\% |

* Other Funds includes: County Líquid Fuels Tax Fund, Special Gasoline Tax Fund, Healthchoices Behavioral Heatth Fund, Hotel Room Rental Tax Fund, Grants Revenue Fund, Community Development Fund, Car Rental Tax Fund, Housing Trust Fund, Water Fund, Water Residual Fund, Aviation Fund, and Acute Care Hospital Assessment Fund.

Staff Demographics Summary (as of December 2014)

Full-Time Staff
Executive Staff
Average Salary - Executive Staff
Median Salary - Executive Staff

| Total | Minority | White | Female |
| :---: | :---: | :---: | :---: |
| 343 | 201 | 142 | 119 |
| 13 | 3 | 10 | 2 |
| $\$ 128,880$ | $\$ 117,645$ | $\$ 146,945$ | $\$ 99,702$ |
| $\$ 124,200$ | $\$ 124,200$ | $\$ 124,200$ | $\$ 99,702$ |


| Emploument Levels (as of December 2014) |  |  |
| :--- | :---: | :---: |
|  |  | Budgeted |
| Full-Time Positions | 391 | Filled |
| Part-Time Positions | 26 | 343 |
| Executive Positions | 13 | 25 |
|  |  | 13 |

Contracts Summary (* as of December 2014)

|  | FY10 | FY11 | FY12 |  | FY13 | FY14 |
| :--- | :---: | :---: | :---: | :---: | :---: | :---: |
| Total amount of contracts | $\$ 12,841,554$ | $\$ 19,844,204$ | $\$ 17,927,562$ | $\$ 16,988,604$ | $\$ 34,655,040$ | $\$ 4,512,715$ |
|  |  |  |  |  |  |  |
| Total amount to M/W/DBE | $\$ 3,301,195$ | $\$ 4,976,204$ | $\$ 3,460,531$ | $\$ 2,437,542$ | $\$ 6,988,347$ | $\$ 1,048,553$ |
| Participation Rate | $26 \%$ | $25 \%$ | $19 \%$ | $14 \%$ | $20 \%$ | $23 \%$ |

## DEPARTMENT PERFORMANCE (OPERATIONS)

OIT uses the Gartner IT score to measure its effectiveness. The Gartner IT score evaluates a holistic set of interactive maturity assessments designed to help evaluate the maturity of both the IT organization as a provider of information technology services and the enterprise as a consumer of information technology. During FY14, OIT received a Gartner IT score of 3.1 out of 5.0. The goal for FY15 is to reach a sold score of 3.5 (every .5 increase takes at least 12-18 months to be realized) and the goal for FY16 is to reach a score of 4.0 and, ultimately, to reach a score of 5.0. A Gartner IT score of 3.0 indicates that City departments view OIT as critical to achieving performance goals; and 5.0 means that OIT and the City are full partners in transforming the City's business in innovative ways to increase efficiencies and services for citizens. OIT also measures the overall availability of Wide Area Network (WAN) and internet, website, platform and applications by the percent of time these networks the City relies on to conduct business are up and running. OIT currently only has the ability to collect information on WAN \& Internet, which was available $99.6 \%$ of the time in FY14, and $99.9 \%$ of the time in during the second quarter of FY15. OIT has a goal of addressing $90 \%$ of customer issues within the target service level for time to resolve, which varies significantly according to the severity of the issue (e.g. major incident that causes major service disruption, versus a desk phone not working). The volume of service requests has decreased year over year by $11 \%$. The percent of customer issues resolved within the time determined by the service levels has decreased from FY13 to FY14 as well as during the first half of FY15 due to new system implementations throughout the City. When a new system is implemented, there is a stabilization period where bugs and other issues are resolved and this causes an increase in both the number of service requests and the time to resolve issues within the department. The percent of customers satisfied with services provided, however, was $93.8 \%$ as of the first half of FY15. OIT has eight major business application modernizations underway, eight of which are on track for delivery. "On Track" means that current project status reports indicate that there are no known critical issue(s) inhibiting the progress or completion of any of the projects in accordance with their estimated timelines.

| Performance Measure | FY08 | FY13 | FY14 | FY14- <br> FY13 <br> Change | $\begin{gathered} \mathrm{FY} 14 \\ \mathrm{Q} 1-\mathrm{Q} 2 \end{gathered}$ | $\begin{gathered} \mathrm{FY} 15 \\ \mathrm{Q} 1-\mathrm{Q} 2 \end{gathered}$ | $\begin{gathered} \text { FY15- } \\ \text { FY14 } \\ \text { Q1-Q2 } \\ \text { Change } \end{gathered}$ | FY15 <br> Goal | FY16 Goal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Gartner IT Organization Maturity score | $N / A$ | 2.4 | 3.1 | 29.2\% | N/A | N/A | N/A | 3.5 | 4.0 |
| Availability* | $N / A$ | 99.7\% | 99.6\% | -0.1\% | 99.4\% | 99.9\% | 0.5\% | 99.9\% | 99.9\% |
| Volume of Service Requests | $N / A$ | 29,644 | 33,188 | 12.0\% | 20,412 | 18,128 | -11.2\% | N/A | N/A |
| Percent of customer issues closed within service level for time to resolve | N/A | 84.6\% | 72.9\% | -13.8\% | 78.5\% | 70.9\% | -9.6\% | 90.0\% | 90.0\% |
| Percent of customers satisfied with services provided | N/A | 93.8\% | 92.3\% | -1.7\% | 93.2\% | 93.8\% | 0.6\% | 97.0\% | 97.0\% |
| Number of modernization projects on track | N/A | 8 | 8 | 0.0\% | 8 | 8 | 0.0\% | 8 | 8 |

* Overall availability of WAN \& Internet, Website, Platform and Applications. Current ability only allows OIT to measure availability of WAN \& Internet and is computed as the average availability for $\mathrm{TLS}, ~ \mathrm{Y}$ s and Internet.


## DEPARTMENT CHALLENGES

- Management of a complex federated IT environment, driven largely by the limitations of legacy. IT applications that make it difficult to advance technology
- Funding limitations for to take advantage of technology trends
- Access to top IT talent


## ACCOMPLISHMENTS \& INITIATIVES

Developing a Legacy of Innovation: OIT has created an infrastructure of innovation within the City to foster creativity and help employees strategically manage public technology. Three coordinated initiatives - the Innovation Lab, an Innovation Academy, and the Innovation Fund - provide City government with the place, the people, and the process through which to address urban challenges.

- Academy for Municipal Innovation: The Academy helps encourage and establish a culture of innovation in City government. In partnership with Philadelphia University, the Academy provides City employees with training in the creative process and new methodologies for applying innovation to workplace challenges.
- Innovation Lab: Opened in August 2014, the Lab is a technology-enabled, flexible work space in the Municipal Services Building where City employees and external stakeholders can work collaboratively. The. Lab offers wireless Internet access, multiple screens on lab wails and work tables, and the ability to project content from devices to screens throughout the lab. Since its launch, the Lab has hosted brainstorming sessions, youth programming and meetings of all sizes.
- Mayor's Innovation Fund: Inspired by a Bloomberg Philanthropies Challenge, the Mayor's Office of Grants and the Mayor's Fund for Philadelphia created a $\$ 100,000$ Mayor's Innovation Fund in 2014 to provide resources to support short-term public-private partnerships and projects to improve life in Philadelphia. An innovation working group led by OIT and the Mayor's Office of Grant's moved the process forward. As of early 201S, the Innovation Fund has granted $\$ 70,000$ to five different projects.

Open Data Progress: Since FY11, OIT has worked with 29 departments to publish over 150 open data sets for public use, including crime incidents, licenses, violations, property assessments, and lobbyist activity. Information can be accessed by visiting www.opendata.philly.org.

Connecting Citizens to Government through Technology: OIT has developed a cluster of new mobile-friendly applications that enhance access to heavily used City services and promote civic engagement. In September 2012, OIT launched Philly 311 mobile application that allows users to report issues to City departments. In December 2012, the 311 Mobile App won the Big Vision Awards: Government and Politics from Philadelphia City Paper. In October 2013, the City released MyPhillyRising, an application which enables residents to connect to events, nearby resources, and neighbors in their community from their mobile phone. Additionally, OIT designed and deployed a single, consolidated citywide mapping website where users (www.phila.gov/map) can view maps with data from City departments. Users can customize maps with geographical, business, public safety, infrastructure, recreation, and cultural data.

Public Computing through KEYSPOT: In collaboration with main partners from the Urban Affairs Coalition and Drexel University, and supported by the American Recovery and Reinvestment Act ( $\$ 62$ million, beginning in 2010), OIT implemented and sustained the KEYSPOT program, a program for a neighborhood-based, citywide network of 80 public computing centers intended to provide public access to technology and the Internet. In September 2012, the City was among 13 recipients awarded the White House "Champion of Change" award for OIT's community-based work on KEY5POT and PhillyRising programs. The KEYSPOT program will reach a milestone of one million visits by the end of 2015.

Citywide and Departmental Applications: Funding in the recommended FY16 Capital Budget of $\$ 14.1$ million will continue the City's investment to replace and modernize legacy applications and create new applications that improve business processes to increase operational efficiency and reduce costs/risks of older applications. This funding combined with previous fiscal year capital funds is all part of the $\$ 120$ million multiyear investment in the improvement of the City's technology. Additionally, OIT will receive an additional $\$ 2$ million in new funding in its Operating Budget in FY16 for a citywide five-year refresh cycle of computers.

Modernizing Business Applications for City Departments: In FY14 and FY15, OIT launched four priority business applications to modernize payment processing at the Department of Revenue, customer relationship management at Philly311, license and inspection processing and case management at the Department of Licenses and Inspections, and asset management for the Office of Fleet Management.
Improving the City's Technology Infrastructure: In 2013, OIT continued its program to stabilize, secure, and optimize the City's IT Infrastructure by upgrading network equipment and connectivity between buildings, upgrading security firewalls, implementing new storage platforms, increasing backup capabilities and consolidating server computing platforms into an enterprise virtualized environment. The benefits of these infrastructure improvement efforts resulted in a significant reduction in the risk of interruption in services supporting the City's applications. Increasing the virtualized server environment enabled reductions in the physical footprint (related space and environmental costs) as well as reducing the time required to stand up new servers from approximately eight weeks to fewer than two weeks. The network infrastructure provides the foundation for computing systems in the City. The recommended FY16 Capital Budget includes $\$ 7$ million of funding to leverage existing capital funds for OIT to continue its work in allowing for the stabilization of the network and continued expansion and implementation of current and future
technologies. Projects include enterprise upgrades, unified network/communications, public safety infrastructure, security improvements, servers/storage/MS Exchange replacement and implementation, and infrastructure specifically for business applications.

Message Switch System Upgrade: This technology investment is a total of $\$ 10.5$ million in the recommended FY16 Capital Budget. Funds in the amount of $\$ 5$ million were budgeted in FY15 and the remaining $\$ 5.5$ million are recommended for FY16. This new message switch will improve the public safety information exchange between the City and the Commonwealth.

Staff Demographics (as of December 2014)

| Full-Time Staff |  |  | Executive Staff |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
|  | Male | Female |  | Male | Female |
| Total \% of Total | African-American | African-American | Total \% of Total | African-American | African-American |
|  | 75 | 60 |  | 1 | 0 |
|  | 21.9\% | 17.5\% |  | 7.7\% | 0.0\% |
|  | White | White |  | White | White |
| Total $\%$ of Total | 107 | 35 | Total \% of Total | 9 | 1 |
|  | 31.2\% | 10.2\% |  | 69.2\% | 7.7\% |
|  | Hispanic | Hispanic | Total \% of Total | Hispanic | Hispanic |
| Total \% of Totol | 11 | 0 |  | 1 | 0 |
|  | 3.2\% | 0.0\% |  | 7.7\% | 0.0\% |
|  | Asian | Asian | Total \% of Total | Asian | Asian |
| Total \% of Total | 24 | 18 |  | 0 | 1 |
|  | 7.0\% | 5.2\% |  | 0.0\% | 7.7\% |
|  | Other | Other | Total \% of Total. | Other | Other |
| Total \% of Total | 7 | 6 |  | 0 | 0 |
|  | 2.0\% | 1.7\% |  | 0.0\% | 0.0\% |
| Total \% of Tatal | Bi-lingual | Bi-lingual | Total \% of Total | Bi-lingual | Bi-lingual |
|  | * | * |  | * | * |
|  | * | * |  | * | * |
| Total \% of Total | Male | Female | Total \% of Total | Male | Female |
|  | 224 | 119 |  | 11 | 2 |
|  | 65.3\% | 34.7\% |  | 84.6\% | 15.4\% |

* OIT is currently collecting information.

|  | Total | Minority: | White | Female |
| :--- | :---: | :---: | :---: | :---: |
| FY15 Full Time New Hires | 31 | $48 \%$ | $52 \%$ | $39 \%$ |

M/W/DBE Participation on Large Contracts FY15 Contracts

| Vendor | Service Provided | Amount of Contract | RFP issue Date | Contract <br> Start Date | Ranges in RFP | \% of M/W/DEE Participation Achleved | S Value of M/W/DBE Participation | Total \% and $\$$ Value Particfpation - Al! | Living Wage Complant $?$ |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Celtoo <br> Partnership dba Verizon Wireless | Public Safety Mobite Datr Solution | \$2,700,000 | 3/18/2011 | 9/1/14 | MBE: $20.25 \%$ | 0\% | \$0 |  | Yes |
|  |  |  |  |  | WBE: $20-25 \%$ | 0\% | \$0 | 0\% |  |
|  |  |  |  |  | DSBE: | 0\% | S0 | \$0 |  |
| Engility Corporation | IT Network Security | \$6S6,210 | 6/26/2010 | 7/1/14 | MBE: $10-15 \%$ | 29\% | \$190,301 |  | Yes |
|  |  |  |  |  | WBE: $10 \cdot 15 \%$ | 0\% | \$0 | 29\% |  |
|  |  |  |  |  | DSBE: | 0\% | \$0 | \$190,301 |  |
| CDI IT <br> Sclutions | Suff <br> Augmentation | \$500,000 | 2/7/11 | 11/30/14 | MBE: 15 -35\% | 0\% | so |  | Yes |
|  |  |  |  |  | WBE: 15-35\% | 0\% | 50 | 0\% |  |
|  |  |  |  |  | DSBE: | 0\% | 50 | so |  |
| Smart IMS | Stinf <br> Augmentation | \$500,000 | 2/7/11 | 11/30/14 | MBE: $15 \cdot 35 \%$ | 100\% | \$500,000 |  | Yes |
|  |  |  |  |  | WBE: $15-35 \%$ | $0 \%$ | So | 100\% |  |
|  |  |  |  |  | DSBE: | 0\% | so | \$500,000 |  |
| Software AG | Technical services for Licensed Software | \$456,987 | 10/14/11 | 1/1/15 | MBE: | 0\% | S0 |  | Yes |
|  |  |  |  |  | WBE: | 0\% | 50 | $0 \%$ |  |
|  |  |  |  |  | DSBE: | 0\% | \$0 | S0 |  |

FEDERAL AND STATE (WHERE APPLICABLE)

## N/A

OTHER
N/A

# CITY PLANNING COMMISSION FISCAL YEAR 2016 BUDGET TESTIMONY APRIL 14, 2015 

## EXECUTIVE SUMMARY

## DEPARTMENT MISSION AND FUNCTION

Mission: To guide the orderly growth and development of the city through the preparation and maintenance of a Comprehensive Plan; to prepare the City's annual Capital Program and Budget based on this comprehensive plan; and to recommend action on current or proposed land use policies.

Description of Major Services: The City Planning Commission guides growth and development of the city through a variety of planning activities, as a means of supporting the Administration goal of making Philadelphia a "place of choice." Under the Philadelphia Home Rule Charter, the City Planning Commission is directed to:

- Prepare, adopt, and modify a Comprehensive Plan to guide the City's physical development-the ongoing version of this is our Philadelphia2035 Citywide Vision and District Planning effort;
- Prepare an annual Capital Program and Budget to guide the City's investment in infrastructure and public facilities;
- Prepare proposed zoning ordinances, maps, and amendments to achieve goals for appropriate development;
- Prepare regulations concerning the subdivision of land, and;
- Make recommendations on the acquisition or sale of City real estate.

In addition, the City Planning Commission's ongoing responsibilities encompass economic development, community development, and environmental planning concerns. We also focus on issues of sustainability, public health, neighborhood conservation and preservation, improvements to the public realm of our City through urban design, and very importantly, public education and outreach through the Citizens Planning Institute. A major activity of the City Planning Commission in recent years has been implementation of the City's new zoning code, by working with City Council and community organizations to revise the City's zoning map based on recommendations of the adopted Philadelphia2035 district plans.

The staffing and operation of the Art Commission is also included in the City Planning Commission's budget.

## PROPOSED BUDGET HIGHLIGHTS/FUNDING REQUEST

Budget Highlights: The FY16 Proposed Budget is slightly higher than the FY15 Current Projection due to employee salary increases resulting from the settlement of union contracts.


[^1]Staff Demopraphics Summary (as of December 2014)

Full-Time Staff
Executive 5taff
Average Salary - Executive 5taff
Median Salary - Executive Staff

| Total | Minority | White | Female |
| :---: | :---: | :---: | :---: |
| 34, | 8, | 26, | 16 |
| 3 | 1 | 2 | 1 |
| $\$ 116,556$ | $\$ 108,675$ | $\$ 120,497$ | $\$ 108,675$ |
| $\$ 108,675$ | $\$ 108,675$ | $\$ 120,497$ | $\$ 108,675$ |

Employment Levels (as of December 2014)

Full-Time Positions
Part-Time Positions
Executive Positions

| Budgeted | Filled |
| :---: | :---: |
| 37 0 $\because \quad 3$ | $\begin{gathered} 34 \\ 0 \\ 3 \end{gathered}$ |

## Contracts Summary (*as of December 2014)

Total amount of contracts
Total amount to M/W/DBE
Participation Rate

| $\boldsymbol{F Y 1 0}$ | FY11 | FY12 | FY13 | FY14 | FY15* |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\$ 521,021$ | $\$ 260,993$ | $\$ 228,566$ | $\$ 317,490$ | $\$ 172,840$ | $\$ 0$ |
| $\$ 120,098$ | $\$ 84,808$ | $\$ 119,000$ | $\$ 66,835$ | $\$ 20,640$ | $\$ 0$ |
| $23 \%$ | $32 \%$ | $52 \%$ |  | $21 \%$ | $12 \%$ |

## DEPARTMENT PERFORMANCE (OPERATIONS)

The City Planning Commission continues to increase citizen engagement in the city planning process. Participants in Philadelphia2035 and in the Citizens Planning Institute continued to increase in FY14 ( $28 \%$ and $41 \%$, respectively), and counts for the first half of FY15 are on target to meet or exceed FY1S goals. In FY14, nearly 31,000 people received information from, or provided input into, Philadelphia2035 across all forms of participation, and 485 people participated in activities sponsored by the Citizens Planning Institute (CPI). This data indicates growing interest by residents in the future of their communities. The addition of specialized CPI training for Registered Community Organizations in the first quarter of FY1S is a new way of further institutionalizing citizen engagement in the work of the Planning Commission.

| Performance Measure | FY08 | FY13 | FY14 | FY14- <br> FY13 <br> Change | $\begin{gathered} \mathrm{FY} 14 \\ \mathrm{Q} 1-\mathrm{Q} 2 \end{gathered}$ | $\begin{aligned} & \text { FY15 } \\ & \text { Q1-Q2 } \end{aligned}$ | $\begin{gathered} \text { FY15- } \\ \text { FY14 } \\ \text { Q1-Q2 } \\ \text { Change } \end{gathered}$ | FY15 <br> Goal | FY16 <br> Goal |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Number of Philadelphia2035 participants per year* | $\mathrm{N} / \mathrm{A}$ | $24,221$ | $30,873$ | $27.5 \%$ | $12,924$ | $21,624$ | $67.3 \%$ | $30,000$ | $30,000$ |
| Number of CPI participants per year** | N/A | 345 | 485 | 40.6\% | 155 | 155 | 0.0\% | 363 | 400 |

PhiladelphiaZ03S participants across all outreach platforms, including public-meeting attendance, unique visits to phila2035.org website and blog, Facebook and Twitter followers, plus a new platform for virtual mapping called StoryMaps, introduced in FY1SQ2.
** Citizens PlannIng Institute (CPI) class registrants, instructors, annual graduation attendees, and Individuals attending training sessions for Registered Community Organizations.

## DEPARTMENT CHALLENGES

The major challenge for FY16 and beyond is to continue to fully manage the City Planning Commission's Chartermandated responsibilities, the Philadelphia2035 district planning process, an ever-expanding zoning map revision agenda, and various special projects that are the result of the district plans, along with the administrative duties established by the Zoning Code.

Recent administrative processes include the maintenance of a Registered Community Organization (RCO) registry to provide required public notice of zoning actions necessitated by development projects and notification of zoning permit applicants with information about the effected $\mathrm{RCO}(s)$ and nearby property ownership. This effort is currently handled by a staff resource paid by the Department of Licenses and Inspections. The new code also created a public civic design review process for evaluating and making recommendations on large-scale development proposals, the number of which is increasing as the real-estate market improves in the City.

Challenges for the Philadelphia2035 planning process are to continue the Commission's aggressive schedule of strategic district plans. Commission staff continue to work with City operating departments to advance infrastructure and capital facility recommendations adopted by the Commission through the district plans, and this work compounds as more district plans are adopted. Most significant is the ever-increasing amount of zoning map revision work that results from each district plan.

To date, the Citizens Planning Institute has been a mostly grant-funded program. Securing adequate resources to continue this educational/training initiative and to expand CPI offerings to reach more Philadelphia residents will be a major challenge going forward.

## ACCOMPLISHMENTS \& INITIATIVES

Philadelphia2035 Comprehensive Plan: Philadelphia2035 is the City's first comprehensive plan since 1960 to align municipal, private, institutional, and civic resources toward common physical development goals. As a part of the Integrated Planning and Zoning Process, the CPC sought to institutionalize the City's comprehensive planning process, so that it is updated, maintained and renewed on a continuing cycle. The first phase of Philadelphia2035, the Citywide Vision ${ }^{1}$, was adopted in June 2011. The Commission is now engaged in a series of 18 district plans, addressing land use, zoning, urban design, "healthy community," public facilities and other physical infrastructure issues. Each district

[^2]plan involves extensive civic outreach and public participation. Since FY11, eight of 18 district plans have been adopted. These plans inform zoning changes in neighborhoods and help align capital spending by the City with Budget recommendations. During FY14 and FY15, the Commission has continued to work on zoning remapping as a component of the district-planning process. As of March 2015, 6,630 acres of land have been proposed for remapping to correct improper, out-of-date zoning or to advance the vision of a district plan. Of the 6,630-acre total, 1,684 acres are remapped, 945 acres are in progress, and 4,005 acres are upcoming.

By January 2016, it is anticipated that the CPC staff will have completed 12 of the 18 Philadelphia2035 district plans. Work is now underway on four of these remaining district plans: River Wards, 5outh, North Delaware, and Lower Southwest. These districts are important from a zoning remapping perspective, because each has a legacy of industrial land (both active and inactive), waterfront access, and traditional neighborhoods that may require corrective rezoning or "zoning to advance the plan" in order to achieve future development and neighborhood preservation goals. In addition, this ongoing work continues to broaden the participation of City residents in planning for the future of their neighborhoods.

Citizens Planning Institute (CPI): Created in 2010, the CPI educates and engages the public in planning and development matters that affect their communities. Largely funded by grants, CPI helps empower Philadelphians to take a more proactive and informed role in shaping the future of their city through a better understanding of planning, zoning, and the development process. Each spring and fall, the CPI offers three "core" courses and a series of electives focusing on specific planning and urban design topics. To date, the institute has graduated 270 "citizen planners". During FY14 and FY15, the CPI expanded its reach to new audiences beyond its traditional twice-yearly curriculum to include targeted training for Registered Community Organizations ( RCOs ). RCOs are a requirement of the new zoning code to ensure appropriate notification of and participation by civic organizations in the development of their communities. Additionally, the CPI director was recognized in FY15 with a "Planning Leadership Award" from the Pennsylvania Chapter of the American Planning Association.

Implemented a New Zoning Code: In December 2011, Mayor Nutter signed into law the first comprehensive revision of the City's zoning code in 50 years. The new code modernizes the City's land use and subdivision regulations, streamlines and promotes predictability in development approval procedures, incorporates an open and transparent "civic design review" process, and codifies the role of citizens in the development and approval process. The Commission, in collaboration with the Department of Licenses and inspections, the Department of Commerce, and the Zoning Board of Adjustment, issued its 2013 One-Year Zoning Code Review ${ }^{2}$ with recommendations to "fine-tune" aspects of the code, and City Council adopted a related package of amendments in the fall of 2013. During FY14 and FY15, the City Planning Commission's zoning remapping process got fully underway, as a means of both correcting obsolete zoning and providing the means for directing proper development according to an adopted district plan. Having up-to-date, correct zoning maps benefits residents, businesses, institutions, and developers alike, by making the process more transparent and predictable.

In FY16, The City Planning Commission aims to advance the zoning remapping process so that an estimated additional 3,000 acres of land across the city are proposed for remapping. Staff works closely with City Council members on preparing and passing remapping bills. These activities make the development process in Philadelphia more transparent and predictable for all.

[^3]In FY16, the City Planning Commission is anticipating a staffing level of 41 positions, an increase of 4 positions from the FY15 adopted budget. The 4 positions are to be funded with Grant Revenue from the Philadelphia Housing Authority.

As of December 2014, the City Planning Commission's executive staff consists of three (one executive director and two deputy executive directors). Of the three, two are male and one is female; two are white and one is African American. Considering the entire staff, $53 \%$ are male and $47 \%$ are female, $79 \%$ are white, $18 \%$ are African-American, and 3\% are Asian American.

The PCPC has two bilingual staffers: one speaks Mandarin Chinese, and the other speaks Vietnamese. In the first half of FY15, four new employees were hired: one Asian female (25\%), one white female (25\%), and two white males (50\%).

## Staff Demographics (as of December 2014)

Full-Time Staff
Executive Staff

|  | Male | Female |  | Male | Female |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Totol \% of Total | African-American | African-American | Totol \% of Total | African-American | African-American |
|  | ATY 1 ? | 4, 5 . |  | \% 0 \% | \%4\% 1 \% \% |
|  | K $2.9 \%$ \% | \% $14.7 \%$ |  | 0.0\% | + ${ }^{\text {\% }}$, $33.3 \%$ / \% |
|  | White | White |  | White | White |
| Total \% of Totol | 17 \% | 9. | Totol \% of Totol | \% 2 , \% | W |
|  | 50.0\%, | \% $26.5 \%$, |  | \% $66.7 \%$, | \% F . $0.0 \%$ |
|  | Hispanic | Hispanic |  | Hispanic | Hispanic |
| Total \% of Total | \% 0 \% ${ }^{\text {a }}$ | צ\%\% O, | Total \% of Total |  | - |
|  | \% $0.0 \%$, | 0,0\% |  | 0.0\% | $7{ }^{2} 0.0 \%$ |
|  | Asian | Asian |  | Asian | Asian |
| Totol \% of Total |  | , 2 , | Total \% of Totol | - 0 0, \% | Y-TM |
|  | 0.0\%, | +5.5.9\% |  | \% 0. $0.0 \%$, | \%, $0.0 \%$, |
|  | Other | Other | Total \% of Totol | Other | Other |
| Total \% of Totol | 0 | 0 |  | 0 |  |
|  | 0.0\% | 0.0\% |  | 0.0\% | 0.0\% |
|  | 8i-lingual | Bi-lingual | Total \% of Total | Bi-lingual | Bi-lingual |
| Total \% of Tatal | 0 | M. 2 , ${ }^{\text {a }}$ |  | ® 0 O... | W M. |
|  | \$ | 凹 5.9\%, |  | TK, $0.0 \%$, , | Y. $0.0 \%$ |
|  | Male | Female |  | Male | Female |
| Tatal <br> \% of Tatal | उ- 18, | \% 16 \% | Tatal \% of Total | , 2 2\% | \%\% 1\% ${ }^{2}$ |
|  | \%. $52.9 \%$, | 2, $47.1 \%$, |  | 66.7\% |  |

The City Planning Commission does not have any contracts in FY15.

FEDERAL AND STATE (WHERE APPLICABLE)
N/A

OTHER
N/A


[^0]:    * Other Funds includes: County Liquid Fuels Tax Fund, Special Gasoline Tax Fund, Healthchoices Behavioral Health Fund, Hotel Room Rental Tax Fund, Grants Revenue Fund, Community Development Fund, Car Rental Tax Fund, Housing Trust Fund, Water Fund, Water Residual Fund, Aviation Fund, Acute Care Hospital Assessment Fund, and Undistributed Pension Fund.

[^1]:    * Other Funds Includes: County Liquid Fuels Tax Fund, Special Gasoline Tax Fund, Healthchoices Behavioral Health Fund, Hotel Room Rental Tax Fund, Grants Revenue Fund, Community Development Fund, Car Rental Tax Fund, Housing Trust Fund, Water Fund, Water Residual Fund, Aviation Fund, and Açute Care Hospital Assessment Fund.

[^2]:    ${ }^{1}$ Citywide Vision (http://phila2035.org/home-page/city/)

[^3]:    ${ }^{2}$ One-Year Zoning Code Review (http://www.phila.gov/CityPlanning/projectreviews/PDF/OneYearReport.FINAL.pdf)

